

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
16-9-2023	77	50	11	43	50	28
15-9-2023	77	50	11	43	50	28
14-9-2023	77	50	11	49	50	26
13-9-2023	77	50	11	53	50	23
12-9-2023	77	50	11	54	50	23
11-9-2023	77	50	11	54	50	23
10-9-2023	77	50	11	54	50	23

## Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
16-9-2023	78	50	11	49	50	25
15-9-2023	78	50	11	49	50	25
14-9-2023	78	50	11	49	50	25
13-9-2023	78	50	11	49	50	25
12-9-2023	78	50	11	50	50	25
11-9-2023	78	50	11	50	50	25
10-9-2023	78	50	11	50	50	25

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Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
16-9-2023	42	50	29	30	500	348	62	50	19
15-9-2023	42	50	29	28	500	358	63	50	19
14-9-2023	42	50	29	28	500	358	63	50	19
13-9-2023	42	50	29	26	500	371	63	50	19
12-9-2023	42	50	29	19	500	404	63	50	19
11-9-2023	42	50	29	19	500	406	63	50	19
10-9-2023	42	50	29	29	500	356	63	50	19

Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
16-9-2023	74	100	26	30	500	348	52	400	193
15-9-2023	74	100	26	28	500	358	52	400	191
14-9-2023	74	100	26	28	500	358	52	400	193
13-9-2023	74	100	26	26	500	371	52	400	191
12-9-2023	74	100	26	19	500	404	52	400	191
11-9-2023	74	100	26	19	500	406	53	400	190
10-9-2023	74	100	26	29	500	356	52	400	191

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## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
16-9-2023	74	100	26	30	500	348	15	400	340
15-9-2023	74	100	26	28	500	358	17	400	333
14-9-2023	74	100	26	28	500	358	19	400	322
13-9-2023	74	100	26	26	500	371	18	400	327
12-9-2023	74	100	26	19	500	404	14	400	345
11-9-2023	74	100	26	19	500	406	13	400	349
10-9-2023	74	100	26	29	500	356	15	400	339

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
16-9-2023	74	100	26	30	500	348	19	400	323
15-9-2023	74	100	26	28	500	358	21	400	314
14-9-2023	74	100	26	28	500	358	23	400	309
13-9-2023	74	100	26	26	500	371	18	400	326
12-9-2023	74	100	26	19	500	404	16	400	335
11-9-2023	74	100	26	19	500	406	17	400	332
10-9-2023	74	100	26	29	500	356	17	400	332

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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
16-9-2023	64	30	11	20	50	40	30	500	348
15-9-2023	64	30	11	25	50	37	28	500	358
14-9-2023	64	30	11	25	50	37	28	500	358
13-9-2023	64	30	11	25	50	37	26	500	371
12-9-2023	64	30	11	26	50	37	19	500	404
11-9-2023	64	30	11	27	50	37	19	500	406
10-9-2023	64	30	11	34	50	33	29	500	356

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

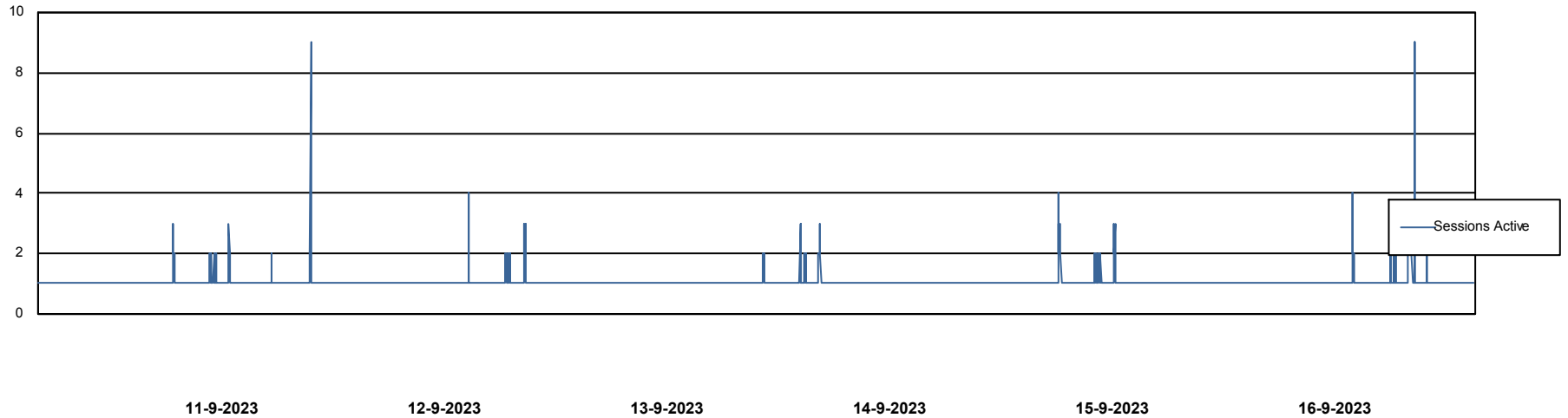
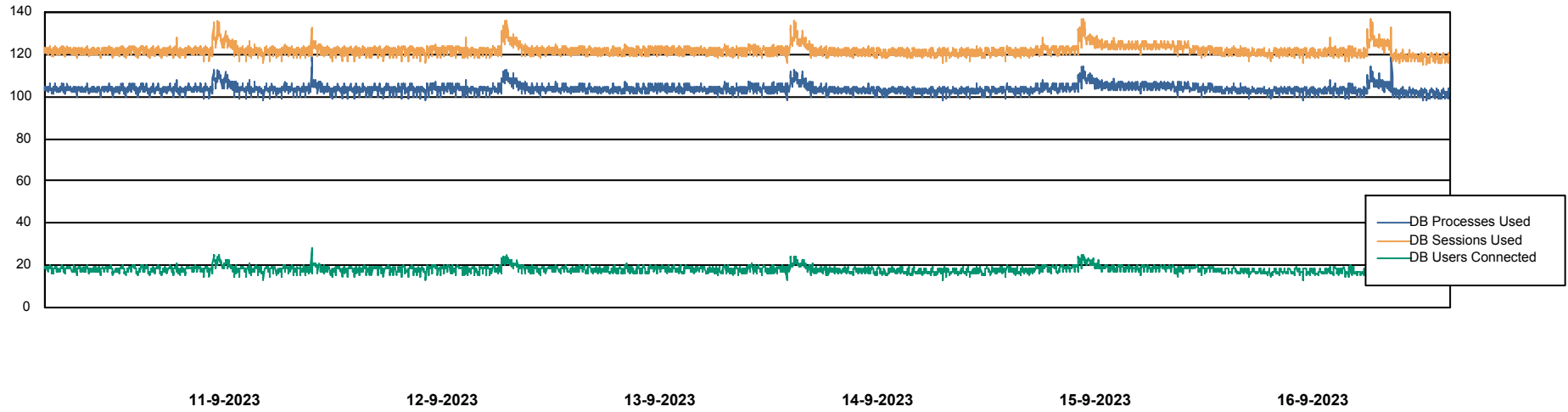
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	57	100	43
15-9-2023	58	100	42
14-9-2023	57	100	43
13-9-2023	55	100	45
12-9-2023	59	100	41
11-9-2023	60	100	40
10-9-2023	61	100	39

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_BI

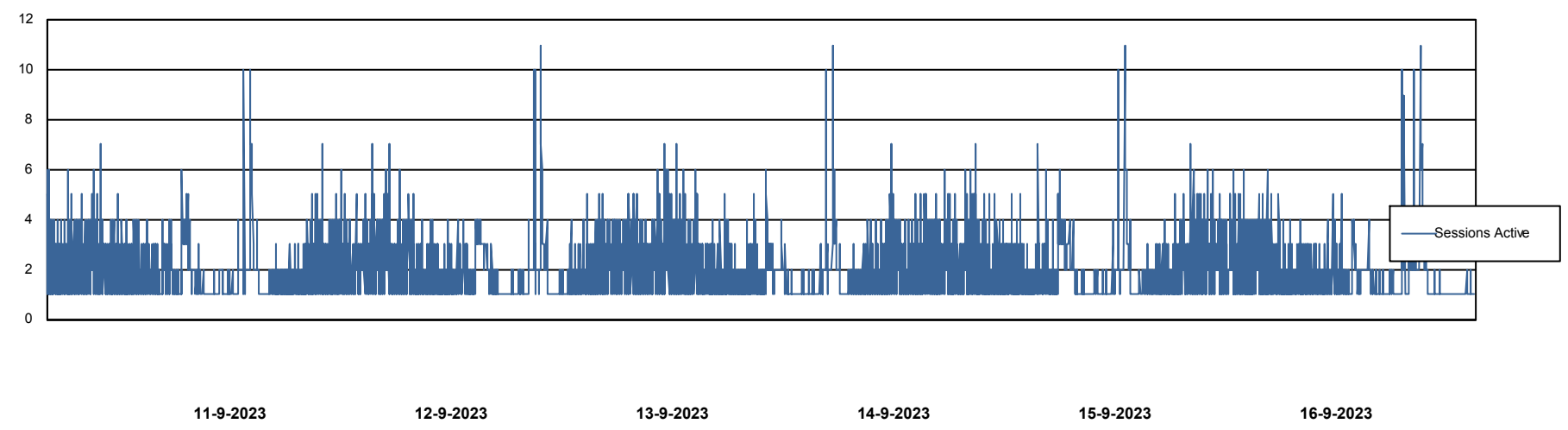
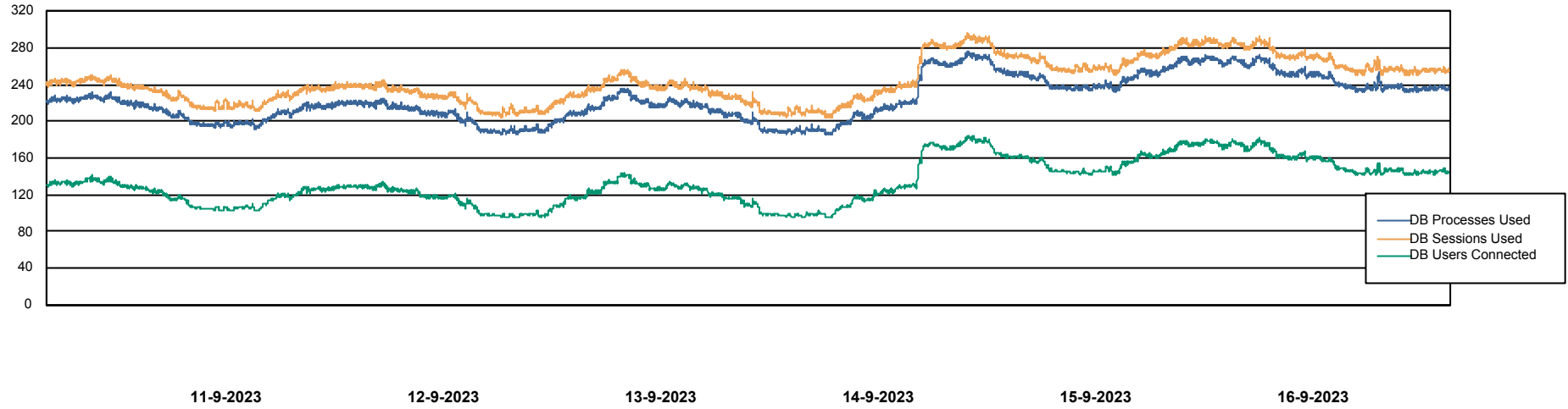


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_Production



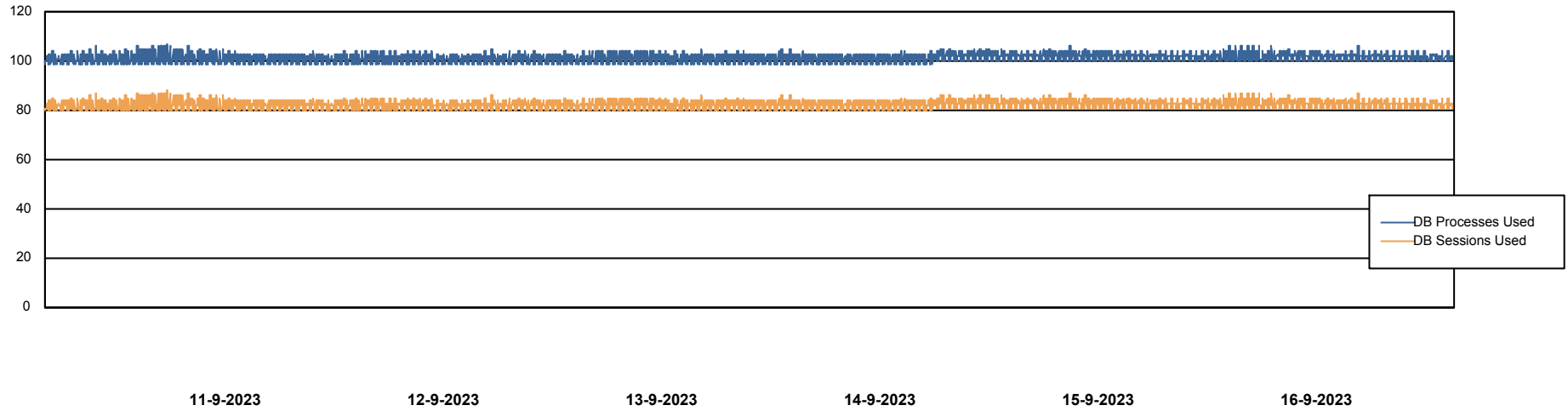
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLHDB\_Standby

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



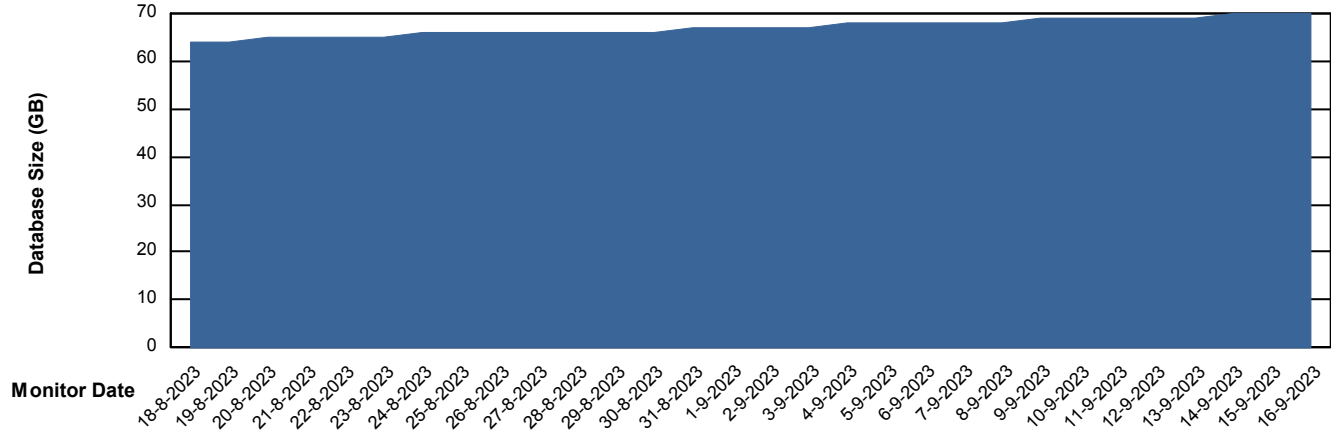
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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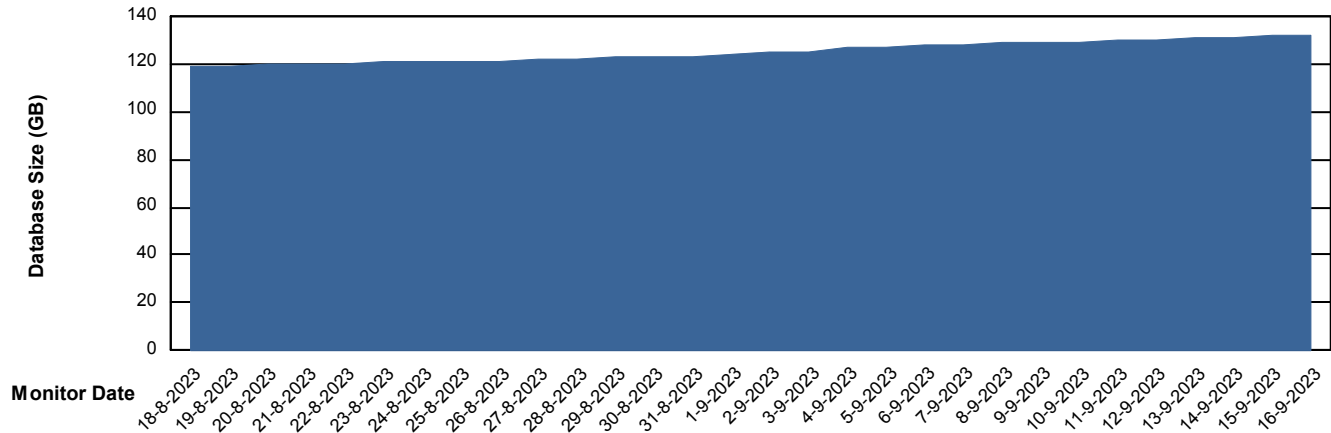
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production (24/7)  
 Database ID    139



Database Tablespace      KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16-9-2023	ABSDATA	26	21	16
	INDX	40	34	16
15-9-2023	ABSDATA	26	21	16
	INDX	40	33	17
14-9-2023	ABSDATA	26	21	16
	INDX	40	33	17
13-9-2023	ABSDATA	26	21	17
	INDX	40	33	17
12-9-2023	ABSDATA	26	21	17
	INDX	40	33	17
11-9-2023	ABSDATA	26	21	17
	INDX	40	33	17
10-9-2023	ABSDATA	26	21	18
	INDX	40	33	18

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Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16-9-2023	ABSDATA	139	116	17
	INDX	8	2	71
15-9-2023	ABSDATA	139	115	17
	INDX	8	2	71
14-9-2023	ABSDATA	136	115	15
	INDX	8	2	72
13-9-2023	ABSDATA	136	115	16
	INDX	8	2	72
12-9-2023	ABSDATA	136	114	16
	INDX	8	2	72
11-9-2023	ABSDATA	136	114	16
	INDX	8	2	72
10-9-2023	ABSDATA	134	113	16
	INDX	8	2	72

BI Status and last ETL error for KLHDB\_BI

	ma 11/9/2023	di 12/9/2023	wo 13/9/2023	do 14/9/2023	vr 15/9/2023	za 16/9/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	KLHDB_BI
do, 14-09-2023	None
ma, 11-09-2023	None
vr, 15-09-2023	None
za, 16-09-2023	None
di, 12-09-2023	None
wo, 13-09-2023	None
zo, 10-09-2023	None
do, 14-09-2023	None
di, 12-09-2023	None
wo, 13-09-2023	None
zo, 10-09-2023	None
vr, 15-09-2023	None
ma, 11-09-2023	None
za, 16-09-2023	None

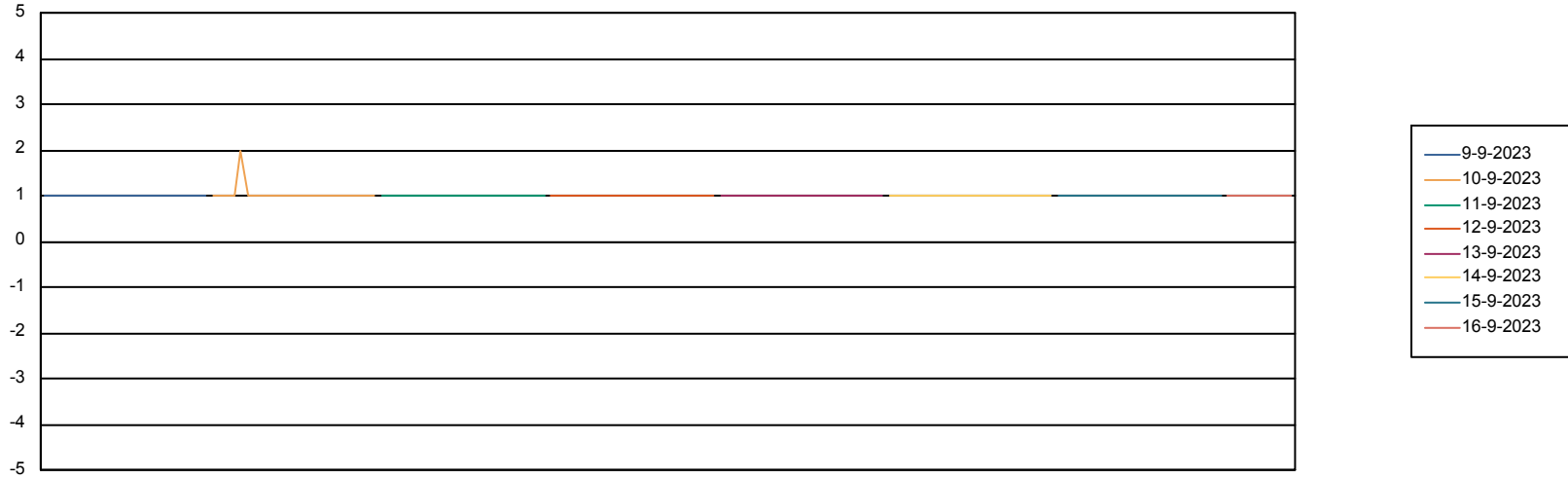
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Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



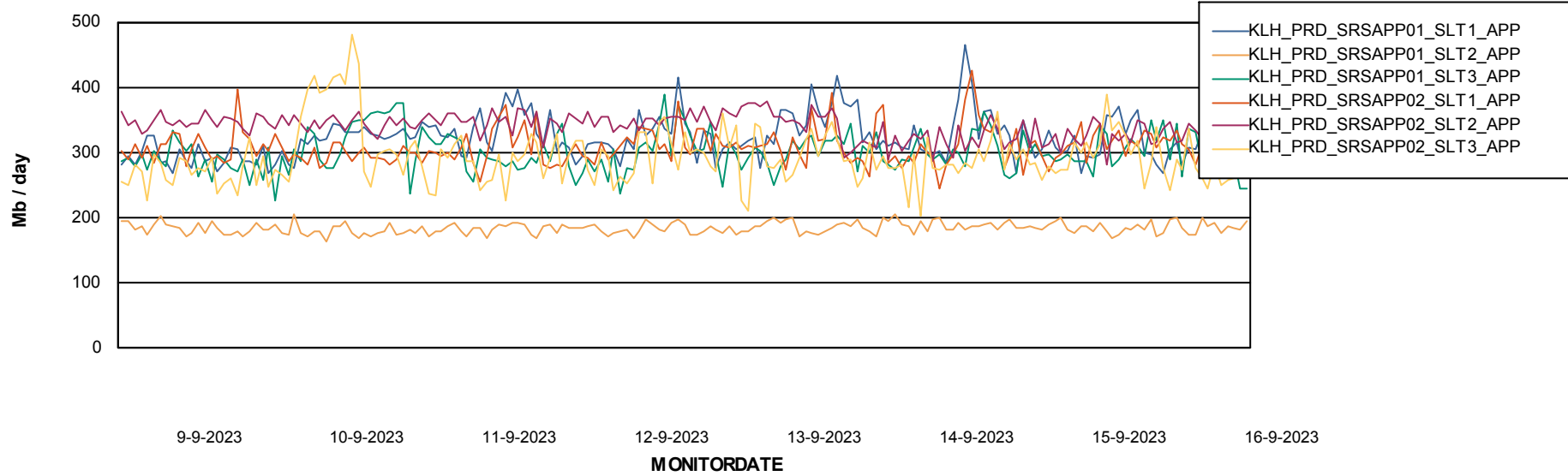
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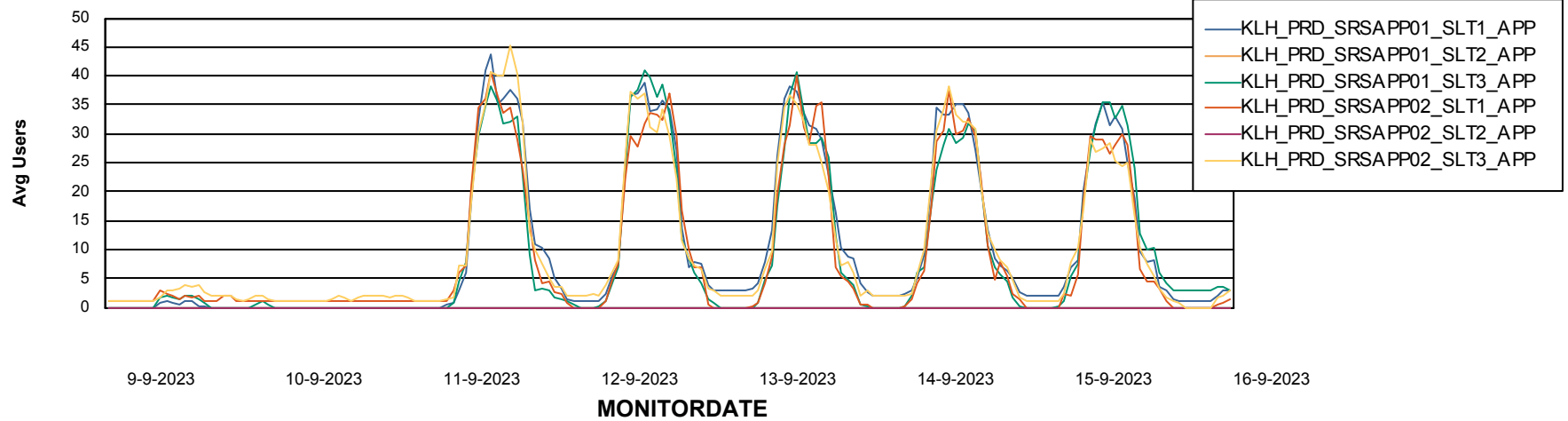


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



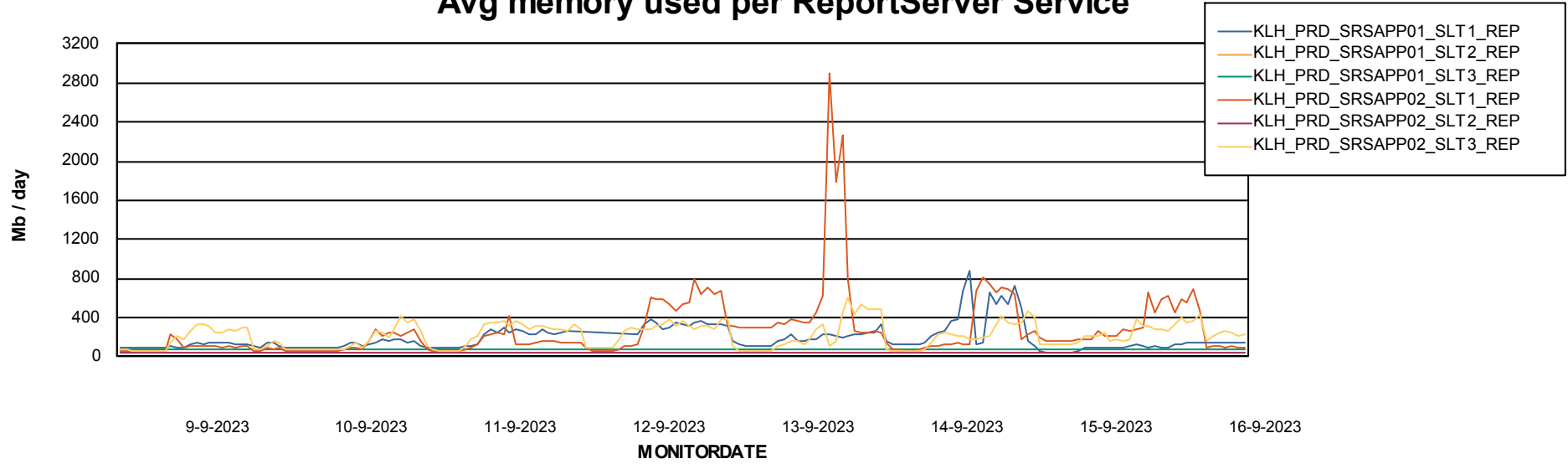
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



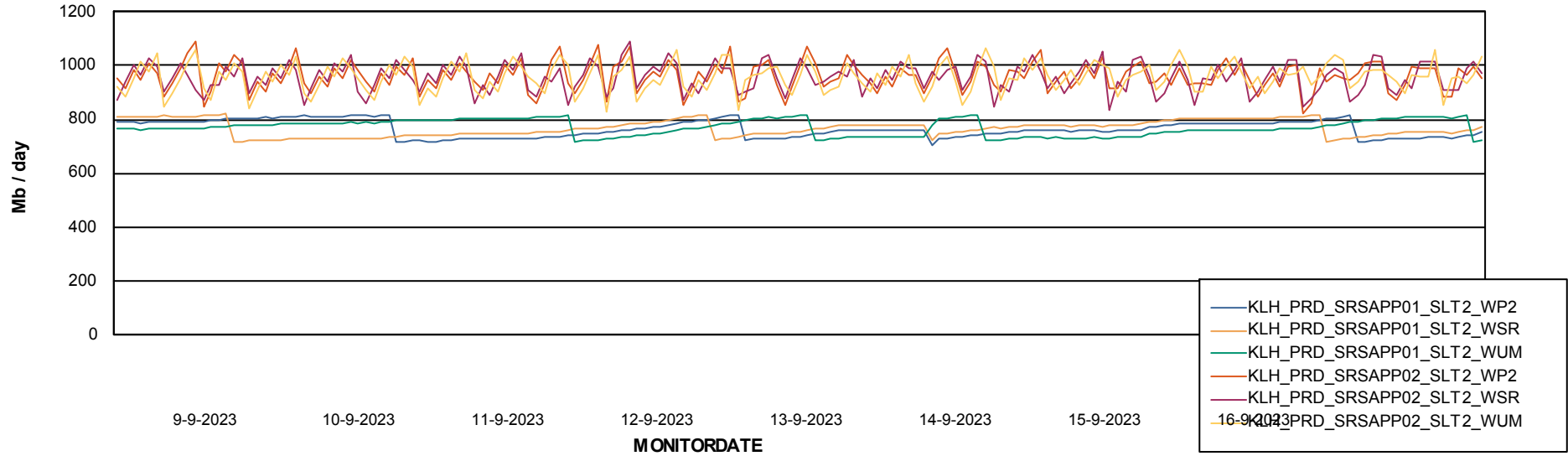
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Disaster per ABS component

