

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
16-9-2023	45	149	82	51	850	413
15-9-2023	45	149	83	53	850	398
14-9-2023	45	149	83	53	850	397
13-9-2023	45	149	82	53	850	396
12-9-2023	45	149	82	54	850	395
11-9-2023	45	149	82	54	850	393
10-9-2023	45	149	82	54	850	391

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	49	89	45
15-9-2023	49	89	45
14-9-2023	49	89	45
13-9-2023	49	89	45
12-9-2023	49	89	45
11-9-2023	49	89	45
10-9-2023	49	89	45

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	65	79	28
15-9-2023	65	79	28
14-9-2023	65	79	27
13-9-2023	65	79	27
12-9-2023	65	79	27
11-9-2023	65	79	27
10-9-2023	65	79	27

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	38	79	50
15-9-2023	38	79	49
14-9-2023	38	79	49
13-9-2023	38	79	49
12-9-2023	38	79	49
11-9-2023	38	79	49
10-9-2023	38	79	49

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## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	17	149	124
15-9-2023	17	149	124
14-9-2023	17	149	124
13-9-2023	17	149	123
12-9-2023	17	149	123
11-9-2023	17	149	123
10-9-2023	17	149	123

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
16-9-2023	44	149	83	42	1,536	897
15-9-2023	44	149	83	41	1,536	902
14-9-2023	44	149	83	41	1,536	900
13-9-2023	44	149	83	41	1,536	903
12-9-2023	44	149	83	41	1,536	904
11-9-2023	44	149	83	41	1,536	900
10-9-2023	44	149	83	42	1,536	890

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
16-9-2023	63	199	73	33	1,536	1,034
15-9-2023	63	199	73	34	1,536	1,016
14-9-2023	63	199	73	34	1,536	1,011
13-9-2023	63	199	73	34	1,536	1,019
12-9-2023	63	199	73	34	1,536	1,014
11-9-2023	63	199	73	35	1,536	1,001
10-9-2023	63	199	73	35	1,536	1,001

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	45	79	44
15-9-2023	45	79	44
14-9-2023	45	79	44
13-9-2023	45	79	44
12-9-2023	45	79	44
11-9-2023	45	79	44
10-9-2023	45	79	44

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	56	79	35
15-9-2023	56	79	35
14-9-2023	56	79	35
13-9-2023	56	79	35
12-9-2023	56	79	35
11-9-2023	56	79	35
10-9-2023	56	79	35

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	21	149	118
15-9-2023	21	149	117
14-9-2023	22	149	117
13-9-2023	21	149	118
12-9-2023	21	149	118
11-9-2023	21	149	118
10-9-2023	21	149	118

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Harddisk Usage JSG\_PRD\_WORF

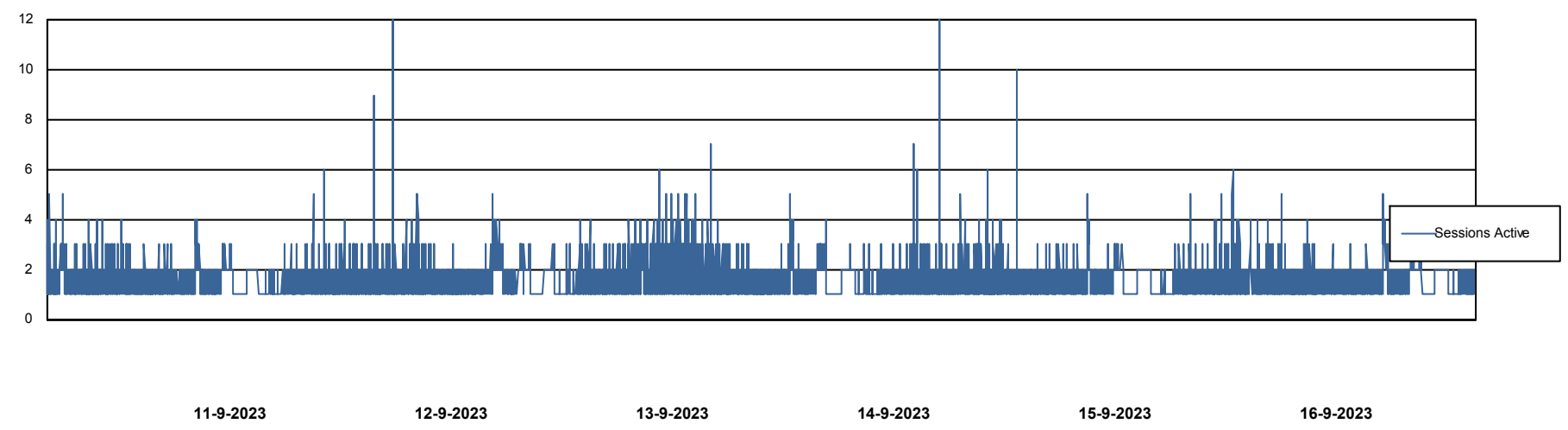
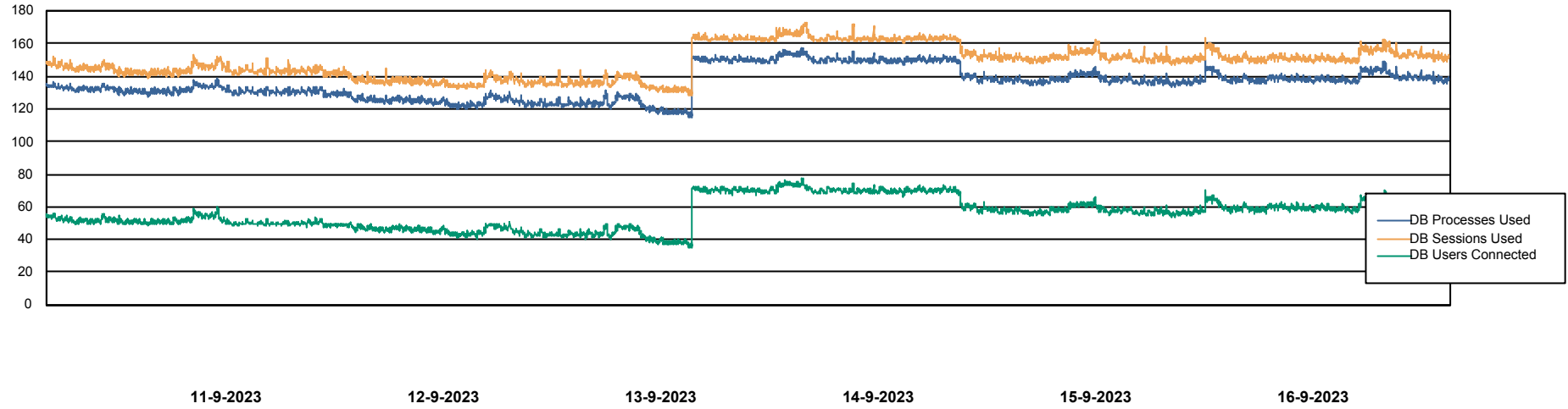
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
16-9-2023	45	149	82
15-9-2023	45	149	82
14-9-2023	45	149	82
13-9-2023	45	149	82
12-9-2023	45	149	82
11-9-2023	45	149	82
10-9-2023	45	149	82

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_BASHIR\_DB



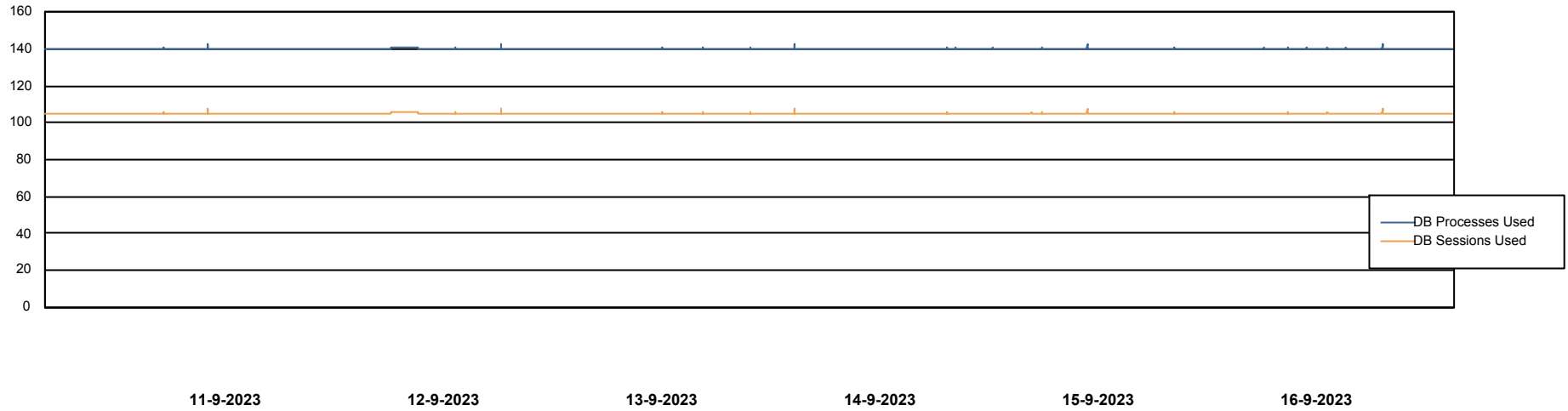
# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_PICARD\_DB

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0

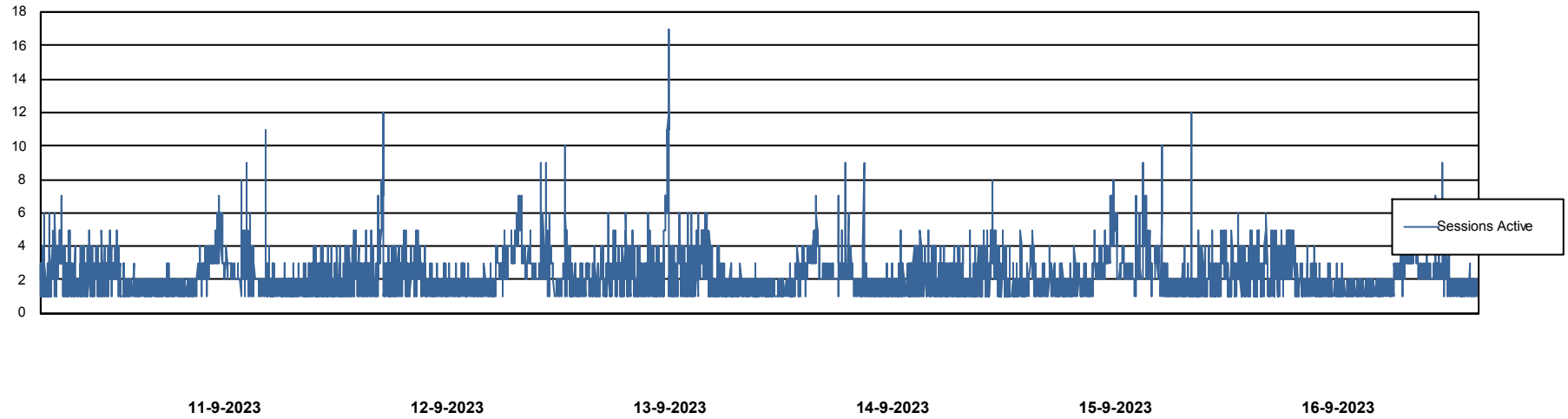
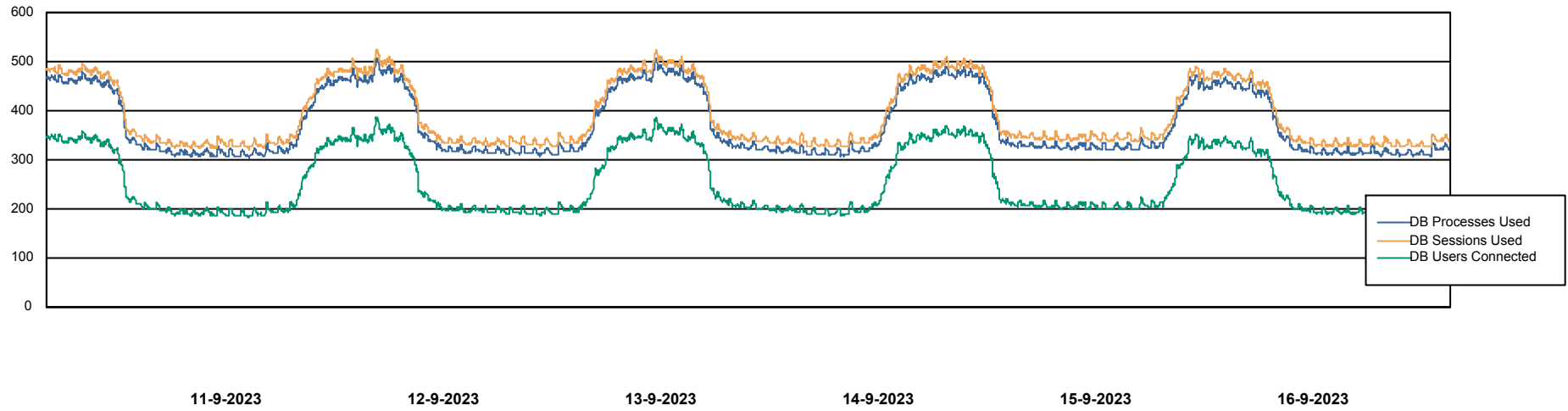


# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_RIKER\_DB



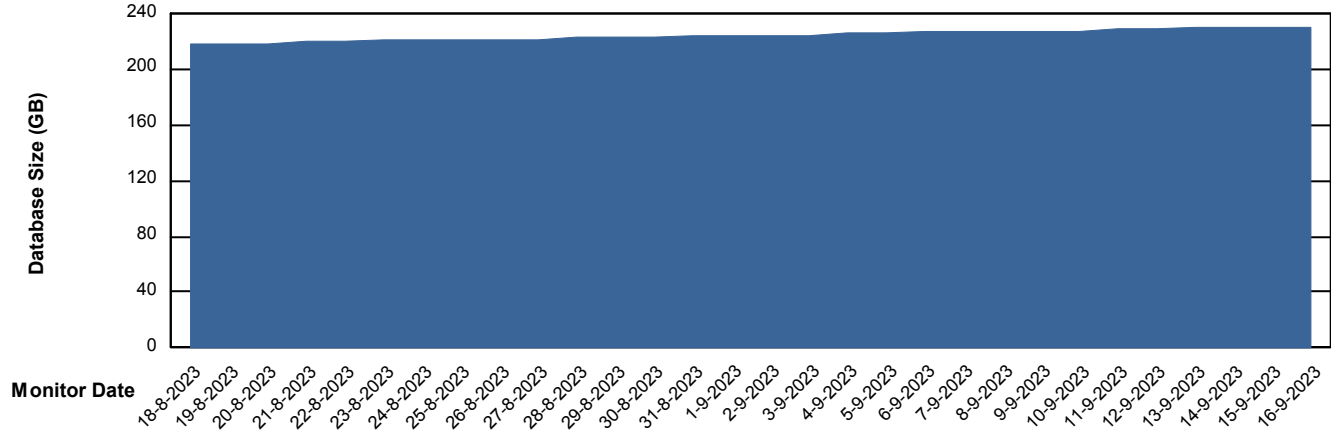
# Weekly SLA Customer Report

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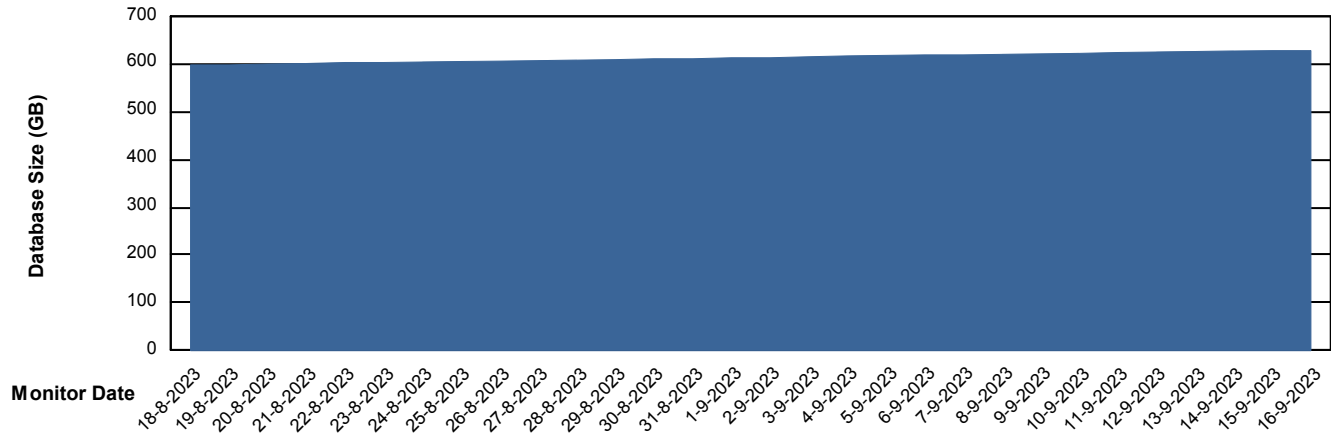
DATABASE SIZE JSG\_PRD\_BASHIR\_DB

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Database Tablespace JSG\_PRD\_BASHIR\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16-9-2023	ABSDATA	126	105	17
	INDX	146	122	16
15-9-2023	ABSDATA	126	105	17
	INDX	146	122	16
14-9-2023	ABSDATA	126	105	17
	INDX	146	122	16
13-9-2023	ABSDATA	126	105	17
	INDX	146	122	16
12-9-2023	ABSDATA	124	105	16
	INDX	146	122	17
11-9-2023	ABSDATA	124	104	16
	INDX	146	122	17
10-9-2023	ABSDATA	124	104	16
	INDX	146	121	17

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Database Tablespace JSG\_PRD\_RIKER\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16-9-2023	ABSDATA	692	580	16
	INDX	35	29	18
15-9-2023	ABSDATA	692	579	16
	INDX	35	29	18
14-9-2023	ABSDATA	692	578	16
	INDX	35	29	18
13-9-2023	ABSDATA	692	577	17
	INDX	35	29	18
12-9-2023	ABSDATA	692	577	17
	INDX	35	29	18
11-9-2023	ABSDATA	692	576	17
	INDX	35	29	18
10-9-2023	ABSDATA	692	574	17
	INDX	35	29	18

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB

	ma 11/9/2023	di 12/9/2023	wo 13/9/2023	do 14/9/2023	vr 15/9/2023	za 16/9/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
wo, 13-09-2023	None
vr, 15-09-2023	None
vr, 15-09-2023	None
za, 16-09-2023	None
zo, 10-09-2023	None
do, 14-09-2023	None
zo, 10-09-2023	None
za, 16-09-2023	None
di, 12-09-2023	None
wo, 13-09-2023	None
ma, 11-09-2023	None
ma, 11-09-2023	None
di, 12-09-2023	None
do, 14-09-2023	None

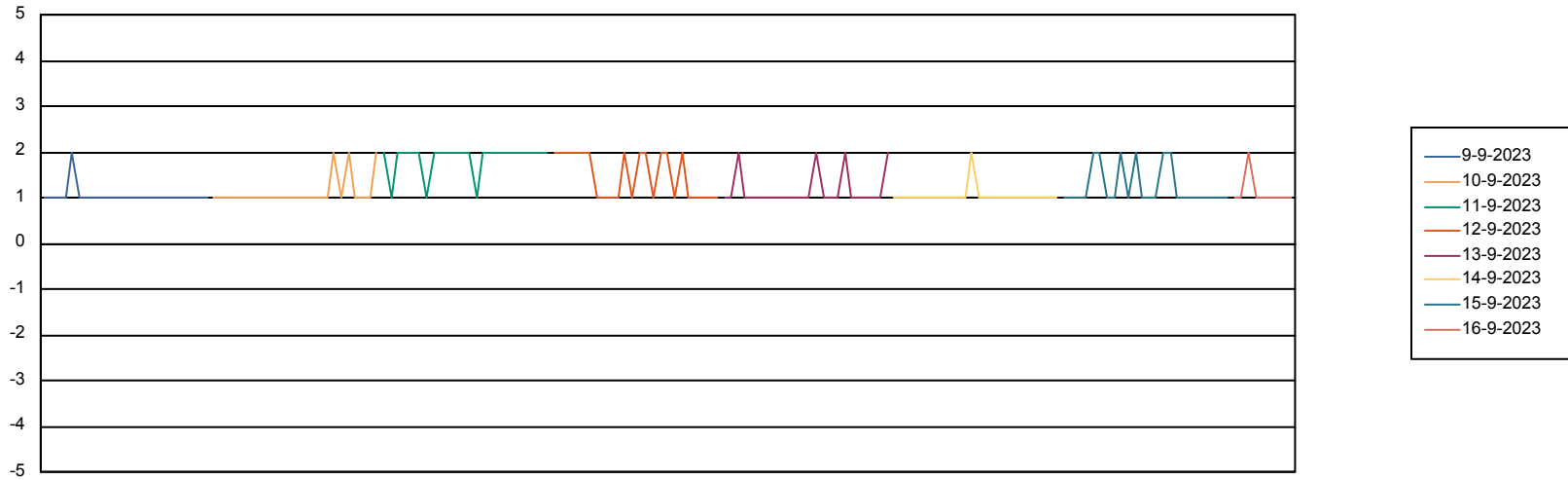
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



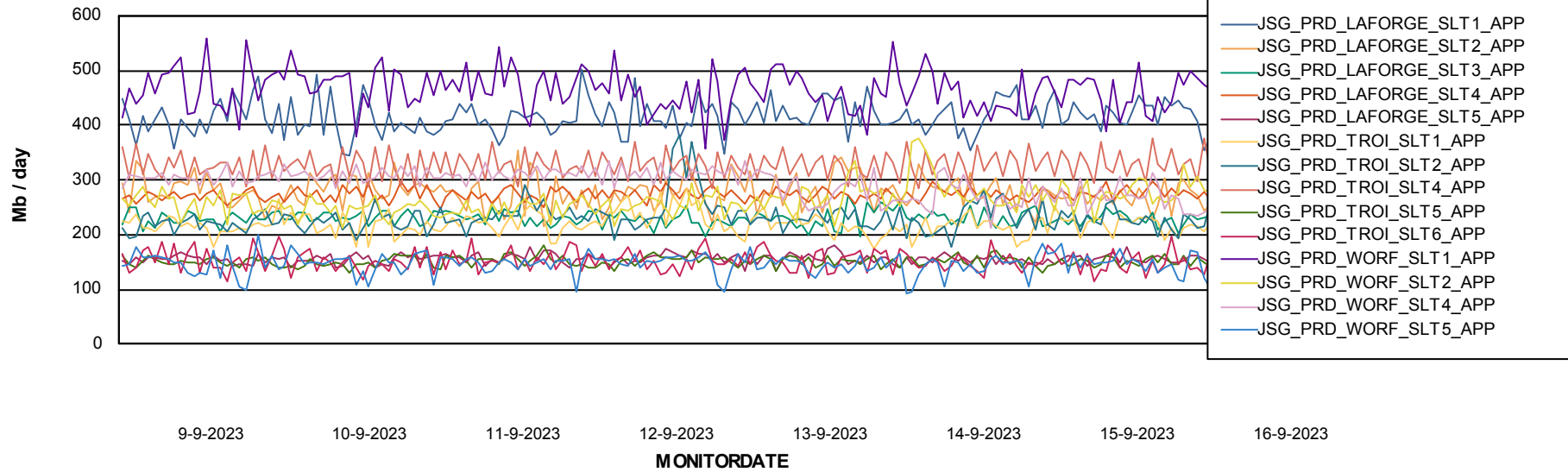
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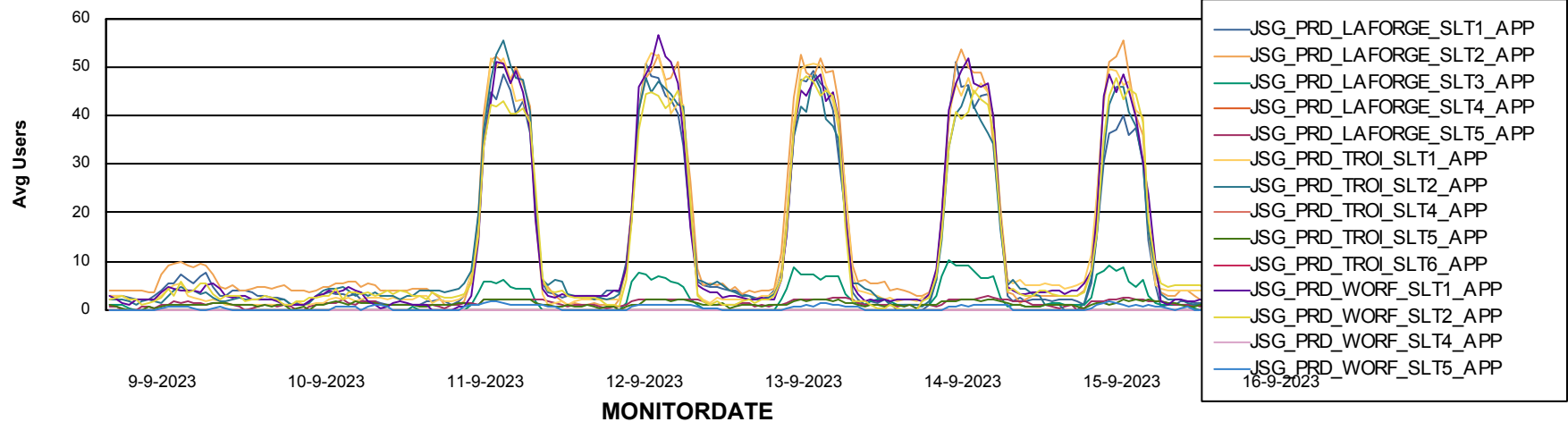


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



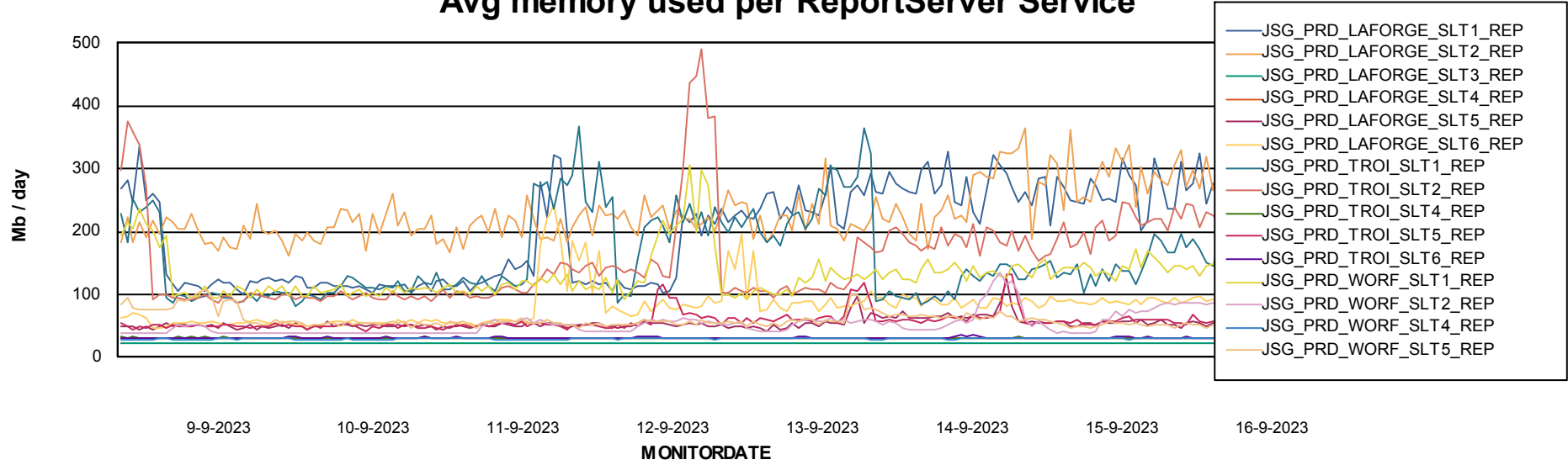
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



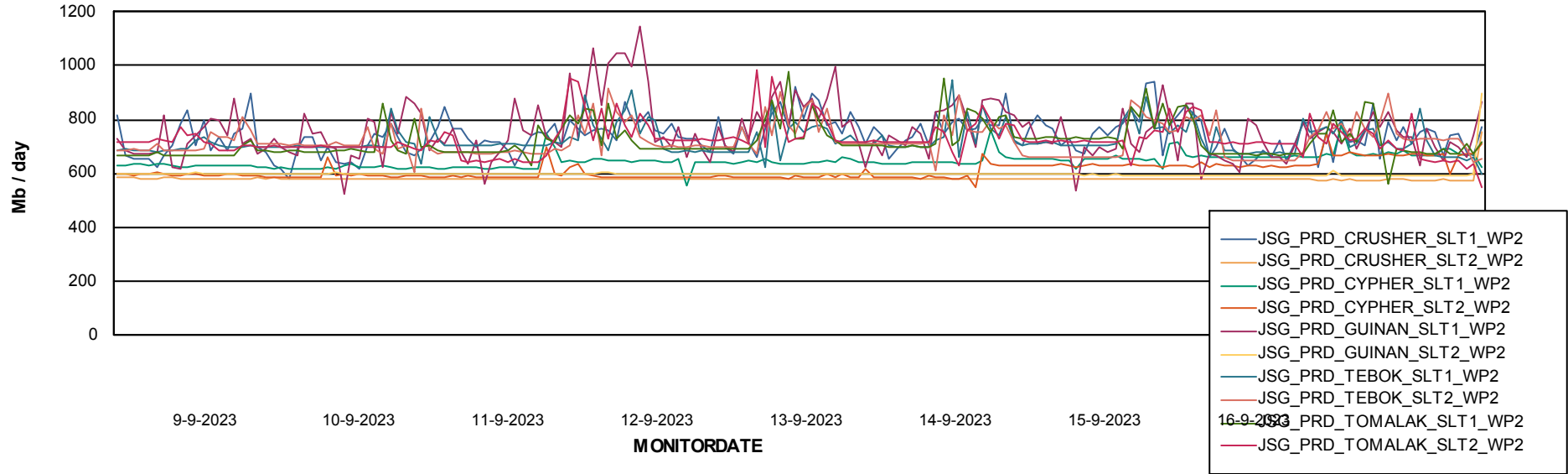
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

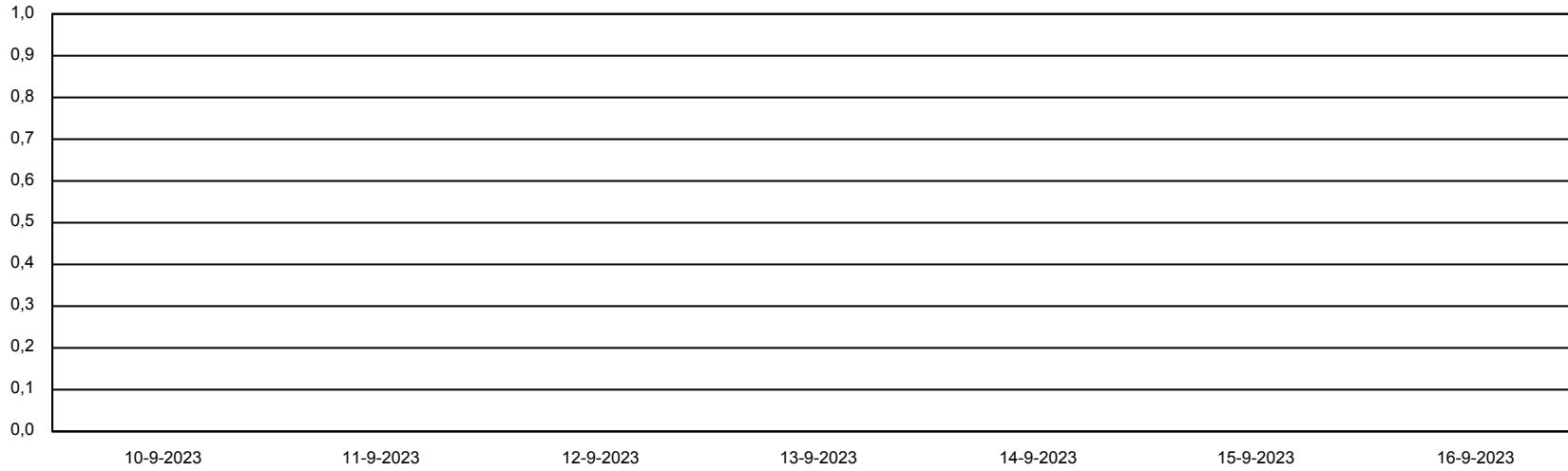


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUINAN\_SLT1\_WP2
- JSG\_PRD\_GUINAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_APP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP