

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
9-9-2023	35	97	64	63	500	183	75	300	74	53
8-9-2023	34	97	64	64	500	182	76	300	73	53
7-9-2023	33	97	65	64	500	182	76	300	73	53
6-9-2023	34	97	64	64	500	182	76	300	73	53
5-9-2023	34	97	64	64	500	182	76	300	73	53
4-9-2023	34	97	64	58	494	207	76	307	74	53
3-9-2023	34	97	64	53	488	229	76	314	75	0

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9-9-2023	45	100	55	20	800	641	86	400	57
8-9-2023	45	100	55	19	800	649	85	400	58
7-9-2023	45	100	55	24	800	607	86	400	57
6-9-2023	45	100	55	24	800	607	86	400	57
5-9-2023	45	100	55	24	800	606	86	400	55
4-9-2023	45	100	55	24	800	606	86	400	55
3-9-2023	45	100	55	24	800	607	86	400	56

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9-9-2023	67	279	91	41	838	494	90	559	57
8-9-2023	67	279	91	41	838	494	90	559	58
7-9-2023	67	279	91	41	838	494	90	559	57
6-9-2023	67	279	91	41	838	494	90	559	57
5-9-2023	67	279	91	41	838	494	90	559	55
4-9-2023	67	279	91	41	838	494	90	559	55
3-9-2023	67	279	91	41	838	494	90	559	56

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	54	100	45
8-9-2023	54	100	46
7-9-2023	54	100	45
6-9-2023	54	100	45
5-9-2023	54	100	45
4-9-2023	54	100	45
3-9-2023	55	100	45

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	65	100	35
8-9-2023	65	100	35
7-9-2023	65	100	35
6-9-2023	65	100	35
5-9-2023	65	100	35
4-9-2023	65	100	35
3-9-2023	65	100	34

Harddisk Usage NOA\_PRD\_NovoLink

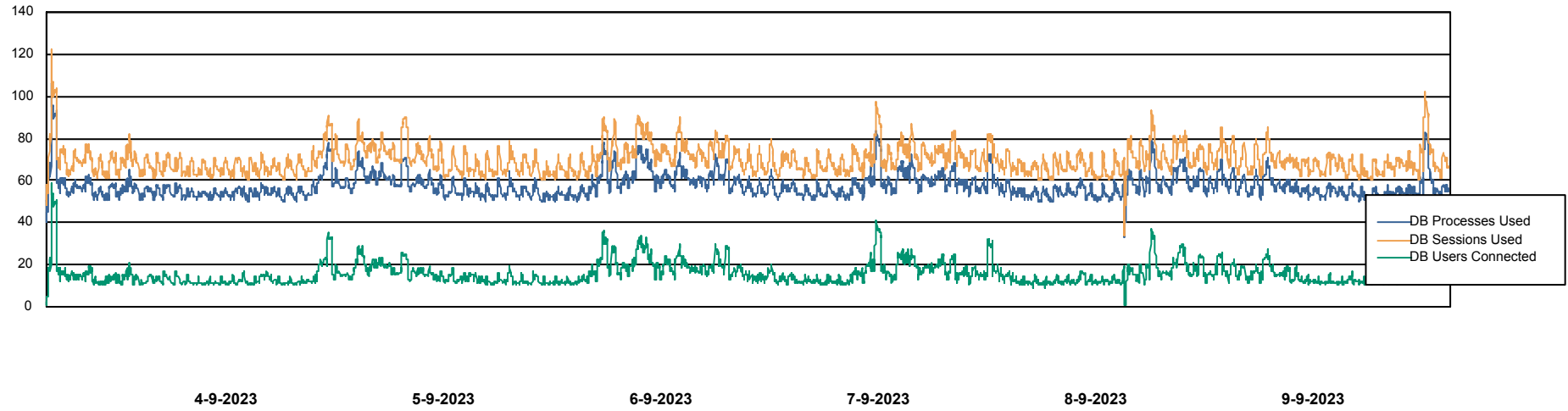
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	40	100	60
8-9-2023	40	100	60
7-9-2023	40	100	60
6-9-2023	40	100	60
5-9-2023	40	100	60
4-9-2023	40	100	60
3-9-2023	40	100	60

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## Database Performance NOA\_BI\_NOVOBI\_Production

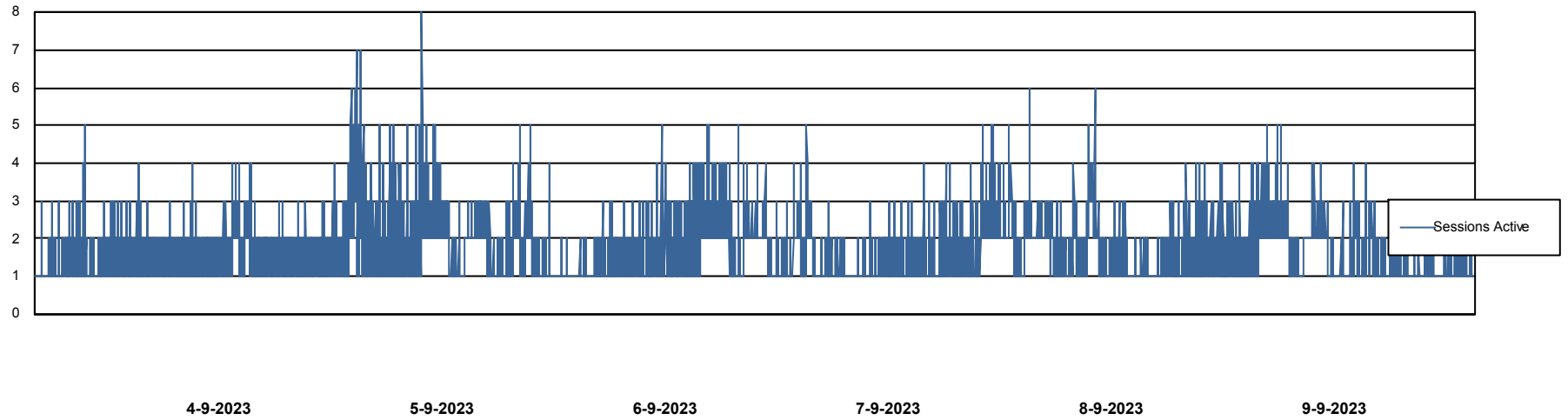
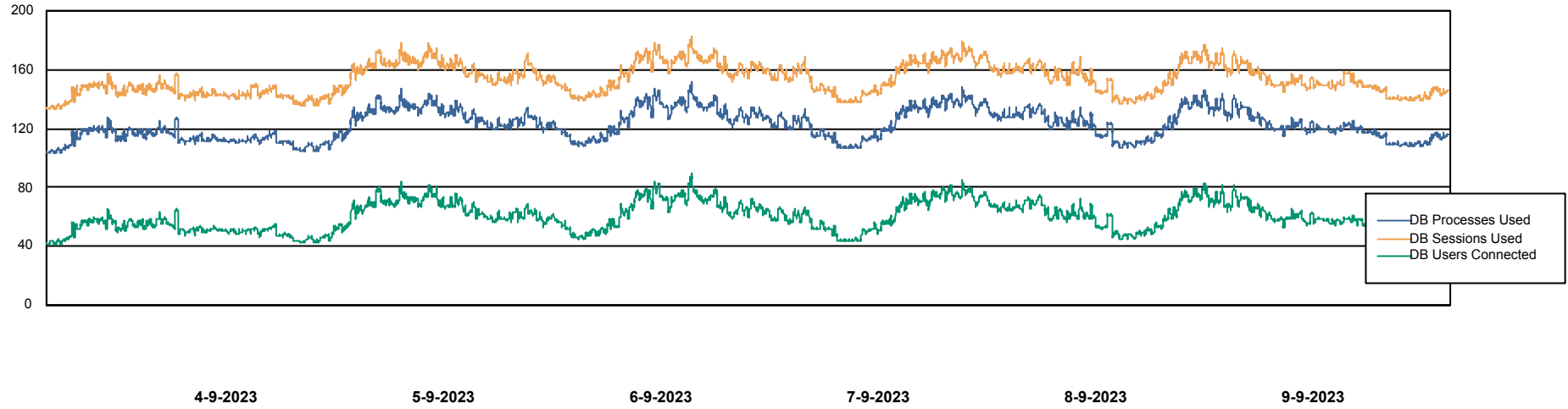


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NovoABS01\_DB



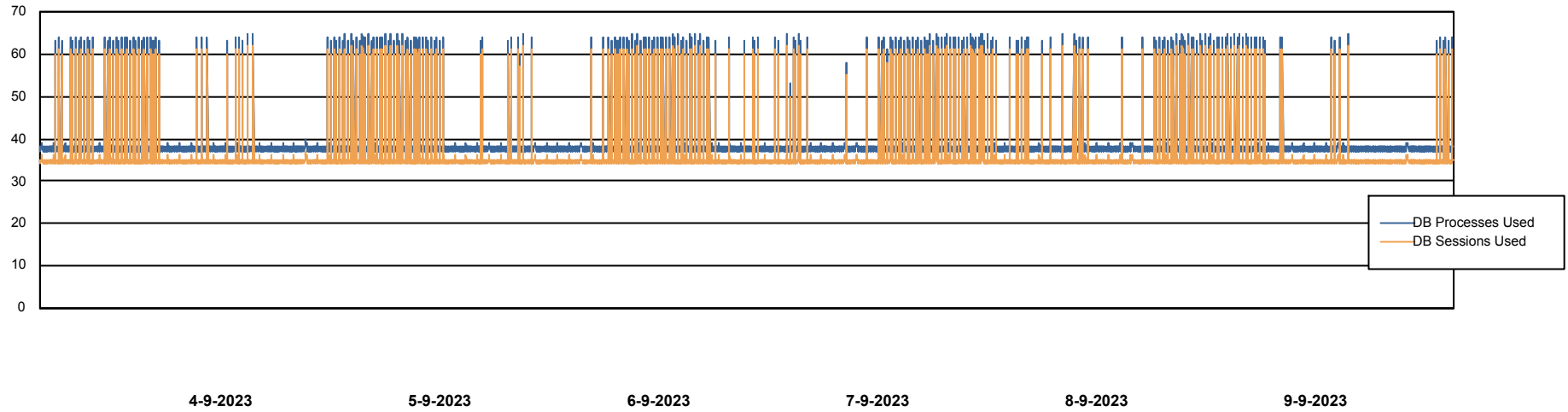
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



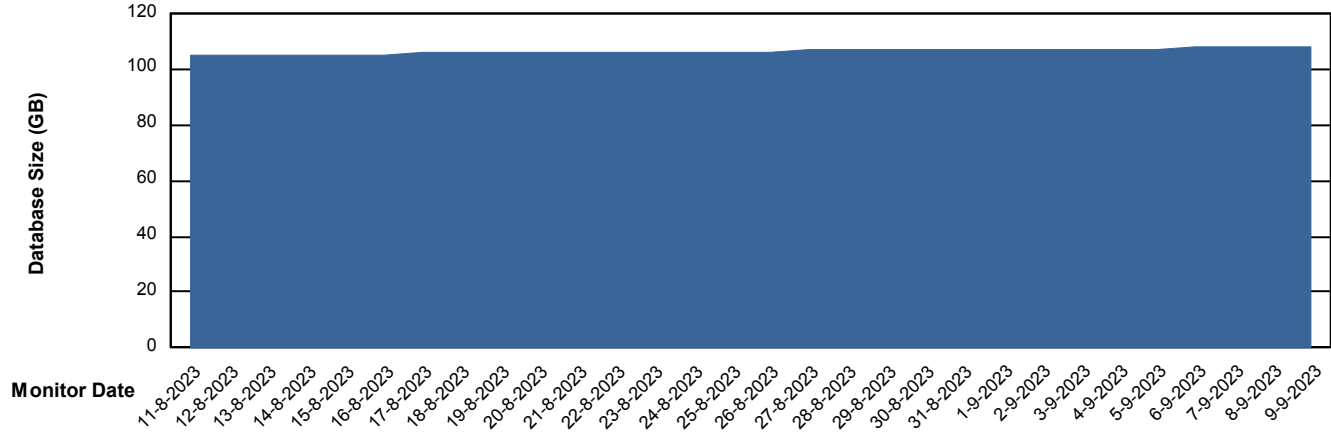
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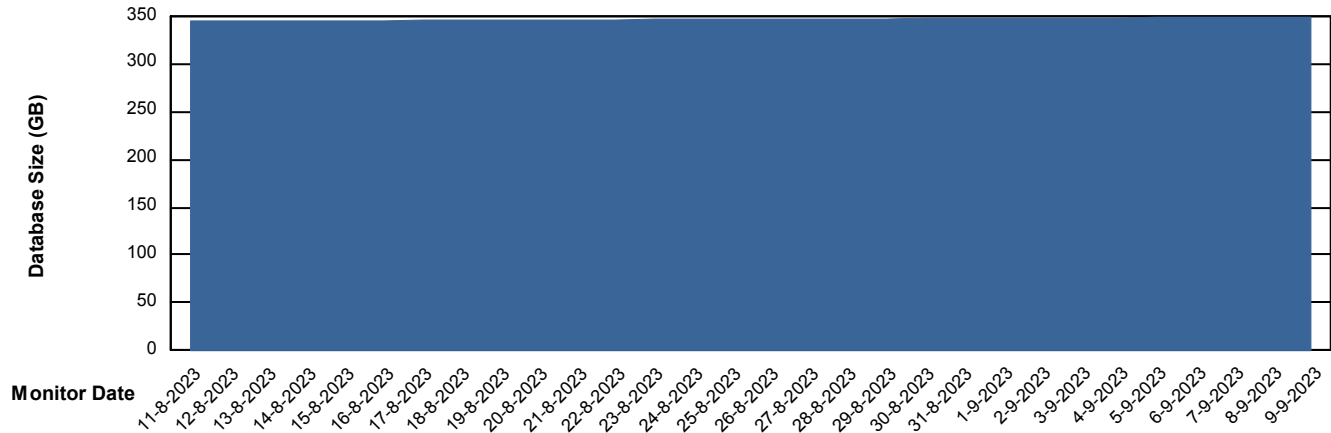
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9-9-2023	ABSDATA	53	43	18
	INDX	74	61	17
8-9-2023	ABSDATA	53	43	18
	INDX	74	61	17
7-9-2023	ABSDATA	53	43	18
	INDX	74	61	17
6-9-2023	ABSDATA	53	43	18
	INDX	74	61	17
5-9-2023	ABSDATA	53	43	18
	INDX	74	61	18
4-9-2023	ABSDATA	53	43	18
	INDX	74	61	18
3-9-2023	ABSDATA	53	43	18
	INDX	74	61	18

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9-9-2023	ABSDATA	177	128	27
	INDX	250	209	16
8-9-2023	ABSDATA	177	128	27
	INDX	250	209	16
7-9-2023	ABSDATA	177	128	27
	INDX	250	209	16
6-9-2023	ABSDATA	177	128	28
	INDX	250	209	17
5-9-2023	ABSDATA	177	128	28
	INDX	250	209	17
4-9-2023	ABSDATA	177	128	28
	INDX	250	208	17
3-9-2023	ABSDATA	177	128	28
	INDX	250	208	17

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 4/9/2023	di 5/9/2023	wo 6/9/2023	do 7/9/2023	vr 8/9/2023	za 9/9/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_BI_NOVOBI_Production
vr, 8-09-2023	None
zo, 3-09-2023	None
ma, 4-09-2023	None
di, 5-09-2023	None
wo, 6-09-2023	None
ma, 4-09-2023	None
vr, 8-09-2023	None
do, 7-09-2023	None
zo, 3-09-2023	None
za, 9-09-2023	None
za, 9-09-2023	None
di, 5-09-2023	None
wo, 6-09-2023	None
do, 7-09-2023	None

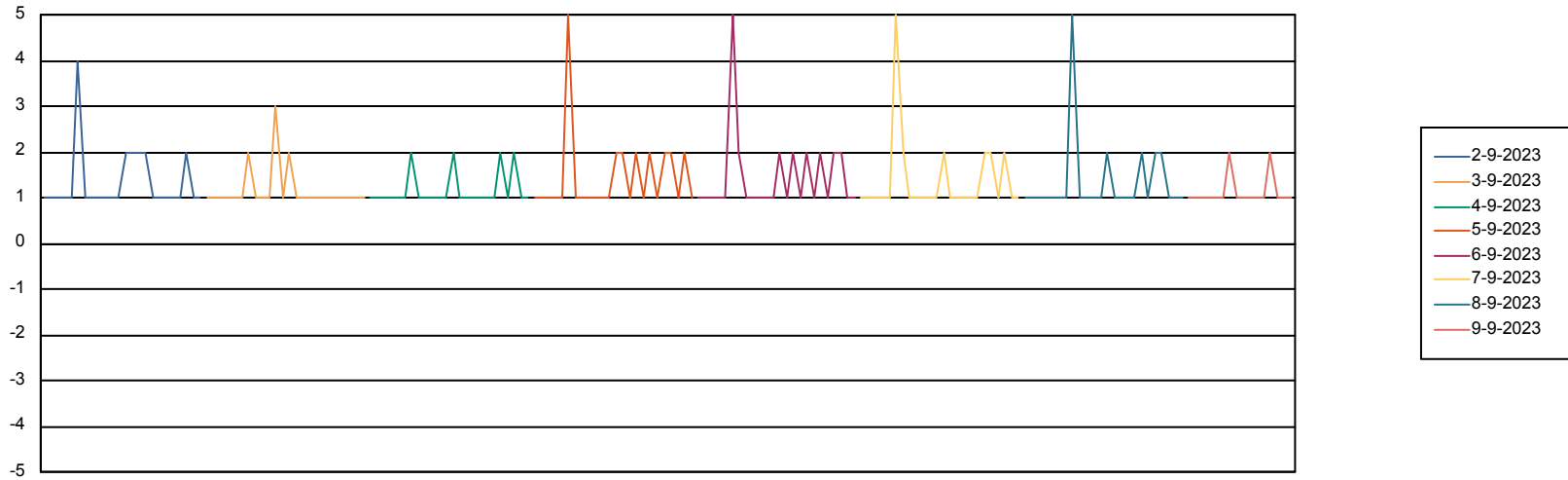
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



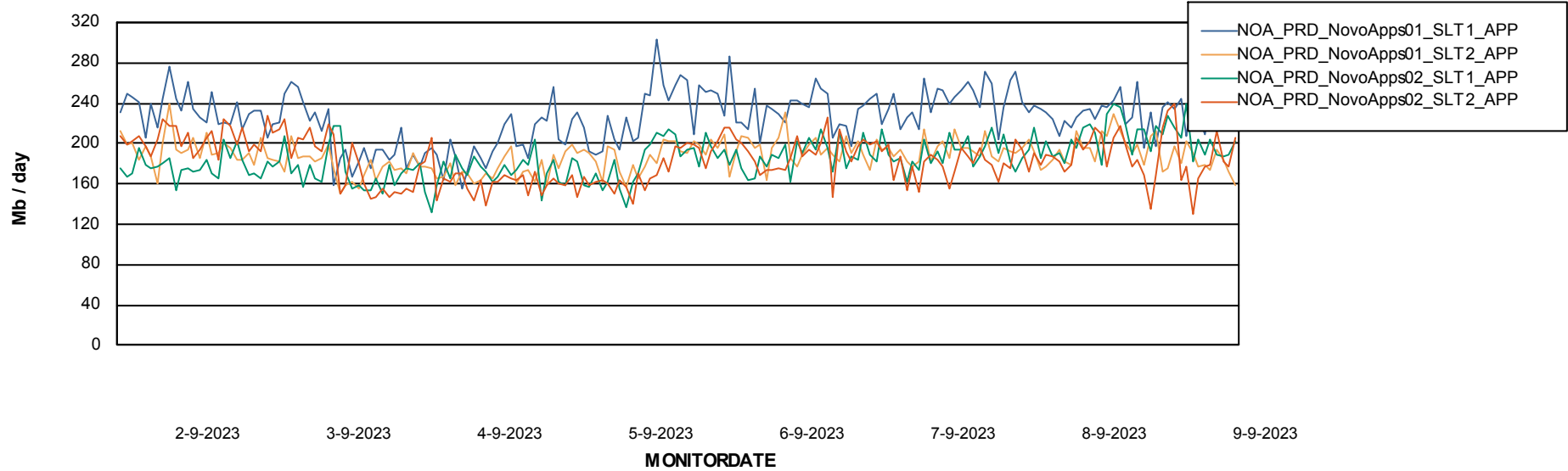
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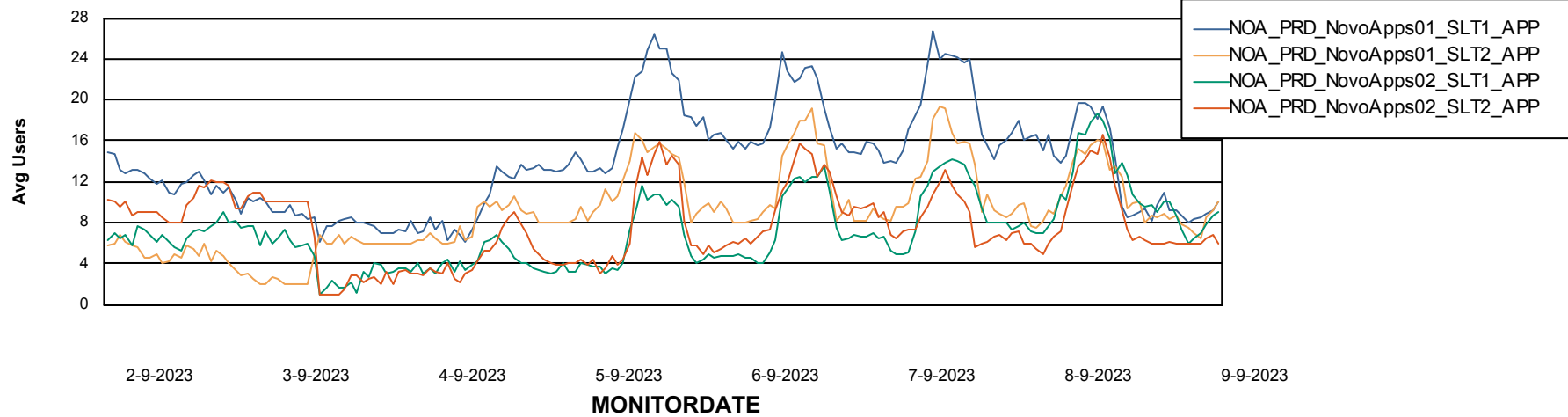


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



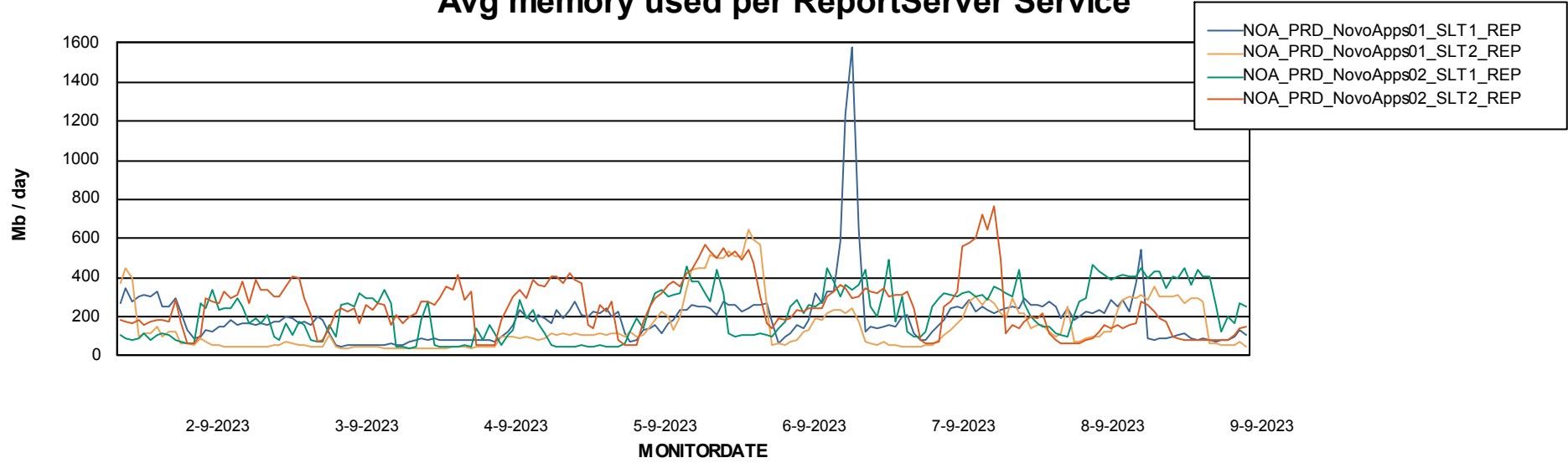
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



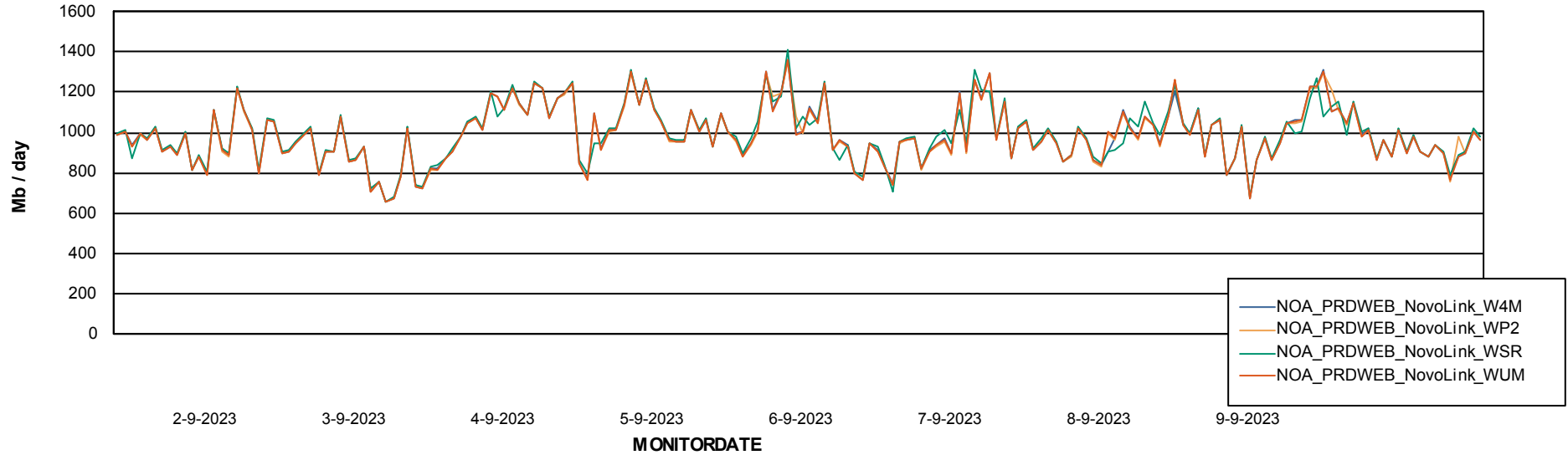
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

