

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9-9-2023	45	149	82	53	850	399
8-9-2023	45	149	82	54	850	390
7-9-2023	45	149	82	54	850	390
6-9-2023	45	149	82	54	850	390
5-9-2023	45	149	82	54	850	390
4-9-2023	45	149	82	54	850	391
3-9-2023	45	149	82	54	850	390

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	49	89	45
8-9-2023	49	89	45
7-9-2023	49	89	45
6-9-2023	49	89	45
5-9-2023	49	89	45
4-9-2023	49	89	45
3-9-2023	49	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	65	79	27
8-9-2023	65	79	27
7-9-2023	65	79	27
6-9-2023	65	79	27
5-9-2023	65	79	27
4-9-2023	65	79	27
3-9-2023	65	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	38	79	49
8-9-2023	38	79	49
7-9-2023	38	79	49
6-9-2023	38	79	49
5-9-2023	38	79	49
4-9-2023	38	79	49
3-9-2023	38	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	17	149	123
8-9-2023	18	149	123
7-9-2023	18	149	123
6-9-2023	18	149	123
5-9-2023	18	149	123
4-9-2023	18	149	123
3-9-2023	18	149	123

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9-9-2023	44	149	83	42	1,536	898
8-9-2023	44	149	83	41	1,536	903
7-9-2023	44	149	83	41	1,536	900
6-9-2023	44	149	83	41	1,536	904
5-9-2023	44	149	83	41	1,536	912
4-9-2023	44	149	83	41	1,536	904
3-9-2023	44	149	83	42	1,536	889

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9-9-2023	63	199	73	34	1,536	1,017
8-9-2023	63	199	73	34	1,536	1,011
7-9-2023	63	199	73	34	1,536	1,012
6-9-2023	63	199	73	34	1,536	1,020
5-9-2023	63	199	73	34	1,536	1,020
4-9-2023	63	199	73	35	1,536	1,002
3-9-2023	63	199	73	35	1,536	1,000

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	45	79	44
8-9-2023	45	79	44
7-9-2023	45	79	44
6-9-2023	45	79	44
5-9-2023	45	79	44
4-9-2023	45	79	44
3-9-2023	45	79	44

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	56	79	35
8-9-2023	56	79	35
7-9-2023	56	79	35
6-9-2023	56	79	35
5-9-2023	56	79	35
4-9-2023	56	79	35
3-9-2023	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	21	149	118
8-9-2023	21	149	118
7-9-2023	21	149	117
6-9-2023	21	149	117
5-9-2023	22	149	117
4-9-2023	22	149	117
3-9-2023	22	149	117

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Harddisk Usage JSG_PRD_WORF

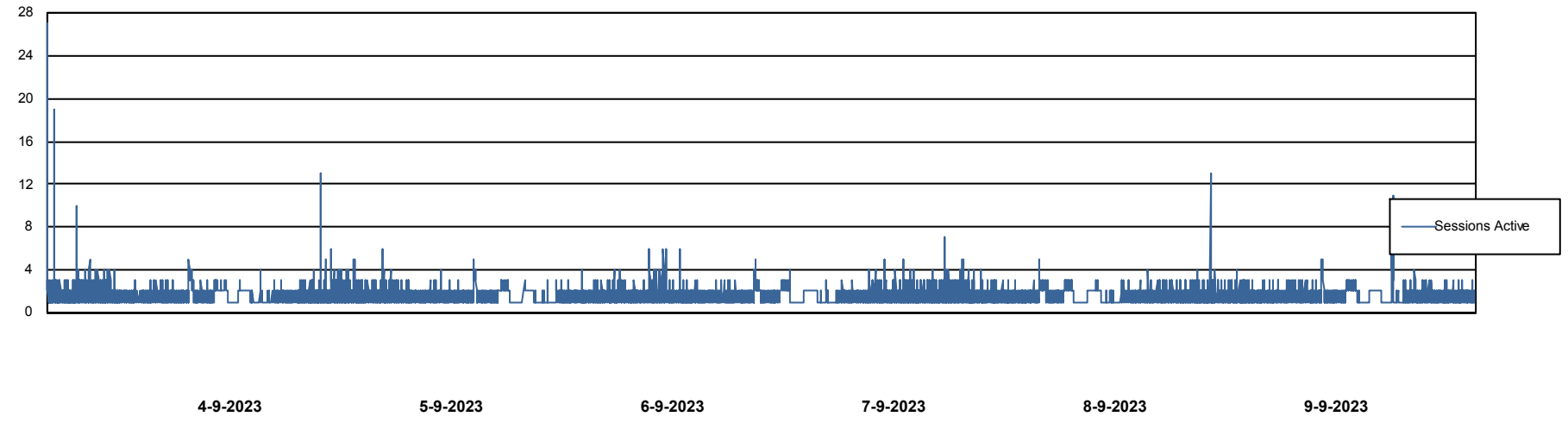
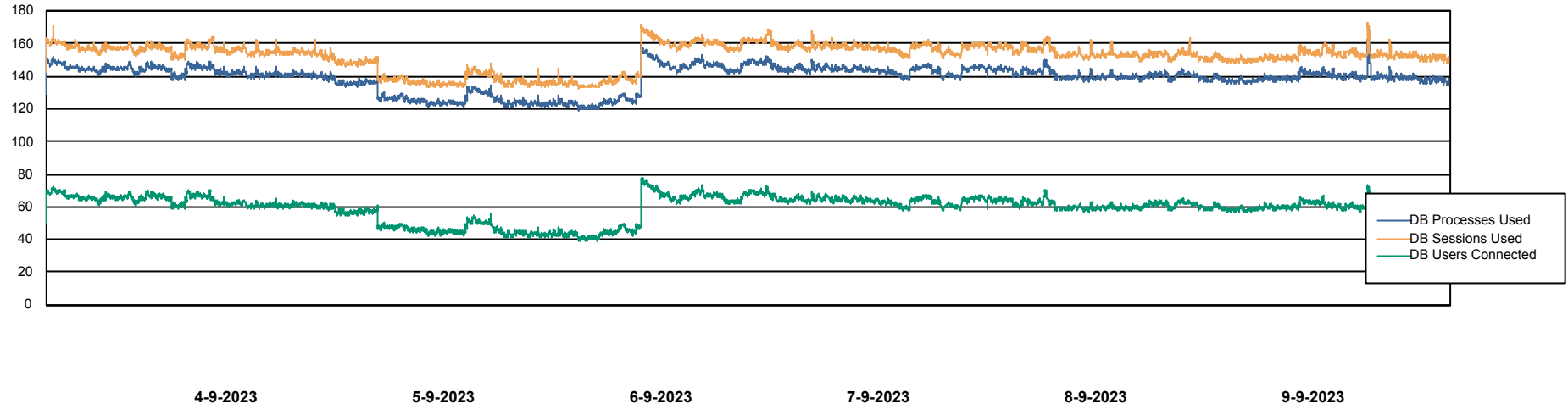
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9-9-2023	45	149	82
8-9-2023	45	149	82
7-9-2023	45	149	82
6-9-2023	45	149	82
5-9-2023	45	149	82
4-9-2023	45	149	81
3-9-2023	46	149	81

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Database Performance JSG_PRD_BASHIR_DB



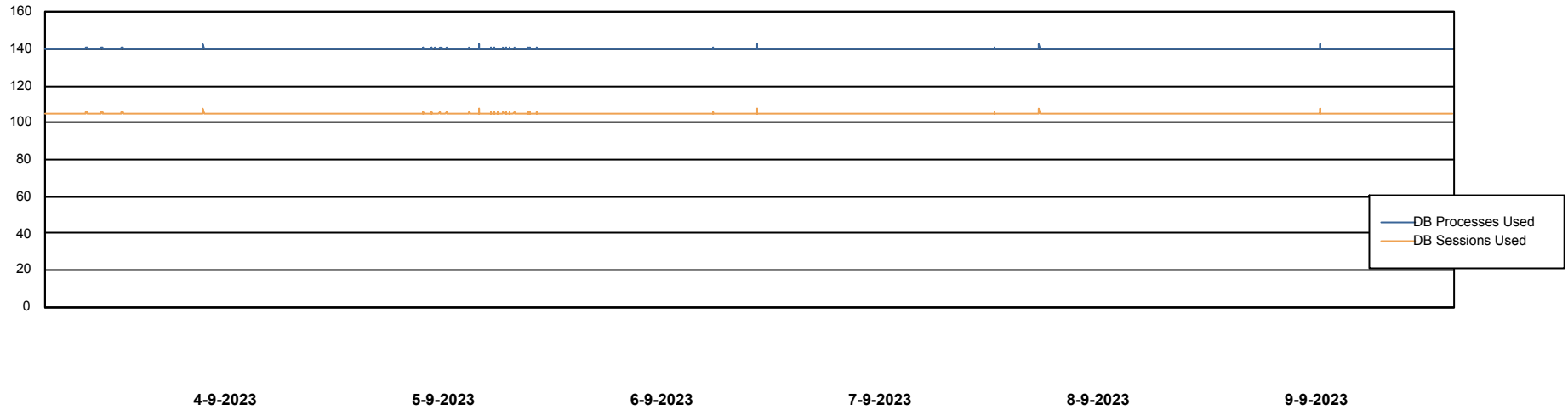
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

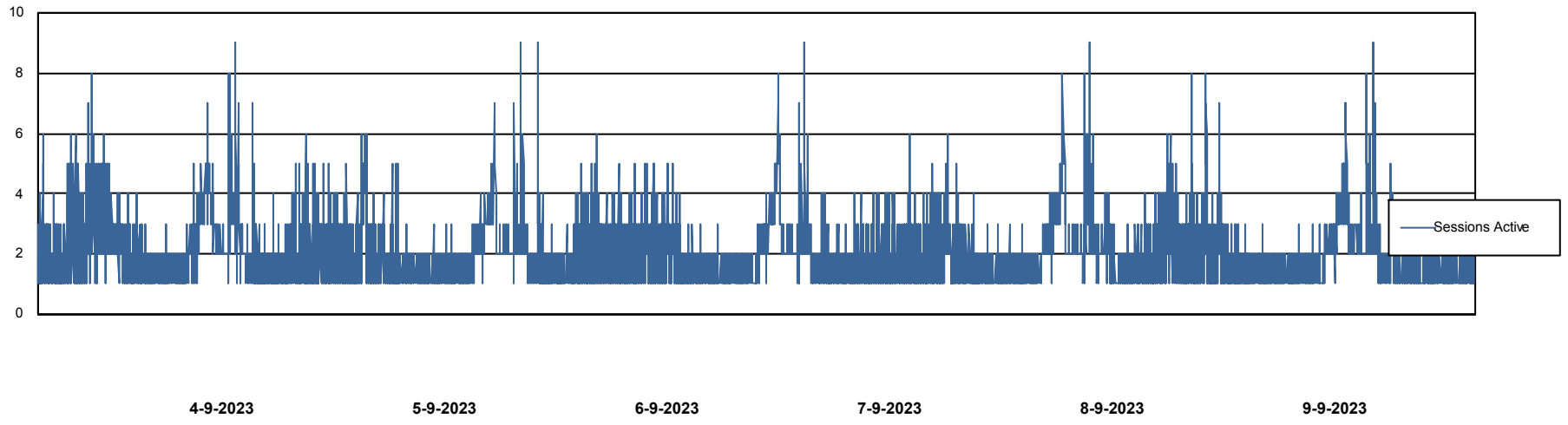
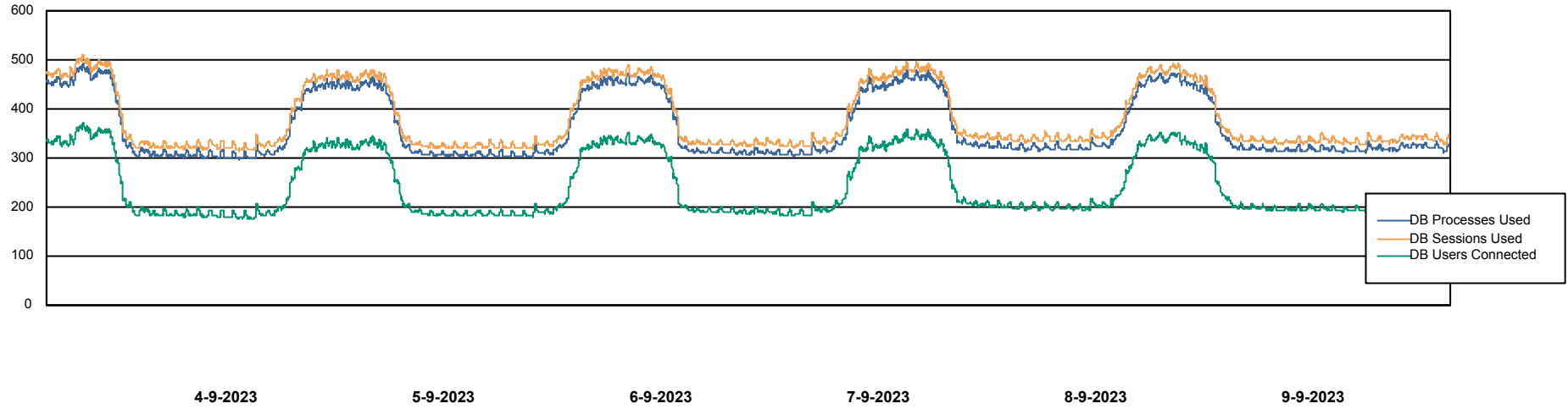


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Database Performance JSG_PRD_RIKER_DB



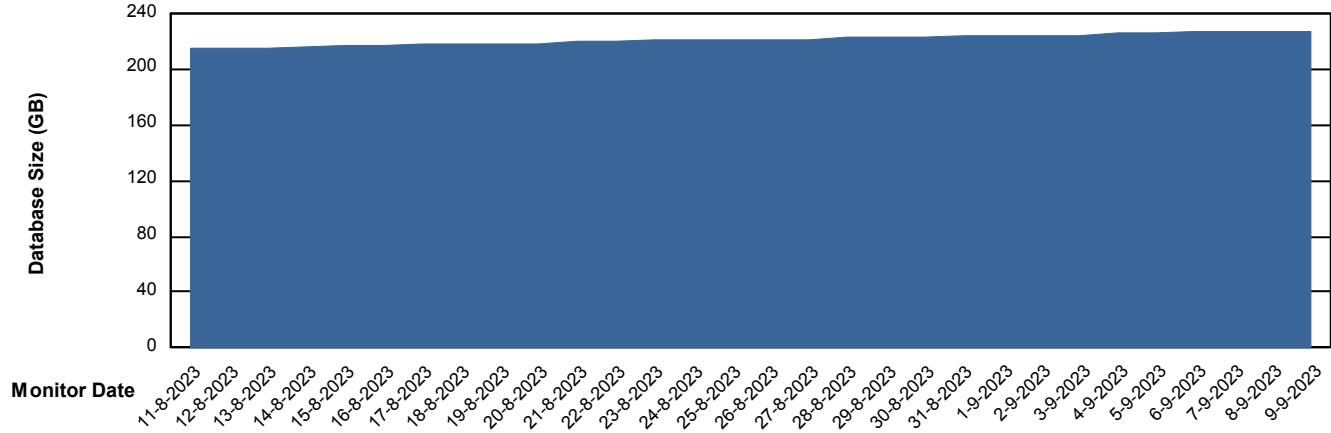
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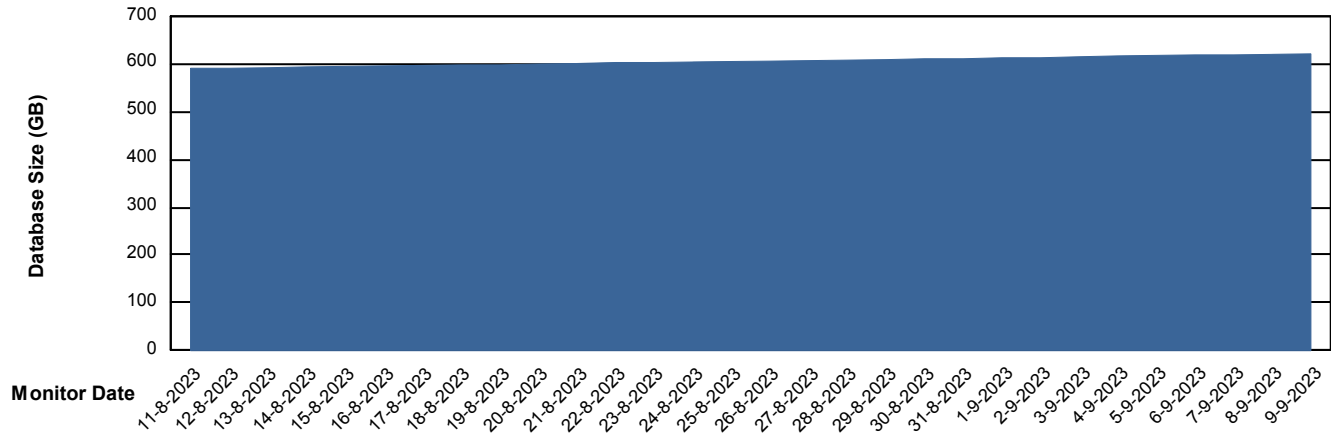
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9-9-2023	ABSDATA	124	104	16
	INDX	146	121	17
8-9-2023	ABSDATA	124	104	16
	INDX	146	120	18
7-9-2023	ABSDATA	124	103	17
	INDX	146	120	18
6-9-2023	ABSDATA	124	103	17
	INDX	146	120	18
5-9-2023	ABSDATA	124	103	17
	INDX	146	120	18
4-9-2023	ABSDATA	124	103	17
	INDX	146	120	18
3-9-2023	ABSDATA	124	103	17
	INDX	146	119	19

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9-9-2023	ABSDATA	692	573	17
	INDX	35	28	19
8-9-2023	ABSDATA	692	572	17
	INDX	35	28	19
7-9-2023	ABSDATA	692	571	17
	INDX	35	28	19
6-9-2023	ABSDATA	692	571	18
	INDX	35	28	19
5-9-2023	ABSDATA	692	570	18
	INDX	35	28	19
4-9-2023	ABSDATA	692	569	18
	INDX	35	28	20
3-9-2023	ABSDATA	692	567	18
	INDX	35	28	20

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 4/9/2023	di 5/9/2023	wo 6/9/2023	do 7/9/2023	vr 8/9/2023	za 9/9/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
ma, 4-09-2023	None
za, 9-09-2023	None
zo, 3-09-2023	None
vr, 8-09-2023	None
wo, 6-09-2023	None
do, 7-09-2023	None
vr, 8-09-2023	None
do, 7-09-2023	None
zo, 3-09-2023	None
di, 5-09-2023	None
za, 9-09-2023	None
di, 5-09-2023	None
wo, 6-09-2023	None
ma, 4-09-2023	None

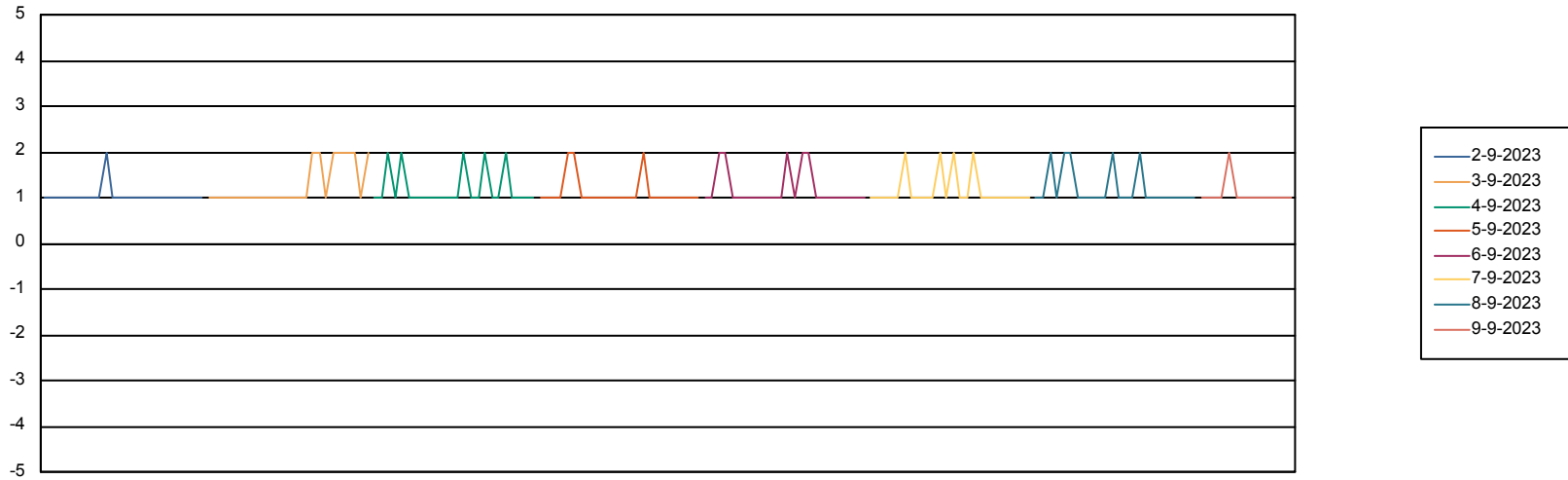
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



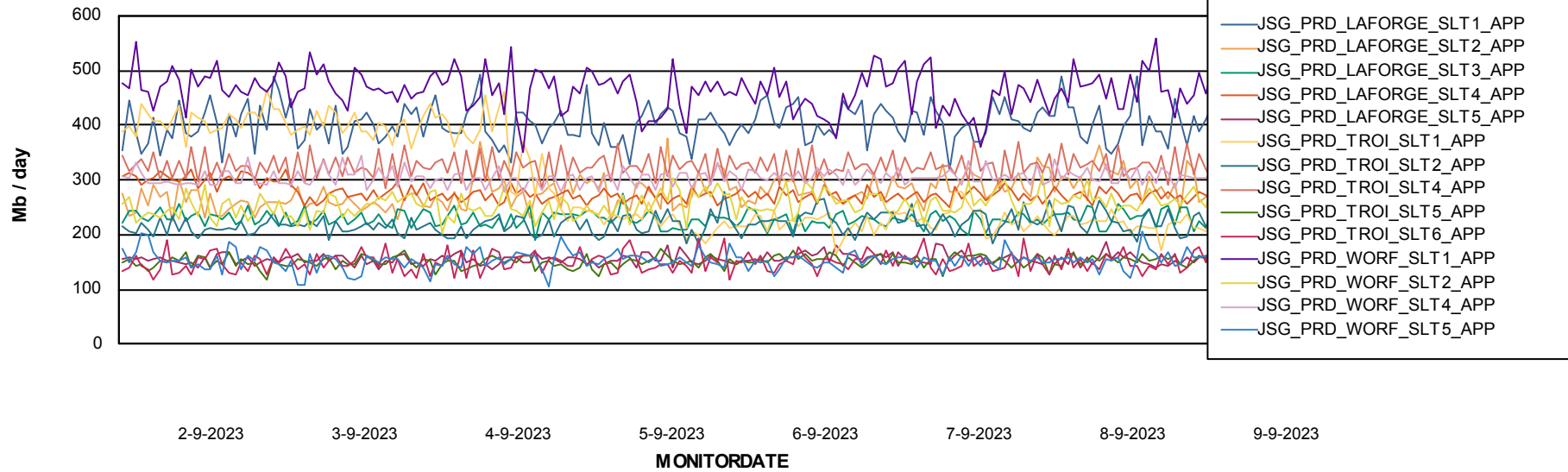
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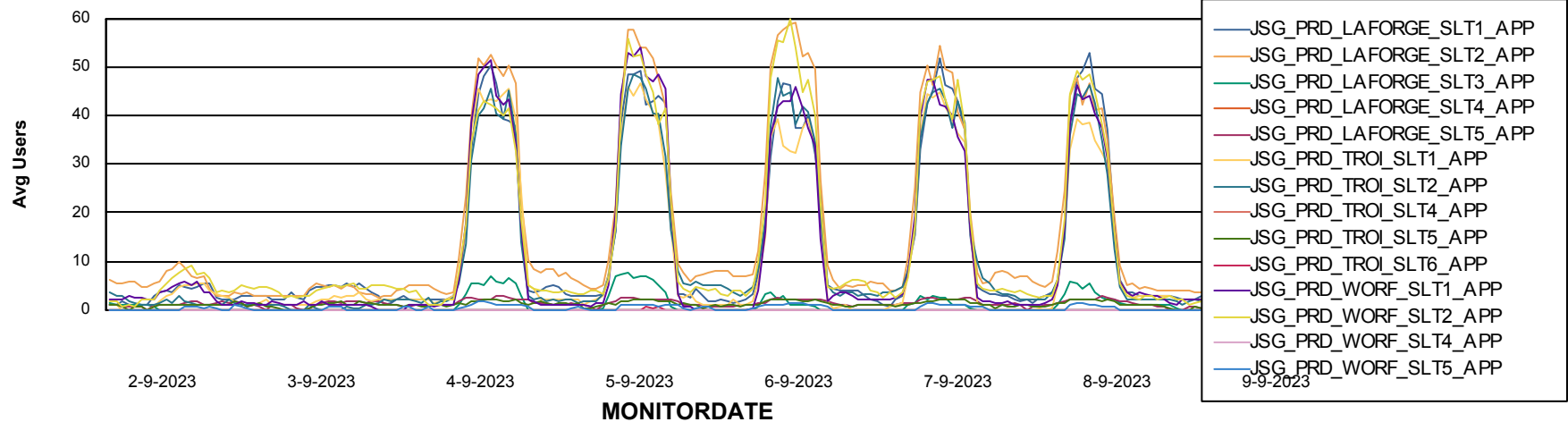


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



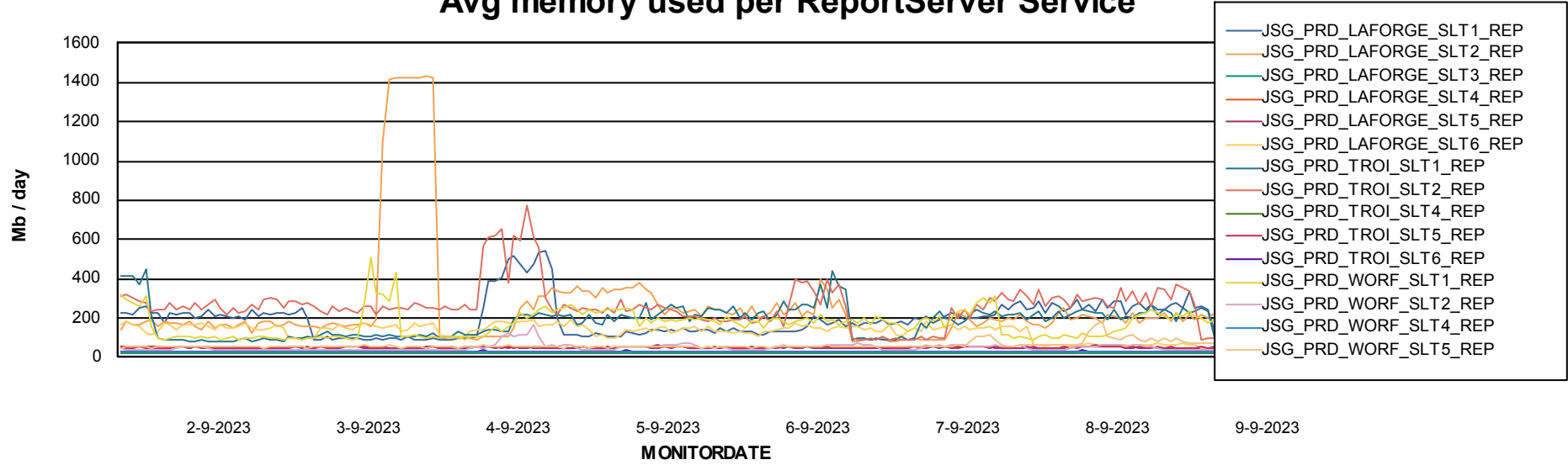
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



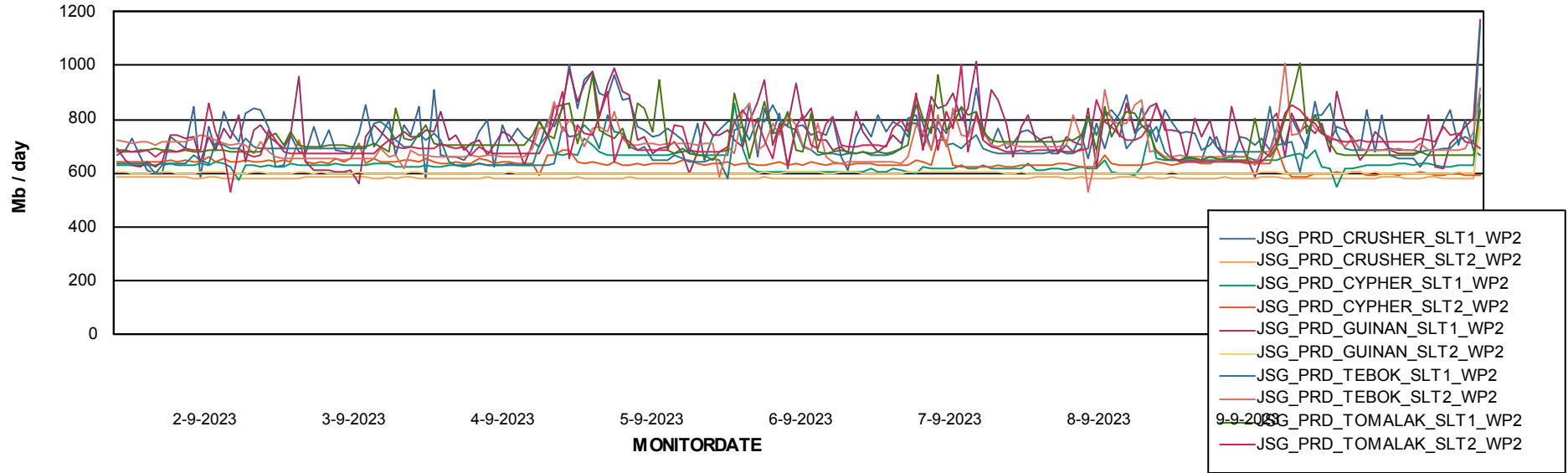
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ABSSolute Web Component Services

Avg memory used per ABS Web component

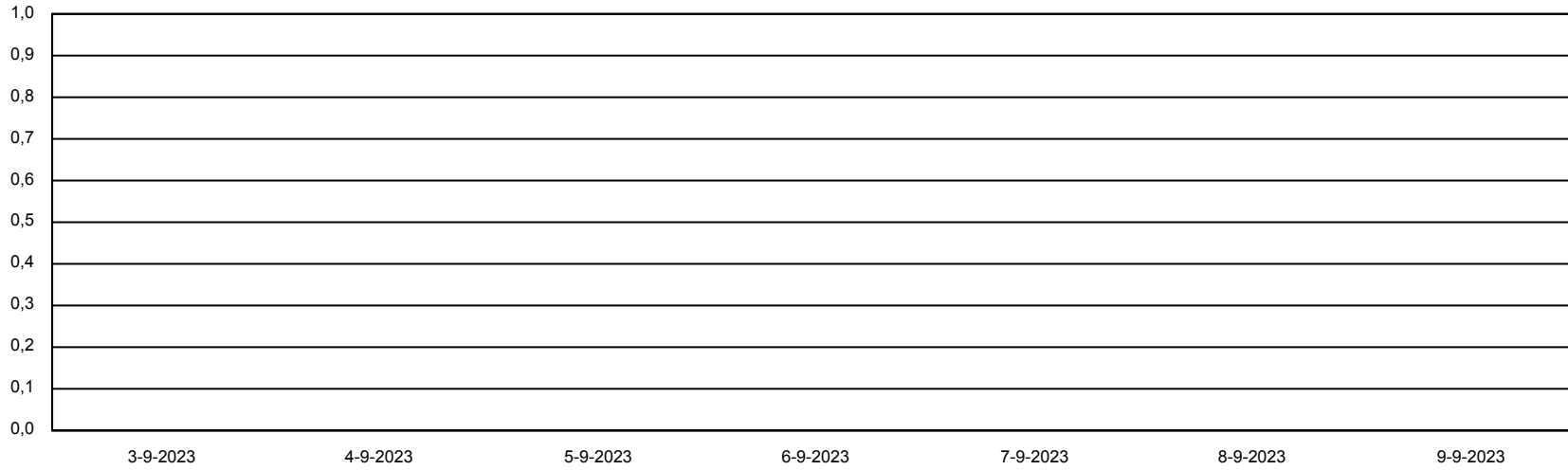


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP