

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2-9-2023	45	149	82	53	850	399
1-9-2023	45	149	82	54	850	389
31-8-2023	46	149	81	54	850	389
30-8-2023	46	149	80	54	850	389
29-8-2023	46	149	80	54	850	389
28-8-2023	47	149	79	54	850	389
27-8-2023	47	149	79	54	850	389

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2-9-2023	50	89	45
1-9-2023	49	89	45
31-8-2023	50	89	45
30-8-2023	49	89	45
29-8-2023	49	89	46
28-8-2023	49	89	46
27-8-2023	49	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2-9-2023	65	79	27
1-9-2023	65	79	27
31-8-2023	65	79	27
30-8-2023	66	79	27
29-8-2023	66	79	27
28-8-2023	66	79	27
27-8-2023	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2-9-2023	38	79	49
1-9-2023	38	79	49
31-8-2023	38	79	49
30-8-2023	38	79	49
29-8-2023	38	79	49
28-8-2023	39	79	49
27-8-2023	39	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2-9-2023	18	149	123
1-9-2023	18	149	123
31-8-2023	18	149	123
30-8-2023	18	149	123
29-8-2023	18	149	123
28-8-2023	18	149	123
27-8-2023	18	149	123

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2-9-2023	44	149	83	41	1,536	899
1-9-2023	44	149	83	41	1,536	905
31-8-2023	44	149	83	41	1,536	903
30-8-2023	45	149	83	41	1,536	908
29-8-2023	45	149	83	41	1,536	901
28-8-2023	45	149	83	43	1,536	881
27-8-2023	45	149	83	44	1,536	861

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2-9-2023	63	199	73	34	1,536	1,019
1-9-2023	63	199	73	34	1,536	1,014
31-8-2023	63	199	73	34	1,536	1,017
30-8-2023	63	199	73	34	1,536	1,011
29-8-2023	63	199	73	34	1,536	1,007
28-8-2023	63	199	73	36	1,536	978
27-8-2023	63	199	73	37	1,536	975

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2-9-2023	45	79	44
1-9-2023	45	79	44
31-8-2023	45	79	44
30-8-2023	45	79	44
29-8-2023	45	79	44
28-8-2023	45	79	44
27-8-2023	45	79	44

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2-9-2023	56	79	35
1-9-2023	56	79	35
31-8-2023	56	79	35
30-8-2023	56	79	35
29-8-2023	56	79	35
28-8-2023	56	79	35
27-8-2023	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2-9-2023	22	149	117
1-9-2023	22	149	117
31-8-2023	22	149	117
30-8-2023	22	149	117
29-8-2023	22	149	116
28-8-2023	22	149	116
27-8-2023	22	149	116

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Harddisk Usage JSG_PRD_WORF

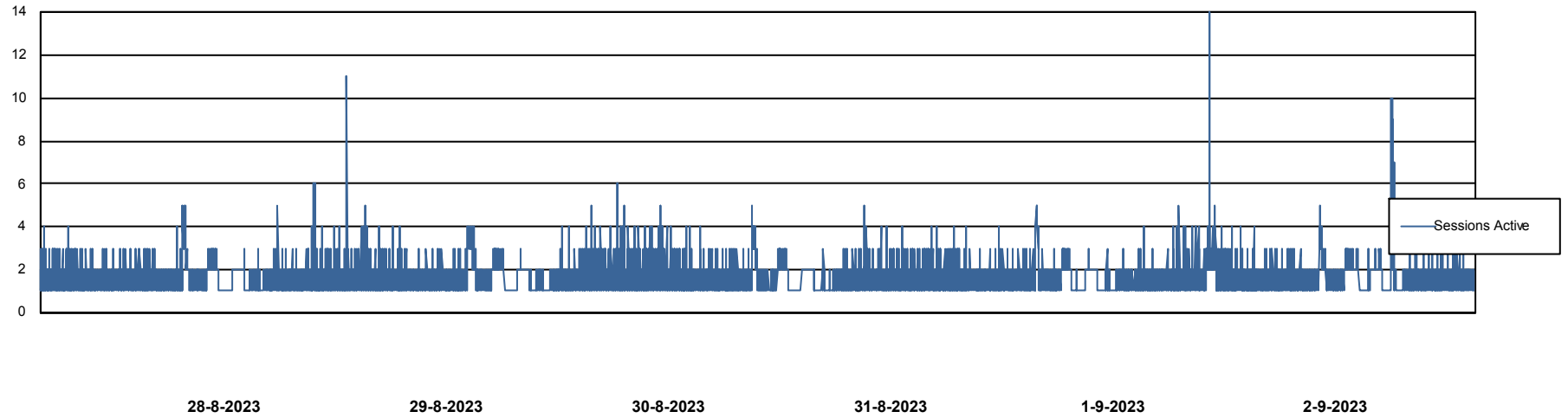
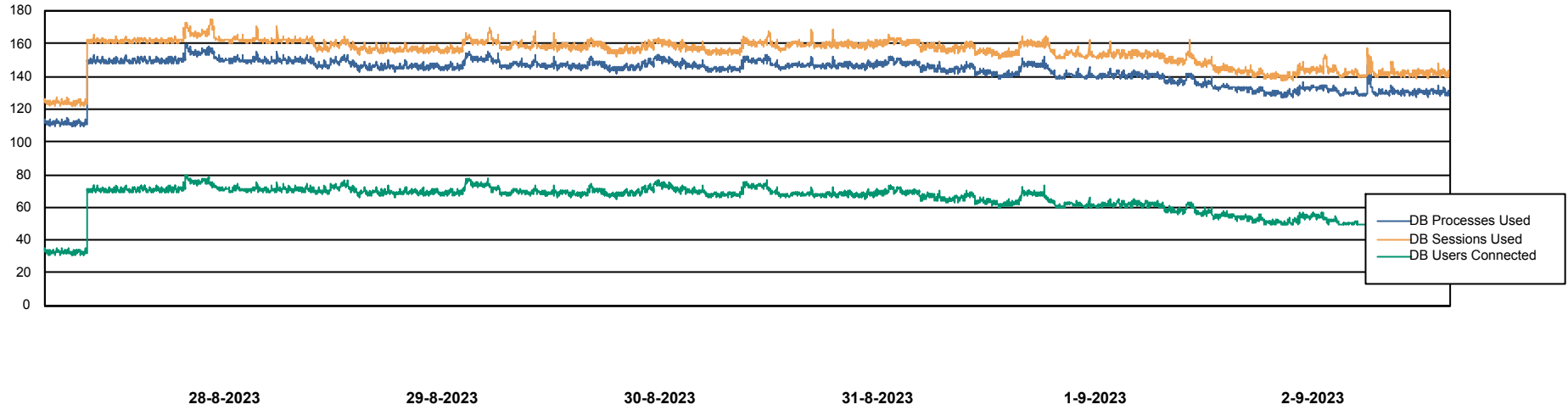
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2-9-2023	46	149	81
1-9-2023	45	149	81
31-8-2023	46	149	81
30-8-2023	46	149	81
29-8-2023	46	149	81
28-8-2023	46	149	81
27-8-2023	46	149	81

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Database Performance JSG_PRD_BASHIR_DB



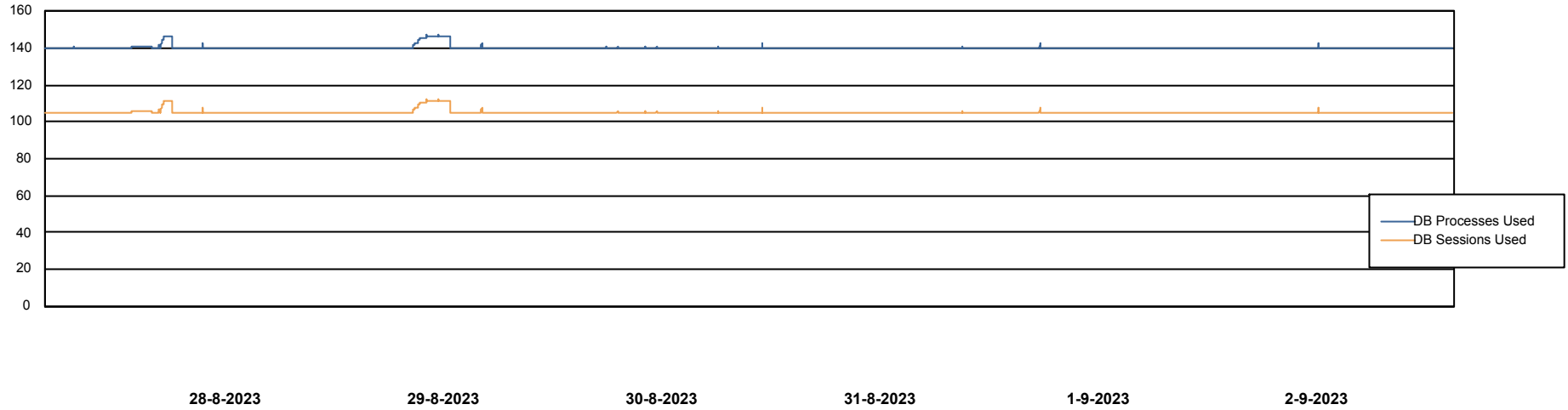
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

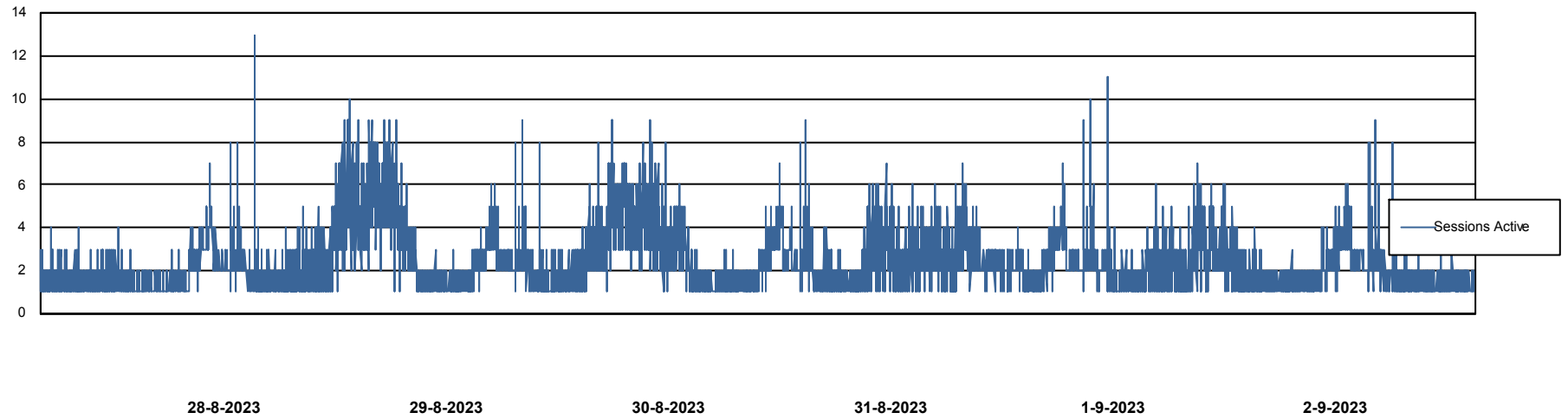
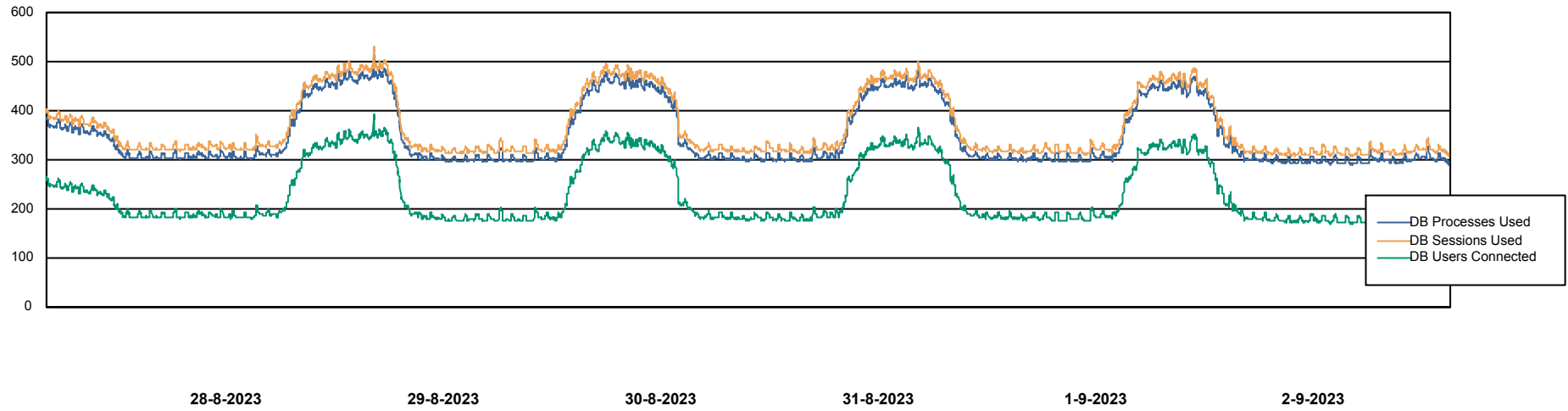


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Database Performance JSG_PRD_RIKER_DB



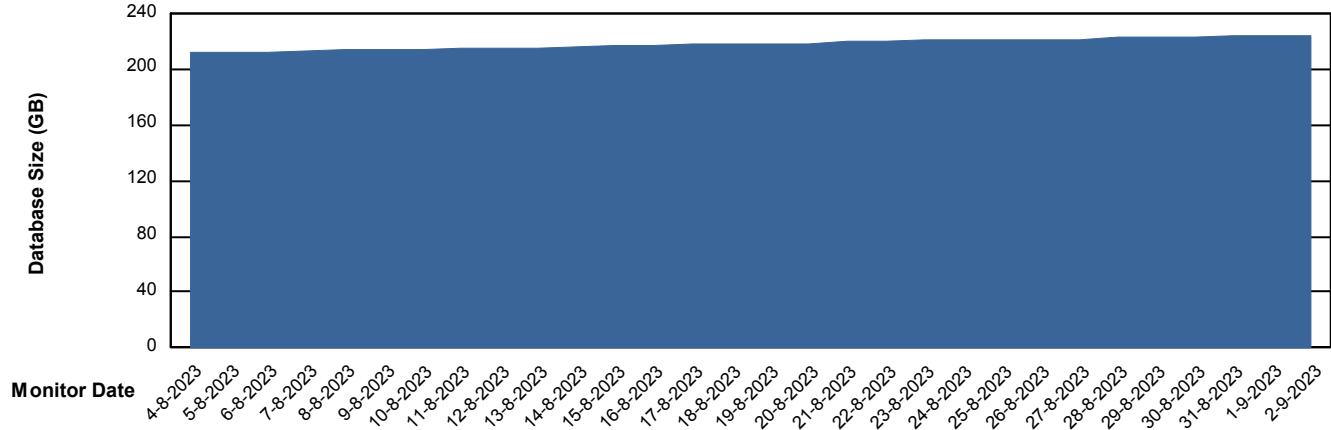
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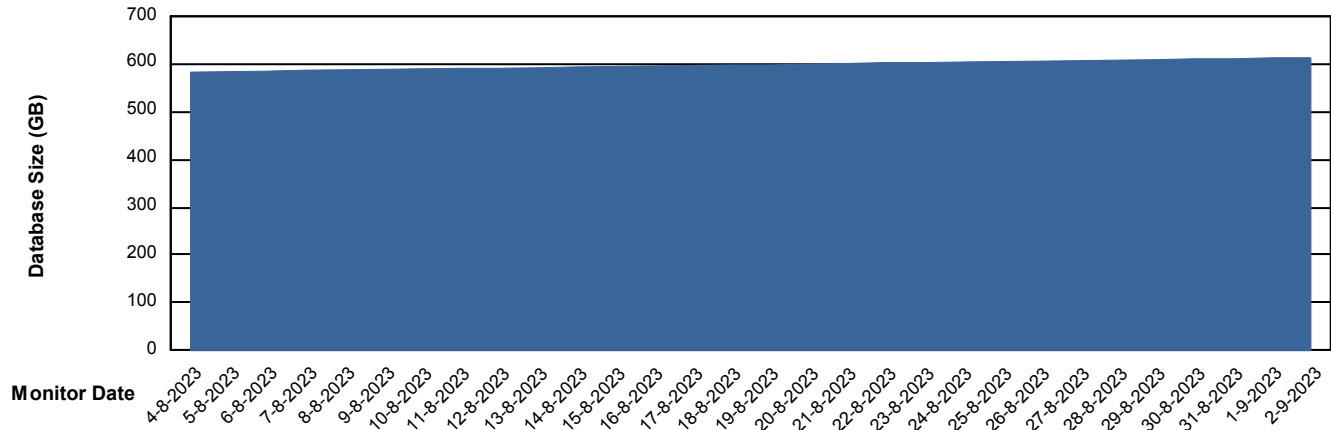
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2-9-2023	ABSDATA	124	103	17
	INDX	146	119	19
1-9-2023	ABSDATA	124	102	17
	INDX	146	118	19
31-8-2023	ABSDATA	124	102	17
	INDX	146	118	19
30-8-2023	ABSDATA	124	102	17
	INDX	146	118	19
29-8-2023	ABSDATA	124	102	18
	INDX	146	118	19
28-8-2023	ABSDATA	124	102	18
	INDX	146	118	19
27-8-2023	ABSDATA	124	101	18
	INDX	146	117	20

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2-9-2023	ABSDATA	692	565	18
	INDX	35	28	20
1-9-2023	ABSDATA	692	565	18
	INDX	35	28	20
31-8-2023	ABSDATA	692	564	19
	INDX	35	28	20
30-8-2023	ABSDATA	692	563	19
	INDX	35	28	20
29-8-2023	ABSDATA	692	562	19
	INDX	35	28	21
28-8-2023	ABSDATA	692	560	19
	INDX	35	28	21
27-8-2023	ABSDATA	667	559	16
	INDX	33	28	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 28/8/2023	di 29/8/2023	wo 30/8/2023	do 31/8/2023	vr 1/9/2023	za 2/9/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
za, 2-09-2023	None
za, 2-09-2023	None
zo, 27-08-2023	None
wo, 30-08-2023	None
ma, 28-08-2023	None
do, 31-08-2023	None
zo, 27-08-2023	None
di, 29-08-2023	None
do, 31-08-2023	None
vr, 1-09-2023	None
wo, 30-08-2023	None
di, 29-08-2023	None
ma, 28-08-2023	None
vr, 1-09-2023	None

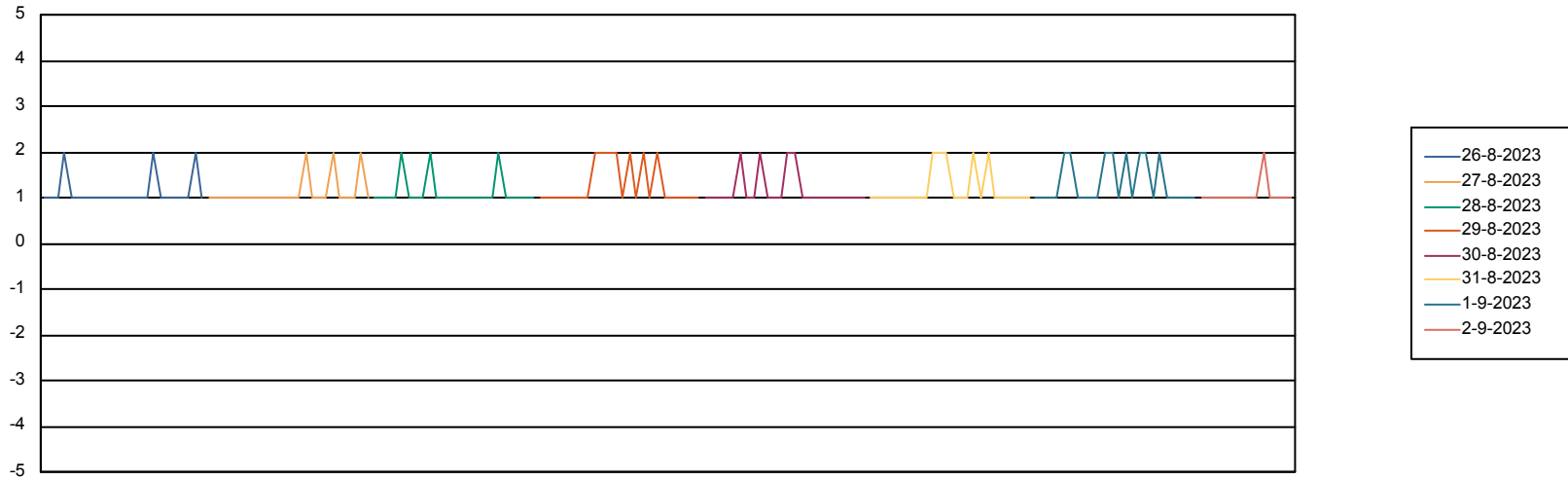
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



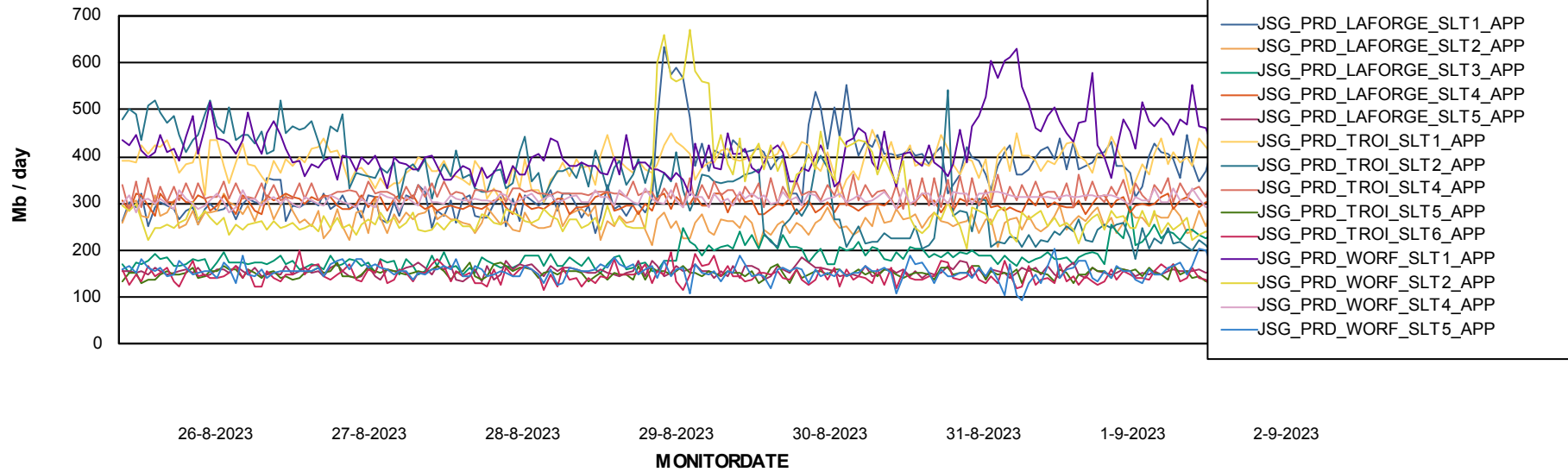
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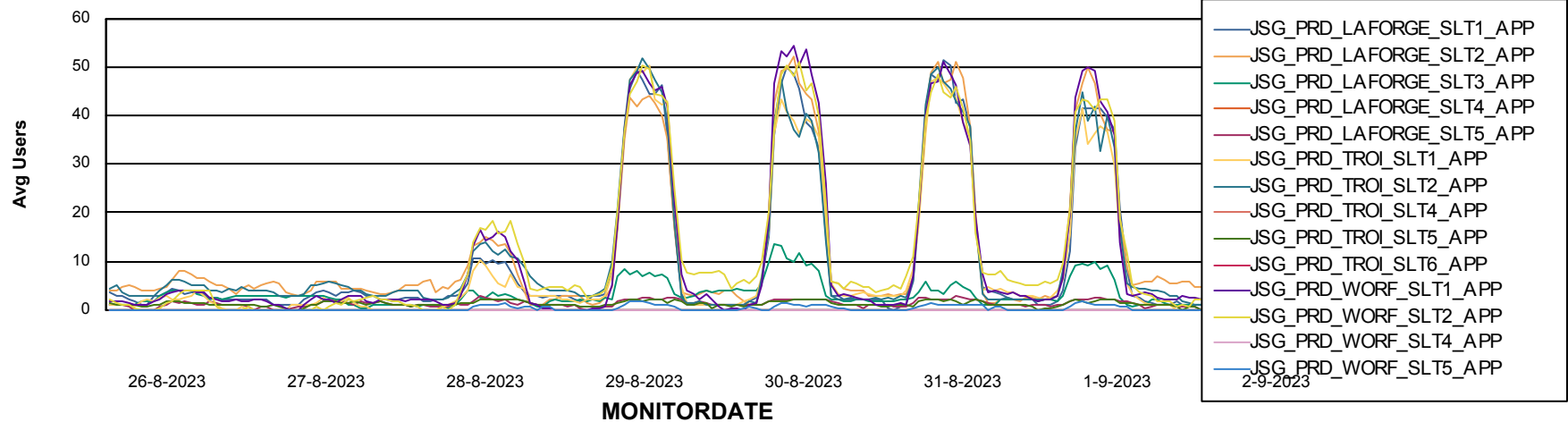


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



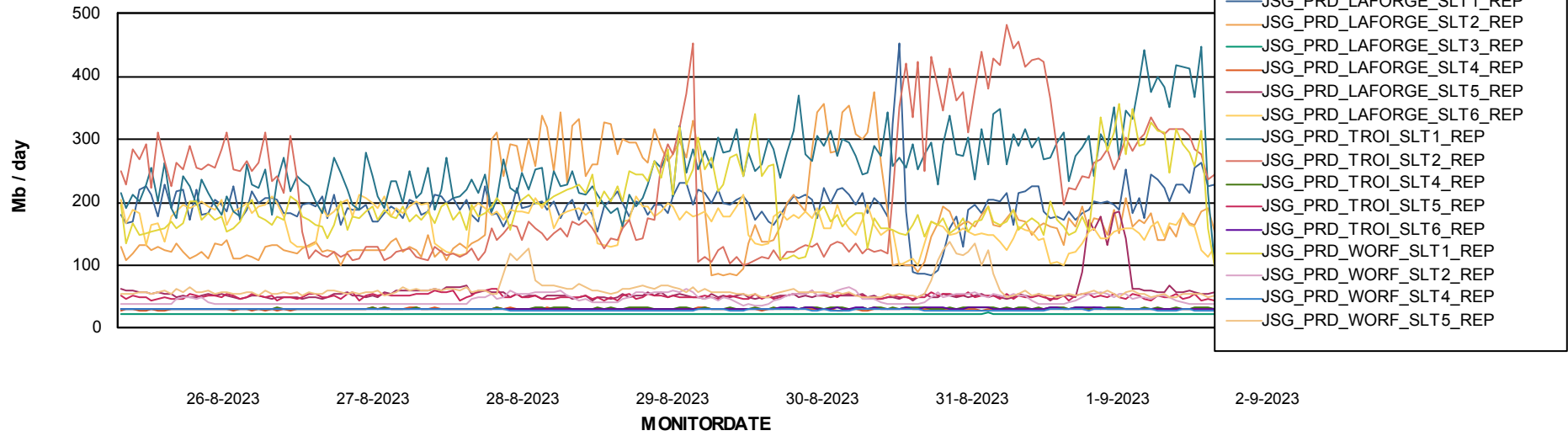
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



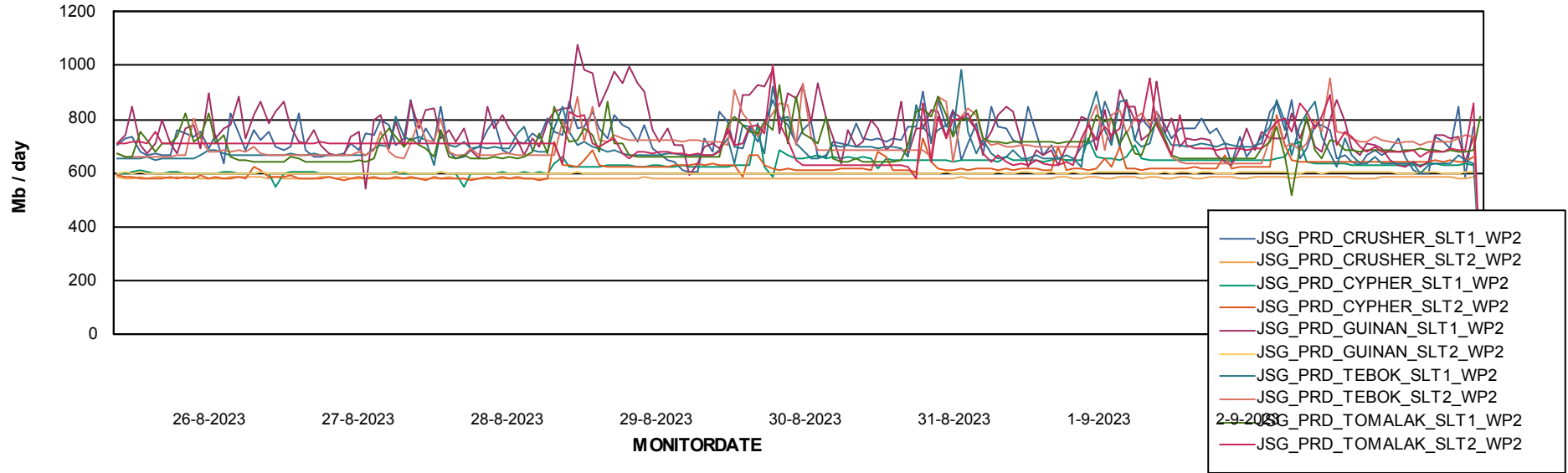
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ABSSolute Web Component Services

Avg memory used per ABS Web component

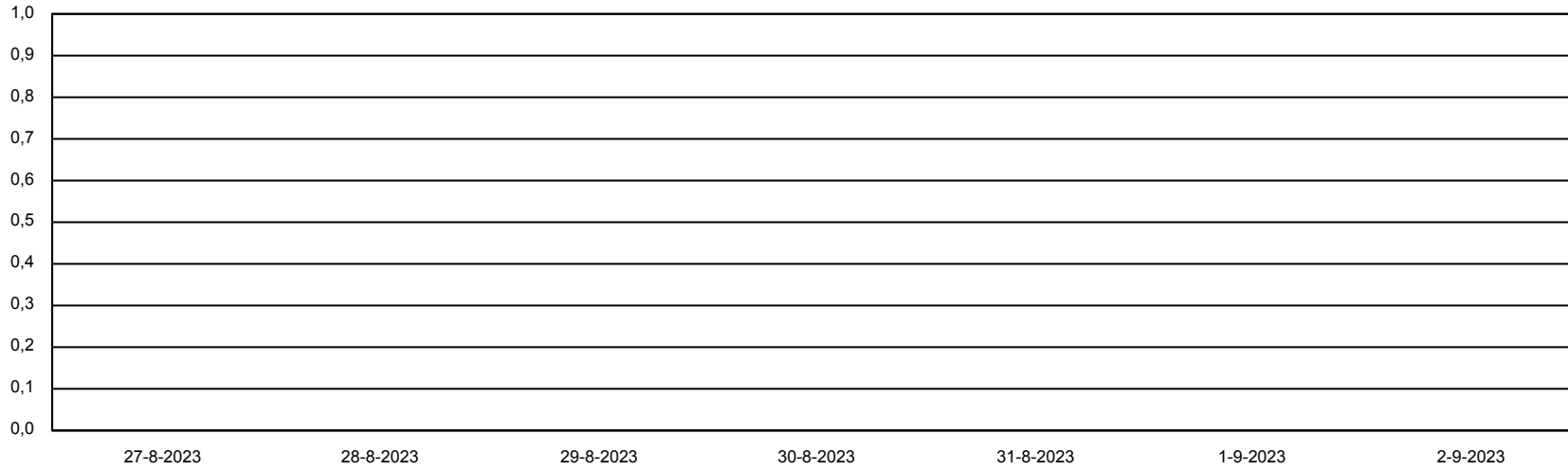


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP