

Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Harddisk Usage KLH_PRD_SRSAPP01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 26-8-2023 | 77 | 50 | 11 | 66 | 50 | 17 |
| 25-8-2023 | 77 | 50 | 11 | 65 | 50 | 17 |
| 24-8-2023 | 77 | 50 | 11 | 65 | 50 | 17 |
| 23-8-2023 | 77 | 50 | 11 | 65 | 50 | 17 |
| 22-8-2023 | 77 | 50 | 11 | 65 | 50 | 17 |
| 21-8-2023 | 77 | 50 | 11 | 66 | 50 | 17 |
| 20-8-2023 | 77 | 50 | 11 | 66 | 50 | 17 |

Harddisk Usage KLH_PRD_SRSAPP02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 26-8-2023 | 78 | 50 | 11 | 42 | 50 | 29 |
| 25-8-2023 | 78 | 50 | 11 | 42 | 50 | 29 |
| 24-8-2023 | 78 | 50 | 11 | 42 | 50 | 29 |
| 23-8-2023 | 78 | 50 | 11 | 42 | 50 | 29 |
| 22-8-2023 | 78 | 50 | 11 | 42 | 50 | 29 |
| 21-8-2023 | 78 | 50 | 11 | 43 | 50 | 29 |
| 20-8-2023 | 78 | 50 | 11 | 43 | 50 | 29 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSBI01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 26-8-2023 | 42 | 50 | 29 | 35 | 500 | 325 | 63 | 50 | 19 |
| 25-8-2023 | 42 | 50 | 29 | 36 | 500 | 318 | 63 | 50 | 19 |
| 24-8-2023 | 42 | 50 | 29 | 36 | 500 | 322 | 63 | 50 | 19 |
| 23-8-2023 | 42 | 50 | 29 | 35 | 500 | 326 | 63 | 50 | 19 |
| 22-8-2023 | 42 | 50 | 29 | 36 | 500 | 320 | 63 | 50 | 19 |
| 21-8-2023 | 42 | 50 | 29 | 41 | 500 | 294 | 63 | 50 | 19 |
| 20-8-2023 | 42 | 50 | 29 | 33 | 500 | 334 | 63 | 50 | 19 |

Harddisk Usage KLH_PRD_SRSBIDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 26-8-2023 | 74 | 100 | 26 | 35 | 500 | 325 | 55 | 400 | 180 |
| 25-8-2023 | 74 | 100 | 26 | 36 | 500 | 318 | 55 | 400 | 180 |
| 24-8-2023 | 74 | 100 | 26 | 36 | 500 | 322 | 55 | 400 | 180 |
| 23-8-2023 | 74 | 100 | 26 | 35 | 500 | 326 | 54 | 400 | 182 |
| 22-8-2023 | 74 | 100 | 26 | 36 | 500 | 320 | 55 | 400 | 181 |
| 21-8-2023 | 74 | 100 | 26 | 41 | 500 | 294 | 54 | 400 | 182 |
| 20-8-2023 | 74 | 100 | 26 | 33 | 500 | 334 | 54 | 400 | 183 |

Weekly SLA Customer Report

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Harddisk Usage KLH_PRD_SRSDDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 26-8-2023 | 74 | 100 | 26 | 35 | 500 | 325 | 26 | 400 | 297 |
| 25-8-2023 | 74 | 100 | 26 | 36 | 500 | 318 | 26 | 400 | 294 |
| 24-8-2023 | 74 | 100 | 26 | 36 | 500 | 322 | 26 | 400 | 294 |
| 23-8-2023 | 74 | 100 | 26 | 35 | 500 | 326 | 26 | 400 | 294 |
| 22-8-2023 | 74 | 100 | 26 | 36 | 500 | 320 | 27 | 400 | 290 |
| 21-8-2023 | 74 | 100 | 26 | 41 | 500 | 294 | 29 | 400 | 284 |
| 20-8-2023 | 74 | 100 | 26 | 33 | 500 | 334 | 25 | 400 | 301 |

Harddisk Usage KLH_PRD_SRSDDB02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 26-8-2023 | 74 | 100 | 26 | 35 | 500 | 325 | 22 | 400 | 310 |
| 25-8-2023 | 74 | 100 | 26 | 36 | 500 | 318 | 22 | 400 | 312 |
| 24-8-2023 | 74 | 100 | 26 | 36 | 500 | 322 | 22 | 400 | 311 |
| 23-8-2023 | 74 | 100 | 26 | 35 | 500 | 326 | 22 | 400 | 313 |
| 22-8-2023 | 74 | 100 | 26 | 36 | 500 | 320 | 20 | 400 | 318 |
| 21-8-2023 | 74 | 100 | 26 | 41 | 500 | 294 | 21 | 400 | 316 |
| 20-8-2023 | 74 | 100 | 26 | 33 | 500 | 334 | 22 | 400 | 314 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
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Harddisk Usage KLH_PRD_SRSNFS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /var/nfs/ex | Total disk space on /var/nfs/ex | Used disk space on /var/nfs/ex | Free disk space on /var/nfs/ora | Total disk space on /var/nfs/ora | Used disk space on /var/nfs/ora |
|-----------|--------------------------|----------------------------|---------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|----------------------------------|---------------------------------|
| 26-8-2023 | 64 | 30 | 11 | 62 | 50 | 19 | 35 | 500 | 325 |
| 25-8-2023 | 64 | 30 | 11 | 62 | 50 | 19 | 36 | 500 | 318 |
| 24-8-2023 | 64 | 30 | 11 | 62 | 50 | 19 | 36 | 500 | 322 |
| 23-8-2023 | 64 | 30 | 11 | 62 | 50 | 19 | 35 | 500 | 326 |
| 22-8-2023 | 64 | 30 | 11 | 62 | 50 | 19 | 36 | 500 | 320 |
| 21-8-2023 | 64 | 30 | 11 | 62 | 50 | 19 | 41 | 500 | 294 |
| 20-8-2023 | 64 | 30 | 11 | 62 | 50 | 19 | 33 | 500 | 334 |

Harddisk Usage KLH_PRD_SRSSUPPORT01_DISTRIB

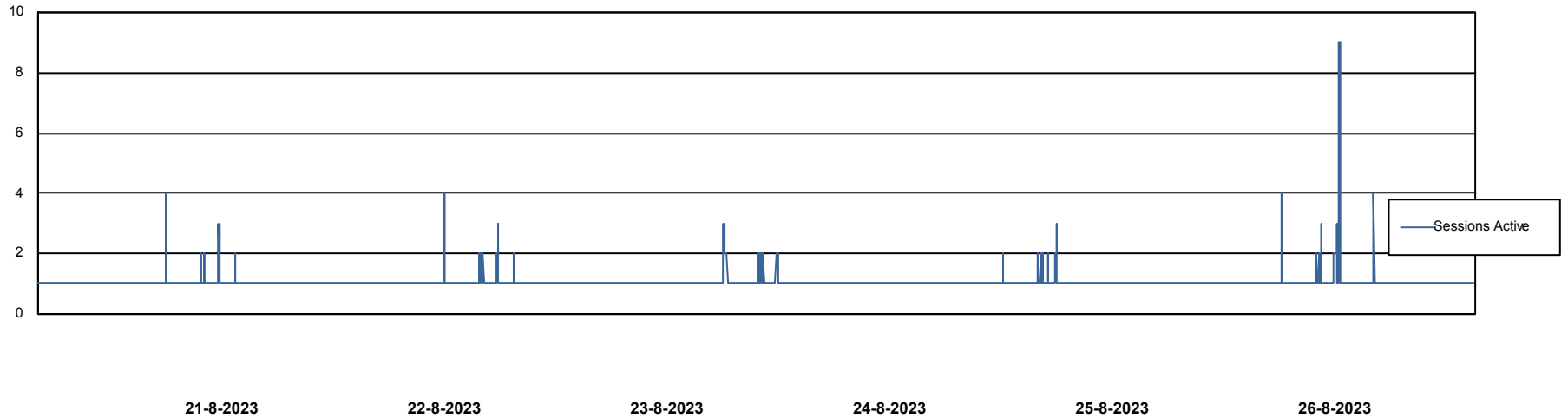
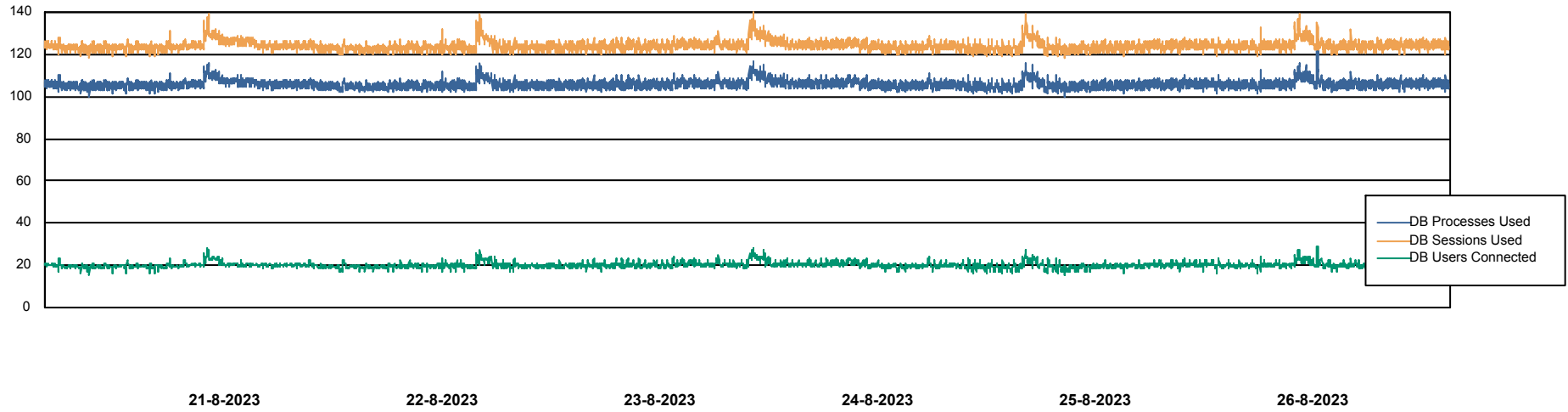
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 26-8-2023 | 45 | 100 | 55 |
| 25-8-2023 | 45 | 100 | 55 |
| 24-8-2023 | 45 | 100 | 55 |
| 23-8-2023 | 45 | 100 | 55 |
| 22-8-2023 | 45 | 100 | 55 |
| 21-8-2023 | 45 | 100 | 55 |
| 20-8-2023 | 45 | 100 | 55 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLHDB_BI

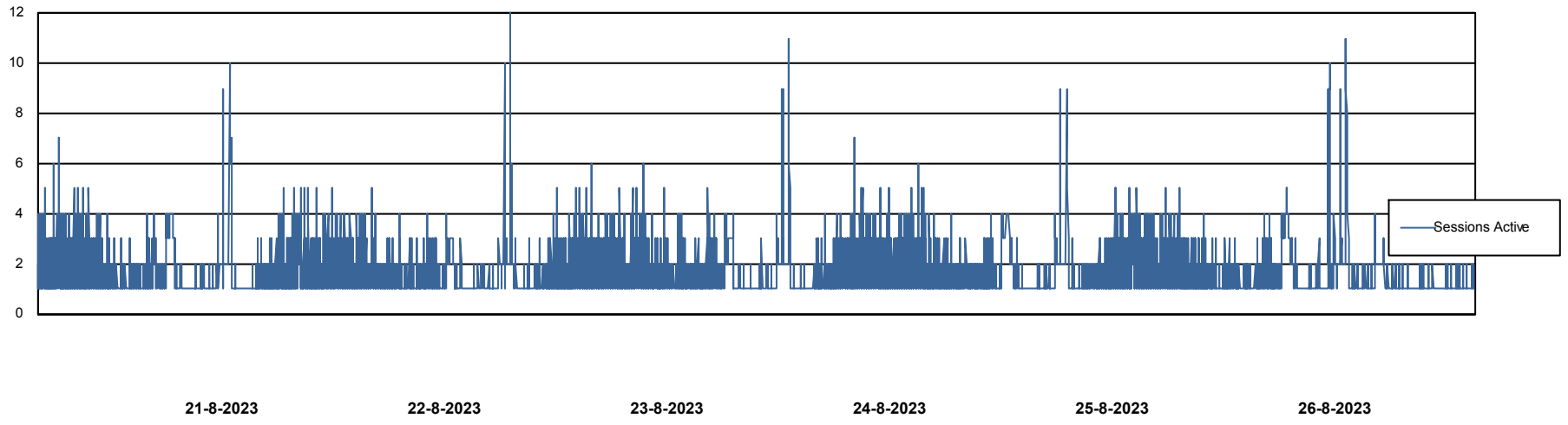
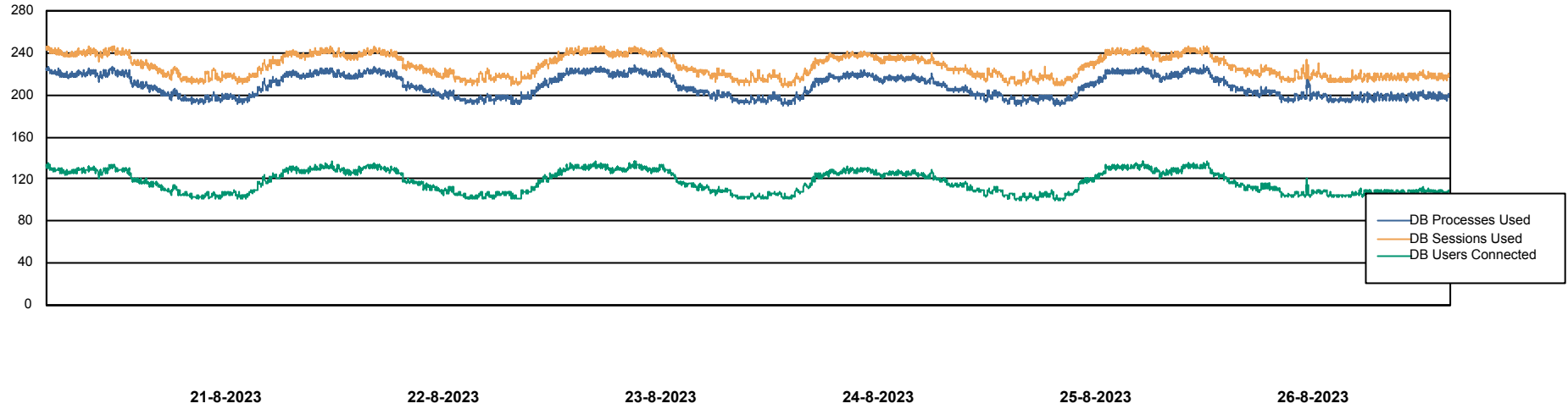


Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLHDB_Production



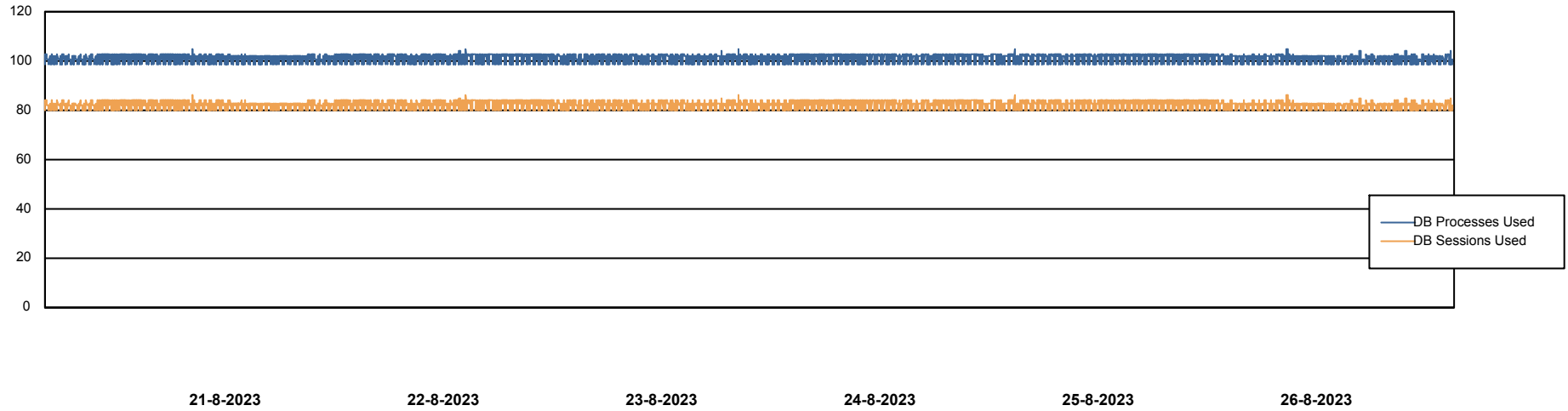
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLHDB_Standby

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0



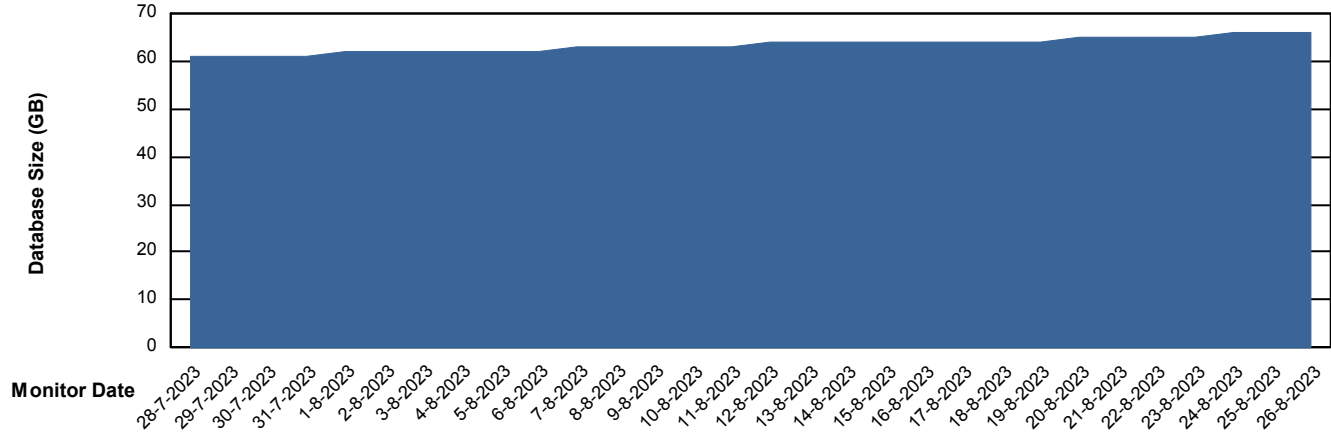
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



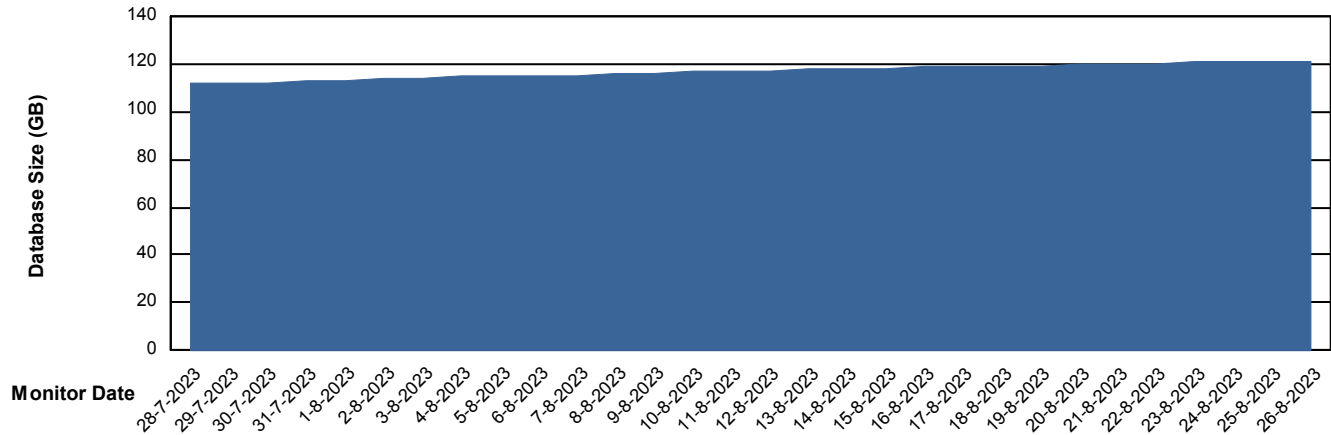
DATABASE SIZE KLHDB_BI

Database growth over last month



DATABASE SIZE KLHDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Tablespace KLHDB_BI

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-8-2023 | ABSDATA | 24 | 20 | 17 |
| | INDX | 37 | 31 | 17 |
| 25-8-2023 | ABSDATA | 24 | 20 | 17 |
| | INDX | 37 | 31 | 17 |
| 24-8-2023 | ABSDATA | 24 | 20 | 17 |
| | INDX | 37 | 31 | 17 |
| 23-8-2023 | ABSDATA | 24 | 20 | 18 |
| | INDX | 37 | 31 | 17 |
| 22-8-2023 | ABSDATA | 24 | 20 | 18 |
| | INDX | 37 | 30 | 18 |
| 21-8-2023 | ABSDATA | 24 | 20 | 19 |
| | INDX | 36 | 30 | 16 |
| 20-8-2023 | ABSDATA | 24 | 19 | 19 |
| | INDX | 36 | 30 | 16 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Database Tablespace KLHDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-8-2023 | ABSDATA | 127 | 106 | 17 |
| | INDX | 8 | 2 | 75 |
| 25-8-2023 | ABSDATA | 127 | 106 | 17 |
| | INDX | 8 | 2 | 75 |
| 24-8-2023 | ABSDATA | 127 | 105 | 17 |
| | INDX | 8 | 2 | 75 |
| 23-8-2023 | ABSDATA | 127 | 105 | 17 |
| | INDX | 8 | 2 | 75 |
| 22-8-2023 | ABSDATA | 127 | 105 | 18 |
| | INDX | 8 | 2 | 75 |
| 21-8-2023 | ABSDATA | 123 | 104 | 15 |
| | INDX | 8 | 2 | 75 |
| 20-8-2023 | ABSDATA | 123 | 104 | 15 |
| | INDX | 8 | 2 | 75 |

BI Status and last ETL error for KLHDB_BI

| | ma 21/8/2023 | di 22/8/2023 | wo 23/8/2023 | do 24/8/2023 | vr 25/8/2023 | za 26/8/2023 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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Database ID 139



| BI last ETL error for | KLHDB_BI |
|-----------------------|----------|
| wo, 23-08-2023 | None |
| ma, 21-08-2023 | None |
| wo, 23-08-2023 | None |
| ma, 21-08-2023 | None |
| vr, 25-08-2023 | None |
| zo, 20-08-2023 | None |
| di, 22-08-2023 | None |
| do, 24-08-2023 | None |
| za, 26-08-2023 | None |
| di, 22-08-2023 | None |
| do, 24-08-2023 | None |
| zo, 20-08-2023 | None |
| vr, 25-08-2023 | None |
| za, 26-08-2023 | None |

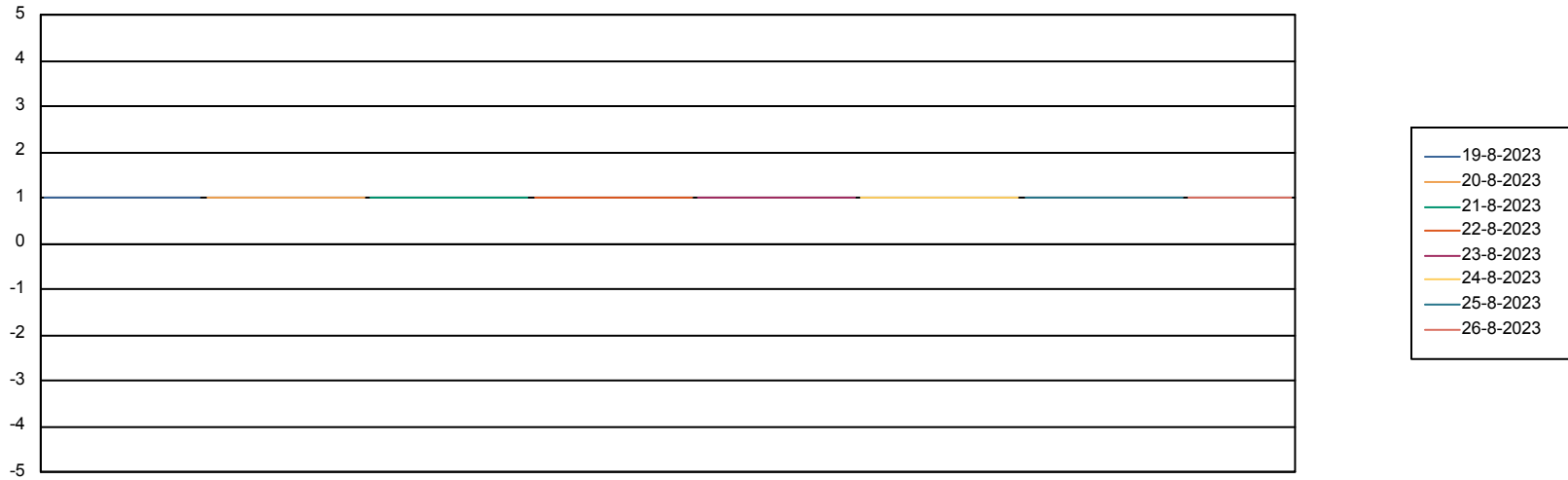
Weekly SLA Customer Report

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Standby Database Health KLH_Production (24/7)

Recovery lag for last 7 days



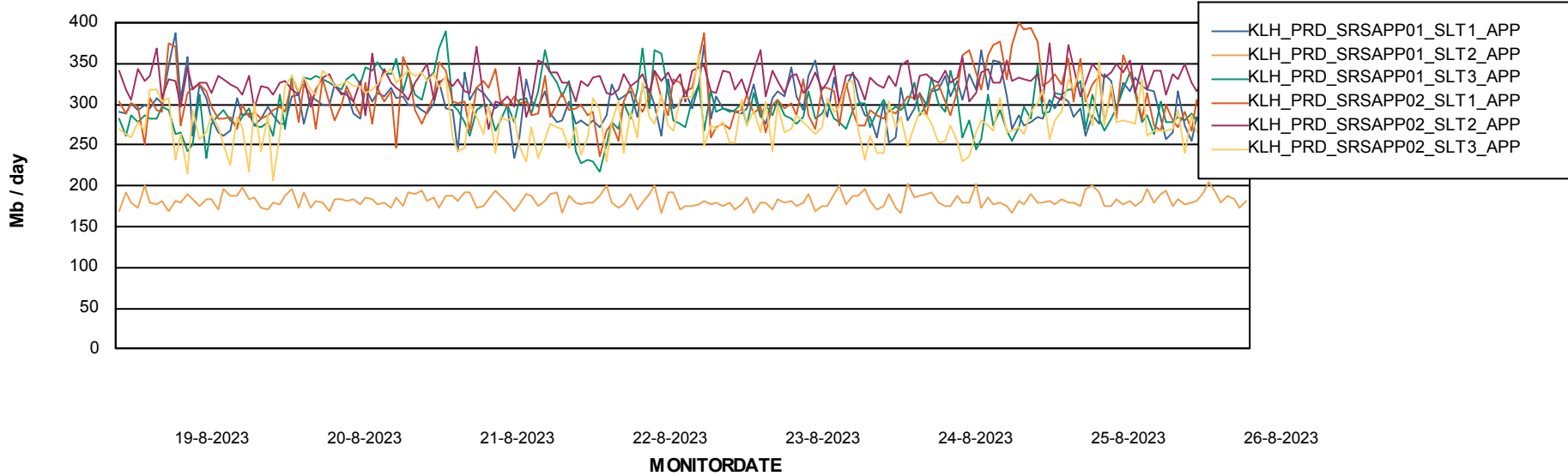
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Customer KLH_Production (24/7)
Database ID 139

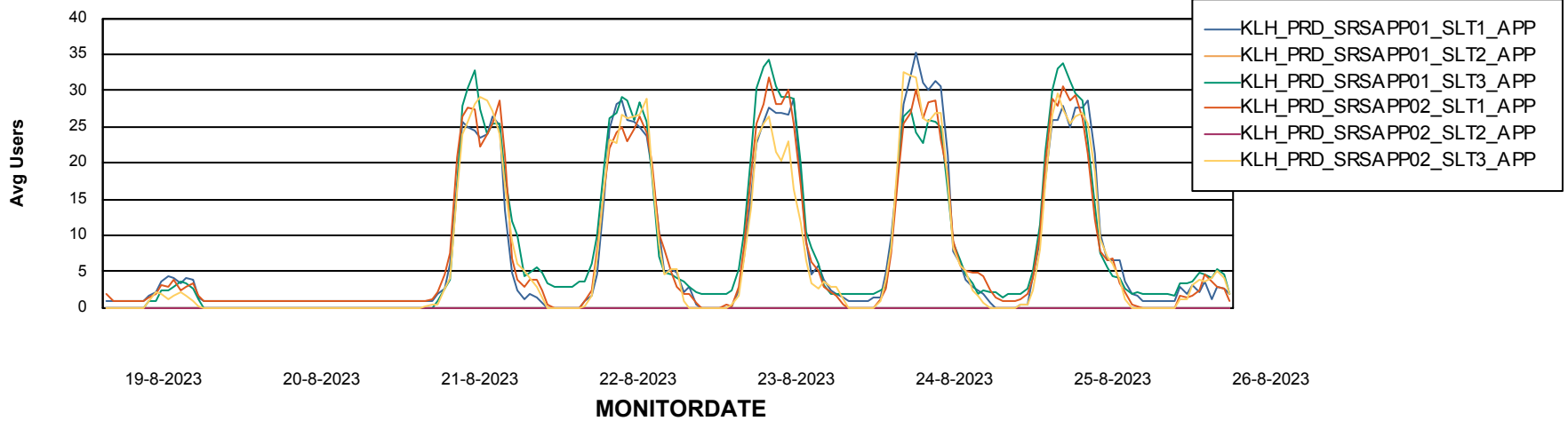


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



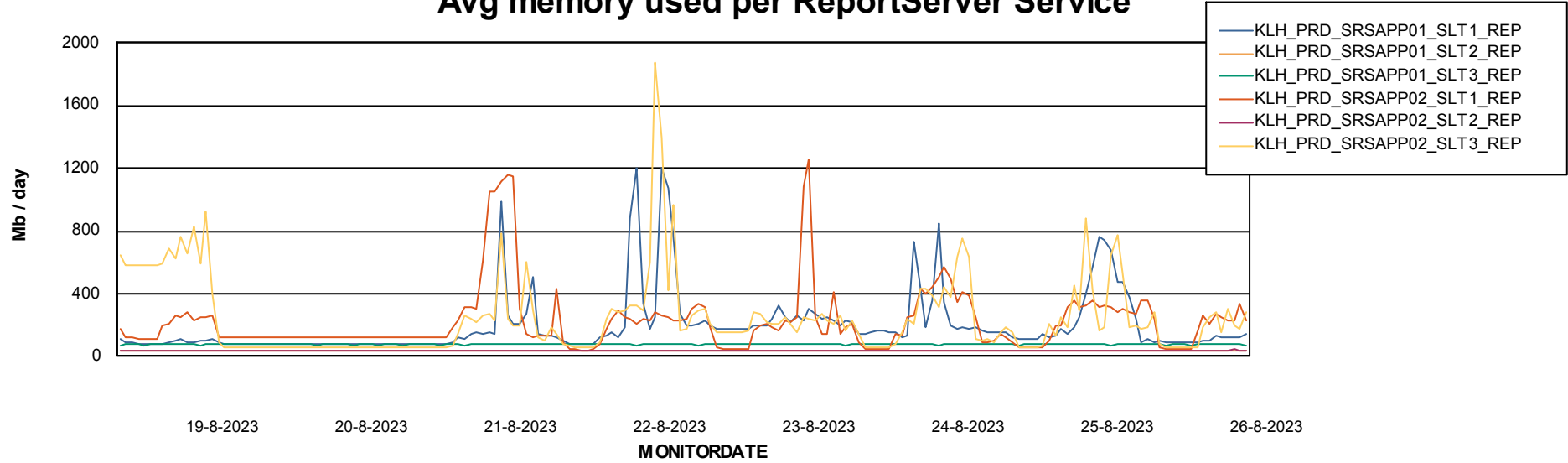
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



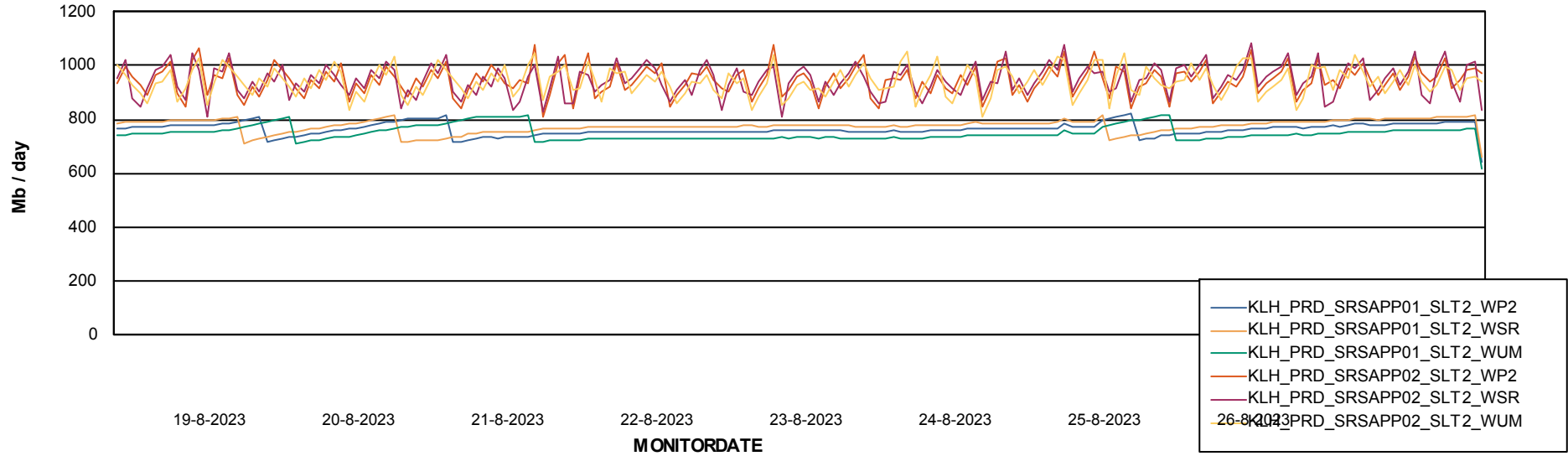
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Disaster per ABS component

