

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
26-8-2023	47	149	79	53	850	397
25-8-2023	47	149	80	54	850	388
24-8-2023	47	149	80	54	850	388
23-8-2023	47	149	80	54	850	388
22-8-2023	47	149	80	55	850	382
21-8-2023	47	149	79	56	850	377
20-8-2023	48	149	78	56	850	377

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-8-2023	49	89	45
25-8-2023	49	89	45
24-8-2023	49	89	45
23-8-2023	49	89	45
22-8-2023	49	89	45
21-8-2023	49	89	45
20-8-2023	49	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-8-2023	66	79	27
25-8-2023	66	79	27
24-8-2023	66	79	27
23-8-2023	66	79	27
22-8-2023	66	79	27
21-8-2023	66	79	27
20-8-2023	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-8-2023	39	79	49
25-8-2023	38	79	49
24-8-2023	38	79	49
23-8-2023	38	79	49
22-8-2023	38	79	49
21-8-2023	39	79	49
20-8-2023	39	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-8-2023	18	149	123
25-8-2023	18	149	123
24-8-2023	18	149	122
23-8-2023	18	149	122
22-8-2023	18	149	122
21-8-2023	18	149	122
20-8-2023	18	149	122

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
26-8-2023	45	149	83	43	1,536	875
25-8-2023	45	149	83	43	1,536	879
24-8-2023	44	149	83	43	1,536	876
23-8-2023	45	149	83	43	1,536	877
22-8-2023	45	149	83	43	1,536	875
21-8-2023	45	149	83	44	1,536	864
20-8-2023	45	149	83	45	1,536	851

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
26-8-2023	63	199	73	35	1,536	992
25-8-2023	64	199	73	36	1,536	985
24-8-2023	64	199	73	38	1,536	953
23-8-2023	64	199	73	40	1,536	924
22-8-2023	64	199	73	36	1,536	979
21-8-2023	64	199	73	37	1,536	961
20-8-2023	64	199	73	38	1,536	957

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-8-2023	45	79	44
25-8-2023	45	79	44
24-8-2023	45	79	44
23-8-2023	45	79	44
22-8-2023	45	79	44
21-8-2023	45	79	44
20-8-2023	45	79	44

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-8-2023	56	79	35
25-8-2023	56	79	35
24-8-2023	56	79	35
23-8-2023	56	79	35
22-8-2023	56	79	35
21-8-2023	56	79	35
20-8-2023	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-8-2023	22	149	116
25-8-2023	22	149	116
24-8-2023	23	149	116
23-8-2023	23	149	115
22-8-2023	23	149	115
21-8-2023	23	149	115
20-8-2023	23	149	115

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Harddisk Usage JSG_PRD_WORF

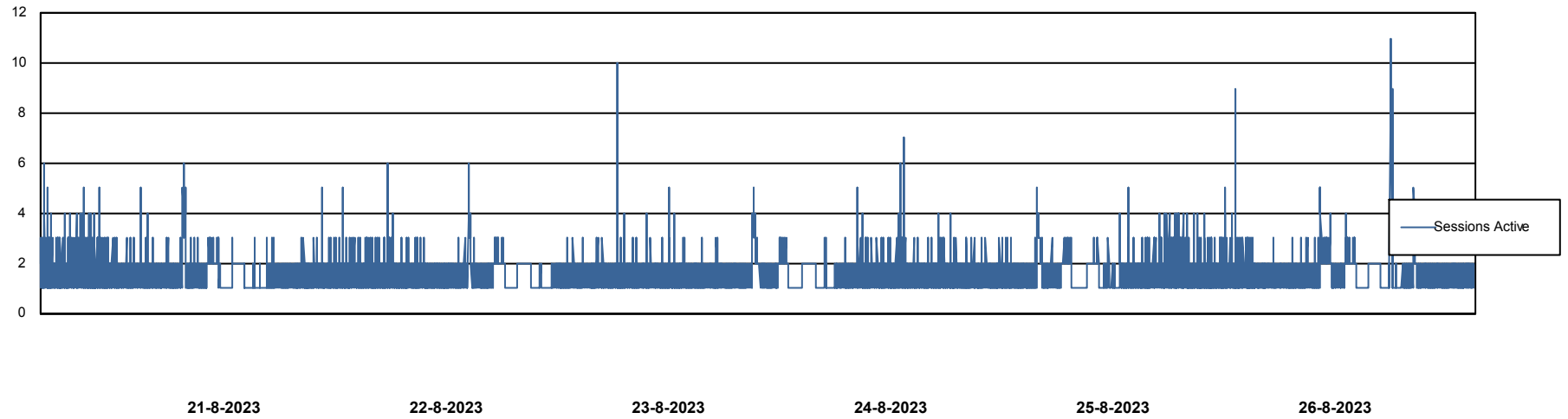
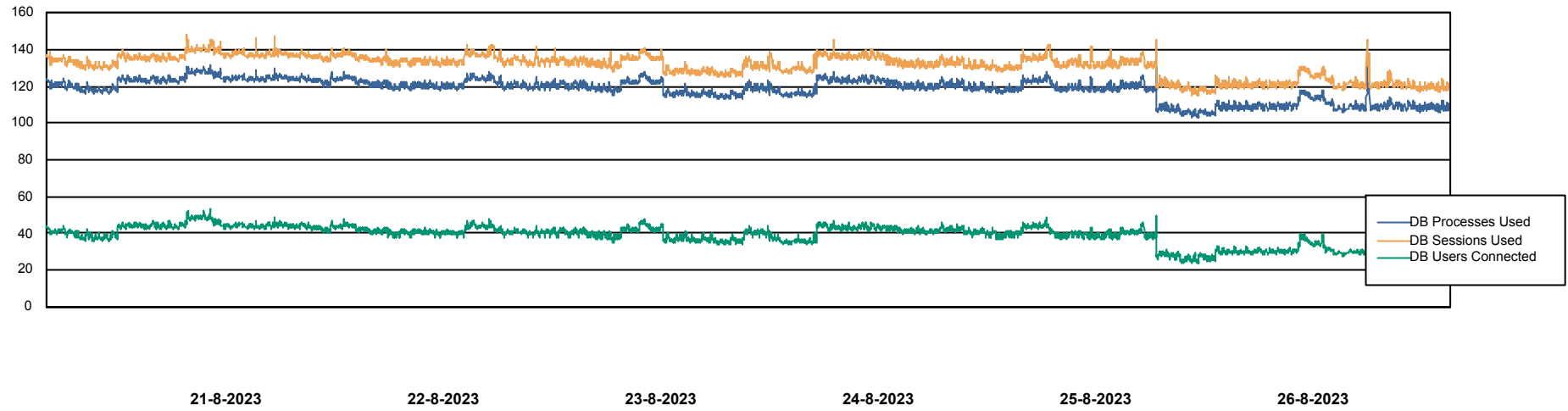
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
26-8-2023	46	149	81
25-8-2023	46	149	81
24-8-2023	46	149	81
23-8-2023	46	149	81
22-8-2023	46	149	81
21-8-2023	46	149	80
20-8-2023	46	149	80

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Database Performance JSG_PRD_BASHIR_DB



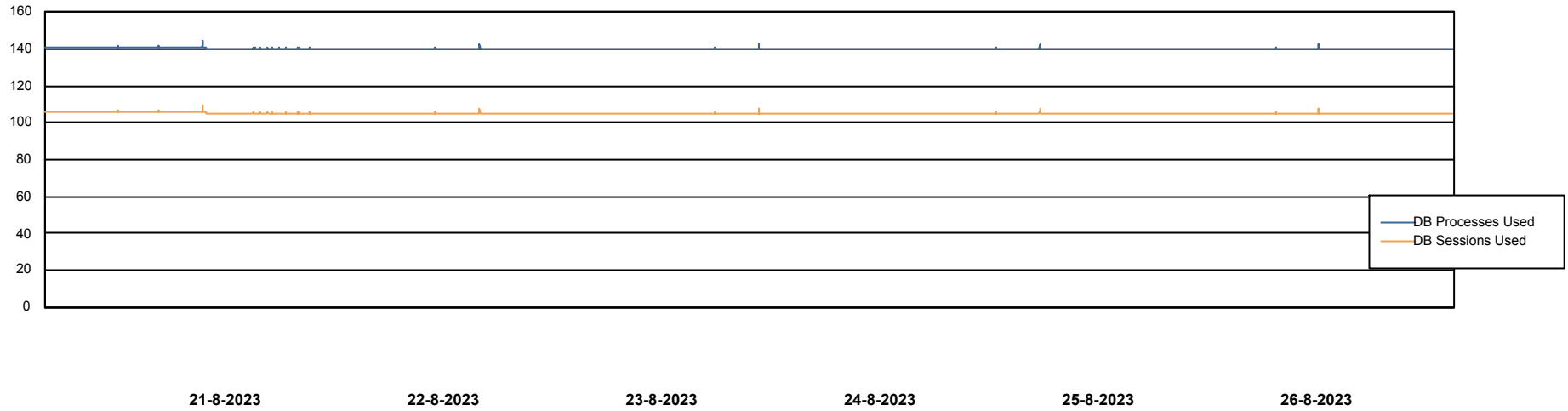
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

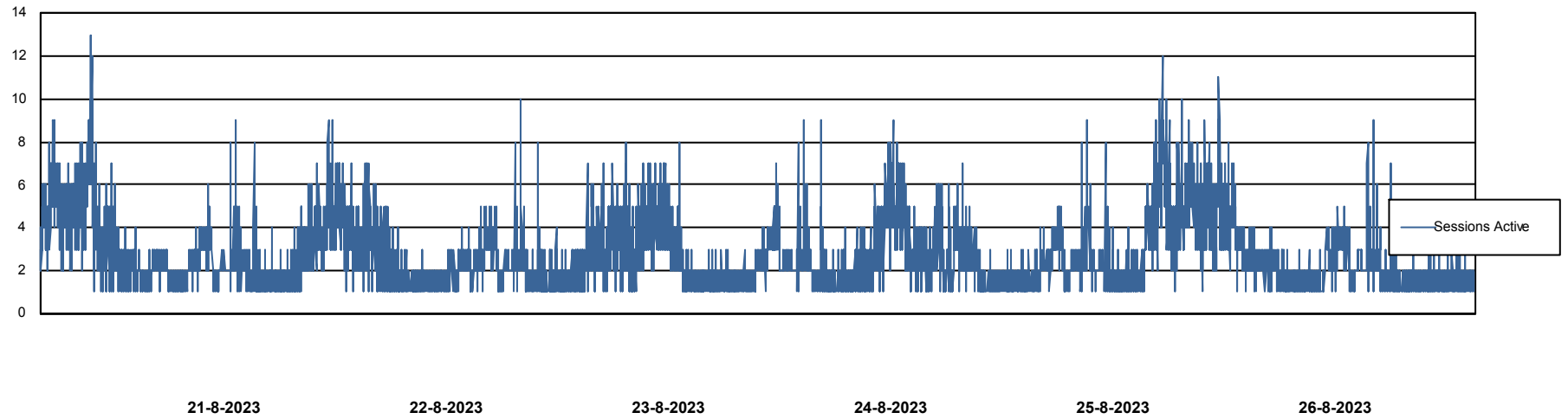
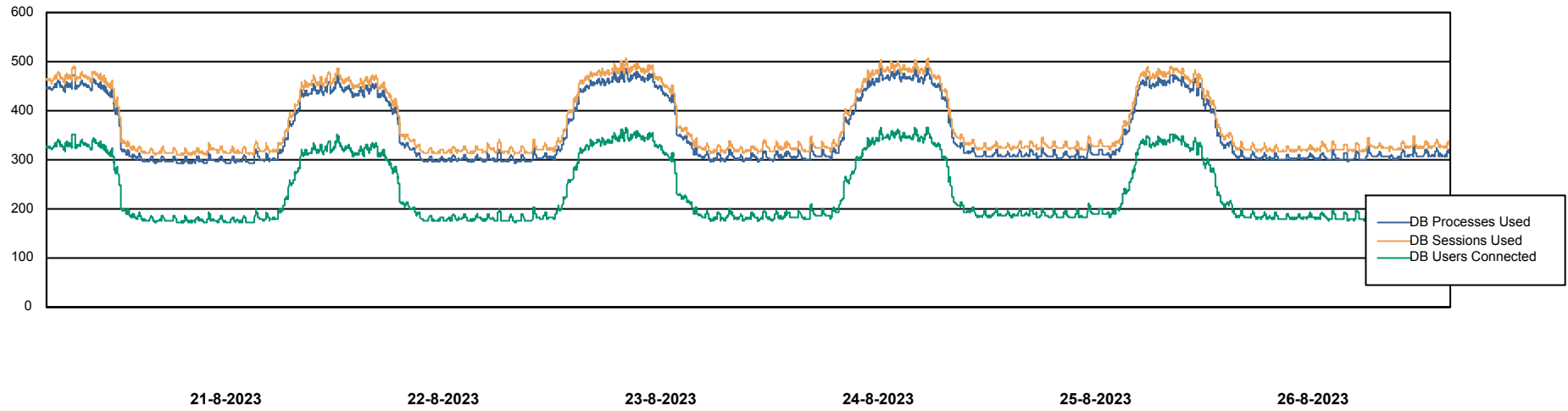


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Database Performance JSG_PRD_RIKER_DB



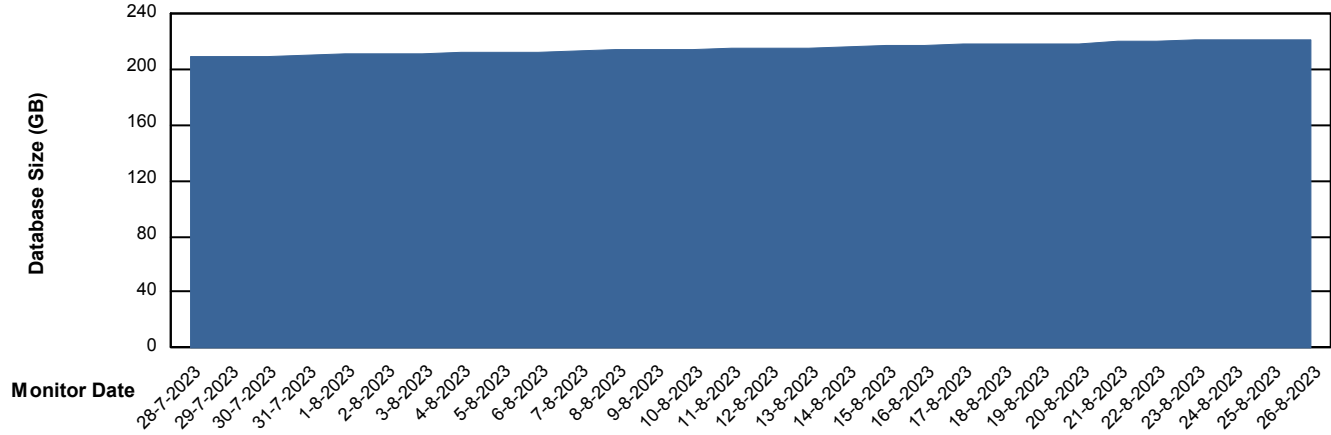
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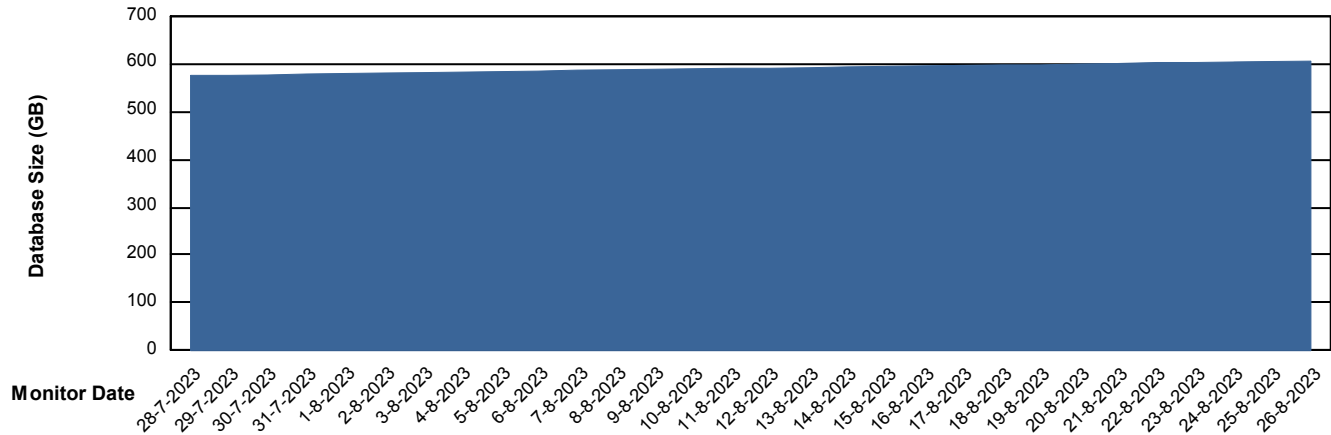
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
26-8-2023	ABSDATA	124	101	18
	INDX	146	117	20
25-8-2023	ABSDATA	124	101	18
	INDX	146	117	20
24-8-2023	ABSDATA	124	101	18
	INDX	146	117	20
23-8-2023	ABSDATA	124	101	18
	INDX	146	117	20
22-8-2023	ABSDATA	124	101	18
	INDX	146	116	20
21-8-2023	ABSDATA	121	101	17
	INDX	138	116	16
20-8-2023	ABSDATA	121	100	17
	INDX	138	115	17

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
26-8-2023	ABSDATA	667	558	16
	INDX	33	28	16
25-8-2023	ABSDATA	667	558	16
	INDX	33	28	16
24-8-2023	ABSDATA	667	556	17
	INDX	33	28	16
23-8-2023	ABSDATA	667	556	17
	INDX	33	28	16
22-8-2023	ABSDATA	667	555	17
	INDX	33	28	16
21-8-2023	ABSDATA	657	554	16
	INDX	33	27	17
20-8-2023	ABSDATA	657	553	16
	INDX	33	27	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 21/8/2023	di 22/8/2023	wo 23/8/2023	do 24/8/2023	vr 25/8/2023	za 26/8/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
za, 26-08-2023	None
wo, 23-08-2023	None
ma, 21-08-2023	None
zo, 20-08-2023	None
ma, 21-08-2023	None
do, 24-08-2023	None
di, 22-08-2023	None
di, 22-08-2023	None
za, 26-08-2023	None
vr, 25-08-2023	None
do, 24-08-2023	None
zo, 20-08-2023	None
wo, 23-08-2023	None
vr, 25-08-2023	None

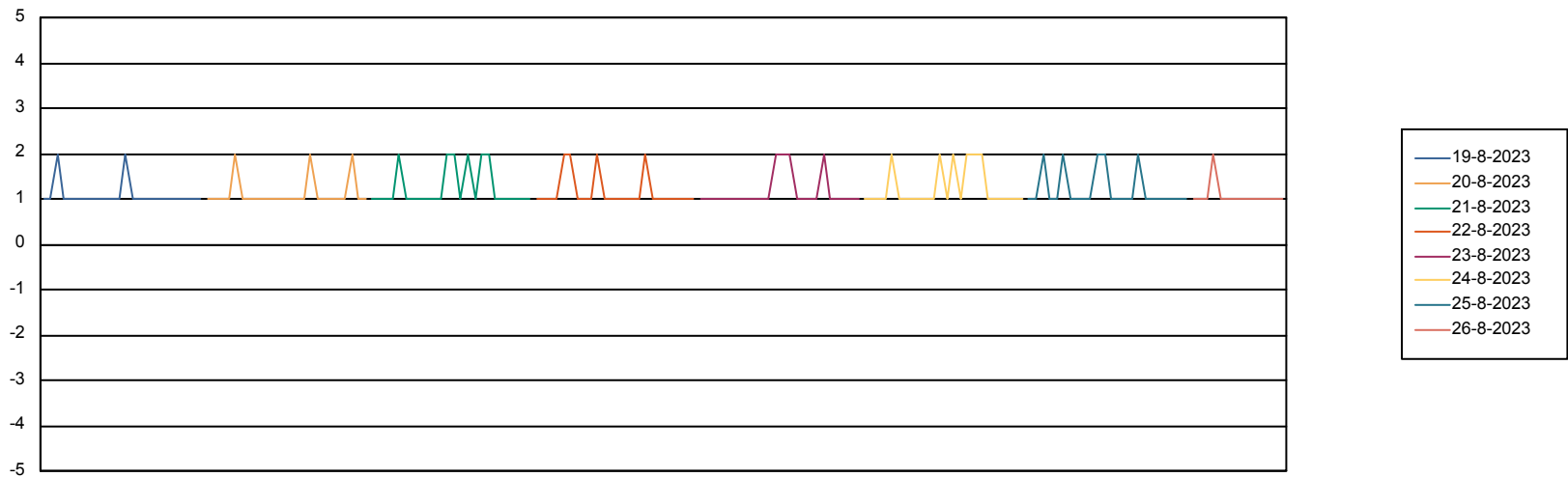
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



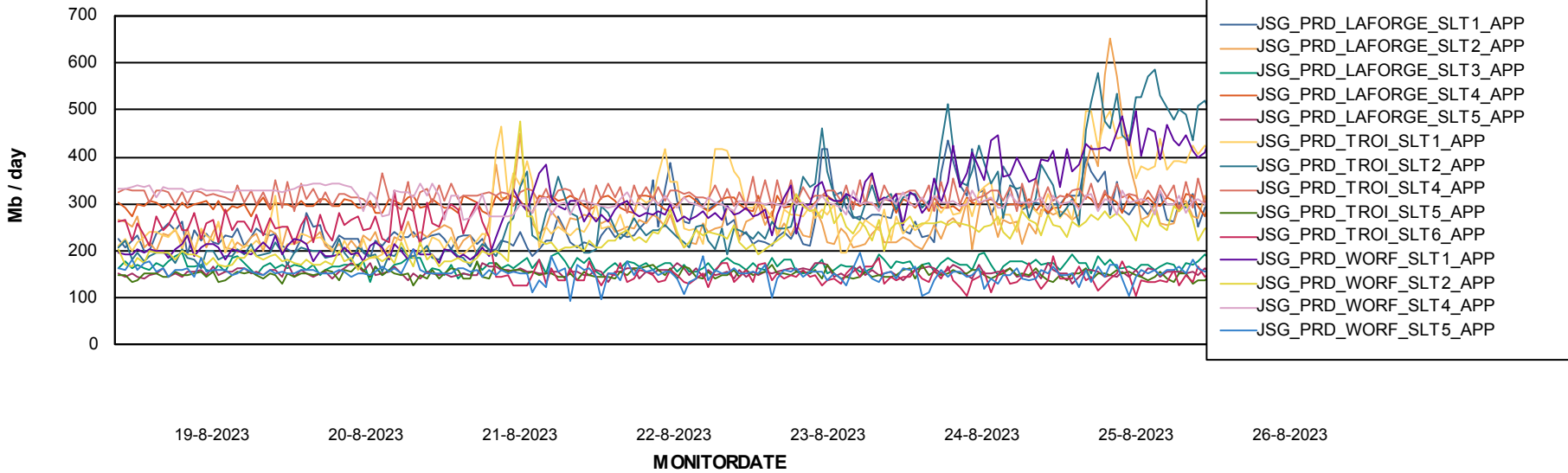
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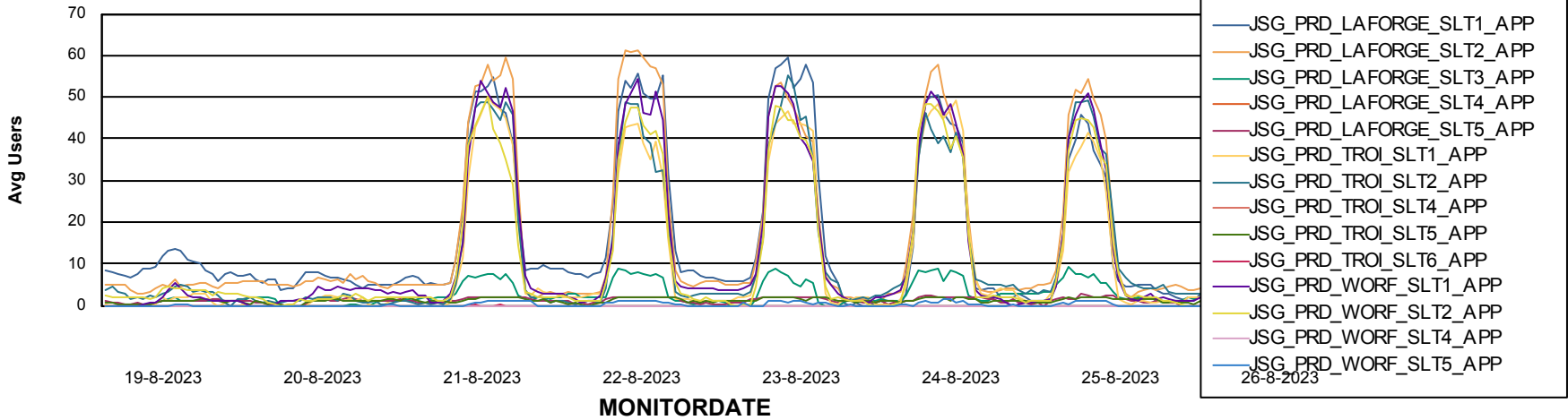


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



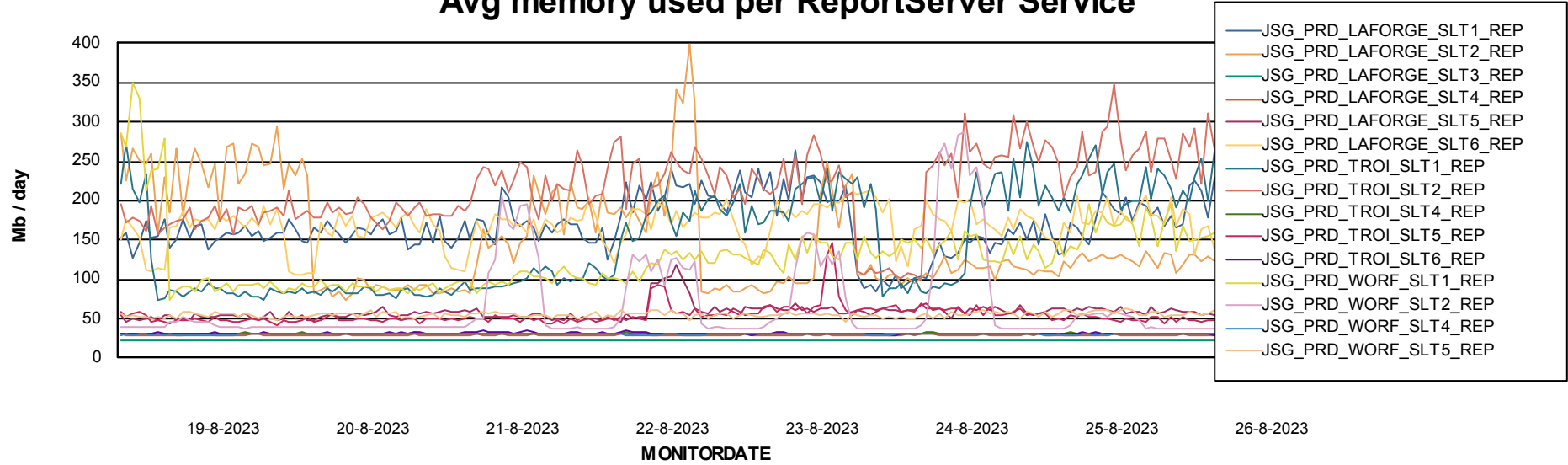
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



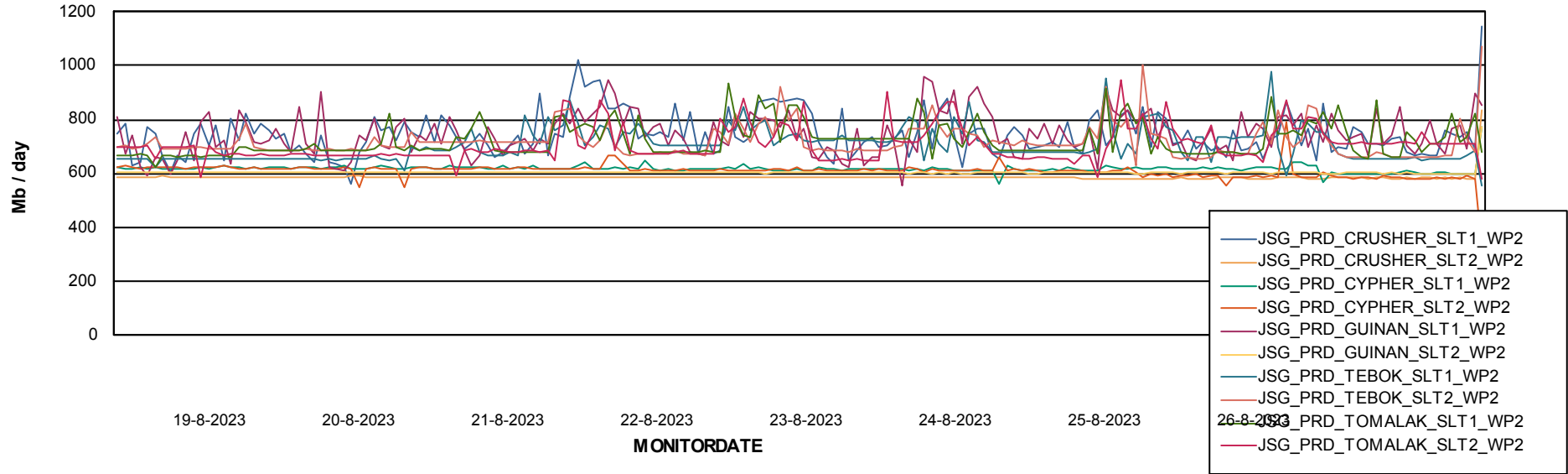
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ABSSolute Web Component Services

Avg memory used per ABS Web component

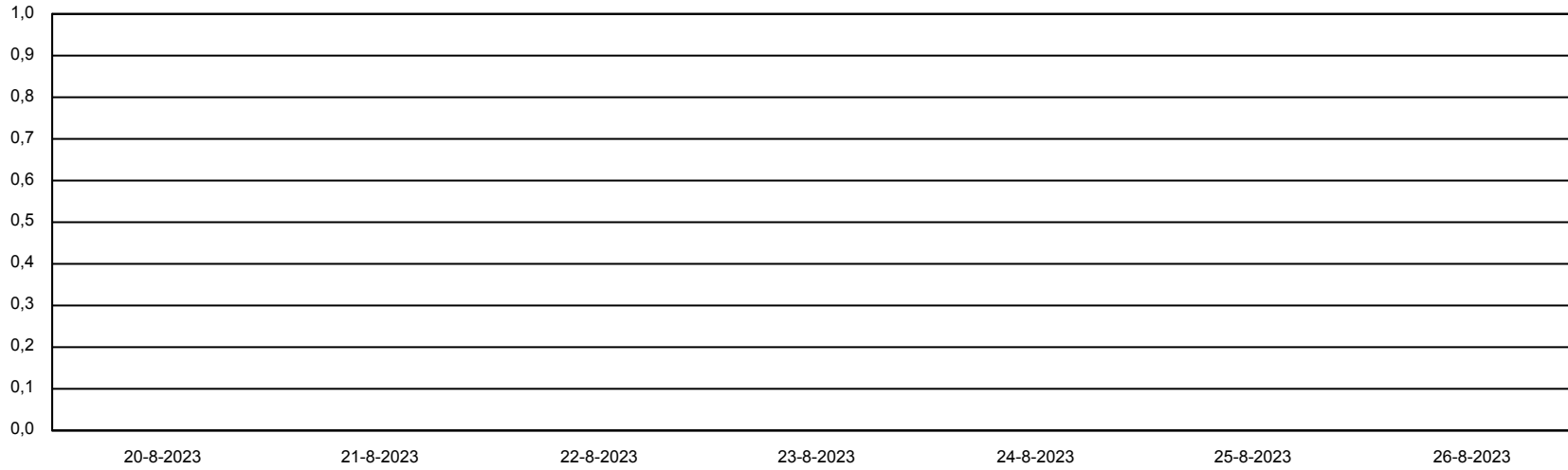


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP