

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Harddisk Usage XMX\_PROD\_ABSAPP01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 19-8-2023 | 93                       | 150                        | 11                        | 92                          | 100                           | 8                            |
| 18-8-2023 | 93                       | 150                        | 11                        | 92                          | 100                           | 8                            |
| 17-8-2023 | 93                       | 150                        | 11                        | 92                          | 100                           | 8                            |
| 16-8-2023 | 93                       | 150                        | 11                        | 91                          | 100                           | 9                            |
| 15-8-2023 | 93                       | 150                        | 11                        | 91                          | 100                           | 9                            |
| 14-8-2023 | 93                       | 150                        | 11                        | 91                          | 100                           | 9                            |
| 13-8-2023 | 93                       | 150                        | 11                        | 91                          | 100                           | 9                            |

## Harddisk Usage XMX\_PROD\_ABSAPP02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 19-8-2023 | 93                       | 150                        | 11                        | 91                          | 100                           | 9                            |
| 18-8-2023 | 93                       | 150                        | 11                        | 91                          | 100                           | 9                            |
| 17-8-2023 | 93                       | 150                        | 11                        | 91                          | 100                           | 9                            |
| 16-8-2023 | 93                       | 150                        | 11                        | 91                          | 100                           | 9                            |
| 15-8-2023 | 93                       | 150                        | 11                        | 90                          | 100                           | 10                           |
| 14-8-2023 | 93                       | 150                        | 11                        | 90                          | 100                           | 10                           |
| 13-8-2023 | 93                       | 150                        | 11                        | 90                          | 100                           | 10                           |

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Harddisk Usage XMX\_PROD\_ABSDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/absdu | Total disk space on /abs/absdu | Used disk space on /abs/absdu | Free disk space on /u01 (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 19-8-2023 | 84                       | 150                        | 24                        | 23                          | 10                            | 8                            | 99                            | 200                            | 2                             | 78                          |
| 18-8-2023 | 84                       | 150                        | 24                        | 23                          | 10                            | 8                            | 99                            | 200                            | 2                             | 78                          |
| 17-8-2023 | 84                       | 150                        | 24                        | 23                          | 10                            | 8                            | 99                            | 200                            | 2                             | 78                          |
| 16-8-2023 | 84                       | 150                        | 24                        | 23                          | 10                            | 8                            | 99                            | 200                            | 2                             | 78                          |
| 15-8-2023 | 84                       | 150                        | 24                        | 23                          | 10                            | 8                            | 99                            | 200                            | 2                             | 78                          |
| 14-8-2023 | 84                       | 150                        | 24                        | 23                          | 10                            | 8                            | 99                            | 200                            | 2                             | 78                          |
| 13-8-2023 | 84                       | 150                        | 24                        | 23                          | 10                            | 8                            | 99                            | 200                            | 2                             | 78                          |

## Harddisk Usage XMX\_PROD\_ABSDB02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/absdu | Total disk space on /abs/absdu | Used disk space on /abs/absdu | Free disk space on /u01 (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 19-8-2023 | 84                       | 150                        | 24                        | 52                          | 10                            | 5                            | 99                            | 200                            | 1                             | 81                          |
| 18-8-2023 | 84                       | 150                        | 24                        | 52                          | 10                            | 5                            | 99                            | 200                            | 1                             | 81                          |
| 17-8-2023 | 84                       | 150                        | 24                        | 52                          | 10                            | 5                            | 99                            | 200                            | 1                             | 81                          |
| 16-8-2023 | 84                       | 150                        | 24                        | 52                          | 10                            | 5                            | 99                            | 200                            | 1                             | 81                          |
| 15-8-2023 | 84                       | 150                        | 24                        | 52                          | 10                            | 5                            | 99                            | 200                            | 1                             | 81                          |
| 14-8-2023 | 84                       | 150                        | 24                        | 52                          | 10                            | 5                            | 99                            | 200                            | 1                             | 81                          |
| 13-8-2023 | 84                       | 150                        | 24                        | 52                          | 10                            | 5                            | 99                            | 200                            | 1                             | 81                          |

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Harddisk Usage XMX\_PROD\_ABSWEB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 19-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 18-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 17-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 16-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 15-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 14-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 13-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |

## Harddisk Usage XMX\_PROD\_ABSWEB02

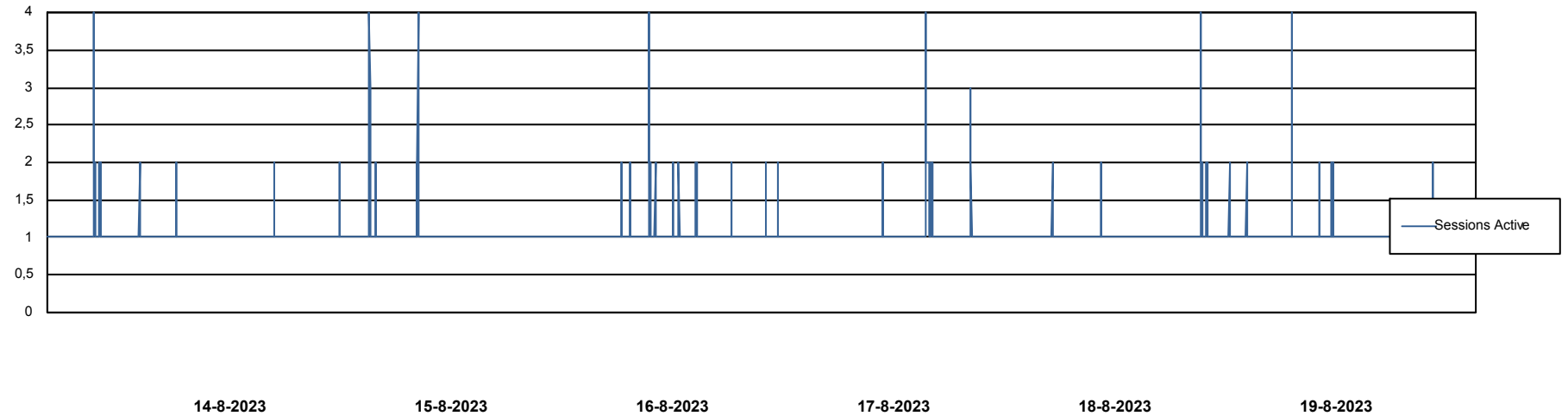
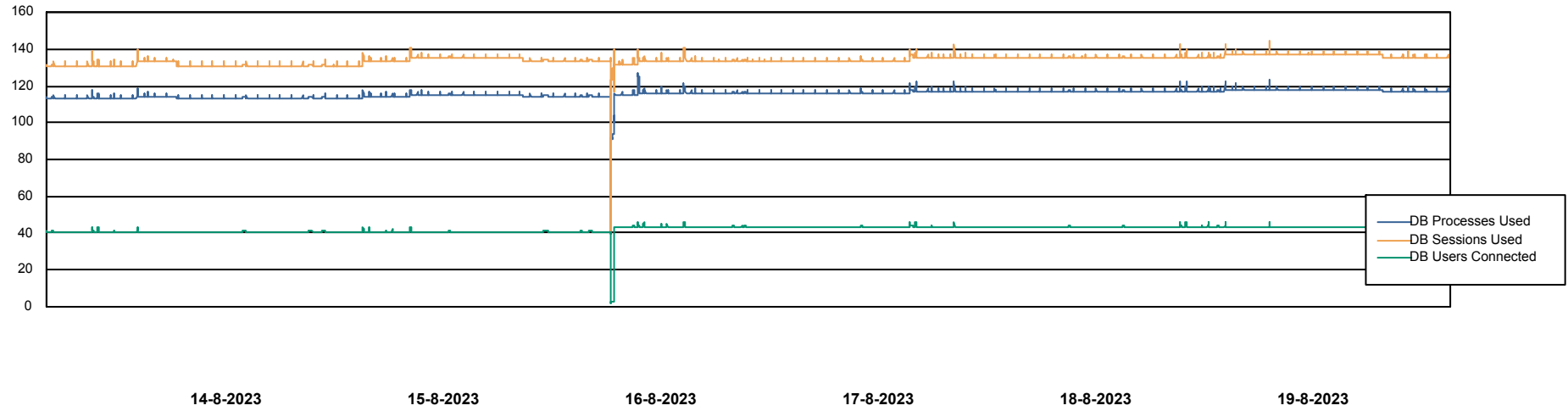
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 19-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 18-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 17-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 16-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 15-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 14-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |
| 13-8-2023 | 95                       | 150                        | 7                         | 91                          | 50                            | 5                            |

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Database Performance XMX\_PROD\_ABSDB01\_PRDB



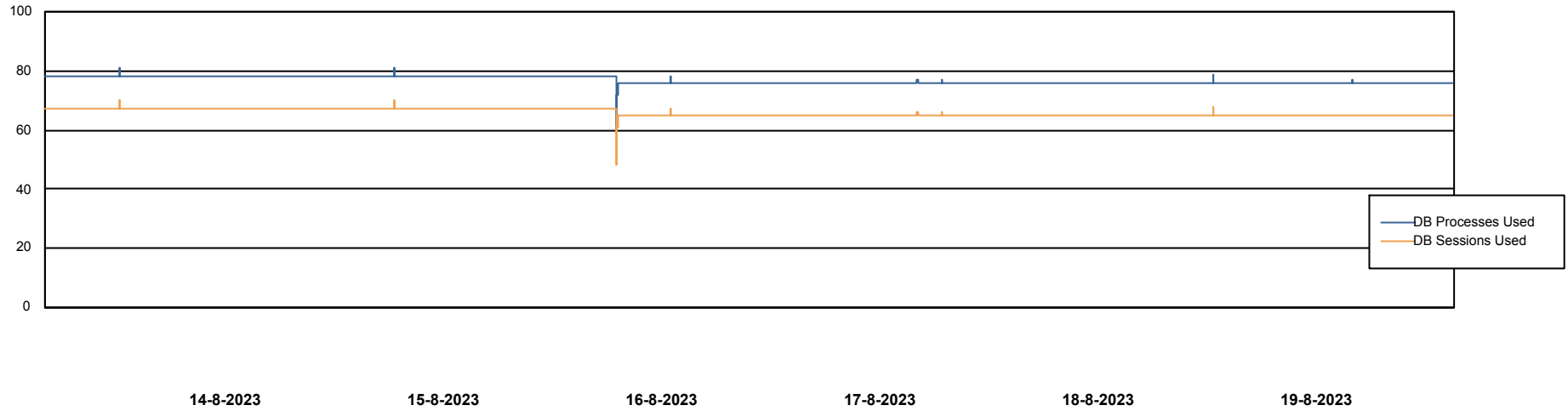
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Database Performance XMX\_PROD\_ABSDB02\_SBDB

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



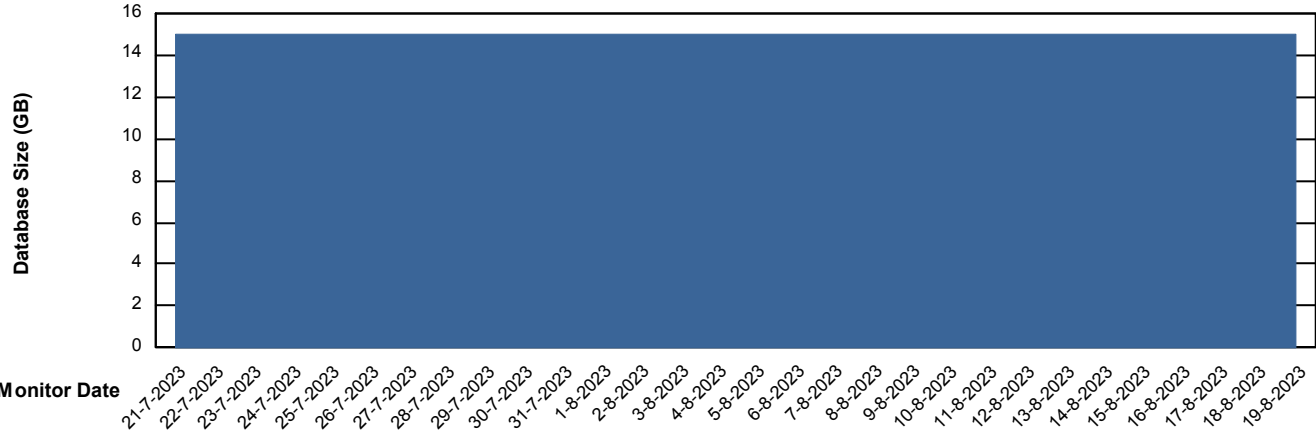
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
 Database ID 146



DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 19-8-2023 | ABSDATA         | 4             | 2             | 53              |
|           | INDX            | 8             | 0             | 100             |
| 18-8-2023 | ABSDATA         | 4             | 2             | 53              |
|           | INDX            | 8             | 0             | 100             |
| 17-8-2023 | ABSDATA         | 4             | 2             | 53              |
|           | INDX            | 8             | 0             | 100             |
| 16-8-2023 | ABSDATA         | 4             | 2             | 53              |
|           | INDX            | 8             | 0             | 100             |
| 15-8-2023 | ABSDATA         | 4             | 2             | 53              |
|           | INDX            | 8             | 0             | 100             |
| 14-8-2023 | ABSDATA         | 4             | 2             | 53              |
|           | INDX            | 8             | 0             | 100             |
| 13-8-2023 | ABSDATA         | 4             | 2             | 53              |
|           | INDX            | 8             | 0             | 100             |

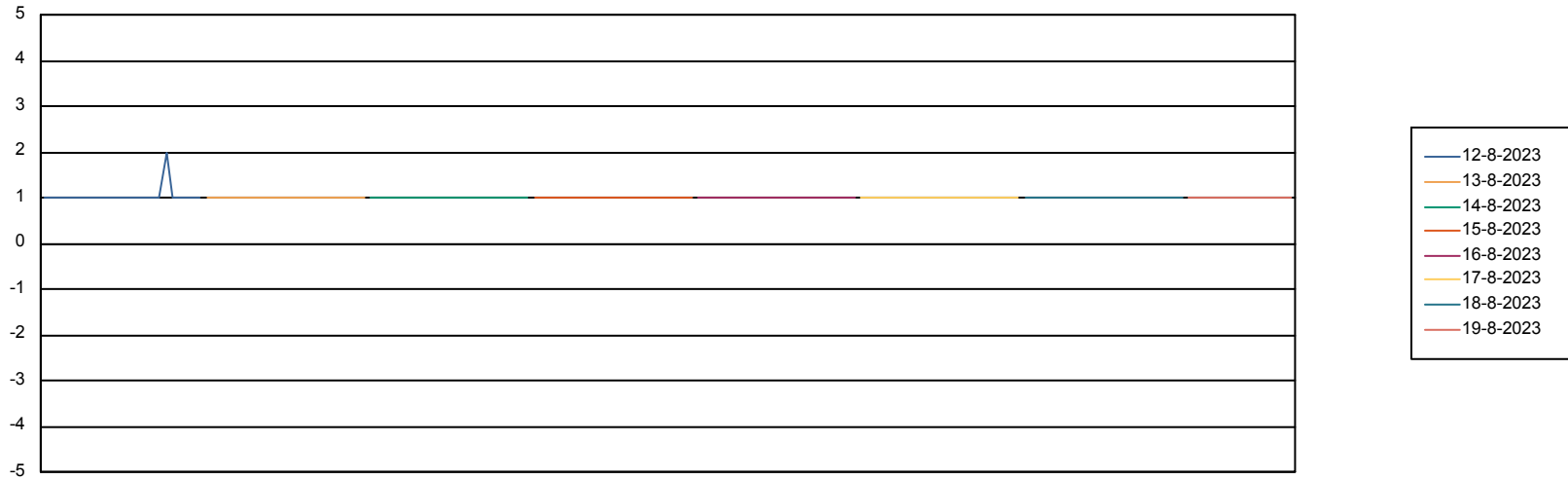
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



Standby Database Health XMX Production (24/7)

## Recovery lag for last 7 days



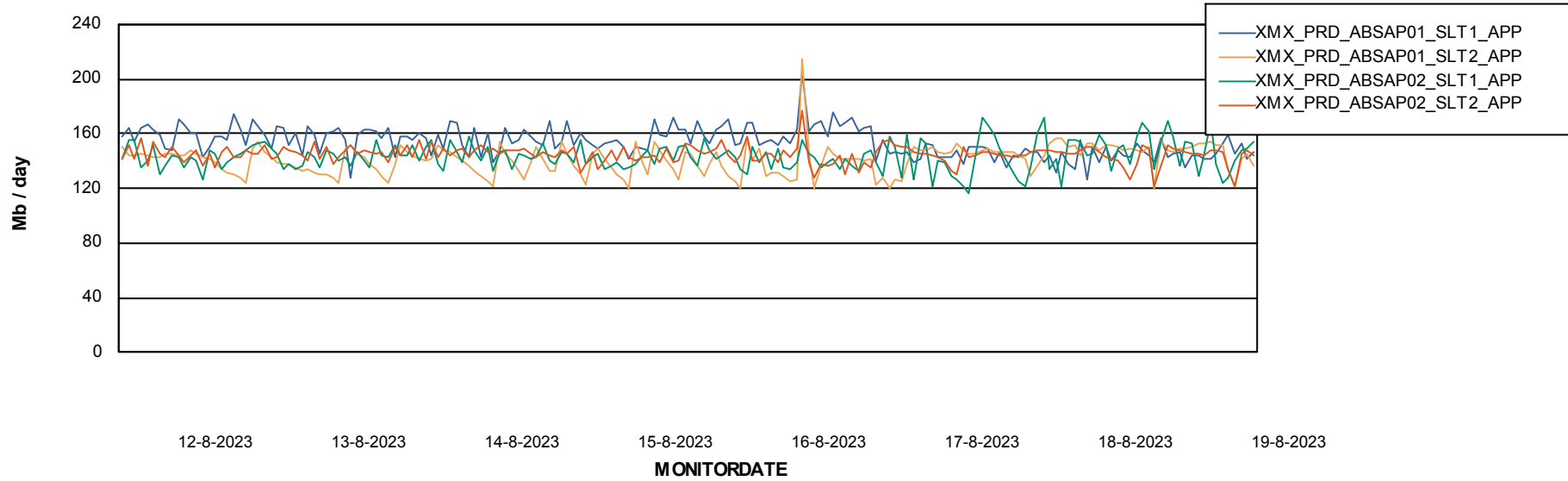
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146

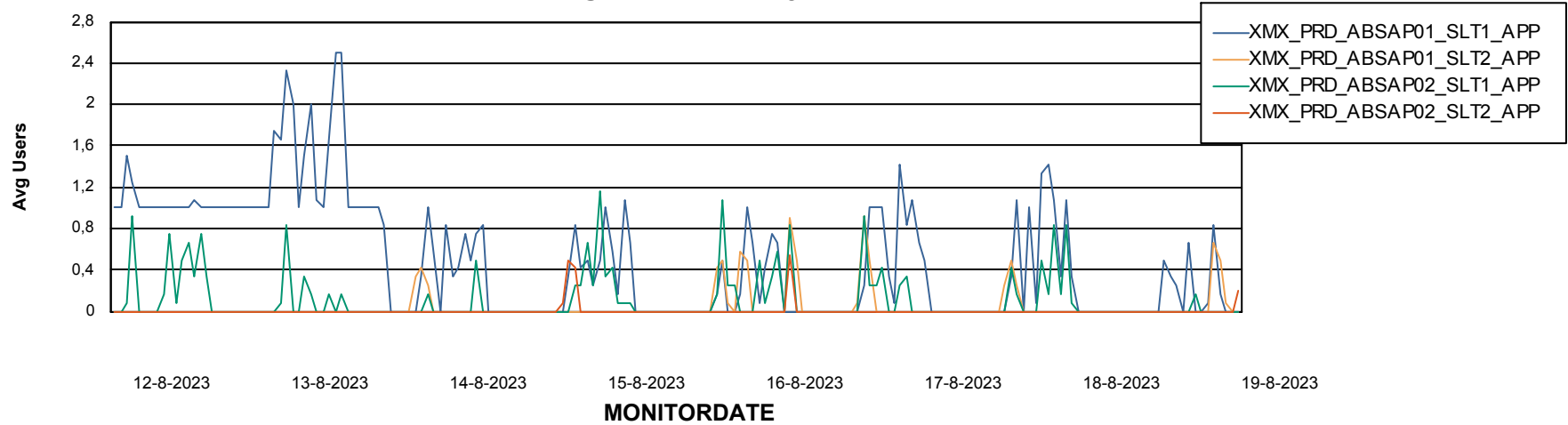


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



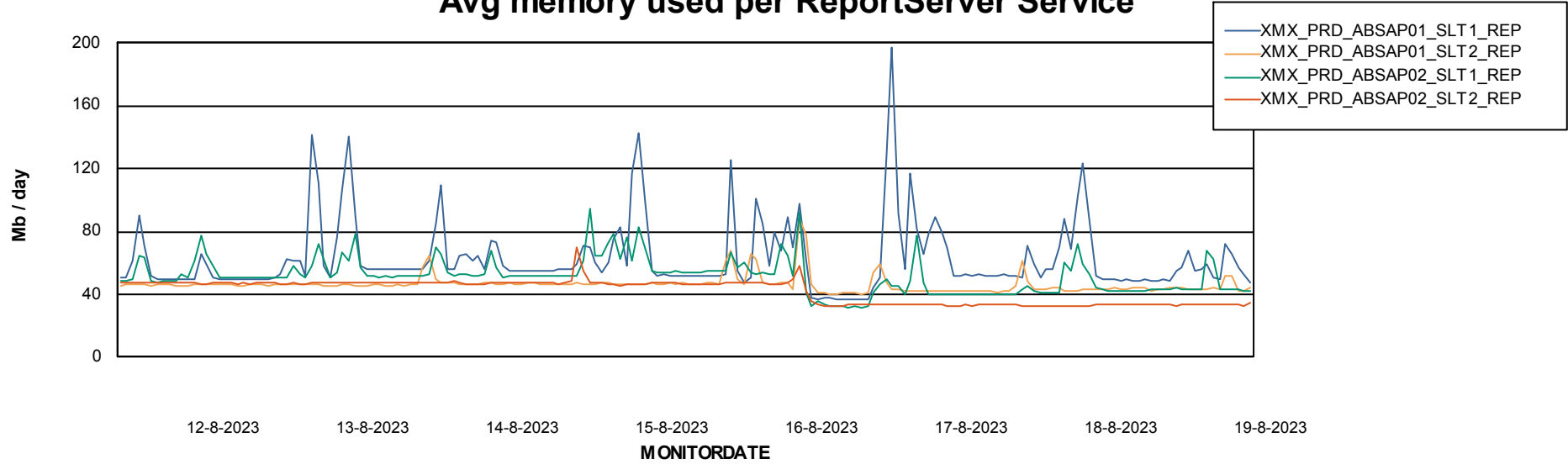
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



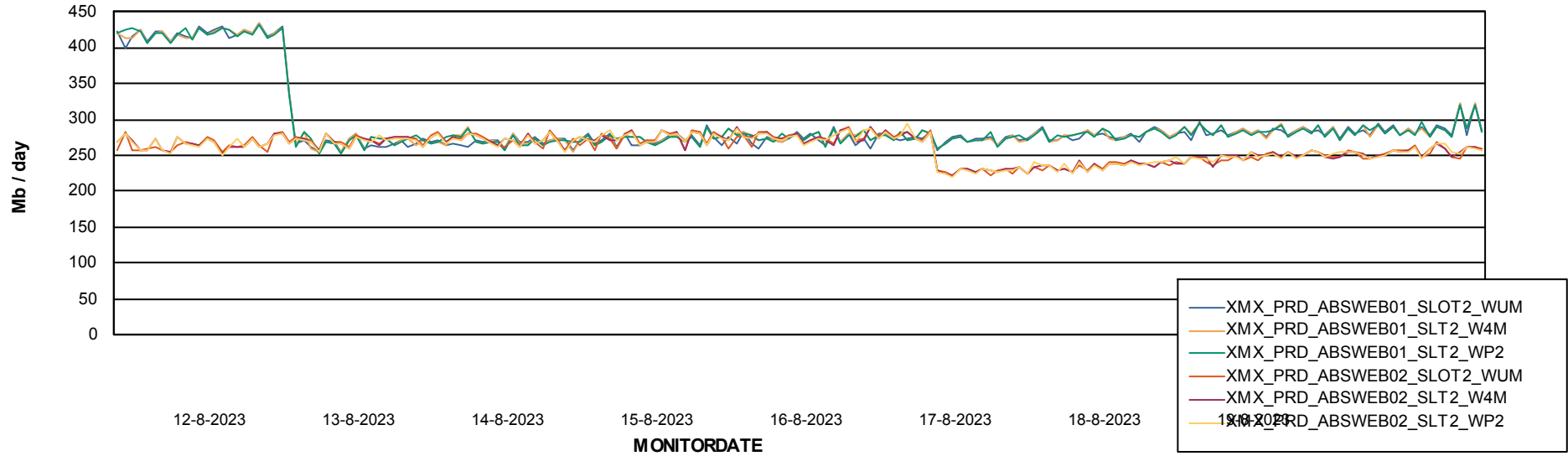
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



### Disaster per ABS component

