

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7-8-2023	48	149	78	56	850	378
6-8-2023	48	149	78	56	850	375
5-8-2023	48	149	78	56	850	375
4-8-2023	48	149	78	56	850	374
3-8-2023	48	149	78	56	850	375
2-8-2023	48	149	78	56	850	375
1-8-2023	48	149	78	56	850	374

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-8-2023	50	89	45
6-8-2023	50	89	45
5-8-2023	50	89	45
4-8-2023	50	89	45
3-8-2023	50	89	45
2-8-2023	50	89	45
1-8-2023	50	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-8-2023	66	79	27
6-8-2023	66	79	27
5-8-2023	66	79	27
4-8-2023	66	79	27
3-8-2023	66	79	27
2-8-2023	66	79	27
1-8-2023	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-8-2023	39	79	48
6-8-2023	39	79	48
5-8-2023	39	79	48
4-8-2023	39	79	49
3-8-2023	39	79	49
2-8-2023	39	79	49
1-8-2023	39	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-8-2023	18	149	122
6-8-2023	18	149	122
5-8-2023	18	149	122
4-8-2023	18	149	122
3-8-2023	18	149	122
2-8-2023	18	149	122
1-8-2023	18	149	122

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7-8-2023	45	149	83	45	1,536	851
6-8-2023	45	149	83	45	1,536	841
5-8-2023	45	149	83	44	1,536	855
4-8-2023	45	149	83	44	1,536	857
3-8-2023	45	149	83	44	1,536	857
2-8-2023	45	149	83	44	1,536	858
1-8-2023	45	149	83	43	1,536	869

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7-8-2023	64	199	72	38	1,536	948
6-8-2023	64	199	72	38	1,536	947
5-8-2023	64	199	72	38	1,536	958
4-8-2023	64	199	72	37	1,536	961
3-8-2023	64	199	72	37	1,536	961
2-8-2023	64	199	72	37	1,536	971
1-8-2023	64	199	72	37	1,536	970

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-8-2023	45	79	43
6-8-2023	45	79	43
5-8-2023	45	79	43
4-8-2023	45	79	43
3-8-2023	45	79	43
2-8-2023	45	79	43
1-8-2023	45	79	43

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-8-2023	56	79	35
6-8-2023	56	79	35
5-8-2023	56	79	35
4-8-2023	56	79	35
3-8-2023	56	79	35
2-8-2023	56	79	35
1-8-2023	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-8-2023	23	149	115
6-8-2023	23	149	115
5-8-2023	23	149	115
4-8-2023	23	149	115
3-8-2023	23	149	115
2-8-2023	23	149	115
1-8-2023	23	149	115

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Harddisk Usage JSG_PRD_WORF

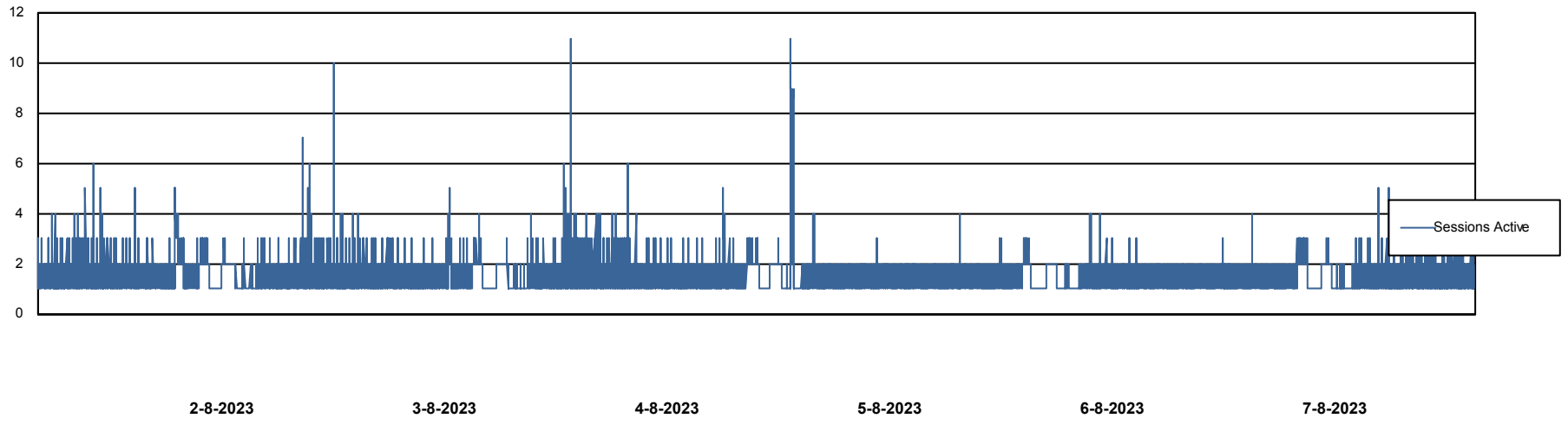
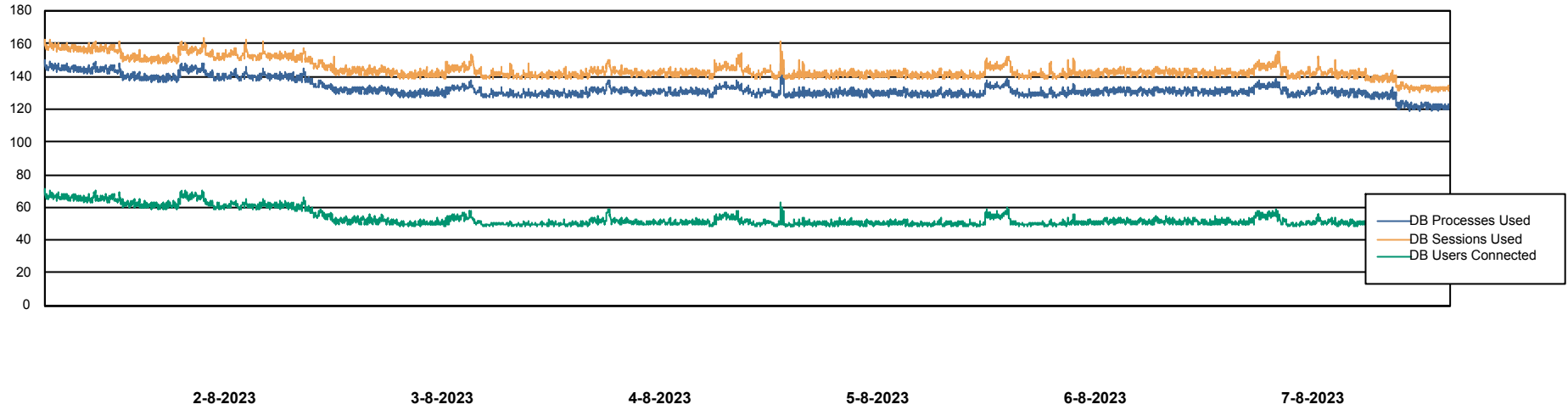
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-8-2023	47	149	79
6-8-2023	47	149	79
5-8-2023	47	149	79
4-8-2023	47	149	79
3-8-2023	47	149	79
2-8-2023	47	149	79
1-8-2023	47	149	79

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Database Performance JSG_PRD_BASHIR_DB



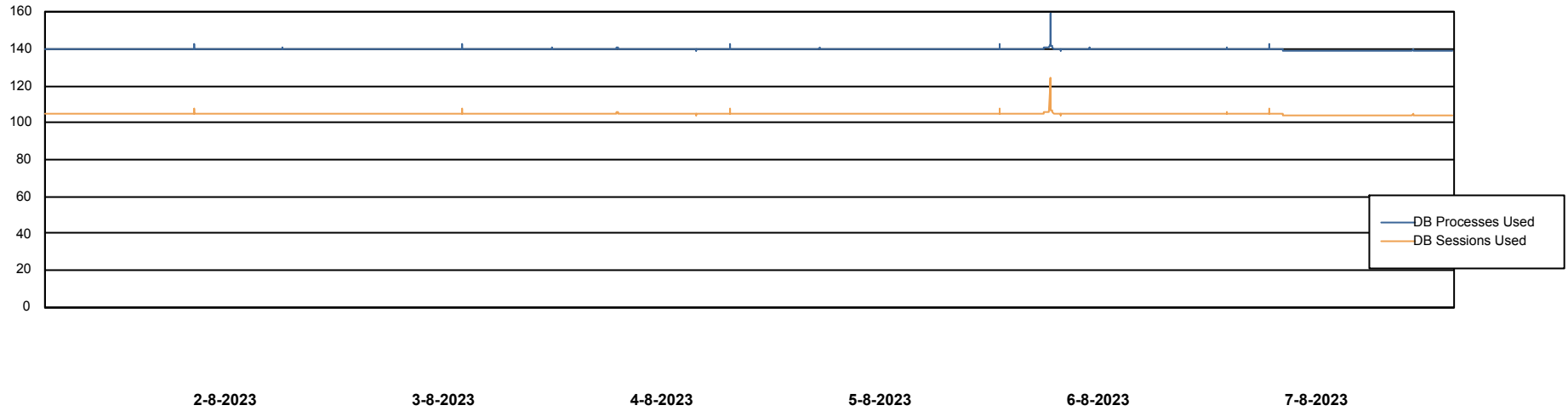
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

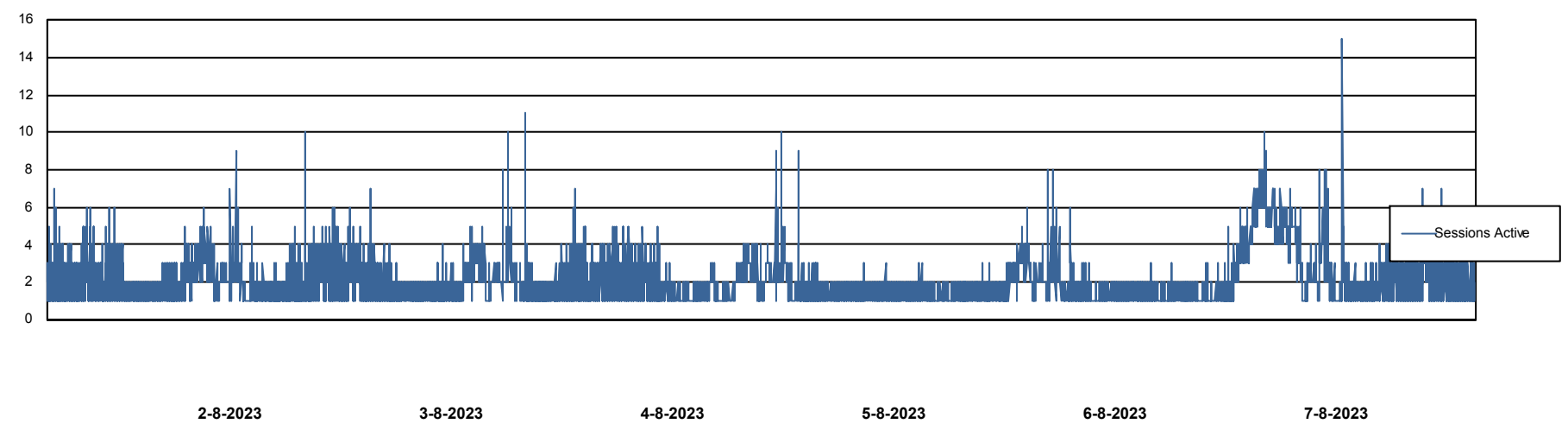
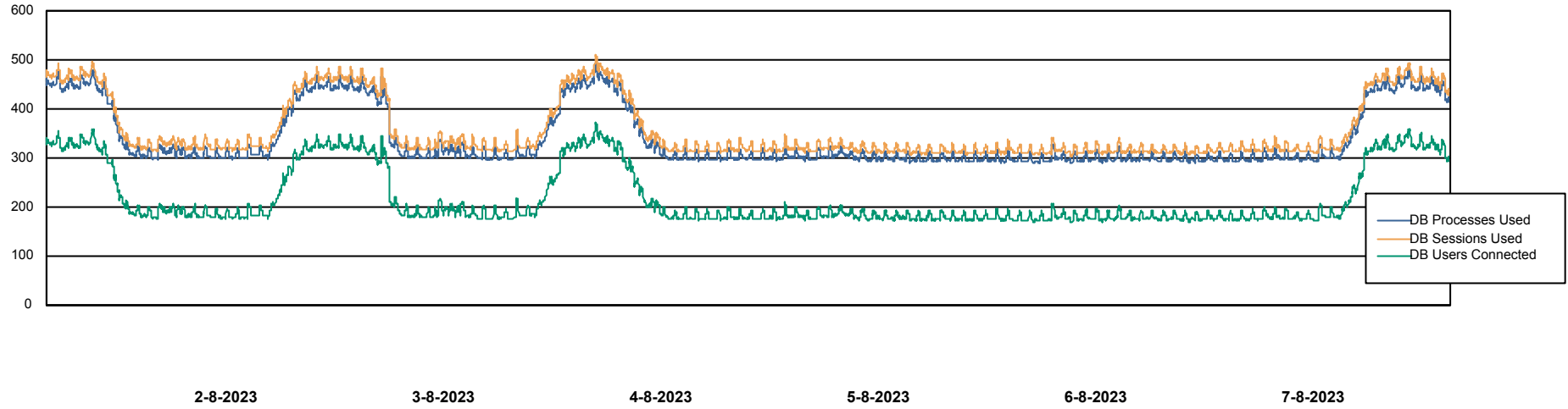


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Database Performance JSG_PRD_RIKER_DB



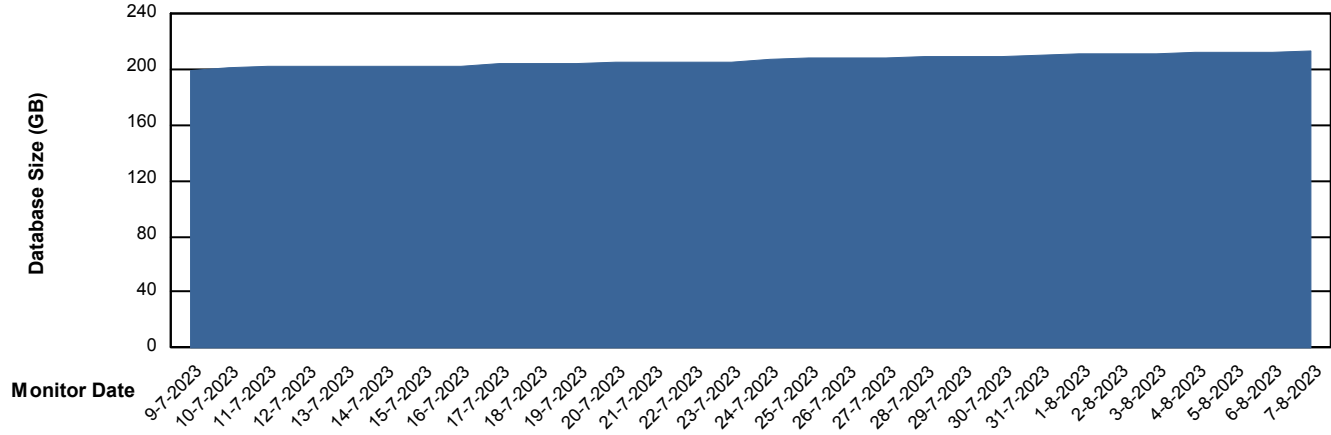
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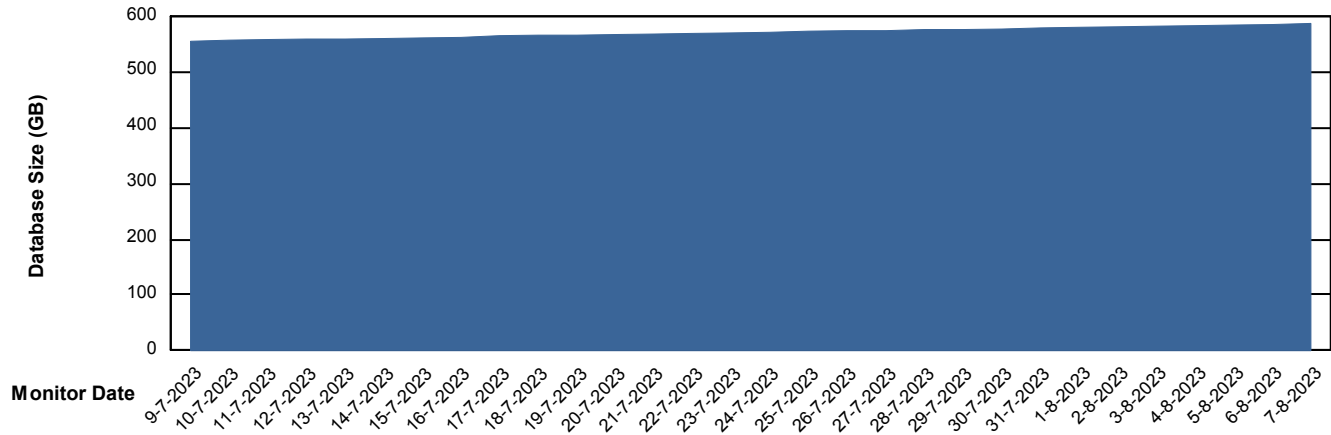
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-8-2023	ABSDATA	121	98	19
	INDX	138	112	19
6-8-2023	ABSDATA	121	98	19
	INDX	138	111	19
5-8-2023	ABSDATA	121	98	19
	INDX	138	111	19
4-8-2023	ABSDATA	121	98	19
	INDX	138	111	20
3-8-2023	ABSDATA	121	98	19
	INDX	138	111	20
2-8-2023	ABSDATA	121	98	19
	INDX	138	111	20
1-8-2023	ABSDATA	121	97	20
	INDX	138	110	20

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-8-2023	ABSDATA	649	540	17
	INDX	33	27	19
6-8-2023	ABSDATA	649	539	17
	INDX	33	27	19
5-8-2023	ABSDATA	649	537	17
	INDX	33	27	19
4-8-2023	ABSDATA	649	537	17
	INDX	33	27	19
3-8-2023	ABSDATA	649	535	17
	INDX	33	27	19
2-8-2023	ABSDATA	649	535	18
	INDX	33	27	19
1-8-2023	ABSDATA	649	534	18
	INDX	33	27	20

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	wo 2/8/2023	do 3/8/2023	vr 4/8/2023	za 5/8/2023	zo 6/8/2023	ma 7/8/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
zo, 6-08-2023	None
zo, 6-08-2023	None
ma, 7-08-2023	None
ma, 7-08-2023	None
wo, 2-08-2023	None
do, 3-08-2023	None
di, 1-08-2023	None
do, 3-08-2023	None
vr, 4-08-2023	None
za, 5-08-2023	None
wo, 2-08-2023	None
vr, 4-08-2023	None
di, 1-08-2023	None
za, 5-08-2023	None

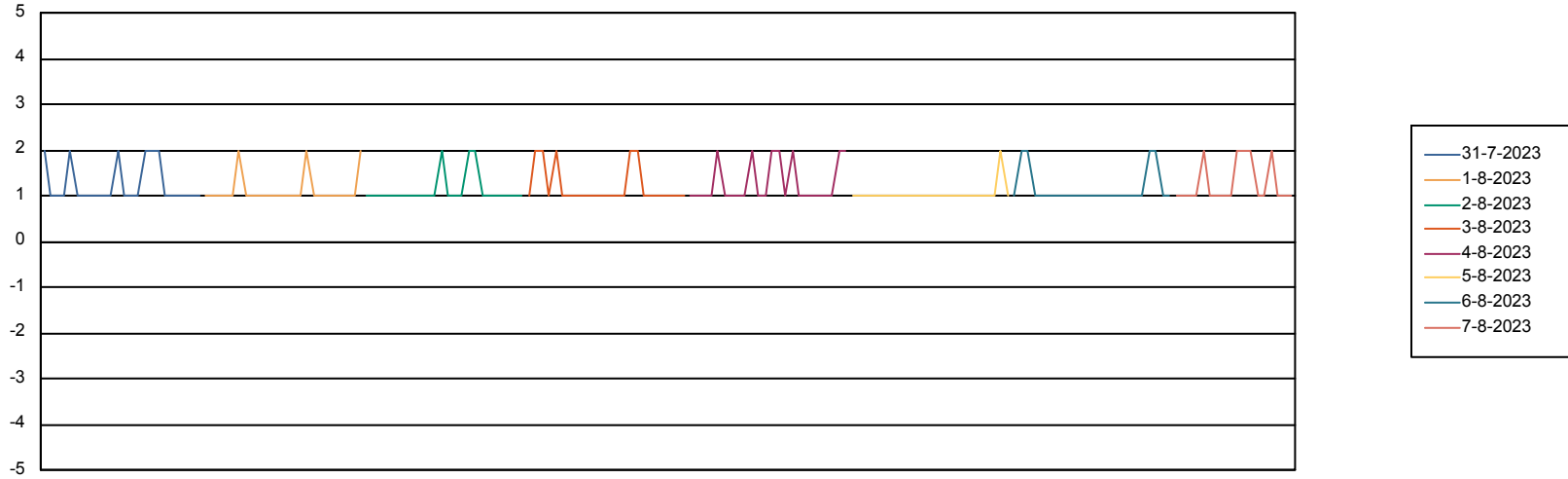
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



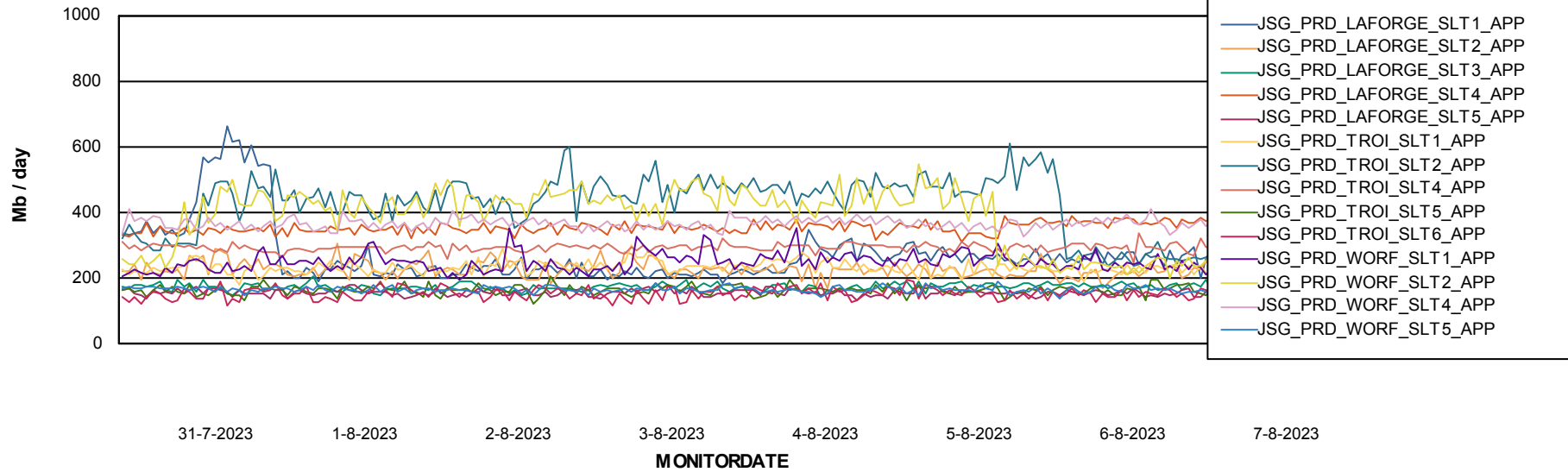
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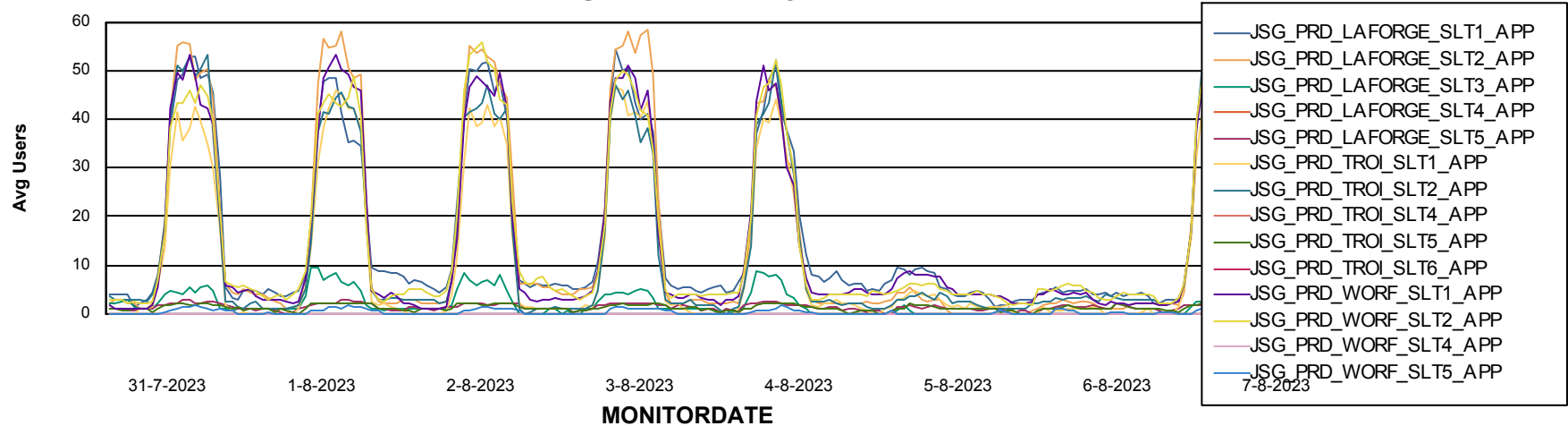


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



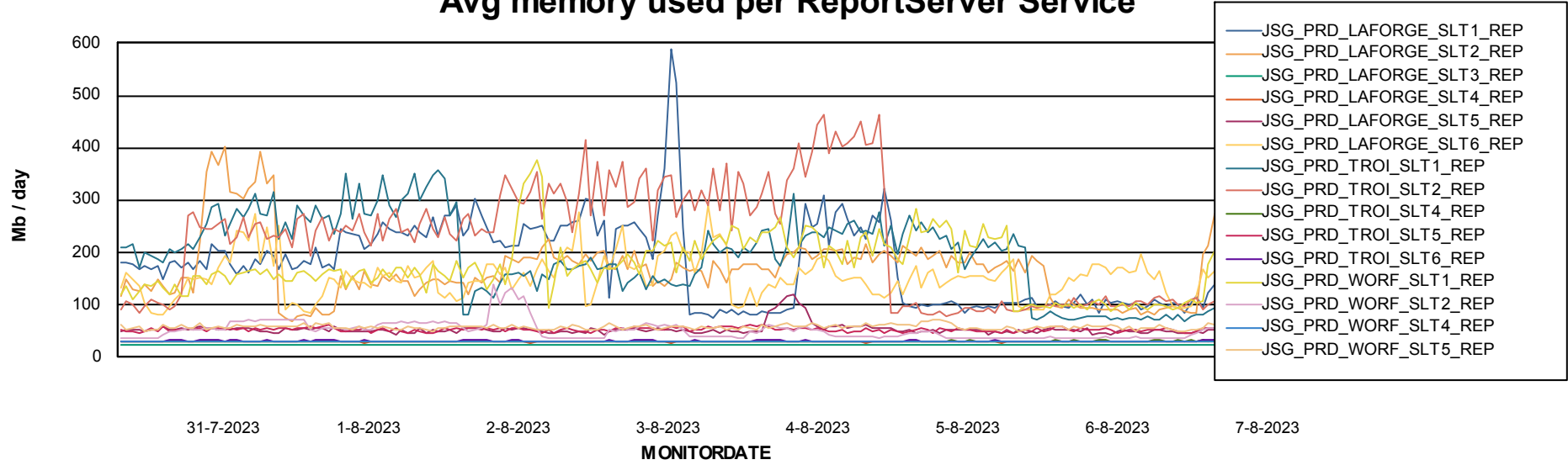
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



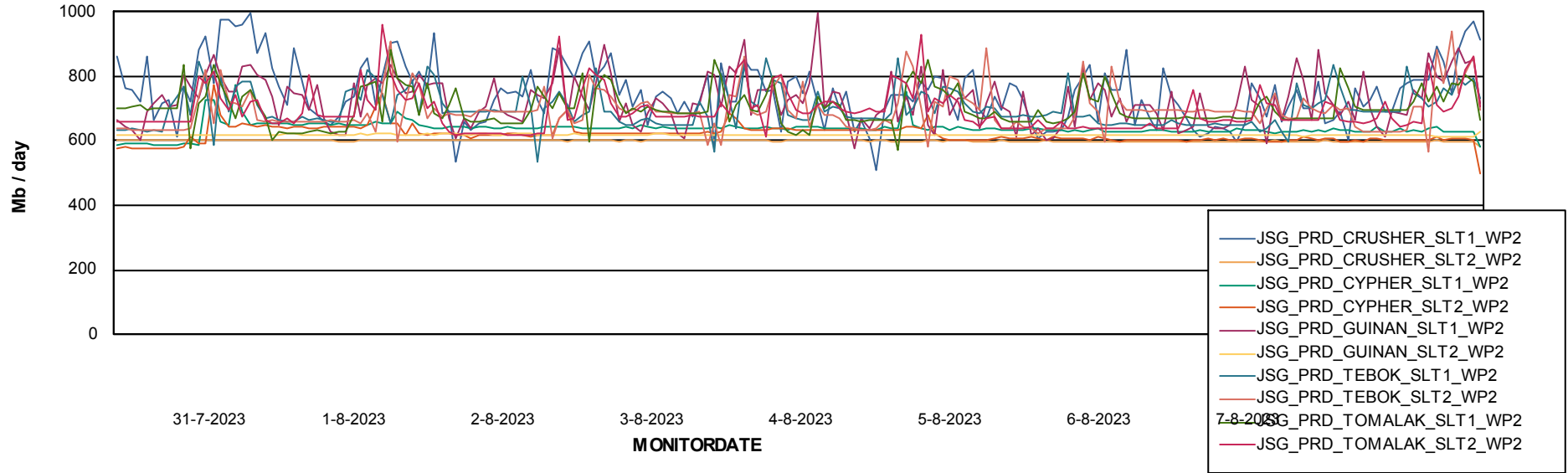
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ABSSolute Web Component Services

Avg memory used per ABS Web component

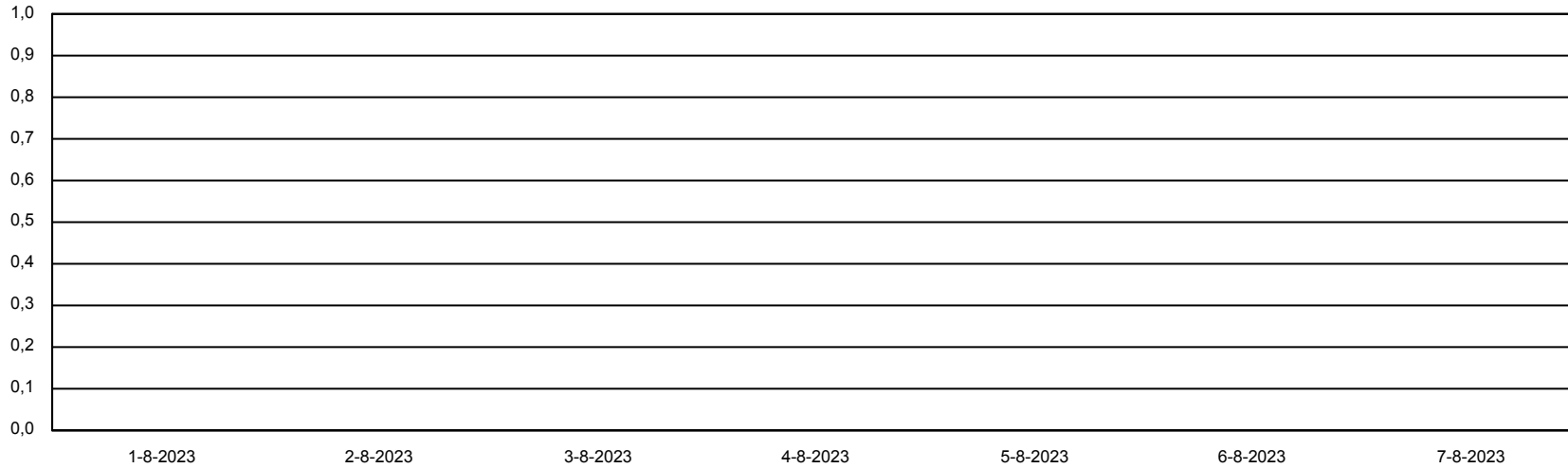


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP