

# Weekly SLA Customer Report

Customer ELI\_Production  
 Database ID 62



Harddisk Usage ELI\_PRD\_APPSRV

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /backup (%)
7-8-2023	47	26	14	85	100	15	83	150	25	83
6-8-2023	47	26	14	85	100	15	84	150	23	84
5-8-2023	47	26	14	85	100	15	84	150	24	84
4-8-2023	47	26	14	85	100	15	84	150	23	84
3-8-2023	47	26	14	85	100	15	84	150	23	84
2-8-2023	47	26	14	86	100	14	84	150	23	84
1-8-2023	47	26	14	86	100	14	84	150	23	84

Harddisk Usage ELI\_PRD\_BISRV

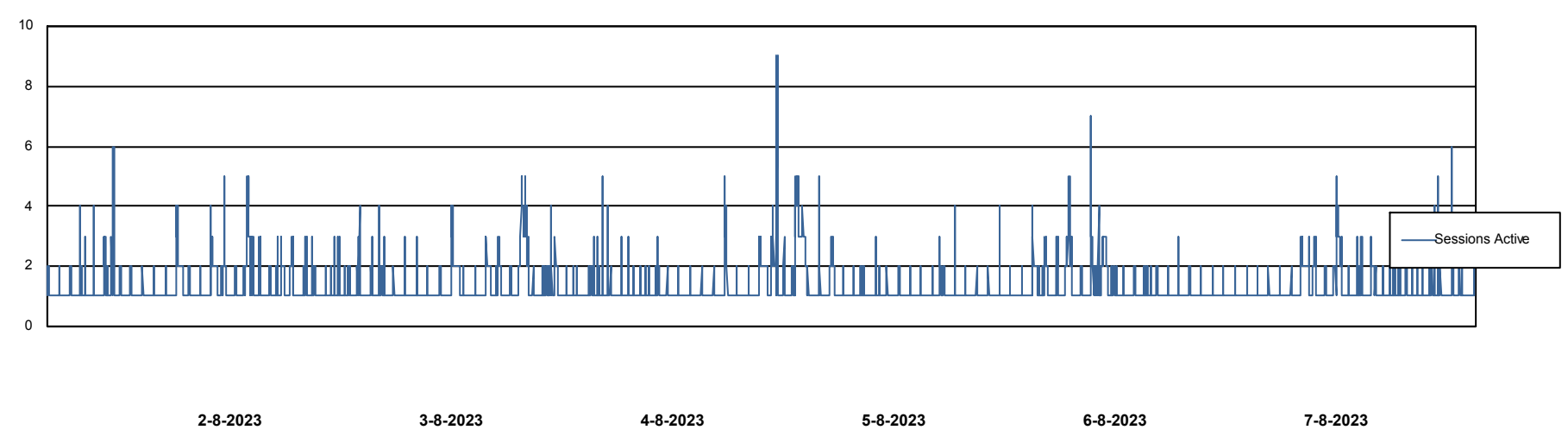
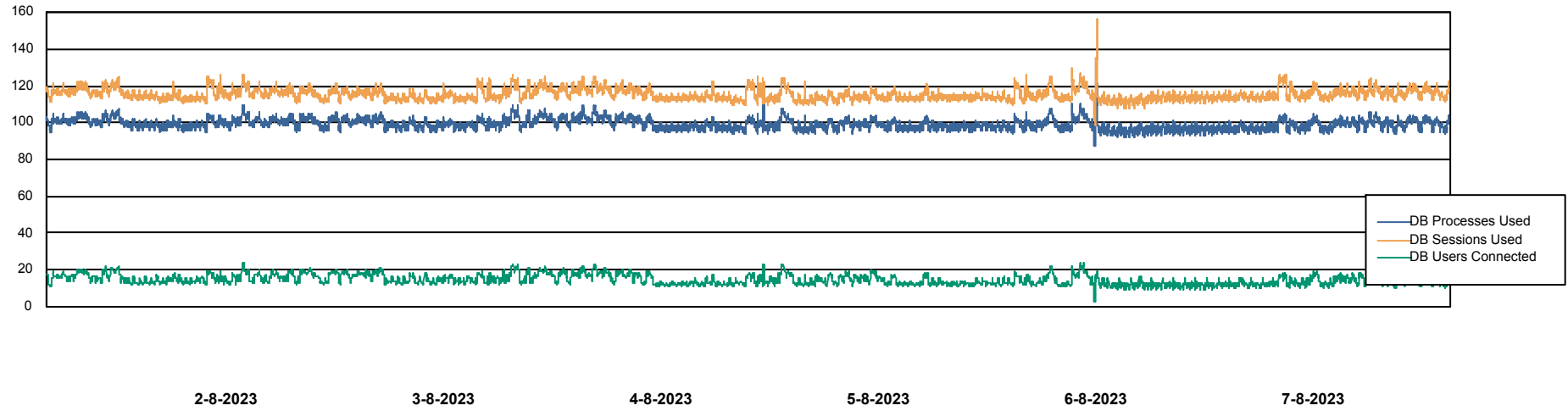
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /backup (%)	Total disk space on /backup	Used disk space on /backup	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)
7-8-2023	32	34	23	67	299	99	74	1	0	43
6-8-2023	32	34	23	72	299	84	74	1	0	48
5-8-2023	32	34	23	63	299	112	74	1	0	49
4-8-2023	32	34	23	30	299	210	74	1	0	40
3-8-2023	32	34	23	39	299	182	74	1	0	41
2-8-2023	32	34	23	49	299	154	74	1	0	41
1-8-2023	32	34	23	58	299	126	74	1	0	41

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## Database Performance ELIDB\_BI

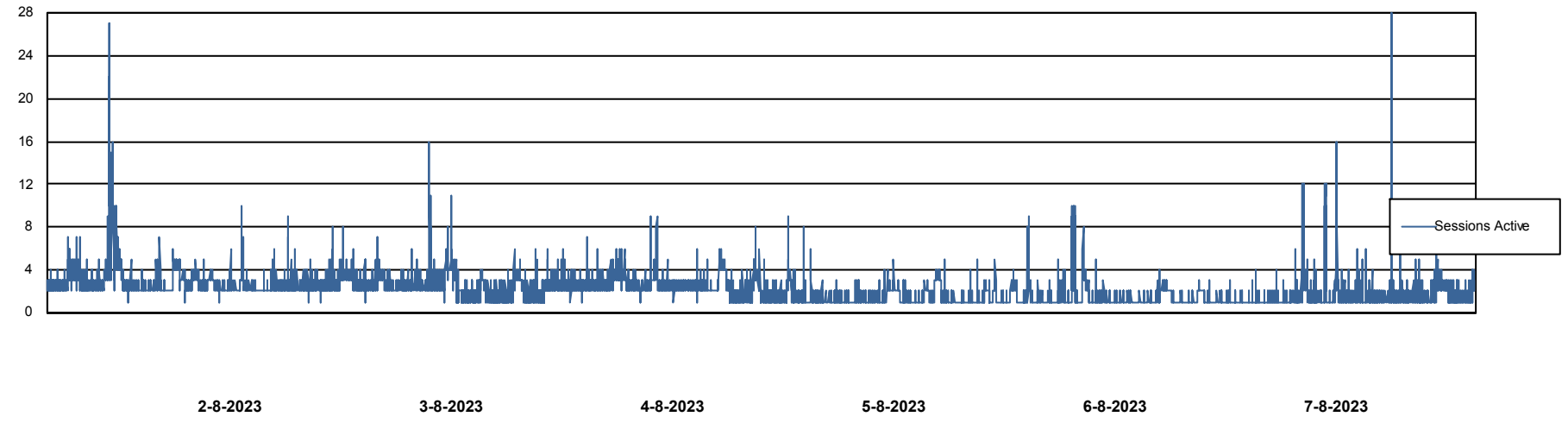
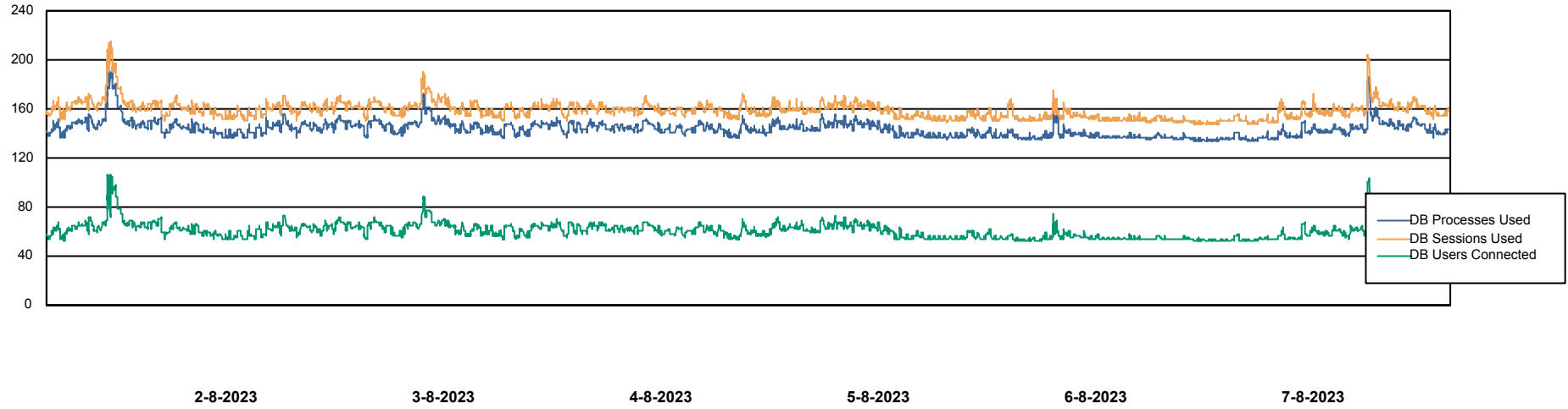


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## Database Performance ELIDB\_Production



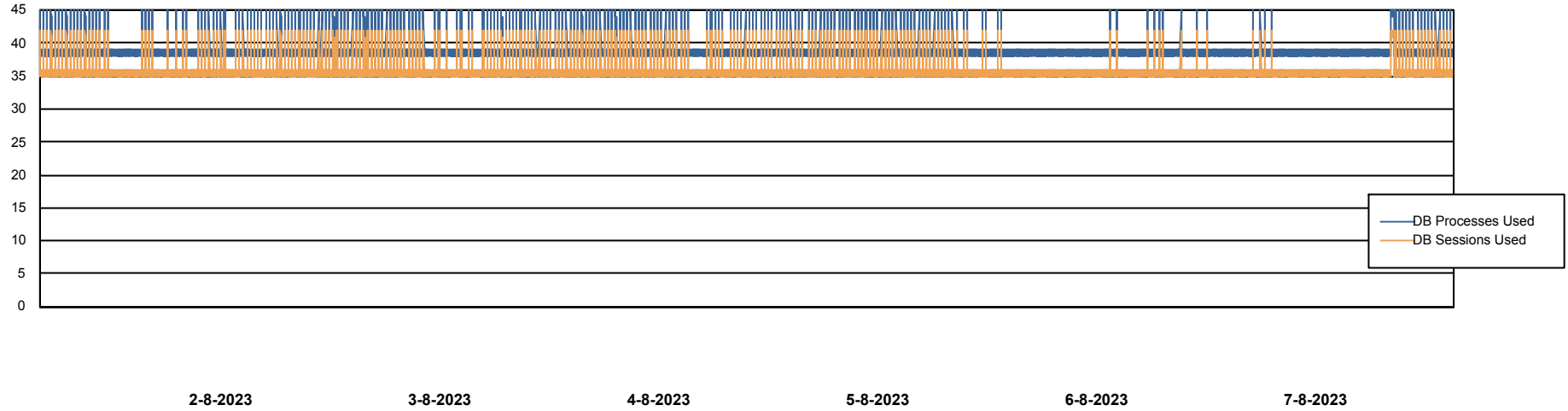
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Database Performance ELIDB\_Standby

DB Processes Max 1,000



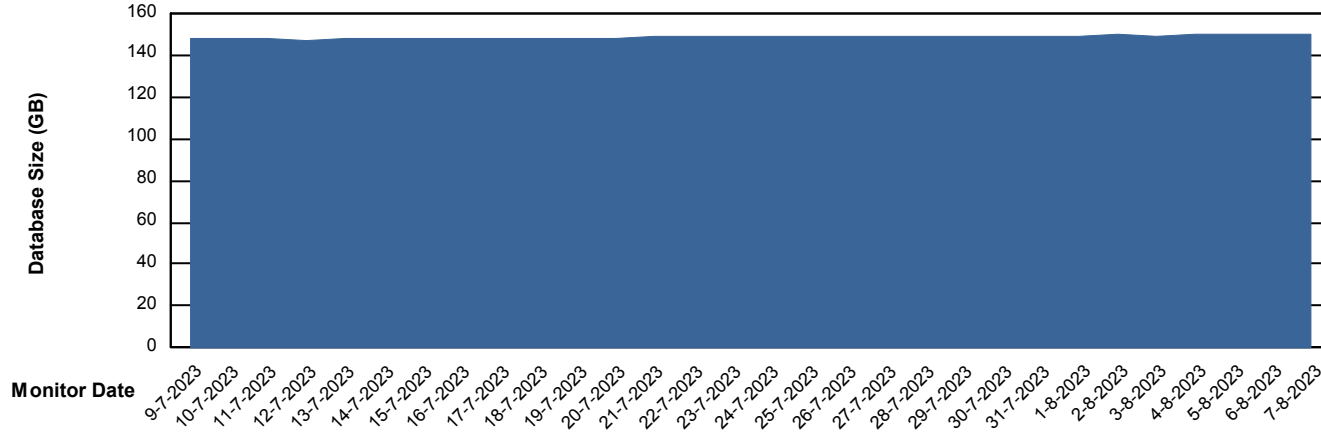
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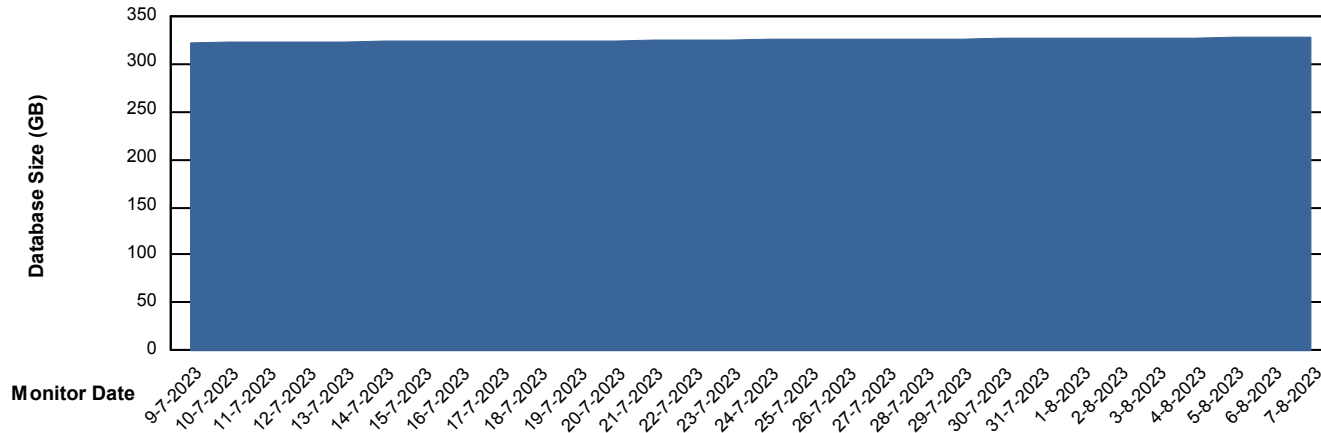
DATABASE SIZE ELIDB\_BI

### Database growth over last month



DATABASE SIZE ELIDB\_Production

### Database growth over last month



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Database Tablespace		ELIDB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-8-2023	ABSDATA	100	76	24
	INDX	100	71	29
6-8-2023	ABSDATA	100	76	24
	INDX	100	71	29
5-8-2023	ABSDATA	100	76	24
	INDX	100	71	29
4-8-2023	ABSDATA	100	76	24
	INDX	100	71	29
3-8-2023	ABSDATA	100	76	24
	INDX	100	71	29
2-8-2023	ABSDATA	100	76	24
	INDX	100	71	29
1-8-2023	ABSDATA	100	76	24
	INDX	100	71	29

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Database Tablespace ELIDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-8-2023	ABSDATA	306	255	17
	INDX	69	58	16
6-8-2023	ABSDATA	306	255	17
	INDX	69	58	17
5-8-2023	ABSDATA	306	255	17
	INDX	69	58	17
4-8-2023	ABSDATA	306	255	17
	INDX	69	58	17
3-8-2023	ABSDATA	306	255	17
	INDX	69	58	17
2-8-2023	ABSDATA	306	255	17
	INDX	69	58	17
1-8-2023	ABSDATA	306	255	17
	INDX	69	58	17

BI Status and last ETL error for ELIDB\_BI

	wo 2/8/2023	do 3/8/2023	vr 4/8/2023	za 5/8/2023	zo 6/8/2023	ma 7/8/2023
<b>ABS DataWarehouse ETL Health</b>	Not OK	Not OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	Not OK	Not OK	OK	OK	OK	OK

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BI last ETL error for	ELIDB_BI
zo, 6-08-2023	None
ma, 7-08-2023	None
zo, 6-08-2023	None
ma, 7-08-2023	None
do, 3-08-2023	None
za, 5-08-2023	None
do, 3-08-2023	ORA-04036: PGA memory used by the instance exceeds PGA_AGGREGATE_LIMITORA-02063: preceding line from ABSSOLUTE_LOCATION
do, 3-08-2023	None
wo, 2-08-2023	None
di, 1-08-2023	None
wo, 2-08-2023	None
wo, 2-08-2023	ORA-04036: PGA memory used by the instance exceeds PGA_AGGREGATE_LIMITORA-02063: preceding line from ABSSOLUTE_LOCATION
vr, 4-08-2023	None
vr, 4-08-2023	None
za, 5-08-2023	None
di, 1-08-2023	None

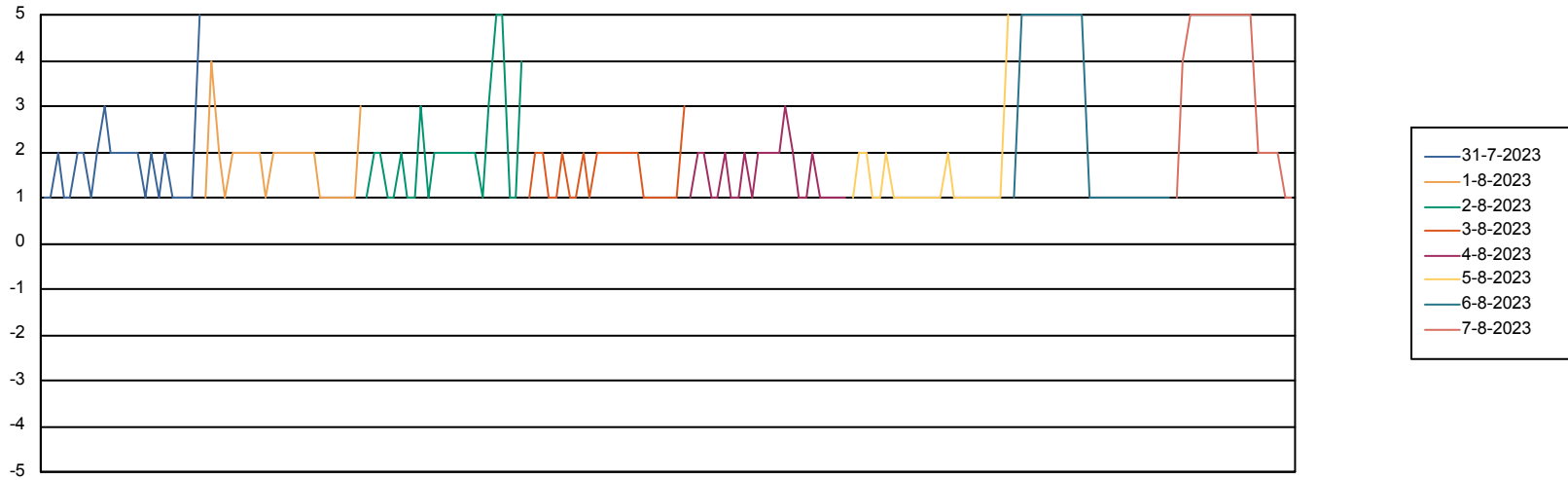
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Standby Database Health ELI\_Production

### Recovery lag for last 7 days



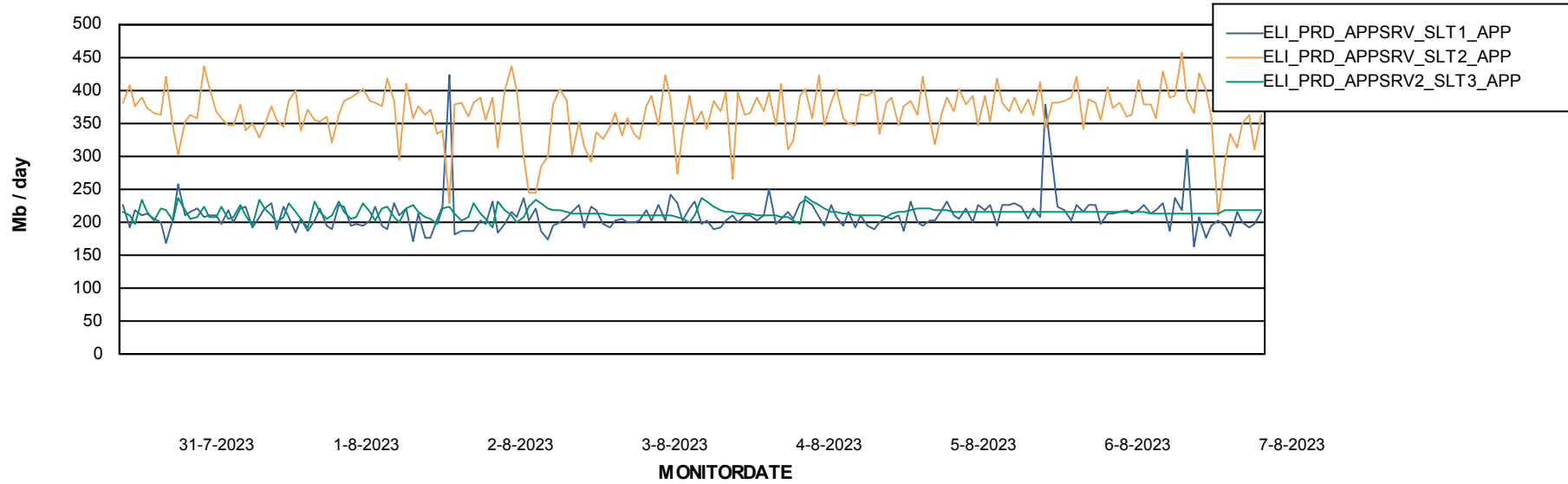
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## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



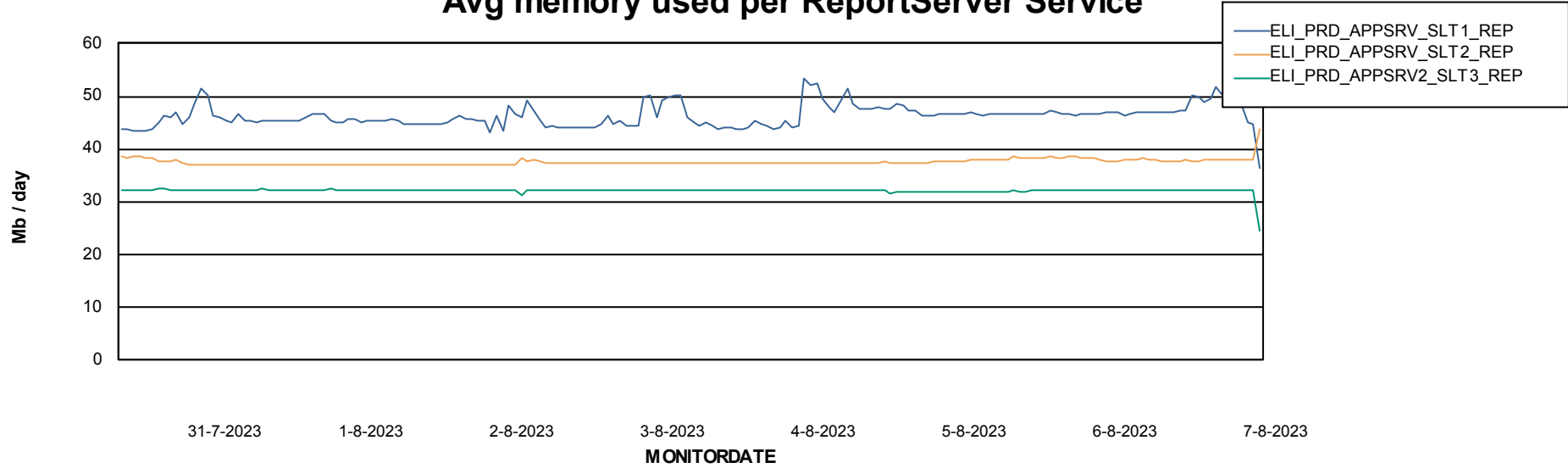
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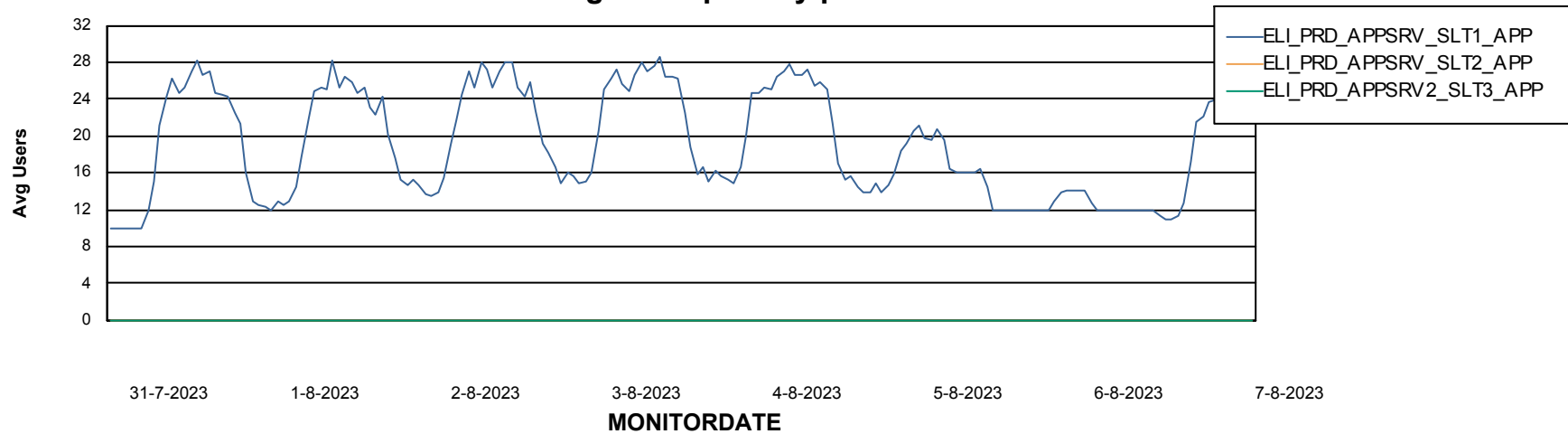


## ABSSolute Application Server Services

### Avg memory used per ReportServer Service



### Avg users per day per ABS server



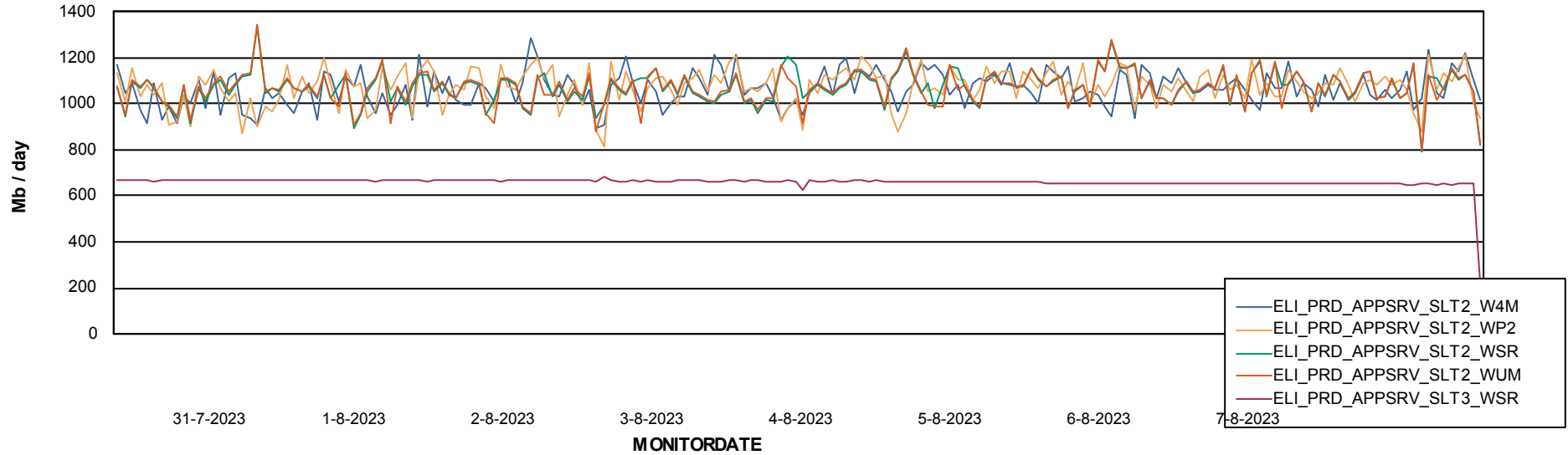
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## ABSSolute Application Server Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

