

# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70



## Harddisk Usage SNG\_PRD\_ABSWeb1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-8-2023 | 30                        | 40                          | 28                         | 0                         | 5                           | 5                          |
| 11-8-2023 | 30                        | 40                          | 28                         | 0                         | 5                           | 5                          |
| 10-8-2023 | 31                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 9-8-2023  | 33                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 8-8-2023  | 34                        | 40                          | 26                         | 0                         | 5                           | 5                          |
| 7-8-2023  | 34                        | 40                          | 26                         | 0                         | 5                           | 5                          |
| 6-8-2023  | 35                        | 40                          | 26                         | 0                         | 5                           | 5                          |

## Harddisk Usage SNG\_PRD\_ABSWeb2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-8-2023 | 32                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 11-8-2023 | 32                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 10-8-2023 | 32                        | 40                          | 27                         | 0                         | 5                           | 5                          |
| 9-8-2023  | 33                        | 40                          | 26                         | 0                         | 5                           | 5                          |
| 8-8-2023  | 35                        | 40                          | 26                         | 0                         | 5                           | 5                          |
| 7-8-2023  | 35                        | 40                          | 26                         | 0                         | 5                           | 5                          |
| 6-8-2023  | 35                        | 40                          | 26                         | 0                         | 5                           | 5                          |

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Harddisk Usage SNG\_PRD\_ABSapp1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on Z: (%) | Total disk space on Z: (Gb) | Used disk space on Z: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-8-2023 | 23                        | 40                          | 30                         | 74                        | 80                          | 20                         | 0                         | 5                           | 5                          |
| 11-8-2023 | 23                        | 40                          | 30                         | 74                        | 80                          | 20                         | 0                         | 5                           | 5                          |
| 10-8-2023 | 23                        | 40                          | 30                         | 74                        | 80                          | 20                         | 0                         | 5                           | 5                          |
| 9-8-2023  | 24                        | 40                          | 30                         | 74                        | 80                          | 20                         | 0                         | 5                           | 5                          |
| 8-8-2023  | 25                        | 40                          | 30                         | 74                        | 80                          | 20                         | 0                         | 5                           | 5                          |
| 7-8-2023  | 25                        | 40                          | 30                         | 74                        | 80                          | 20                         | 0                         | 5                           | 5                          |
| 6-8-2023  | 25                        | 40                          | 30                         | 75                        | 80                          | 20                         | 0                         | 5                           | 5                          |

Harddisk Usage SNG\_PRD\_ABSapp2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on Z: (%) | Total disk space on Z: (Gb) | Used disk space on Z: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-8-2023 | 32                        | 40                          | 27                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 11-8-2023 | 32                        | 40                          | 27                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 10-8-2023 | 32                        | 40                          | 27                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 9-8-2023  | 33                        | 40                          | 27                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 8-8-2023  | 34                        | 40                          | 26                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 7-8-2023  | 34                        | 40                          | 26                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |
| 6-8-2023  | 34                        | 40                          | 26                         | 92                        | 80                          | 6                          | 0                         | 5                           | 5                          |

# Weekly SLA Customer Report

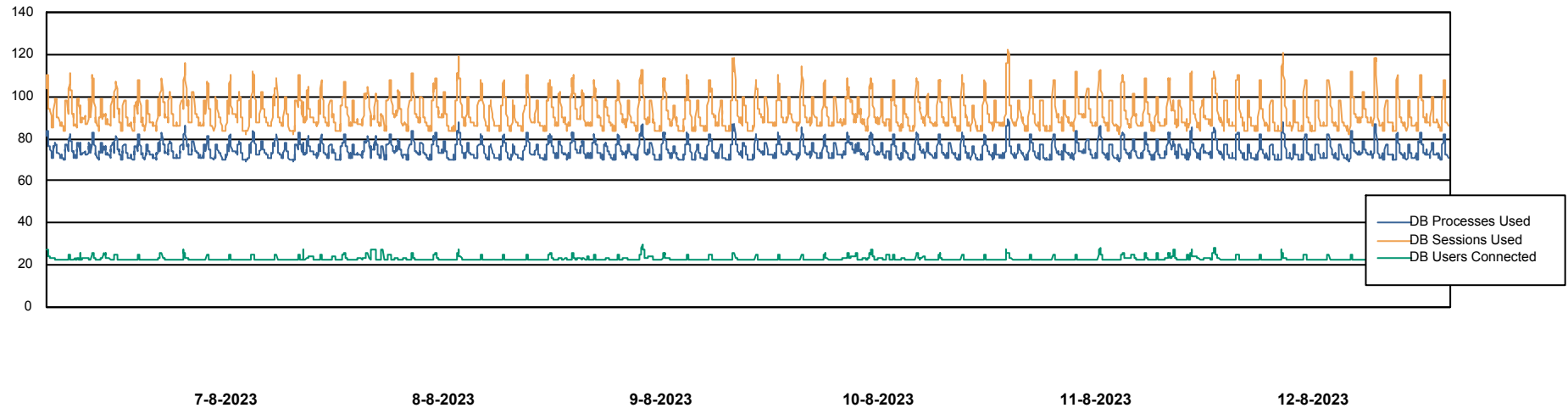
Customer SNG\_Production  
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## Harddisk Usage SNG\_PRD\_ORACLE1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Used disk space on /boot (Gb) | Free disk space on /home (%) | Total disk space on /home (Gb) | Used disk space on /home (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 12-8-2023 | 40                       | 550                        | 328                       | 0                             | 100                          | 561                            | 0                             | 77                          | 150                           | 34                           |
| 11-8-2023 | 40                       | 550                        | 328                       | 0                             | 100                          | 561                            | 0                             | 77                          | 150                           | 34                           |
| 10-8-2023 | 40                       | 550                        | 328                       | 0                             | 100                          | 561                            | 0                             | 77                          | 150                           | 34                           |
| 9-8-2023  | 40                       | 550                        | 327                       | 0                             | 100                          | 561                            | 0                             | 77                          | 150                           | 34                           |
| 8-8-2023  | 40                       | 550                        | 327                       | 0                             | 100                          | 561                            | 0                             | 77                          | 150                           | 34                           |
| 7-8-2023  | 40                       | 550                        | 327                       | 0                             | 100                          | 561                            | 0                             | 77                          | 150                           | 34                           |
| 6-8-2023  | 40                       | 550                        | 327                       | 0                             | 100                          | 561                            | 0                             | 77                          | 150                           | 34                           |

## Database Performance SNG\_PRD\_ORACLE1



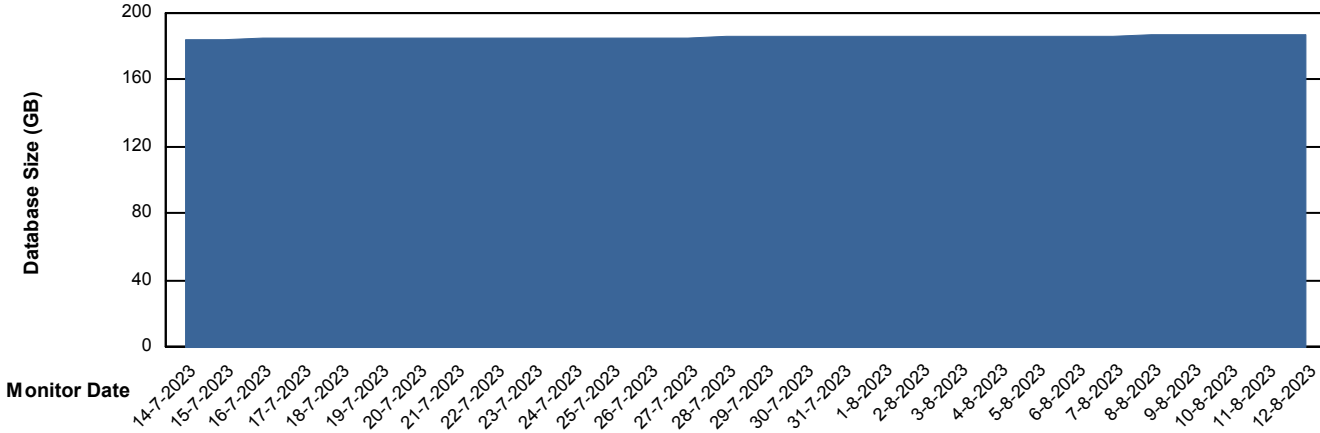
# Weekly SLA Customer Report

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DATABASE SIZE SNG\_PRD\_ORACLE1

Database growth over last month



Database Tablespace SNG\_PRD\_ORACLE1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 12-8-2023 | ABSDATA         | 54            | 40            | 26              |
|           | INDX            | 135           | 108           | 20              |
| 11-8-2023 | ABSDATA         | 54            | 40            | 26              |
|           | INDX            | 135           | 108           | 20              |
| 10-8-2023 | ABSDATA         | 54            | 40            | 26              |
|           | INDX            | 135           | 108           | 20              |
| 9-8-2023  | ABSDATA         | 54            | 40            | 26              |
|           | INDX            | 135           | 108           | 20              |
| 8-8-2023  | ABSDATA         | 54            | 40            | 26              |
|           | INDX            | 135           | 108           | 20              |
| 7-8-2023  | ABSDATA         | 54            | 40            | 26              |
|           | INDX            | 135           | 108           | 20              |
| 6-8-2023  | ABSDATA         | 54            | 40            | 26              |
|           | INDX            | 135           | 108           | 20              |

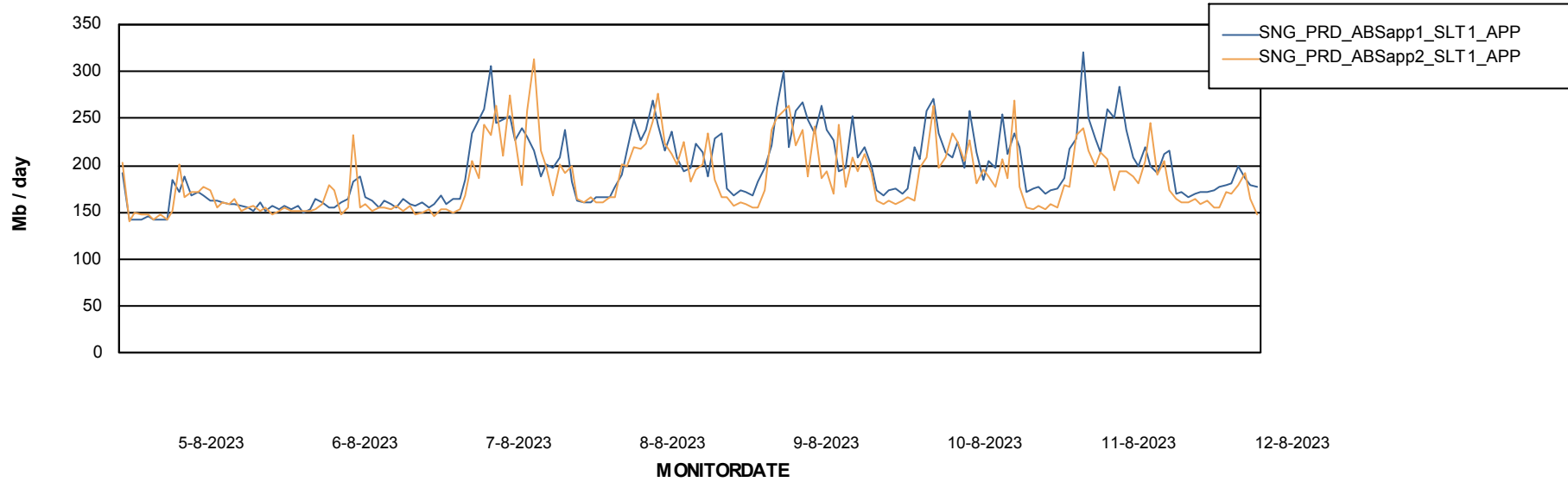
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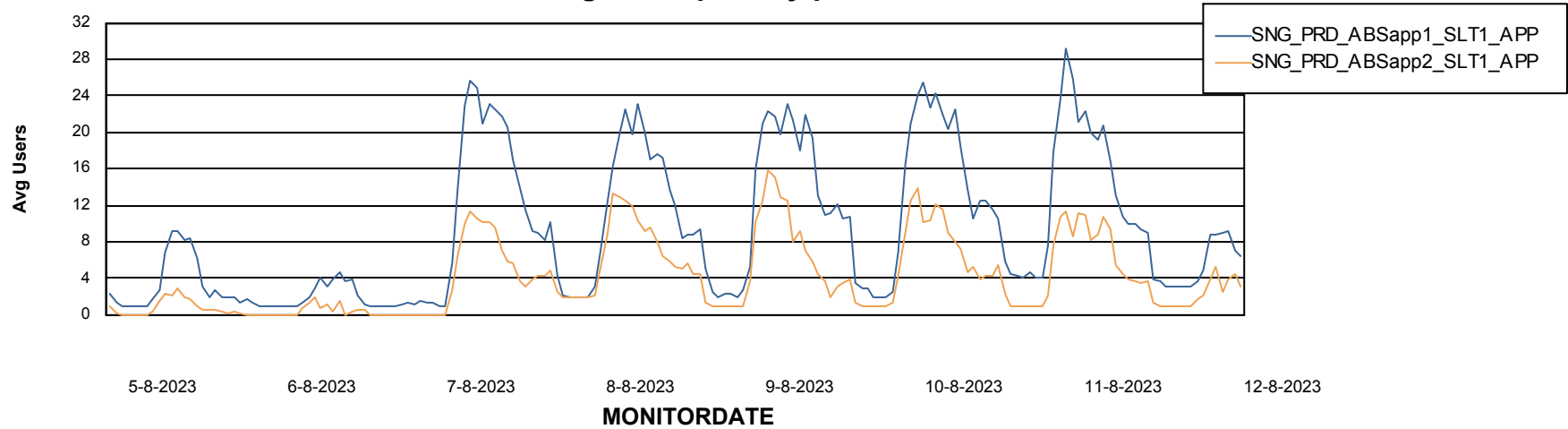


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



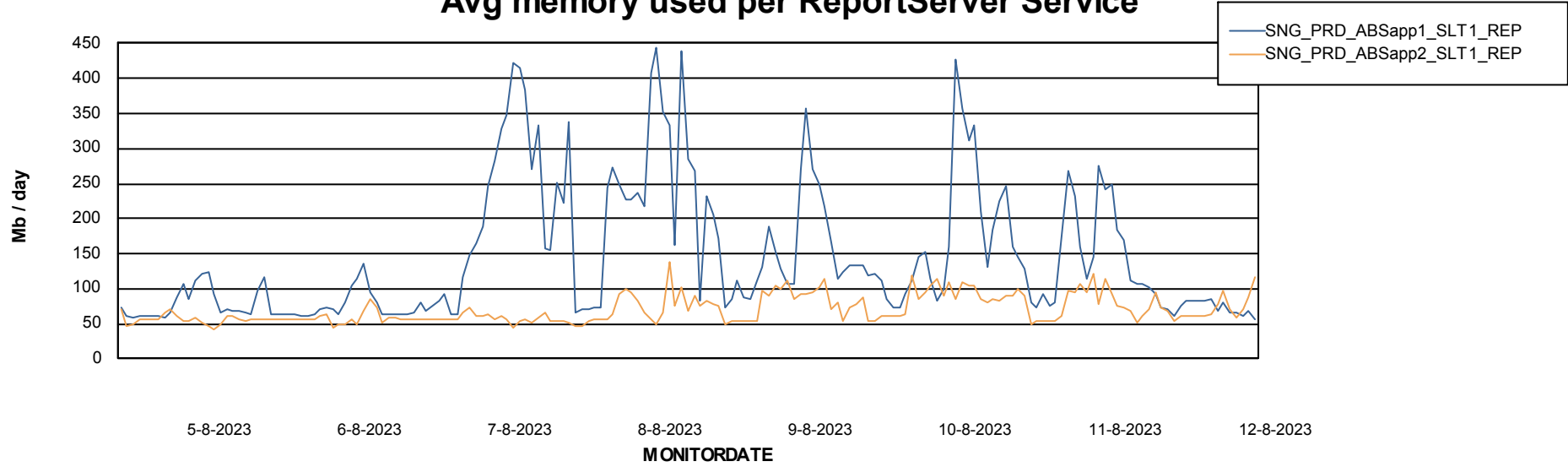
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



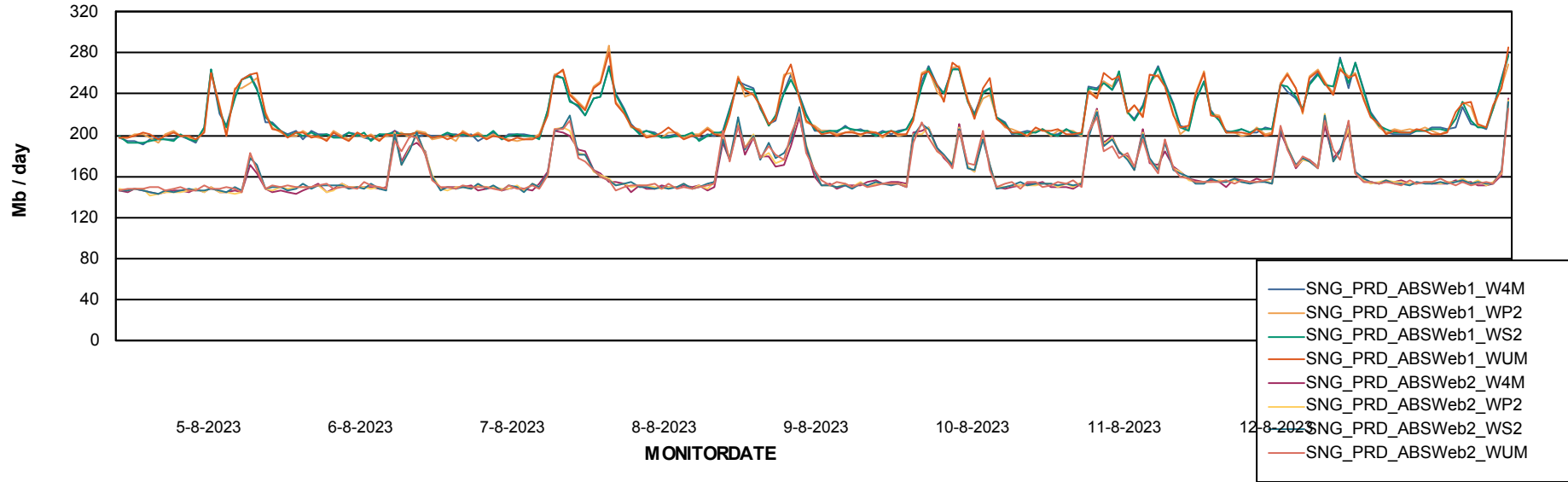
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

