

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12-8-2023	48	149	78	55	850	384
11-8-2023	48	149	78	56	850	375
10-8-2023	48	149	78	56	850	375
9-8-2023	48	149	78	56	850	375
8-8-2023	48	149	78	56	850	375
7-8-2023	48	149	78	56	850	375
6-8-2023	48	149	78	56	850	375

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12-8-2023	50	89	45
11-8-2023	50	89	45
10-8-2023	50	89	45
9-8-2023	50	89	45
8-8-2023	50	89	45
7-8-2023	50	89	45
6-8-2023	50	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12-8-2023	66	79	27
11-8-2023	66	79	27
10-8-2023	66	79	27
9-8-2023	66	79	27
8-8-2023	66	79	27
7-8-2023	66	79	27
6-8-2023	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12-8-2023	39	79	49
11-8-2023	39	79	49
10-8-2023	39	79	49
9-8-2023	39	79	49
8-8-2023	39	79	49
7-8-2023	39	79	48
6-8-2023	39	79	48

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12-8-2023	18	149	123
11-8-2023	18	149	123
10-8-2023	18	149	123
9-8-2023	18	149	122
8-8-2023	18	149	122
7-8-2023	18	149	122
6-8-2023	18	149	122

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12-8-2023	45	149	83	45	1,536	849
11-8-2023	45	149	83	44	1,536	853
10-8-2023	45	149	83	44	1,536	853
9-8-2023	45	149	83	44	1,536	856
8-8-2023	45	149	83	44	1,536	858
7-8-2023	45	149	83	44	1,536	855
6-8-2023	45	149	83	45	1,536	841

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12-8-2023	64	199	72	38	1,536	957
11-8-2023	64	199	72	40	1,536	928
10-8-2023	64	199	72	41	1,536	908
9-8-2023	64	199	72	37	1,536	960
8-8-2023	64	199	72	37	1,536	960
7-8-2023	64	199	72	38	1,536	948
6-8-2023	64	199	72	38	1,536	947

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12-8-2023	45	79	44
11-8-2023	45	79	44
10-8-2023	45	79	44
9-8-2023	45	79	44
8-8-2023	45	79	44
7-8-2023	45	79	43
6-8-2023	45	79	43

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12-8-2023	56	79	35
11-8-2023	56	79	35
10-8-2023	56	79	35
9-8-2023	56	79	35
8-8-2023	56	79	35
7-8-2023	56	79	35
6-8-2023	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12-8-2023	23	149	116
11-8-2023	23	149	116
10-8-2023	23	149	116
9-8-2023	23	149	116
8-8-2023	23	149	115
7-8-2023	23	149	115
6-8-2023	23	149	115

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Harddisk Usage JSG_PRD_WORF

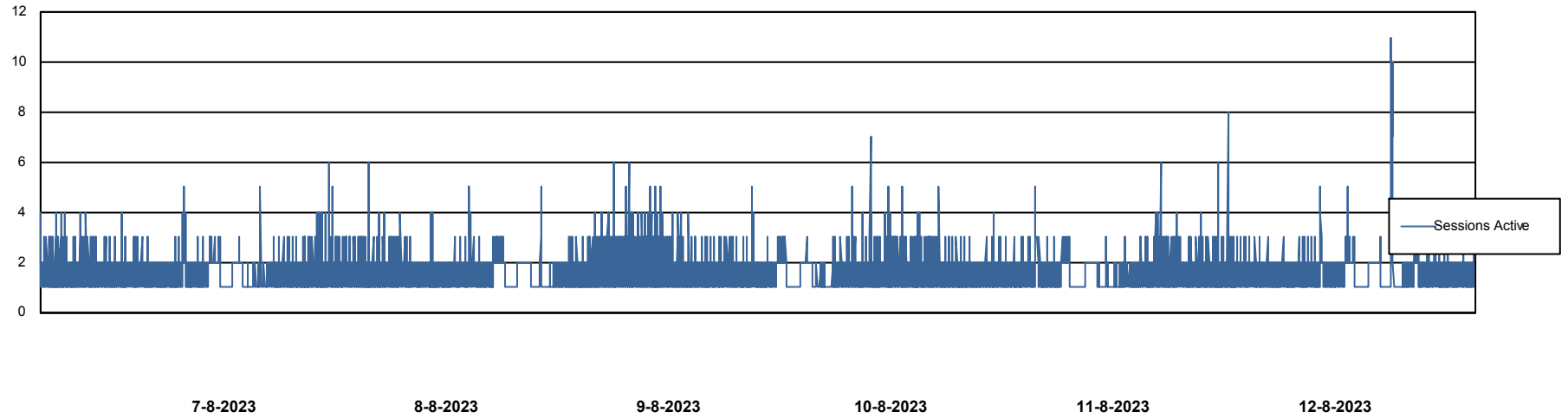
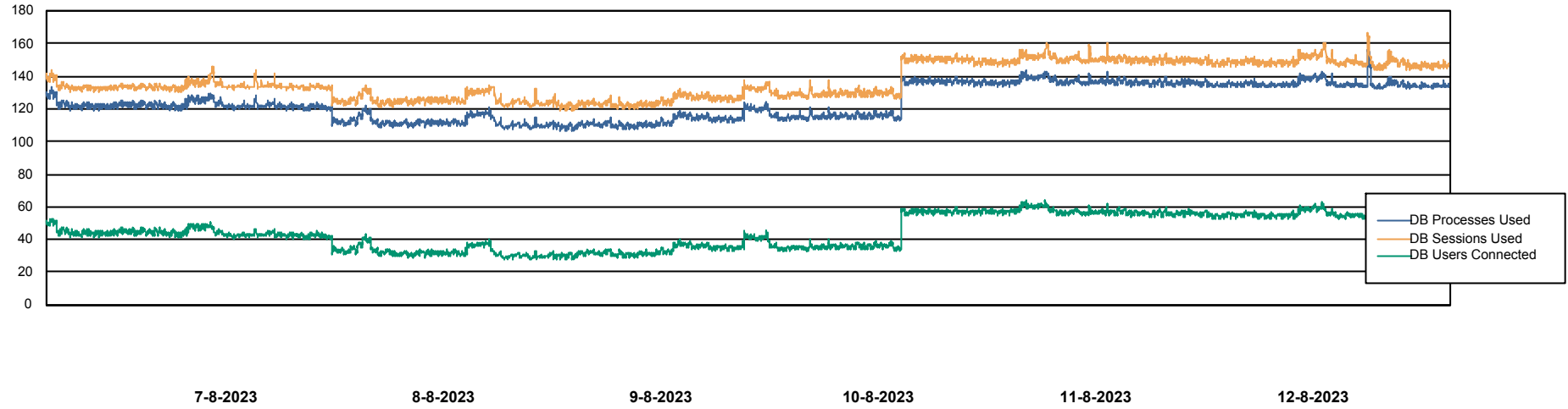
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12-8-2023	46	149	81
11-8-2023	46	149	81
10-8-2023	46	149	81
9-8-2023	46	149	81
8-8-2023	46	149	81
7-8-2023	47	149	80
6-8-2023	47	149	79

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Database Performance JSG_PRD_BASHIR_DB



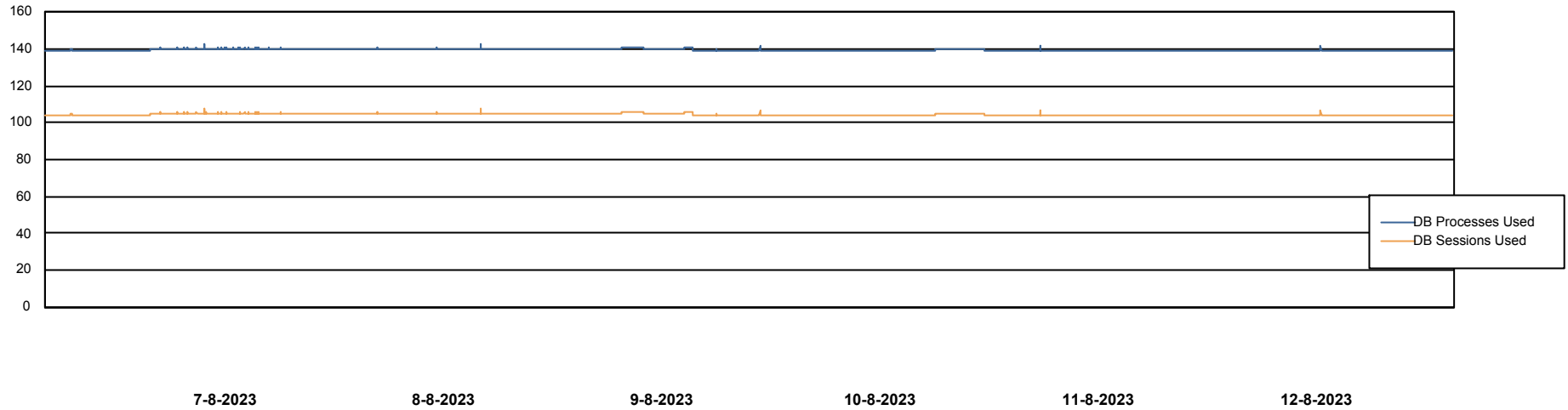
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

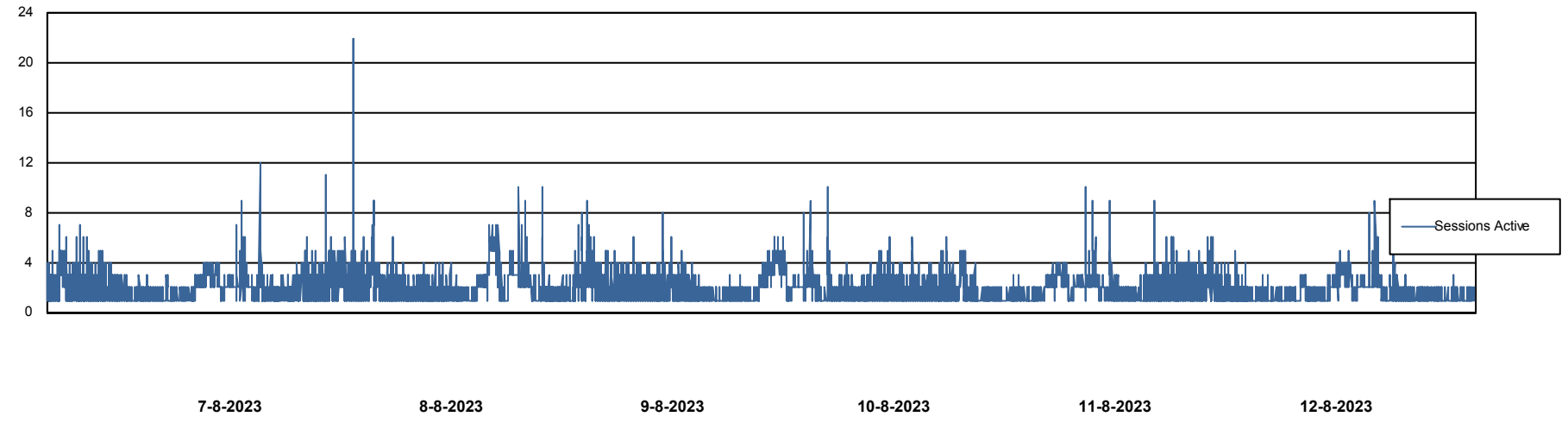
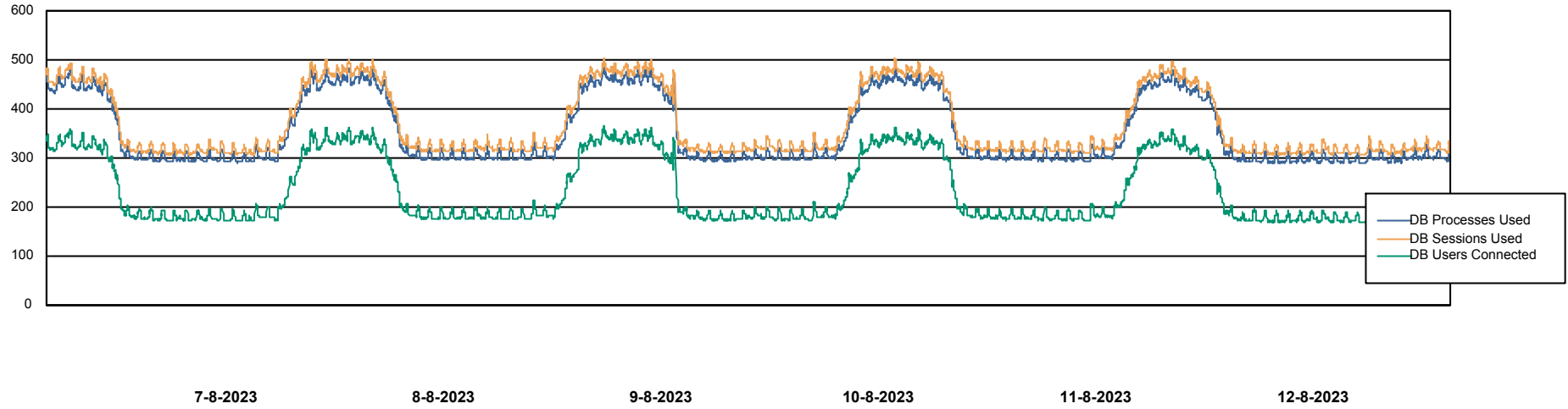


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Database Performance JSG_PRD_RIKER_DB



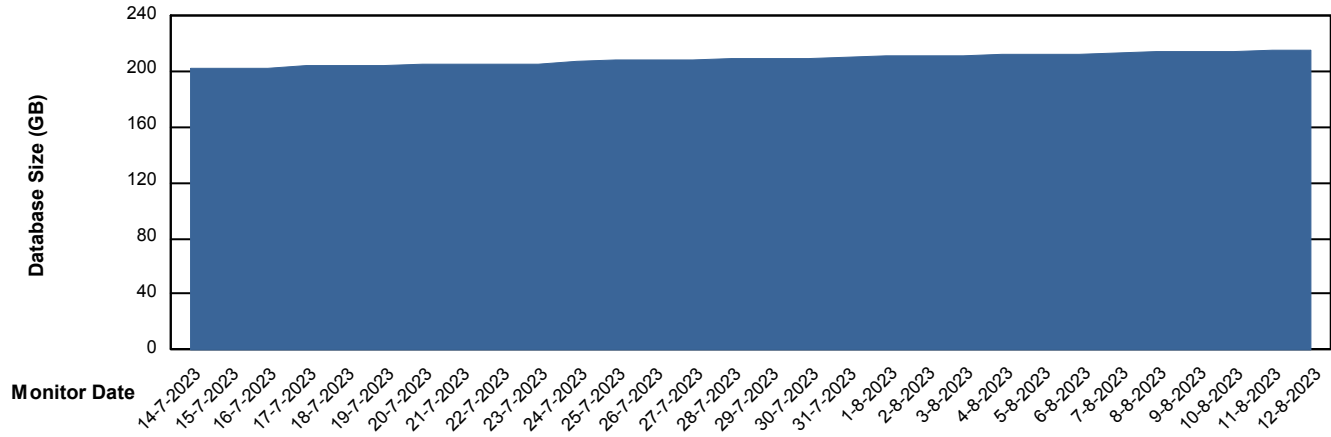
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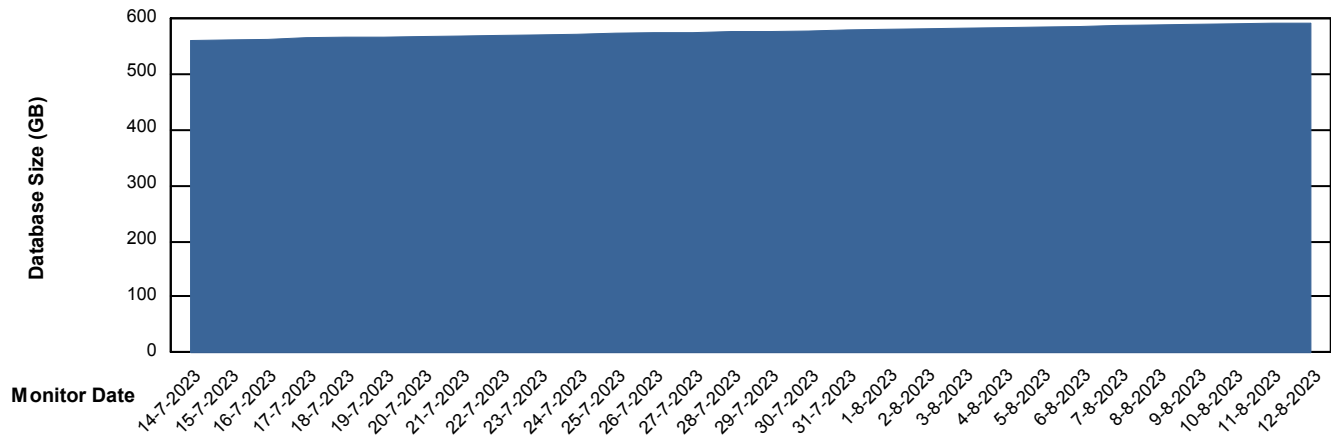
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12-8-2023	ABSDATA	121	99	18
	INDX	138	113	18
11-8-2023	ABSDATA	121	99	18
	INDX	138	113	18
10-8-2023	ABSDATA	121	99	18
	INDX	138	113	18
9-8-2023	ABSDATA	121	99	18
	INDX	138	112	19
8-8-2023	ABSDATA	121	99	19
	INDX	138	112	19
7-8-2023	ABSDATA	121	98	19
	INDX	138	112	19
6-8-2023	ABSDATA	121	98	19
	INDX	138	111	19

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12-8-2023	ABSDATA	649	544	16
	INDX	33	27	18
11-8-2023	ABSDATA	649	544	16
	INDX	33	27	18
10-8-2023	ABSDATA	649	543	16
	INDX	33	27	18
9-8-2023	ABSDATA	649	542	16
	INDX	33	27	18
8-8-2023	ABSDATA	649	541	17
	INDX	33	27	18
7-8-2023	ABSDATA	649	540	17
	INDX	33	27	19
6-8-2023	ABSDATA	649	539	17
	INDX	33	27	19

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 7/8/2023	di 8/8/2023	wo 9/8/2023	do 10/8/2023	vr 11/8/2023	za 12/8/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
zo, 6-08-2023	None
wo, 9-08-2023	None
wo, 9-08-2023	None
zo, 6-08-2023	None
di, 8-08-2023	None
za, 12-08-2023	None
za, 12-08-2023	None
do, 10-08-2023	None
vr, 11-08-2023	None
di, 8-08-2023	None
do, 10-08-2023	None
vr, 11-08-2023	None
ma, 7-08-2023	None
ma, 7-08-2023	None

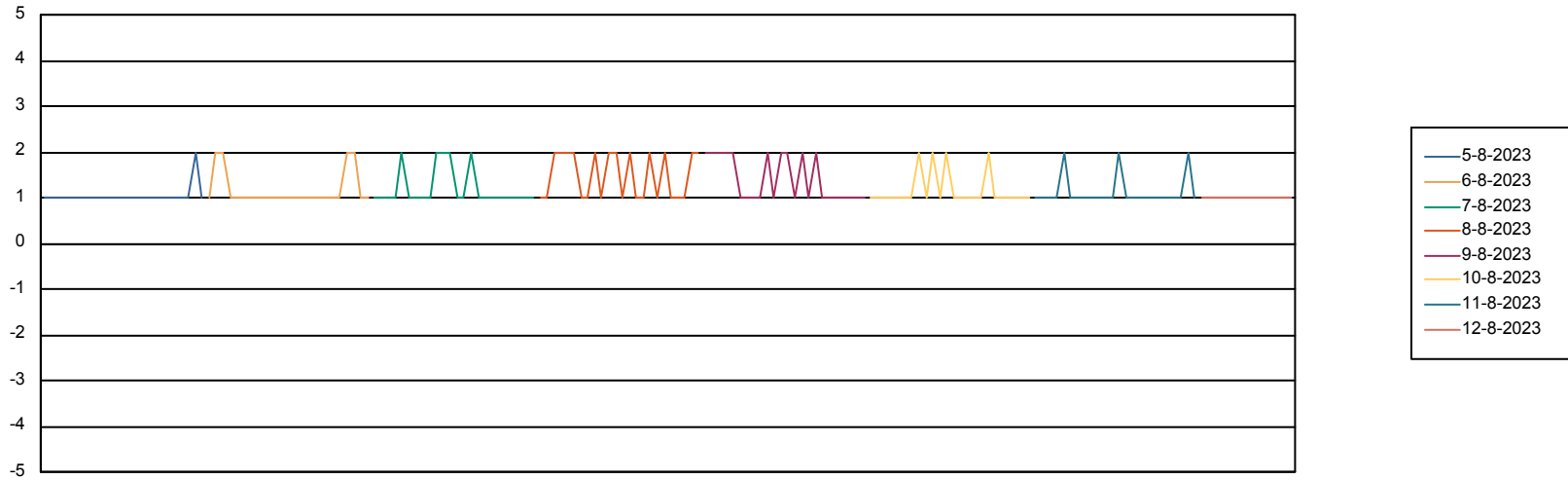
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



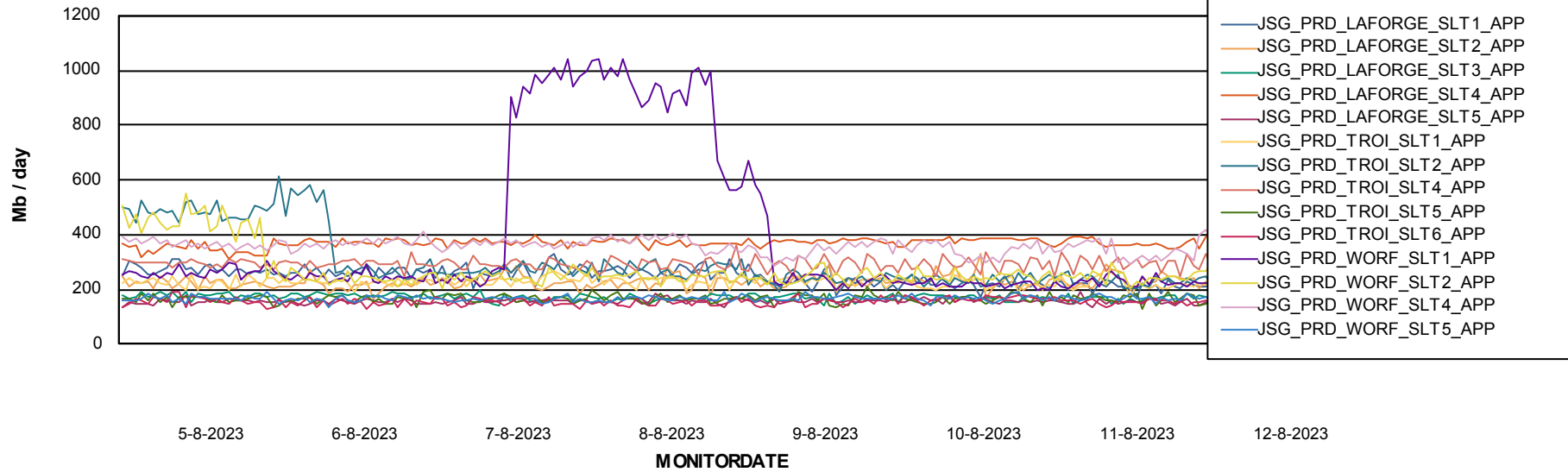
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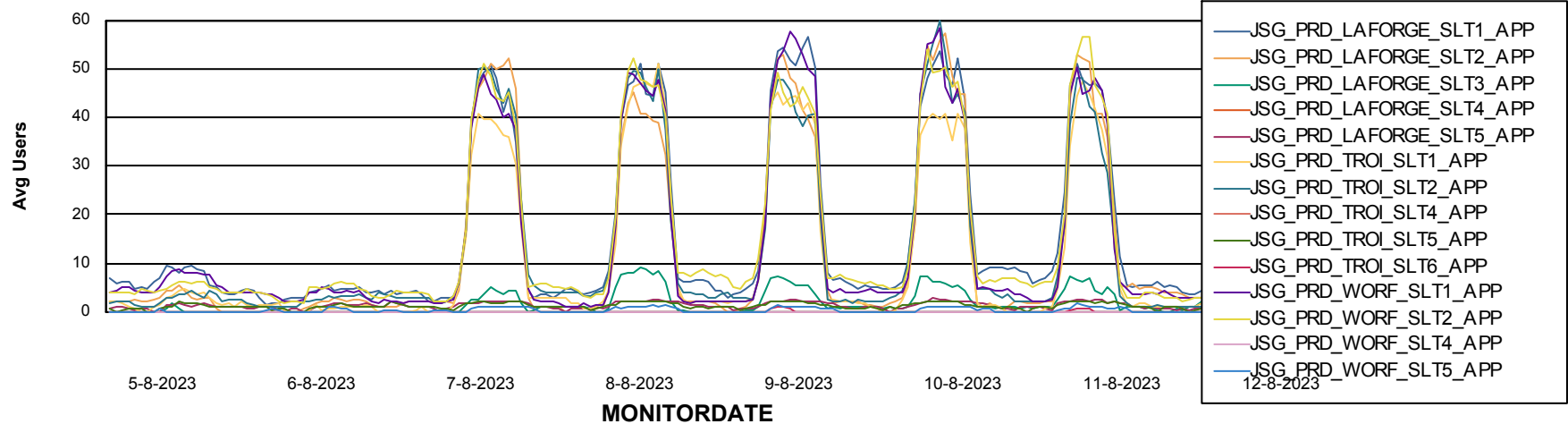


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



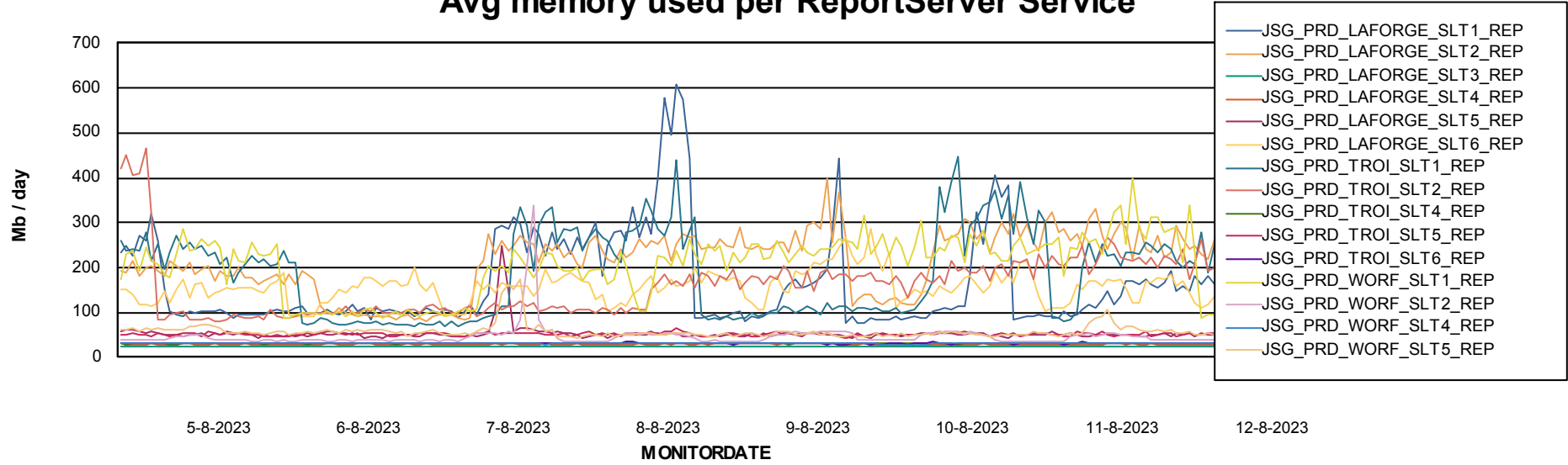
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



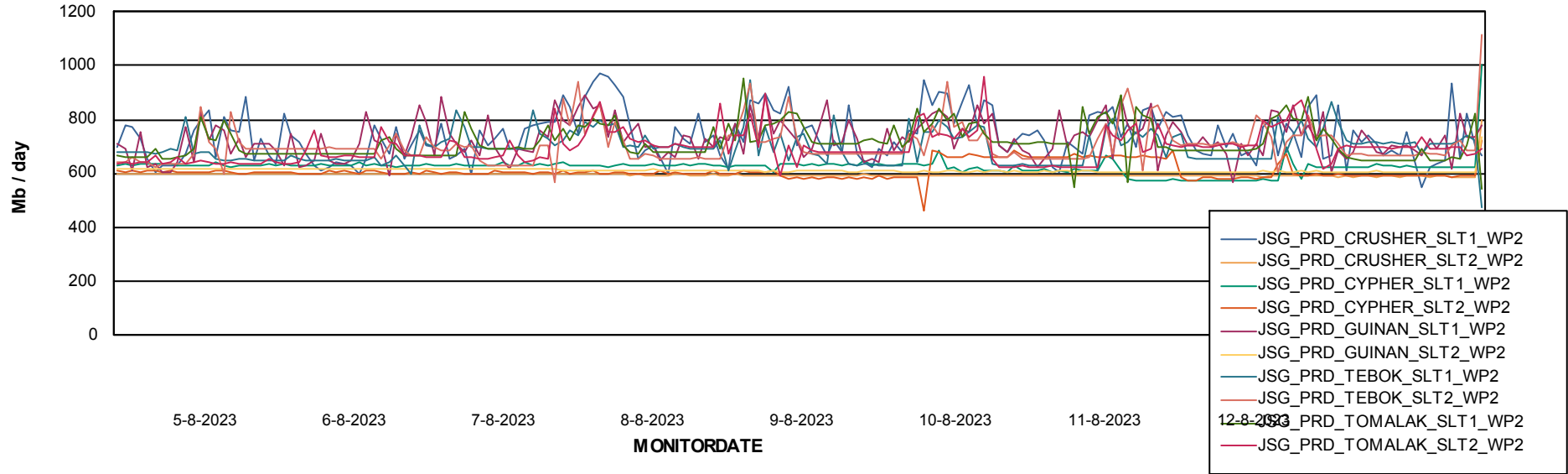
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ABSolute Web Component Services

Avg memory used per ABS Web component

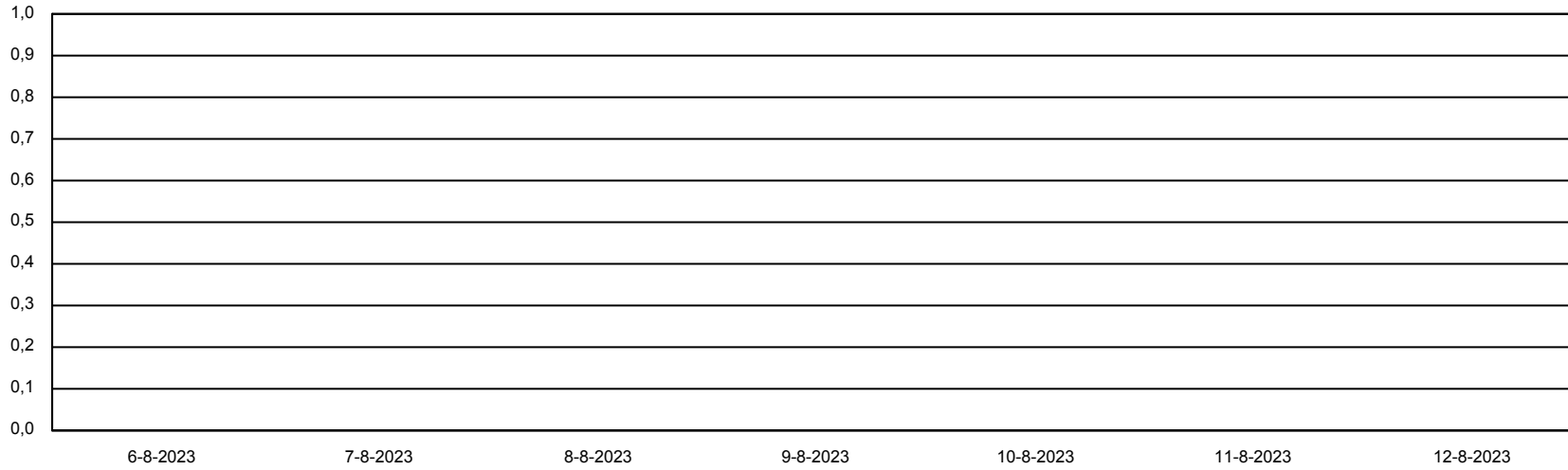


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP