

# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Harddisk Usage BNL\_EMCC

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on Z: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 12-8-2023 | 36                        | 127                         | 81                         | 71                        | 128                         | 37                         | 86                        | 128                         | 18                         | 87                        |
| 11-8-2023 | 36                        | 127                         | 81                         | 71                        | 128                         | 37                         | 86                        | 128                         | 18                         | 87                        |
| 10-8-2023 | 36                        | 127                         | 81                         | 71                        | 128                         | 37                         | 86                        | 128                         | 18                         | 87                        |
| 9-8-2023  | 36                        | 127                         | 81                         | 71                        | 128                         | 37                         | 86                        | 128                         | 18                         | 87                        |
| 8-8-2023  | 36                        | 127                         | 81                         | 71                        | 128                         | 37                         | 86                        | 128                         | 18                         | 87                        |
| 7-8-2023  | 36                        | 127                         | 81                         | 71                        | 128                         | 37                         | 86                        | 128                         | 18                         | 87                        |
| 6-8-2023  | 36                        | 127                         | 81                         | 71                        | 128                         | 37                         | 86                        | 128                         | 18                         | 87                        |

## Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSA01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-8-2023 | 73                        | 127                         | 34                         | 81                        | 127                         | 24                         | 92                        | 64                          | 5                          |
| 11-8-2023 | 74                        | 127                         | 33                         | 81                        | 127                         | 24                         | 92                        | 64                          | 5                          |
| 10-8-2023 | 74                        | 127                         | 33                         | 81                        | 127                         | 24                         | 92                        | 64                          | 5                          |
| 9-8-2023  | 74                        | 127                         | 33                         | 81                        | 127                         | 24                         | 92                        | 64                          | 5                          |
| 8-8-2023  | 74                        | 127                         | 33                         | 81                        | 127                         | 24                         | 92                        | 64                          | 5                          |
| 7-8-2023  | 74                        | 127                         | 33                         | 81                        | 127                         | 24                         | 92                        | 64                          | 5                          |
| 6-8-2023  | 74                        | 127                         | 33                         | 81                        | 127                         | 24                         | 92                        | 64                          | 5                          |

# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSA02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-8-2023 | 68                        | 127                         | 40                         | 73                        | 127                         | 34                         | 92                        | 64                          | 5                          |
| 11-8-2023 | 69                        | 127                         | 39                         | 73                        | 127                         | 34                         | 92                        | 64                          | 5                          |
| 10-8-2023 | 69                        | 127                         | 39                         | 73                        | 127                         | 34                         | 92                        | 64                          | 5                          |
| 9-8-2023  | 69                        | 127                         | 39                         | 73                        | 127                         | 34                         | 92                        | 64                          | 5                          |
| 8-8-2023  | 69                        | 127                         | 39                         | 73                        | 127                         | 34                         | 92                        | 64                          | 5                          |
| 7-8-2023  | 69                        | 127                         | 39                         | 73                        | 127                         | 34                         | 92                        | 64                          | 5                          |
| 6-8-2023  | 69                        | 127                         | 39                         | 73                        | 127                         | 34                         | 92                        | 64                          | 5                          |

## Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 12-8-2023 | 37                        | 127                         | 80                         | 67                        | 1,512                       | 494                        | 88                        | 500                         | 62                         | 80                        |
| 11-8-2023 | 43                        | 127                         | 72                         | 66                        | 1,512                       | 515                        | 84                        | 500                         | 78                         | 80                        |
| 10-8-2023 | 38                        | 127                         | 79                         | 67                        | 1,512                       | 504                        | 86                        | 500                         | 69                         | 80                        |
| 9-8-2023  | 39                        | 127                         | 78                         | 70                        | 1,512                       | 453                        | 88                        | 500                         | 58                         | 80                        |
| 8-8-2023  | 38                        | 127                         | 79                         | 69                        | 1,512                       | 462                        | 90                        | 500                         | 49                         | 80                        |
| 7-8-2023  | 38                        | 127                         | 79                         | 67                        | 1,512                       | 502                        | 88                        | 500                         | 58                         | 80                        |
| 6-8-2023  | 38                        | 127                         | 79                         | 70                        | 1,512                       | 455                        | 90                        | 500                         | 51                         | 80                        |

# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD03

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 12-8-2023 | 38                        | 127                         | 78                         | 83                        | 1,512                       | 250                        | 79                        | 500                         | 105                        | 80                        |
| 11-8-2023 | 38                        | 127                         | 79                         | 81                        | 1,512                       | 283                        | 78                        | 500                         | 109                        | 80                        |
| 10-8-2023 | 39                        | 127                         | 78                         | 82                        | 1,512                       | 270                        | 78                        | 500                         | 109                        | 80                        |
| 9-8-2023  | 41                        | 127                         | 74                         | 85                        | 1,512                       | 221                        | 78                        | 500                         | 108                        | 80                        |
| 8-8-2023  | 38                        | 127                         | 79                         | 85                        | 1,512                       | 221                        | 79                        | 500                         | 106                        | 80                        |
| 7-8-2023  | 38                        | 127                         | 78                         | 85                        | 1,512                       | 222                        | 77                        | 500                         | 113                        | 80                        |
| 6-8-2023  | 38                        | 127                         | 78                         | 85                        | 1,512                       | 222                        | 78                        | 500                         | 109                        | 80                        |

## Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSW01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-8-2023 | 75                        | 127                         | 31                         | 96                        | 128                         | 4                          | 91                        | 16                          | 1                          |
| 11-8-2023 | 78                        | 127                         | 28                         | 97                        | 128                         | 4                          | 91                        | 16                          | 1                          |
| 10-8-2023 | 78                        | 127                         | 28                         | 97                        | 128                         | 4                          | 91                        | 16                          | 1                          |
| 9-8-2023  | 78                        | 127                         | 28                         | 97                        | 128                         | 4                          | 91                        | 16                          | 1                          |
| 8-8-2023  | 78                        | 127                         | 27                         | 97                        | 128                         | 4                          | 91                        | 16                          | 1                          |
| 7-8-2023  | 78                        | 127                         | 27                         | 97                        | 128                         | 4                          | 91                        | 16                          | 1                          |
| 6-8-2023  | 78                        | 127                         | 28                         | 97                        | 128                         | 4                          | 91                        | 16                          | 1                          |

# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



Harddisk Usage BNL\_PRD\_BSNLP\_VM\_ABSA03

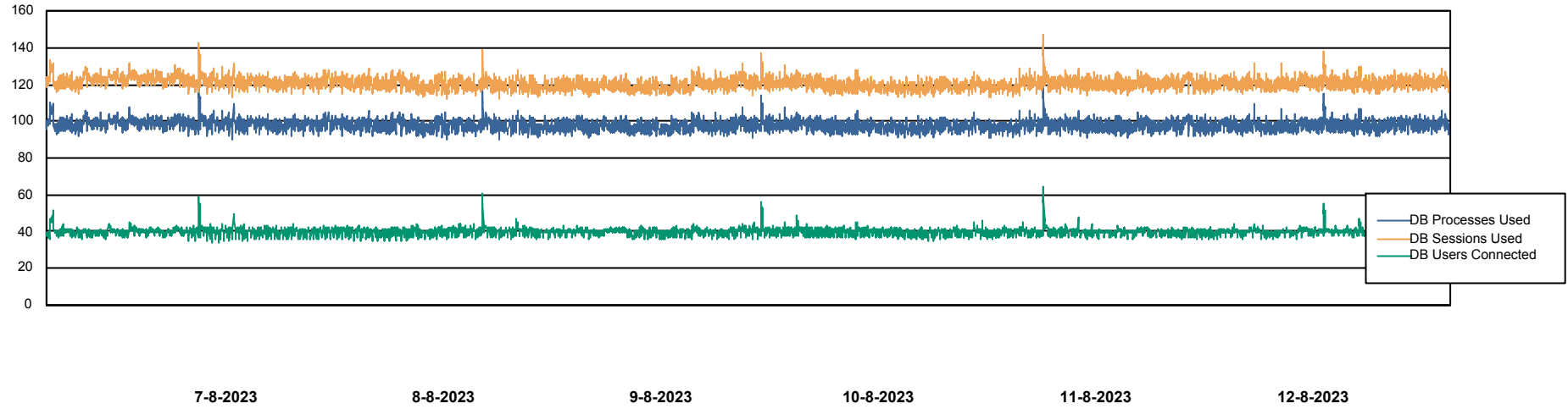
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-8-2023 | 68                        | 127                         | 41                         | 41                        | 127                         | 75                         | 92                        | 64                          | 5                          |
| 11-8-2023 | 69                        | 127                         | 39                         | 41                        | 127                         | 75                         | 92                        | 64                          | 5                          |
| 10-8-2023 | 69                        | 127                         | 39                         | 41                        | 127                         | 75                         | 92                        | 64                          | 5                          |
| 9-8-2023  | 69                        | 127                         | 39                         | 41                        | 127                         | 75                         | 92                        | 64                          | 5                          |
| 8-8-2023  | 69                        | 127                         | 39                         | 41                        | 127                         | 75                         | 92                        | 64                          | 5                          |
| 7-8-2023  | 69                        | 127                         | 39                         | 41                        | 127                         | 75                         | 92                        | 64                          | 5                          |
| 6-8-2023  | 69                        | 127                         | 39                         | 41                        | 127                         | 74                         | 92                        | 64                          | 5                          |

# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



Database Performance BNL\_EMCC

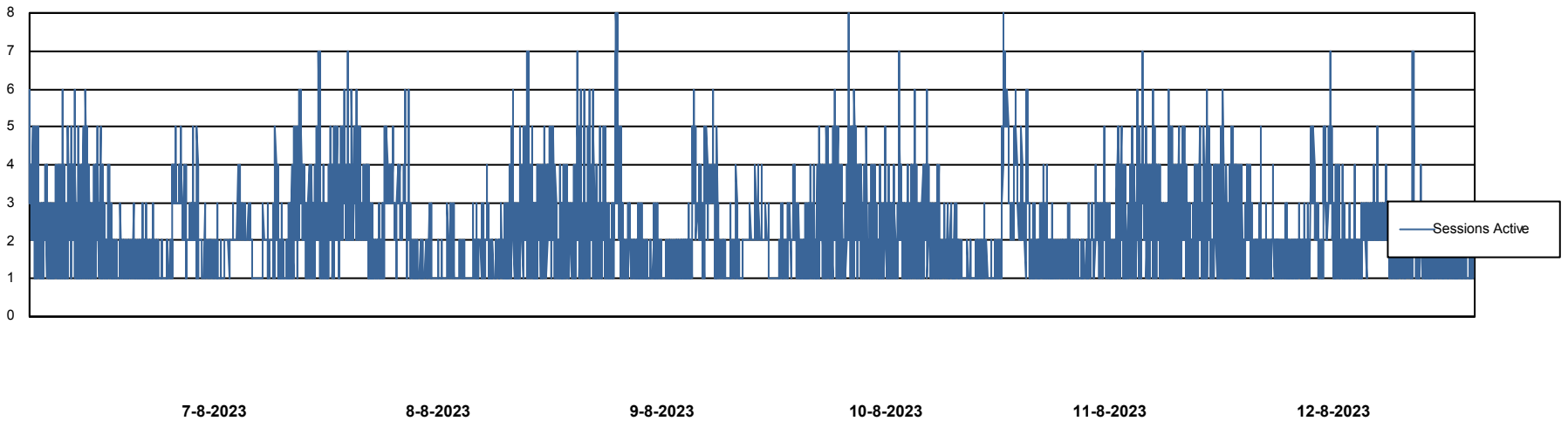
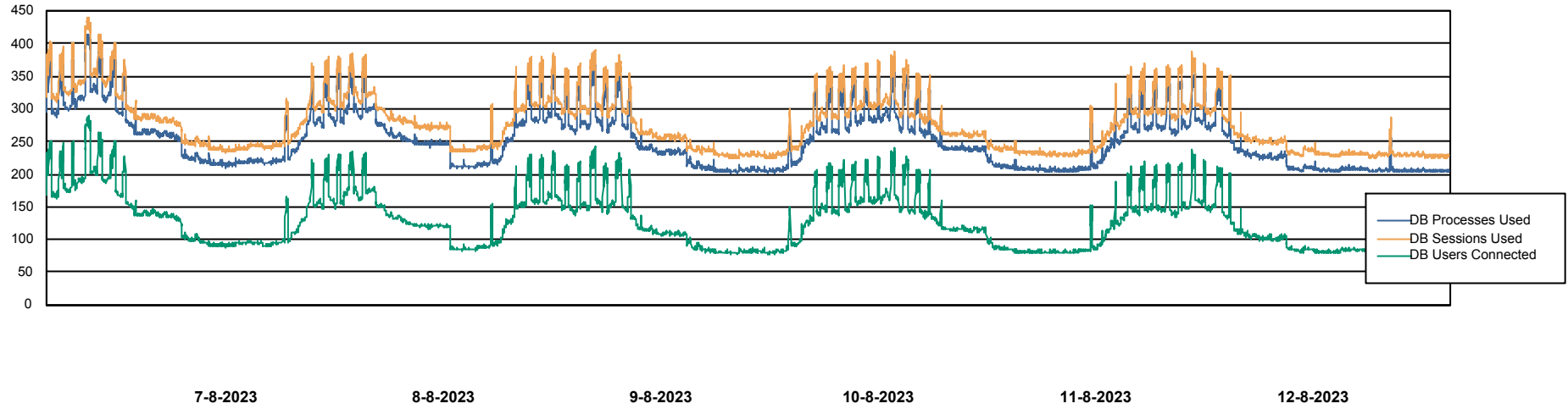


# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Database Performance BNLDB\_Production

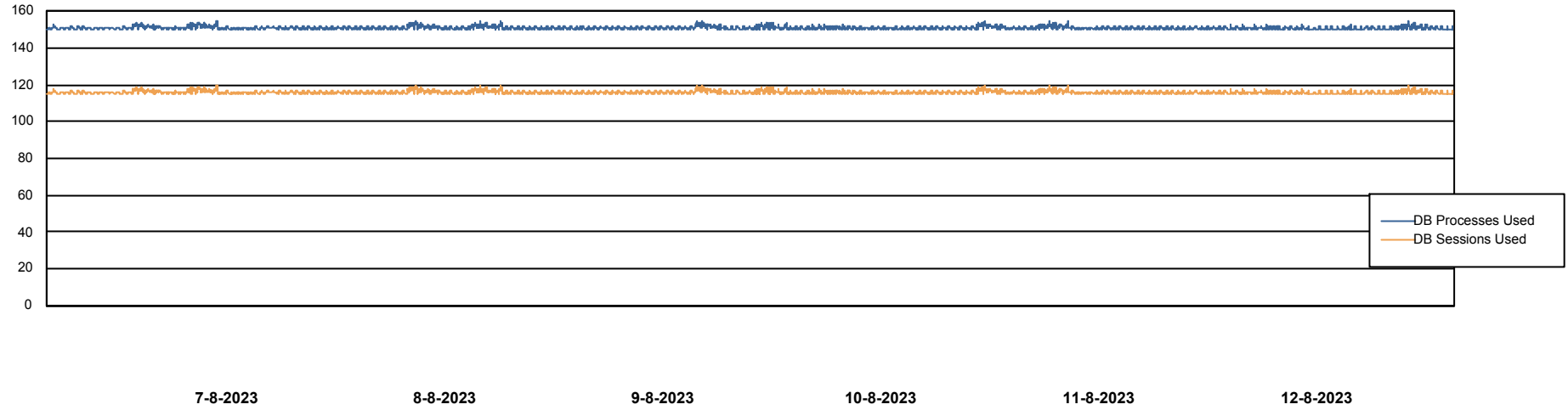


# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Database Performance BNLDB\_Standby



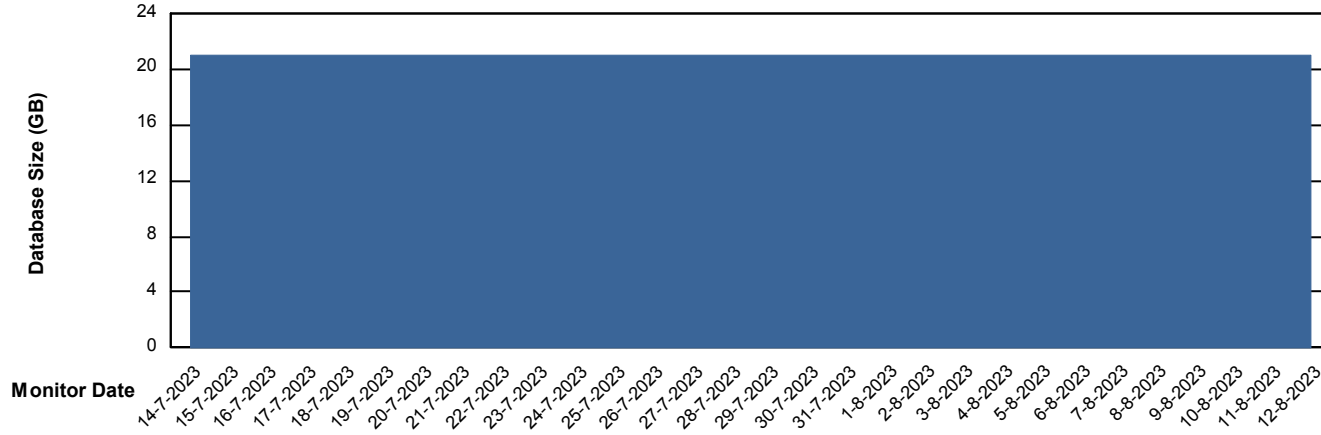
# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



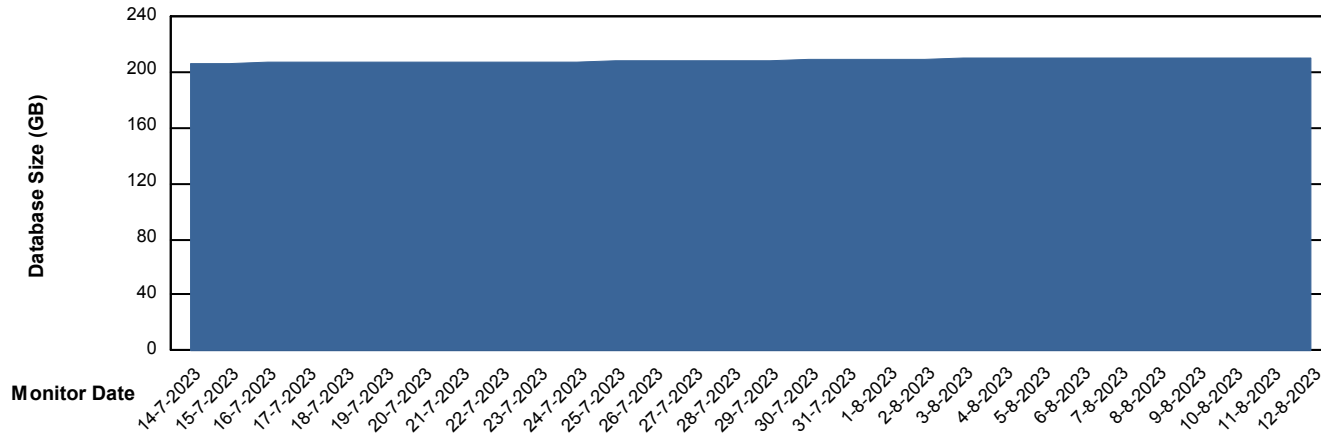
DATABASE SIZE BNL\_EMCC

### Database growth over last month



DATABASE SIZE BNLDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83

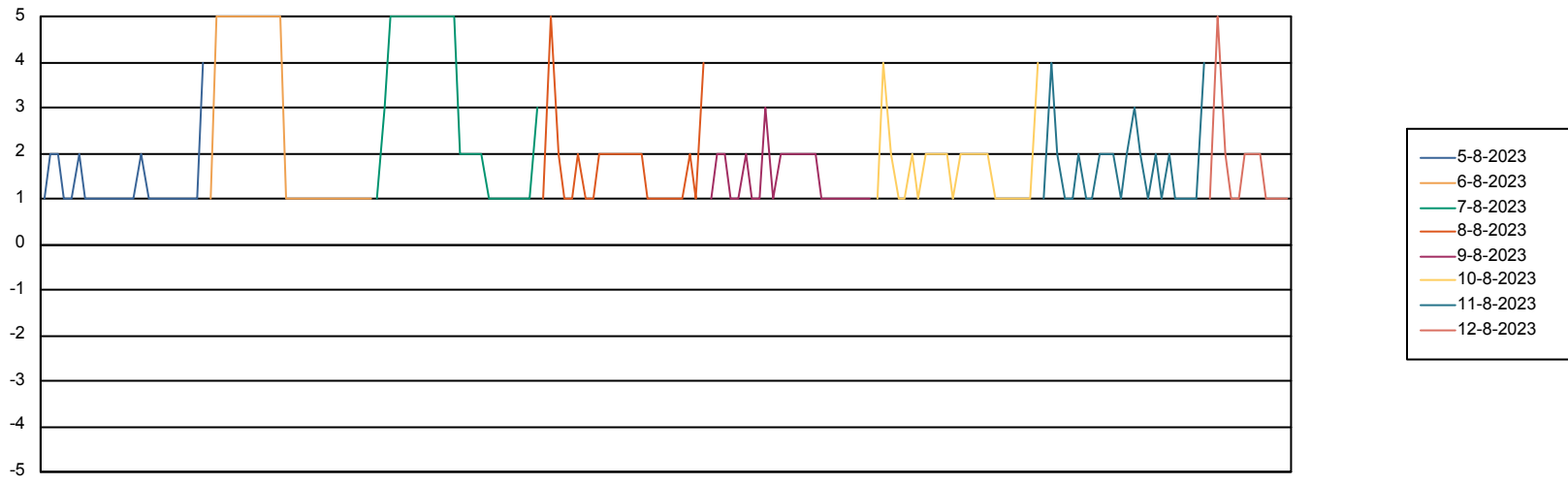


Database Tablespace BNLDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 12-8-2023 | ABSDATA         | 105           | 66            | 38              |
|           | INDX            | 200           | 136           | 32              |
| 11-8-2023 | ABSDATA         | 105           | 66            | 38              |
|           | INDX            | 200           | 136           | 32              |
| 10-8-2023 | ABSDATA         | 105           | 66            | 38              |
|           | INDX            | 200           | 136           | 32              |
| 9-8-2023  | ABSDATA         | 105           | 66            | 38              |
|           | INDX            | 200           | 135           | 32              |
| 8-8-2023  | ABSDATA         | 105           | 66            | 38              |
|           | INDX            | 200           | 135           | 32              |
| 7-8-2023  | ABSDATA         | 105           | 66            | 38              |
|           | INDX            | 200           | 135           | 32              |
| 6-8-2023  | ABSDATA         | 105           | 66            | 38              |
|           | INDX            | 200           | 135           | 32              |

Standby Database Health BNL\_Production

Recovery lag for last 7 days



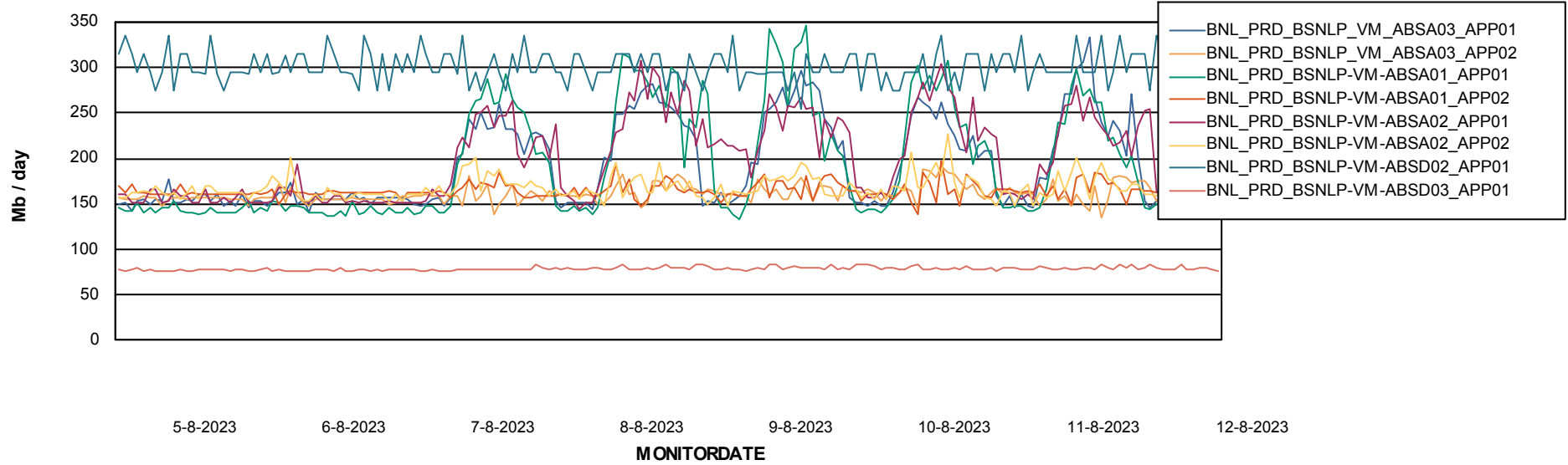
# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83

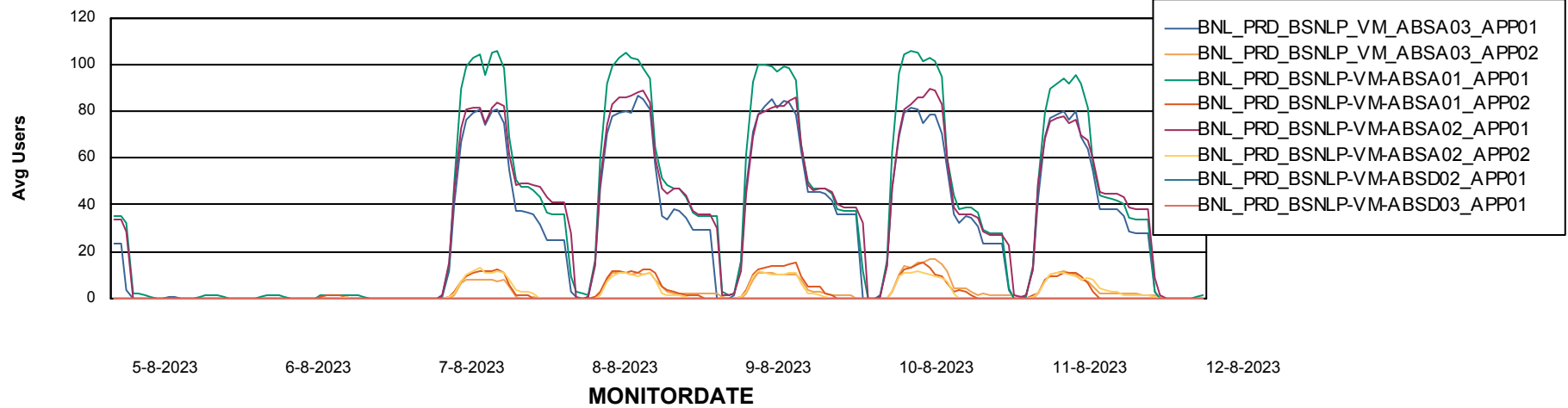


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



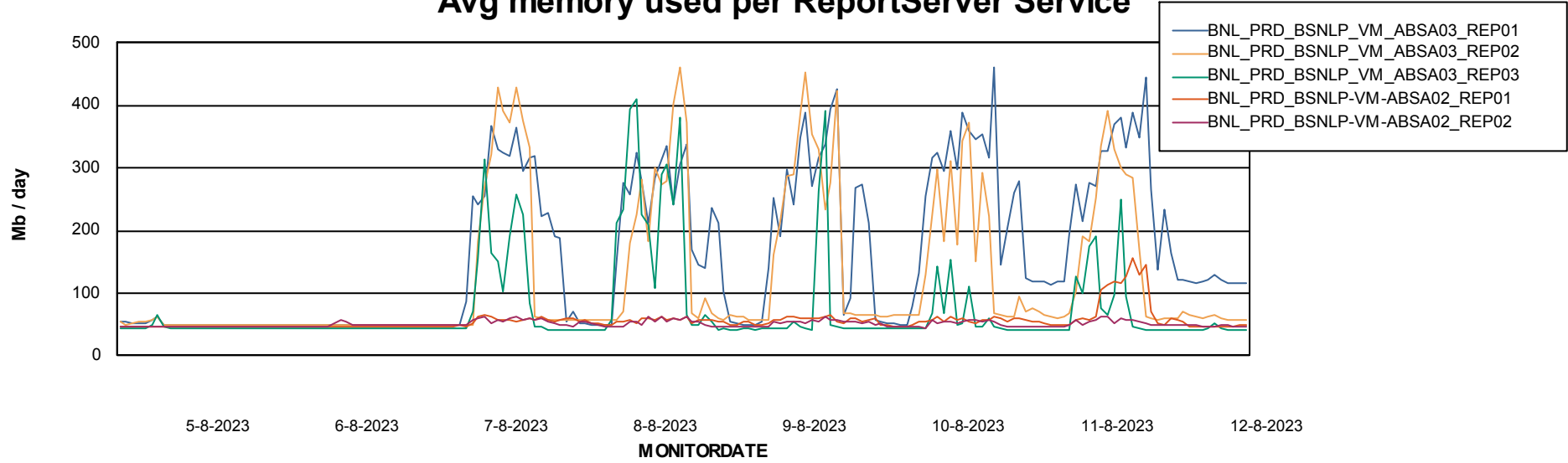
# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



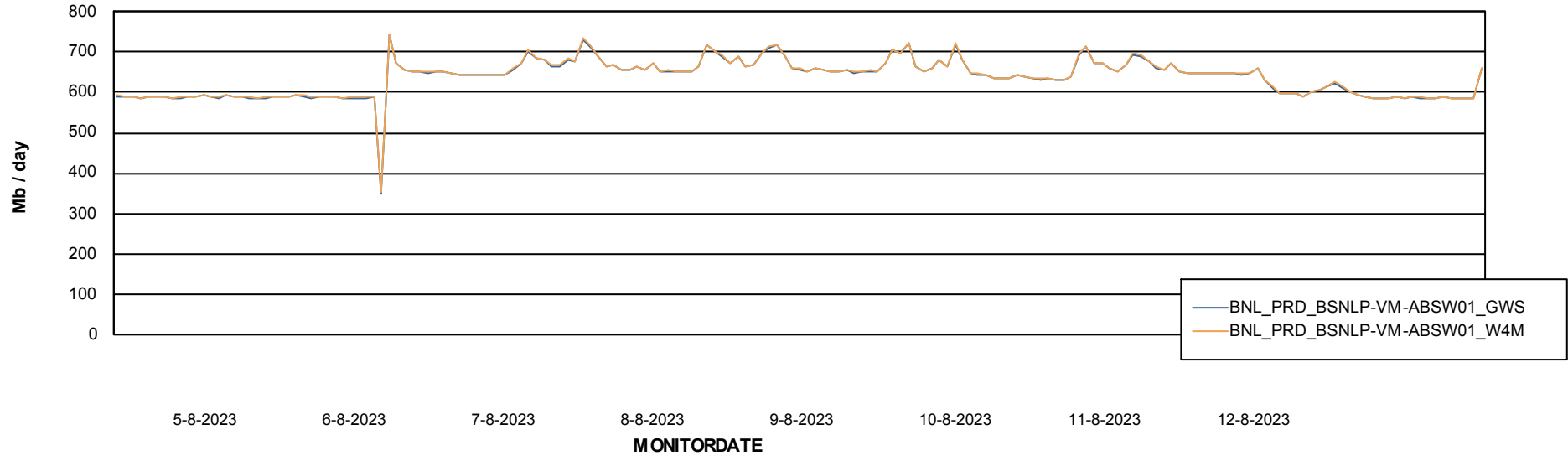
# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Disaster per ABS component

