

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on J: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 5-8-2023  | 35                        | 97                          | 63                         | 55                        | 488                         | 220                        | 77                        | 314                         | 73                         | 31                        |
| 4-8-2023  | 35                        | 97                          | 63                         | 55                        | 488                         | 220                        | 77                        | 314                         | 73                         | 31                        |
| 3-8-2023  | 35                        | 97                          | 64                         | 55                        | 488                         | 220                        | 77                        | 314                         | 72                         | 31                        |
| 2-8-2023  | 35                        | 97                          | 63                         | 55                        | 488                         | 220                        | 77                        | 314                         | 72                         | 31                        |
| 1-8-2023  | 35                        | 97                          | 63                         | 55                        | 488                         | 219                        | 77                        | 314                         | 72                         | 31                        |
| 31-7-2023 | 35                        | 97                          | 64                         | 55                        | 488                         | 218                        | 77                        | 314                         | 72                         | 31                        |
| 30-7-2023 | 35                        | 97                          | 63                         | 55                        | 488                         | 218                        | 77                        | 314                         | 72                         | 31                        |

Harddisk Usage NOA\_PRD\_NovoABS01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 5-8-2023  | 45                        | 100                         | 55                         | 25                        | 800                         | 603                        | 83                        | 400                         | 67                         |
| 4-8-2023  | 45                        | 100                         | 55                         | 25                        | 800                         | 600                        | 84                        | 400                         | 64                         |
| 3-8-2023  | 45                        | 100                         | 55                         | 25                        | 800                         | 600                        | 83                        | 400                         | 67                         |
| 2-8-2023  | 45                        | 100                         | 54                         | 23                        | 800                         | 620                        | 84                        | 400                         | 65                         |
| 1-8-2023  | 45                        | 100                         | 54                         | 20                        | 800                         | 638                        | 86                        | 400                         | 56                         |
| 31-7-2023 | 46                        | 100                         | 54                         | 23                        | 800                         | 616                        | 86                        | 400                         | 57                         |
| 30-7-2023 | 46                        | 100                         | 54                         | 20                        | 800                         | 637                        | 86                        | 400                         | 57                         |

# Weekly SLA Customer Report

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Harddisk Usage NOA\_PRD\_NovoABS03

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 5-8-2023  | 68                        | 279                         | 89                         | 41                        | 838                         | 490                        | 88                        | 559                         | 66                         |
| 4-8-2023  | 68                        | 279                         | 89                         | 41                        | 838                         | 490                        | 88                        | 559                         | 64                         |
| 3-8-2023  | 68                        | 279                         | 89                         | 41                        | 838                         | 490                        | 88                        | 559                         | 67                         |
| 2-8-2023  | 68                        | 279                         | 89                         | 41                        | 838                         | 490                        | 88                        | 559                         | 64                         |
| 1-8-2023  | 68                        | 279                         | 89                         | 42                        | 838                         | 489                        | 90                        | 559                         | 56                         |
| 31-7-2023 | 68                        | 279                         | 89                         | 42                        | 838                         | 487                        | 90                        | 559                         | 57                         |
| 30-7-2023 | 68                        | 279                         | 89                         | 42                        | 838                         | 487                        | 90                        | 559                         | 57                         |

Harddisk Usage NOA\_PRD\_NovoApps01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5-8-2023  | 56                        | 100                         | 44                         |
| 4-8-2023  | 56                        | 100                         | 44                         |
| 3-8-2023  | 56                        | 100                         | 44                         |
| 2-8-2023  | 56                        | 100                         | 44                         |
| 1-8-2023  | 56                        | 100                         | 44                         |
| 31-7-2023 | 56                        | 100                         | 44                         |
| 30-7-2023 | 56                        | 100                         | 44                         |

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Harddisk Usage NOA\_PRD\_NovoApps02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5-8-2023  | 65                        | 100                         | 34                         |
| 4-8-2023  | 65                        | 100                         | 34                         |
| 3-8-2023  | 65                        | 100                         | 34                         |
| 2-8-2023  | 65                        | 100                         | 34                         |
| 1-8-2023  | 65                        | 100                         | 34                         |
| 31-7-2023 | 65                        | 100                         | 34                         |
| 30-7-2023 | 65                        | 100                         | 34                         |

Harddisk Usage NOA\_PRD\_NovoLink

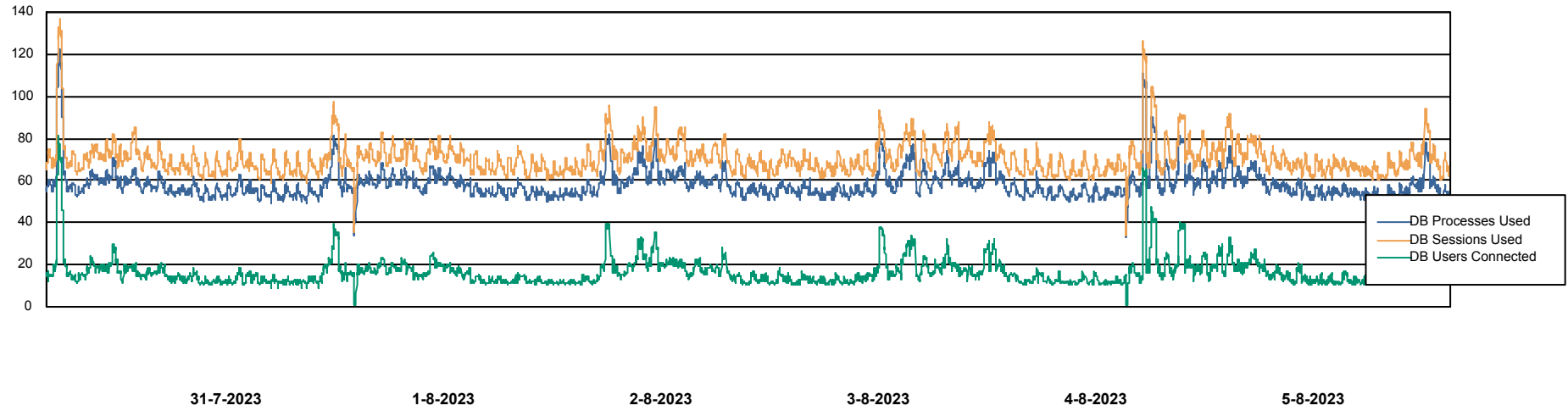
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5-8-2023  | 40                        | 100                         | 59                         |
| 4-8-2023  | 40                        | 100                         | 59                         |
| 3-8-2023  | 40                        | 100                         | 59                         |
| 2-8-2023  | 41                        | 100                         | 59                         |
| 1-8-2023  | 41                        | 100                         | 59                         |
| 31-7-2023 | 41                        | 100                         | 59                         |
| 30-7-2023 | 41                        | 100                         | 59                         |

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Performance NOA\_BI\_NOVOBI\_Production

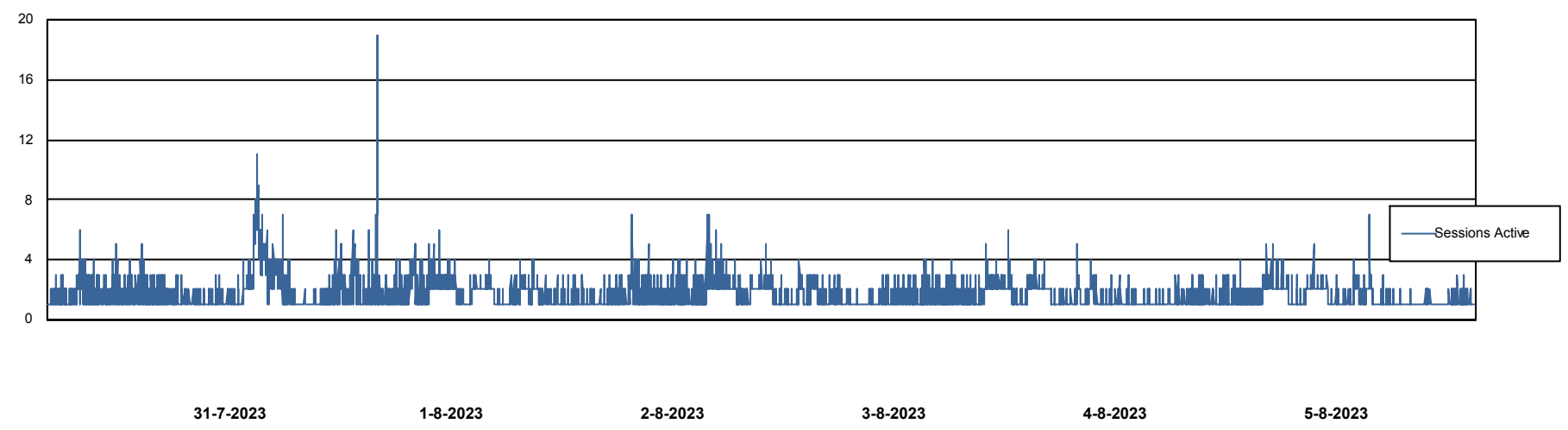
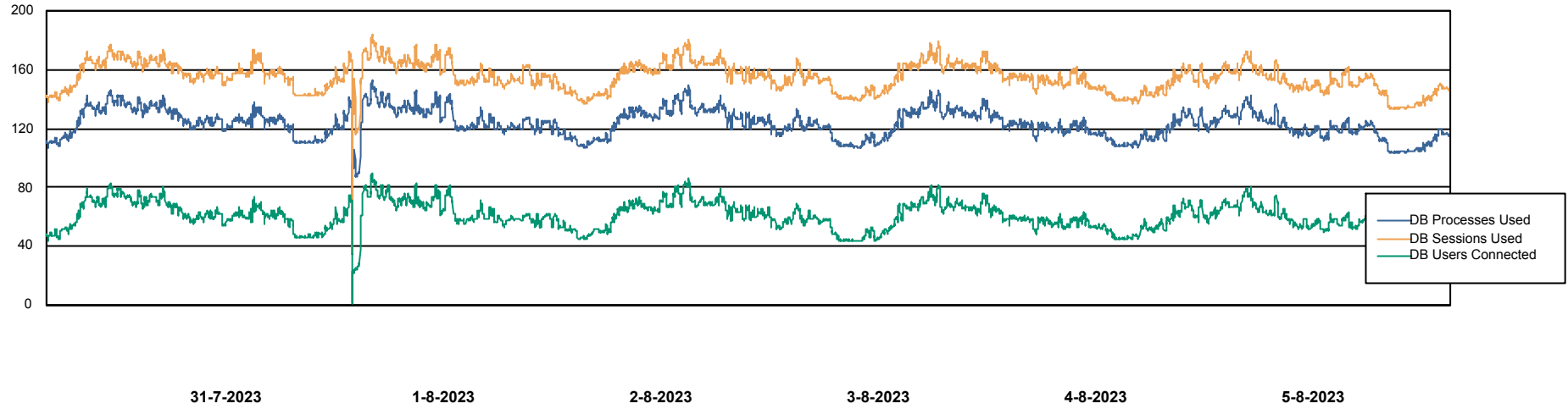


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Performance NOA\_PRD\_NovoABS01\_DB



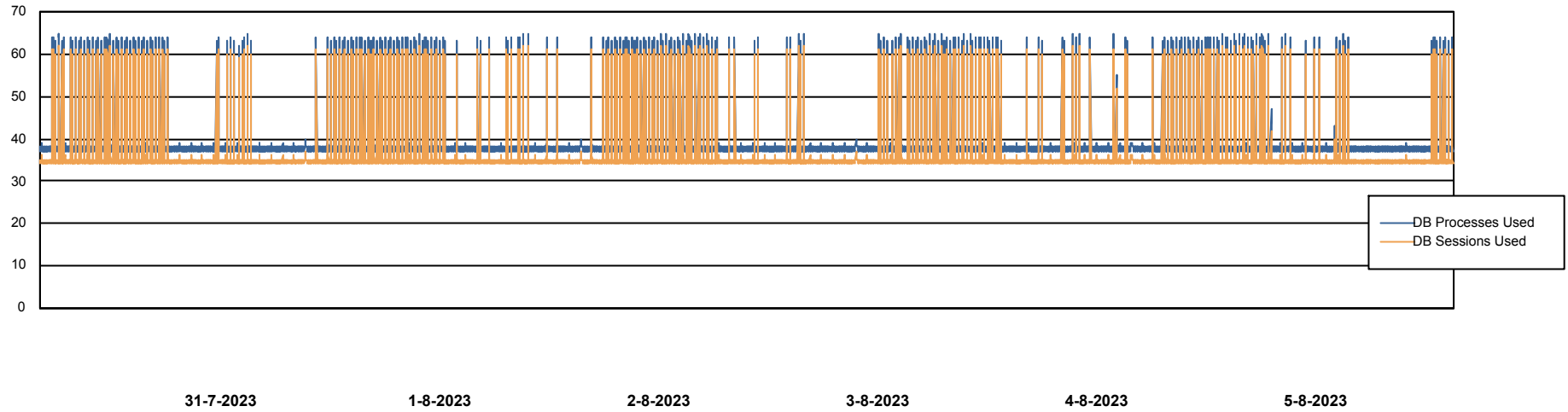
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



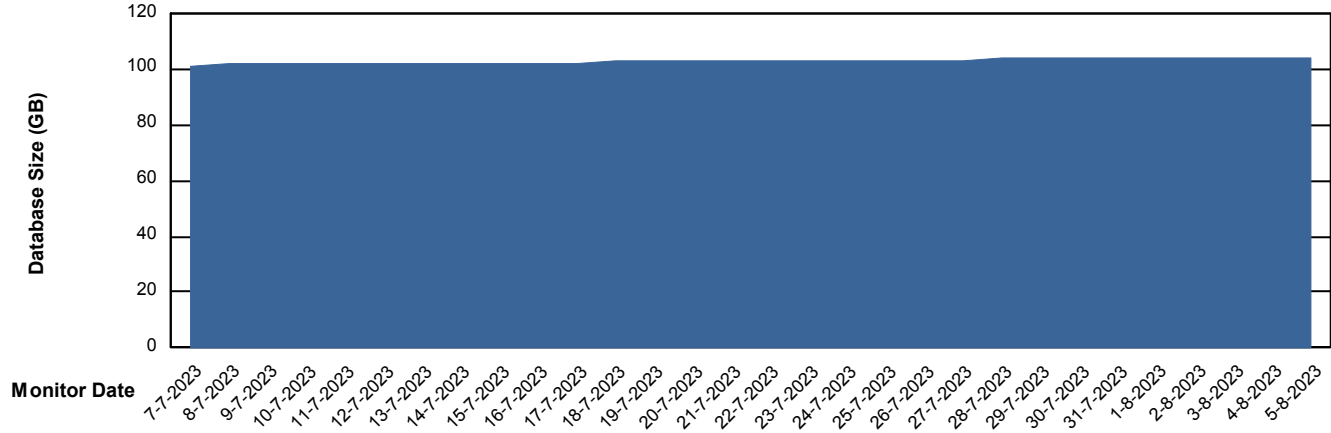
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



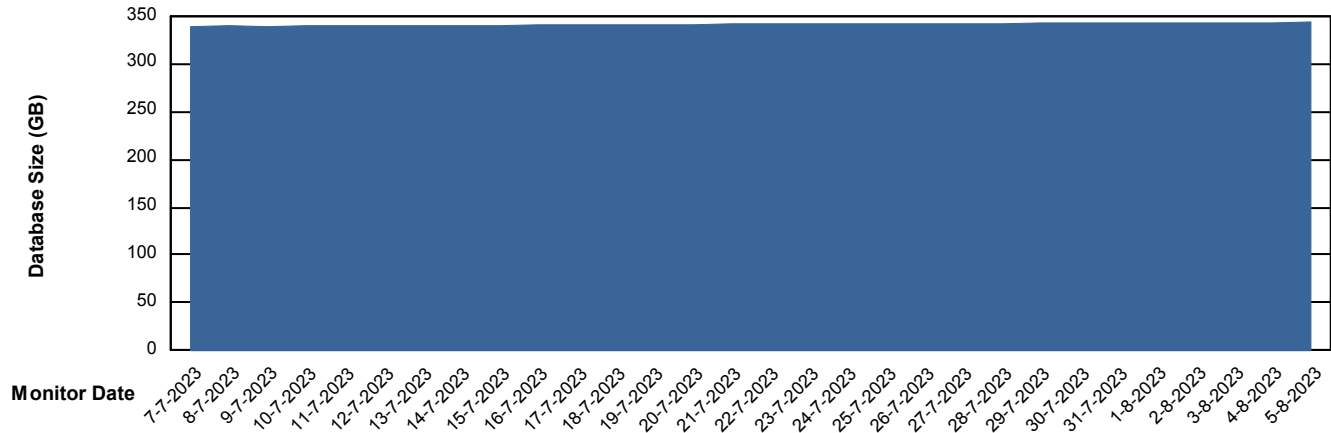
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_BI\_NOVOBI\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5-8-2023  | ABSDATA         | 51            | 42            | 18              |
|           | INDX            | 72            | 59            | 18              |
| 4-8-2023  | ABSDATA         | 51            | 42            | 18              |
|           | INDX            | 72            | 59            | 18              |
| 3-8-2023  | ABSDATA         | 51            | 42            | 18              |
|           | INDX            | 72            | 59            | 18              |
| 2-8-2023  | ABSDATA         | 51            | 42            | 18              |
|           | INDX            | 72            | 59            | 18              |
| 1-8-2023  | ABSDATA         | 51            | 42            | 18              |
|           | INDX            | 72            | 59            | 18              |
| 31-7-2023 | ABSDATA         | 51            | 42            | 18              |
|           | INDX            | 70            | 59            | 16              |
| 30-7-2023 | ABSDATA         | 51            | 42            | 18              |
|           | INDX            | 70            | 59            | 16              |

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NovoABS01\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5-8-2023  | ABSDATA         | 177           | 127           | 28              |
|           | INDX            | 246           | 205           | 17              |
| 4-8-2023  | ABSDATA         | 177           | 127           | 28              |
|           | INDX            | 246           | 205           | 17              |
| 3-8-2023  | ABSDATA         | 177           | 127           | 28              |
|           | INDX            | 246           | 205           | 17              |
| 2-8-2023  | ABSDATA         | 177           | 127           | 28              |
|           | INDX            | 246           | 205           | 17              |
| 1-8-2023  | ABSDATA         | 177           | 127           | 28              |
|           | INDX            | 246           | 205           | 17              |
| 31-7-2023 | ABSDATA         | 177           | 127           | 28              |
|           | INDX            | 243           | 205           | 16              |
| 30-7-2023 | ABSDATA         | 177           | 126           | 29              |
|           | INDX            | 243           | 205           | 16              |

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

|                                     | ma 31/7/2023 | di 1/8/2023 | wo 2/8/2023 | do 3/8/2023 | vr 4/8/2023 | za 5/8/2023 |
|-------------------------------------|--------------|-------------|-------------|-------------|-------------|-------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK          | OK          | OK          | OK          | OK          |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK          | OK          | OK          | OK          | OK          |

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



| BI last ETL error for | NOA_BI_NOVOBI_Production |
|-----------------------|--------------------------|
| ma, 31-07-2023        | None                     |
| zo, 30-07-2023        | None                     |
| ma, 31-07-2023        | None                     |
| di, 1-08-2023         | None                     |
| wo, 2-08-2023         | None                     |
| do, 3-08-2023         | None                     |
| do, 3-08-2023         | None                     |
| vr, 4-08-2023         | None                     |
| vr, 4-08-2023         | None                     |
| za, 5-08-2023         | None                     |
| zo, 30-07-2023        | None                     |
| di, 1-08-2023         | None                     |
| wo, 2-08-2023         | None                     |
| za, 5-08-2023         | None                     |

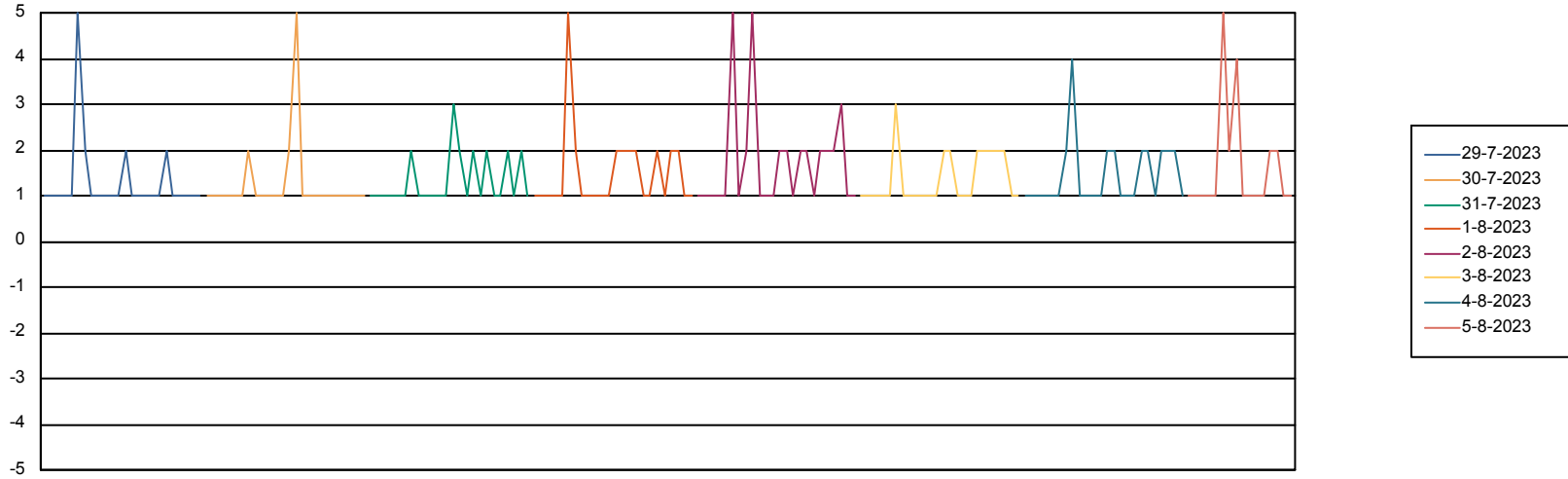
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



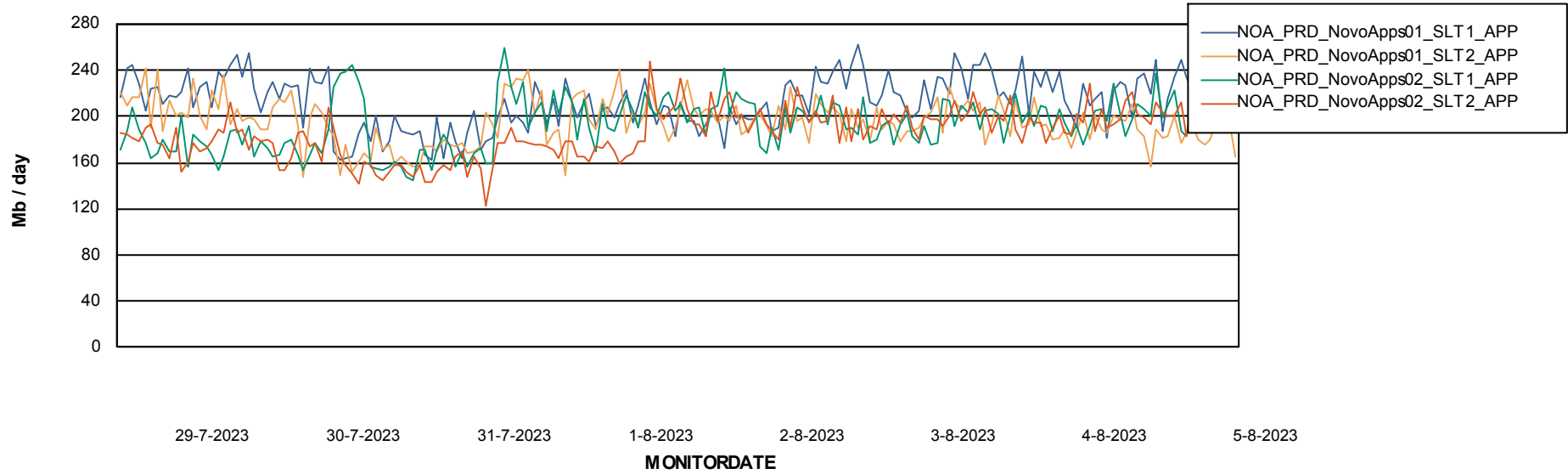
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116

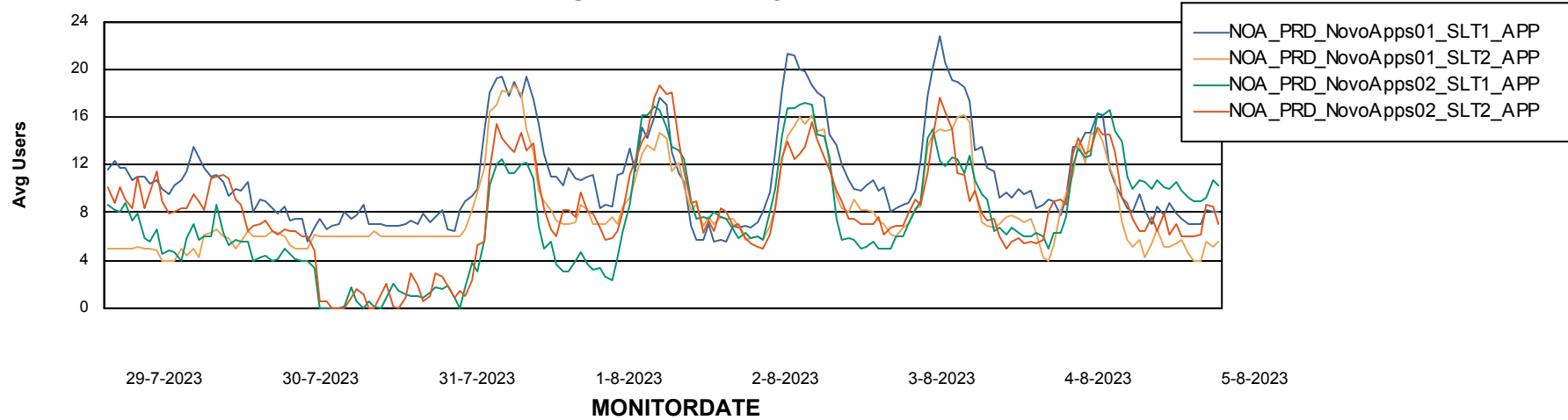


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



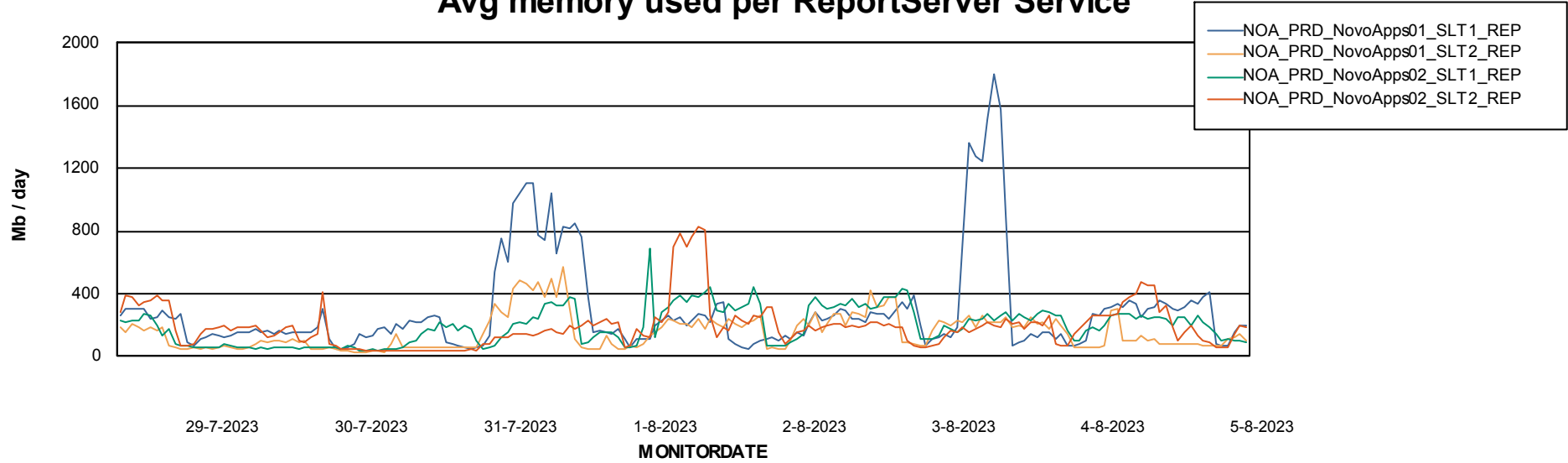
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



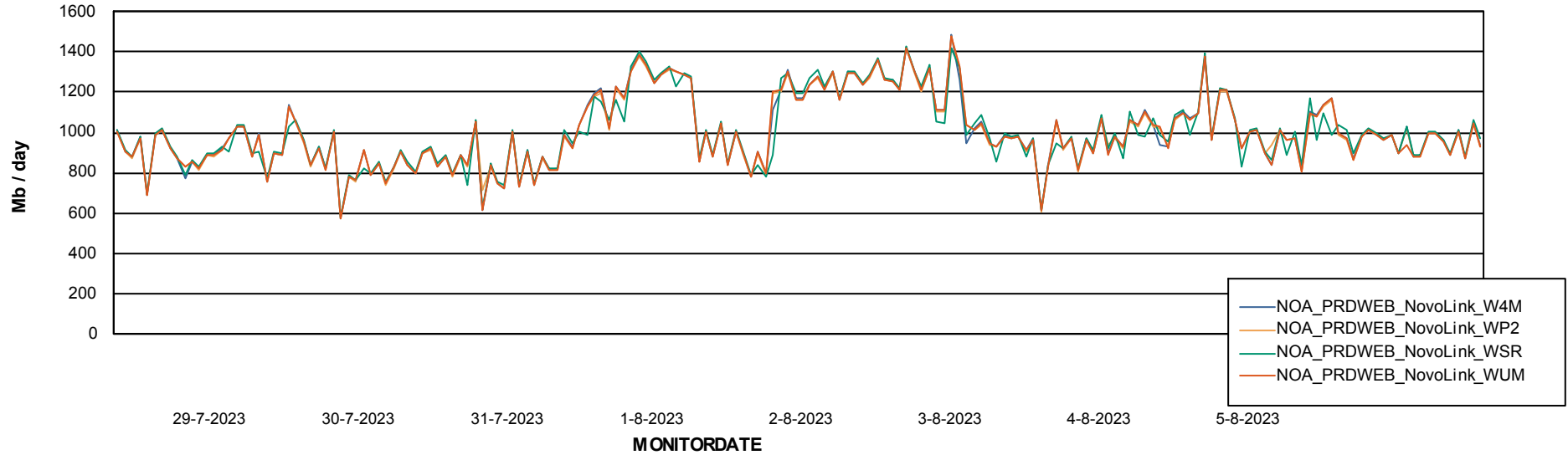
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Disaster per ABS component

