

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
29-7-2023	77	50	11	67	50	17
28-7-2023	77	50	11	66	50	17
27-7-2023	77	50	11	66	50	17
26-7-2023	77	50	11	67	50	17
25-7-2023	77	50	11	67	50	16
24-7-2023	77	50	11	68	50	16
23-7-2023	77	50	11	68	50	16

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
29-7-2023	78	50	11	44	50	28
28-7-2023	78	50	11	43	50	28
27-7-2023	78	50	11	43	50	28
26-7-2023	78	50	11	44	50	28
25-7-2023	78	50	11	44	50	28
24-7-2023	78	50	11	44	50	28
23-7-2023	78	50	11	44	50	28

# Weekly SLA Customer Report

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## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
29-7-2023	42	50	29	38	500	310	63	50	19
28-7-2023	42	50	29	40	500	302	63	50	19
27-7-2023	42	50	29	40	500	299	63	50	19
26-7-2023	42	50	29	45	500	273	63	50	19
25-7-2023	42	50	29	38	500	311	63	50	19
24-7-2023	42	50	29	43	500	286	63	50	19
23-7-2023	42	50	29	34	500	327	63	50	19

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
29-7-2023	74	100	26	38	500	310	57	400	174
28-7-2023	74	100	26	40	500	302	57	400	173
27-7-2023	74	100	26	40	500	299	57	400	173
26-7-2023	74	100	26	45	500	273	57	400	173
25-7-2023	74	100	26	38	500	311	57	400	173
24-7-2023	74	100	26	43	500	286	57	400	174
23-7-2023	74	100	26	34	500	327	56	400	175

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## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
29-7-2023	74	100	26	38	500	310	26	400	294
28-7-2023	74	100	26	40	500	302	27	400	291
27-7-2023	74	100	26	40	500	299	28	400	290
26-7-2023	74	100	26	45	500	273	30	400	279
25-7-2023	74	100	26	38	500	311	28	400	288
24-7-2023	74	100	26	43	500	286	29	400	282
23-7-2023	74	100	26	34	500	327	25	400	302

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
29-7-2023	74	100	26	38	500	310	23	400	307
28-7-2023	74	100	26	40	500	302	22	400	310
27-7-2023	74	100	26	40	500	299	22	400	310
26-7-2023	74	100	26	45	500	273	22	400	312
25-7-2023	74	100	26	38	500	311	21	400	316
24-7-2023	74	100	26	43	500	286	21	400	317
23-7-2023	74	100	26	34	500	327	21	400	314

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Harddisk Usage **KLH\_PRD\_SRSNFS01**

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
29-7-2023	64	30	11	67	50	17	38	500	310
28-7-2023	64	30	11	67	50	17	40	500	302
27-7-2023	64	30	11	67	50	17	40	500	299
26-7-2023	64	30	11	67	50	16	45	500	273
25-7-2023	64	30	11	67	50	16	38	500	311
24-7-2023	64	30	11	67	50	16	43	500	286
23-7-2023	64	30	11	67	50	16	35	500	327

Harddisk Usage **KLH\_PRD\_SRSSUPPORT01\_DISTRIB**

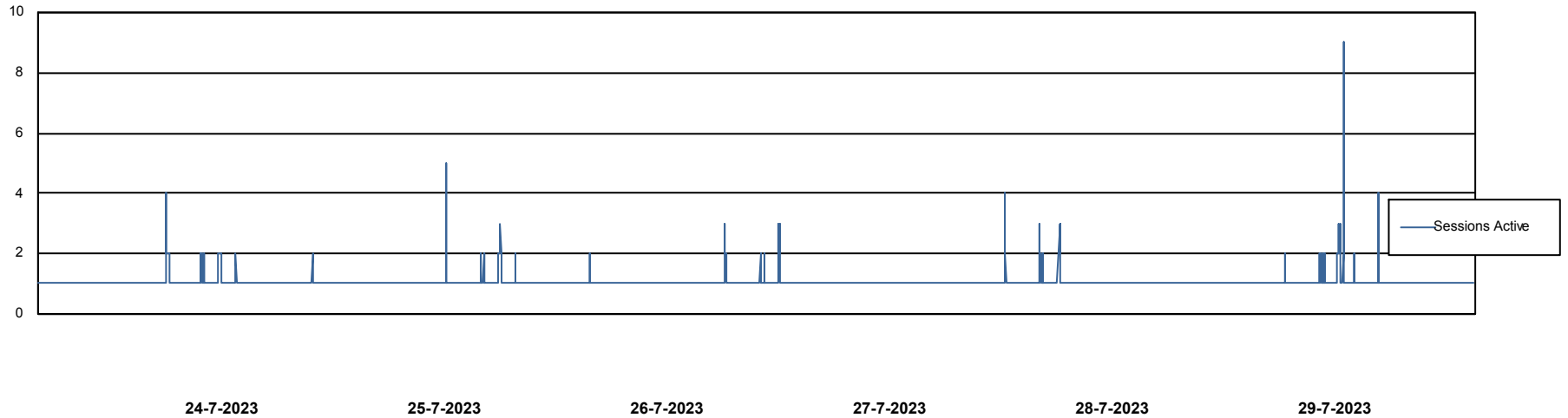
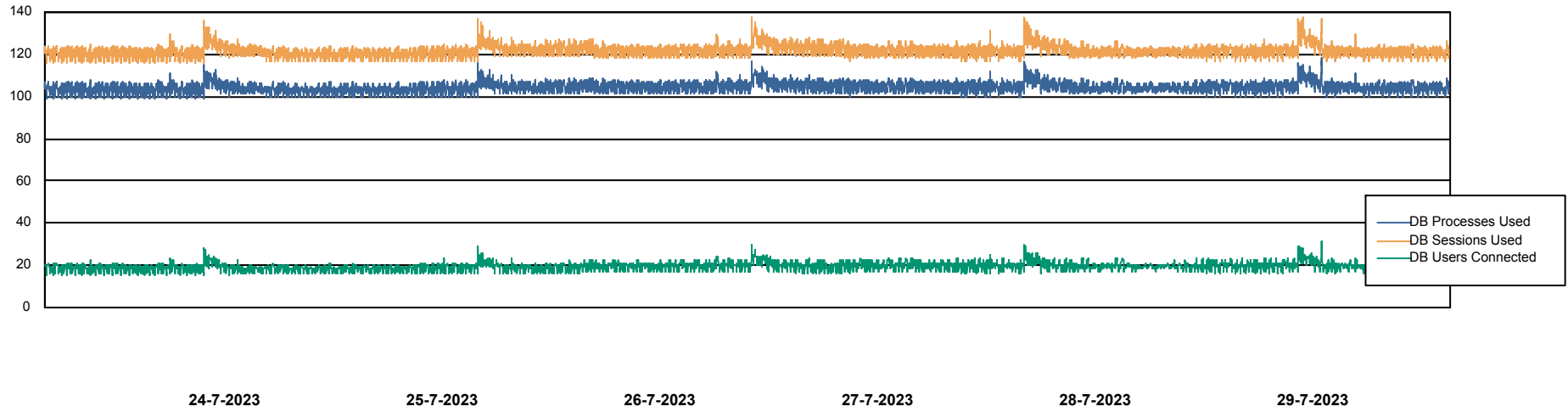
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-7-2023	48	100	52
28-7-2023	48	100	52
27-7-2023	48	100	52
26-7-2023	49	100	51
25-7-2023	49	100	51
24-7-2023	49	100	51
23-7-2023	48	100	52

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_BI

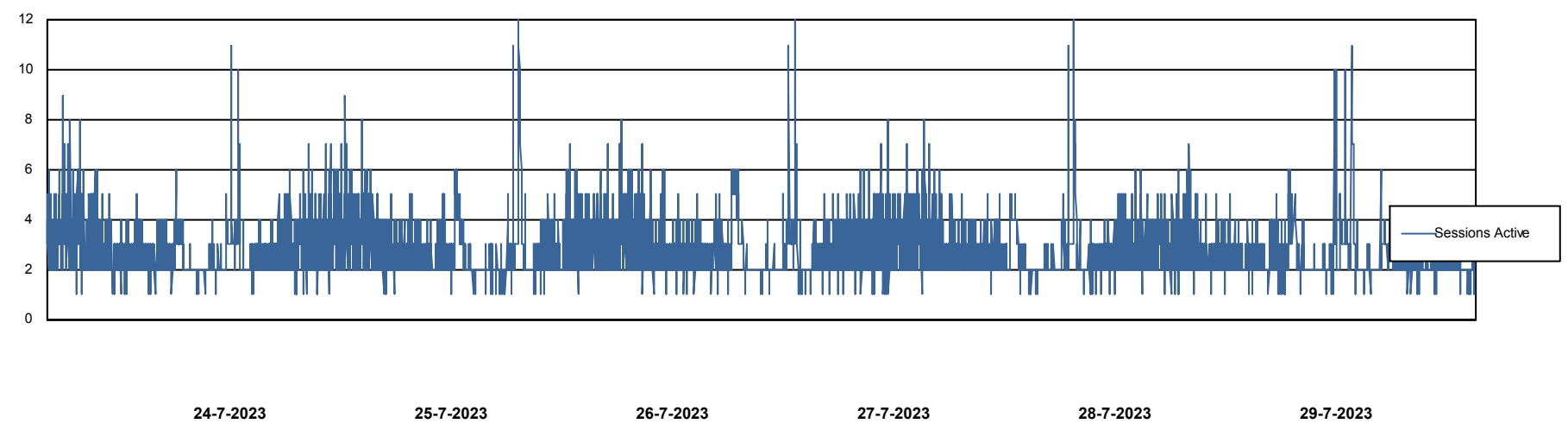
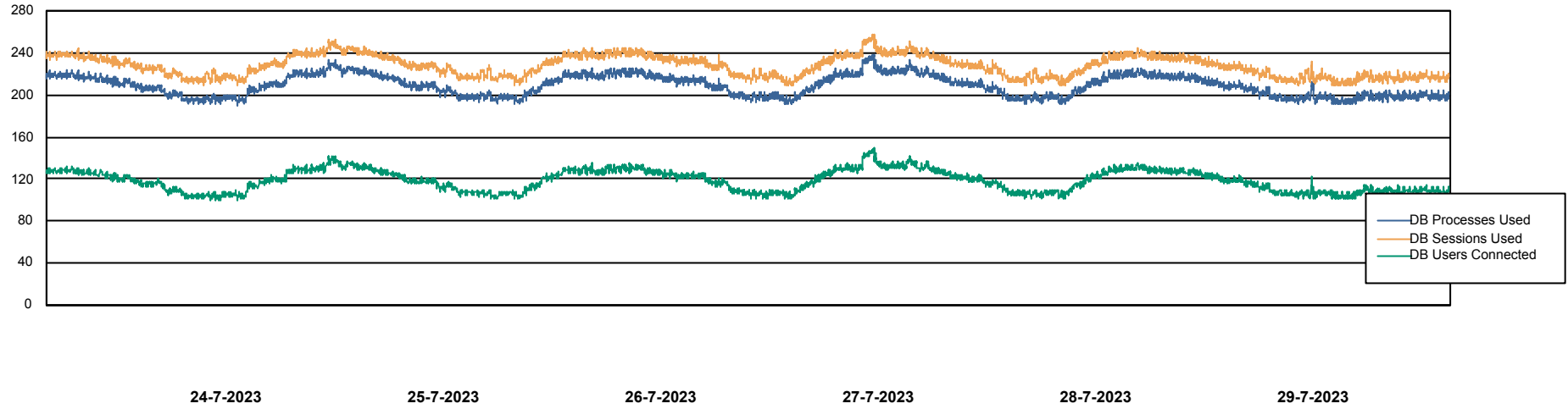


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_Production



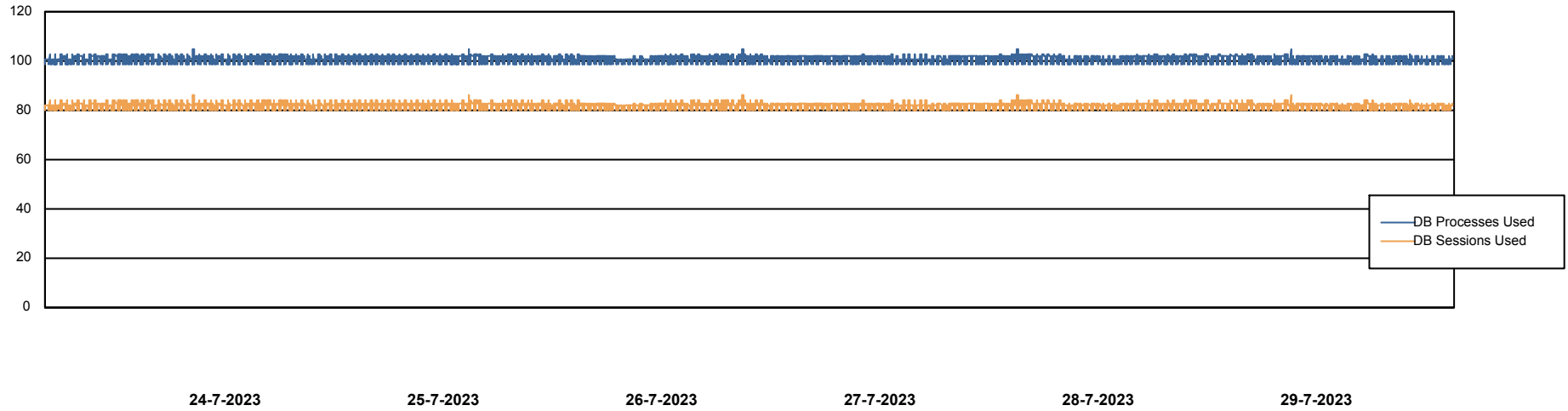
# Weekly SLA Customer Report

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## Database Performance KLHDB\_Standby

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



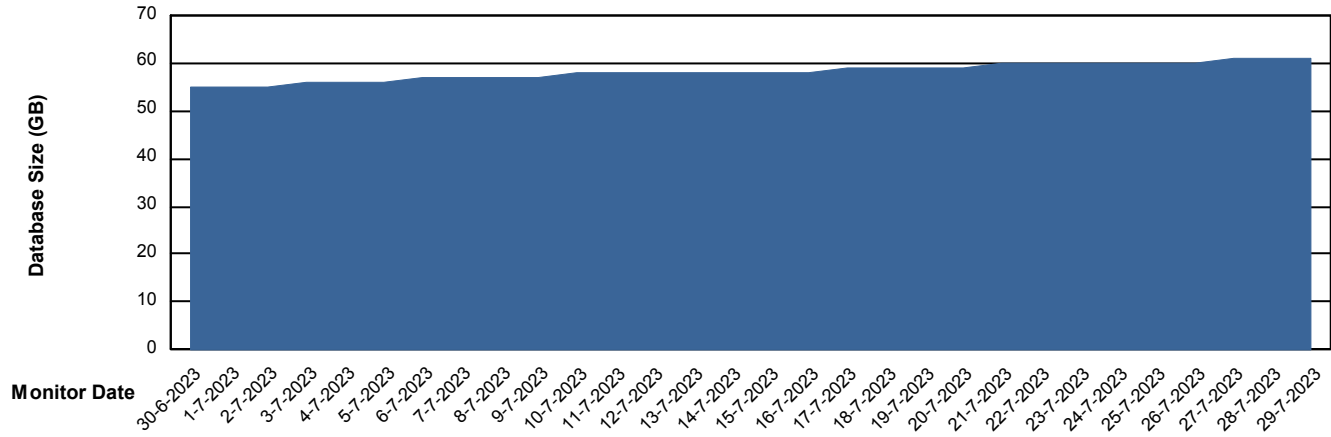
# Weekly SLA Customer Report

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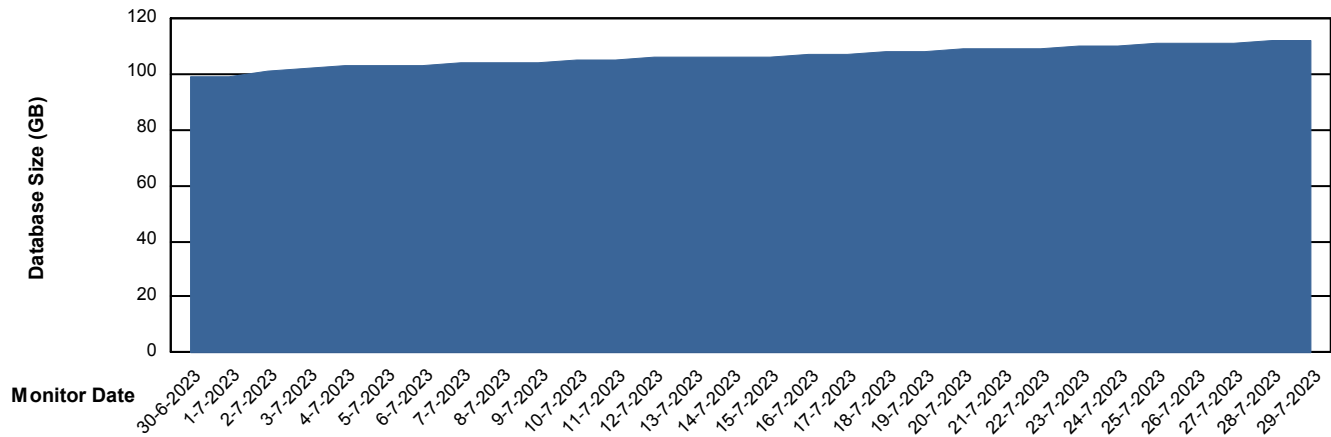
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
29-7-2023	ABSDATA	22	18	17
	INDX	33	28	15
28-7-2023	ABSDATA	22	18	17
	INDX	33	28	16
27-7-2023	ABSDATA	22	18	18
	INDX	33	28	16
26-7-2023	ABSDATA	22	18	18
	INDX	33	27	17
25-7-2023	ABSDATA	22	18	18
	INDX	33	27	17
24-7-2023	ABSDATA	22	18	18
	INDX	33	27	17
23-7-2023	ABSDATA	22	18	19
	INDX	33	27	18

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Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
29-7-2023	ABSDATA	118	96	19
	INDX	8	2	78
28-7-2023	ABSDATA	118	96	19
	INDX	8	2	78
27-7-2023	ABSDATA	118	96	19
	INDX	8	2	78
26-7-2023	ABSDATA	118	95	19
	INDX	8	2	78
25-7-2023	ABSDATA	113	95	16
	INDX	8	2	79
24-7-2023	ABSDATA	113	95	16
	INDX	8	2	79
23-7-2023	ABSDATA	113	94	16
	INDX	8	2	79

BI Status and last ETL error for KLHDB\_BI

	ma 24/7/2023	di 25/7/2023	wo 26/7/2023	do 27/7/2023	vr 28/7/2023	za 29/7/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	KLHDB_BI
di, 25-07-2023	None
wo, 26-07-2023	None
di, 25-07-2023	None
wo, 26-07-2023	None
vr, 28-07-2023	None
do, 27-07-2023	None
ma, 24-07-2023	None
vr, 28-07-2023	None
do, 27-07-2023	None
zo, 23-07-2023	None
ma, 24-07-2023	None
za, 29-07-2023	None
zo, 23-07-2023	None
za, 29-07-2023	None

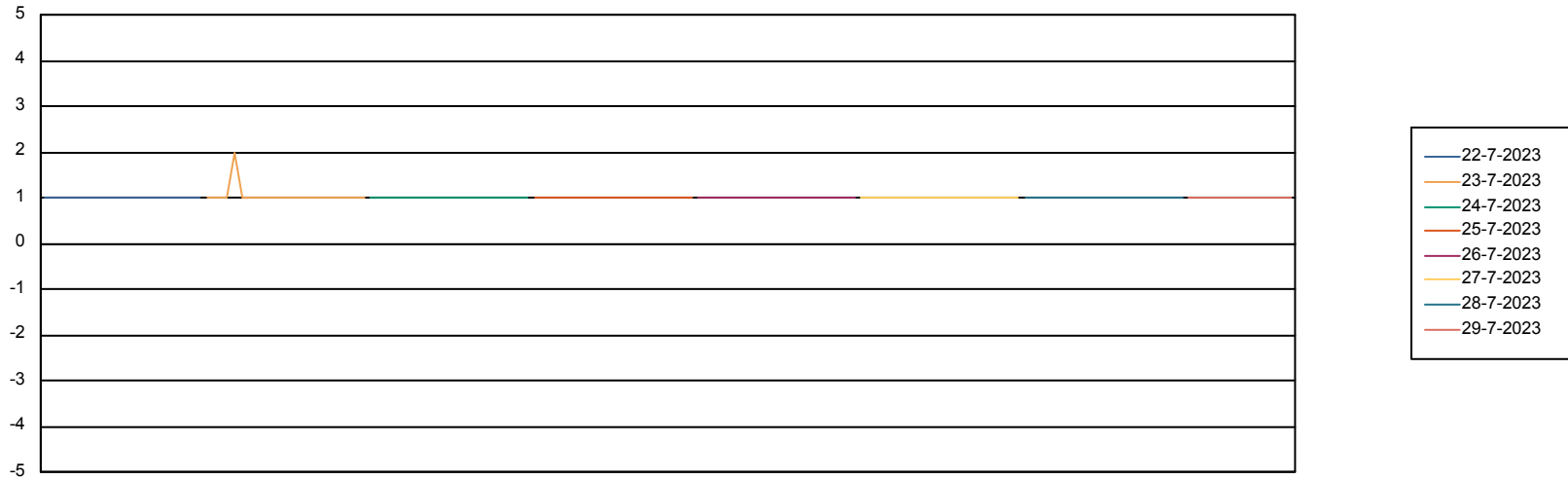
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Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



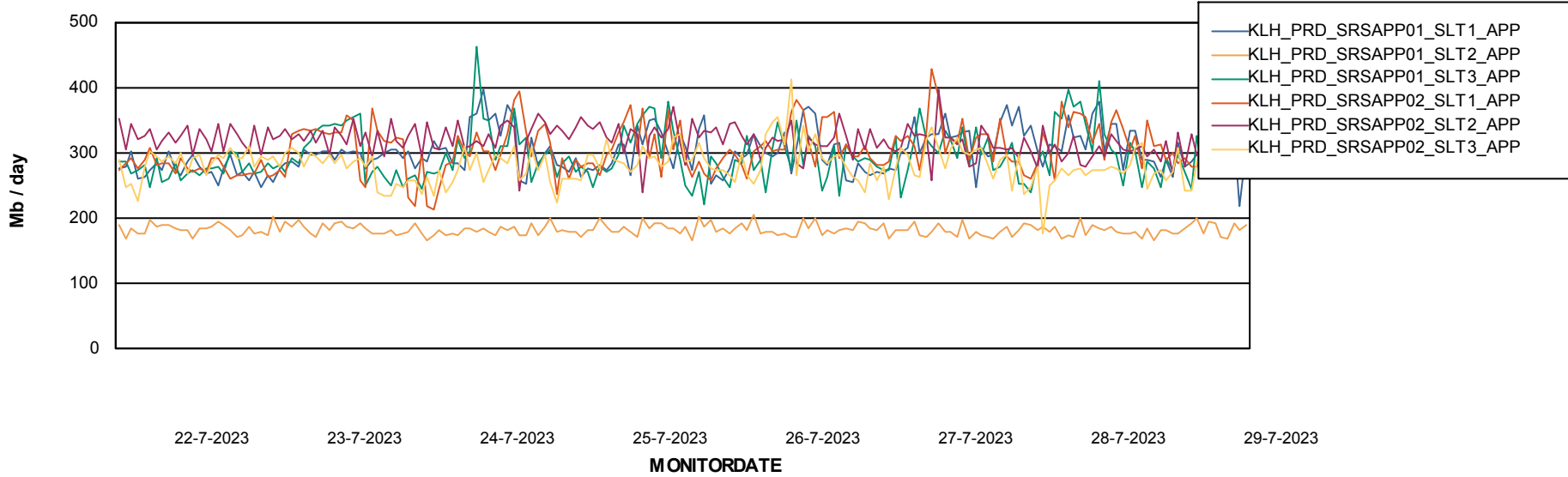
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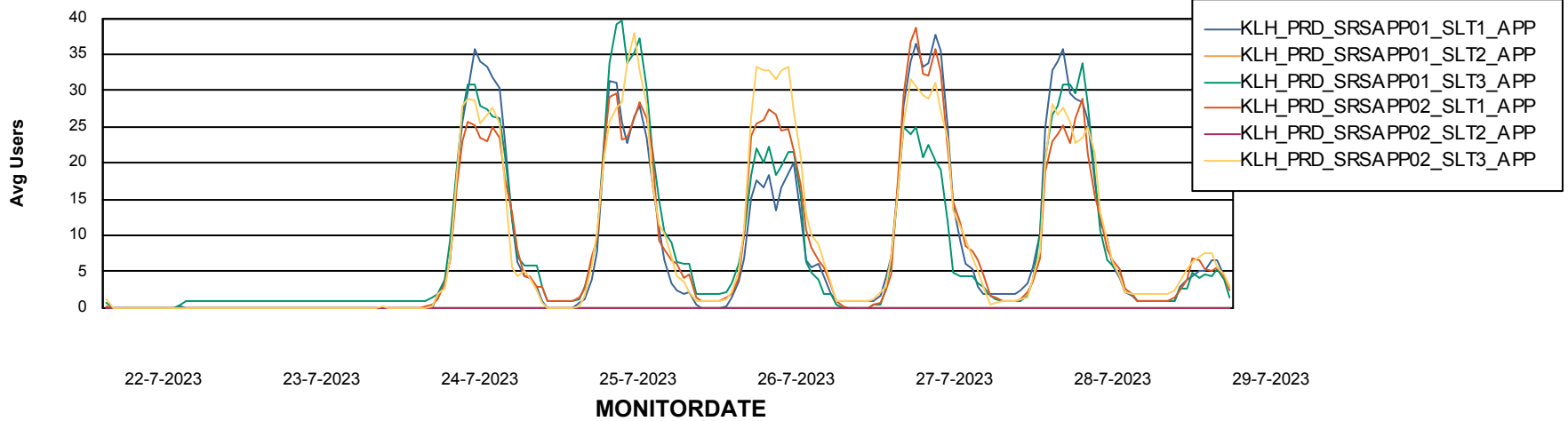


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



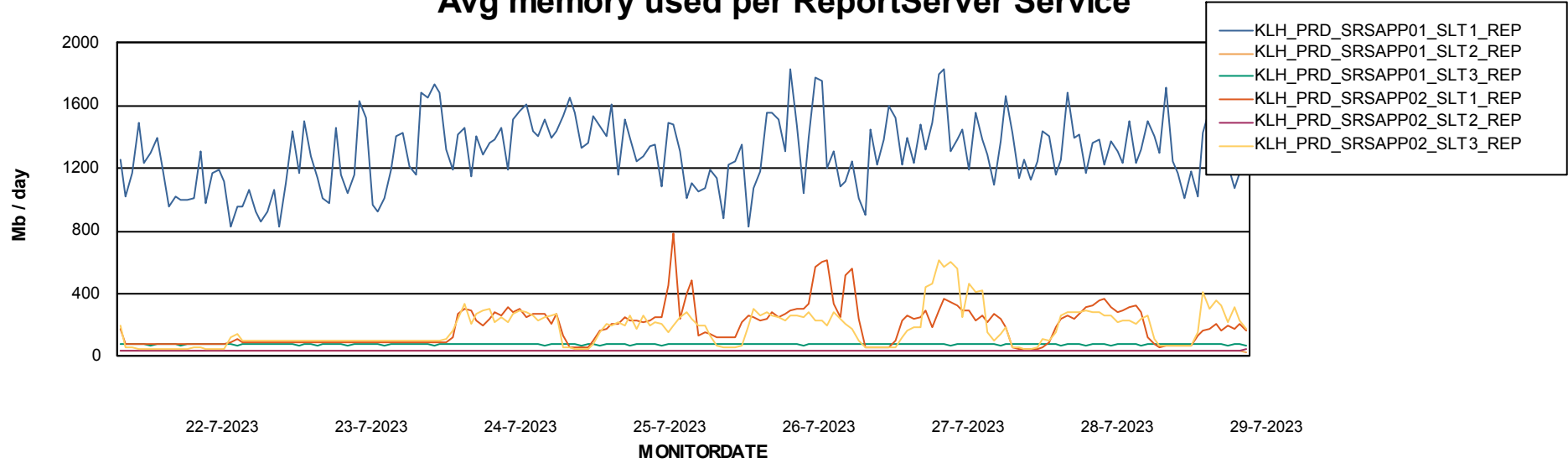
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



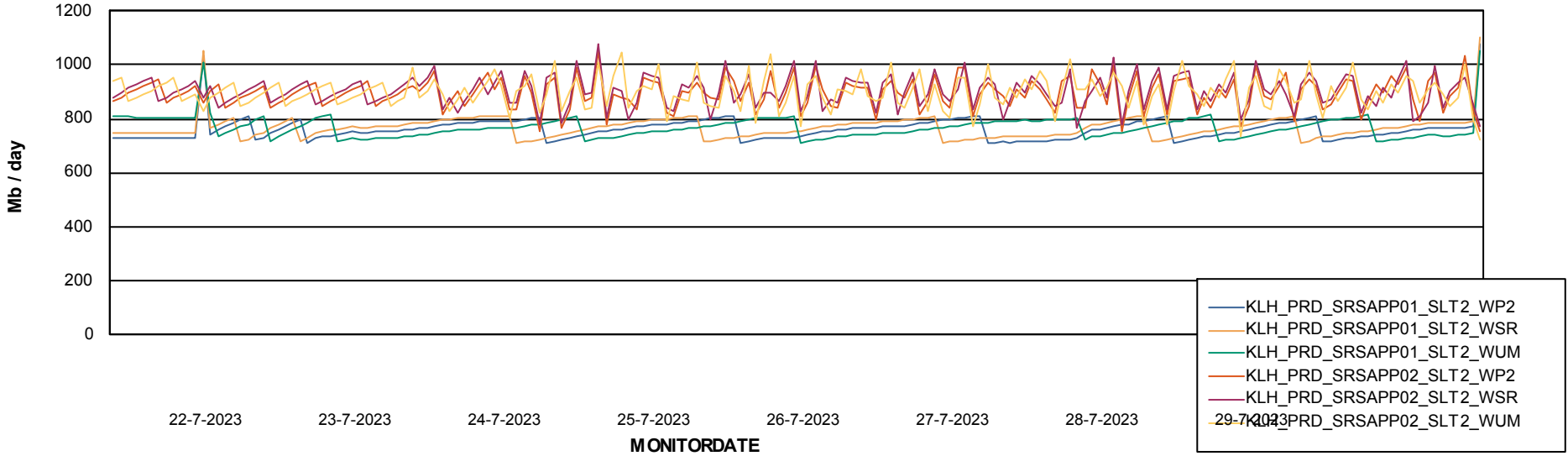
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

