

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
22-7-2023	77	50	11	68	50	16
21-7-2023	77	50	11	67	50	16
20-7-2023	77	50	11	68	50	16
19-7-2023	77	50	11	68	50	16
18-7-2023	77	50	11	68	50	16
17-7-2023	77	50	11	68	50	16
16-7-2023	77	50	11	68	50	16

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
22-7-2023	78	50	11	44	50	28
21-7-2023	78	50	11	44	50	28
20-7-2023	78	50	11	44	50	28
19-7-2023	78	50	11	44	50	28
18-7-2023	78	50	11	44	50	28
17-7-2023	78	50	11	44	50	28
16-7-2023	78	50	11	45	50	28

# Weekly SLA Customer Report

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## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
22-7-2023	42	50	29	42	500	292	63	50	19
21-7-2023	42	50	29	39	500	304	63	50	19
20-7-2023	42	50	29	41	500	295	63	50	19
19-7-2023	42	50	29	43	500	285	63	50	19
18-7-2023	42	50	29	46	500	269	63	50	19
17-7-2023	42	50	29	33	500	334	63	50	19
16-7-2023	42	50	29	39	500	306	63	50	19

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
22-7-2023	74	100	26	42	500	292	56	400	177
21-7-2023	74	100	26	39	500	304	56	400	176
20-7-2023	74	100	26	41	500	295	56	400	175
19-7-2023	74	100	25	43	500	285	56	400	174
18-7-2023	74	100	25	46	500	269	56	400	174
17-7-2023	74	100	25	33	500	334	56	400	174
16-7-2023	74	100	25	39	500	306	56	400	175

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## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
22-7-2023	74	100	26	42	500	292	26	400	298
21-7-2023	74	100	26	39	500	304	25	400	299
20-7-2023	74	100	26	41	500	295	26	400	294
19-7-2023	74	100	26	43	500	285	28	400	286
18-7-2023	74	100	26	46	500	269	31	400	278
17-7-2023	74	100	26	33	500	334	22	400	310
16-7-2023	74	100	26	39	500	306	25	400	300

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
22-7-2023	74	100	26	42	500	292	21	400	315
21-7-2023	74	100	26	39	500	304	22	400	313
20-7-2023	74	100	26	41	500	295	22	400	313
19-7-2023	74	100	26	43	500	285	19	400	323
18-7-2023	74	100	26	46	500	269	20	400	320
17-7-2023	74	100	26	33	500	334	21	400	315
16-7-2023	74	100	26	39	500	306	22	400	310

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
22-7-2023	64	30	11	67	50	16	42	500	292
21-7-2023	64	30	11	67	50	16	39	500	304
20-7-2023	64	30	11	67	50	16	41	500	295
19-7-2023	64	30	11	67	50	16	43	500	285
18-7-2023	64	30	11	67	50	16	46	500	269
17-7-2023	64	30	11	67	50	16	33	500	334
16-7-2023	64	30	11	67	50	16	39	500	306

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

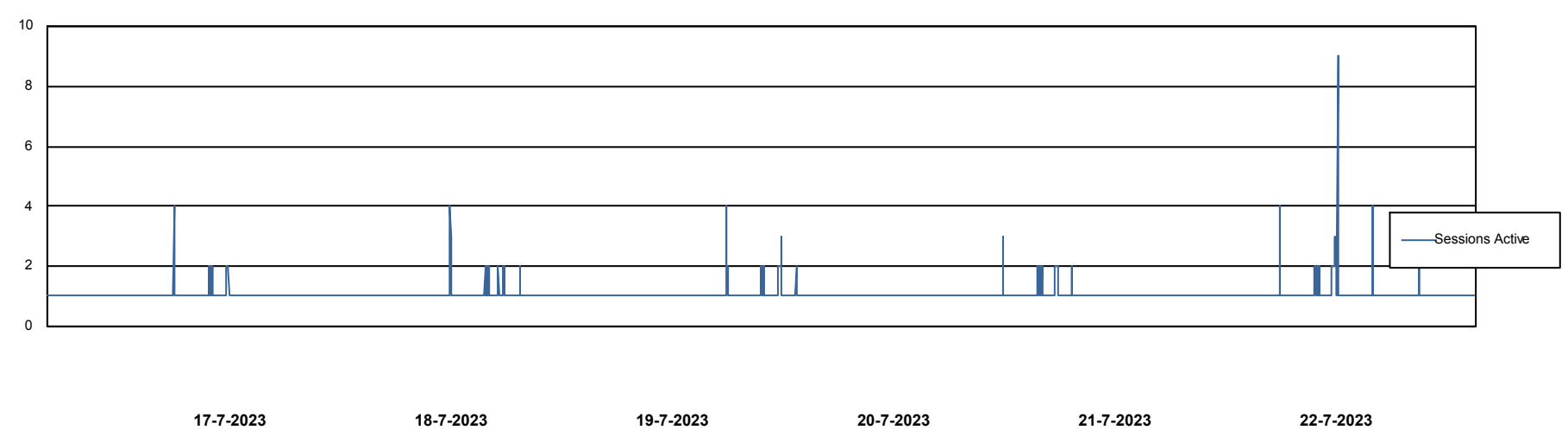
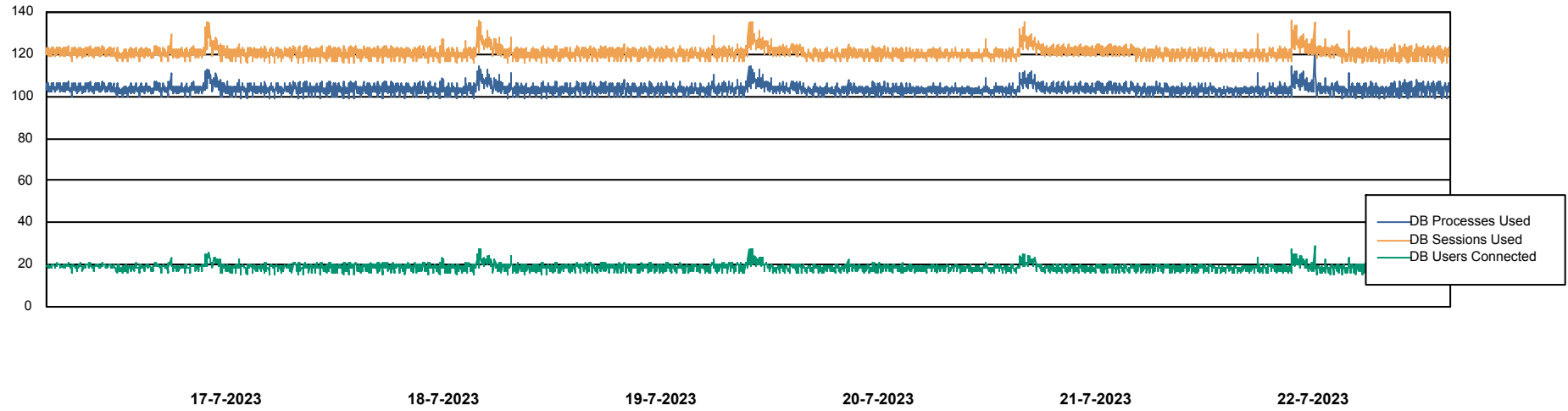
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	48	100	52
21-7-2023	47	100	53
20-7-2023	48	100	52
19-7-2023	48	100	52
18-7-2023	48	100	52
17-7-2023	48	100	52
16-7-2023	48	100	52

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_BI

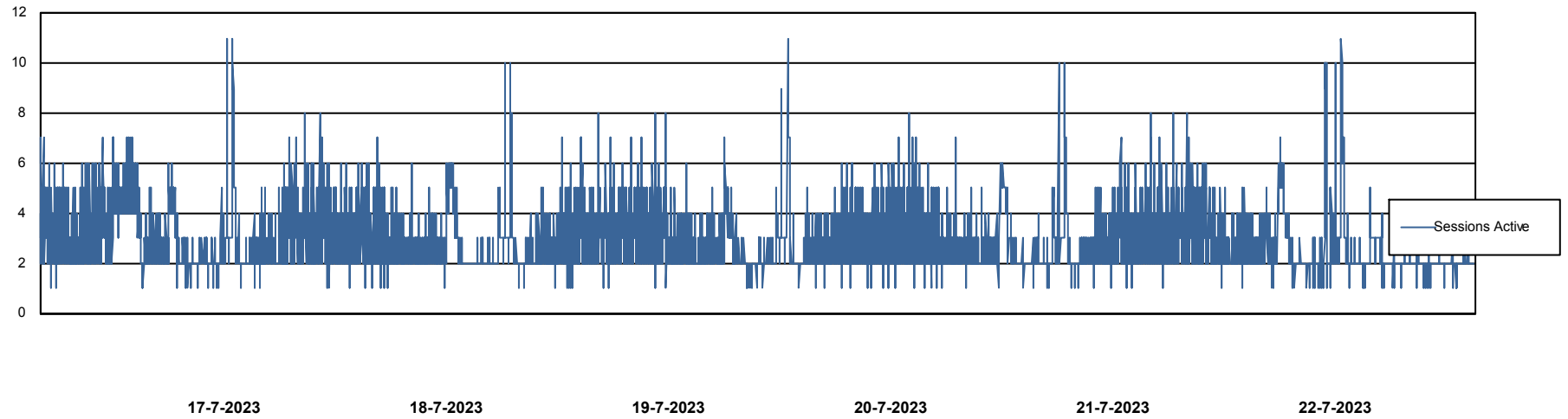
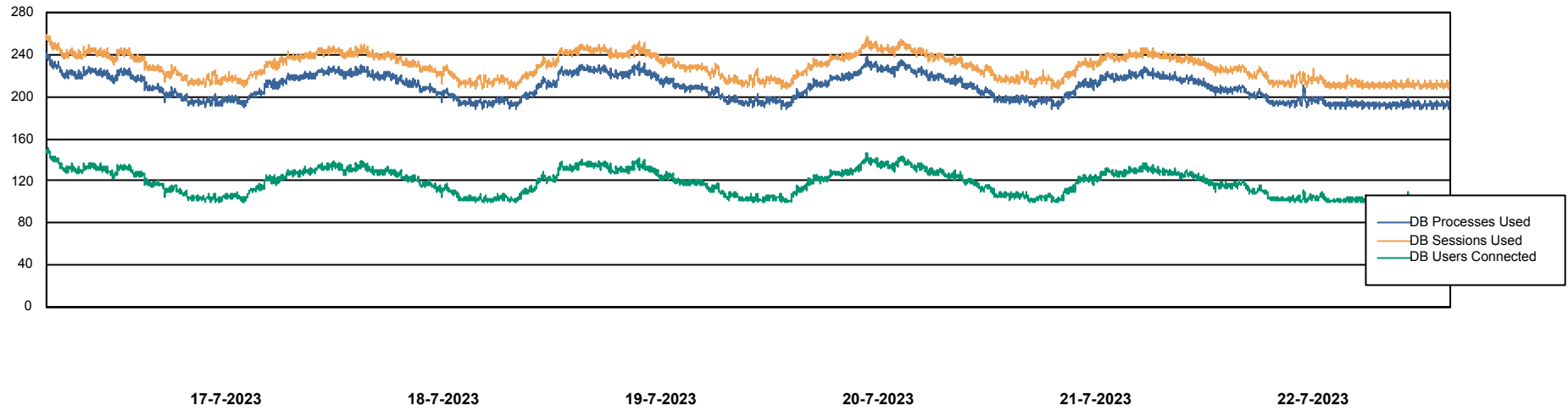


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## Database Performance KLHDB\_Production



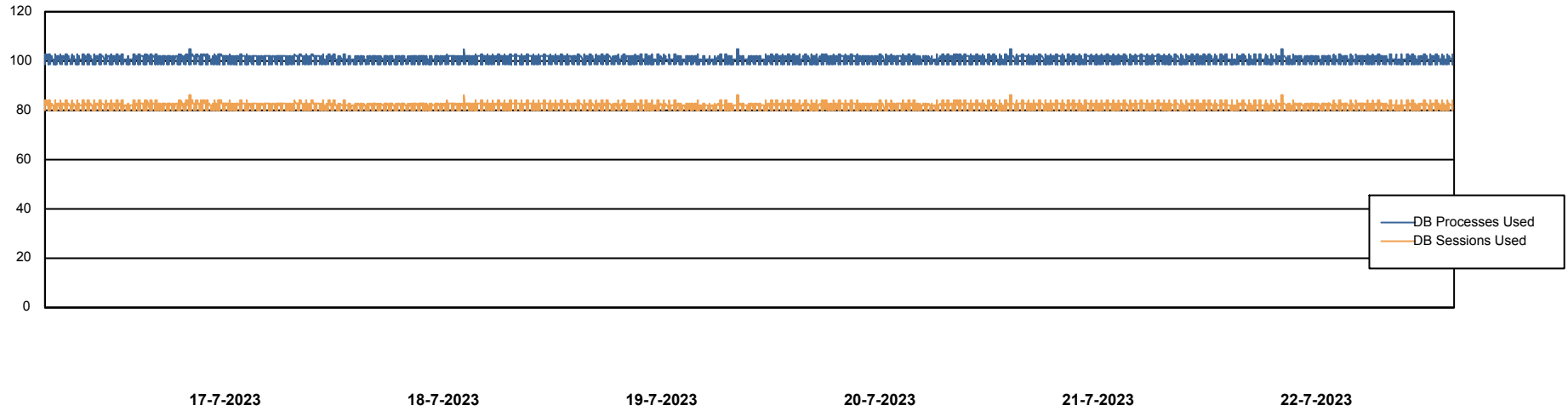
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_Standby

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



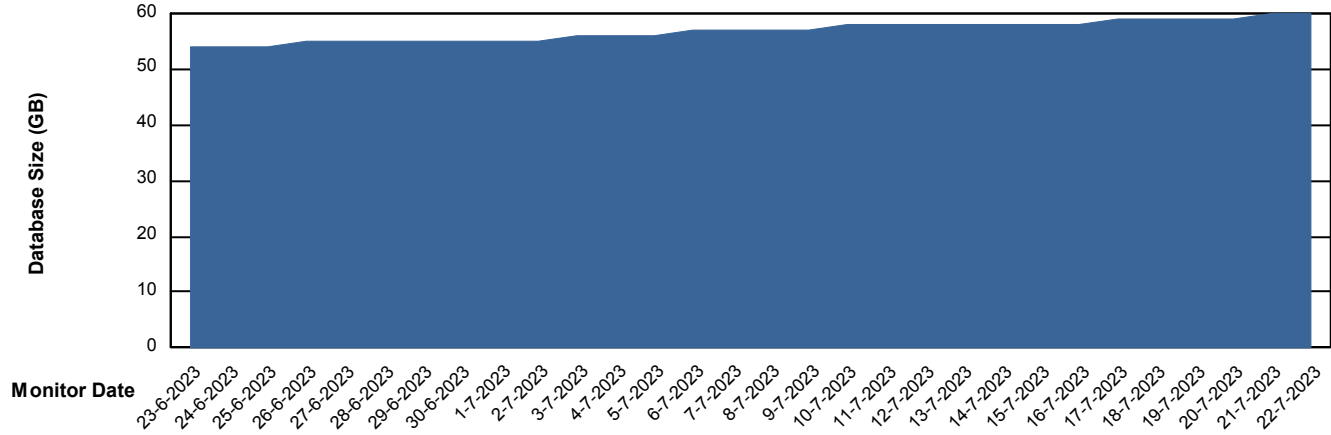
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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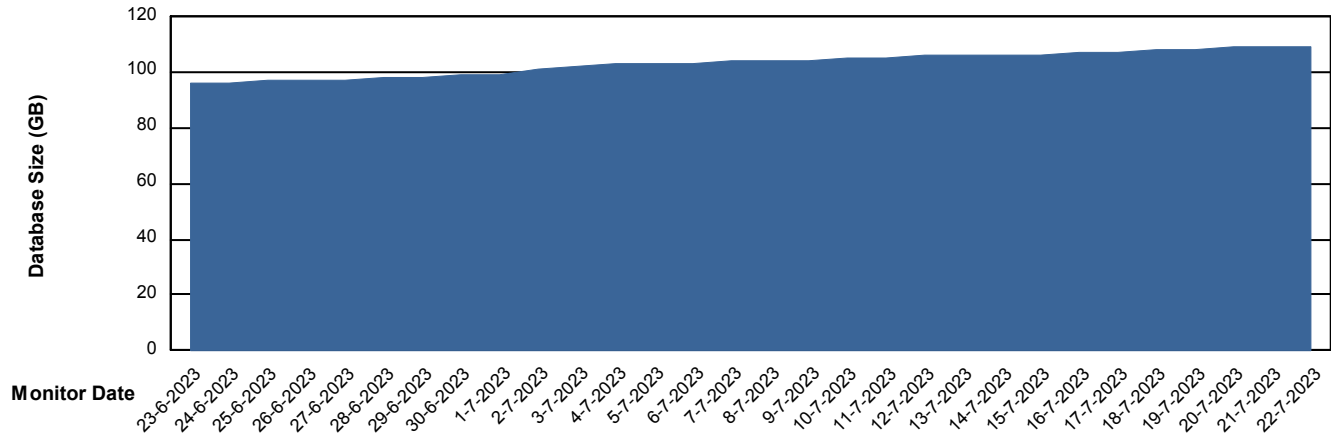
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-7-2023	ABSDATA	22	18	19
	INDX	33	27	18
21-7-2023	ABSDATA	22	18	20
	INDX	33	27	18
20-7-2023	ABSDATA	22	18	20
	INDX	33	27	18
19-7-2023	ABSDATA	22	18	20
	INDX	32	27	16
18-7-2023	ABSDATA	22	18	20
	INDX	32	27	17
17-7-2023	ABSDATA	22	17	21
	INDX	32	26	18
16-7-2023	ABSDATA	22	17	21
	INDX	32	26	18

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Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-7-2023	ABSDATA	113	94	17
	INDX	8	2	79
21-7-2023	ABSDATA	113	94	17
	INDX	8	2	79
20-7-2023	ABSDATA	113	93	17
	INDX	8	2	80
19-7-2023	ABSDATA	113	93	17
	INDX	8	2	80
18-7-2023	ABSDATA	110	92	16
	INDX	8	2	80
17-7-2023	ABSDATA	110	92	17
	INDX	8	2	80
16-7-2023	ABSDATA	110	91	17
	INDX	8	2	80

BI Status and last ETL error for KLHDB\_BI

	ma 17/7/2023	di 18/7/2023	wo 19/7/2023	do 20/7/2023	vr 21/7/2023	za 22/7/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	KLHDB_BI
zo, 16-07-2023	None
di, 18-07-2023	None
wo, 19-07-2023	None
vr, 21-07-2023	None
za, 22-07-2023	None
wo, 19-07-2023	None
vr, 21-07-2023	None
do, 20-07-2023	None
do, 20-07-2023	None
ma, 17-07-2023	None
ma, 17-07-2023	None
zo, 16-07-2023	None
di, 18-07-2023	None
za, 22-07-2023	None

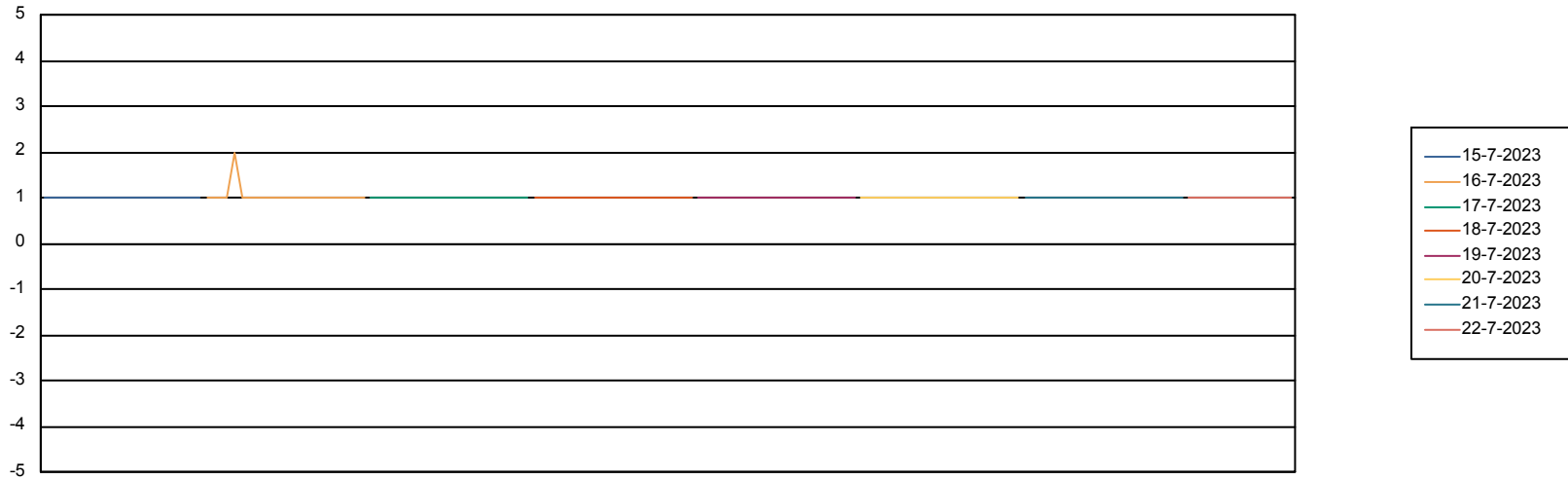
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Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



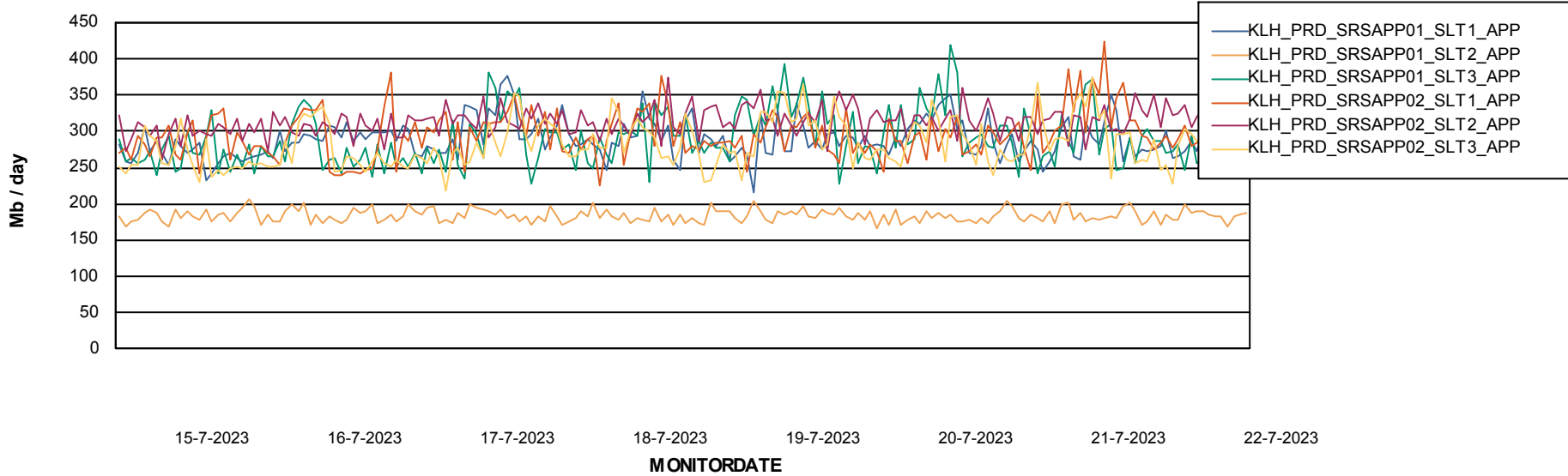
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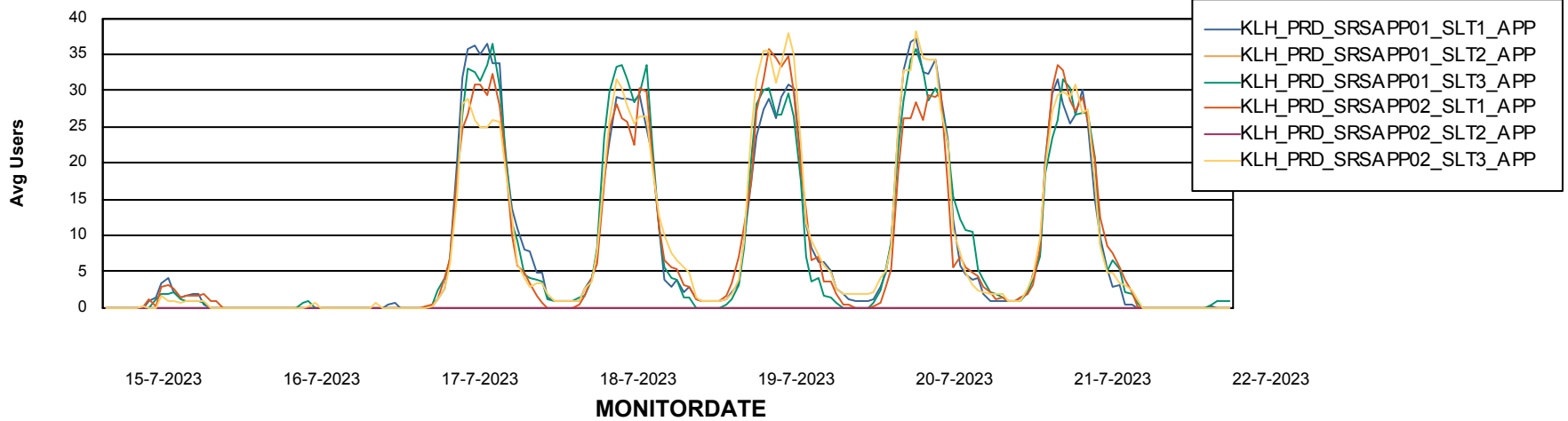


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



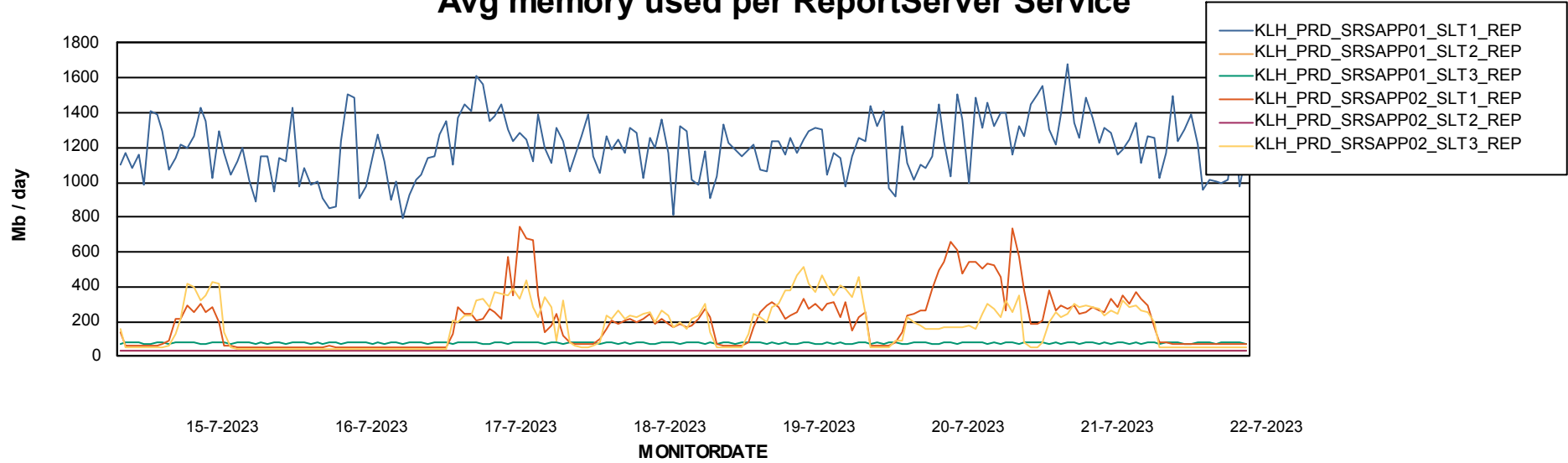
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



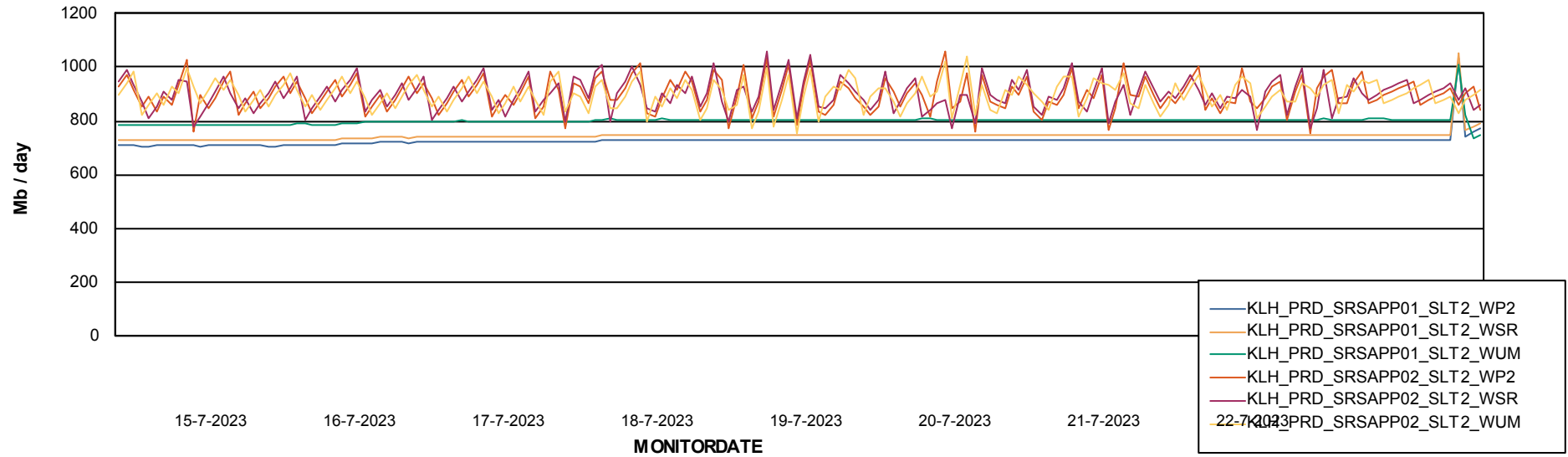
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

