

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
22-7-2023	51	149	73	57	850	363
21-7-2023	51	149	73	58	850	355
20-7-2023	51	149	74	58	850	355
19-7-2023	51	149	74	58	850	355
18-7-2023	51	149	73	58	850	355
17-7-2023	51	149	74	59	850	352
16-7-2023	51	149	73	59	850	351

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	50	89	44
21-7-2023	50	89	44
20-7-2023	50	89	44
19-7-2023	50	89	44
18-7-2023	50	89	44
17-7-2023	50	89	44
16-7-2023	50	89	44

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	60	79	32
21-7-2023	60	79	32
20-7-2023	60	79	32
19-7-2023	60	79	32
18-7-2023	60	79	32
17-7-2023	60	79	32
16-7-2023	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	39	79	48
21-7-2023	39	79	48
20-7-2023	39	79	48
19-7-2023	39	79	48
18-7-2023	39	79	48
17-7-2023	39	79	48
16-7-2023	39	79	48

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	19	149	122
21-7-2023	19	149	122
20-7-2023	19	149	122
19-7-2023	20	149	120
18-7-2023	20	149	119
17-7-2023	20	149	119
16-7-2023	20	149	119

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
22-7-2023	45	149	82	45	1,536	851
21-7-2023	45	149	82	44	1,536	858
20-7-2023	45	149	82	44	1,536	855
19-7-2023	45	149	82	44	1,536	856
18-7-2023	45	149	82	44	1,536	863
17-7-2023	45	149	82	44	1,536	858
16-7-2023	45	149	82	45	1,536	841

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
22-7-2023	64	199	72	37	1,536	960
21-7-2023	64	199	72	38	1,536	957
20-7-2023	64	199	72	38	1,536	956
19-7-2023	64	199	72	37	1,536	962
18-7-2023	64	199	72	37	1,536	961
17-7-2023	64	199	72	38	1,536	947
16-7-2023	64	199	72	39	1,536	939

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	45	79	43
21-7-2023	45	79	43
20-7-2023	45	79	43
19-7-2023	45	79	43
18-7-2023	45	79	43
17-7-2023	45	79	43
16-7-2023	45	79	43

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	56	79	35
21-7-2023	56	79	35
20-7-2023	57	79	35
19-7-2023	57	79	35
18-7-2023	57	79	35
17-7-2023	57	79	35
16-7-2023	57	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	23	149	115
21-7-2023	23	149	115
20-7-2023	23	149	114
19-7-2023	24	149	114
18-7-2023	24	149	114
17-7-2023	24	149	114
16-7-2023	24	149	114

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Harddisk Usage JSG_PRD_WORF

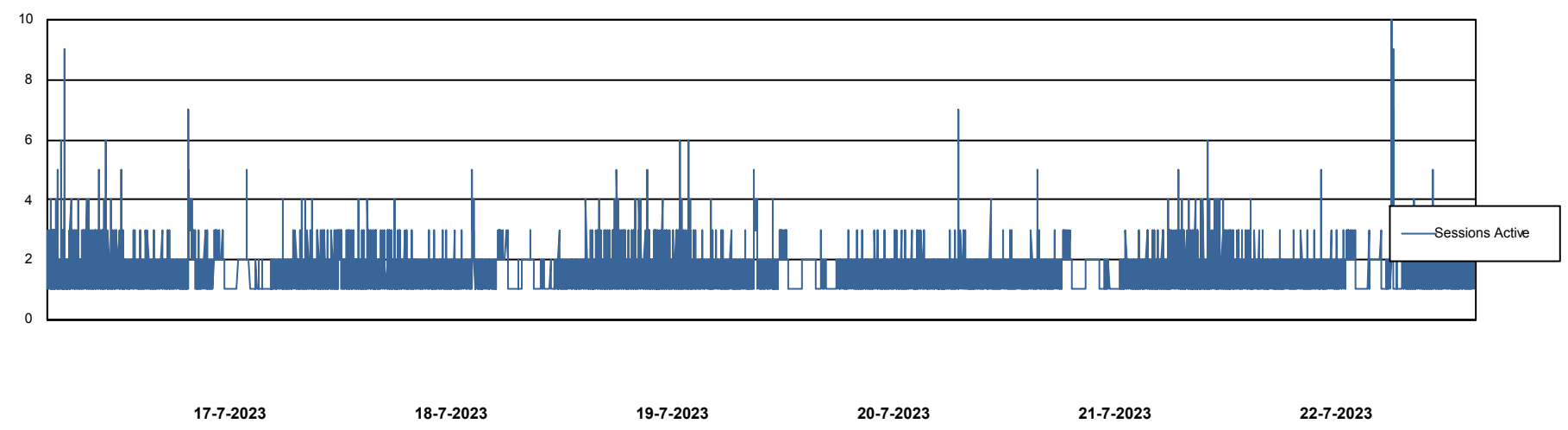
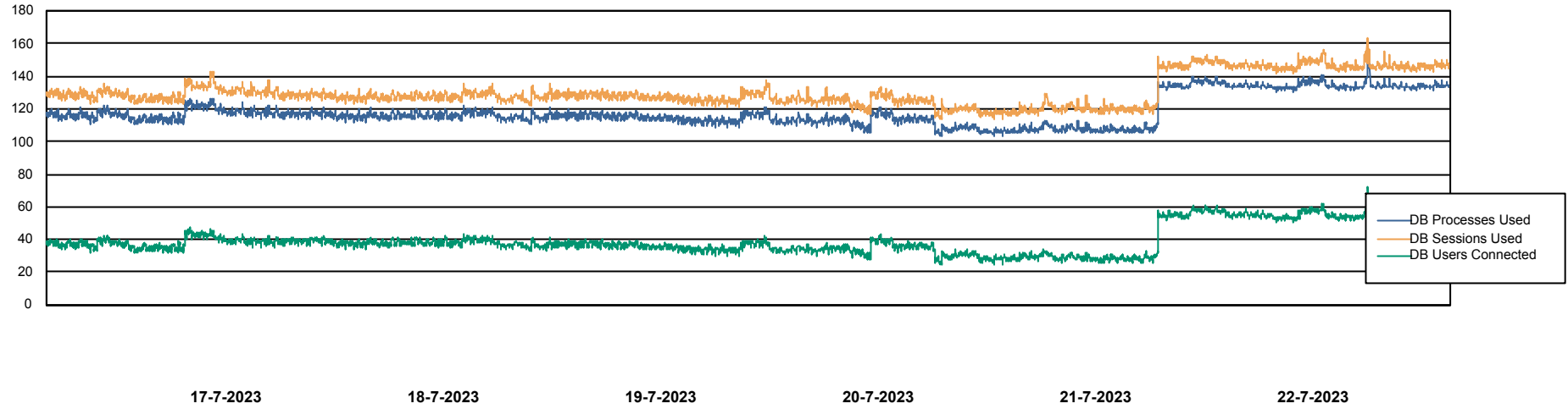
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-7-2023	48	149	78
21-7-2023	48	149	78
20-7-2023	49	149	76
19-7-2023	51	149	74
18-7-2023	51	149	73
17-7-2023	51	149	73
16-7-2023	51	149	73

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Database Performance JSG_PRD_BASHIR_DB



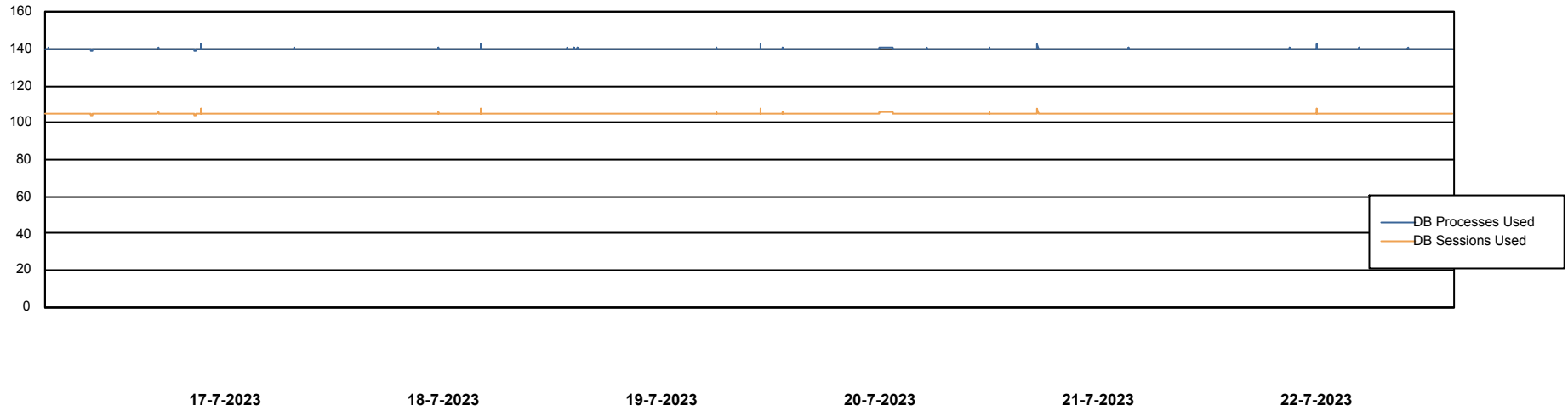
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

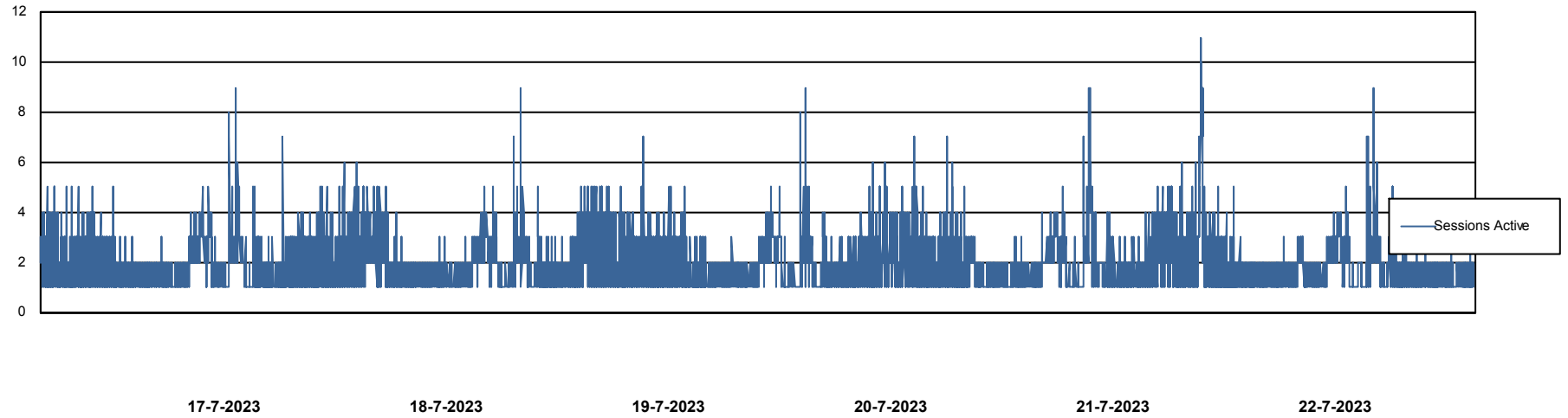
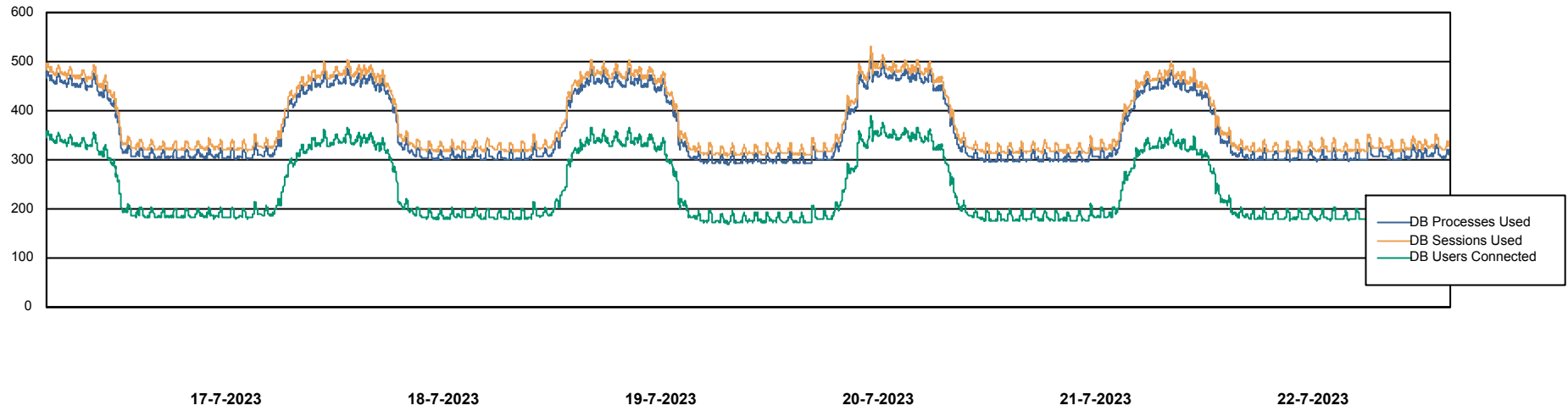


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Database Performance JSG_PRD_RIKER_DB



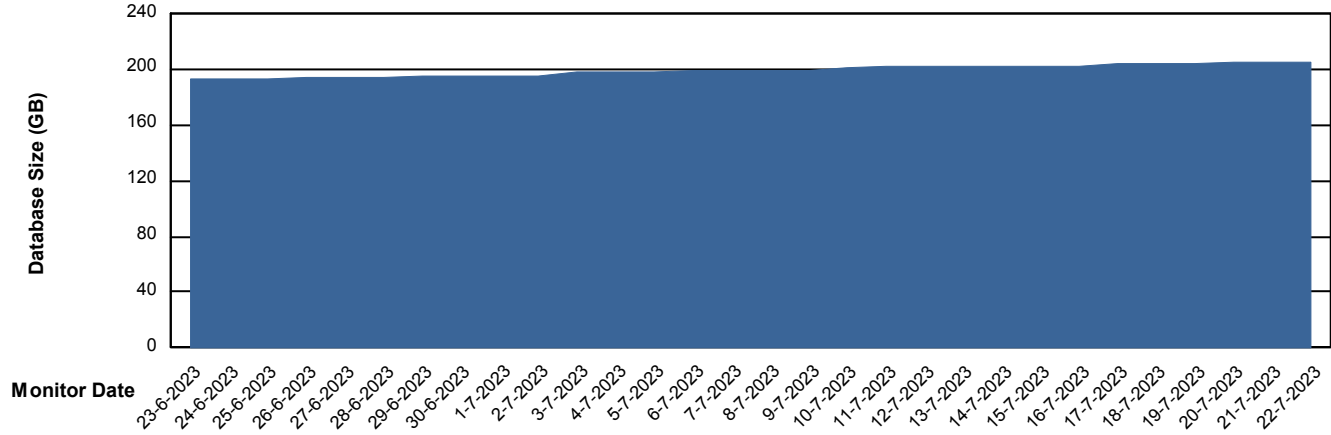
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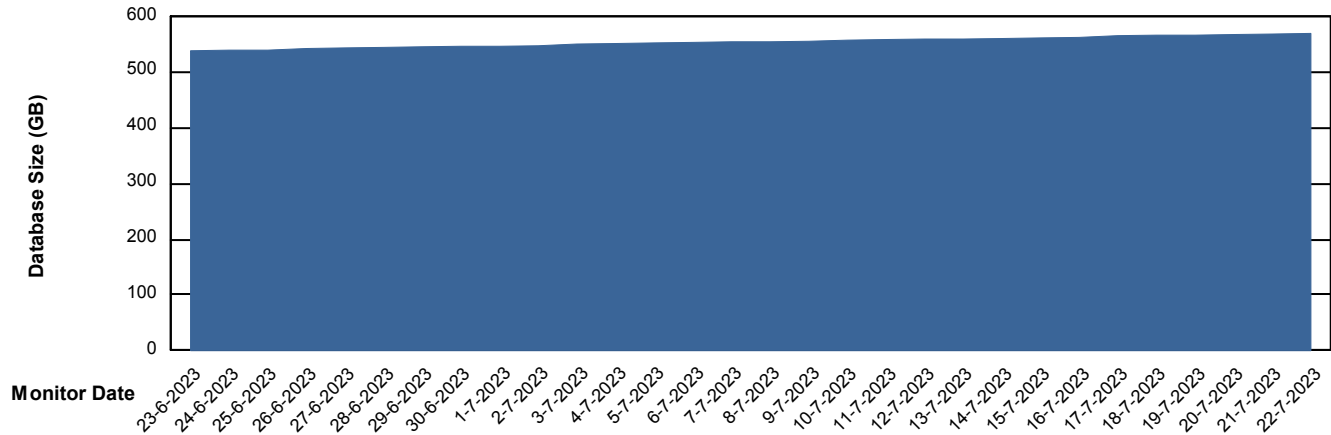
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-7-2023	ABSDATA	114	95	16
	INDX	128	107	16
21-7-2023	ABSDATA	114	95	16
	INDX	128	107	16
20-7-2023	ABSDATA	114	95	17
	INDX	128	107	16
19-7-2023	ABSDATA	114	95	17
	INDX	128	107	17
18-7-2023	ABSDATA	114	95	17
	INDX	128	107	17
17-7-2023	ABSDATA	114	95	17
	INDX	128	107	17
16-7-2023	ABSDATA	113	94	17
	INDX	126	106	16

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-7-2023	ABSDATA	649	523	19
	INDX	33	26	21
21-7-2023	ABSDATA	649	522	19
	INDX	33	26	21
20-7-2023	ABSDATA	649	521	20
	INDX	33	26	22
19-7-2023	ABSDATA	649	521	20
	INDX	33	26	22
18-7-2023	ABSDATA	649	520	20
	INDX	33	26	22
17-7-2023	ABSDATA	649	519	20
	INDX	33	26	22
16-7-2023	ABSDATA	649	517	20
	INDX	33	26	22

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 17/7/2023	di 18/7/2023	wo 19/7/2023	do 20/7/2023	vr 21/7/2023	za 22/7/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
do, 20-07-2023	None
vr, 21-07-2023	None
za, 22-07-2023	None
ma, 17-07-2023	None
di, 18-07-2023	None
zo, 16-07-2023	None
ma, 17-07-2023	None
di, 18-07-2023	None
zo, 16-07-2023	None
wo, 19-07-2023	None
vr, 21-07-2023	None
za, 22-07-2023	None
wo, 19-07-2023	None
do, 20-07-2023	None

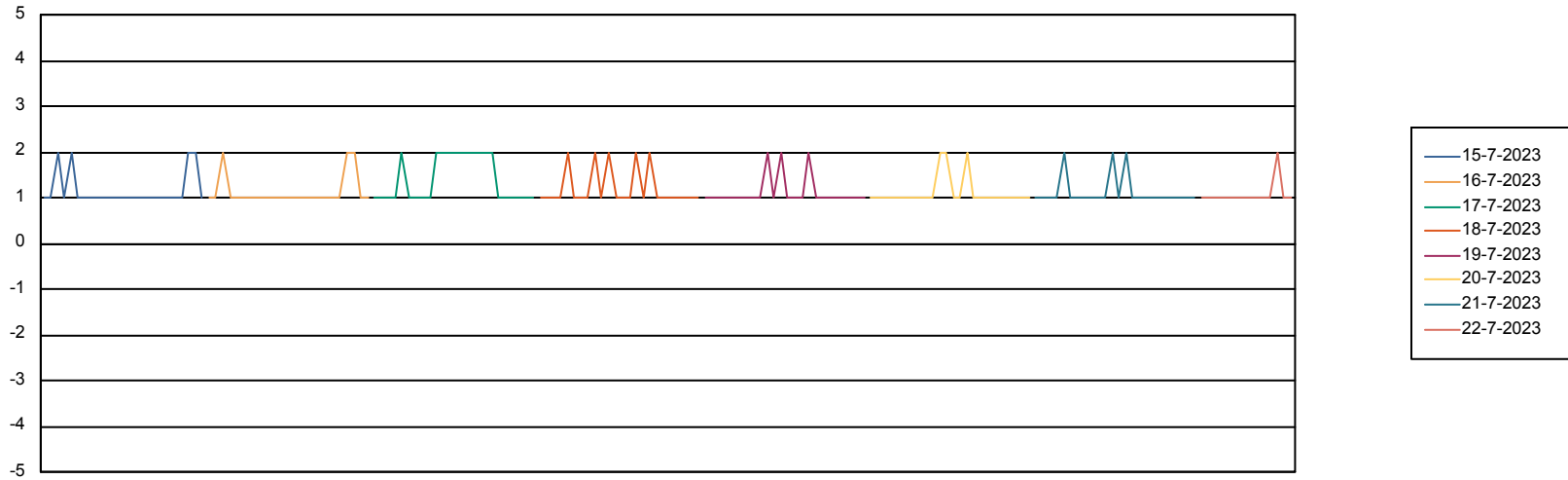
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



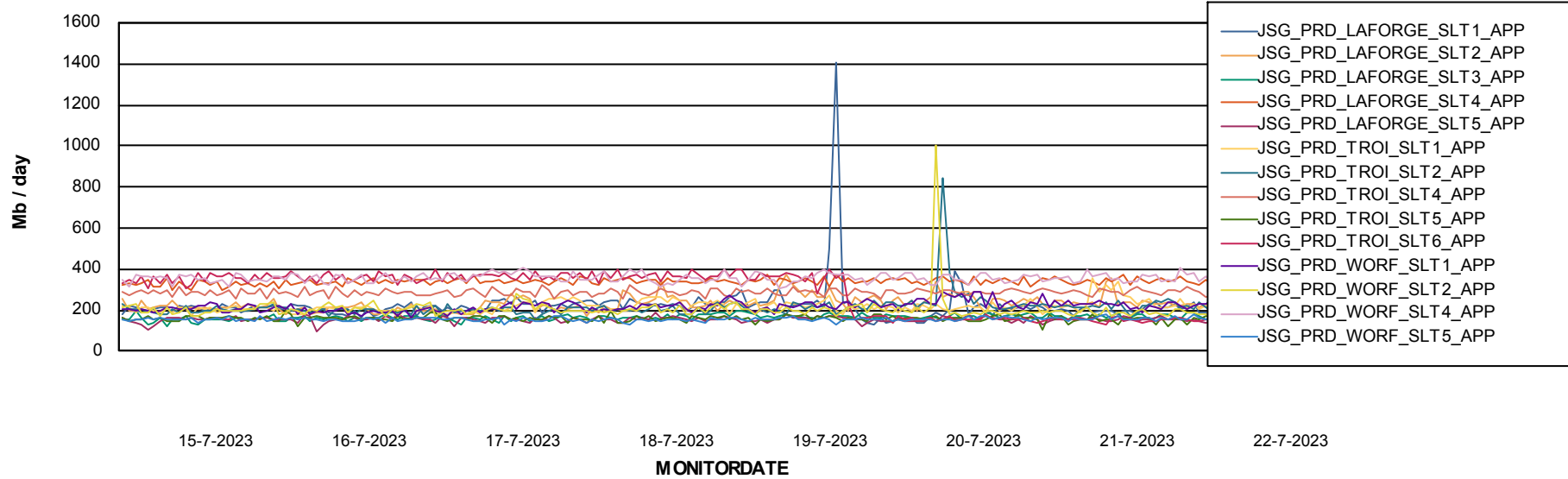
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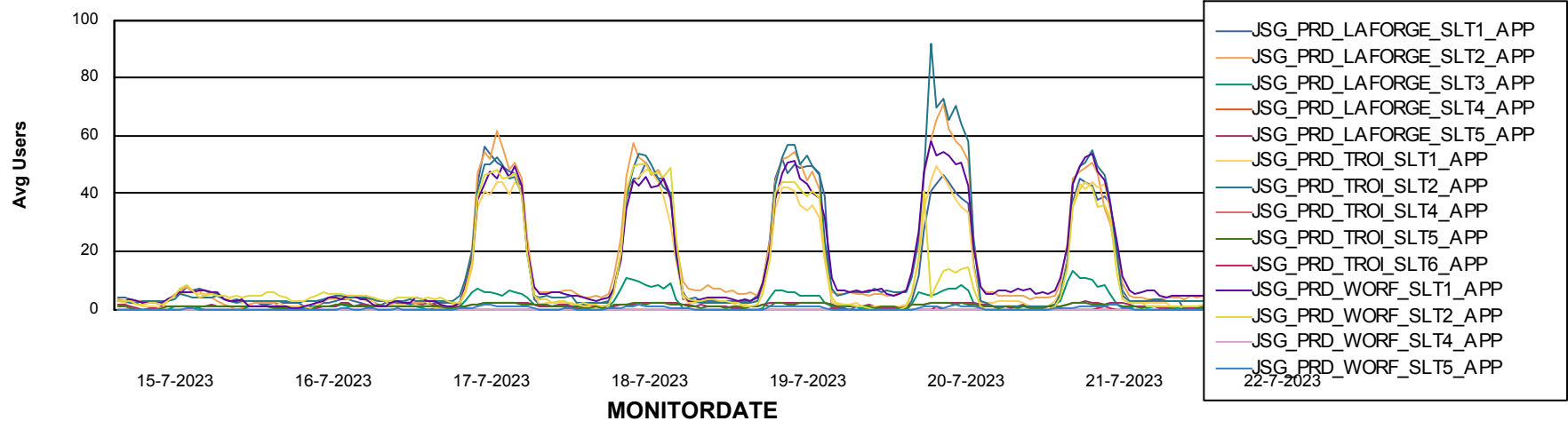


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



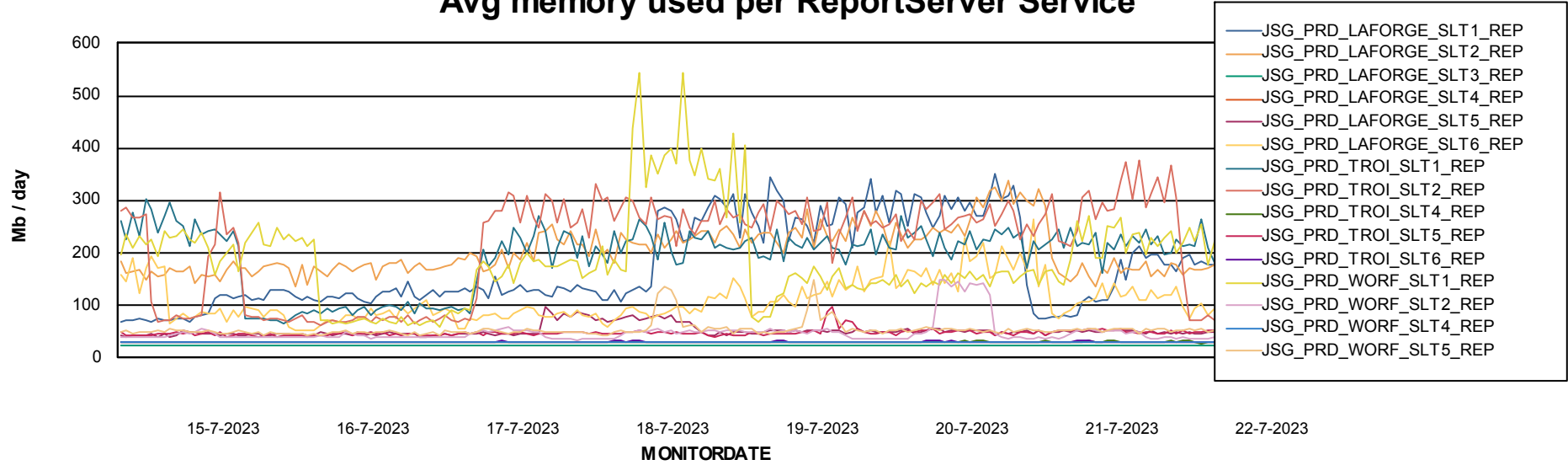
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



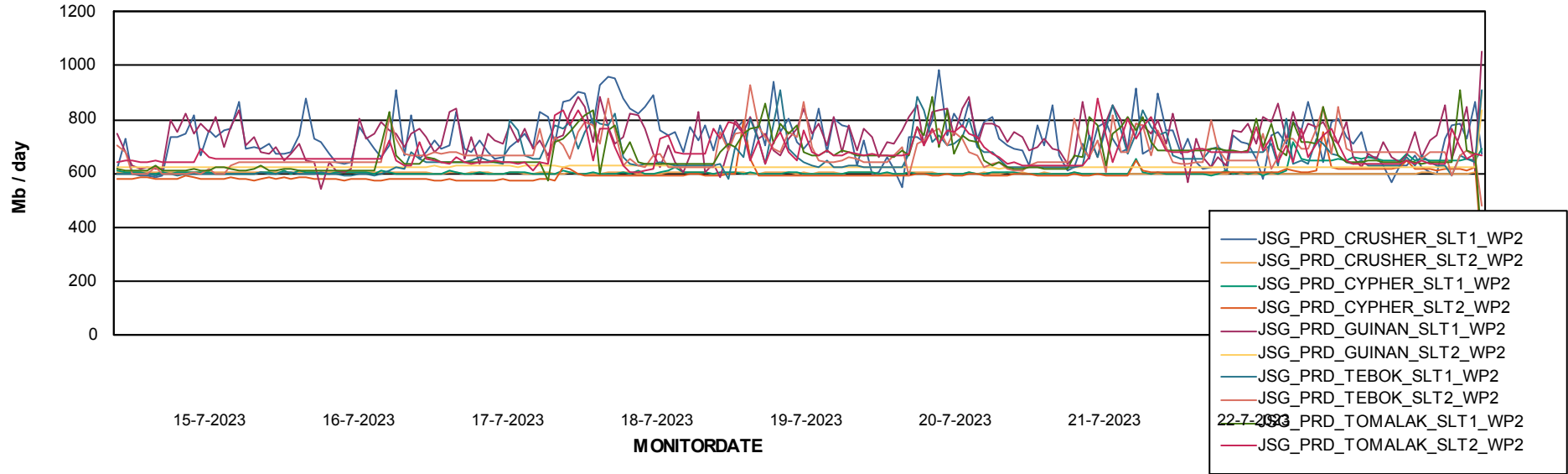
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ABSSolute Web Component Services

Avg memory used per ABS Web component

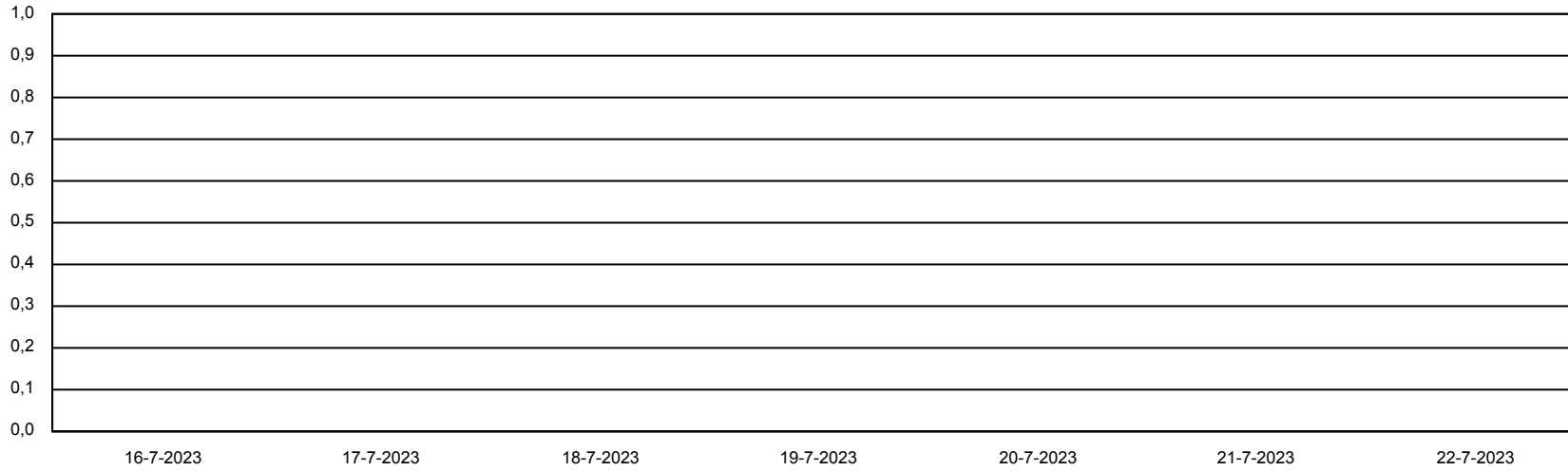


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP