

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 8-7-2023 | 45                        | 499                         | 272                        | 64                        | 373                         | 133                        | 33                        | 373                         | 249                        | 53                        |
| 7-7-2023 | 46                        | 499                         | 272                        | 65                        | 373                         | 132                        | 33                        | 373                         | 249                        | 54                        |
| 6-7-2023 | 46                        | 499                         | 271                        | 65                        | 373                         | 132                        | 33                        | 373                         | 249                        | 54                        |
| 5-7-2023 | 46                        | 499                         | 269                        | 65                        | 373                         | 130                        | 33                        | 373                         | 249                        | 54                        |
| 4-7-2023 | 46                        | 499                         | 268                        | 65                        | 373                         | 130                        | 33                        | 373                         | 249                        | 52                        |
| 3-7-2023 | 46                        | 499                         | 268                        | 66                        | 373                         | 126                        | 34                        | 373                         | 245                        | 49                        |
| 2-7-2023 | 46                        | 499                         | 271                        | 67                        | 373                         | 125                        | 35                        | 373                         | 243                        | 39                        |

Harddisk Usage RFL\_STB

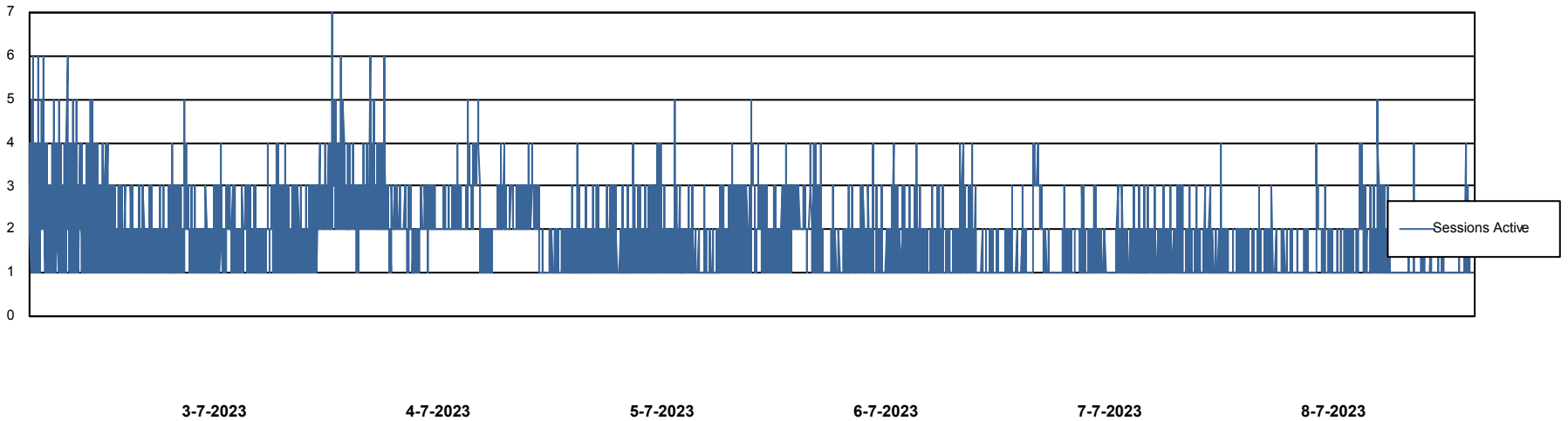
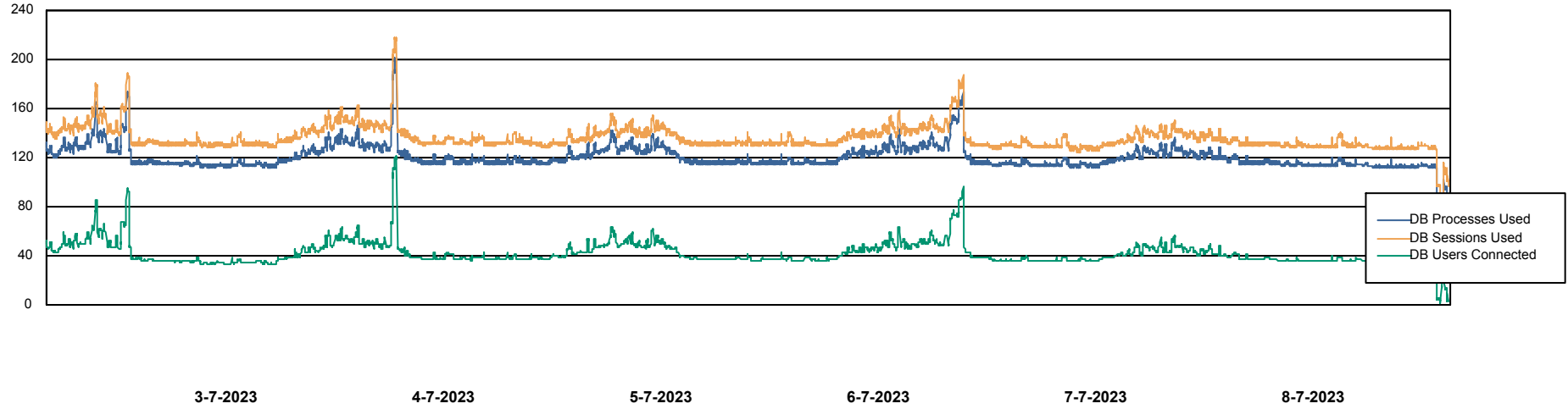
|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 8-7-2023 | 73                        | 600                         | 161                        | 69                        | 559                         | 173                        | 41                        | 700                         | 414                        | 65                        |
| 7-7-2023 | 73                        | 600                         | 161                        | 69                        | 559                         | 173                        | 41                        | 700                         | 414                        | 66                        |
| 6-7-2023 | 73                        | 600                         | 161                        | 69                        | 559                         | 173                        | 41                        | 700                         | 414                        | 66                        |
| 5-7-2023 | 73                        | 600                         | 161                        | 69                        | 559                         | 173                        | 41                        | 700                         | 414                        | 66                        |
| 4-7-2023 | 73                        | 600                         | 161                        | 69                        | 559                         | 173                        | 41                        | 700                         | 414                        | 65                        |
| 3-7-2023 | 35                        | 330                         | 162                        | 70                        | 559                         | 169                        | 41                        | 700                         | 410                        | 65                        |
| 2-7-2023 | 17                        | 195                         | 162                        | 70                        | 559                         | 168                        | 42                        | 700                         | 408                        | 65                        |

# Weekly SLA Customer Report

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## Database Performance RFLDB\_Production



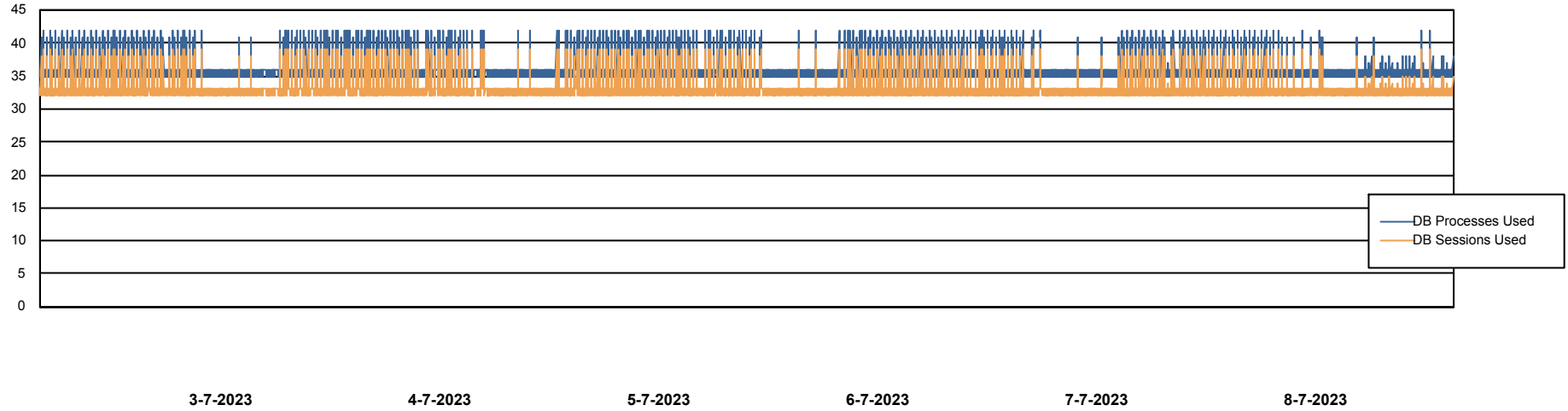
# Weekly SLA Customer Report

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Database ID 36



Database Performance RFLDB\_Standby

DB Processes Max 1,000



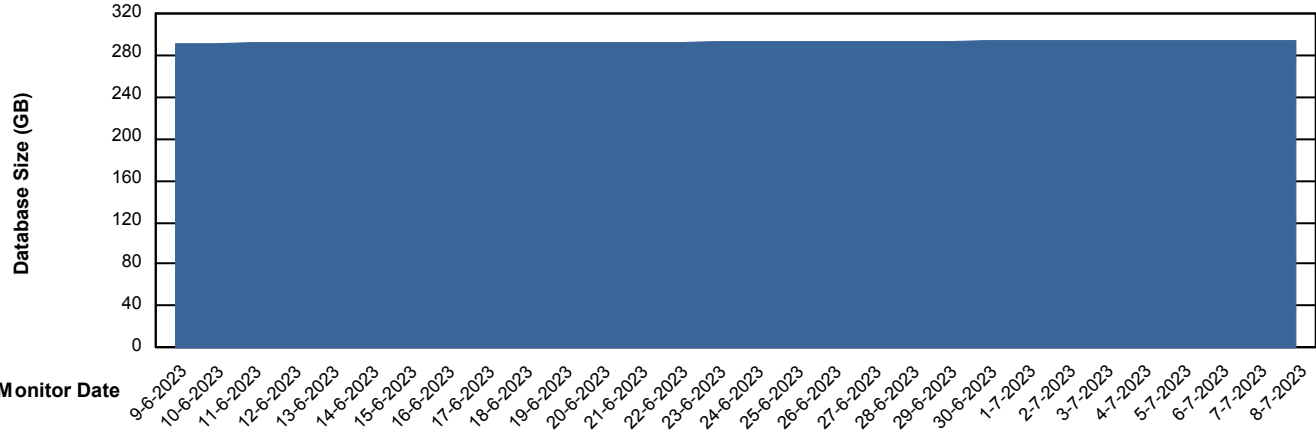
# Weekly SLA Customer Report

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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

| Date     | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 8-7-2023 | ABSDATA         | 99            | 79            | 20              |
|          | INDX            | 249           | 204           | 18              |
| 7-7-2023 | ABSDATA         | 99            | 79            | 20              |
|          | INDX            | 249           | 204           | 18              |
| 6-7-2023 | ABSDATA         | 99            | 79            | 20              |
|          | INDX            | 249           | 204           | 18              |
| 5-7-2023 | ABSDATA         | 99            | 79            | 20              |
|          | INDX            | 249           | 204           | 18              |
| 4-7-2023 | ABSDATA         | 99            | 79            | 21              |
|          | INDX            | 249           | 204           | 18              |
| 3-7-2023 | ABSDATA         | 99            | 79            | 21              |
|          | INDX            | 249           | 204           | 18              |
| 2-7-2023 | ABSDATA         | 94            | 79            | 16              |
|          | INDX            | 243           | 204           | 16              |

# Weekly SLA Customer Report

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Standby Database Health RFL\_Production

### Recovery lag for last 7 days

