

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8-7-2023	51	149	74	59	850	348
7-7-2023	50	149	74	60	850	342
6-7-2023	50	149	74	60	850	341
5-7-2023	50	149	74	60	850	341
4-7-2023	50	149	74	60	850	340
3-7-2023	50	149	75	60	850	339
2-7-2023	51	149	74	60	850	339

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-7-2023	50	89	45
7-7-2023	50	89	45
6-7-2023	50	89	45
5-7-2023	50	89	45
4-7-2023	50	89	45
3-7-2023	50	89	44
2-7-2023	50	89	44

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-7-2023	61	79	31
7-7-2023	59	79	33
6-7-2023	59	79	33
5-7-2023	59	79	33
4-7-2023	56	79	35
3-7-2023	51	79	39
2-7-2023	52	79	38

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-7-2023	38	79	49
7-7-2023	38	79	49
6-7-2023	38	79	49
5-7-2023	38	79	49
4-7-2023	38	79	49
3-7-2023	38	79	49
2-7-2023	38	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-7-2023	20	149	119
7-7-2023	20	149	119
6-7-2023	21	149	119
5-7-2023	21	149	119
4-7-2023	21	149	119
3-7-2023	21	149	119
2-7-2023	21	149	119

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8-7-2023	45	149	82	47	1,536	813
7-7-2023	45	149	82	47	1,536	816
6-7-2023	45	149	82	47	1,536	814
5-7-2023	45	149	82	47	1,536	818
4-7-2023	45	149	82	46	1,536	824
3-7-2023	45	149	82	47	1,536	810
2-7-2023	45	149	82	48	1,536	791

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8-7-2023	64	199	72	40	1,536	921
7-7-2023	64	199	72	40	1,536	920
6-7-2023	64	199	72	40	1,536	921
5-7-2023	64	199	72	39	1,536	930
4-7-2023	64	199	72	40	1,536	921
3-7-2023	64	199	72	41	1,536	900
2-7-2023	64	199	72	42	1,536	895

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-7-2023	45	79	44
7-7-2023	45	79	44
6-7-2023	45	79	44
5-7-2023	45	79	44
4-7-2023	45	79	44
3-7-2023	45	79	44
2-7-2023	45	79	44

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-7-2023	56	79	35
7-7-2023	56	79	35
6-7-2023	56	79	35
5-7-2023	56	79	35
4-7-2023	56	79	35
3-7-2023	56	79	35
2-7-2023	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-7-2023	30	149	105
7-7-2023	30	149	105
6-7-2023	30	149	105
5-7-2023	30	149	105
4-7-2023	30	149	105
3-7-2023	30	149	105
2-7-2023	30	149	104

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Harddisk Usage JSG_PRD_WORF

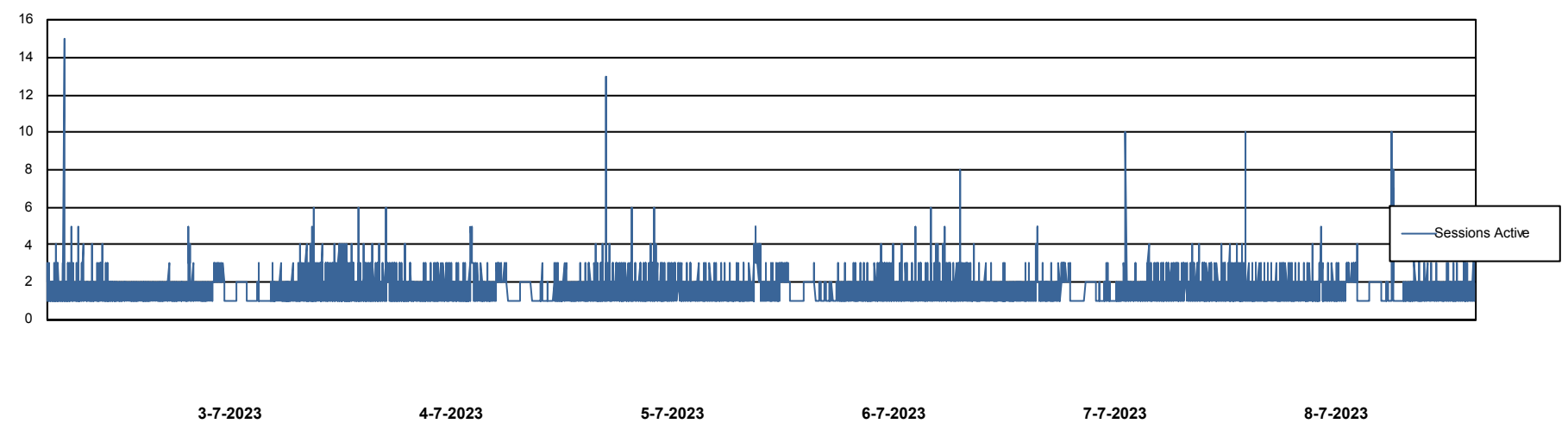
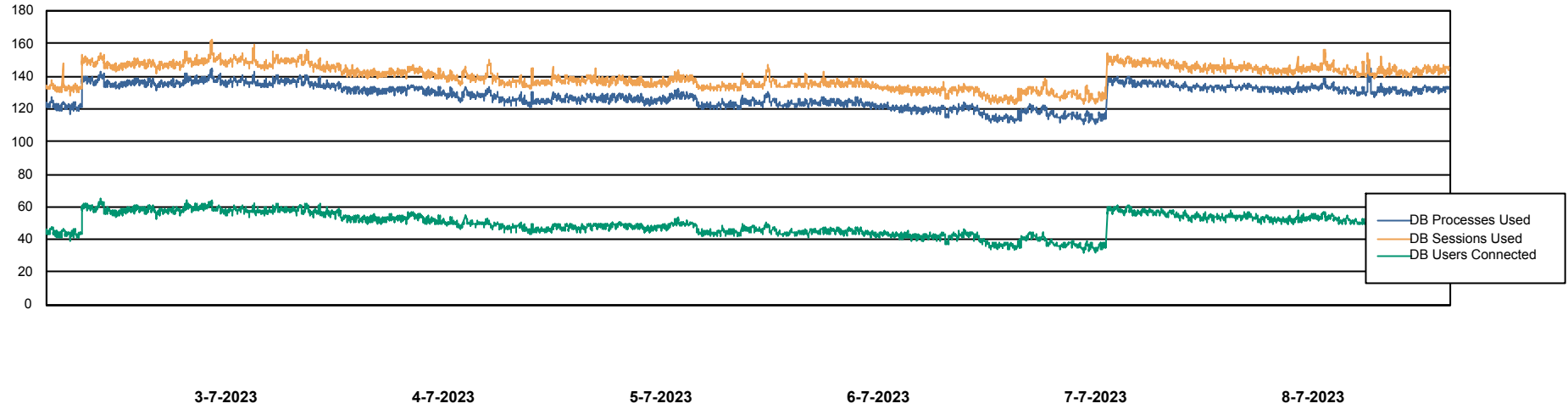
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-7-2023	51	149	73
7-7-2023	51	149	73
6-7-2023	51	149	73
5-7-2023	51	149	73
4-7-2023	51	149	73
3-7-2023	51	149	73
2-7-2023	51	149	73

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Database Performance JSG_PRD_BASHIR_DB



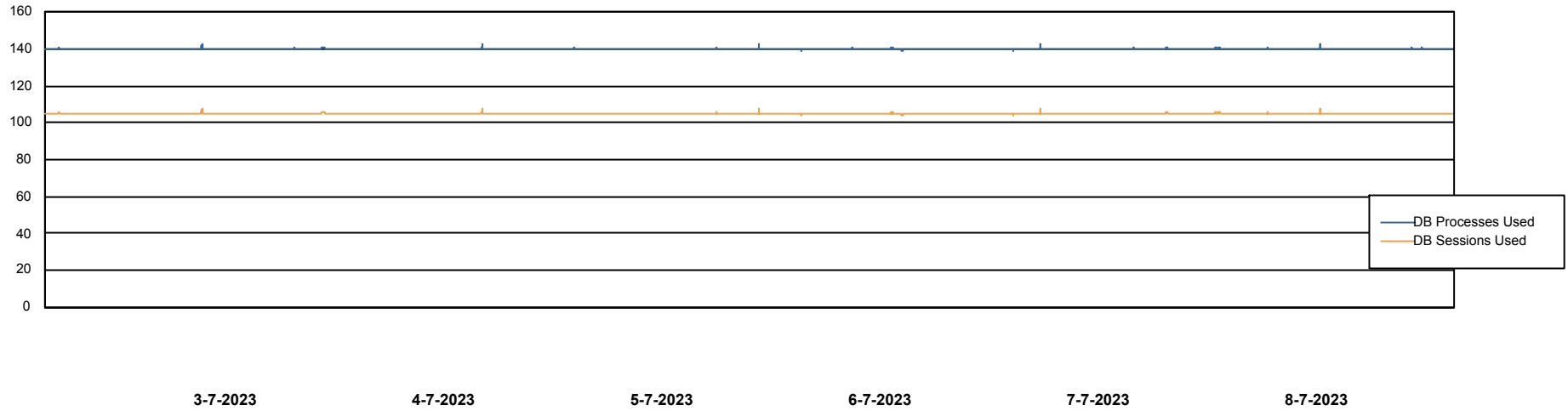
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

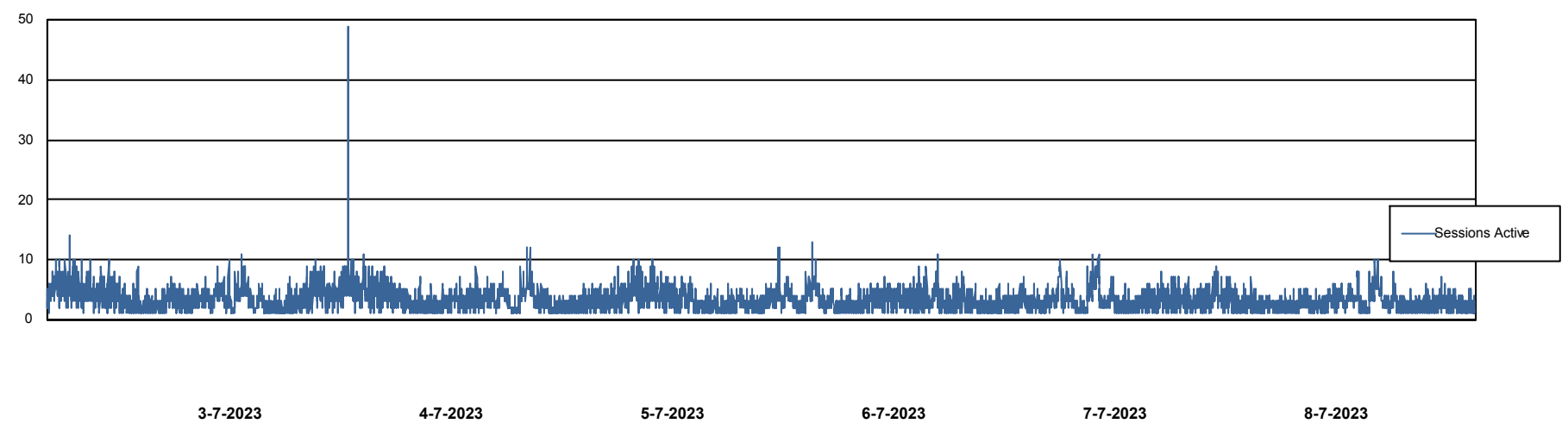
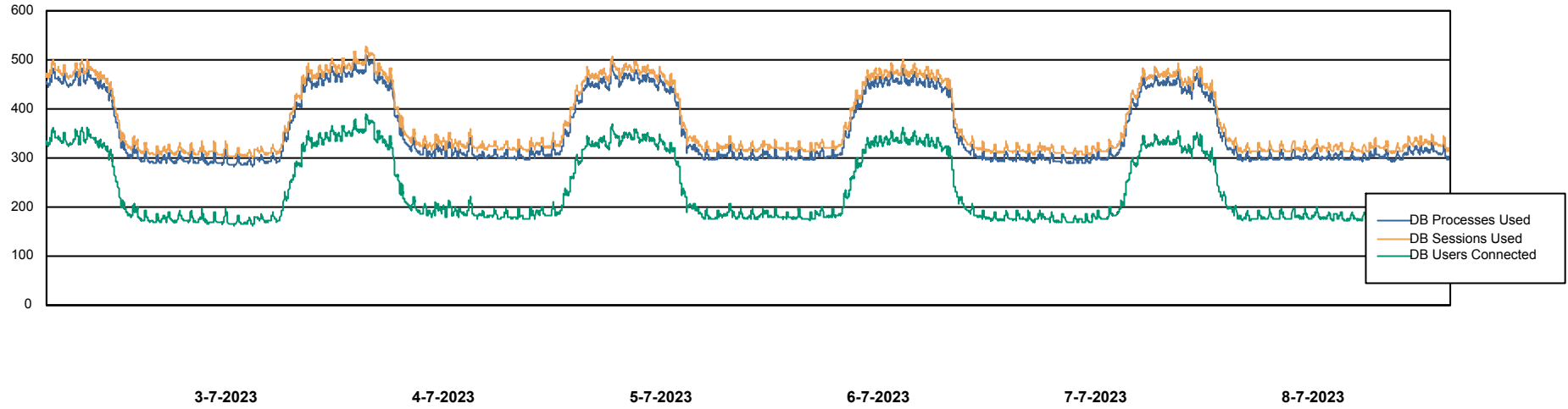


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Database Performance JSG_PRD_RIKER_DB



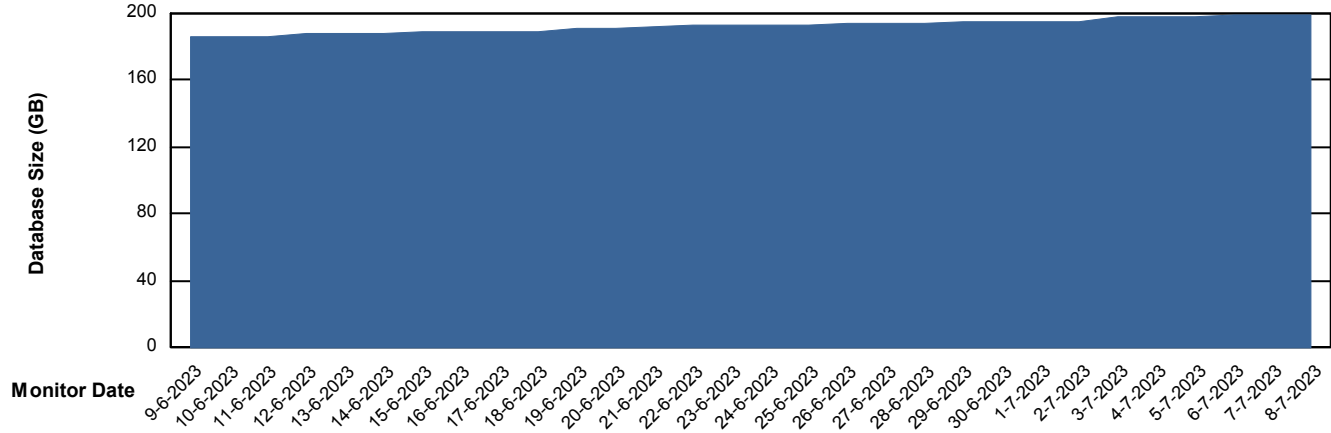
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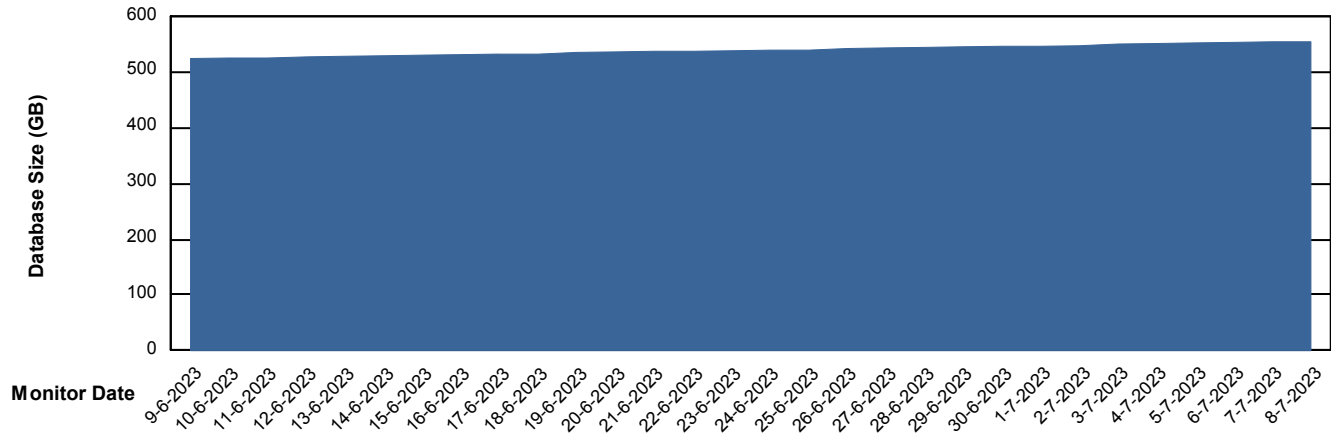
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8-7-2023	ABSDATA	111	93	16
	INDX	124	104	16
7-7-2023	ABSDATA	111	93	16
	INDX	124	103	17
6-7-2023	ABSDATA	111	93	16
	INDX	124	103	17
5-7-2023	ABSDATA	111	93	16
	INDX	124	103	17
4-7-2023	ABSDATA	111	93	16
	INDX	124	103	17
3-7-2023	ABSDATA	111	93	16
	INDX	122	102	16
2-7-2023	ABSDATA	111	92	17
	INDX	122	101	17

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8-7-2023	ABSDATA	610	509	17
	INDX	33	25	23
7-7-2023	ABSDATA	610	509	17
	INDX	33	25	23
6-7-2023	ABSDATA	610	508	17
	INDX	33	25	23
5-7-2023	ABSDATA	604	507	16
	INDX	30	25	16
4-7-2023	ABSDATA	604	506	16
	INDX	30	25	17
3-7-2023	ABSDATA	602	505	16
	INDX	30	25	17
2-7-2023	ABSDATA	602	502	17
	INDX	30	25	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 3/7/2023	di 4/7/2023	wo 5/7/2023	do 6/7/2023	vr 7/7/2023	za 8/7/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
ma, 3-07-2023	None
wo, 5-07-2023	None
do, 6-07-2023	None
vr, 7-07-2023	None
zo, 2-07-2023	None
za, 8-07-2023	None
ma, 3-07-2023	None
zo, 2-07-2023	None
vr, 7-07-2023	None
di, 4-07-2023	None
wo, 5-07-2023	None
do, 6-07-2023	None
di, 4-07-2023	None
za, 8-07-2023	None

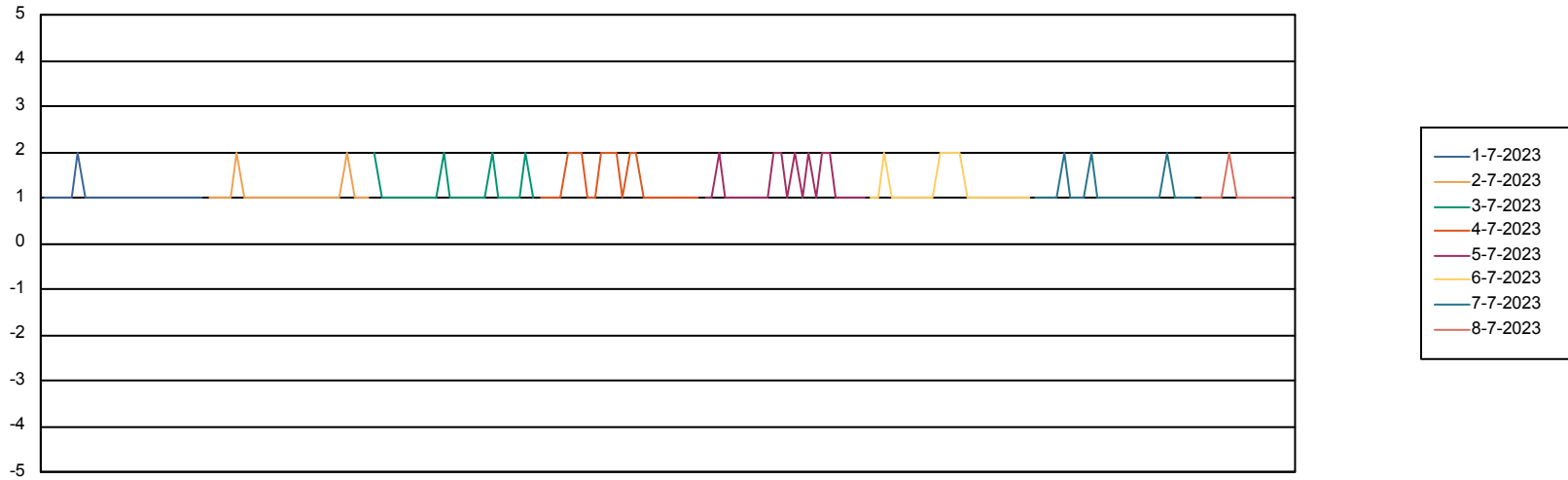
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



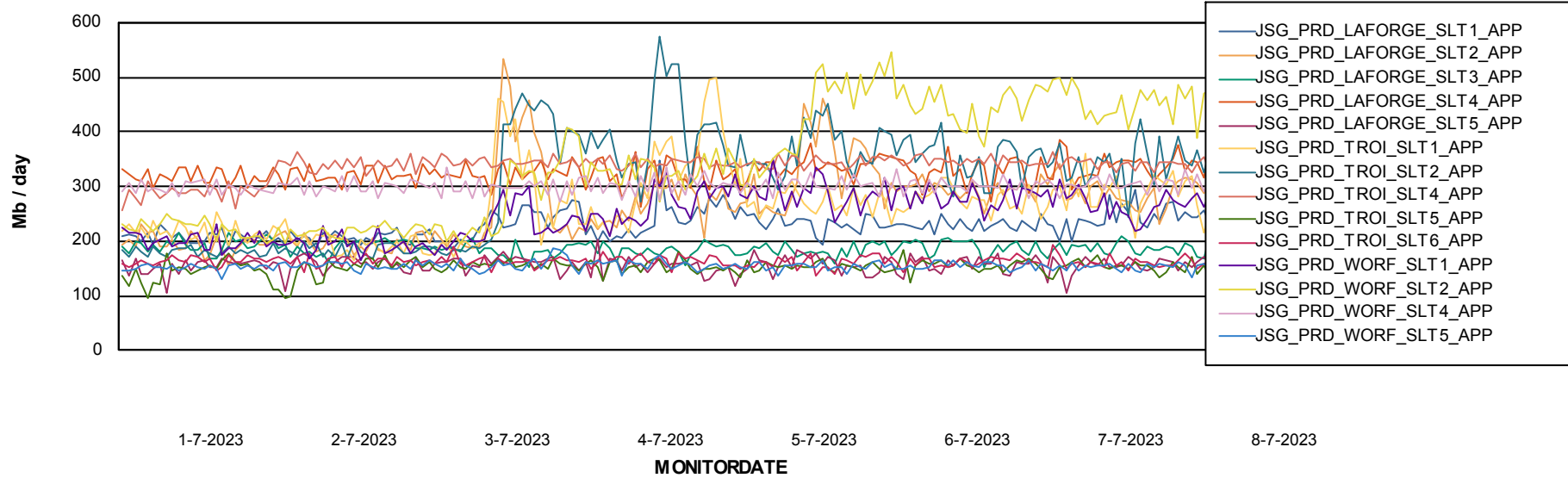
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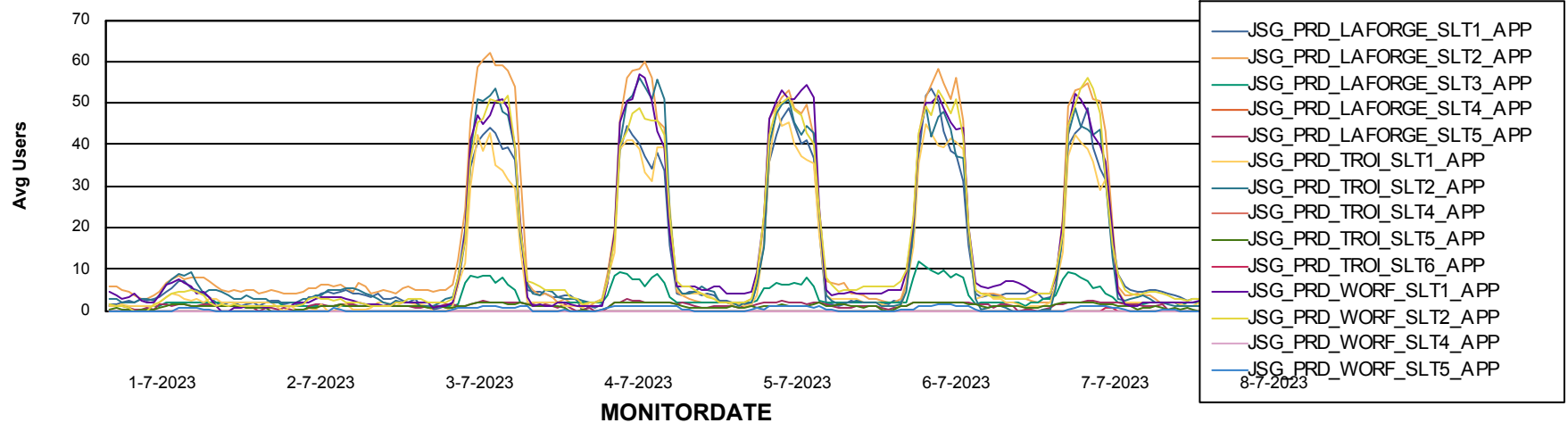


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



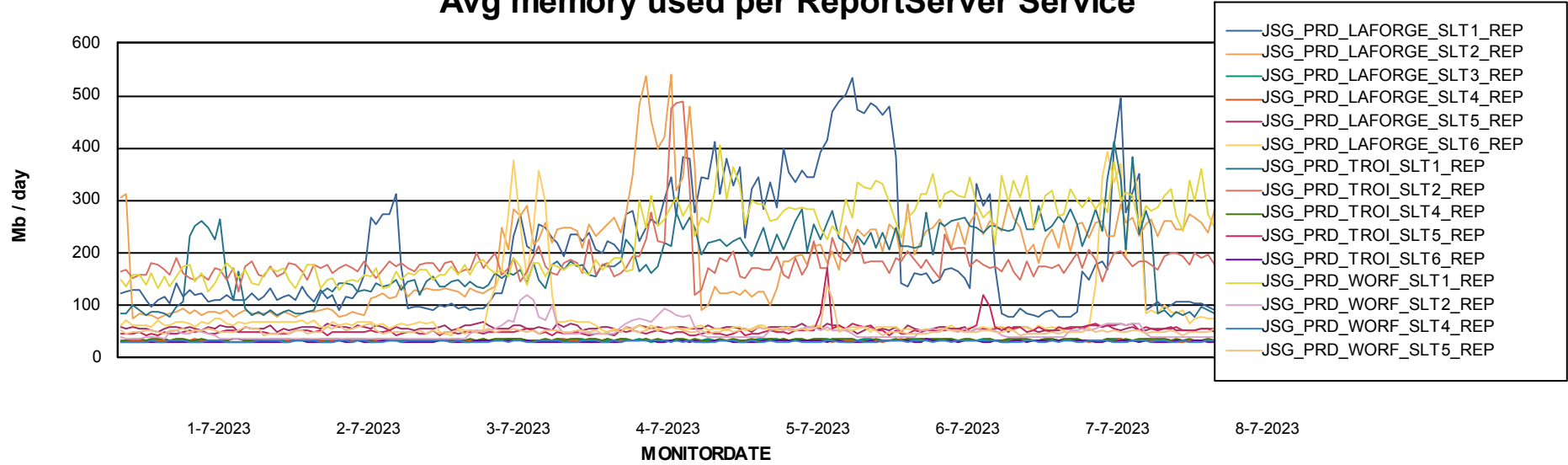
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



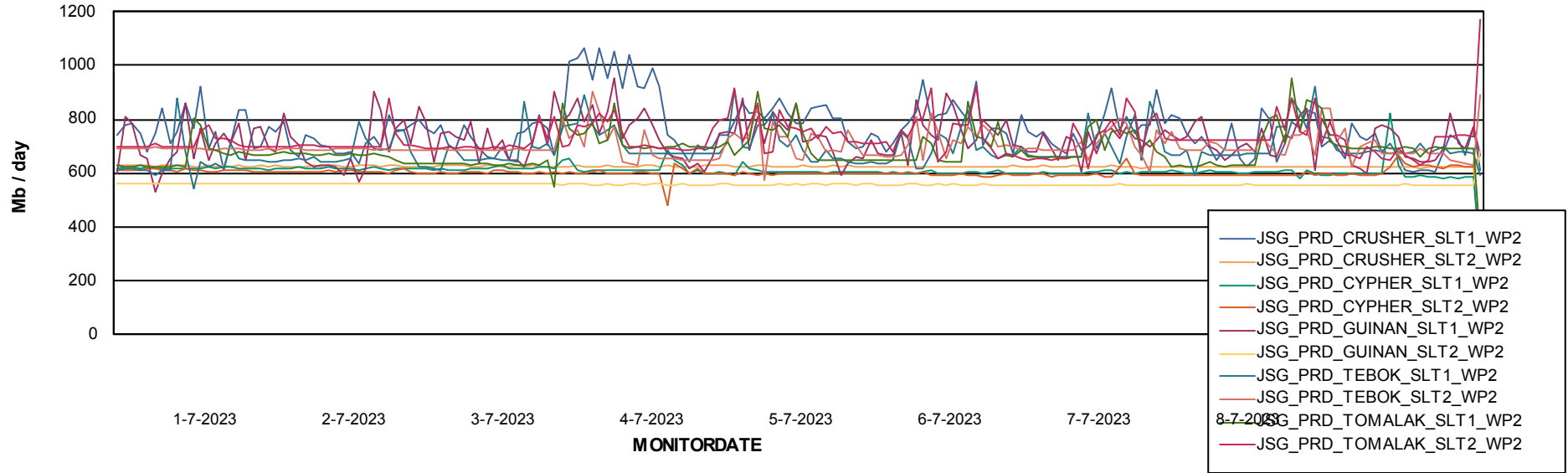
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ABSSolute Web Component Services

Avg memory used per ABS Web component

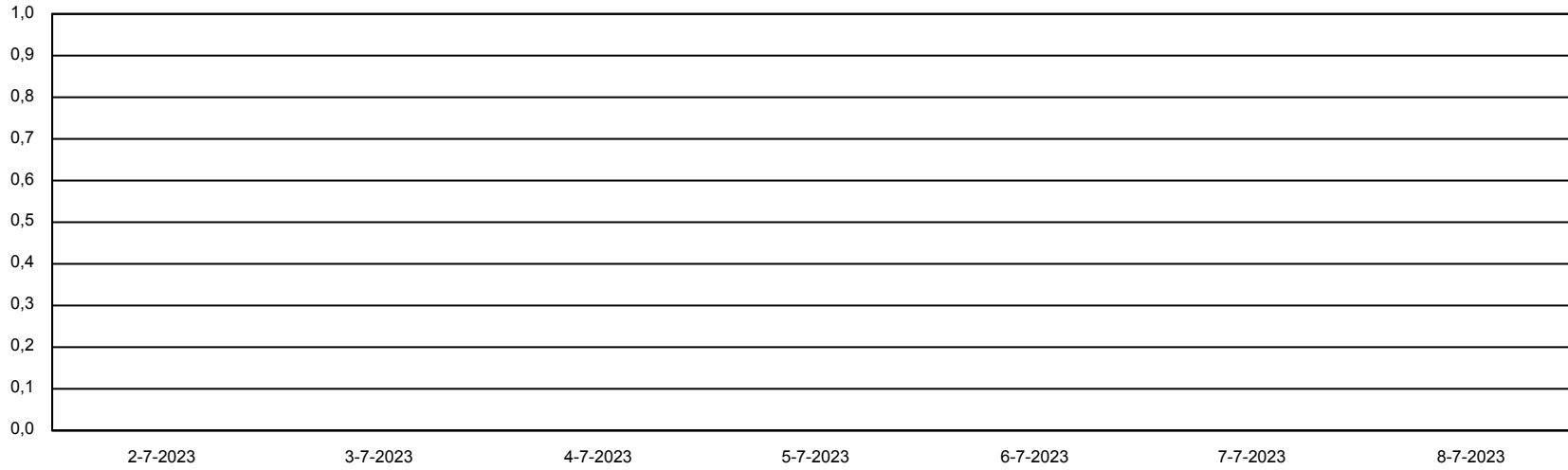


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP