

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1-7-2023	93	150	11	91	100	9
30-6-2023	93	150	11	91	100	9
29-6-2023	93	150	11	91	100	9
28-6-2023	93	150	11	91	100	9
27-6-2023	93	150	11	91	100	8
26-6-2023	93	150	11	92	100	8
25-6-2023	93	150	11	92	100	8

Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1-7-2023	93	150	11	91	100	9
30-6-2023	93	150	11	91	100	9
29-6-2023	93	150	11	91	100	9
28-6-2023	93	150	11	91	100	9
27-6-2023	93	150	11	91	100	9
26-6-2023	93	150	11	91	100	9
25-6-2023	93	150	11	91	100	9

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Harddisk Usage      XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
1-7-2023	84	150	24	23	10	8	99	200	2	78
30-6-2023	84	150	24	23	10	8	99	200	2	79
29-6-2023	84	150	24	23	10	8	99	200	2	79
28-6-2023	84	150	24	23	10	8	99	200	2	79
27-6-2023	84	150	24	23	10	8	99	200	2	79
26-6-2023	84	150	24	23	10	8	99	200	2	79
25-6-2023	84	150	24	23	10	8	99	200	2	79

Harddisk Usage      XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
1-7-2023	84	150	24	52	10	5	99	200	1	81
30-6-2023	84	150	24	52	10	5	99	200	1	81
29-6-2023	84	150	24	52	10	5	99	200	1	81
28-6-2023	84	150	24	52	10	5	99	200	1	81
27-6-2023	84	150	24	52	10	5	99	200	1	81
26-6-2023	84	150	24	52	10	5	99	200	1	81
25-6-2023	84	150	24	52	10	5	99	200	1	81

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## Harddisk Usage XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1-7-2023	95	150	7	91	50	5
30-6-2023	95	150	7	91	50	5
29-6-2023	95	150	7	91	50	5
28-6-2023	95	150	7	91	50	5
27-6-2023	95	150	7	91	50	5
26-6-2023	95	150	7	91	50	5
25-6-2023	95	150	7	91	50	5

## Harddisk Usage XMX\_PROD\_ABSWEB02

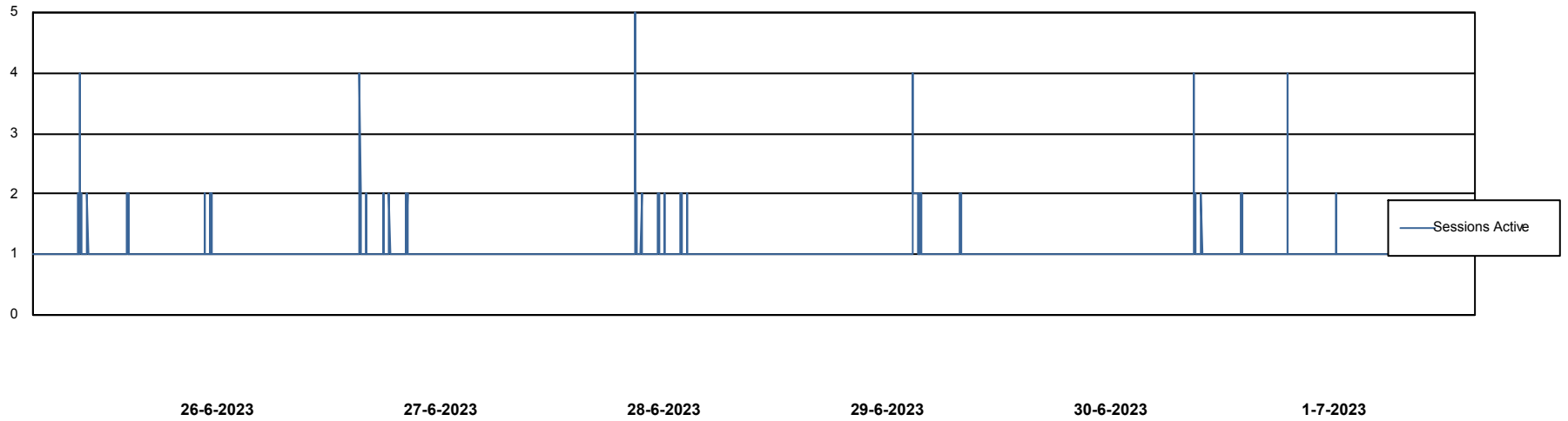
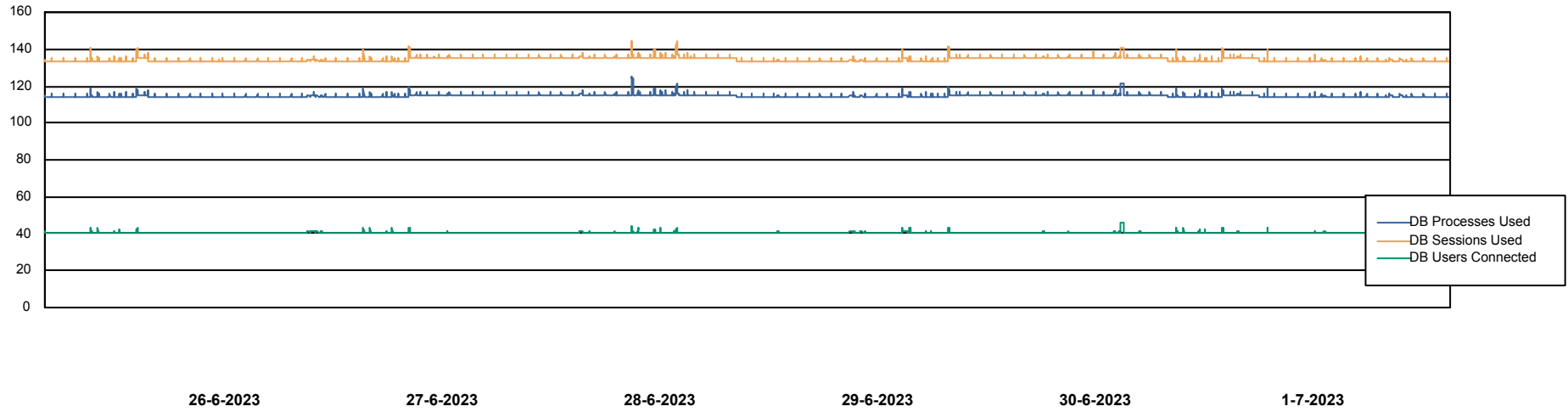
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1-7-2023	95	150	7	91	50	5
30-6-2023	95	150	7	91	50	5
29-6-2023	95	150	7	91	50	5
28-6-2023	95	150	7	91	50	5
27-6-2023	95	150	7	91	50	5
26-6-2023	95	150	7	91	50	5
25-6-2023	95	150	7	91	50	5

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB



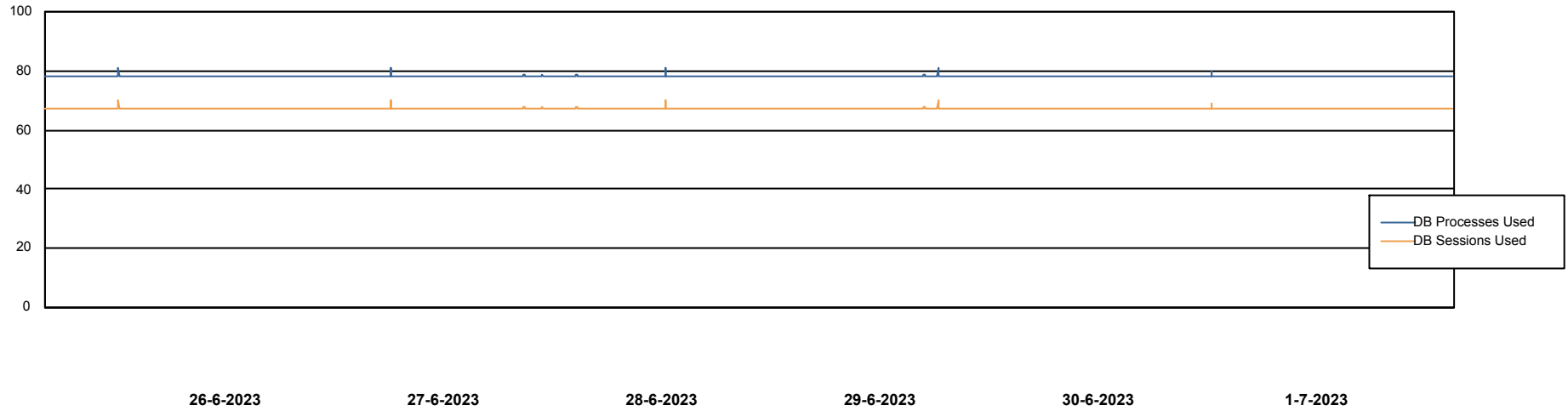
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Database Performance XMX\_PROD\_ABSDB02\_SBDB

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



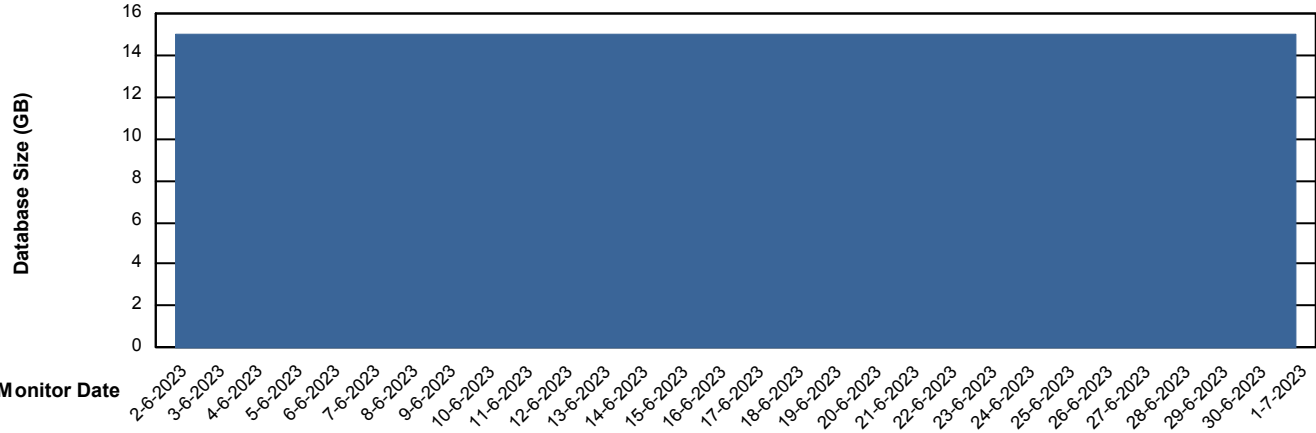
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1-7-2023	ABSDATA	4	2	57
	INDX	8	0	100
30-6-2023	ABSDATA	4	2	57
	INDX	8	0	100
29-6-2023	ABSDATA	4	2	58
	INDX	8	0	100
28-6-2023	ABSDATA	4	2	58
	INDX	8	0	100
27-6-2023	ABSDATA	4	2	58
	INDX	8	0	100
26-6-2023	ABSDATA	4	2	58
	INDX	8	0	100
25-6-2023	ABSDATA	4	2	58
	INDX	8	0	100

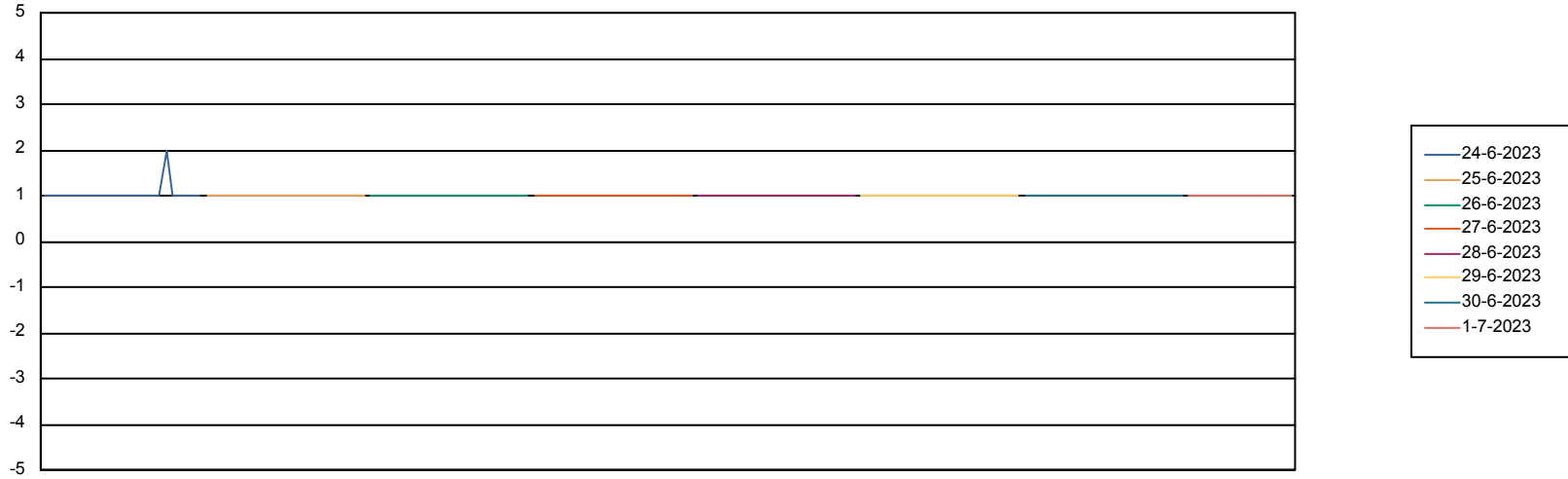
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Standby Database Health XMX Production (24/7)

## Recovery lag for last 7 days



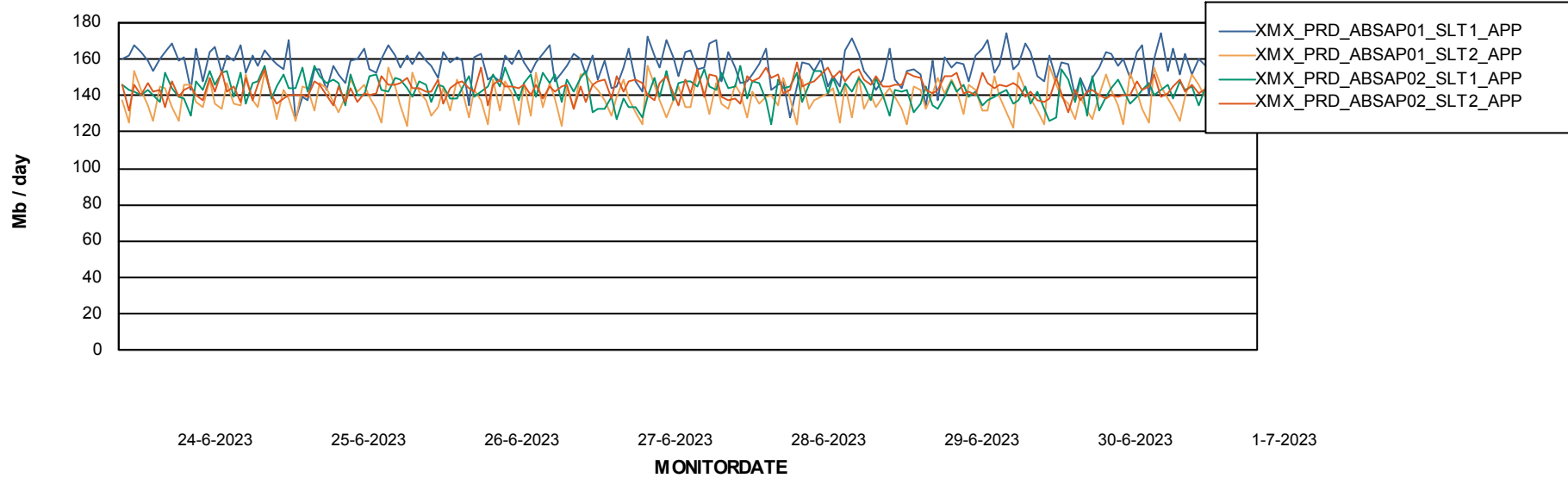
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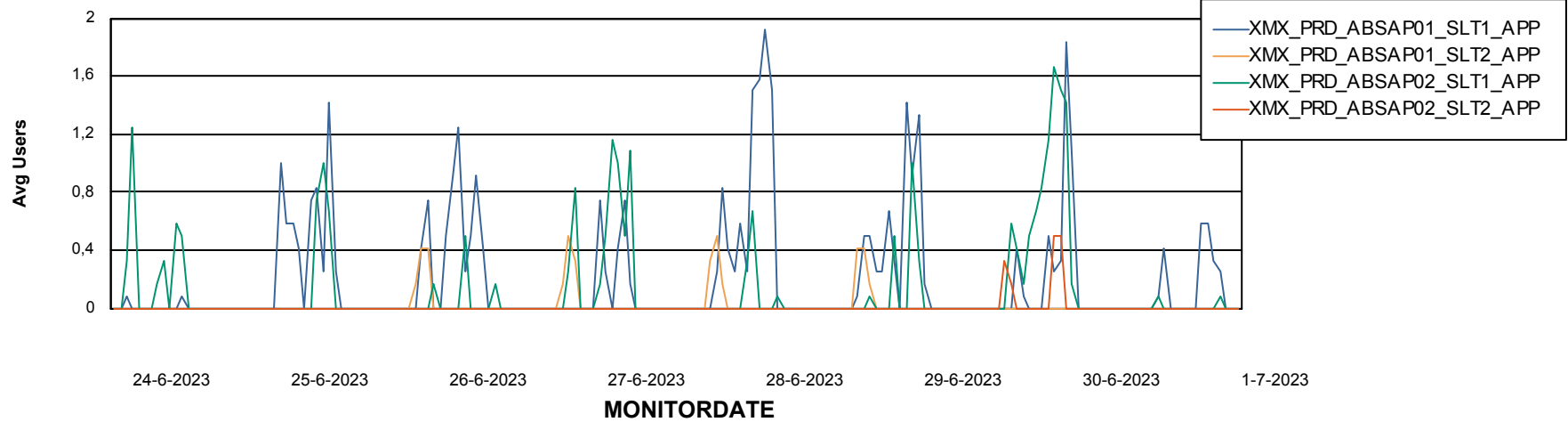


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



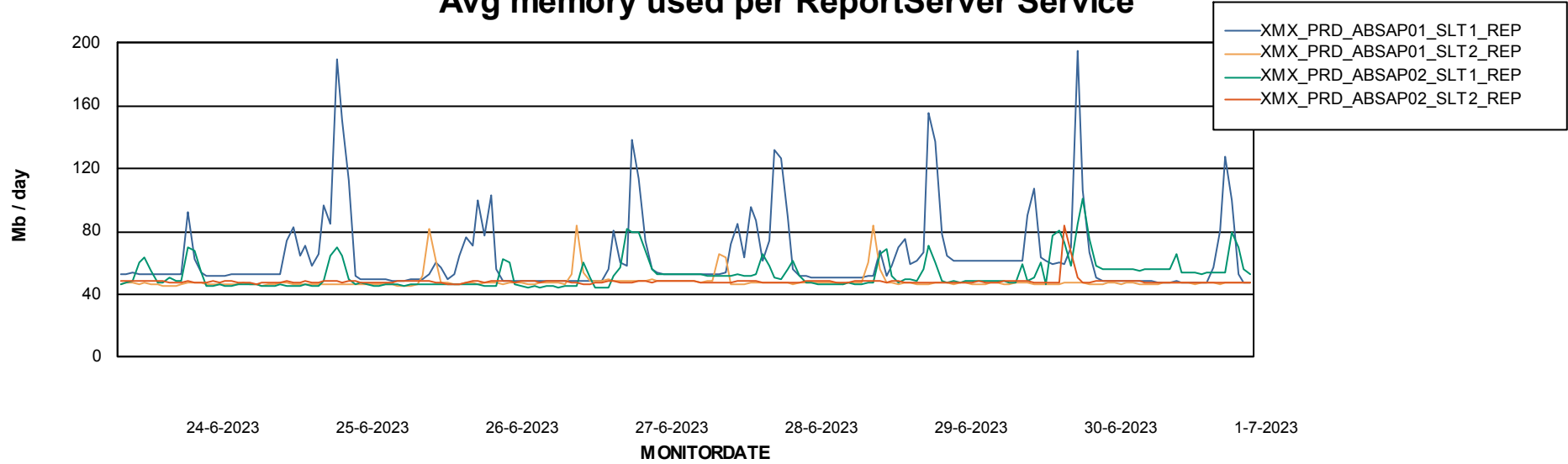
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



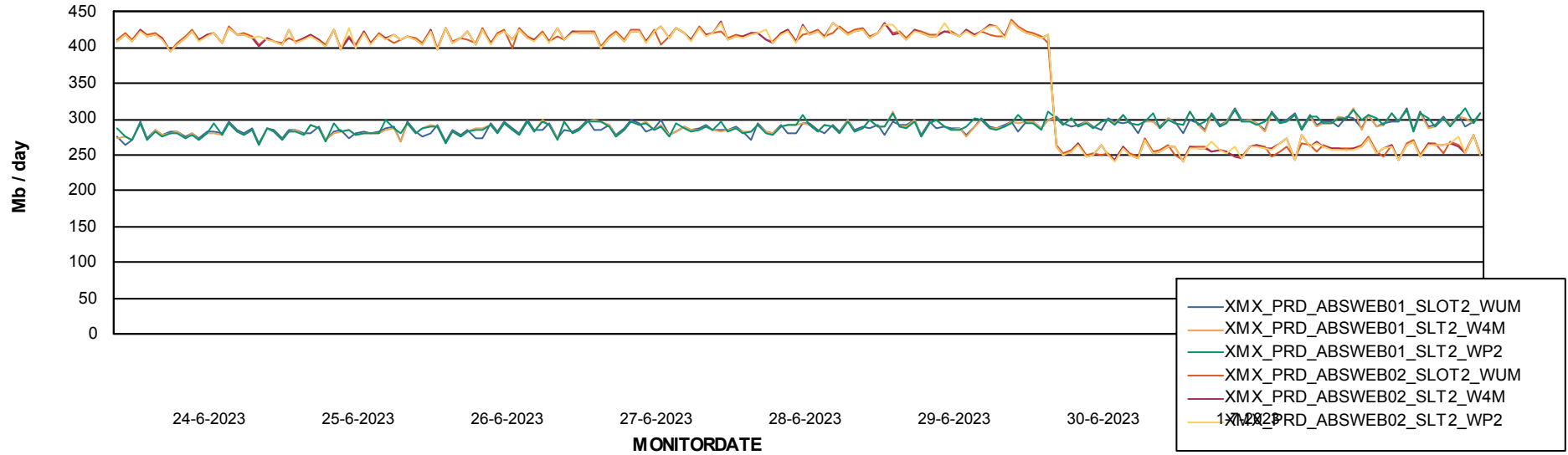
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

