

# Weekly SLA Customer Report

Customer AUJ Production  
 Database ID 41



Harddisk Usage AUJ Prod. ABSSolute DB server: PABSDB1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|-----------------------------|-------------------------------|------------------------------|
| 1-7-2023  | 87                       | 200                        | 27                        | 55                         | 1,200                        | 539                         | 18                          | 1,799                         | 1,470                        |
| 30-6-2023 | 87                       | 200                        | 27                        | 51                         | 1,200                        | 585                         | 18                          | 1,799                         | 1,470                        |
| 29-6-2023 | 87                       | 200                        | 27                        | 51                         | 1,200                        | 584                         | 18                          | 1,799                         | 1,470                        |
| 28-6-2023 | 87                       | 200                        | 27                        | 51                         | 1,200                        | 584                         | 18                          | 1,799                         | 1,470                        |
| 27-6-2023 | 87                       | 200                        | 27                        | 52                         | 1,200                        | 580                         | 18                          | 1,799                         | 1,470                        |
| 26-6-2023 | 87                       | 200                        | 27                        | 52                         | 1,200                        | 577                         | 18                          | 1,799                         | 1,470                        |
| 25-6-2023 | 87                       | 200                        | 27                        | 52                         | 1,200                        | 575                         | 18                          | 1,799                         | 1,470                        |

Harddisk Usage AUJ Prod. BI DB server: PABSBI1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 1-7-2023  | 46                       | 200                        | 107                       | 68                          | 1,000                         | 321                          |
| 30-6-2023 | 46                       | 200                        | 107                       | 69                          | 1,000                         | 313                          |
| 29-6-2023 | 46                       | 200                        | 107                       | 69                          | 1,000                         | 313                          |
| 28-6-2023 | 46                       | 200                        | 107                       | 69                          | 1,000                         | 313                          |
| 27-6-2023 | 46                       | 200                        | 107                       | 69                          | 1,000                         | 313                          |
| 26-6-2023 | 46                       | 200                        | 107                       | 69                          | 1,000                         | 312                          |
| 25-6-2023 | 46                       | 200                        | 107                       | 68                          | 1,000                         | 316                          |

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## Harddisk Usage AUJ\_PRD\_ABS\_APP1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 1-7-2023  | 70                       | 40                         | 12                        | 64                          | 85                            | 31                           |
| 30-6-2023 | 70                       | 40                         | 12                        | 64                          | 85                            | 31                           |
| 29-6-2023 | 70                       | 40                         | 12                        | 61                          | 85                            | 33                           |
| 28-6-2023 | 70                       | 40                         | 12                        | 60                          | 85                            | 34                           |
| 27-6-2023 | 70                       | 40                         | 12                        | 61                          | 85                            | 33                           |
| 26-6-2023 | 70                       | 40                         | 12                        | 62                          | 85                            | 33                           |
| 25-6-2023 | 70                       | 40                         | 12                        | 63                          | 85                            | 32                           |

## Harddisk Usage AUJ\_PRD\_ABS\_APP2

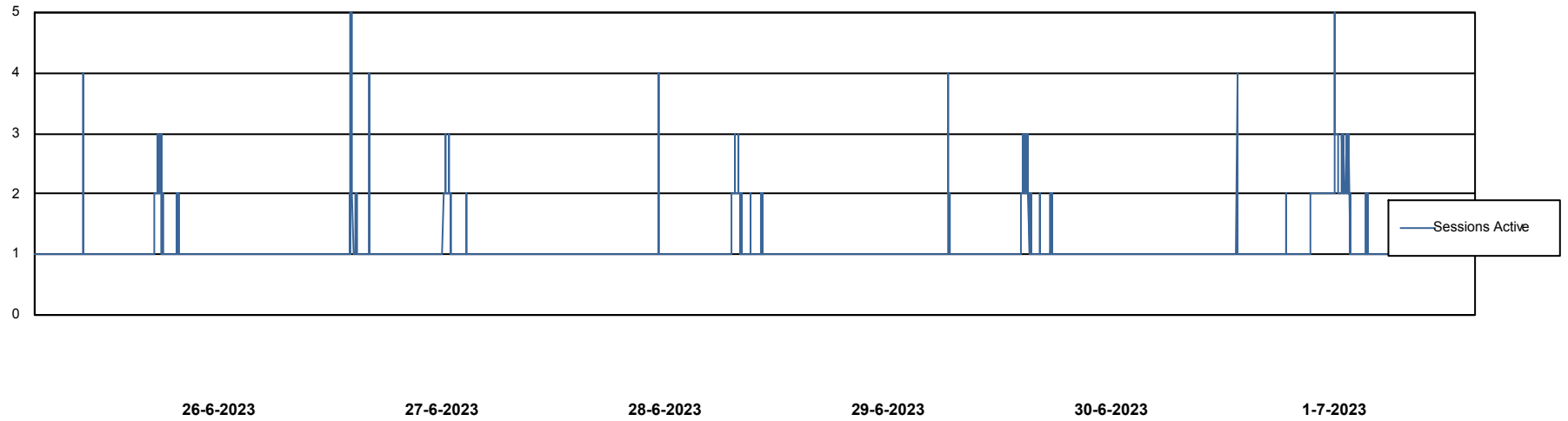
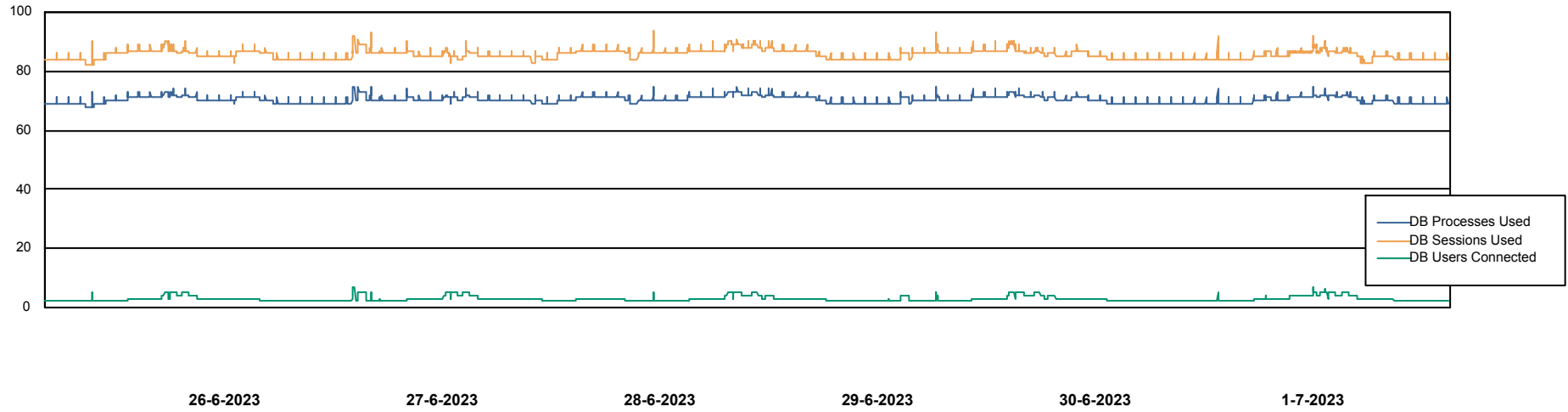
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 1-7-2023  | 84                       | 40                         | 6                         | 75                          | 85                            | 22                           |
| 30-6-2023 | 84                       | 40                         | 6                         | 75                          | 85                            | 22                           |
| 29-6-2023 | 84                       | 40                         | 6                         | 75                          | 85                            | 21                           |
| 28-6-2023 | 84                       | 40                         | 6                         | 76                          | 85                            | 21                           |
| 27-6-2023 | 84                       | 40                         | 6                         | 76                          | 85                            | 20                           |
| 26-6-2023 | 84                       | 40                         | 6                         | 77                          | 85                            | 19                           |
| 25-6-2023 | 84                       | 40                         | 6                         | 78                          | 85                            | 19                           |

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## Database Performance AUJ Prod. BI DB (PABSBI1 server)

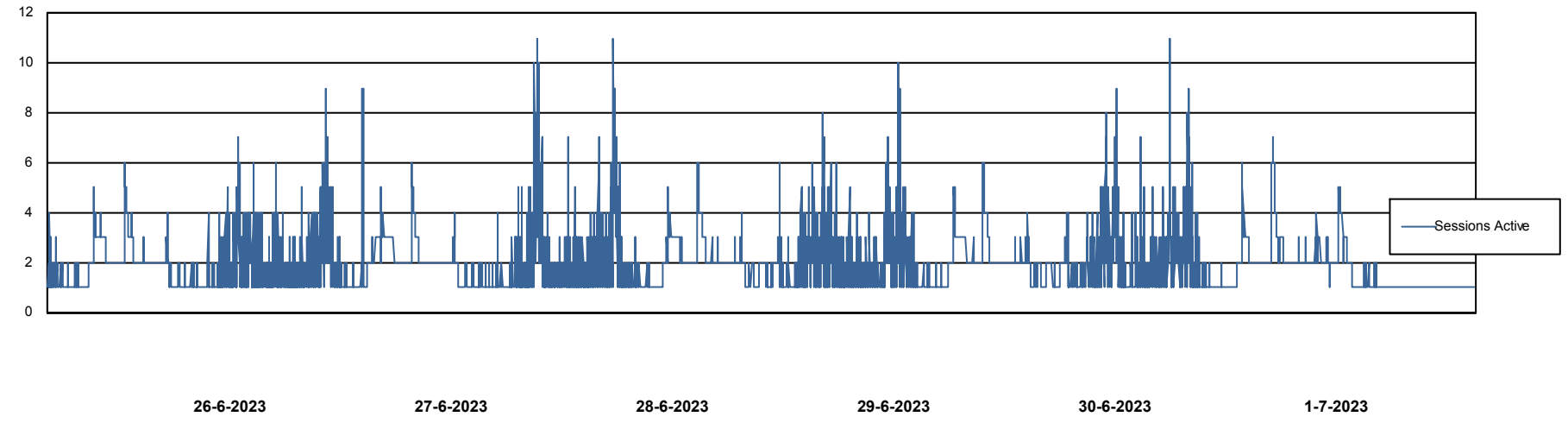
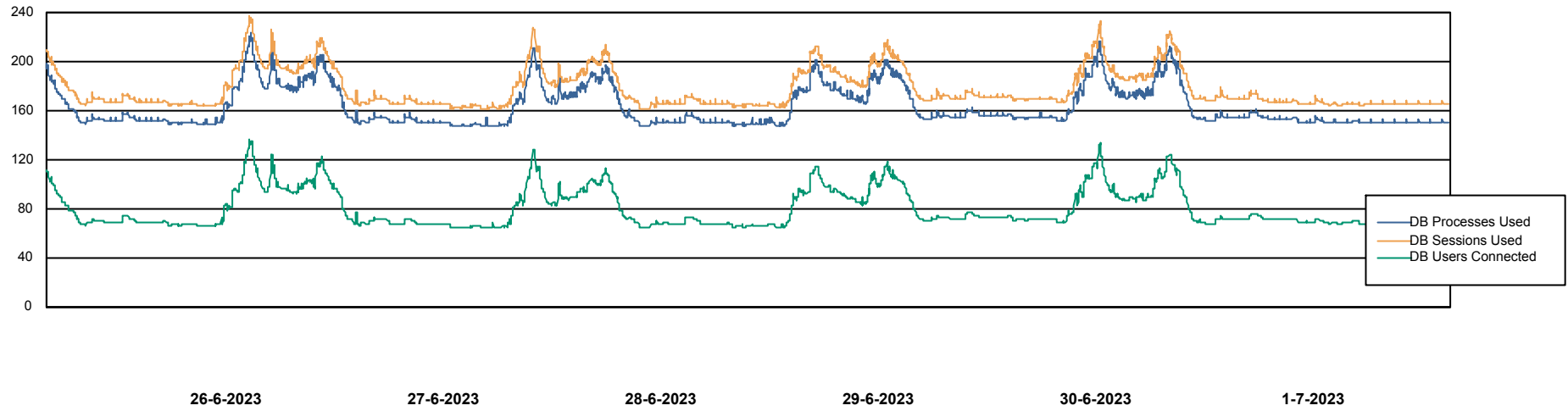


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## Database Performance AUJ\_DB1\_Primary



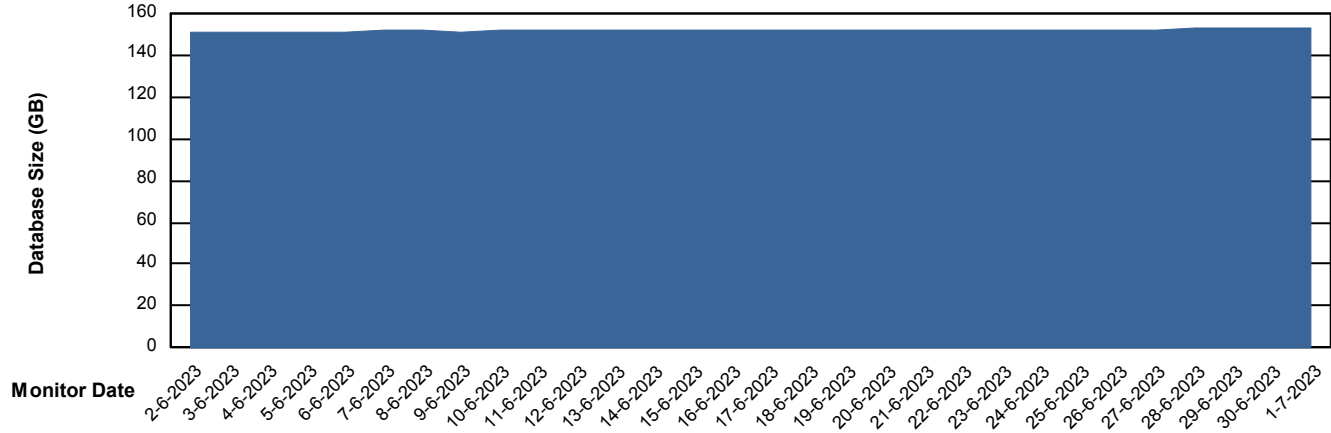
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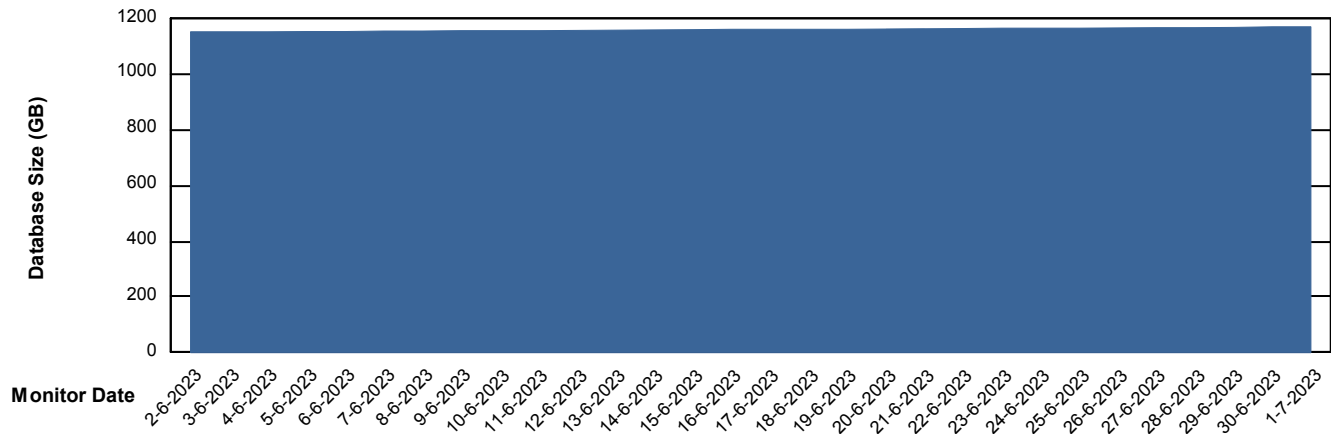
DATABASE SIZE AUJ Prod. BI DB (PABSBI1 server)

### Database growth over last month



DATABASE SIZE AUJ\_DB1\_Primary

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace AUJ Prod. BI DB (PABSBI1 server)

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1-7-2023  | ABSDATA         | 150           | 125           | 17              |
|           | INDX            | 30            | 25            | 17              |
| 30-6-2023 | ABSDATA         | 150           | 125           | 17              |
|           | INDX            | 30            | 25            | 17              |
| 29-6-2023 | ABSDATA         | 150           | 125           | 17              |
|           | INDX            | 30            | 25            | 17              |
| 28-6-2023 | ABSDATA         | 150           | 125           | 17              |
|           | INDX            | 30            | 25            | 17              |
| 27-6-2023 | ABSDATA         | 150           | 125           | 17              |
|           | INDX            | 30            | 25            | 17              |
| 26-6-2023 | ABSDATA         | 150           | 125           | 17              |
|           | INDX            | 30            | 25            | 17              |
| 25-6-2023 | ABSDATA         | 150           | 125           | 17              |
|           | INDX            | 30            | 25            | 17              |

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Database Tablespace AUJ\_DB1\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1-7-2023  | ABSDATA         | 659           | 550           | 17              |
|           | INDX            | 734           | 611           | 17              |
| 30-6-2023 | ABSDATA         | 659           | 550           | 17              |
|           | INDX            | 734           | 611           | 17              |
| 29-6-2023 | ABSDATA         | 659           | 549           | 17              |
|           | INDX            | 734           | 611           | 17              |
| 28-6-2023 | ABSDATA         | 659           | 549           | 17              |
|           | INDX            | 734           | 610           | 17              |
| 27-6-2023 | ABSDATA         | 659           | 548           | 17              |
|           | INDX            | 734           | 610           | 17              |
| 26-6-2023 | ABSDATA         | 659           | 548           | 17              |
|           | INDX            | 734           | 609           | 17              |
| 25-6-2023 | ABSDATA         | 659           | 547           | 17              |
|           | INDX            | 734           | 609           | 17              |

BI Status and last ETL error for AUJ Prod. BI DB (PABSBI1 server)

|                                     | ma 26/6/2023 | di 27/6/2023 | wo 28/6/2023 | do 29/6/2023 | vr 30/6/2023 | za 1/7/2023 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|-------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK          |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK          |

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| BI last ETL error for | AUJ Prod. BI DB (PABSBI1 server) |
|-----------------------|----------------------------------|
| do, 29-06-2023        | None                             |
| vr, 30-06-2023        | None                             |
| za, 1-07-2023         | None                             |
| vr, 30-06-2023        | None                             |
| za, 1-07-2023         | None                             |
| di, 27-06-2023        | None                             |
| wo, 28-06-2023        | None                             |
| zo, 25-06-2023        | None                             |
| do, 29-06-2023        | None                             |
| ma, 26-06-2023        | None                             |
| di, 27-06-2023        | None                             |
| ma, 26-06-2023        | None                             |
| wo, 28-06-2023        | None                             |
| zo, 25-06-2023        | None                             |

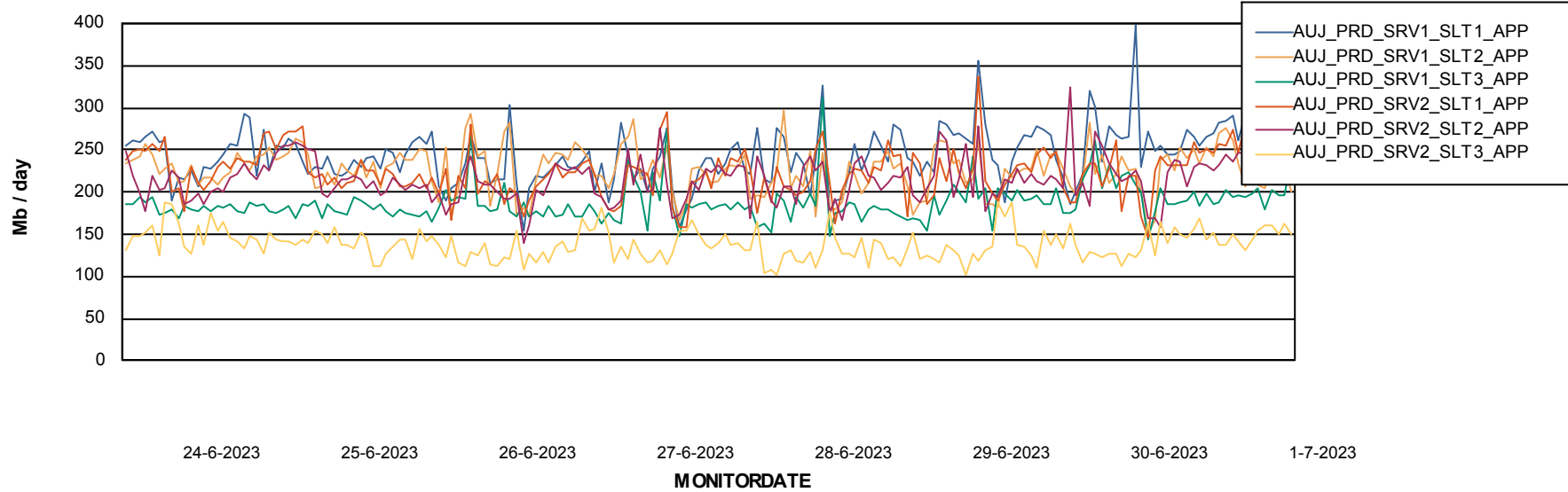
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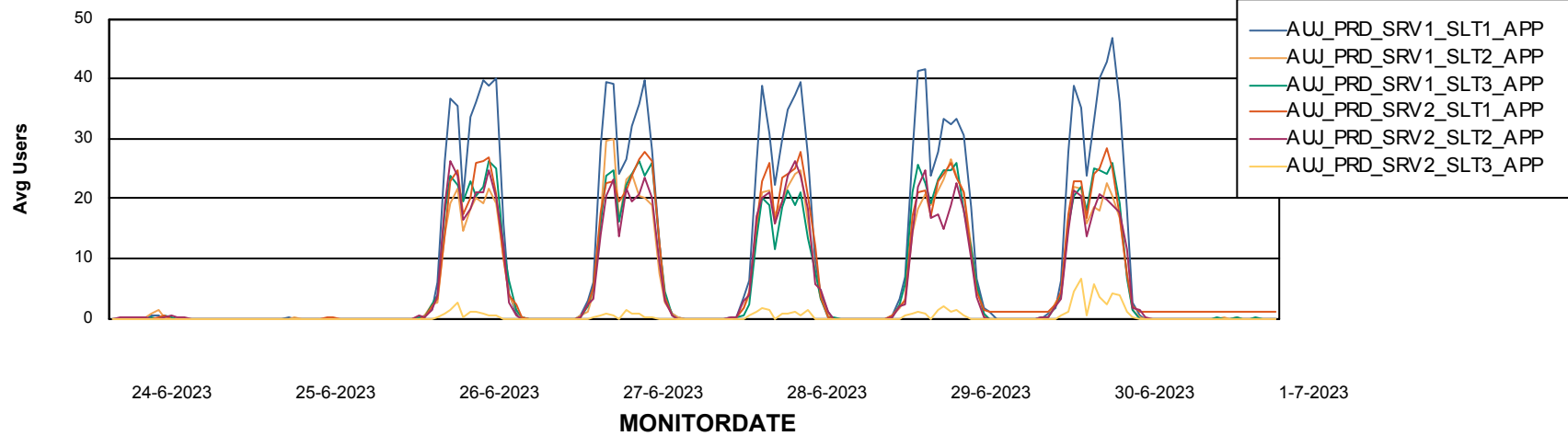


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



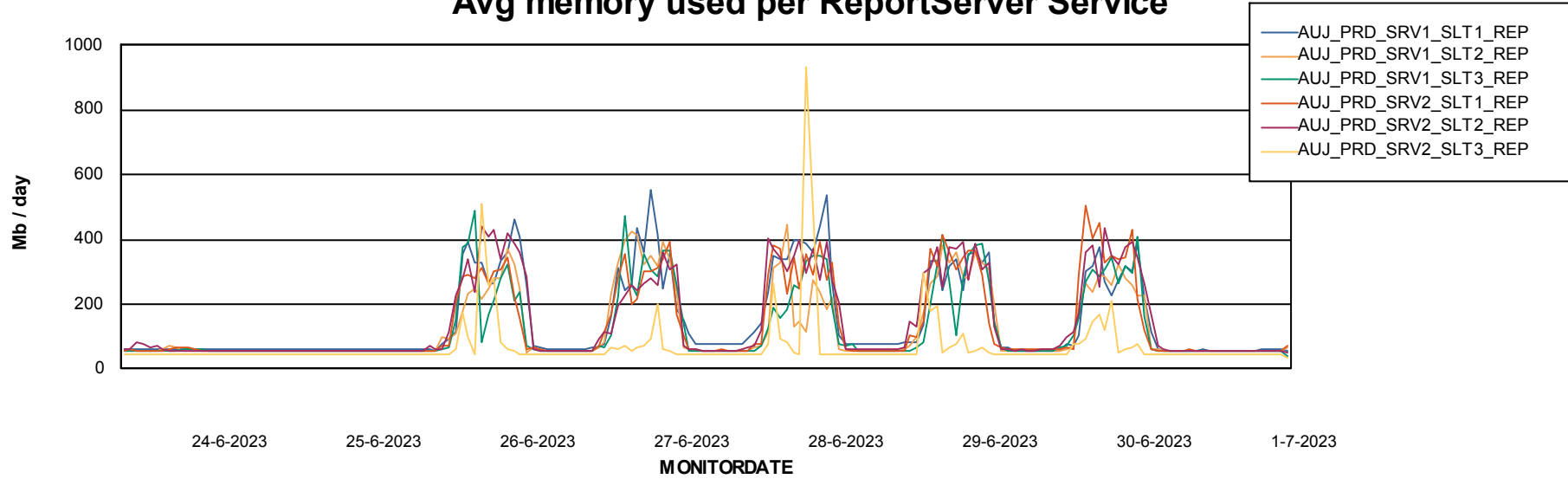
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

