

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
24-6-2023	70	199	61	16	1,100	928
23-6-2023	69	199	61	18	1,100	902
22-6-2023	70	199	61	18	1,100	898
21-6-2023	70	199	61	19	1,100	888
20-6-2023	70	199	61	20	1,100	878
19-6-2023	58	199	84	14	1,100	949
18-6-2023	71	199	59	12	1,100	971

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
24-6-2023	67	199	66	17	1,000	828
23-6-2023	67	199	67	18	1,000	819
22-6-2023	66	199	67	19	1,000	814
21-6-2023	66	199	67	19	1,000	810
20-6-2023	67	199	67	19	1,000	807
19-6-2023	66	199	67	19	1,000	806
18-6-2023	67	199	65	21	1,000	791

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
24-6-2023	19	299	244
23-6-2023	19	299	243
22-6-2023	19	299	243
21-6-2023	19	299	243
20-6-2023	20	299	240
19-6-2023	20	299	240
18-6-2023	20	299	240

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
24-6-2023	84	299	48
23-6-2023	84	299	48
22-6-2023	84	299	47
21-6-2023	84	299	47
20-6-2023	84	299	47
19-6-2023	84	299	48
18-6-2023	84	299	47

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

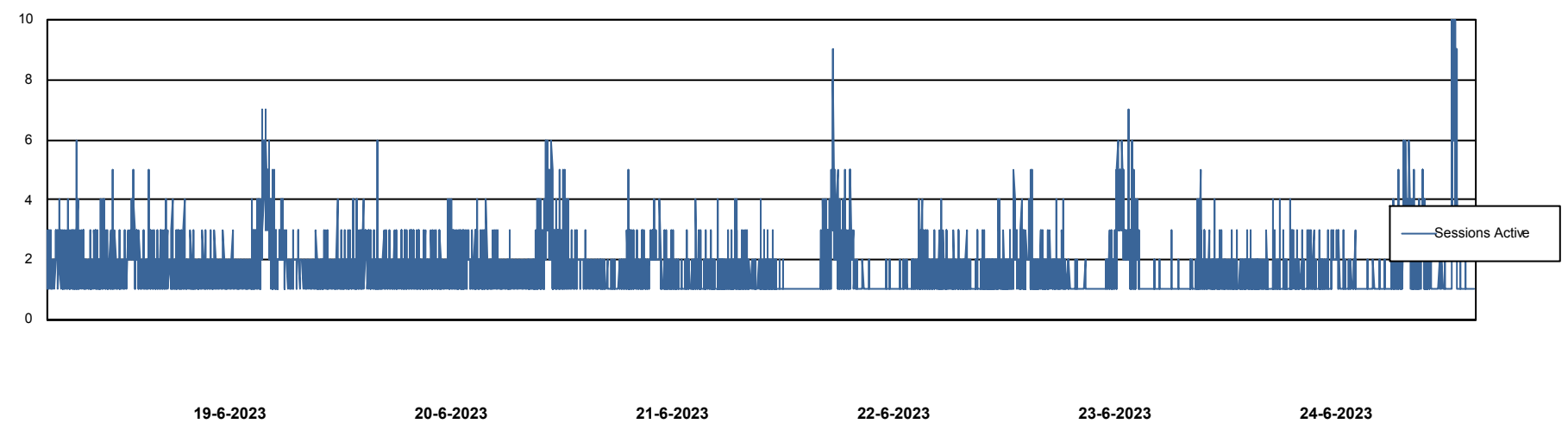
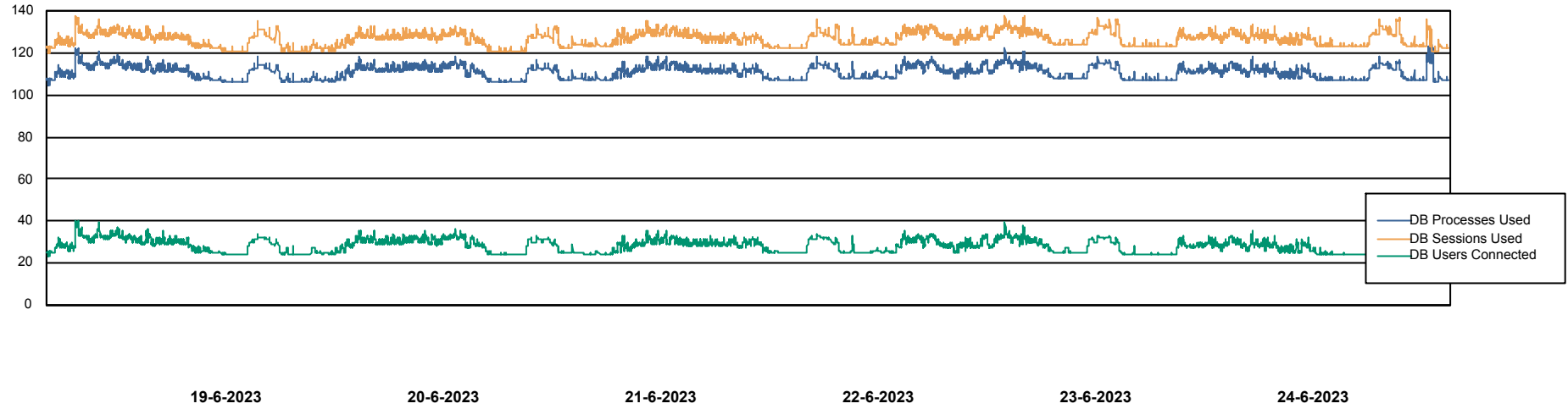
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
24-6-2023	90	199	20
23-6-2023	90	199	20
22-6-2023	90	199	20
21-6-2023	90	199	20
20-6-2023	90	199	20
19-6-2023	90	199	20
18-6-2023	90	199	20

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## Database Performance CUS\_ProdDB\_Primary

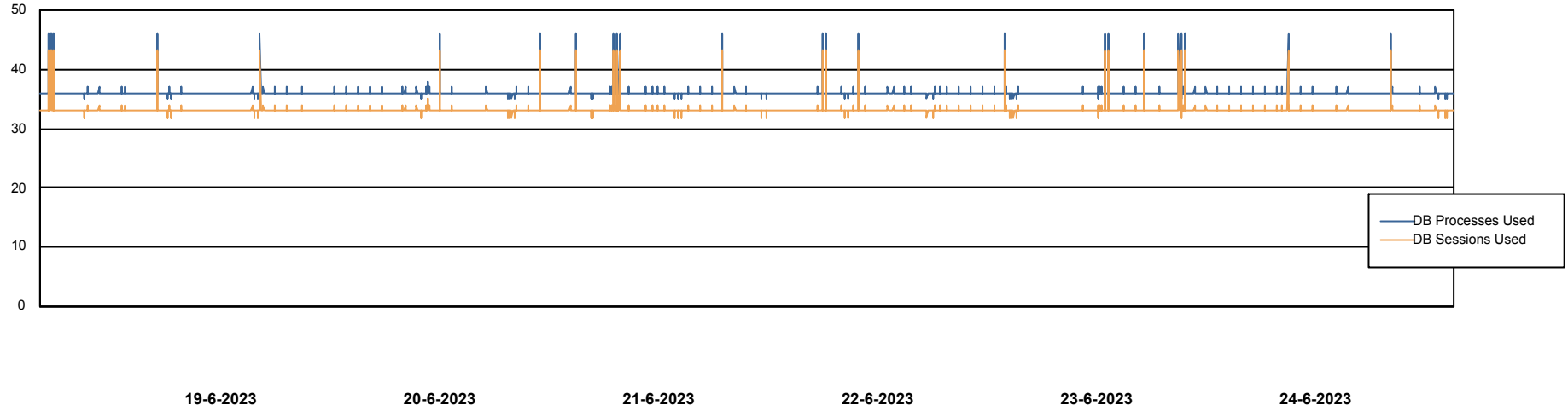


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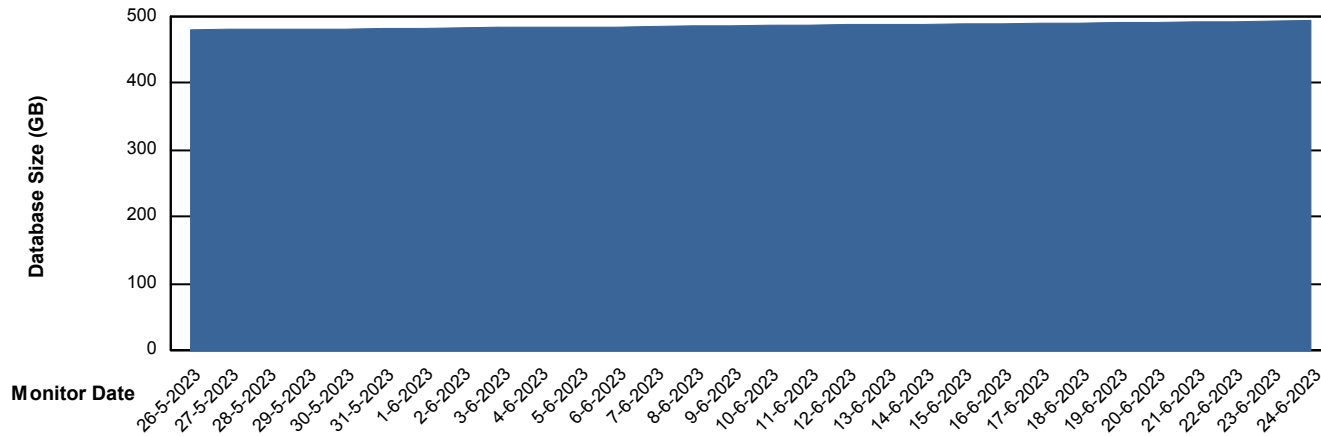


## Database Performance CUS\_ProdDB\_Standby



## DATABASE SIZE CUS\_ProdDB\_Primary

### Database growth over last month



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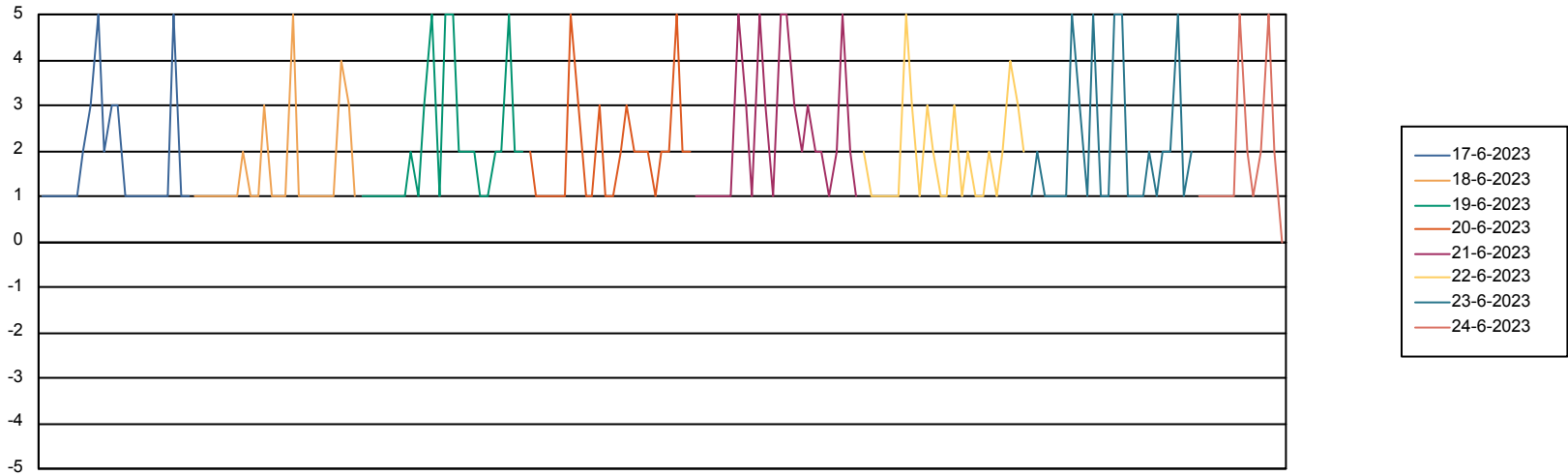


Database Tablespace CUS\_ProdDB\_Primary

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
24-6-2023	ABSDATA	244	203	17
	INDX	331	276	16
23-6-2023	ABSDATA	244	202	17
	INDX	331	276	17
22-6-2023	ABSDATA	244	202	17
	INDX	331	276	17
21-6-2023	ABSDATA	244	202	17
	INDX	331	276	17
20-6-2023	ABSDATA	244	201	17
	INDX	331	275	17
19-6-2023	ABSDATA	244	201	18
	INDX	331	275	17
18-6-2023	ABSDATA	244	201	18
	INDX	331	275	17

Standby Database Health CUS\_Production (24/7)

Recovery lag for last 7 days



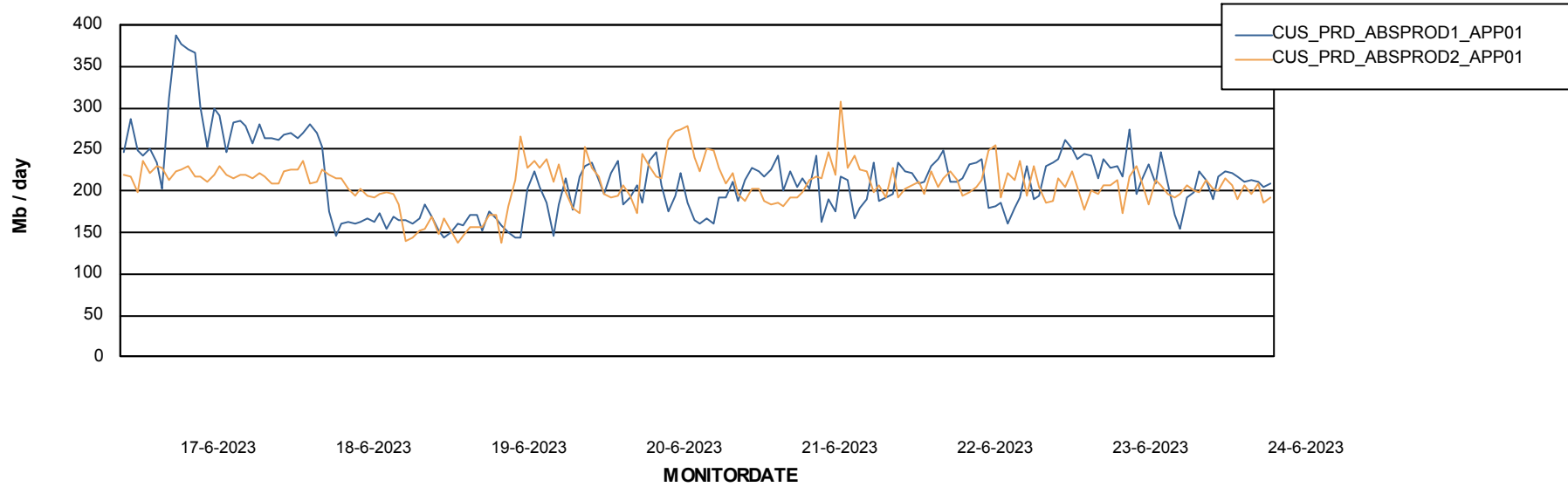
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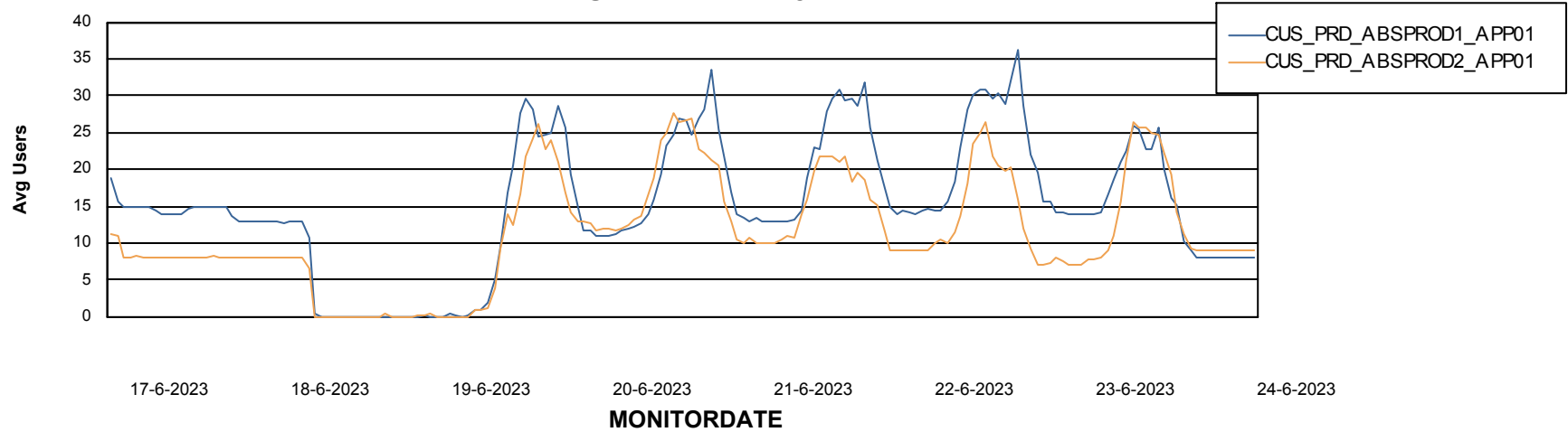


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



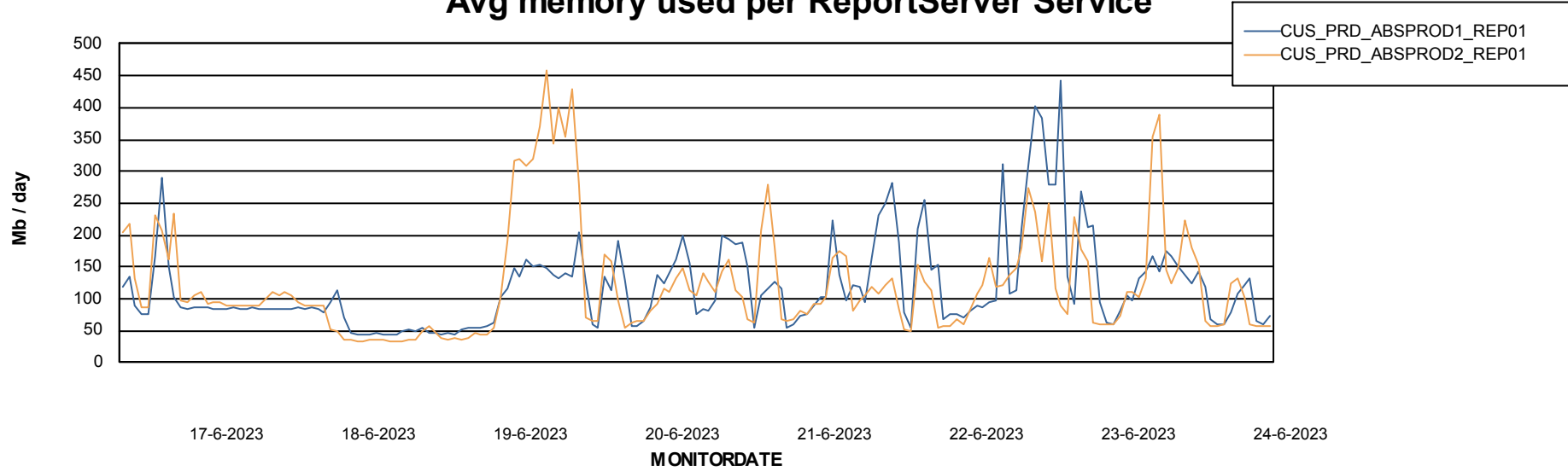
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



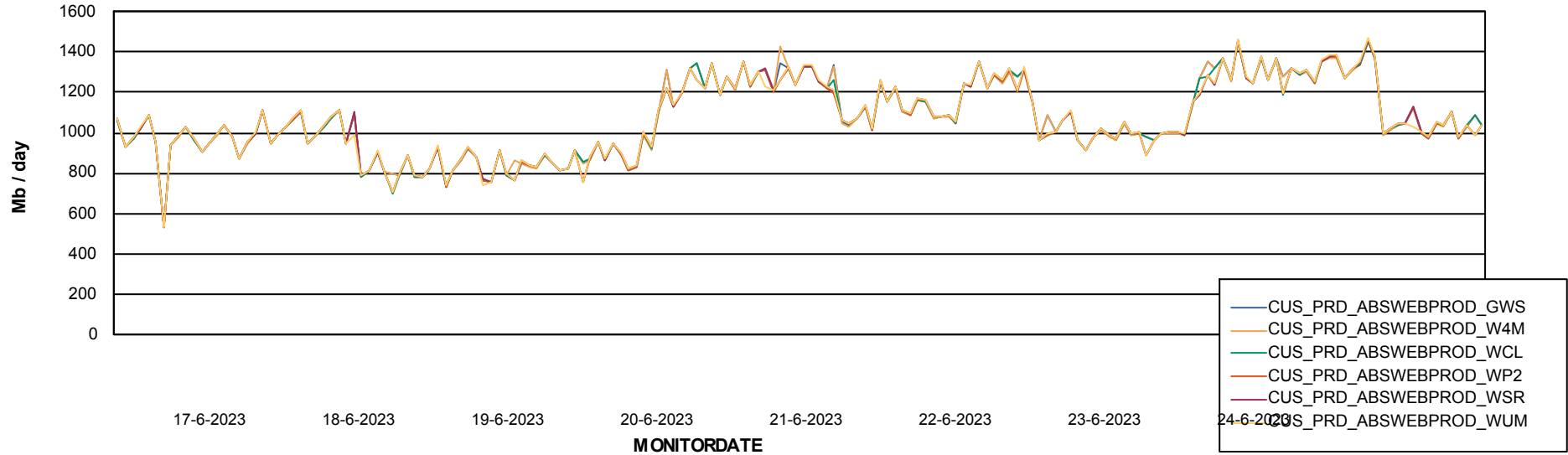
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

