

# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Harddisk Usage NIX\_PRD\_ABSAPP01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 17-6-2023 | 65                        | 207                         | 72                         | 100                       | 98                          | 0                          |
| 16-6-2023 | 65                        | 207                         | 72                         | 100                       | 98                          | 0                          |
| 15-6-2023 | 66                        | 207                         | 71                         | 100                       | 98                          | 0                          |
| 14-6-2023 | 66                        | 207                         | 70                         | 100                       | 98                          | 0                          |
| 13-6-2023 | 66                        | 207                         | 70                         | 100                       | 98                          | 0                          |
| 12-6-2023 | 66                        | 207                         | 70                         | 100                       | 98                          | 0                          |
| 11-6-2023 | 66                        | 207                         | 70                         | 100                       | 98                          | 0                          |

## Harddisk Usage NIX\_PRD\_ABSAPP04

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 17-6-2023 | 17                        | 127                         | 105                        |
| 16-6-2023 | 18                        | 127                         | 104                        |
| 15-6-2023 | 19                        | 127                         | 102                        |
| 14-6-2023 | 20                        | 127                         | 101                        |
| 13-6-2023 | 20                        | 127                         | 101                        |
| 12-6-2023 | 20                        | 127                         | 101                        |
| 11-6-2023 | 20                        | 127                         | 101                        |

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Harddisk Usage NIX\_PRD\_ABSWEB02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 17-6-2023 | 86                        | 300                         | 42                         |
| 16-6-2023 | 86                        | 300                         | 42                         |
| 15-6-2023 | 86                        | 300                         | 41                         |
| 14-6-2023 | 86                        | 300                         | 42                         |
| 13-6-2023 | 86                        | 300                         | 41                         |
| 12-6-2023 | 86                        | 300                         | 41                         |
| 11-6-2023 | 86                        | 300                         | 41                         |

Harddisk Usage NIX\_PRD\_BISRV

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 17-6-2023 | 48                        | 836                         | 439                        |
| 16-6-2023 | 46                        | 836                         | 450                        |
| 15-6-2023 | 46                        | 836                         | 454                        |
| 14-6-2023 | 46                        | 836                         | 450                        |
| 13-6-2023 | 46                        | 836                         | 450                        |
| 12-6-2023 | 46                        | 836                         | 452                        |
| 11-6-2023 | 46                        | 836                         | 453                        |

# Weekly SLA Customer Report

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Harddisk Usage NIX\_PRD\_ORCDB1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 17-6-2023 | 69                        | 554                         | 173                        | 47                        | 586                         | 309                        | 52                        | 605                         | 294                        | 38                        |
| 16-6-2023 | 66                        | 554                         | 186                        | 47                        | 586                         | 309                        | 52                        | 605                         | 294                        | 36                        |
| 15-6-2023 | 68                        | 554                         | 175                        | 47                        | 586                         | 309                        | 52                        | 605                         | 294                        | 35                        |
| 14-6-2023 | 69                        | 554                         | 173                        | 47                        | 586                         | 309                        | 52                        | 605                         | 294                        | 36                        |
| 13-6-2023 | 69                        | 554                         | 174                        | 47                        | 586                         | 309                        | 52                        | 605                         | 294                        | 38                        |
| 12-6-2023 | 69                        | 554                         | 172                        | 47                        | 586                         | 309                        | 52                        | 605                         | 294                        | 39                        |
| 11-6-2023 | 69                        | 554                         | 172                        | 47                        | 586                         | 309                        | 52                        | 605                         | 294                        | 39                        |

Harddisk Usage NIX\_PRD\_ORCDB2

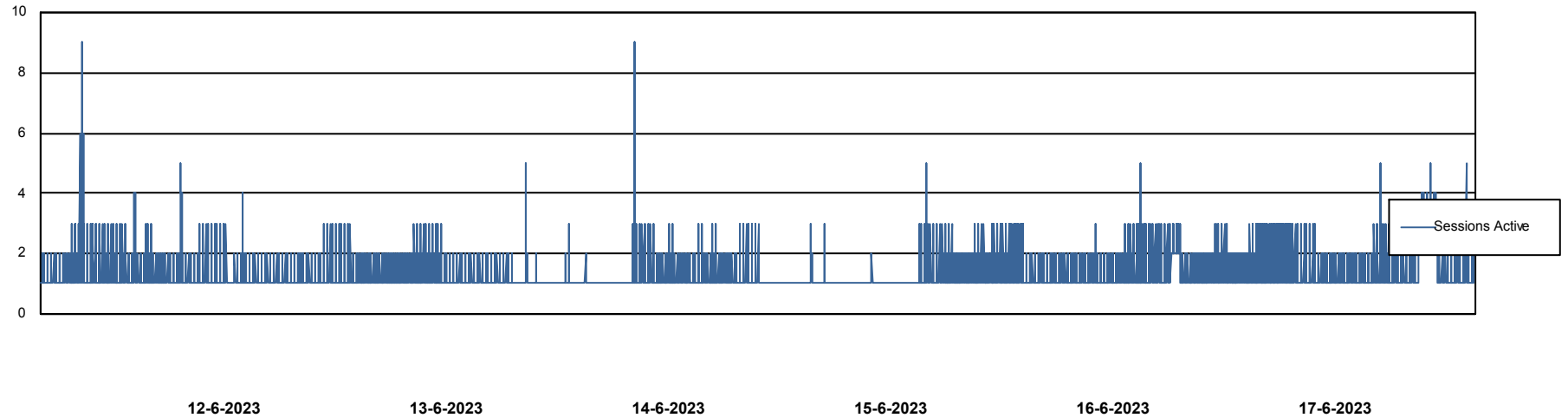
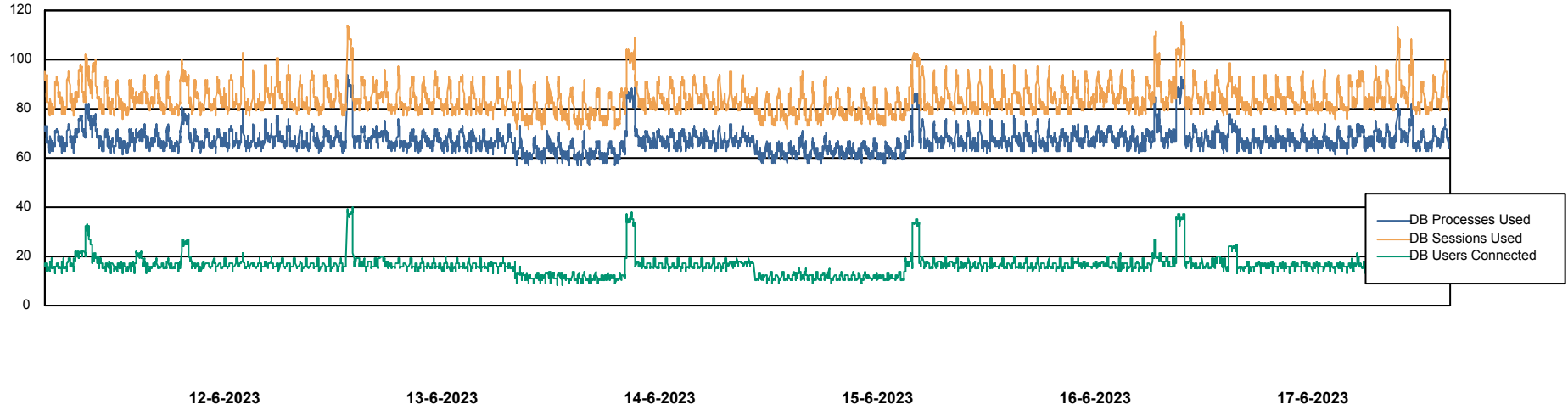
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 17-6-2023 | 88                        | 574                         | 68                         | 43                        | 488                         | 280                        | 57                        | 684                         | 294                        | 88                        |
| 16-6-2023 | 88                        | 574                         | 67                         | 43                        | 488                         | 280                        | 57                        | 684                         | 293                        | 87                        |
| 15-6-2023 | 88                        | 574                         | 66                         | 43                        | 488                         | 280                        | 57                        | 684                         | 294                        | 86                        |
| 14-6-2023 | 88                        | 574                         | 67                         | 43                        | 488                         | 280                        | 57                        | 684                         | 293                        | 88                        |
| 13-6-2023 | 88                        | 574                         | 67                         | 43                        | 488                         | 280                        | 57                        | 684                         | 293                        | 88                        |
| 12-6-2023 | 89                        | 574                         | 66                         | 43                        | 488                         | 280                        | 57                        | 684                         | 293                        | 89                        |
| 11-6-2023 | 89                        | 574                         | 66                         | 43                        | 488                         | 280                        | 57                        | 684                         | 293                        | 88                        |

# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Database Performance NIXDB\_BI

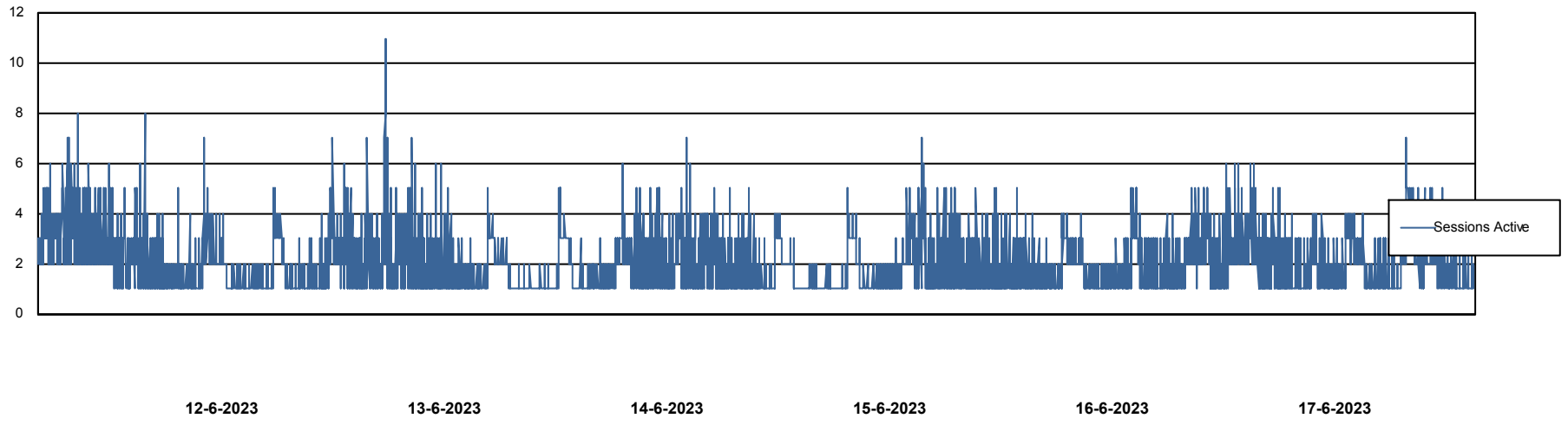
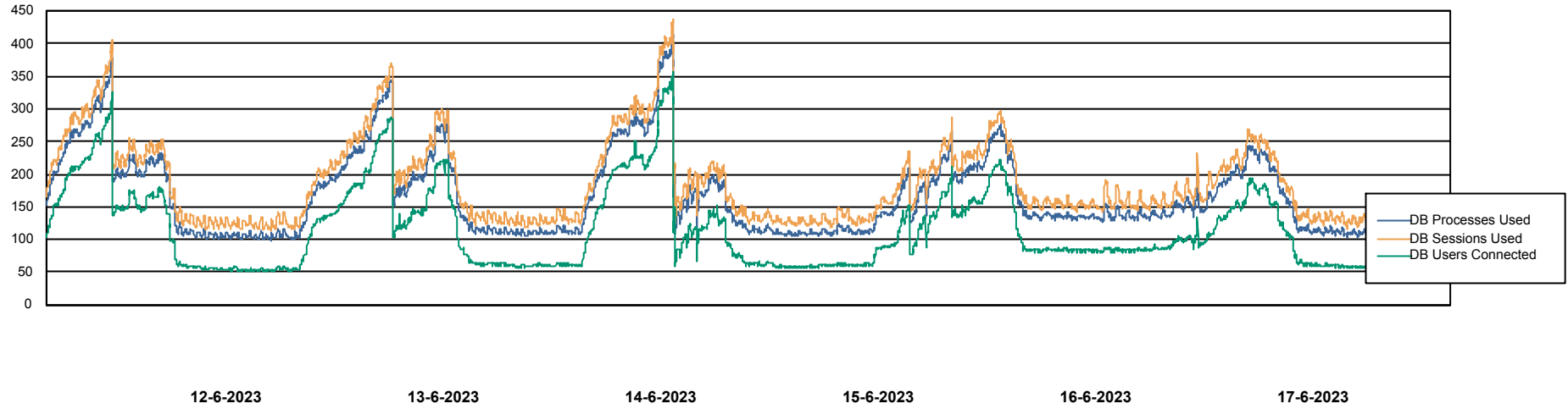


# Weekly SLA Customer Report

Customer NIX\_Production  
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## Database Performance NIXDB\_Production



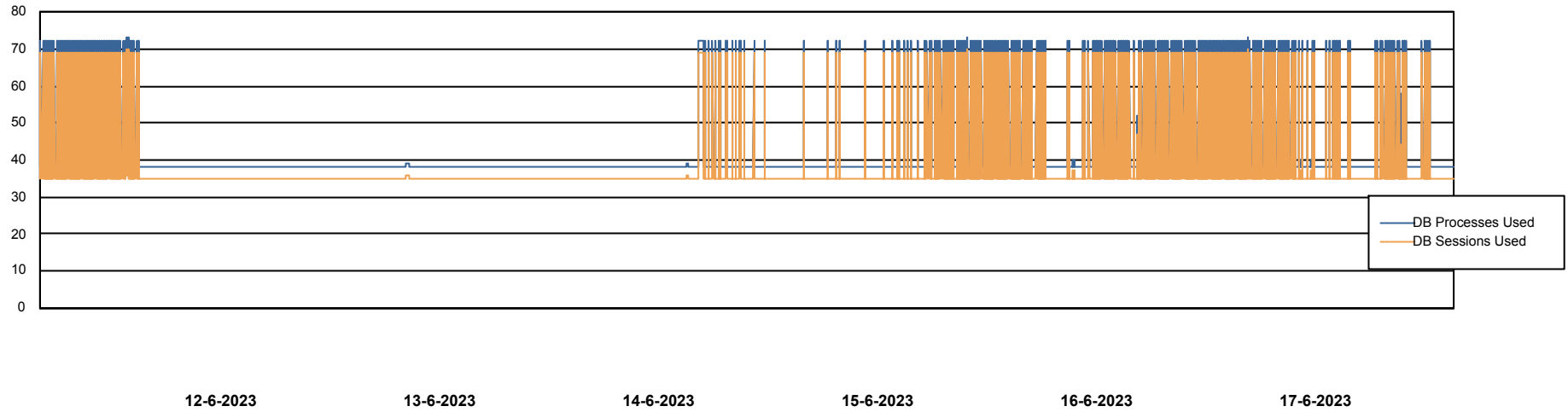
# Weekly SLA Customer Report

Customer NIX\_Production  
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Database Performance NIXDB\_Standby

DB Processes Max 300



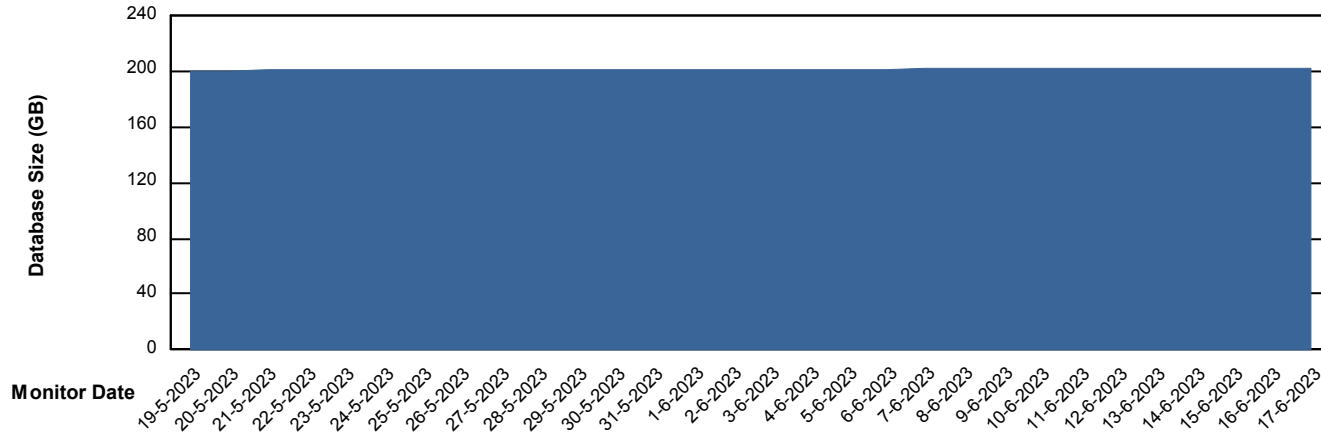
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



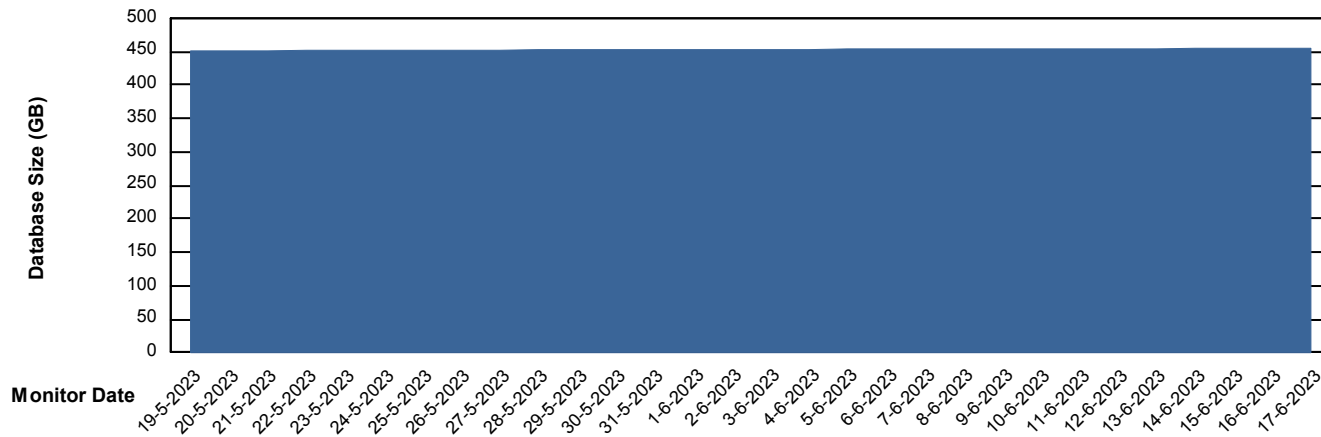
DATABASE SIZE NIXDB\_BI

### Database growth over last month



DATABASE SIZE NIXDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Database Tablespace NIXDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-6-2023 | ABSDATA         | 99            | 83            | 16              |
|           | INDX            | 140           | 117           | 16              |
| 16-6-2023 | ABSDATA         | 99            | 83            | 16              |
|           | INDX            | 140           | 117           | 16              |
| 15-6-2023 | ABSDATA         | 99            | 83            | 17              |
|           | INDX            | 140           | 117           | 17              |
| 14-6-2023 | ABSDATA         | 99            | 83            | 17              |
|           | INDX            | 140           | 117           | 17              |
| 13-6-2023 | ABSDATA         | 99            | 83            | 17              |
|           | INDX            | 140           | 117           | 17              |
| 12-6-2023 | ABSDATA         | 99            | 83            | 17              |
|           | INDX            | 140           | 117           | 17              |
| 11-6-2023 | ABSDATA         | 99            | 83            | 17              |
|           | INDX            | 140           | 117           | 17              |

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Database Tablespace NIXDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-6-2023 | ABSDATA         | 221           | 185           | 16              |
|           | INDX            | 293           | 245           | 16              |
| 16-6-2023 | ABSDATA         | 221           | 185           | 16              |
|           | INDX            | 293           | 245           | 16              |
| 15-6-2023 | ABSDATA         | 221           | 185           | 16              |
|           | INDX            | 293           | 245           | 17              |
| 14-6-2023 | ABSDATA         | 221           | 185           | 16              |
|           | INDX            | 293           | 245           | 17              |
| 13-6-2023 | ABSDATA         | 221           | 185           | 16              |
|           | INDX            | 293           | 244           | 17              |
| 12-6-2023 | ABSDATA         | 221           | 185           | 16              |
|           | INDX            | 293           | 244           | 17              |
| 11-6-2023 | ABSDATA         | 221           | 185           | 16              |
|           | INDX            | 293           | 244           | 17              |

BI Status and last ETL error for NIXDB\_BI

|                                     | ma 12/6/2023 | di 13/6/2023 | wo 14/6/2023 | do 15/6/2023 | vr 16/6/2023 | za 17/6/2023 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK           |

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| BI last ETL error for | NIXDB_BI |
|-----------------------|----------|
| zo, 11-06-2023        | None     |
| ma, 12-06-2023        | None     |
| zo, 11-06-2023        | None     |
| ma, 12-06-2023        | None     |
| di, 13-06-2023        | None     |
| wo, 14-06-2023        | None     |
| do, 15-06-2023        | None     |
| vr, 16-06-2023        | None     |
| di, 13-06-2023        | None     |
| do, 15-06-2023        | None     |
| vr, 16-06-2023        | None     |
| za, 17-06-2023        | None     |
| wo, 14-06-2023        | None     |
| za, 17-06-2023        | None     |

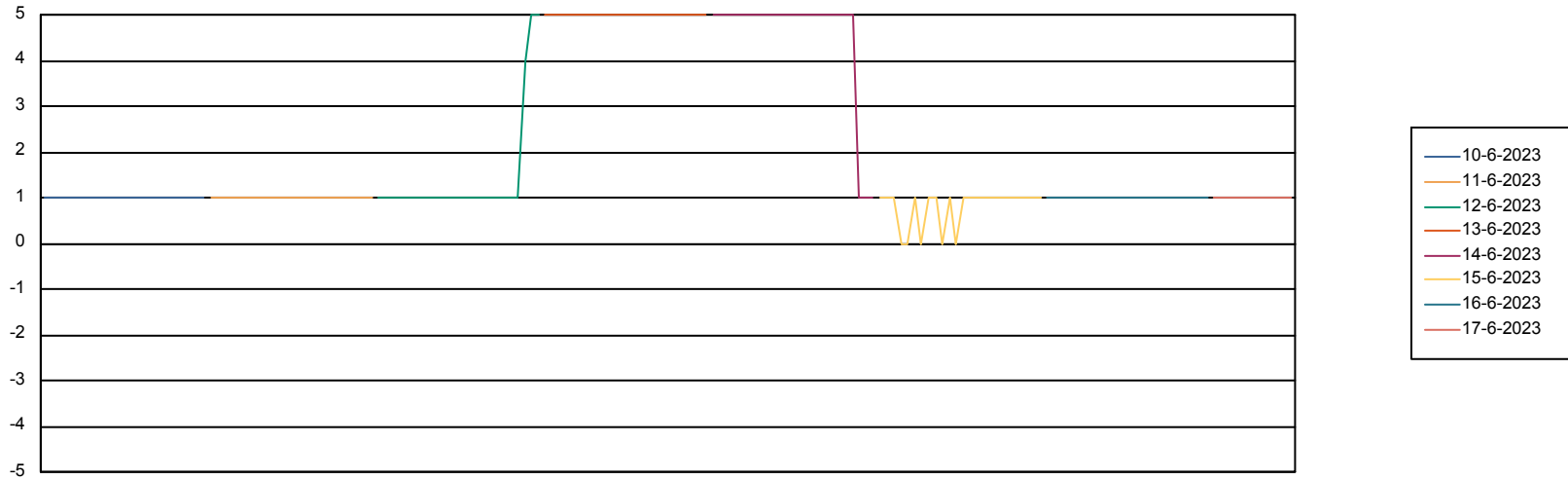
# Weekly SLA Customer Report

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Standby Database Health NIX\_Production

### Recovery lag for last 7 days



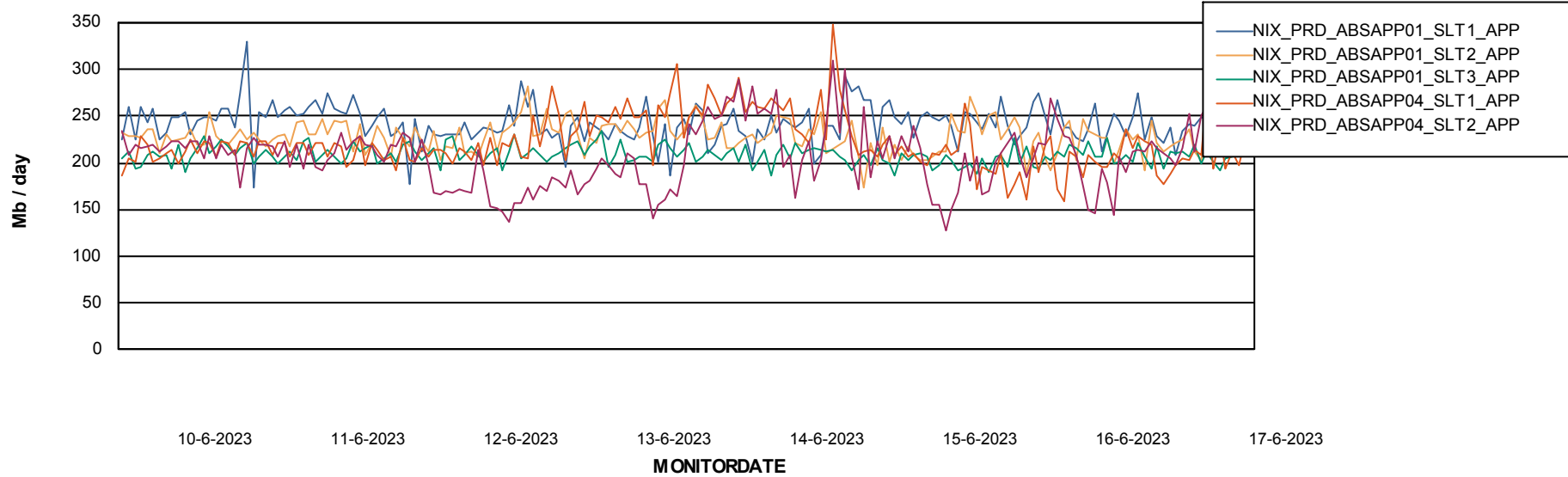
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Database ID 51

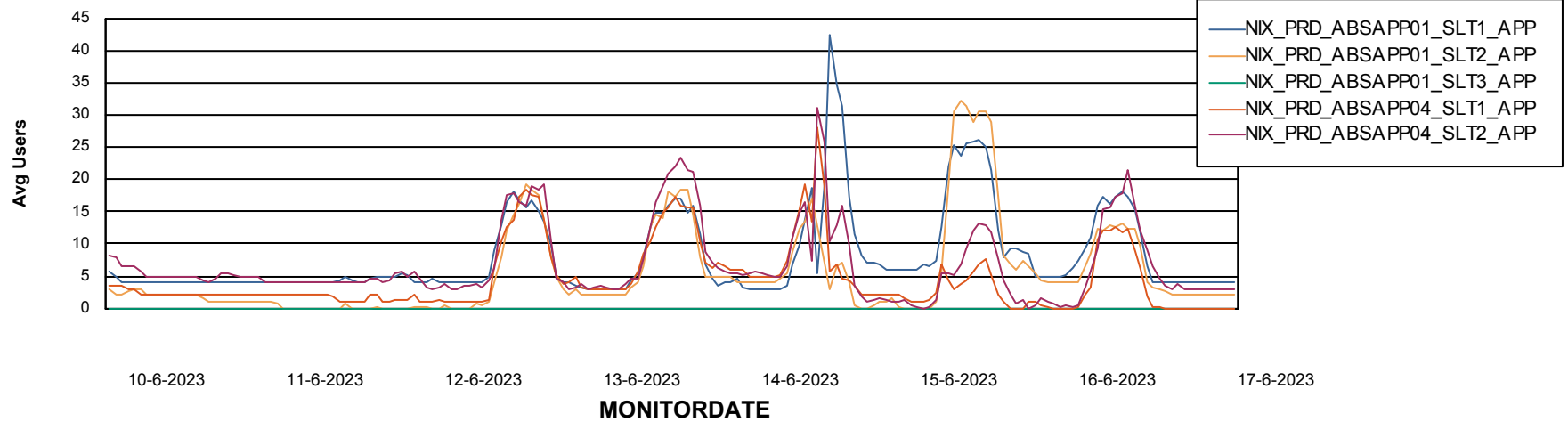


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



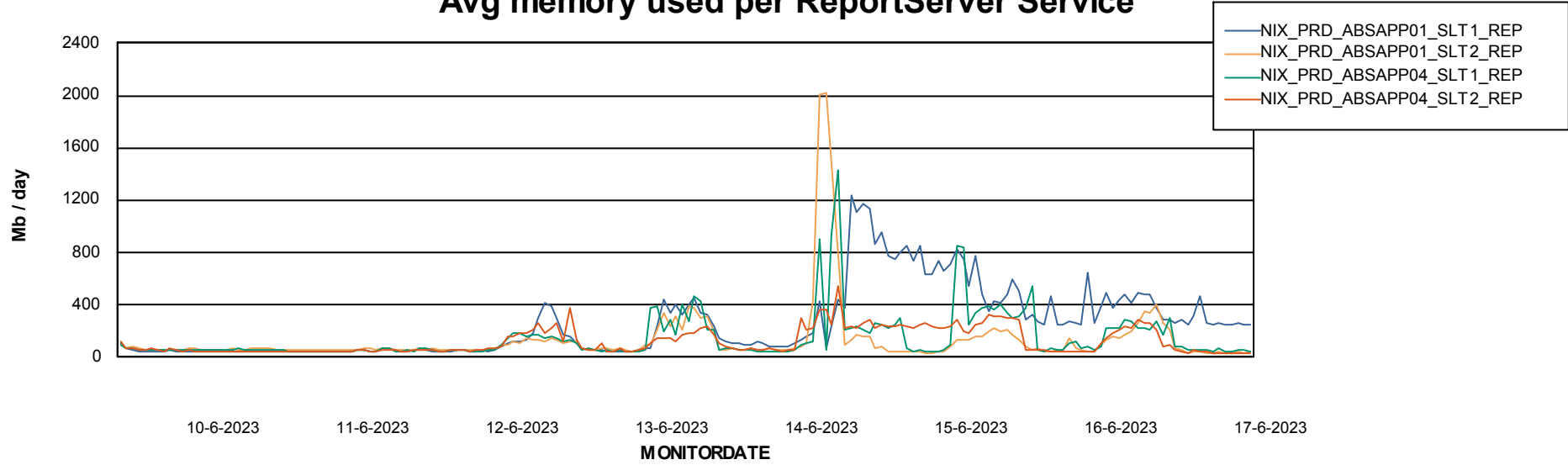
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



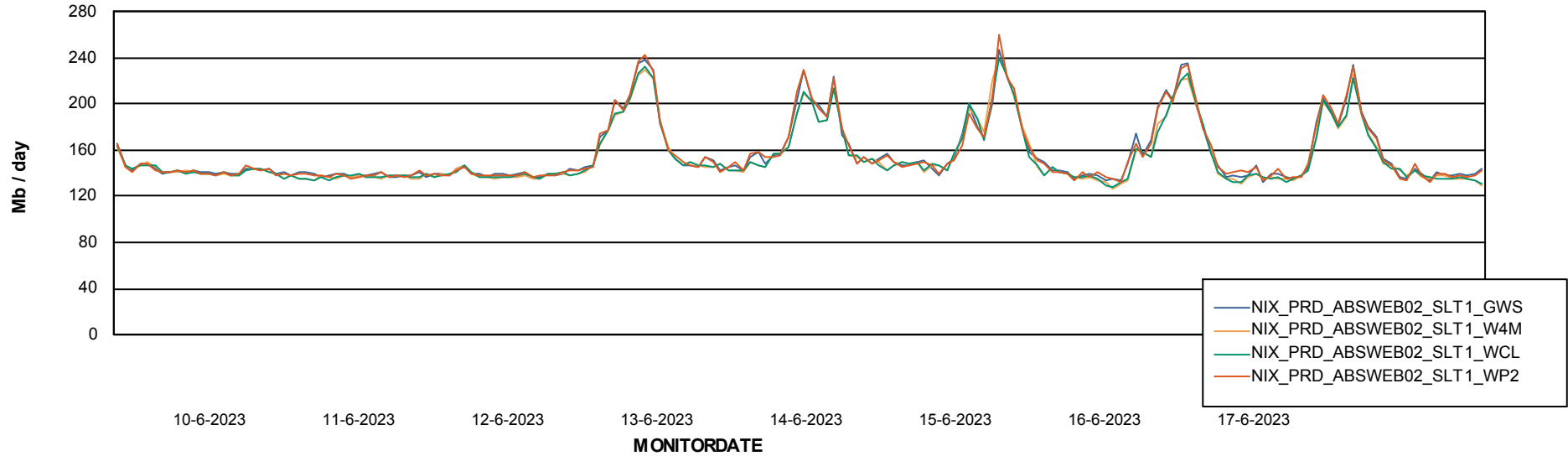
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



### Disaster per ABS component

