

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on J: (%)
10-6-2023	36	97	62	59	488	201	79	314	67	31
9-6-2023	33	97	65	59	488	201	79	314	67	31
8-6-2023	34	97	64	59	488	201	79	314	67	31
7-6-2023	36	97	63	59	488	201	79	314	67	31
6-6-2023	35	97	63	59	488	201	79	314	66	31
5-6-2023	35	97	63	59	488	201	79	314	66	31
4-6-2023	35	97	63	59	488	201	79	314	66	31

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10-6-2023	46	100	54	26	800	592	82	400	71
9-6-2023	46	100	54	26	800	590	81	400	77
8-6-2023	46	100	54	26	800	589	79	400	83
7-6-2023	46	100	54	26	800	589	80	400	80
6-6-2023	46	100	54	26	800	589	81	400	75
5-6-2023	46	100	54	26	800	588	82	400	73
4-6-2023	46	100	54	26	800	589	81	400	74

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10-6-2023	68	279	88	42	838	483	87	559	71
9-6-2023	69	279	88	42	838	483	86	559	77
8-6-2023	69	279	88	42	838	483	85	559	82
7-6-2023	69	279	87	42	838	483	86	559	80
6-6-2023	69	279	87	42	838	483	87	559	75
5-6-2023	69	279	87	42	838	483	87	559	73
4-6-2023	69	279	87	42	838	483	87	559	74

## Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	57	100	43
9-6-2023	57	100	43
8-6-2023	57	100	43
7-6-2023	57	100	43
6-6-2023	57	100	43
5-6-2023	57	100	43
4-6-2023	57	100	42

# Weekly SLA Customer Report

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 Database ID 116



Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	67	100	33
9-6-2023	67	100	33
8-6-2023	67	100	33
7-6-2023	67	100	33
6-6-2023	67	100	33
5-6-2023	67	100	33
4-6-2023	67	100	33

Harddisk Usage NOA\_PRD\_NovoLink

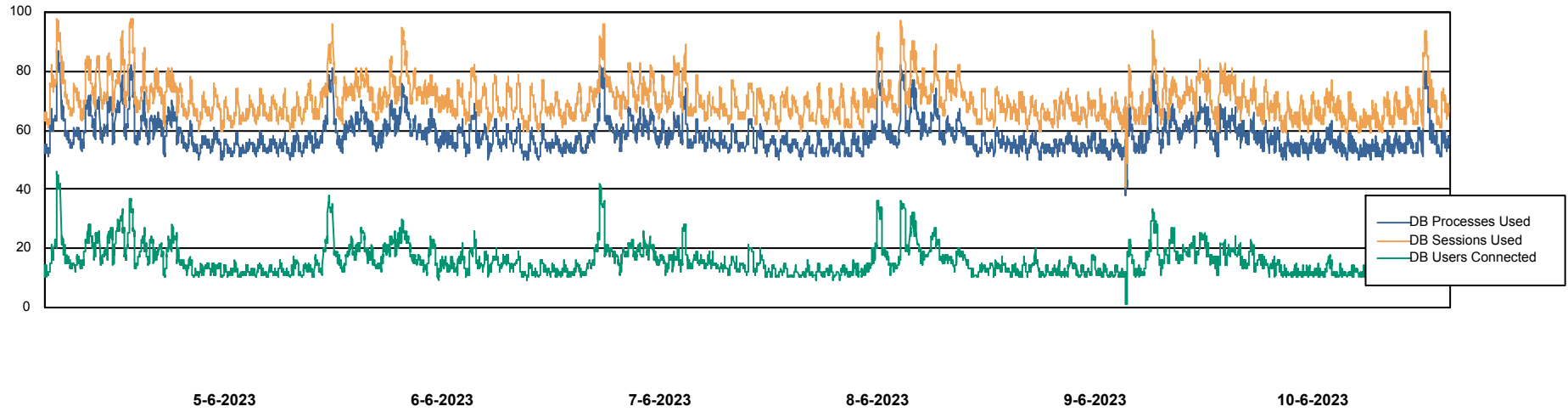
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	42	100	58
9-6-2023	42	100	58
8-6-2023	42	100	58
7-6-2023	42	100	57
6-6-2023	42	100	57
5-6-2023	43	100	57
4-6-2023	43	100	57

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Database ID 116



## Database Performance NOA\_BI\_NOVOBI\_Production

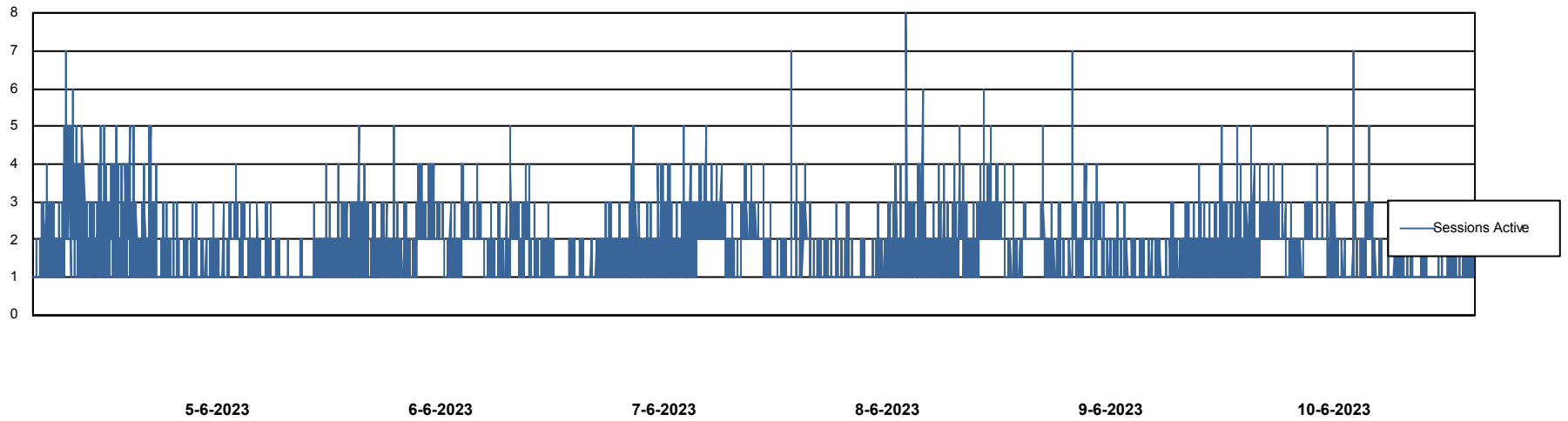
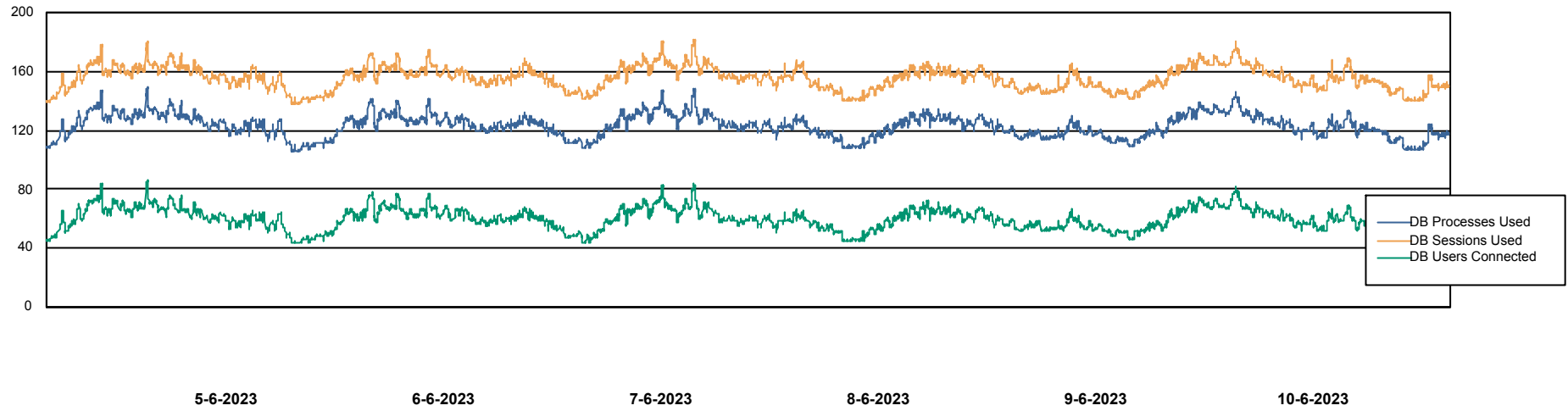


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Performance NOA\_PRD\_NovoABS01\_DB



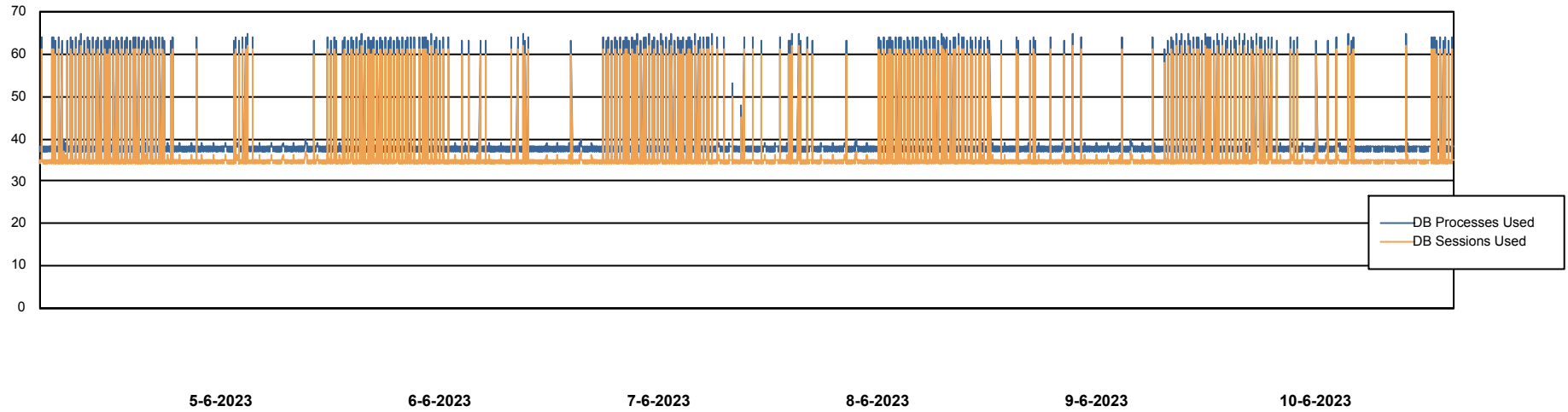
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



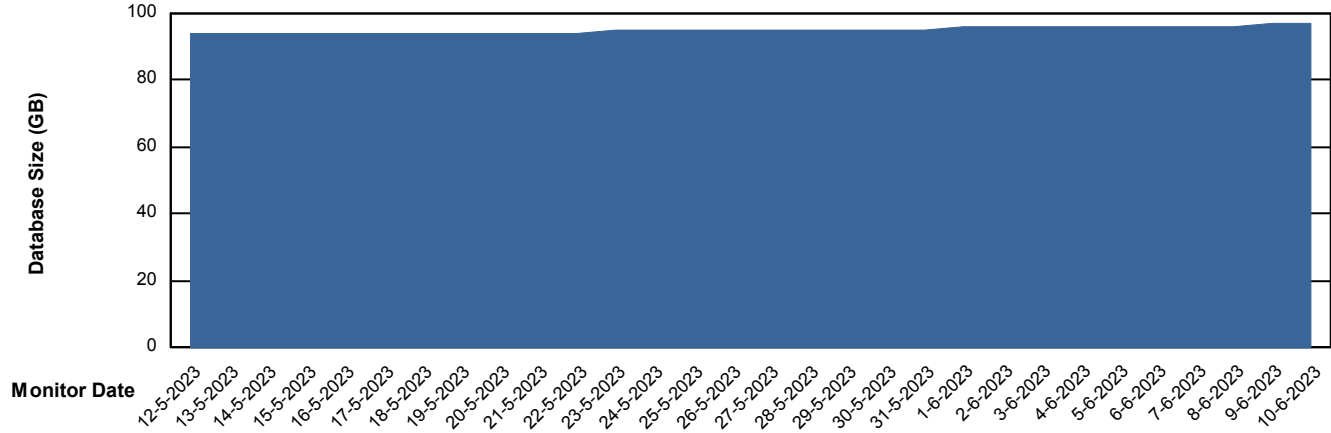
# Weekly SLA Customer Report

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Database ID 116



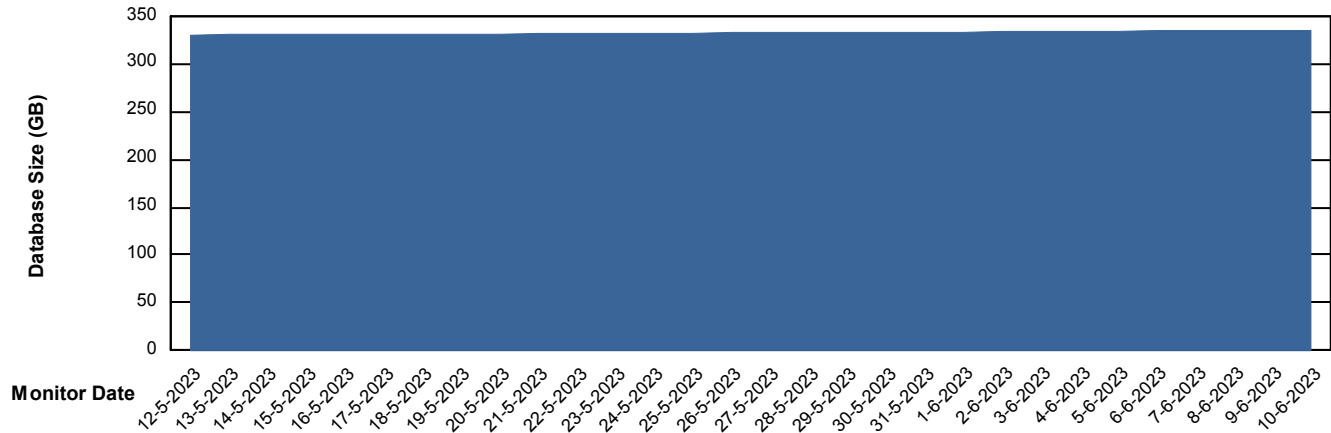
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-6-2023	ABSDATA	46	39	16
	INDX	66	55	17
9-6-2023	ABSDATA	46	39	16
	INDX	66	55	17
8-6-2023	ABSDATA	46	39	16
	INDX	66	55	17
7-6-2023	ABSDATA	46	38	16
	INDX	66	55	17
6-6-2023	ABSDATA	46	38	17
	INDX	66	55	17
5-6-2023	ABSDATA	46	38	17
	INDX	66	55	17
4-6-2023	ABSDATA	46	38	17
	INDX	66	55	17

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-6-2023	ABSDATA	177	124	30
	INDX	239	199	17
9-6-2023	ABSDATA	177	124	30
	INDX	239	199	17
8-6-2023	ABSDATA	177	124	30
	INDX	239	199	17
7-6-2023	ABSDATA	177	124	30
	INDX	239	199	17
6-6-2023	ABSDATA	177	124	30
	INDX	239	199	17
5-6-2023	ABSDATA	177	124	30
	INDX	239	199	17
4-6-2023	ABSDATA	177	124	30
	INDX	239	198	17

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 5/6/2023	di 6/6/2023	wo 7/6/2023	do 8/6/2023	vr 9/6/2023	za 10/6/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



BI last ETL error for	NOA_BI_NOVOBI_Production
za, 10-06-2023	None
ma, 5-06-2023	None
ma, 5-06-2023	None
wo, 7-06-2023	None
vr, 9-06-2023	None
do, 8-06-2023	None
do, 8-06-2023	None
za, 10-06-2023	None
zo, 4-06-2023	None
zo, 4-06-2023	None
vr, 9-06-2023	None
di, 6-06-2023	None
di, 6-06-2023	None
wo, 7-06-2023	None

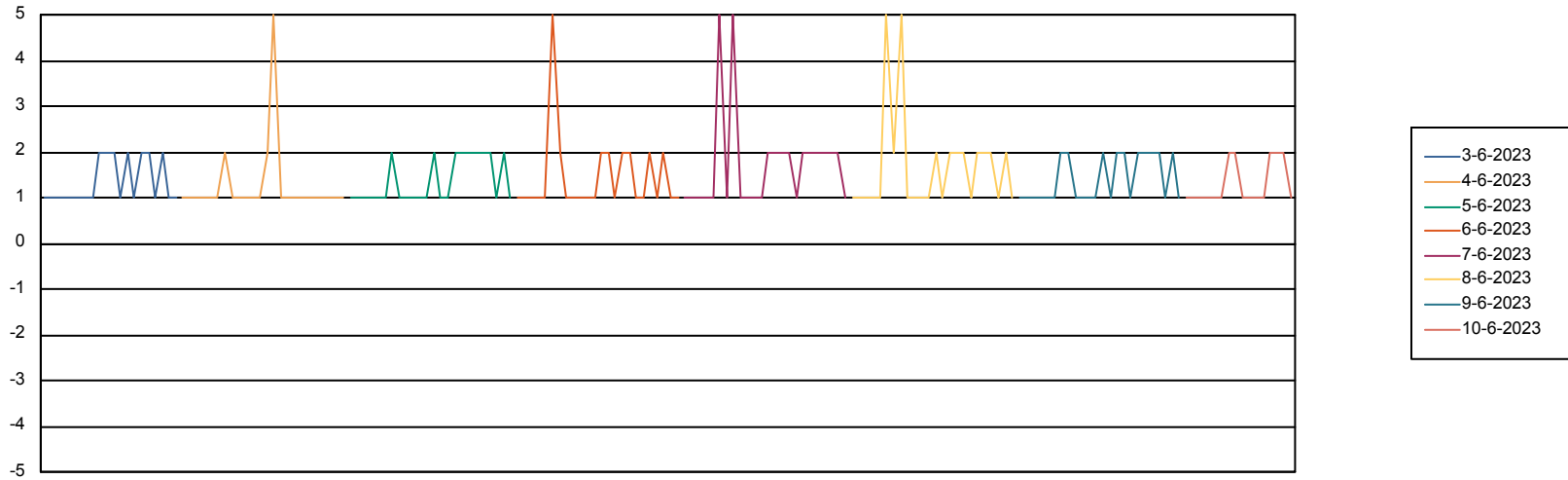
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

## Recovery lag for last 7 days



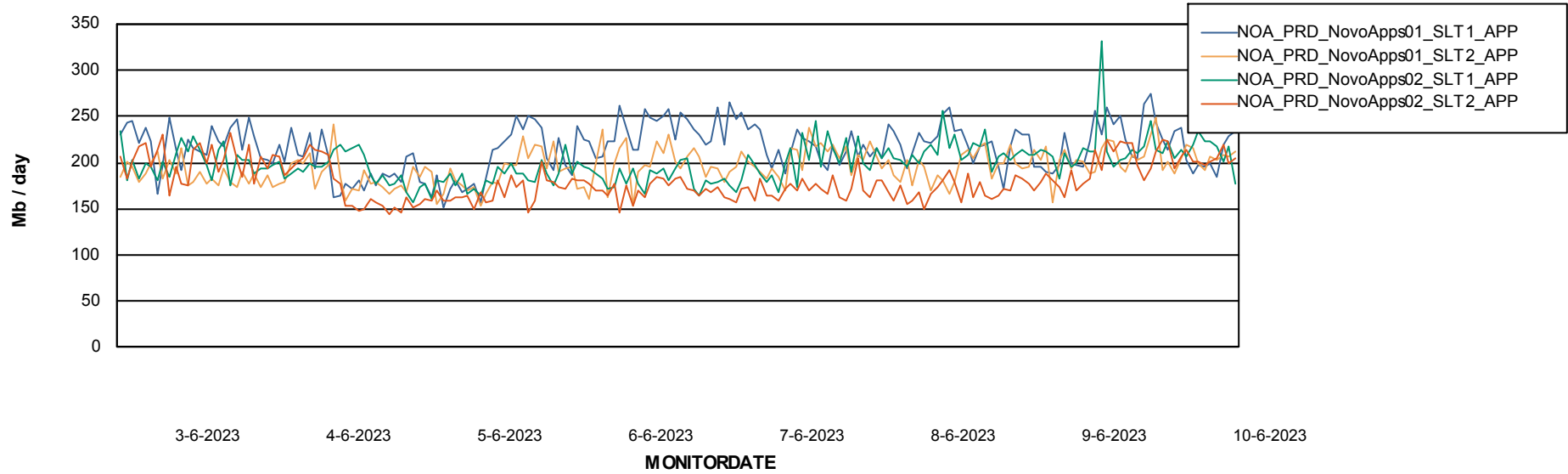
# Weekly SLA Customer Report

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Database ID 116

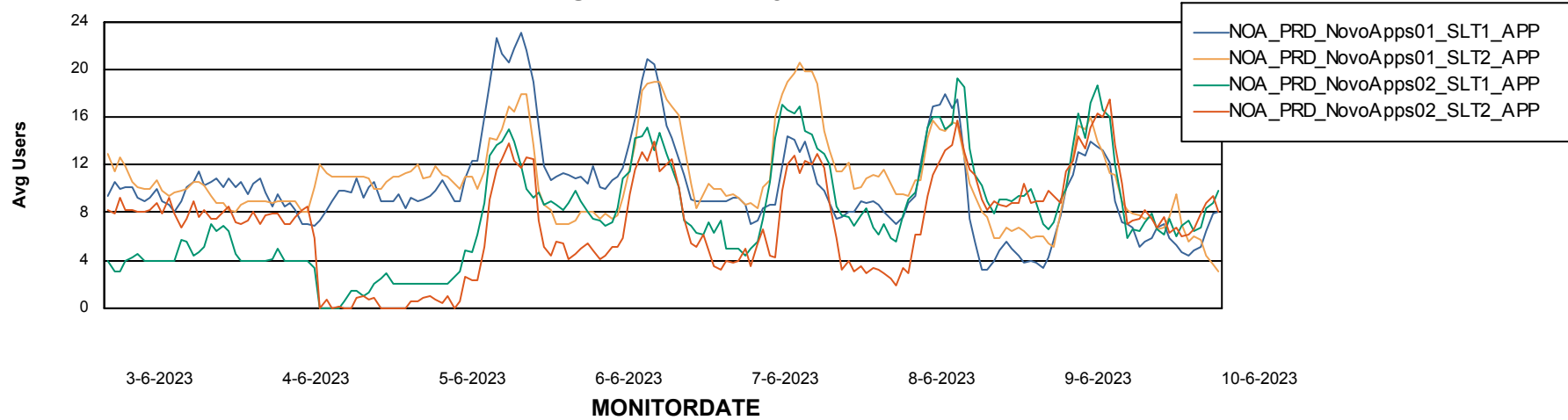


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



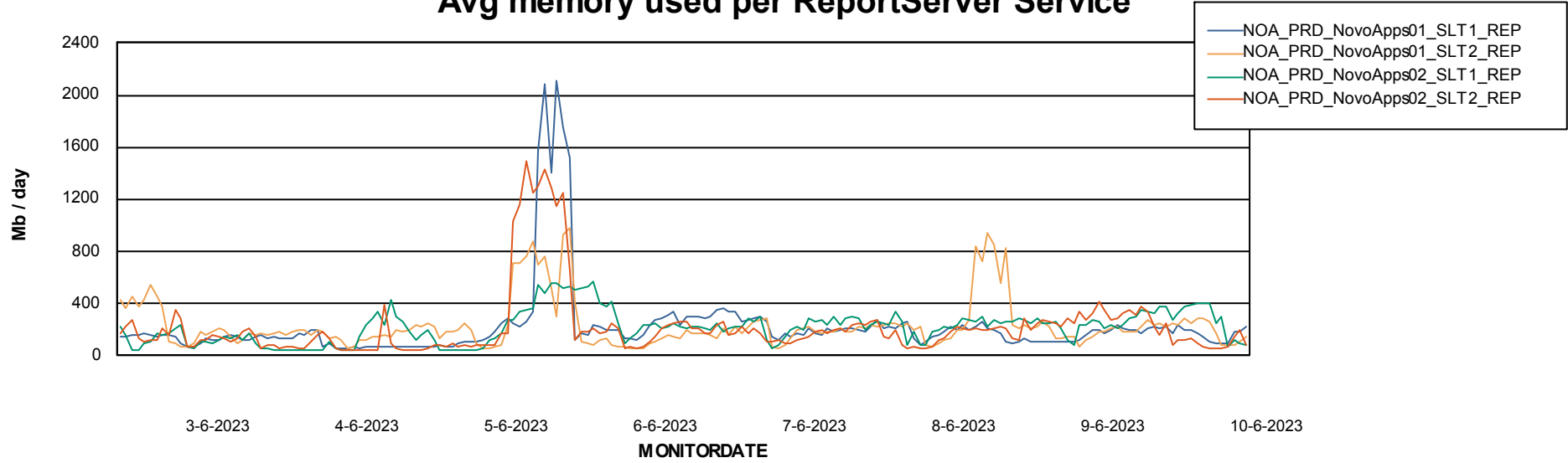
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



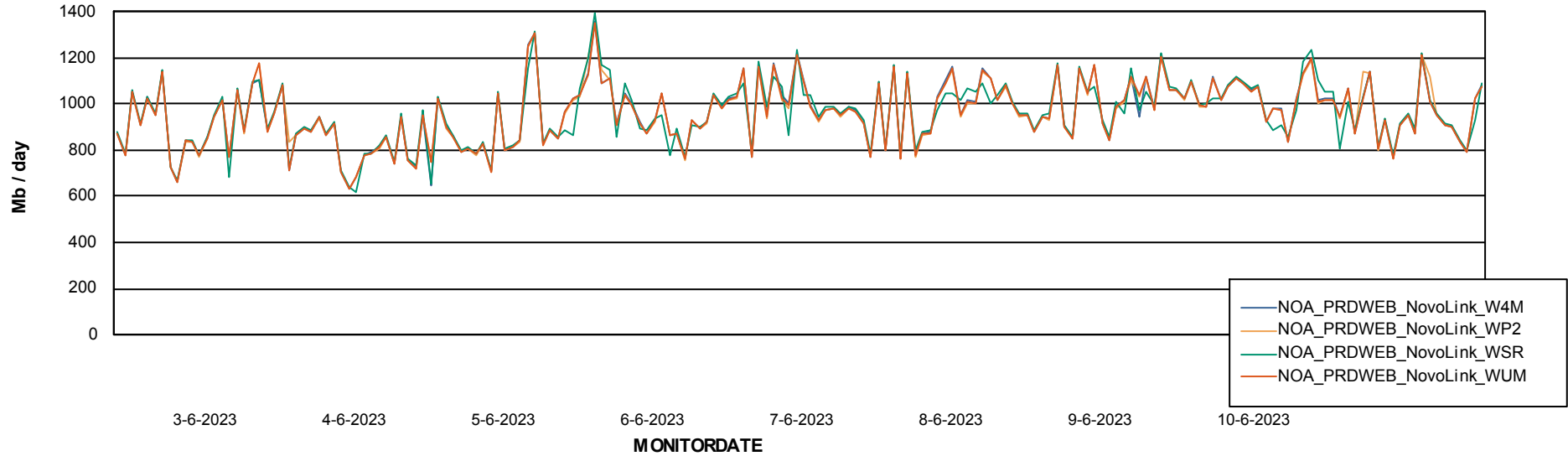
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Disaster per ABS component

