

# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## Harddisk Usage BI-DBSRV

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10-6-2023 | 18                        | 100                         | 82                         | 84                        | 500                         | 79                         | 31                        | 310                         | 213                        |
| 9-6-2023  | 18                        | 100                         | 82                         | 84                        | 500                         | 79                         | 31                        | 310                         | 214                        |
| 8-6-2023  | 18                        | 100                         | 82                         | 84                        | 500                         | 79                         | 29                        | 310                         | 220                        |
| 7-6-2023  | 18                        | 100                         | 82                         | 84                        | 500                         | 79                         | 27                        | 310                         | 226                        |
| 6-6-2023  | 18                        | 100                         | 82                         | 84                        | 500                         | 79                         | 25                        | 310                         | 232                        |
| 5-6-2023  | 18                        | 100                         | 82                         | 84                        | 500                         | 79                         | 26                        | 310                         | 229                        |
| 4-6-2023  | 18                        | 100                         | 82                         | 84                        | 500                         | 79                         | 26                        | 310                         | 231                        |

## Harddisk Usage KBR\_PRD\_APPSRV1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 10-6-2023 | 42                        | 149                         | 87                         |
| 9-6-2023  | 42                        | 149                         | 87                         |
| 8-6-2023  | 42                        | 149                         | 86                         |
| 7-6-2023  | 42                        | 149                         | 86                         |
| 6-6-2023  | 43                        | 149                         | 85                         |
| 5-6-2023  | 43                        | 149                         | 85                         |
| 4-6-2023  | 44                        | 149                         | 84                         |

# Weekly SLA Customer Report

Customer KBR\_Production  
 Database ID 117



Harddisk Usage KBR\_PRD\_APPSRV2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 10-6-2023 | 41                        | 99                          | 59                         |
| 9-6-2023  | 41                        | 99                          | 59                         |
| 8-6-2023  | 41                        | 99                          | 59                         |
| 7-6-2023  | 41                        | 99                          | 59                         |
| 6-6-2023  | 41                        | 99                          | 59                         |
| 5-6-2023  | 41                        | 99                          | 59                         |
| 4-6-2023  | 41                        | 99                          | 59                         |

Harddisk Usage KBR\_PRD\_DB-SRV1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10-6-2023 | 41                        | 99                          | 59                         | 89                        | 800                         | 91                         | 85                        | 400                         | 60                         |
| 9-6-2023  | 40                        | 99                          | 60                         | 89                        | 800                         | 91                         | 85                        | 400                         | 60                         |
| 8-6-2023  | 40                        | 99                          | 60                         | 89                        | 800                         | 91                         | 85                        | 400                         | 60                         |
| 7-6-2023  | 40                        | 99                          | 60                         | 89                        | 800                         | 89                         | 85                        | 400                         | 59                         |
| 6-6-2023  | 40                        | 99                          | 60                         | 90                        | 800                         | 83                         | 85                        | 400                         | 59                         |
| 5-6-2023  | 40                        | 99                          | 60                         | 90                        | 800                         | 83                         | 85                        | 400                         | 59                         |
| 4-6-2023  | 40                        | 99                          | 60                         | 90                        | 800                         | 83                         | 85                        | 400                         | 59                         |

# Weekly SLA Customer Report

Customer KBR\_Production  
 Database ID 117



Harddisk Usage KBR\_PRD\_DB-SRV2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10-6-2023 | 46                        | 99                          | 54                         | 92                        | 800                         | 62                         | 86                        | 400                         | 56                         |
| 9-6-2023  | 46                        | 99                          | 54                         | 92                        | 800                         | 62                         | 86                        | 400                         | 57                         |
| 8-6-2023  | 45                        | 99                          | 54                         | 92                        | 800                         | 62                         | 86                        | 400                         | 56                         |
| 7-6-2023  | 45                        | 99                          | 54                         | 92                        | 800                         | 60                         | 86                        | 400                         | 56                         |
| 6-6-2023  | 46                        | 99                          | 54                         | 93                        | 800                         | 60                         | 86                        | 400                         | 56                         |
| 5-6-2023  | 46                        | 99                          | 54                         | 93                        | 800                         | 60                         | 86                        | 400                         | 56                         |
| 4-6-2023  | 46                        | 99                          | 54                         | 93                        | 800                         | 60                         | 86                        | 400                         | 56                         |

Harddisk Usage KBR\_PRD\_WEBSRV1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 10-6-2023 | 80                       | 55                         | 11                        | 58                           | 1                              | 0                             |
| 9-6-2023  | 79                       | 55                         | 12                        | 58                           | 1                              | 0                             |
| 8-6-2023  | 78                       | 55                         | 12                        | 58                           | 1                              | 0                             |
| 7-6-2023  | 78                       | 55                         | 12                        | 58                           | 1                              | 0                             |
| 6-6-2023  | 78                       | 55                         | 12                        | 58                           | 1                              | 0                             |
| 5-6-2023  | 78                       | 55                         | 12                        | 58                           | 1                              | 0                             |
| 4-6-2023  | 78                       | 55                         | 12                        | 58                           | 1                              | 0                             |

# Weekly SLA Customer Report

Customer KBR\_Production  
 Database ID 117



Harddisk Usage KBR\_PRD\_WEBSRV2

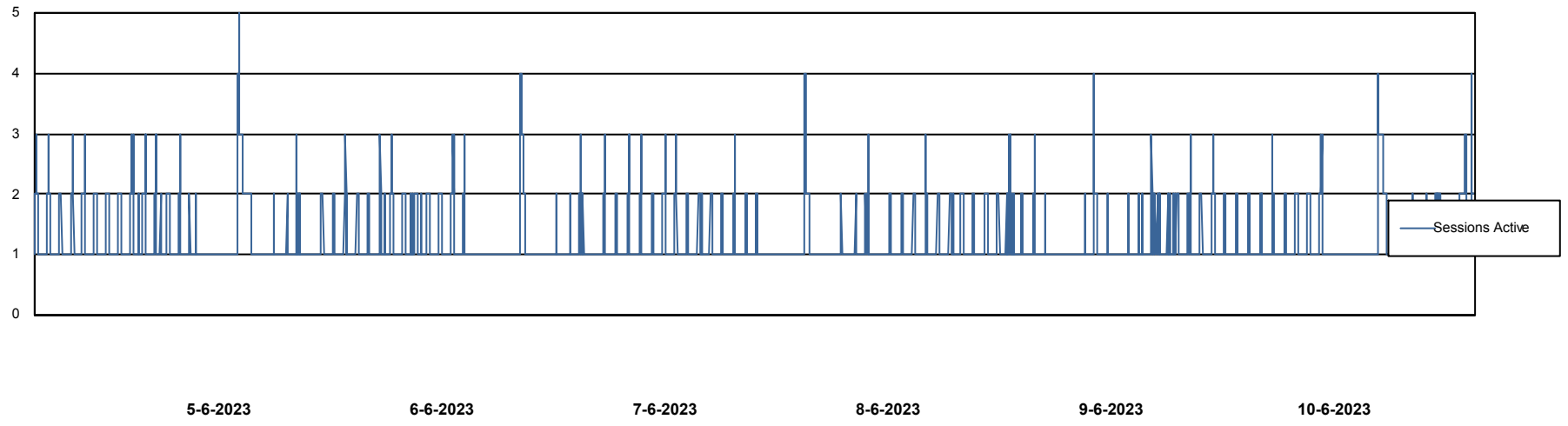
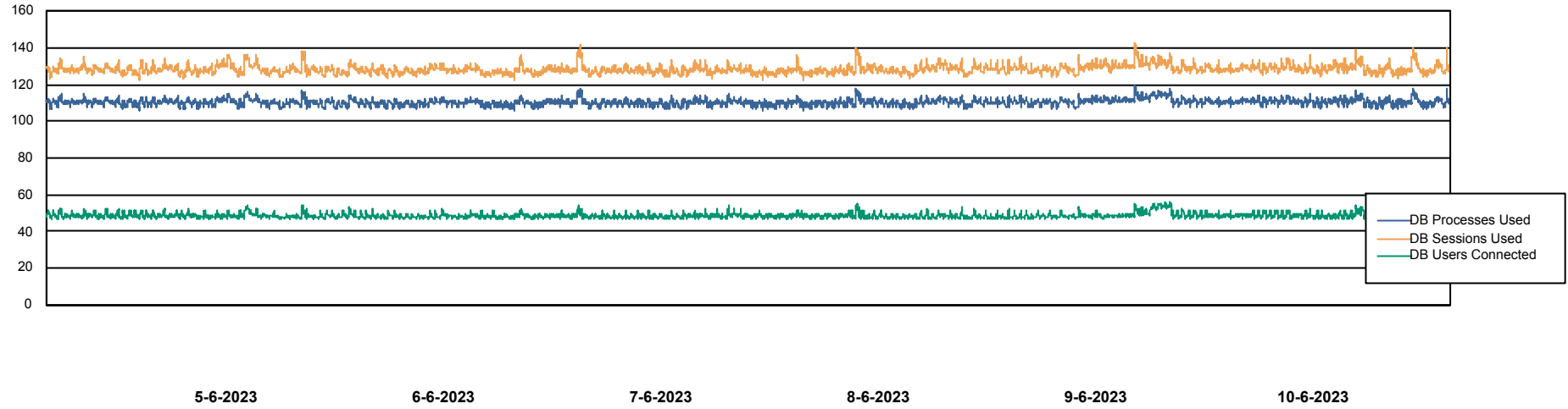
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 10-6-2023 | 83                       | 55                         | 9                         | 59                           | 1                              | 0                             |
| 9-6-2023  | 82                       | 55                         | 10                        | 59                           | 1                              | 0                             |
| 8-6-2023  | 81                       | 55                         | 10                        | 59                           | 1                              | 0                             |
| 7-6-2023  | 81                       | 55                         | 10                        | 59                           | 1                              | 0                             |
| 6-6-2023  | 81                       | 55                         | 10                        | 59                           | 1                              | 0                             |
| 5-6-2023  | 82                       | 55                         | 10                        | 59                           | 1                              | 0                             |
| 4-6-2023  | 82                       | 55                         | 10                        | 59                           | 1                              | 0                             |

# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## Database Performance BI-DBSRV\_DB

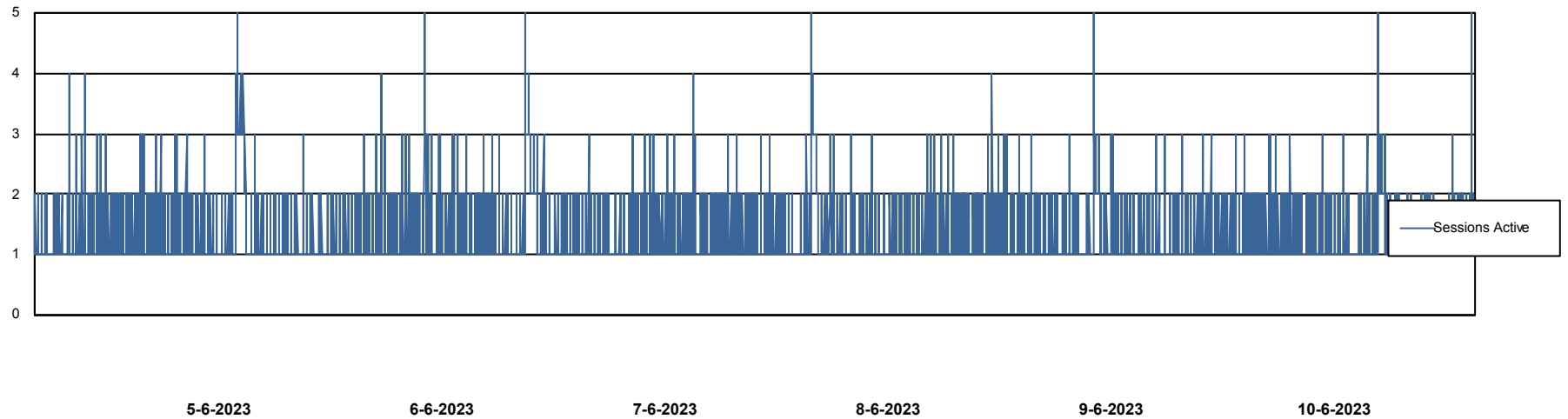
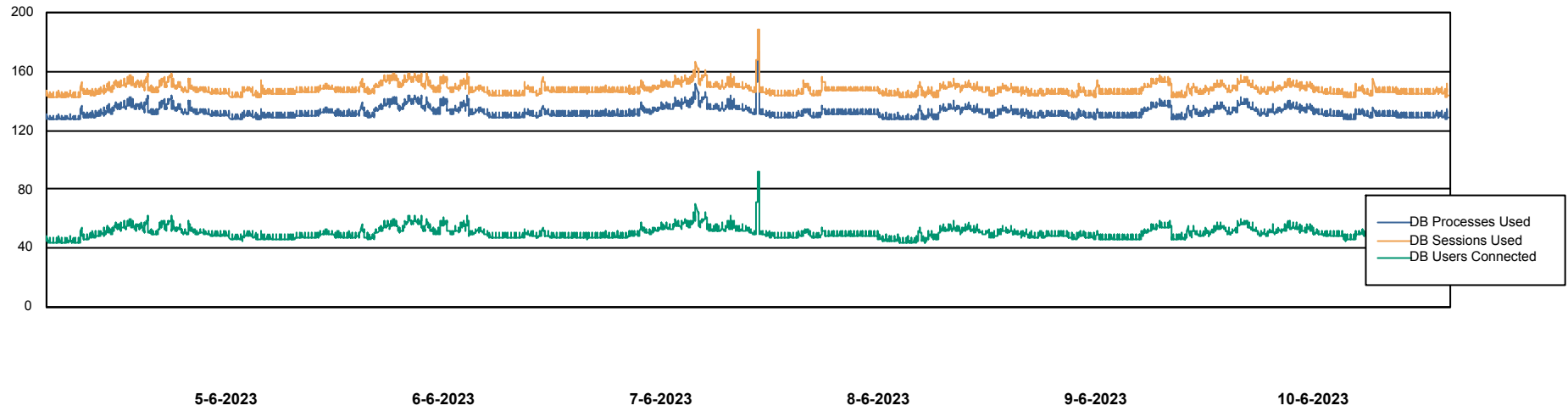


# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## Database Performance KBR\_PRD\_DB-SRV1\_DB



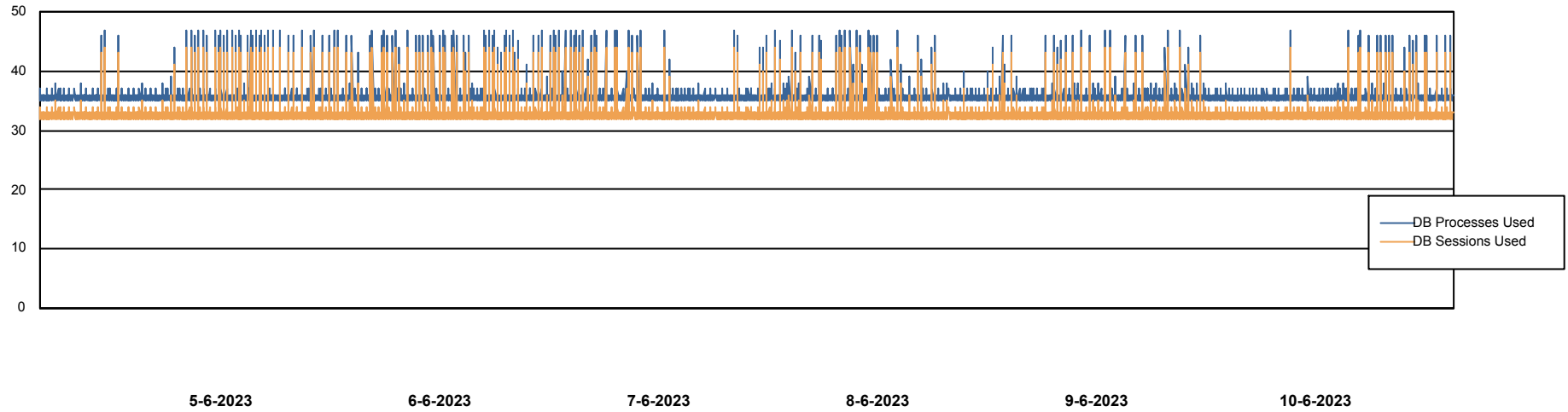
# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



Database Performance KBR\_PRD\_DB-SRV2\_SDB

DB Processes Max 1,000



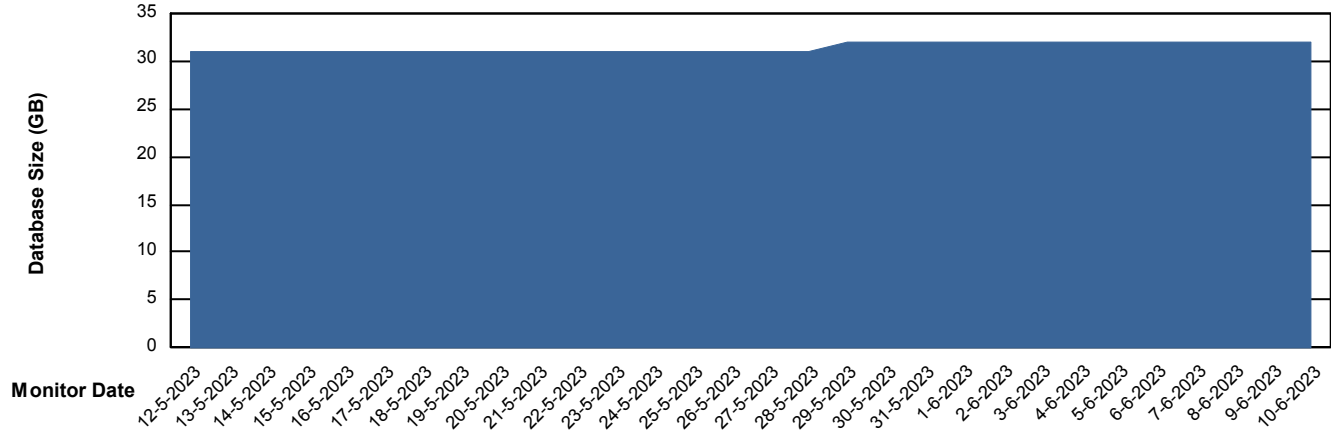
# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



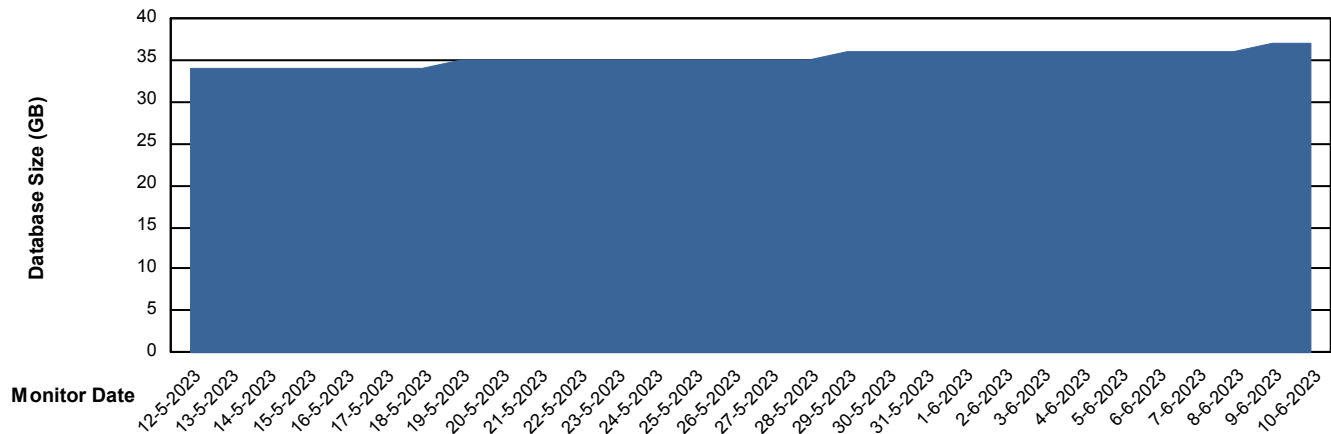
DATABASE SIZE BI-DBSRV\_DB

### Database growth over last month



DATABASE SIZE KBR\_PRD\_DB-SRV1\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## Database Tablespace BI-DBSRV\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10-6-2023 | ABSDATA         | 17            | 13            | 20              |
|           | INDX            | 21            | 15            | 27              |
| 9-6-2023  | ABSDATA         | 17            | 13            | 20              |
|           | INDX            | 21            | 15            | 27              |
| 8-6-2023  | ABSDATA         | 17            | 13            | 20              |
|           | INDX            | 21            | 15            | 27              |
| 7-6-2023  | ABSDATA         | 17            | 13            | 20              |
|           | INDX            | 21            | 15            | 27              |
| 6-6-2023  | ABSDATA         | 17            | 13            | 20              |
|           | INDX            | 21            | 15            | 27              |
| 5-6-2023  | ABSDATA         | 17            | 13            | 20              |
|           | INDX            | 21            | 15            | 27              |
| 4-6-2023  | ABSDATA         | 17            | 13            | 21              |
|           | INDX            | 21            | 15            | 28              |

# Weekly SLA Customer Report

Customer KBR\_Production  
 Database ID 117



Database Tablespace KBR\_PRD\_DB-SRV1\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10-6-2023 | ABSDATA         | 33            | 27            | 20              |
|           | INDX            | 8             | 3             | 60              |
| 9-6-2023  | ABSDATA         | 33            | 26            | 20              |
|           | INDX            | 8             | 3             | 60              |
| 8-6-2023  | ABSDATA         | 33            | 26            | 20              |
|           | INDX            | 8             | 3             | 60              |
| 7-6-2023  | ABSDATA         | 33            | 26            | 20              |
|           | INDX            | 8             | 3             | 60              |
| 6-6-2023  | ABSDATA         | 31            | 26            | 15              |
|           | INDX            | 8             | 3             | 60              |
| 5-6-2023  | ABSDATA         | 31            | 26            | 16              |
|           | INDX            | 8             | 3             | 60              |
| 4-6-2023  | ABSDATA         | 31            | 26            | 16              |
|           | INDX            | 8             | 3             | 61              |

BI Status and last ETL error for BI-DBSRV\_DB

|                                     | ma 5/6/2023 | di 6/6/2023 | wo 7/6/2023 | do 8/6/2023 | vr 9/6/2023 | za 10/6/2023 |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK          | OK          | OK          | OK          | OK          | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK          | OK          | OK          | OK          | OK          | OK           |

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Customer KBR\_Production  
Database ID 117



| BI last ETL error for | BI-DBSRV_DB |
|-----------------------|-------------|
| zo, 4-06-2023         | None        |
| wo, 7-06-2023         | None        |
| di, 6-06-2023         | None        |
| vr, 9-06-2023         | None        |
| ma, 5-06-2023         | None        |
| do, 8-06-2023         | None        |
| di, 6-06-2023         | None        |
| ma, 5-06-2023         | None        |
| do, 8-06-2023         | None        |
| vr, 9-06-2023         | None        |
| za, 10-06-2023        | None        |
| wo, 7-06-2023         | None        |
| za, 10-06-2023        | None        |
| zo, 4-06-2023         | None        |

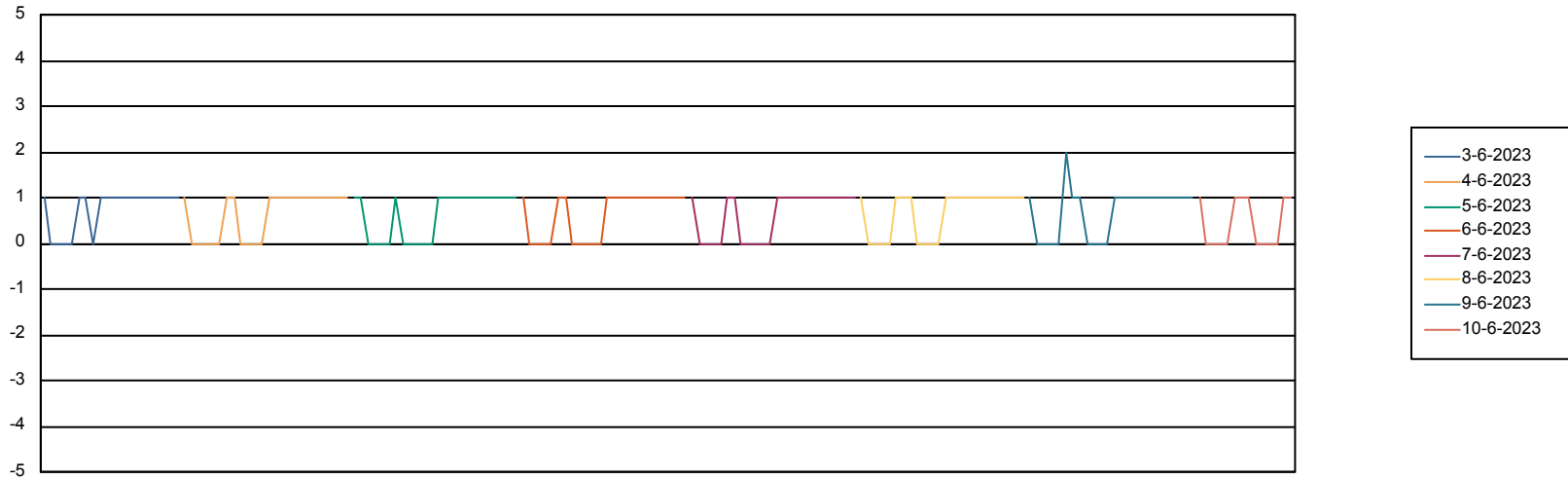
# Weekly SLA Customer Report

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Database ID 117



Standby Database Health KBR\_Production

## Recovery lag for last 7 days



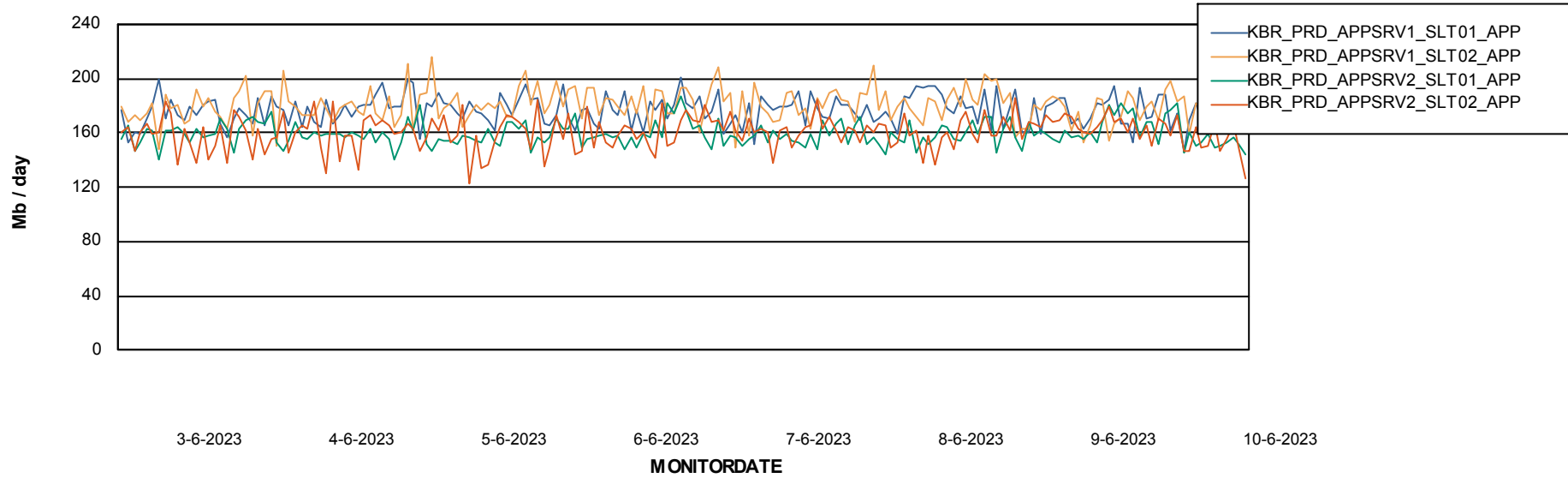
# Weekly SLA Customer Report

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Database ID 117



## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



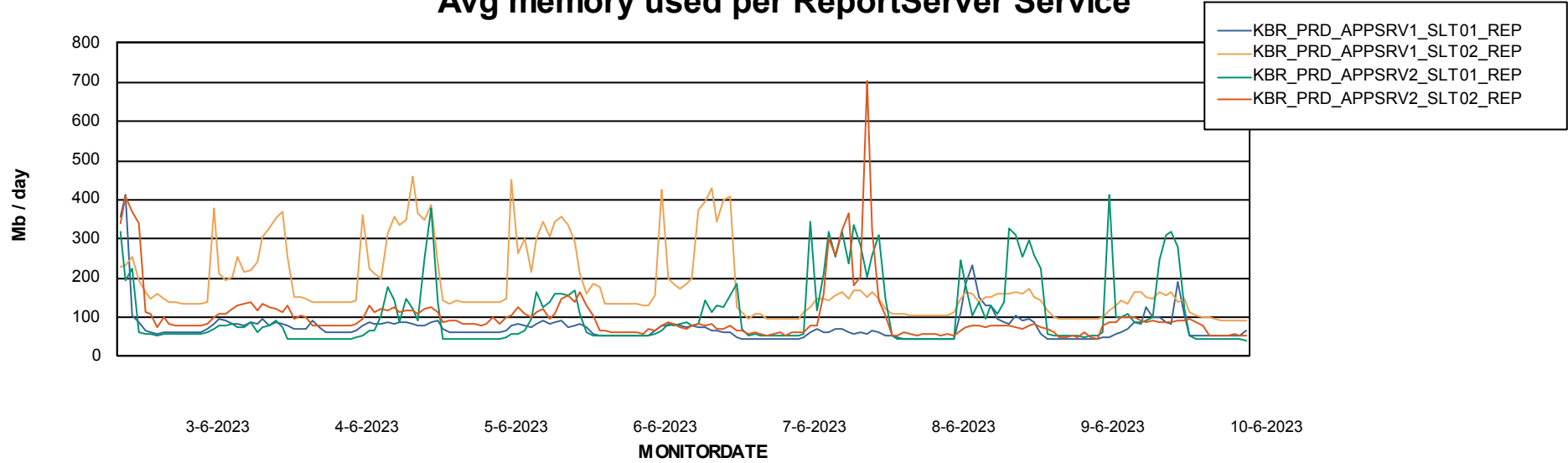
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Database ID 117

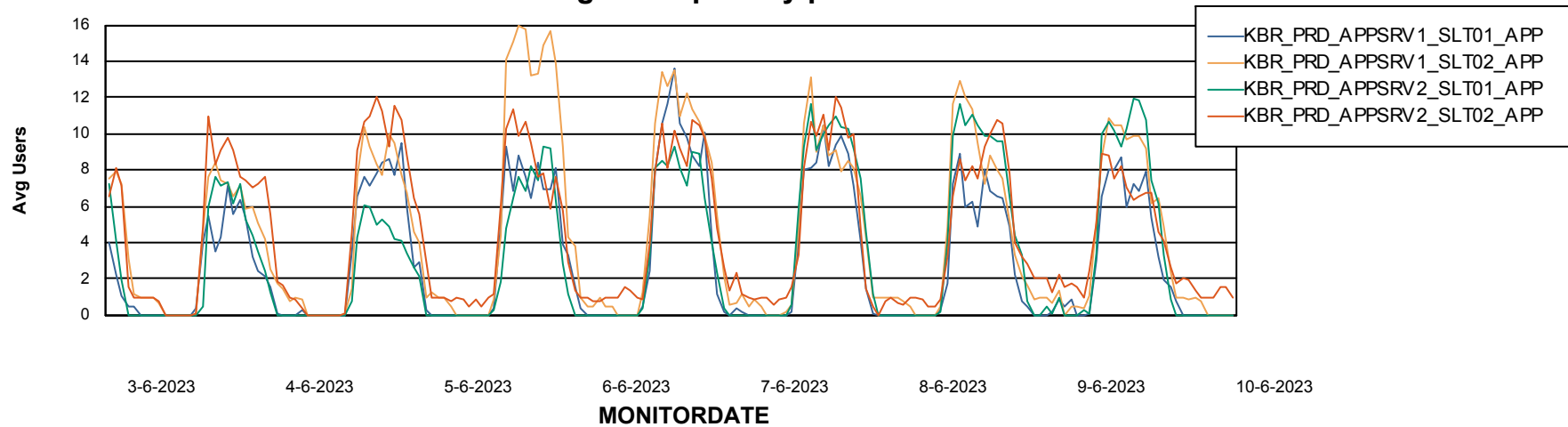


## ABSSolute Application Server Services

### Avg memory used per ReportServer Service



### Avg users per day per ABS server



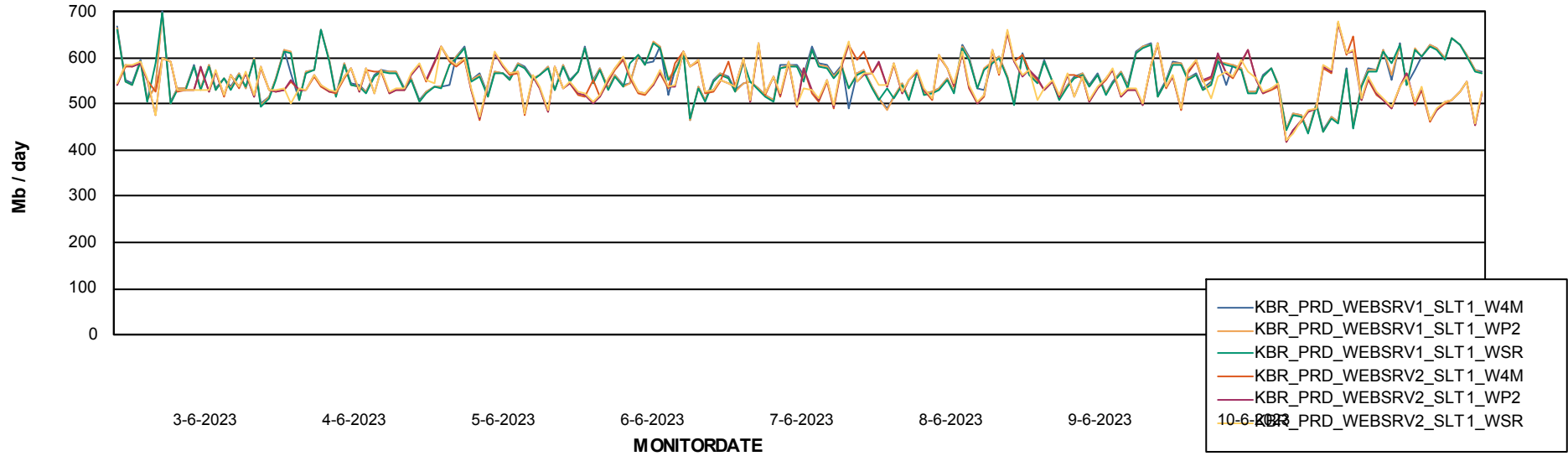
# Weekly SLA Customer Report

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Database ID 117



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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Database ID 117



## Disaster per ABS component

