

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10-6-2023	49	149	77	55	850	383
9-6-2023	48	149	77	56	850	376
8-6-2023	48	149	77	56	850	376
7-6-2023	48	149	77	56	850	376
6-6-2023	48	149	77	56	850	374
5-6-2023	48	149	77	56	850	373
4-6-2023	50	149	75	56	850	373

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	23	89	69
9-6-2023	23	89	69
8-6-2023	23	89	69
7-6-2023	23	89	69
6-6-2023	23	89	69
5-6-2023	23	89	69
4-6-2023	23	89	69

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	51	79	39
9-6-2023	51	79	39
8-6-2023	51	79	39
7-6-2023	51	79	39
6-6-2023	51	79	39
5-6-2023	51	79	39
4-6-2023	51	79	39

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	38	79	49
9-6-2023	38	79	49
8-6-2023	38	79	49
7-6-2023	38	79	49
6-6-2023	38	79	49
5-6-2023	39	79	49
4-6-2023	39	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	19	149	121
9-6-2023	19	149	121
8-6-2023	20	149	120
7-6-2023	21	149	119
6-6-2023	21	149	118
5-6-2023	21	149	118
4-6-2023	21	149	118

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10-6-2023	47	149	80	48	1,536	795
9-6-2023	47	149	80	48	1,536	800
8-6-2023	47	149	80	48	1,536	798
7-6-2023	47	149	80	48	1,536	801
6-6-2023	47	149	79	47	1,536	807
5-6-2023	47	149	79	48	1,536	803
4-6-2023	47	149	79	49	1,536	788

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10-6-2023	64	199	72	42	1,536	895
9-6-2023	64	199	72	42	1,536	890
8-6-2023	64	199	72	43	1,536	869
7-6-2023	64	199	72	45	1,536	844
6-6-2023	64	199	72	43	1,536	880
5-6-2023	64	199	72	42	1,536	886
4-6-2023	64	199	72	43	1,536	881

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	42	79	46
9-6-2023	42	79	46
8-6-2023	42	79	46
7-6-2023	42	79	46
6-6-2023	43	79	46
5-6-2023	43	79	46
4-6-2023	43	79	46

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	39	79	48
9-6-2023	39	79	48
8-6-2023	39	79	48
7-6-2023	39	79	48
6-6-2023	39	79	48
5-6-2023	39	79	48
4-6-2023	39	79	48

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	26	149	111
9-6-2023	26	149	111
8-6-2023	26	149	111
7-6-2023	26	149	111
6-6-2023	26	149	111
5-6-2023	26	149	111
4-6-2023	26	149	110

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Harddisk Usage JSG_PRD_WORF

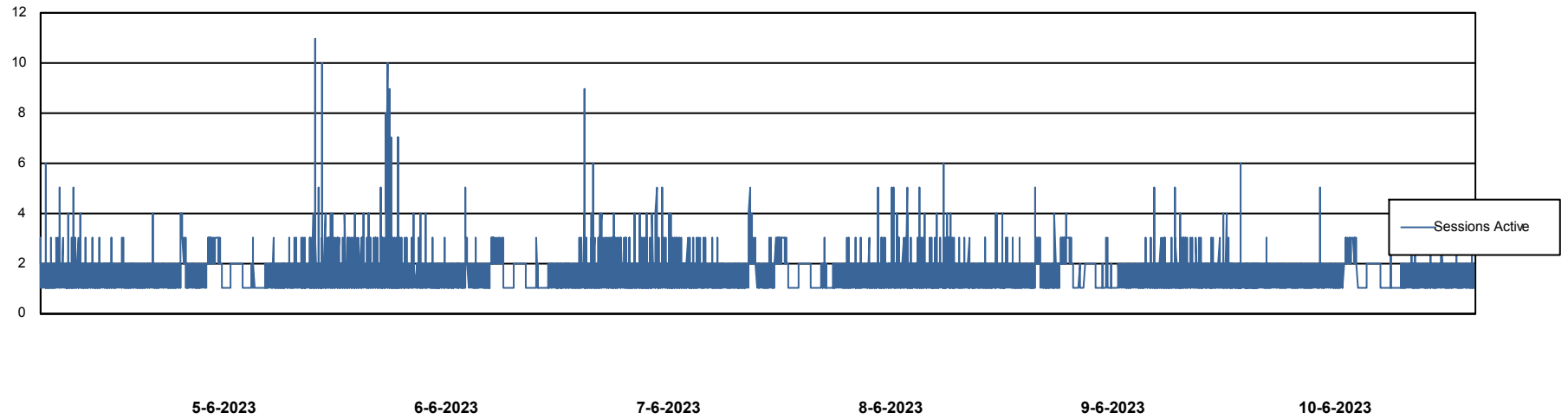
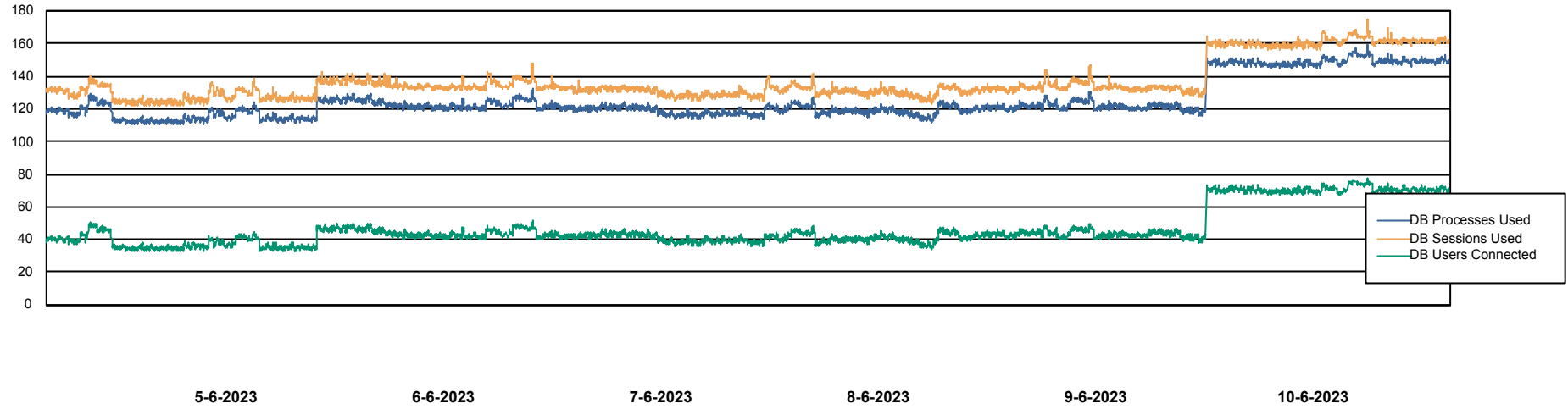
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	51	149	74
9-6-2023	51	149	74
8-6-2023	51	149	74
7-6-2023	51	149	74
6-6-2023	51	149	74
5-6-2023	51	149	74
4-6-2023	51	149	74

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Database Performance JSG_PRD_BASHIR_DB



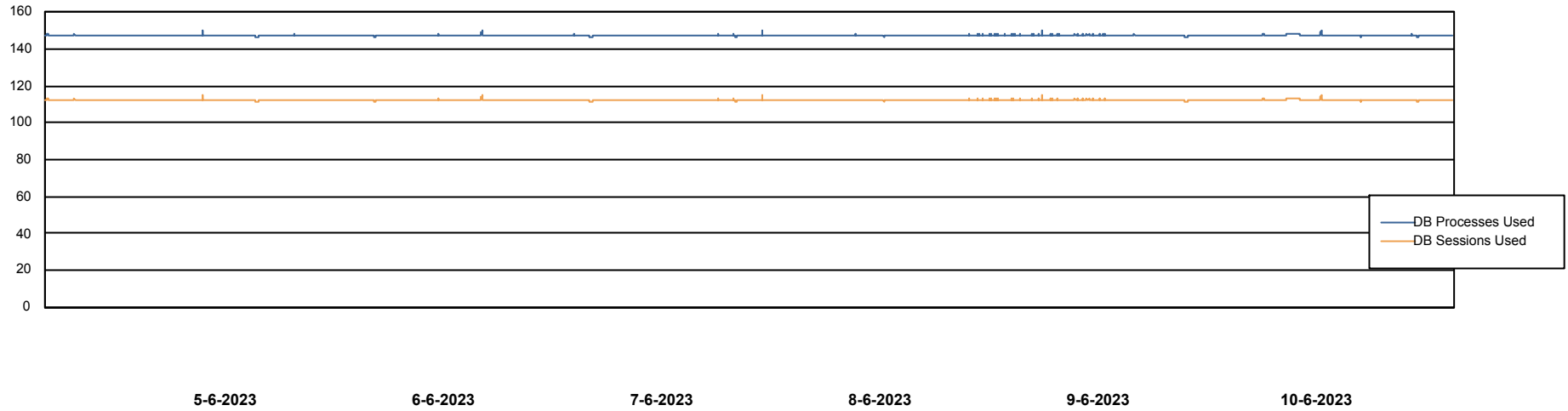
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

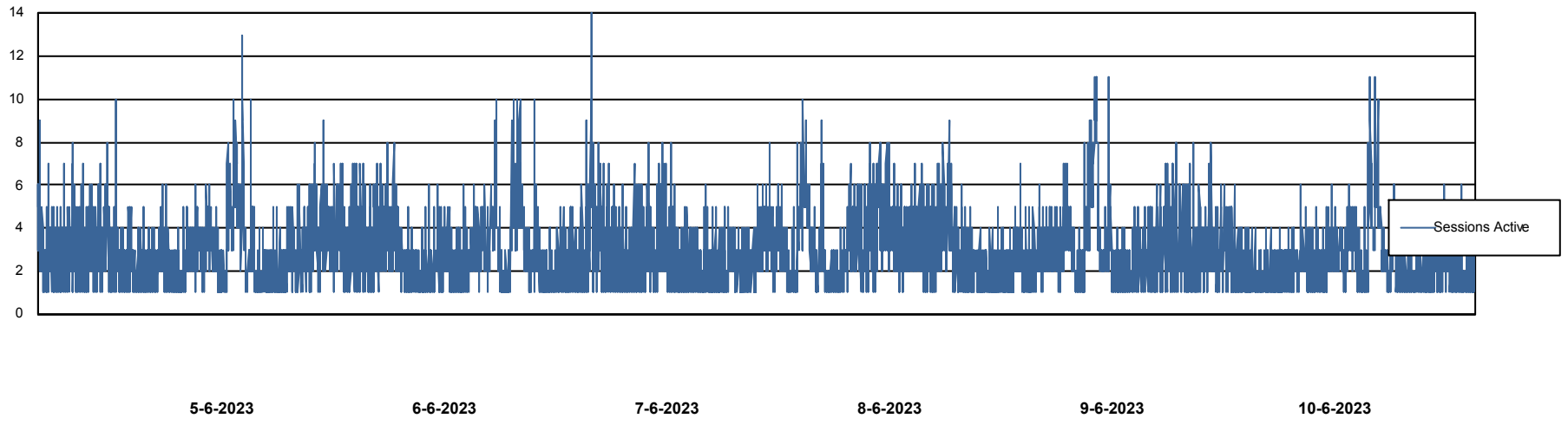
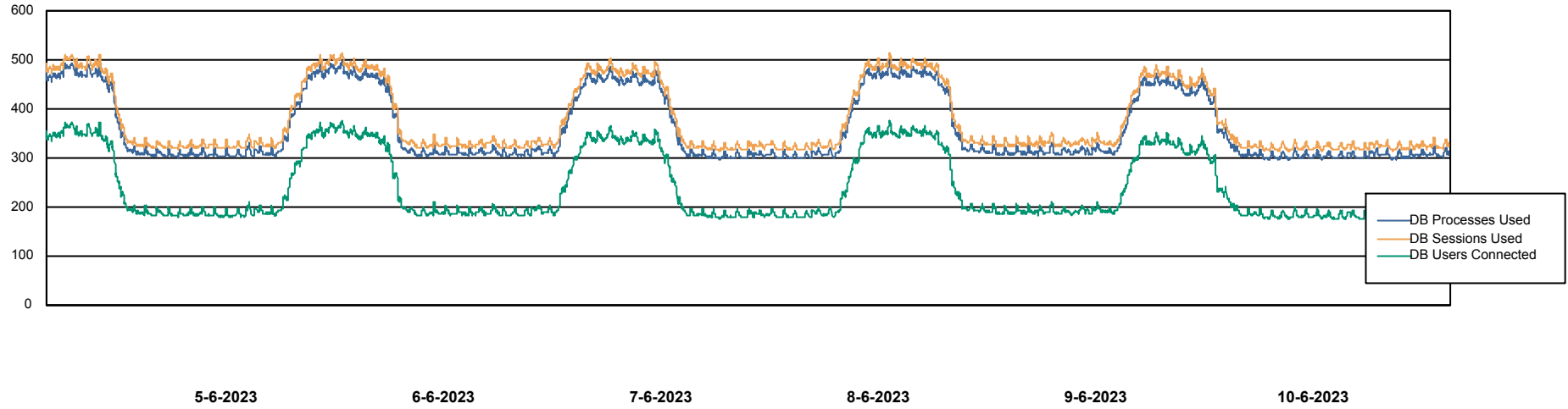


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Database Performance JSG_PRD_RIKER_DB



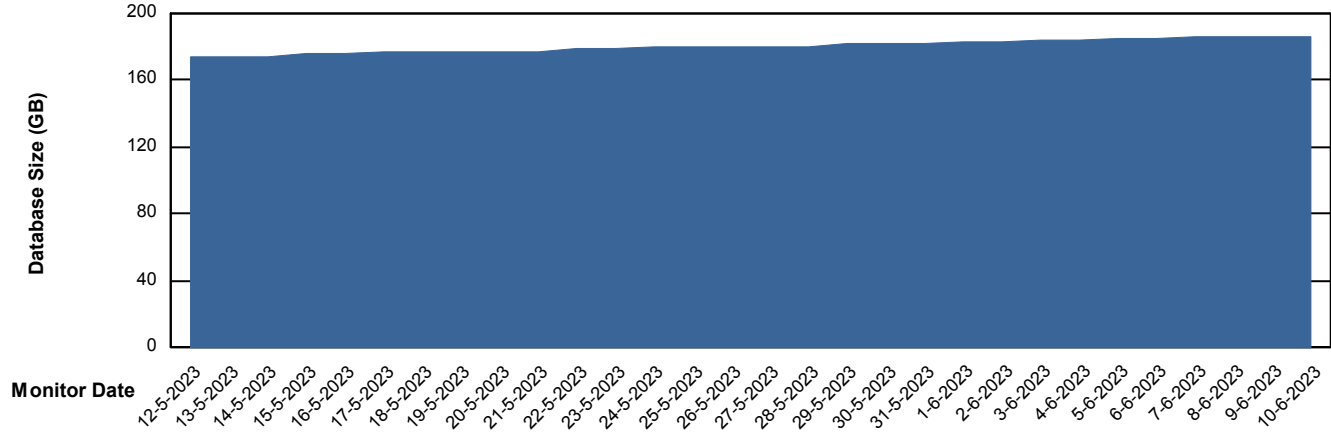
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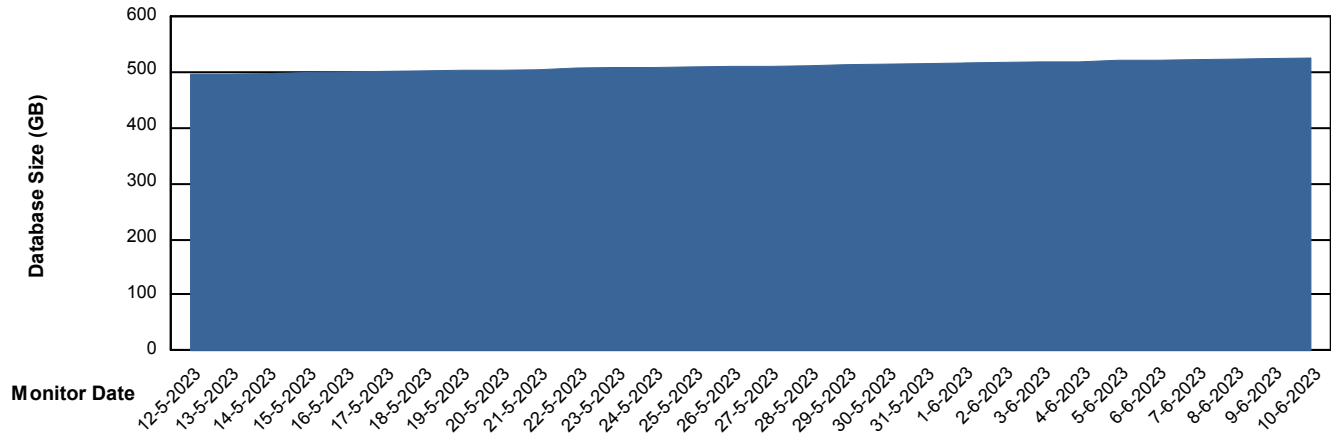
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-6-2023	ABSDATA	105	88	16
	INDX	114	96	16
9-6-2023	ABSDATA	105	88	16
	INDX	114	96	16
8-6-2023	ABSDATA	105	88	16
	INDX	114	96	16
7-6-2023	ABSDATA	105	88	16
	INDX	114	95	16
6-6-2023	ABSDATA	105	88	16
	INDX	114	95	17
5-6-2023	ABSDATA	105	88	16
	INDX	112	95	15
4-6-2023	ABSDATA	105	87	17
	INDX	112	94	16

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-6-2023	ABSDATA	602	481	20
	INDX	30	24	21
9-6-2023	ABSDATA	602	480	20
	INDX	30	24	21
8-6-2023	ABSDATA	602	479	20
	INDX	30	24	21
7-6-2023	ABSDATA	602	479	20
	INDX	30	24	21
6-6-2023	ABSDATA	602	478	21
	INDX	28	24	15
5-6-2023	ABSDATA	602	477	21
	INDX	28	24	15
4-6-2023	ABSDATA	602	475	21
	INDX	28	23	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 5/6/2023	di 6/6/2023	wo 7/6/2023	do 8/6/2023	vr 9/6/2023	za 10/6/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
do, 8-06-2023	None
vr, 9-06-2023	None
zo, 4-06-2023	None
wo, 7-06-2023	None
za, 10-06-2023	None
vr, 9-06-2023	None
wo, 7-06-2023	None
zo, 4-06-2023	None
ma, 5-06-2023	None
do, 8-06-2023	None
di, 6-06-2023	None
ma, 5-06-2023	None
di, 6-06-2023	None
za, 10-06-2023	None

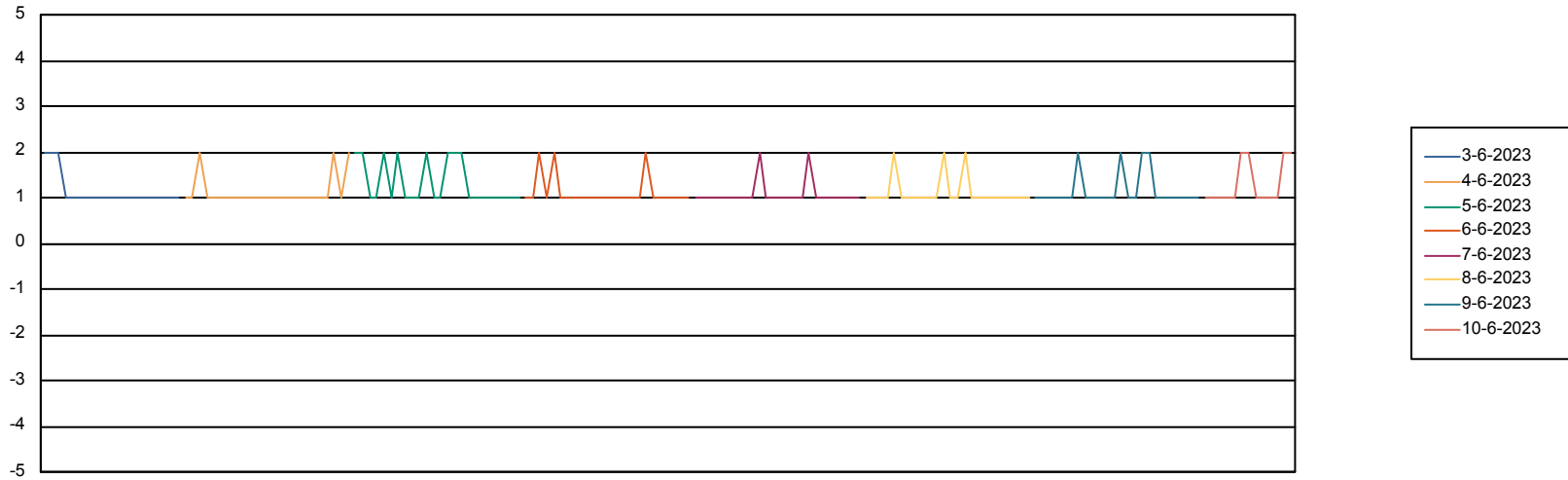
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



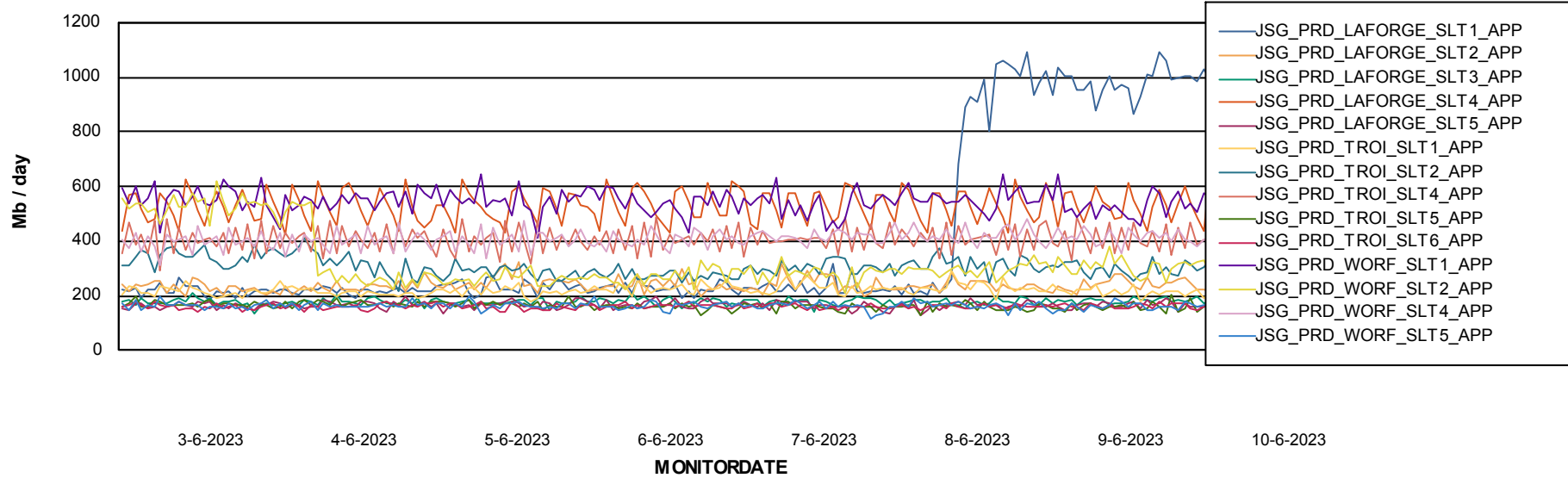
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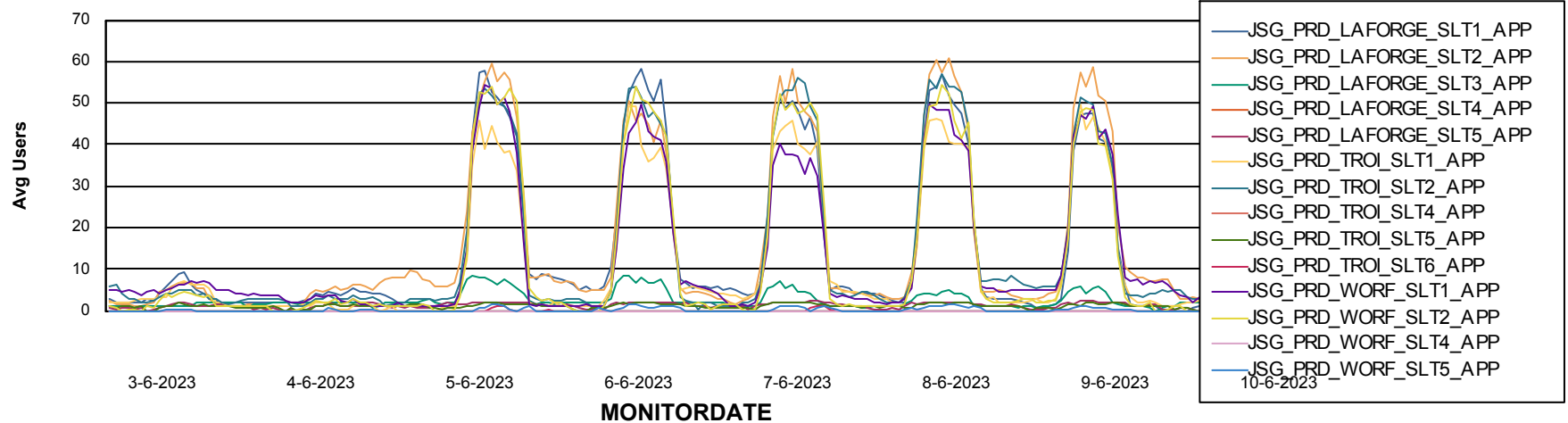


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



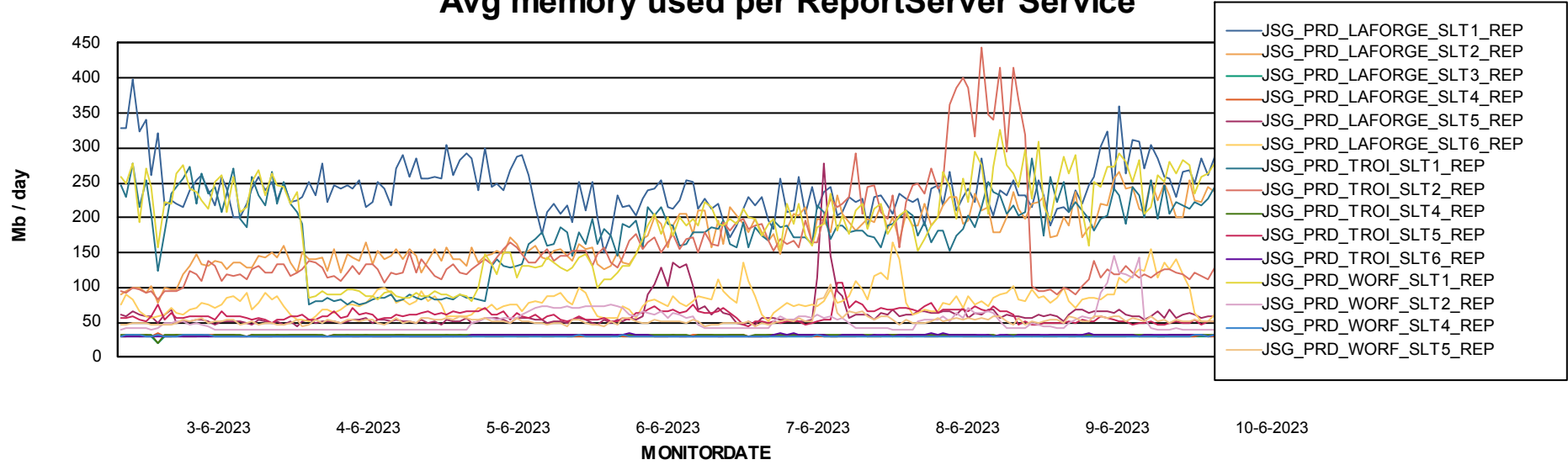
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



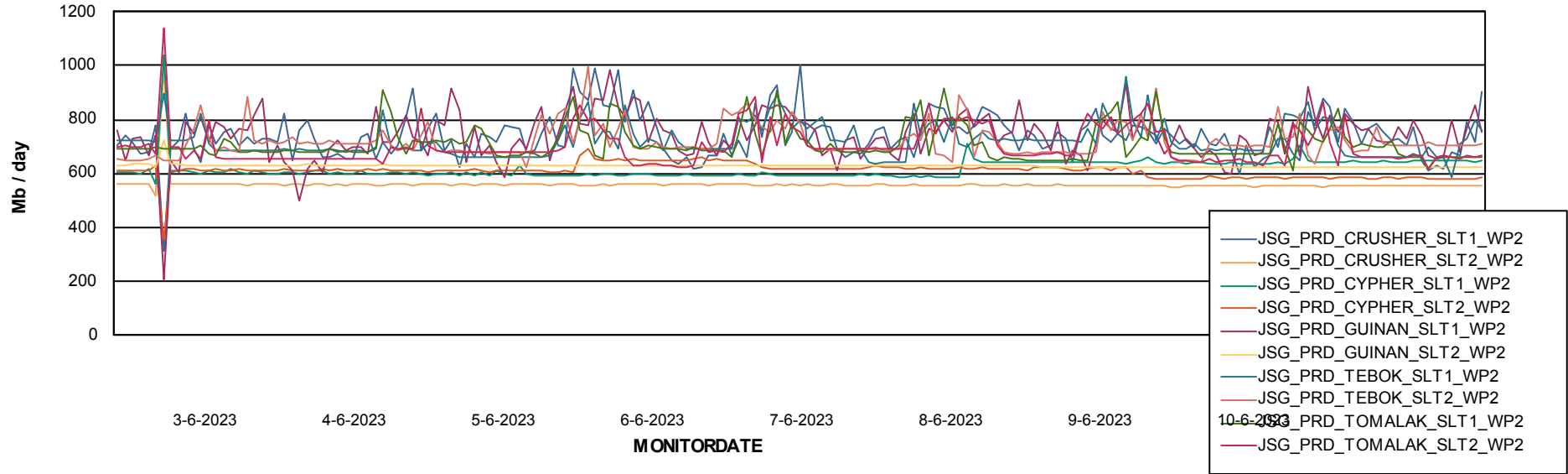
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ABSSolute Web Component Services

Avg memory used per ABS Web component

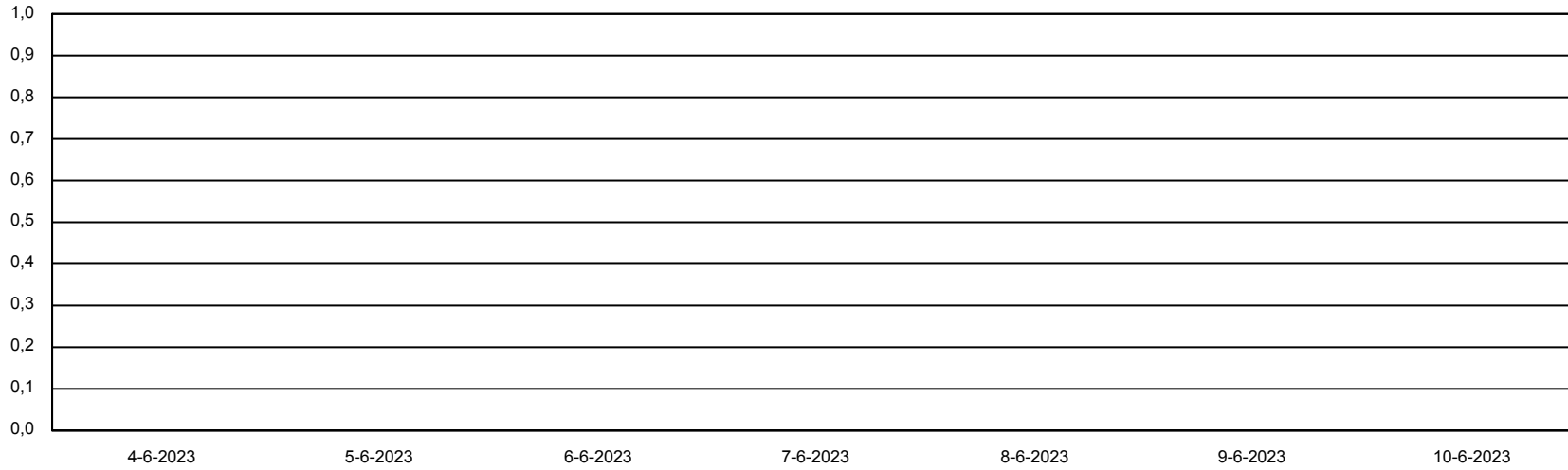


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP