

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10-6-2023	70	199	59	16	1,100	929
9-6-2023	69	199	62	18	1,100	904
8-6-2023	69	199	62	18	1,100	905
7-6-2023	70	199	60	17	1,100	917
6-6-2023	69	199	62	17	1,100	913
5-6-2023	70	199	60	18	1,100	902
4-6-2023	71	199	59	19	1,100	892

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10-6-2023	67	199	66	17	1,000	829
9-6-2023	67	199	66	18	1,000	821
8-6-2023	67	199	67	18	1,000	823
7-6-2023	67	199	66	17	1,000	833
6-6-2023	66	199	67	17	1,000	831
5-6-2023	67	199	66	18	1,000	820
4-6-2023	67	199	66	19	1,000	810

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Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	31	299	207
9-6-2023	31	299	207
8-6-2023	31	299	207
7-6-2023	31	299	205
6-6-2023	32	299	205
5-6-2023	32	299	204
4-6-2023	32	299	204

Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	85	299	45
9-6-2023	85	299	45
8-6-2023	85	299	44
7-6-2023	85	299	44
6-6-2023	85	299	44
5-6-2023	85	299	44
4-6-2023	85	299	44

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

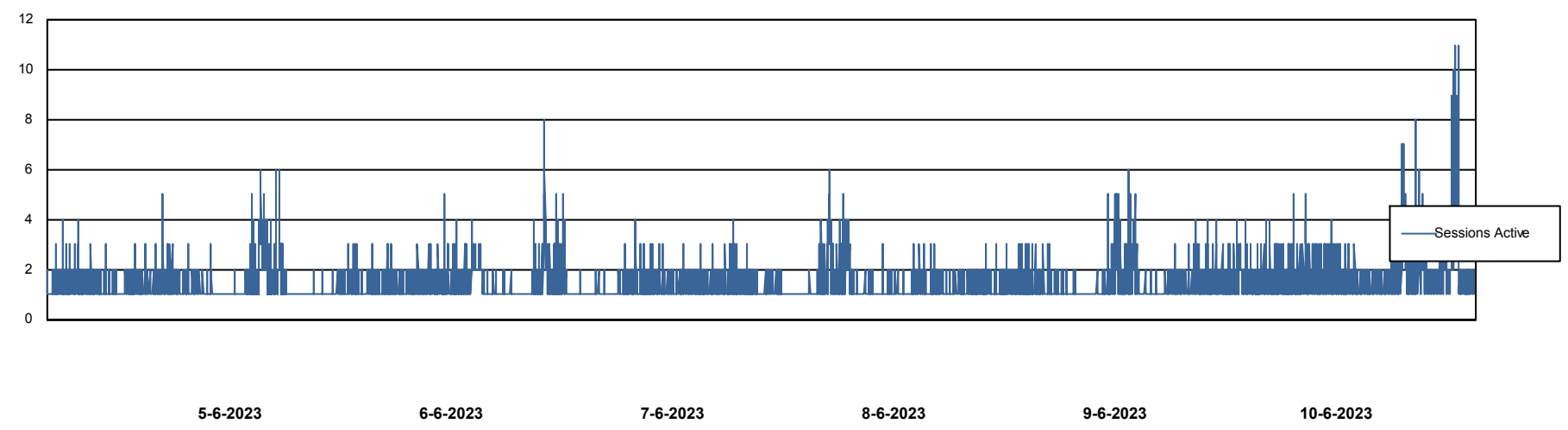
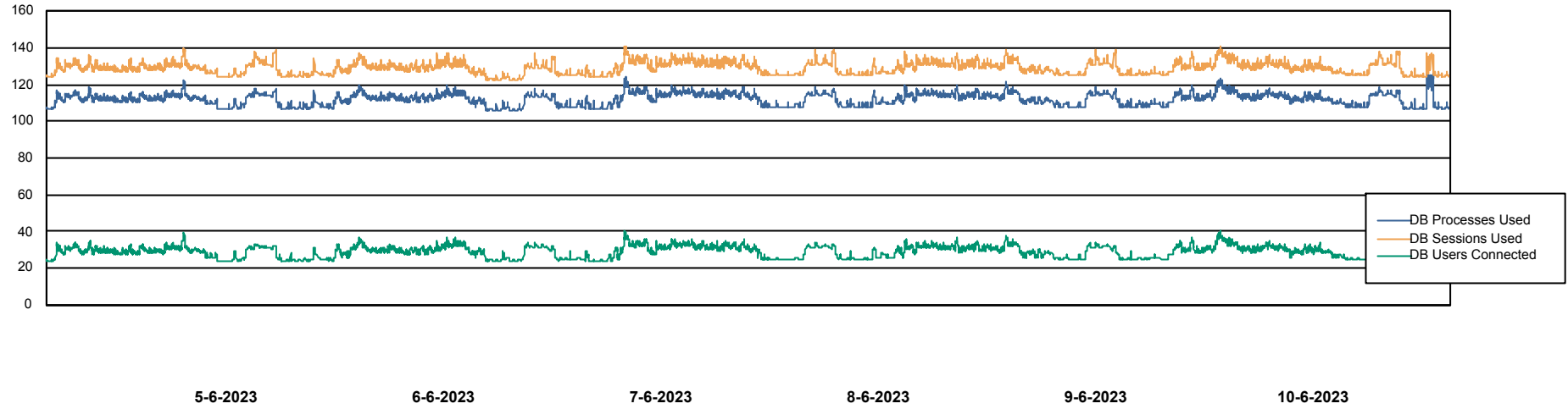
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-6-2023	90	199	21
9-6-2023	90	199	21
8-6-2023	90	199	21
7-6-2023	90	199	21
6-6-2023	90	199	21
5-6-2023	90	199	21
4-6-2023	90	199	21

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## Database Performance CUS\_ProdDB\_Primary

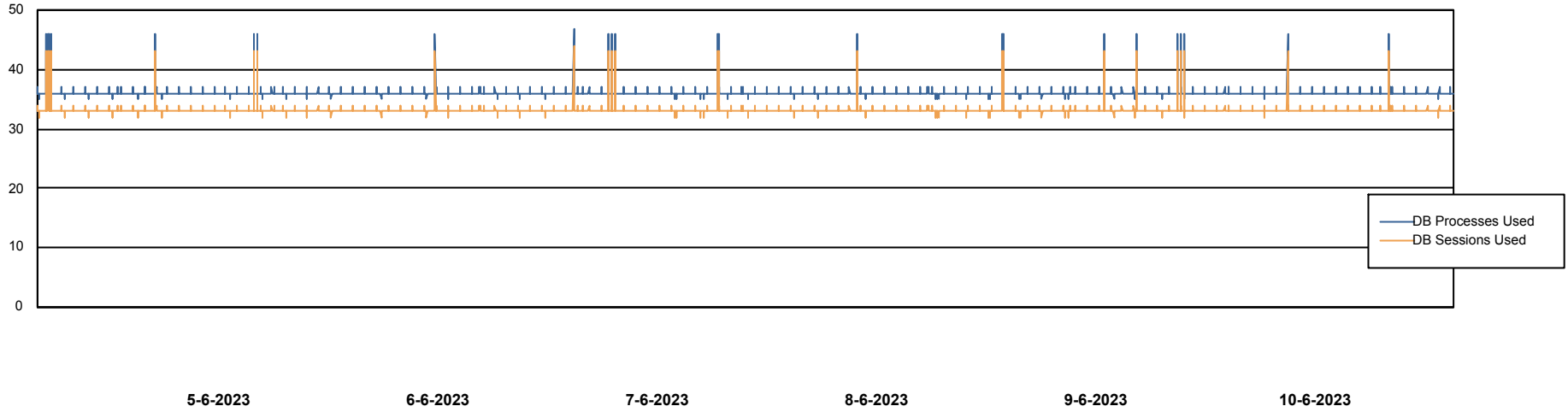


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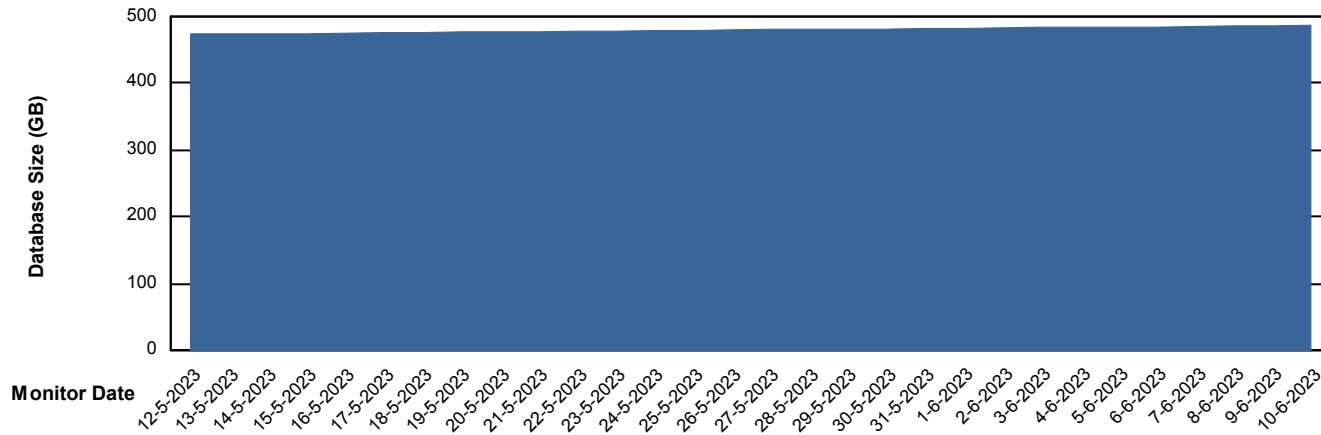


## Database Performance CUS\_ProdDB\_Standby



## DATABASE SIZE CUS\_ProdDB\_Primary

### Database growth over last month



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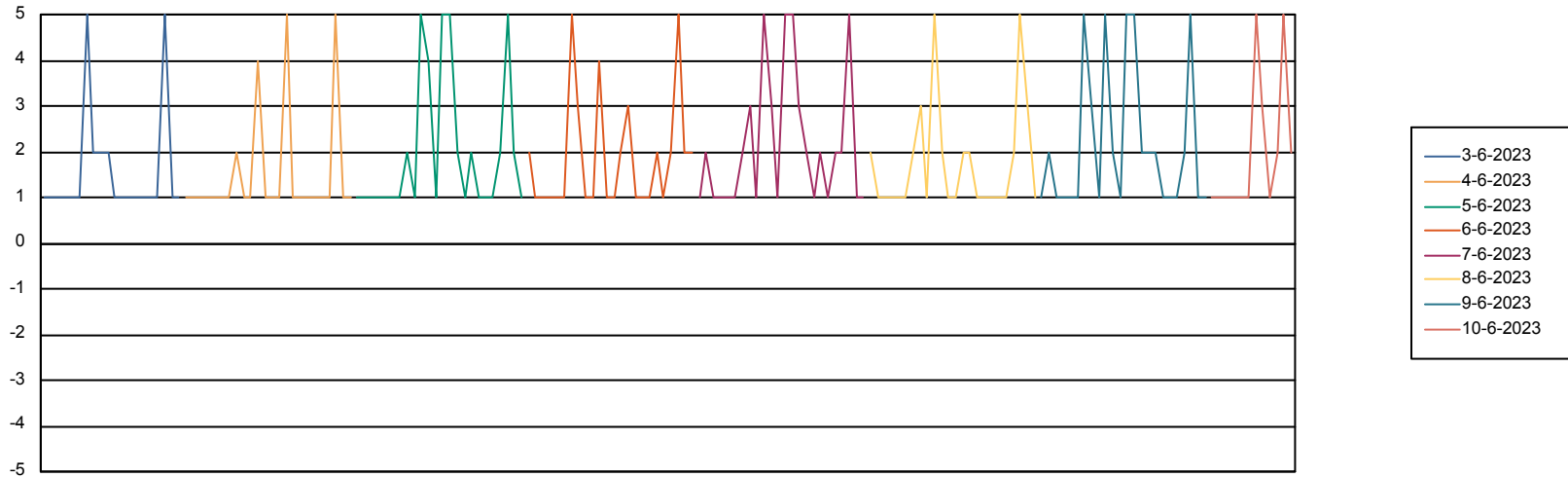


## Database Tablespace CUS\_ProdDB\_Primary

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-6-2023	ABSDATA	244	200	18
	INDX	331	273	18
9-6-2023	ABSDATA	244	199	18
	INDX	331	273	18
8-6-2023	ABSDATA	244	199	18
	INDX	331	272	18
7-6-2023	ABSDATA	244	199	18
	INDX	331	272	18
6-6-2023	ABSDATA	244	199	19
	INDX	331	271	18
5-6-2023	ABSDATA	244	198	19
	INDX	331	271	18
4-6-2023	ABSDATA	244	198	19
	INDX	331	271	18

## Standby Database Health CUS\_Production (24/7)

Recovery lag for last 7 days



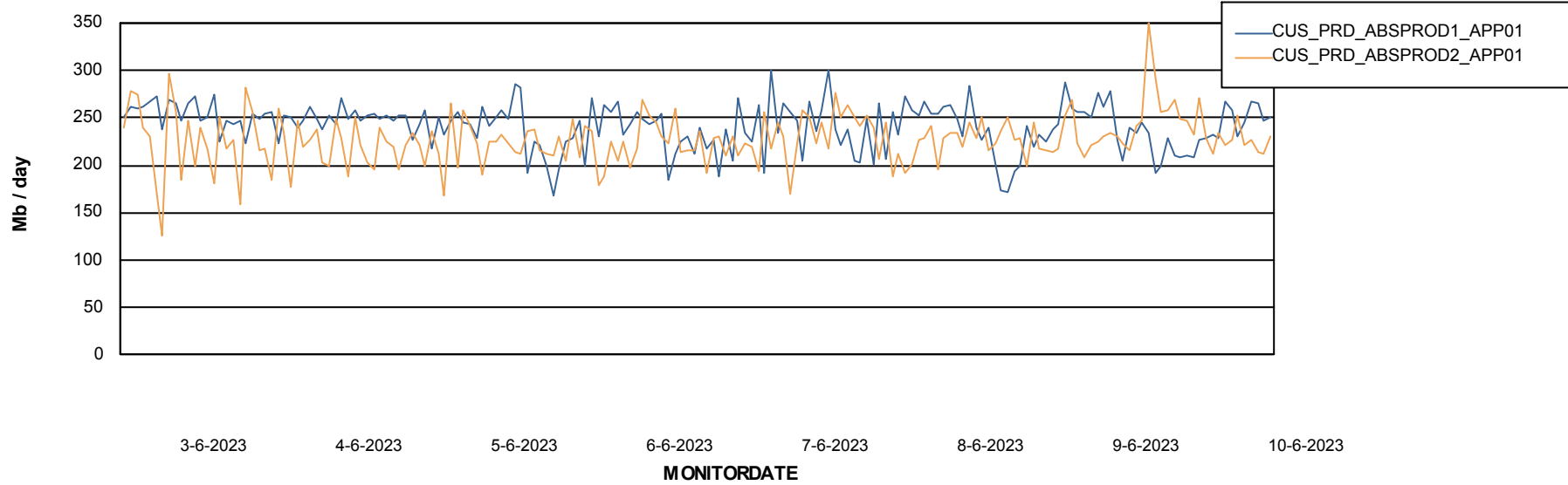
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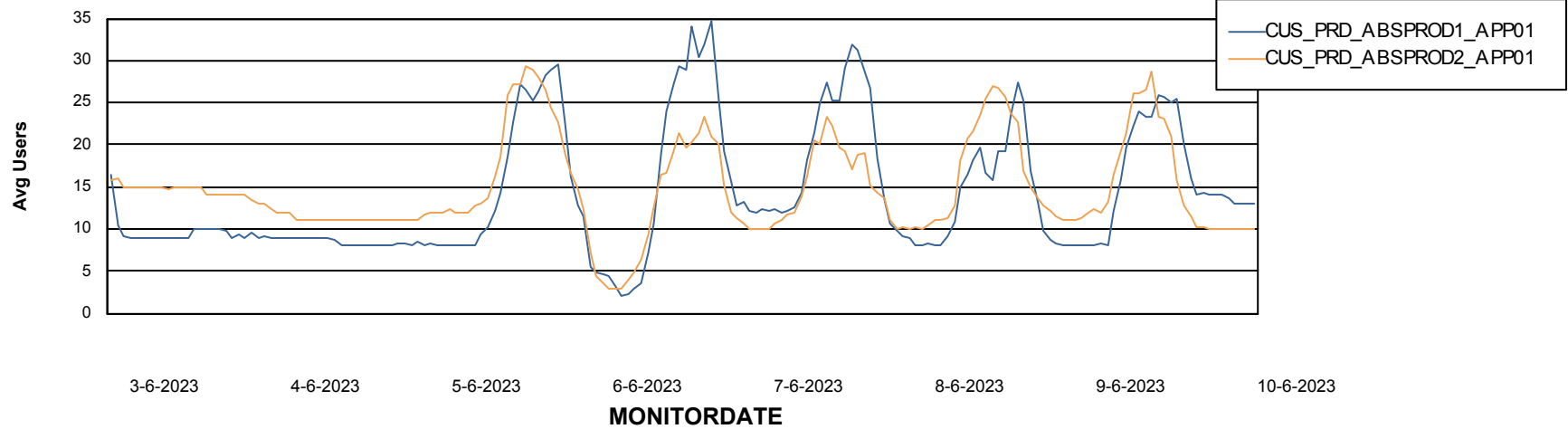


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



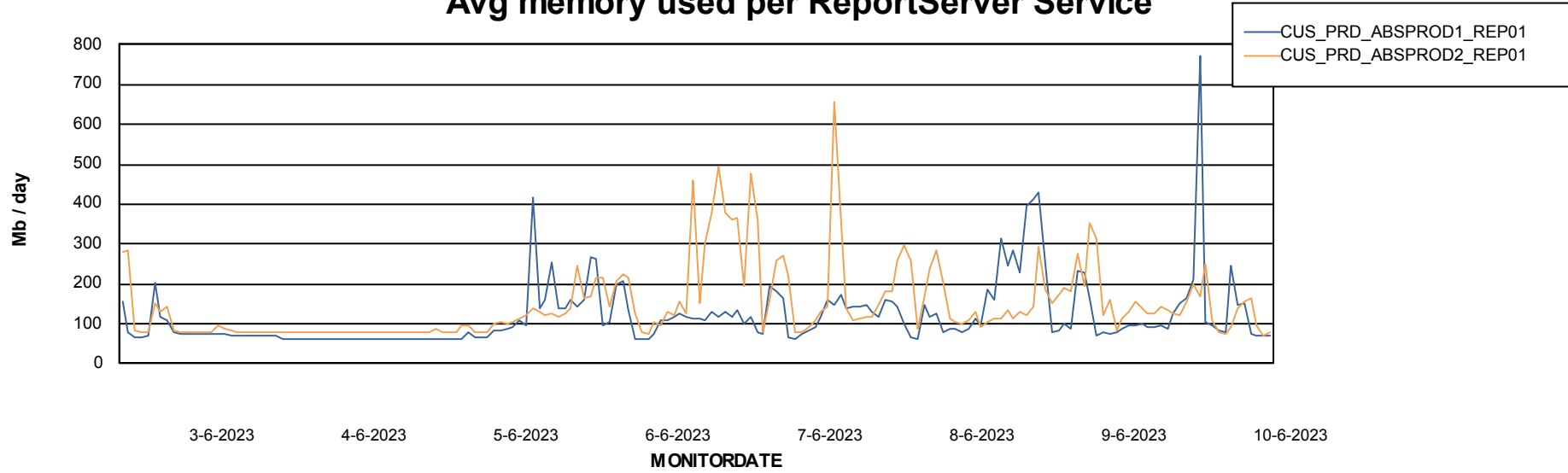
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



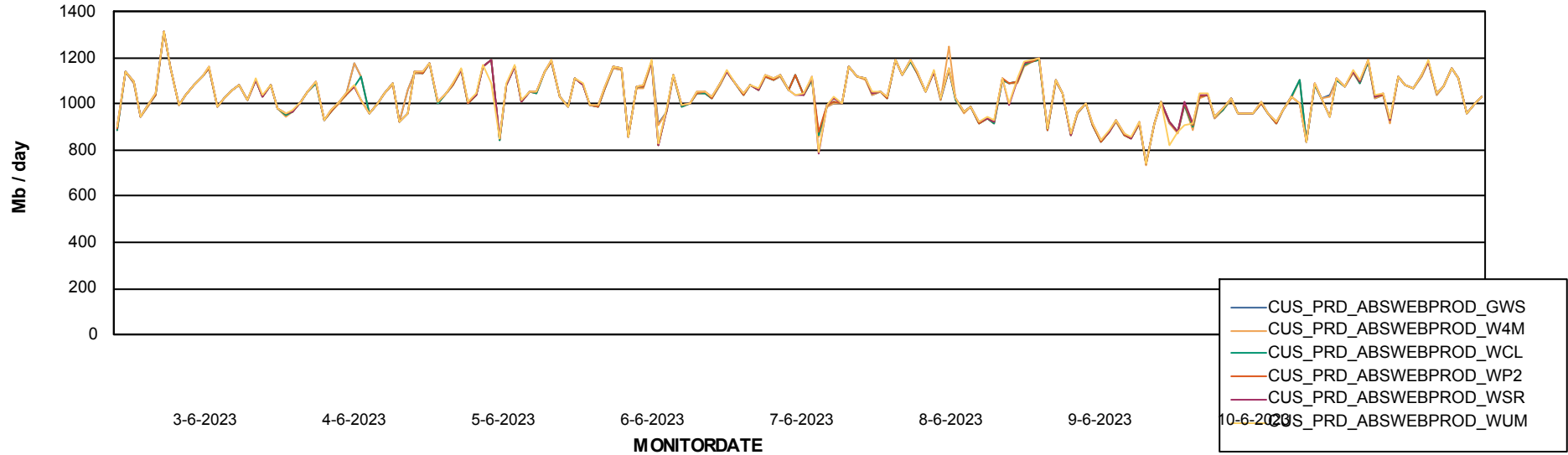
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

