

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3-6-2023	77	50	11	35	50	32
2-6-2023	77	50	11	35	50	33
1-6-2023	77	50	11	35	50	32
31-5-2023	77	50	11	35	50	32
30-5-2023	77	50	11	36	50	32
29-5-2023	77	50	11	36	50	32
28-5-2023	77	50	11	36	50	32

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3-6-2023	78	50	11	23	50	39
2-6-2023	78	50	11	22	50	39
1-6-2023	78	50	11	23	50	39
31-5-2023	78	50	11	23	50	38
30-5-2023	78	50	11	23	50	38
29-5-2023	78	50	11	23	50	38
28-5-2023	78	50	11	24	50	38

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3-6-2023	43	50	28	35	500	323	63	50	19
2-6-2023	43	50	28	29	500	354	63	50	19
1-6-2023	43	50	28	34	500	328	63	50	19
31-5-2023	43	50	28	32	500	339	63	50	19
30-5-2023	43	50	28	33	500	336	63	50	19
29-5-2023	43	50	28	33	500	336	63	50	19
28-5-2023	43	50	28	31	500	343	63	50	18

Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3-6-2023	75	100	25	35	500	323	59	400	166
2-6-2023	75	100	25	29	500	354	59	400	165
1-6-2023	75	100	25	34	500	328	59	400	165
31-5-2023	75	100	25	32	500	339	59	400	163
30-5-2023	75	100	25	33	500	336	59	400	163
29-5-2023	75	100	25	33	500	336	60	400	162
28-5-2023	75	100	25	31	500	343	60	400	162

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Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3-6-2023	74	100	26	35	500	323	24	400	302
2-6-2023	74	100	26	29	500	354	21	400	315
1-6-2023	74	100	26	34	500	328	24	400	302
31-5-2023	74	100	26	32	500	339	25	400	302
30-5-2023	74	100	26	33	500	336	26	400	297
29-5-2023	74	100	26	33	500	336	26	400	297
28-5-2023	74	100	26	31	500	343	23	400	308

Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3-6-2023	74	100	26	35	500	323	29	400	285
2-6-2023	74	100	26	29	500	354	28	400	287
1-6-2023	74	100	26	34	500	328	26	400	295
31-5-2023	74	100	26	32	500	339	26	400	295
30-5-2023	74	100	26	33	500	336	28	400	290
29-5-2023	74	100	26	33	500	336	27	400	290
28-5-2023	74	100	26	31	500	343	26	400	297

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Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
3-6-2023	64	30	11	17	50	41	35	500	323
2-6-2023	64	30	11	18	50	41	29	500	354
1-6-2023	64	30	11	22	50	39	34	500	328
31-5-2023	64	30	11	23	50	38	32	500	339
30-5-2023	64	30	11	24	50	38	33	500	336
29-5-2023	64	30	11	24	50	38	33	500	336
28-5-2023	64	30	11	24	50	38	31	500	344

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

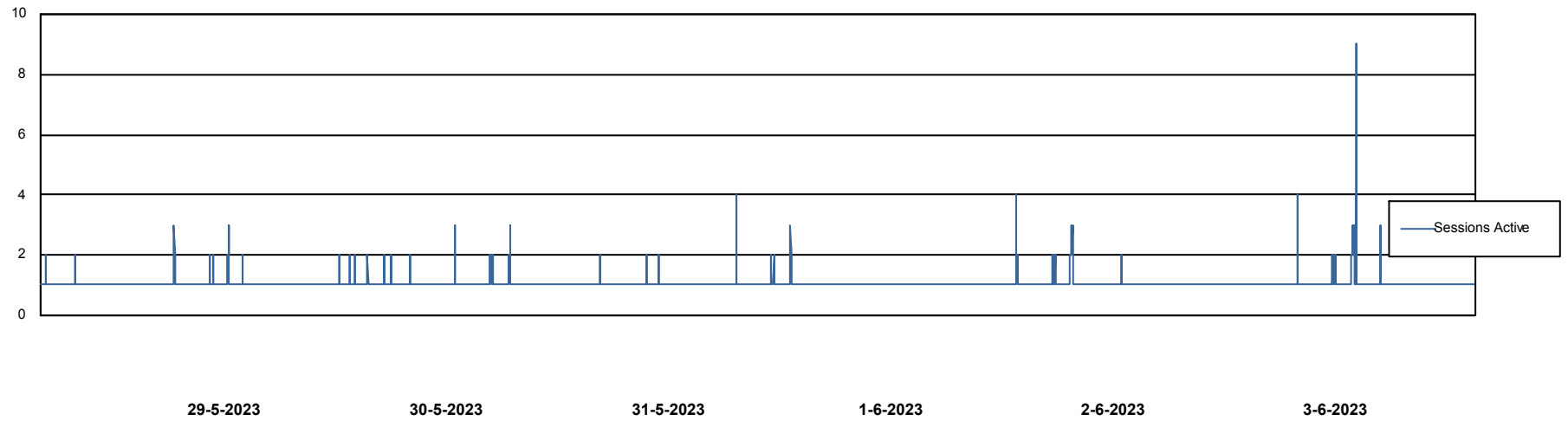
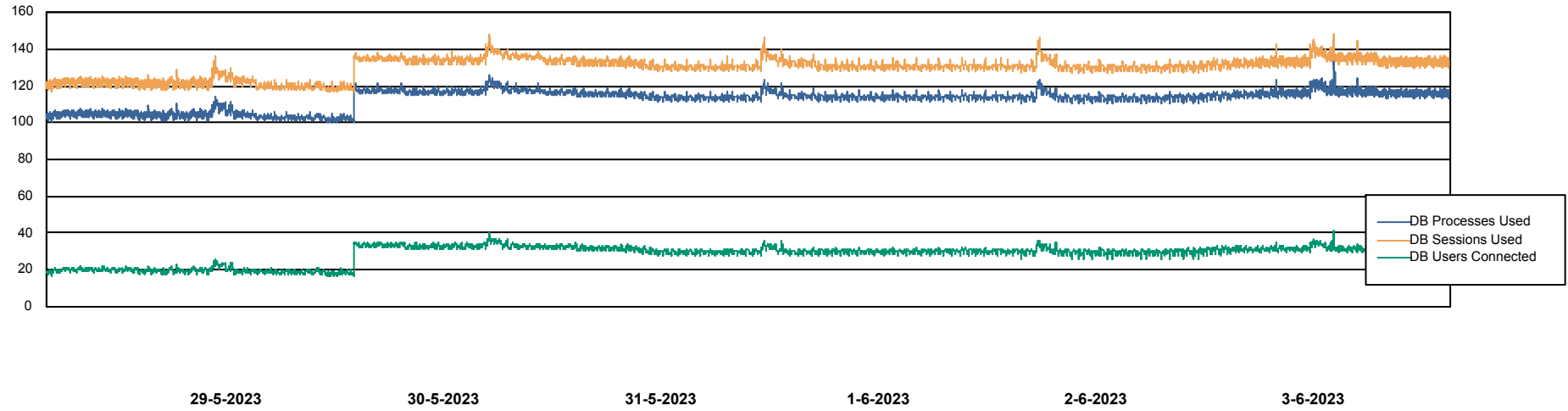
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3-6-2023	59	100	41
2-6-2023	59	100	41
1-6-2023	59	100	41
31-5-2023	59	100	41
30-5-2023	59	100	41
29-5-2023	60	100	40
28-5-2023	59	100	41

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_BI

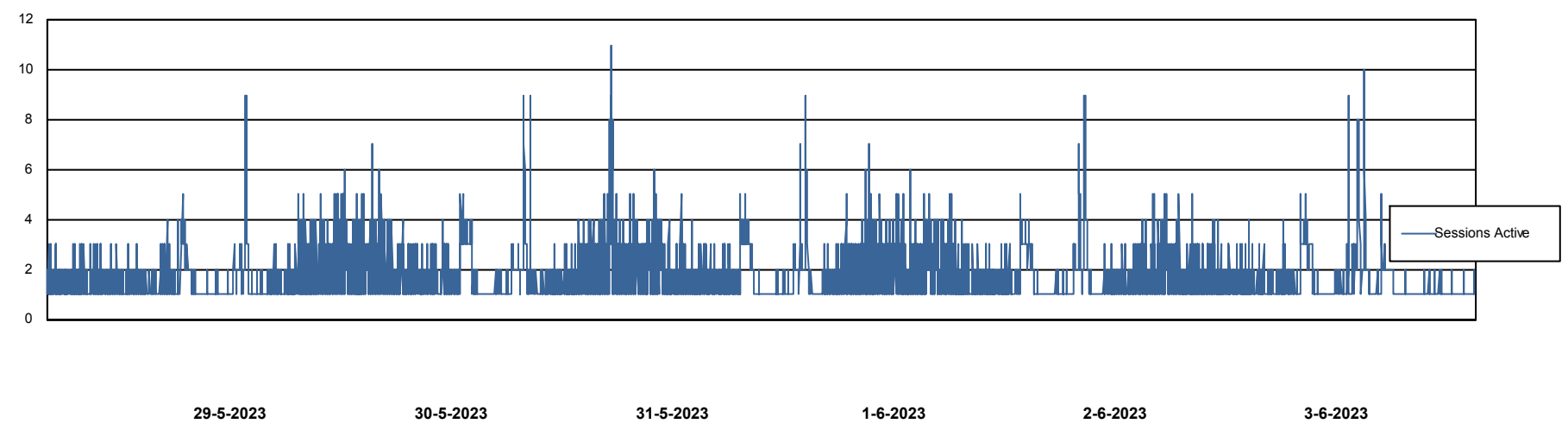
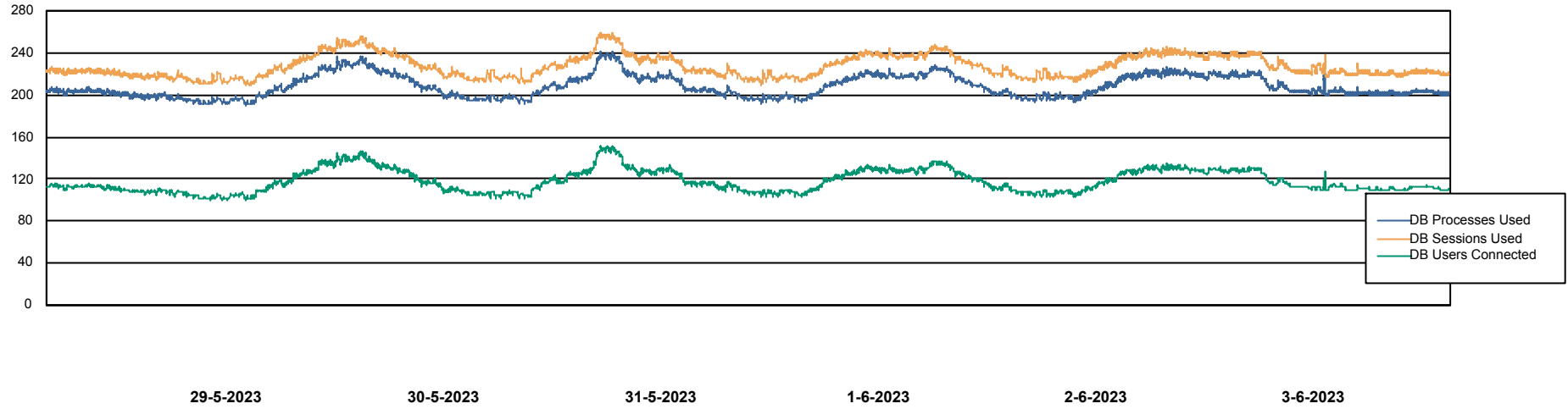


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_Production



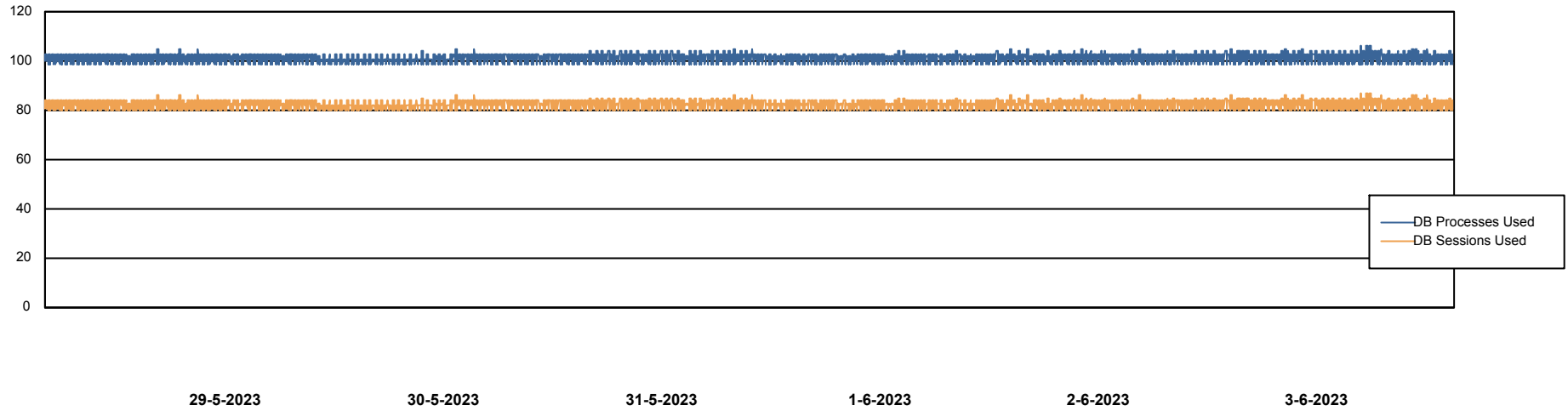
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLHDB\_Standby

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



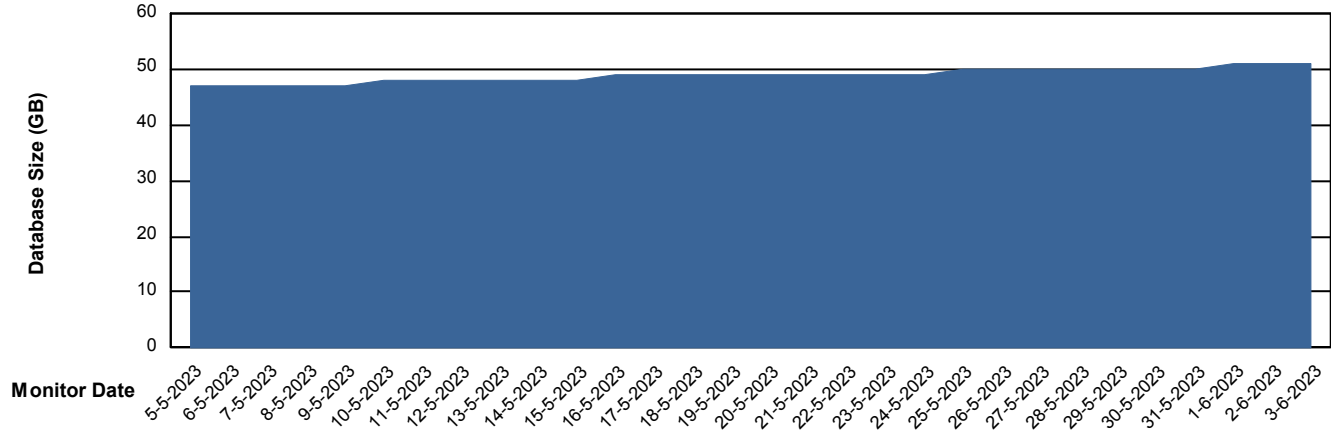
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



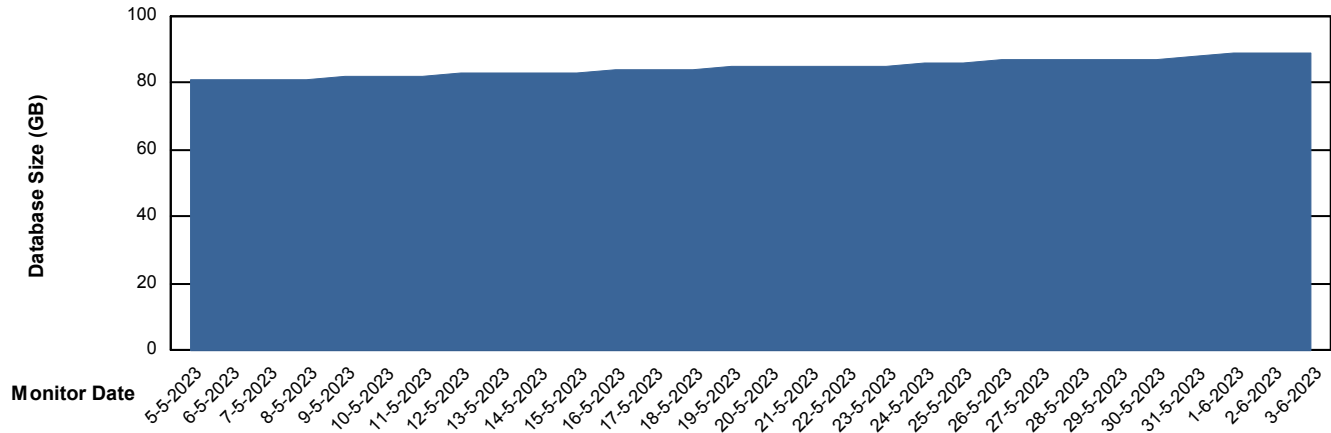
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Database Tablespace KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3-6-2023	ABSDATA	20	15	27
	INDX	26	22	17
2-6-2023	ABSDATA	20	15	27
	INDX	26	22	17
1-6-2023	ABSDATA	20	14	28
	INDX	26	21	17
31-5-2023	ABSDATA	20	14	29
	INDX	26	21	19
30-5-2023	ABSDATA	20	14	30
	INDX	26	21	19
29-5-2023	ABSDATA	20	14	30
	INDX	26	21	20
28-5-2023	ABSDATA	20	14	30
	INDX	26	21	20

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Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3-6-2023	ABSDATA	90	75	17
	INDX	8	1	85
2-6-2023	ABSDATA	90	75	17
	INDX	8	1	85
1-6-2023	ABSDATA	88	74	16
	INDX	8	1	85
31-5-2023	ABSDATA	88	74	16
	INDX	8	1	86
30-5-2023	ABSDATA	88	73	17
	INDX	8	1	86
29-5-2023	ABSDATA	87	73	16
	INDX	8	1	86
28-5-2023	ABSDATA	87	73	16
	INDX	8	1	86

BI Status and last ETL error for KLHDB\_BI

	ma 29/5/2023	di 30/5/2023	wo 31/5/2023	do 1/6/2023	vr 2/6/2023	za 3/6/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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BI last ETL error for	KLHDB_BI
zo, 28-05-2023	None
za, 3-06-2023	None
di, 30-05-2023	None
ma, 29-05-2023	None
wo, 31-05-2023	None
zo, 28-05-2023	None
do, 1-06-2023	None
wo, 31-05-2023	None
do, 1-06-2023	None
vr, 2-06-2023	None
di, 30-05-2023	None
za, 3-06-2023	None
ma, 29-05-2023	None
vr, 2-06-2023	None

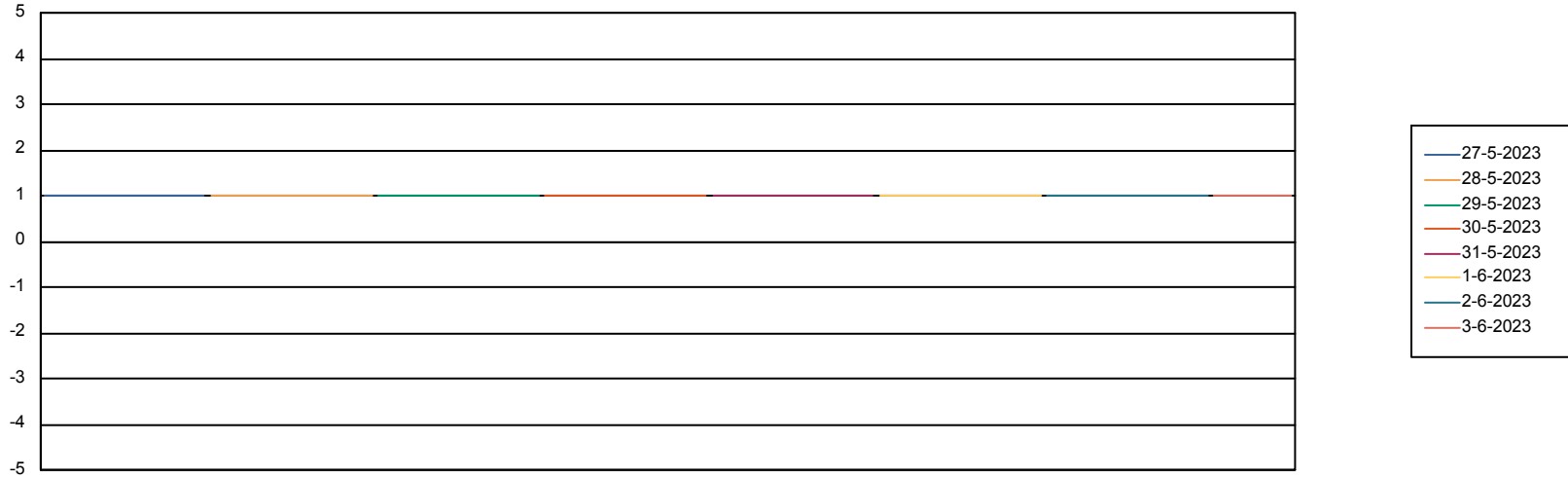
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



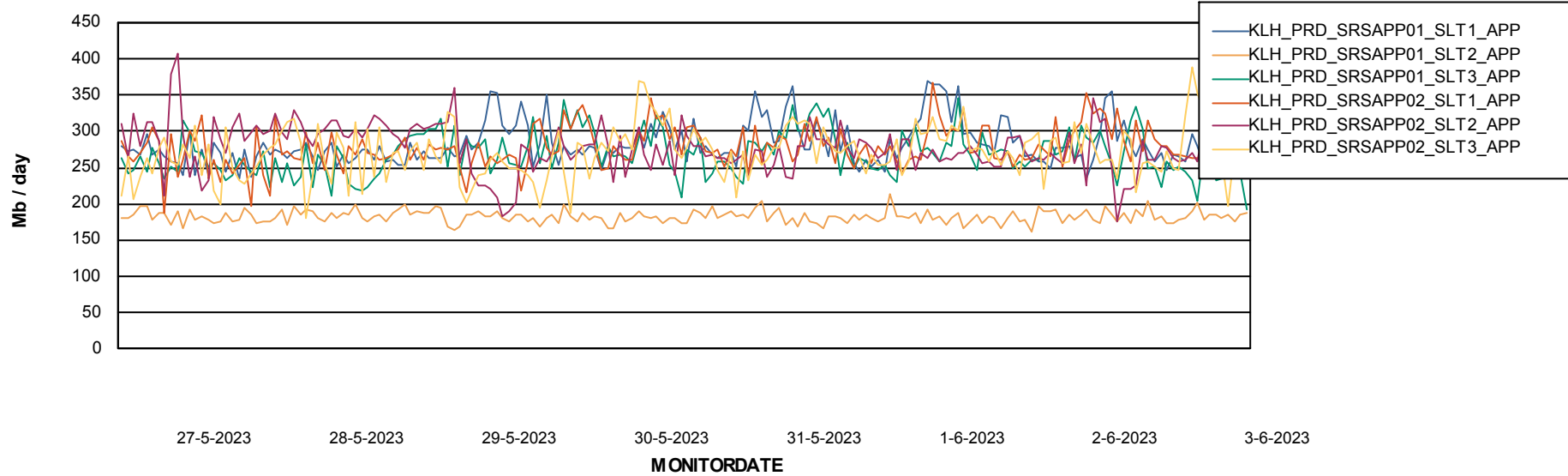
# Weekly SLA Customer Report

Customer: KLH\_Production (24/7)  
Database ID: 139

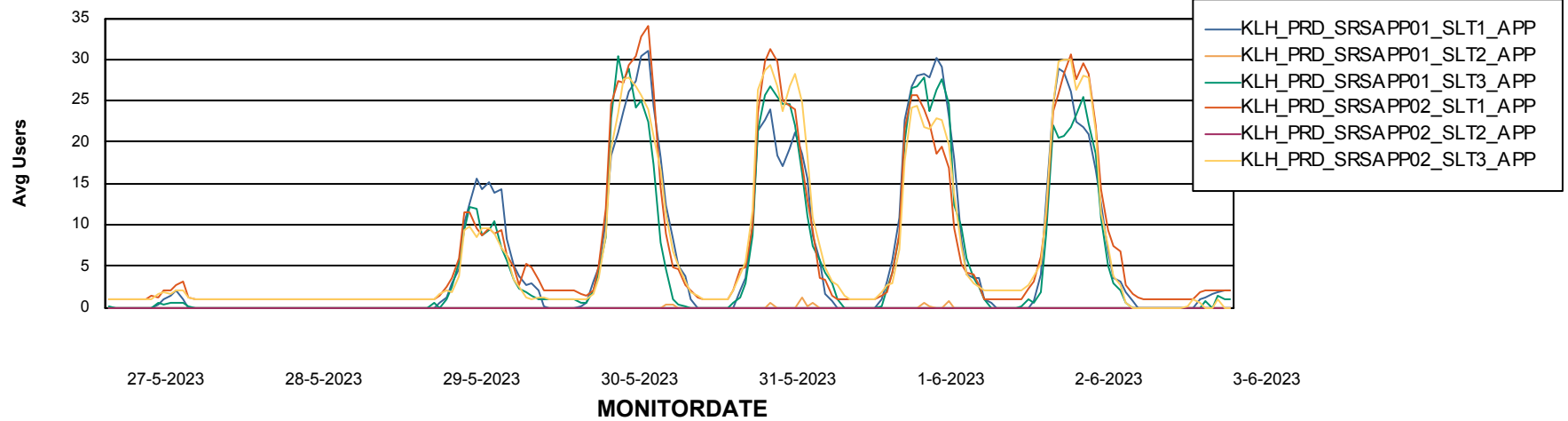


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



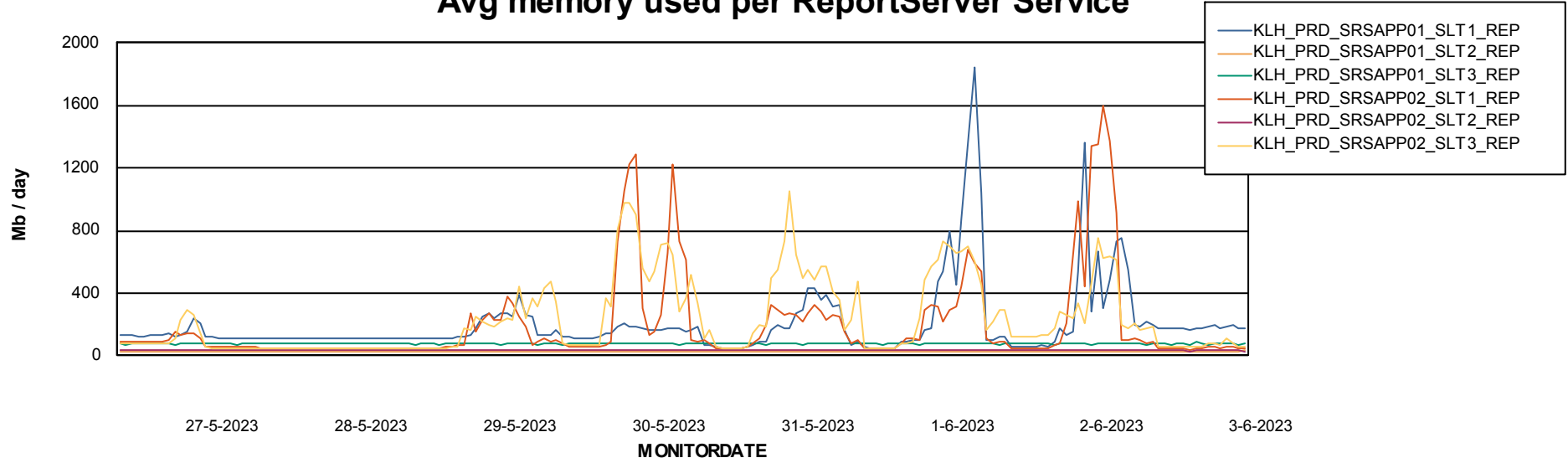
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



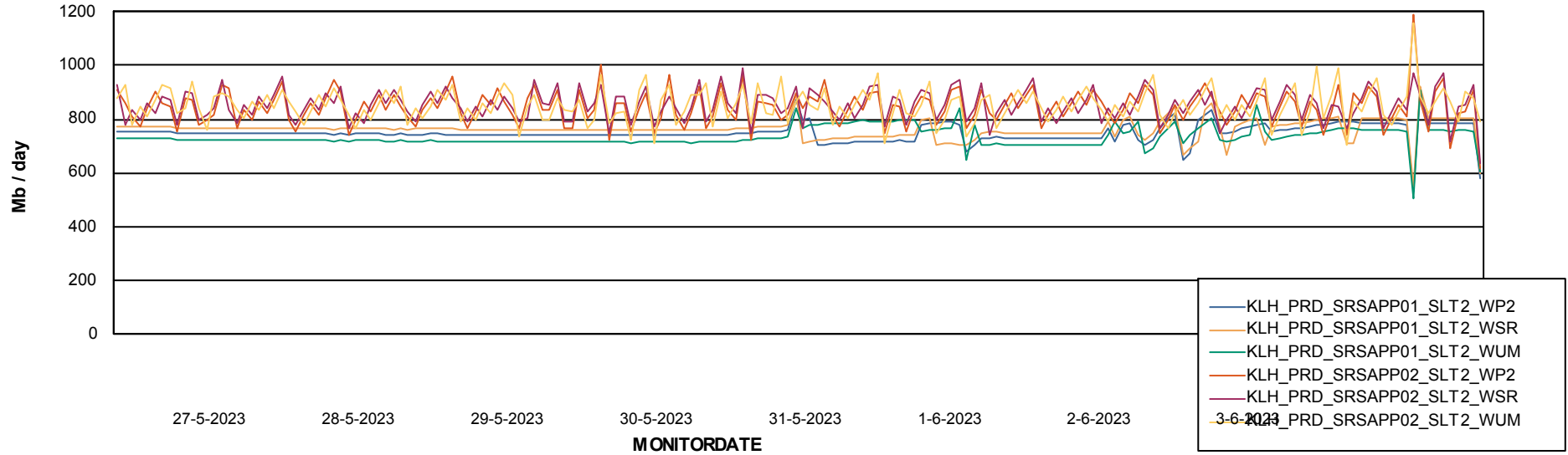
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Disaster per ABS component

