

# Weekly SLA Customer Report

Customer ECL\_Production  
 Database ID 156



Harddisk Usage ECL\_PRD\_ECLABS

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3-6-2023  | 71                        | 199                         | 58                         | 65                        | 500                         | 175                        |
| 2-6-2023  | 71                        | 199                         | 57                         | 65                        | 500                         | 176                        |
| 1-6-2023  | 72                        | 199                         | 56                         | 65                        | 500                         | 176                        |
| 31-5-2023 | 72                        | 199                         | 55                         | 65                        | 500                         | 176                        |
| 30-5-2023 | 72                        | 199                         | 55                         | 65                        | 500                         | 176                        |
| 29-5-2023 | 73                        | 199                         | 55                         | 65                        | 500                         | 175                        |
| 28-5-2023 | 73                        | 199                         | 55                         | 65                        | 500                         | 175                        |

Harddisk Usage ECL\_PRD\_ECLABS-TEST

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3-6-2023  | 70                        | 199                         | 59                         | 51                        | 500                         | 244                        |
| 2-6-2023  | 70                        | 199                         | 59                         | 51                        | 500                         | 245                        |
| 1-6-2023  | 70                        | 199                         | 59                         | 51                        | 500                         | 245                        |
| 31-5-2023 | 70                        | 199                         | 59                         | 51                        | 500                         | 245                        |
| 30-5-2023 | 70                        | 199                         | 59                         | 51                        | 500                         | 245                        |
| 29-5-2023 | 70                        | 199                         | 59                         | 51                        | 500                         | 245                        |
| 28-5-2023 | 70                        | 199                         | 59                         | 51                        | 500                         | 244                        |

# Weekly SLA Customer Report

Customer ECL\_Production  
Database ID 156



Harddisk Usage ECL\_PRD\_ECLABS-WEB

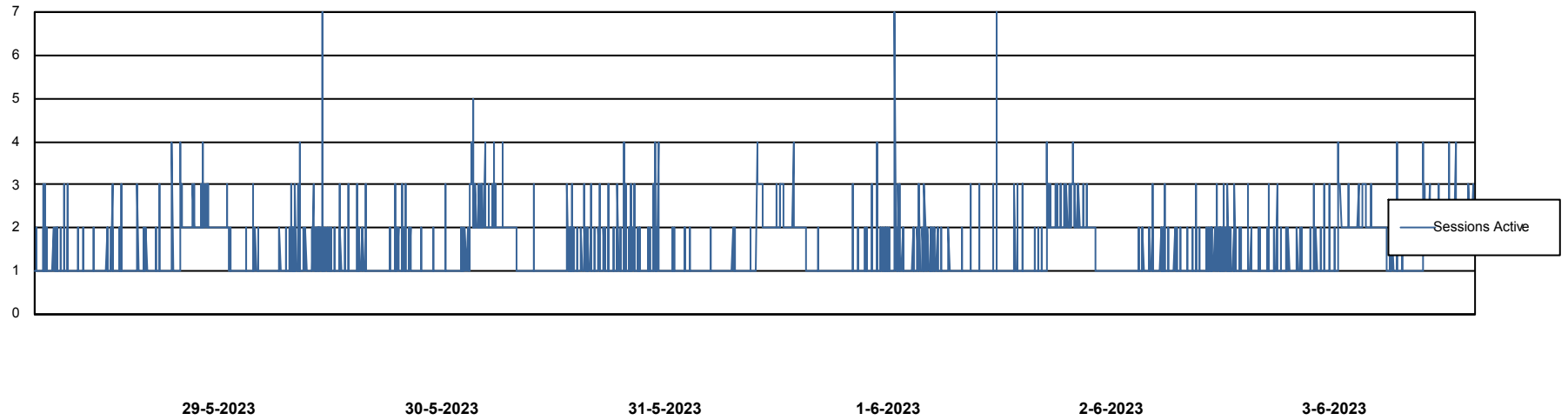
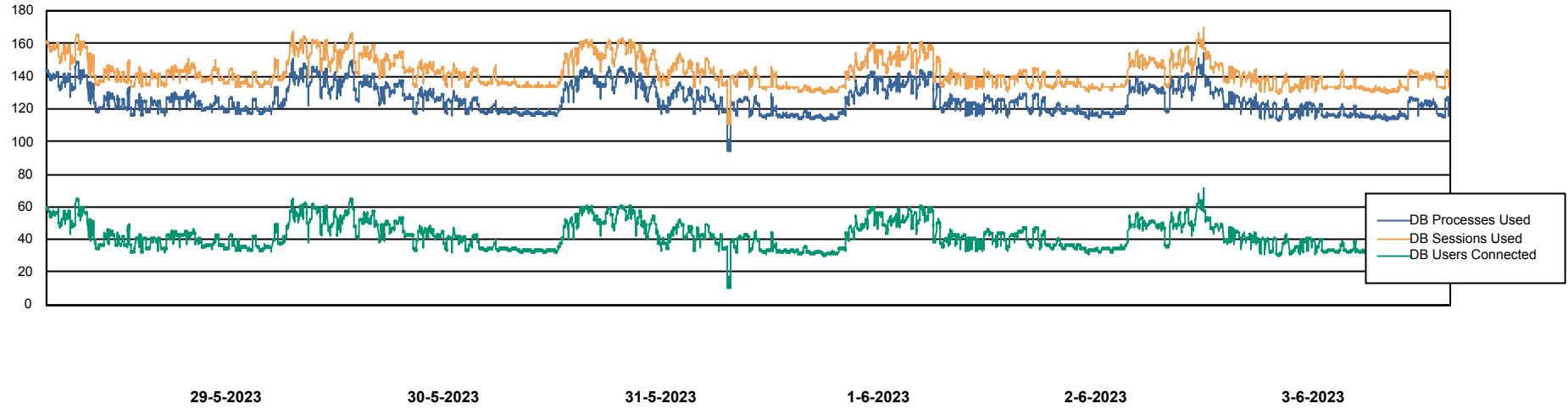
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 3-6-2023  | 65                        | 99                          | 35                         |
| 2-6-2023  | 64                        | 99                          | 35                         |
| 1-6-2023  | 64                        | 99                          | 35                         |
| 31-5-2023 | 64                        | 99                          | 36                         |
| 30-5-2023 | 64                        | 99                          | 36                         |
| 29-5-2023 | 64                        | 99                          | 35                         |
| 28-5-2023 | 64                        | 99                          | 35                         |

# Weekly SLA Customer Report

Customer ECL\_Production  
Database ID 156



## Database Performance ECL\_PRD\_ECLABS\_DB\_Production



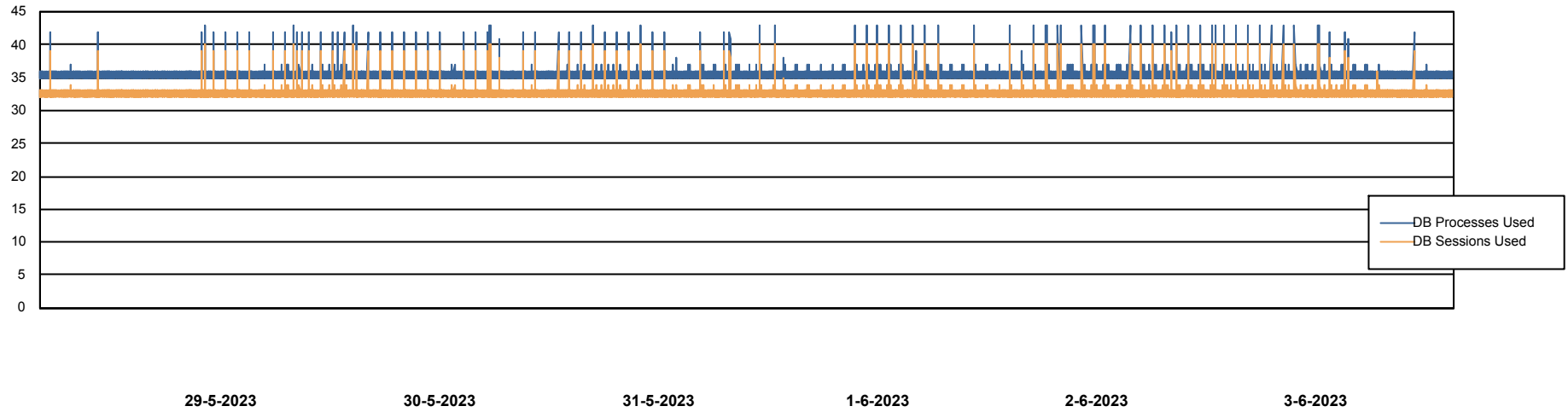
# Weekly SLA Customer Report

Customer ECL\_Production  
Database ID 156



Database Performance ECL\_TEST\_ECLABS-TEST\_DB\_STB (ECL\_Standby DB)

DB Processes Max 1,000



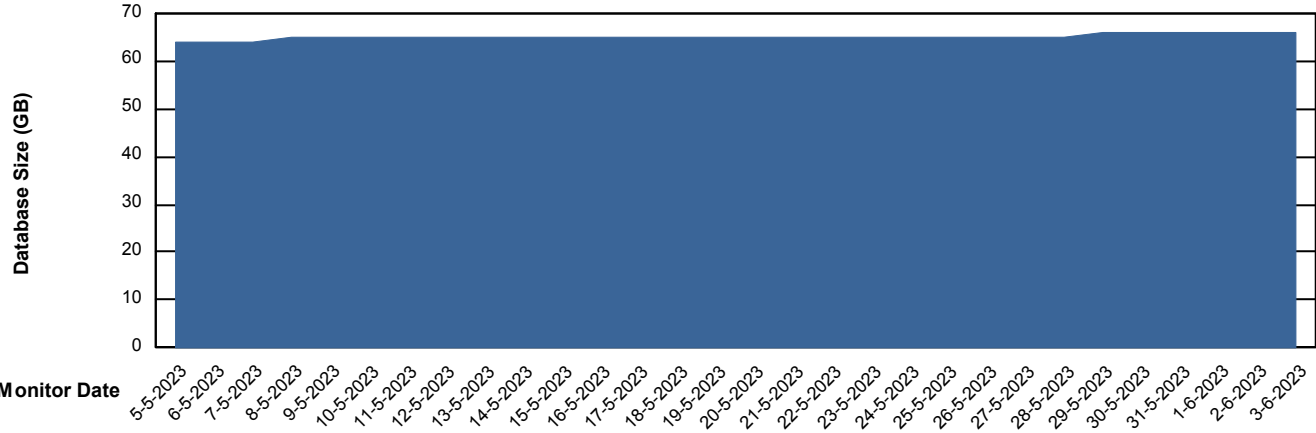
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DATABASE SIZE ECL\_PRD\_ECLABS\_DB\_Production

Database growth over last month



Database Tablespace ECL\_PRD\_ECLABS\_DB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3-6-2023  | ABSDATA         | 81            | 47            | 42              |
|           | INDX            | 10            | 5             | 47              |
| 2-6-2023  | ABSDATA         | 81            | 47            | 42              |
|           | INDX            | 10            | 5             | 47              |
| 1-6-2023  | ABSDATA         | 81            | 47            | 42              |
|           | INDX            | 10            | 5             | 47              |
| 31-5-2023 | ABSDATA         | 81            | 47            | 42              |
|           | INDX            | 10            | 5             | 47              |
| 30-5-2023 | ABSDATA         | 81            | 47            | 42              |
|           | INDX            | 10            | 5             | 47              |
| 29-5-2023 | ABSDATA         | 81            | 47            | 42              |
|           | INDX            | 10            | 5             | 47              |
| 28-5-2023 | ABSDATA         | 81            | 47            | 42              |
|           | INDX            | 10            | 5             | 48              |

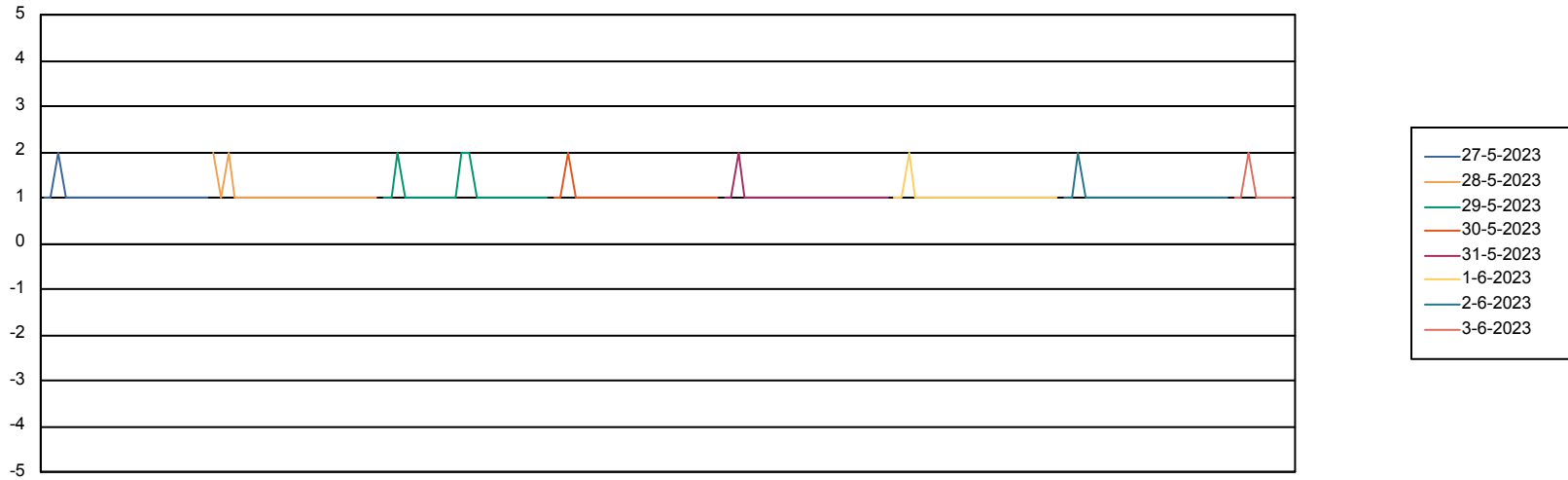
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Standby Database Health ECL\_Production

## Recovery lag for last 7 days



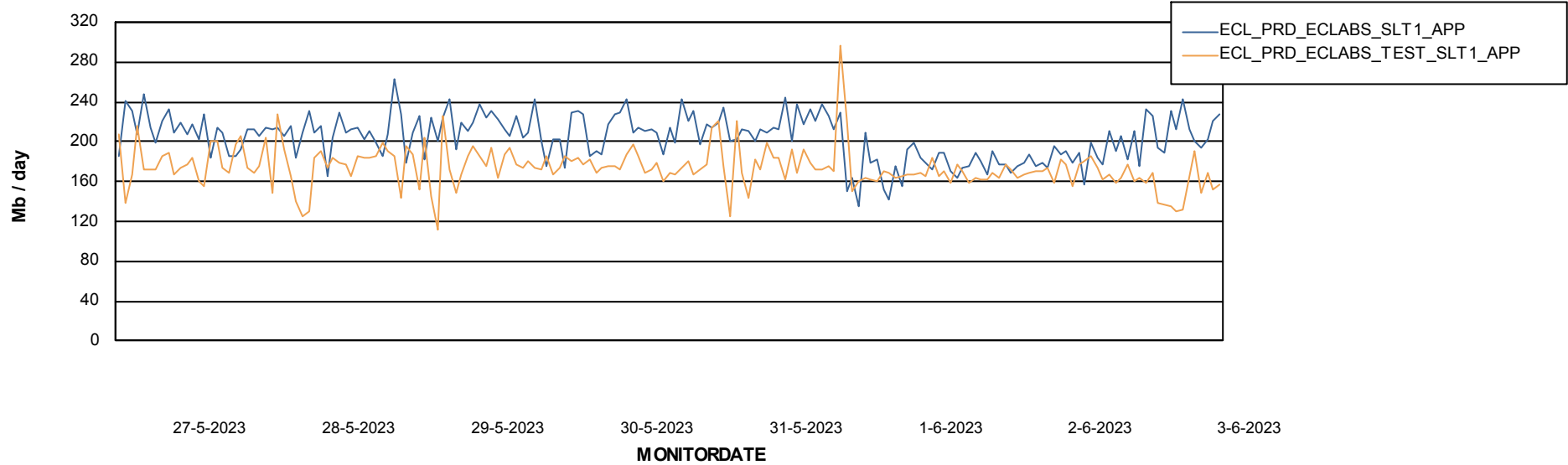
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Database ID 156

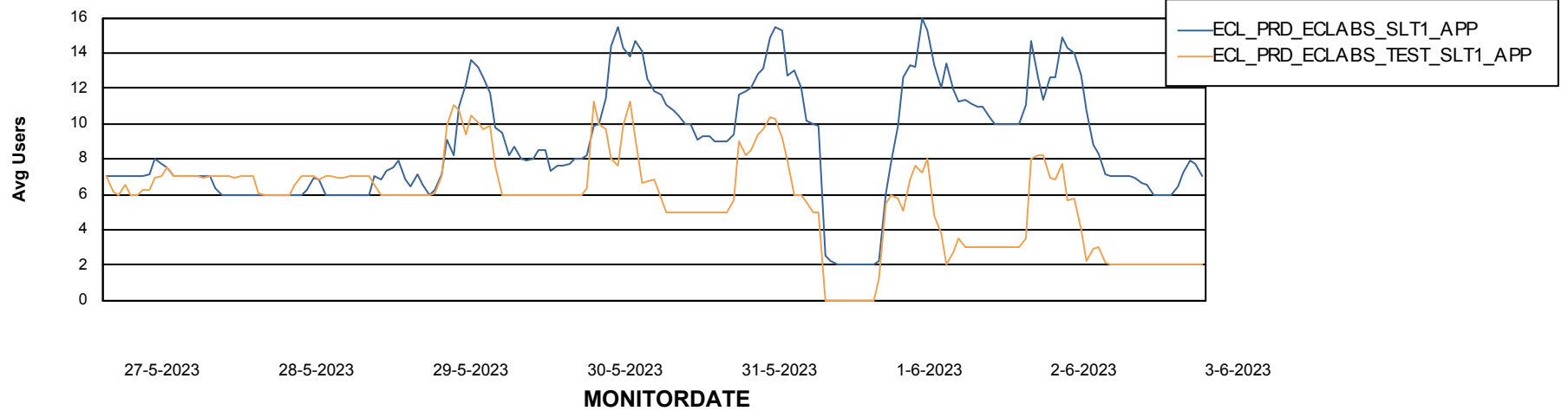


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



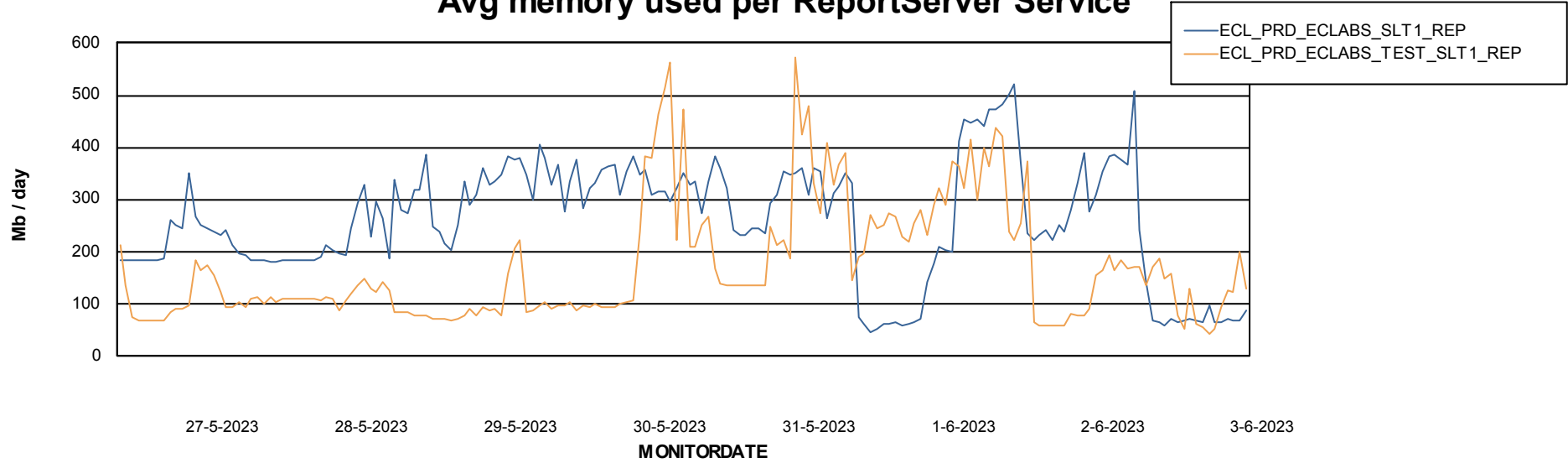
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



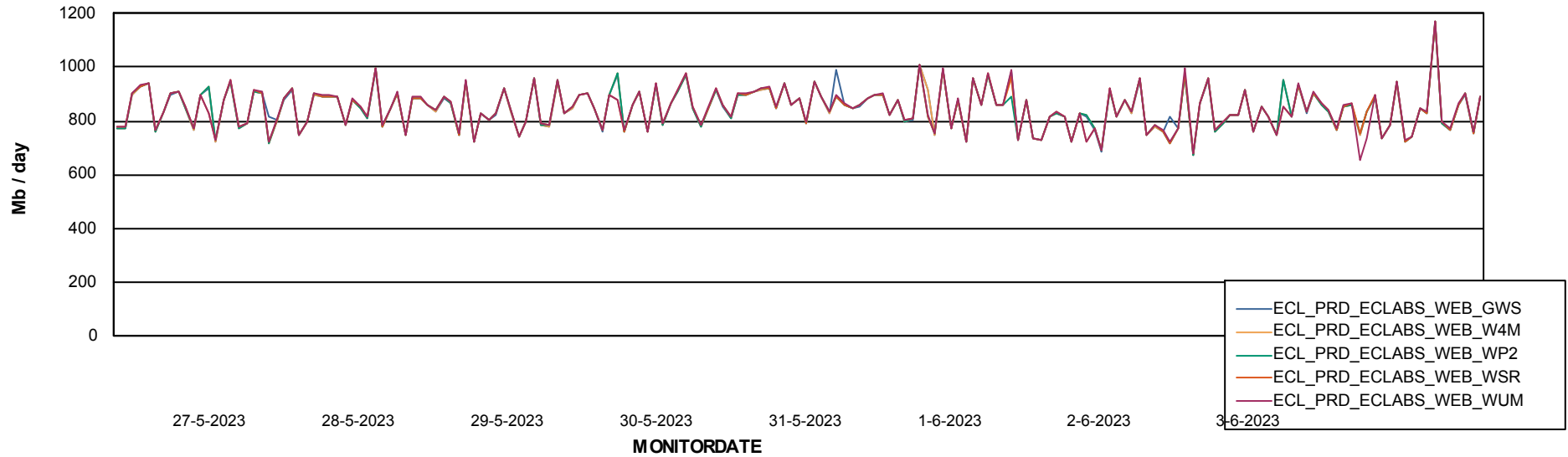
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

