

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
27-5-2023	50	149	75	55	850	379
26-5-2023	50	149	75	56	850	372
25-5-2023	50	149	75	56	850	372
24-5-2023	49	149	76	56	850	371
23-5-2023	49	149	76	57	850	369
22-5-2023	50	149	75	57	850	366
21-5-2023	50	149	75	57	850	365

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
27-5-2023	23	89	69
26-5-2023	23	89	69
25-5-2023	23	89	69
24-5-2023	23	89	69
23-5-2023	23	89	69
22-5-2023	23	89	69
21-5-2023	23	89	69

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## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
27-5-2023	51	79	39
26-5-2023	51	79	39
25-5-2023	51	79	39
24-5-2023	51	79	39
23-5-2023	51	79	39
22-5-2023	51	79	39
21-5-2023	51	79	39

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
27-5-2023	39	79	49
26-5-2023	39	79	49
25-5-2023	39	79	49
24-5-2023	39	79	49
23-5-2023	39	79	49
22-5-2023	39	79	48
21-5-2023	39	79	48

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
27-5-2023	22	149	117
26-5-2023	22	149	117
25-5-2023	19	149	120
24-5-2023	19	149	122
23-5-2023	19	149	121
22-5-2023	19	149	121
21-5-2023	19	149	121

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
27-5-2023	47	149	79	48	1,536	801
26-5-2023	47	149	79	47	1,536	810
25-5-2023	47	149	79	48	1,536	805
24-5-2023	47	149	79	47	1,536	808
23-5-2023	47	149	79	47	1,536	814
22-5-2023	47	149	79	48	1,536	805
21-5-2023	47	149	79	49	1,536	788

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
27-5-2023	64	199	72	41	1,536	906
26-5-2023	64	199	72	41	1,536	903
25-5-2023	64	199	72	41	1,536	902
24-5-2023	64	199	72	41	1,536	907
23-5-2023	64	199	72	41	1,536	903
22-5-2023	64	199	72	42	1,536	886
21-5-2023	64	199	72	43	1,536	878

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
27-5-2023	43	79	46
26-5-2023	43	79	46
25-5-2023	43	79	46
24-5-2023	43	79	46
23-5-2023	43	79	46
22-5-2023	43	79	46
21-5-2023	43	79	46

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## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
27-5-2023	40	79	48
26-5-2023	40	79	48
25-5-2023	40	79	48
24-5-2023	40	79	48
23-5-2023	40	79	48
22-5-2023	40	79	48
21-5-2023	40	79	48

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
27-5-2023	29	149	106
26-5-2023	29	149	106
25-5-2023	29	149	106
24-5-2023	29	149	106
23-5-2023	30	149	105
22-5-2023	30	149	105
21-5-2023	30	149	104

# Weekly SLA Customer Report

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Harddisk Usage JSG\_PRD\_WORF

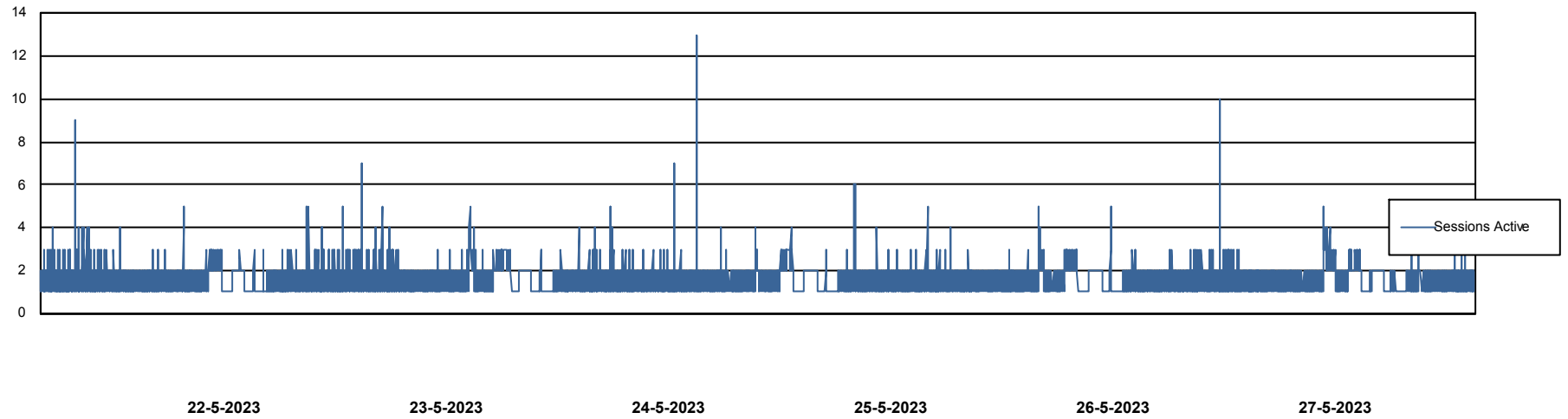
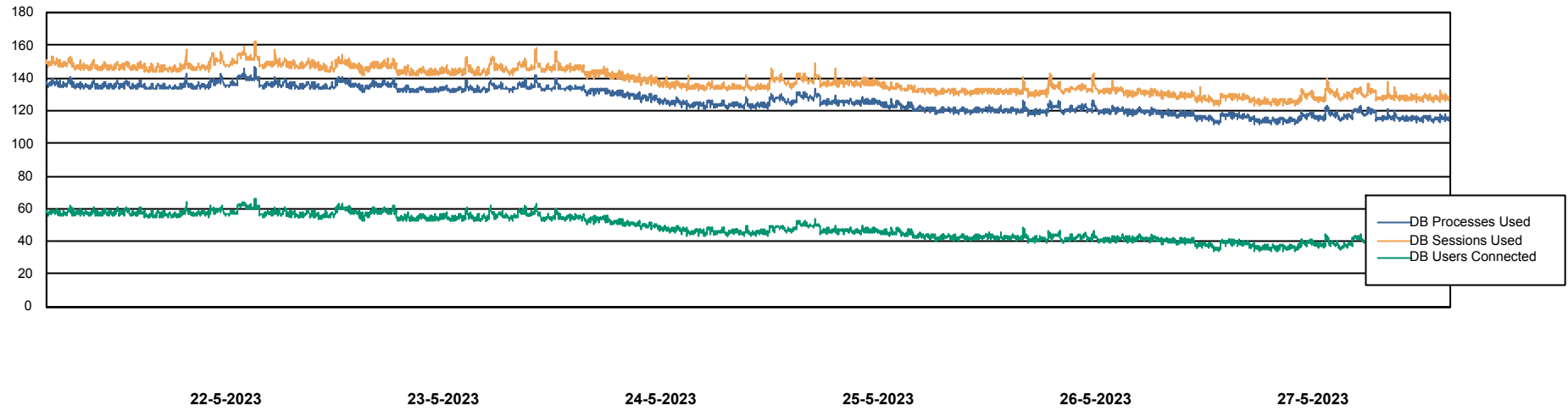
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
27-5-2023	51	149	73
26-5-2023	53	149	70
25-5-2023	53	149	70
24-5-2023	53	149	69
23-5-2023	54	149	69
22-5-2023	54	149	69
21-5-2023	54	149	69

# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_BASHIR\_DB



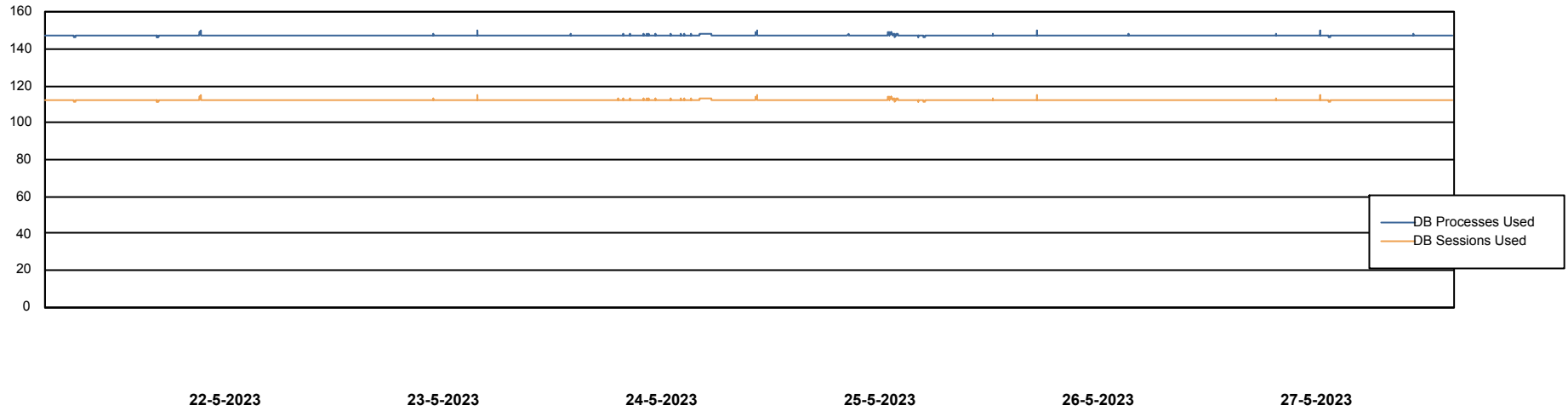
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## Database Performance JSG\_PRD\_PICARD\_DB

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000

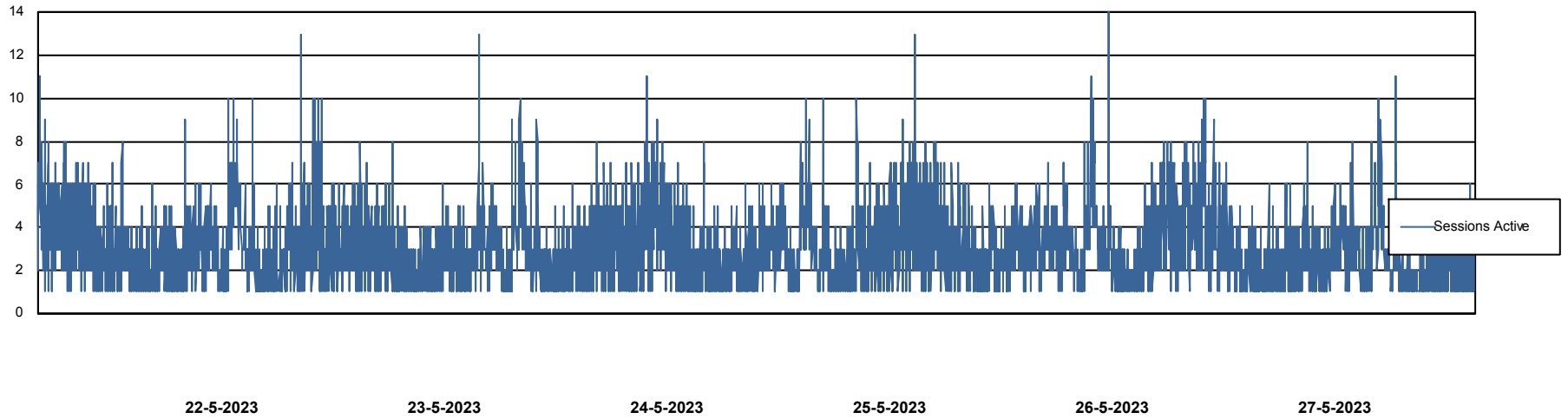
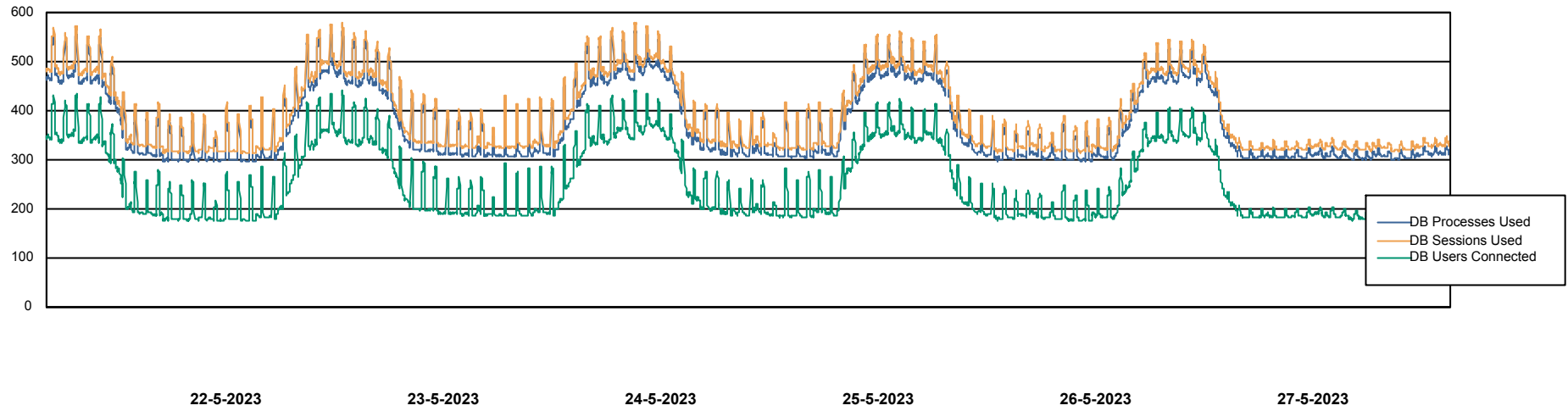


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_RIKER\_DB



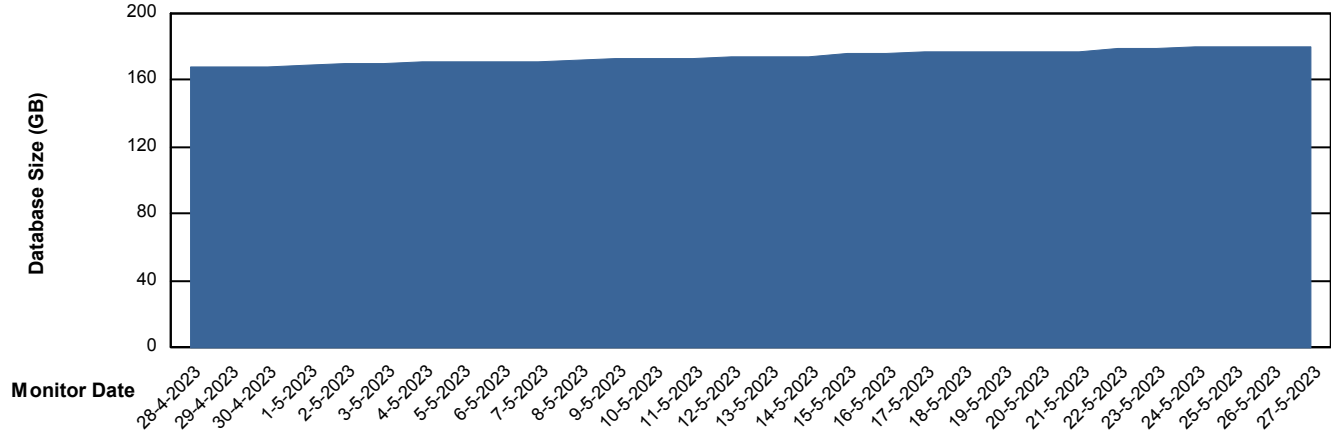
# Weekly SLA Customer Report

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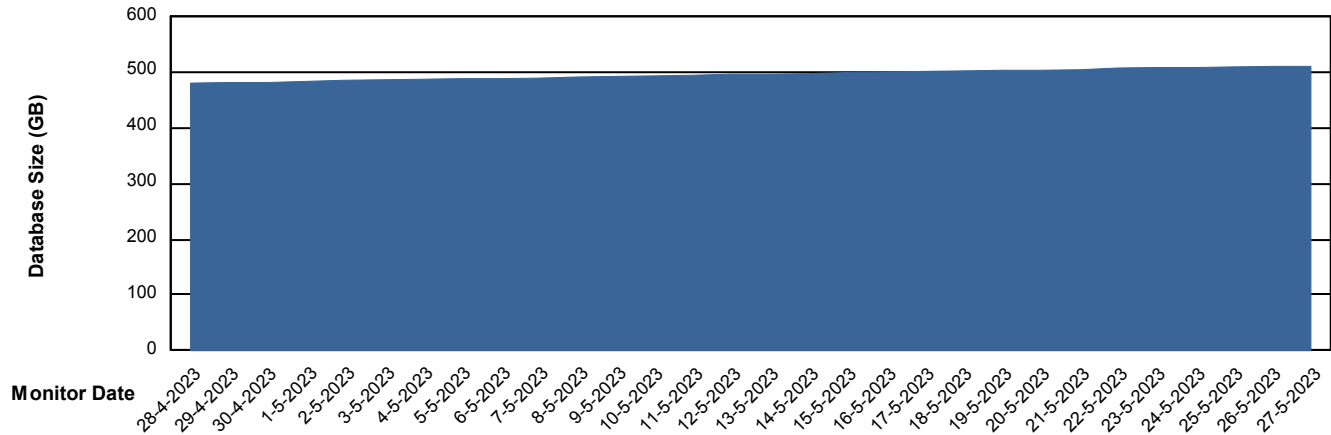
DATABASE SIZE JSG\_PRD\_BASHIR\_DB

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Tablespace JSG\_PRD\_BASHIR\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
27-5-2023	ABSDATA	105	86	18
	INDX	112	92	18
26-5-2023	ABSDATA	105	86	18
	INDX	112	92	18
25-5-2023	ABSDATA	105	86	18
	INDX	112	92	18
24-5-2023	ABSDATA	105	86	18
	INDX	112	92	18
23-5-2023	ABSDATA	102	86	16
	INDX	112	91	18
22-5-2023	ABSDATA	102	85	16
	INDX	112	91	19
21-5-2023	ABSDATA	102	85	17
	INDX	108	90	17

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Database Tablespace JSG\_PRD\_RIKER\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
27-5-2023	ABSDATA	602	467	22
	INDX	28	23	17
26-5-2023	ABSDATA	602	467	22
	INDX	28	23	17
25-5-2023	ABSDATA	602	466	23
	INDX	28	23	17
24-5-2023	ABSDATA	602	465	23
	INDX	28	23	18
23-5-2023	ABSDATA	602	465	23
	INDX	28	23	18
22-5-2023	ABSDATA	602	464	23
	INDX	28	23	18
21-5-2023	ABSDATA	602	461	23
	INDX	28	23	18

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB

	ma 22/5/2023	di 23/5/2023	wo 24/5/2023	do 25/5/2023	vr 26/5/2023	za 27/5/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	JSG_PRD_BASHIR_DB
zo, 21-05-2023	None
za, 27-05-2023	None
za, 27-05-2023	None
wo, 24-05-2023	None
vr, 26-05-2023	None
do, 25-05-2023	None
di, 23-05-2023	None
ma, 22-05-2023	None
vr, 26-05-2023	None
ma, 22-05-2023	None
wo, 24-05-2023	None
di, 23-05-2023	None
do, 25-05-2023	None
zo, 21-05-2023	None

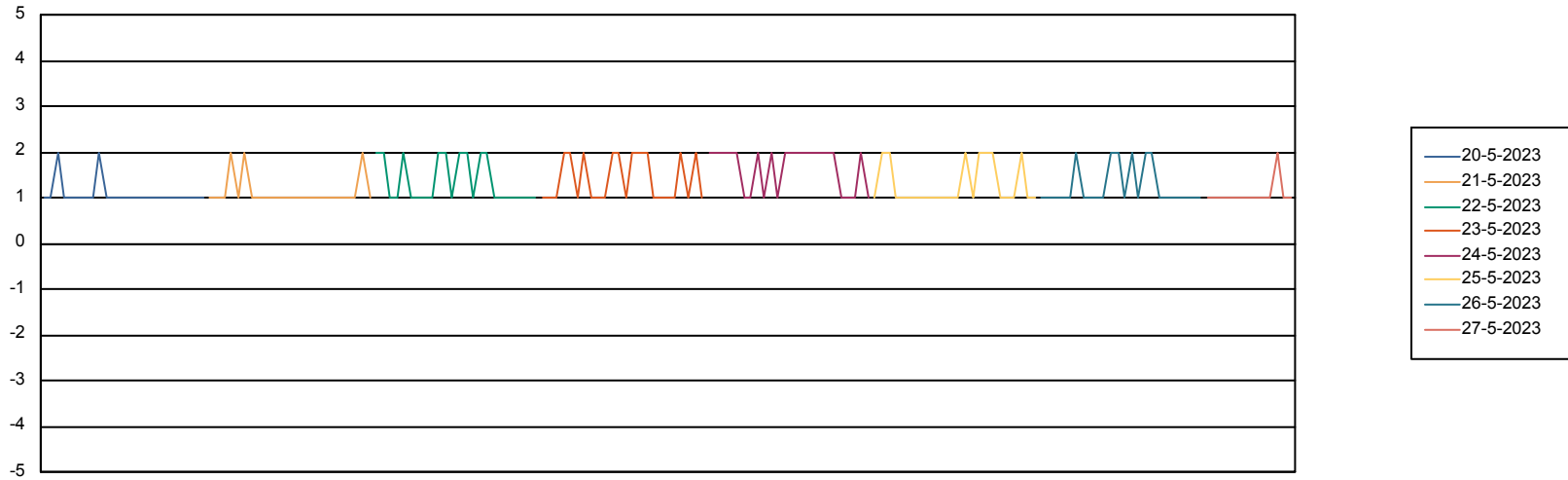
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



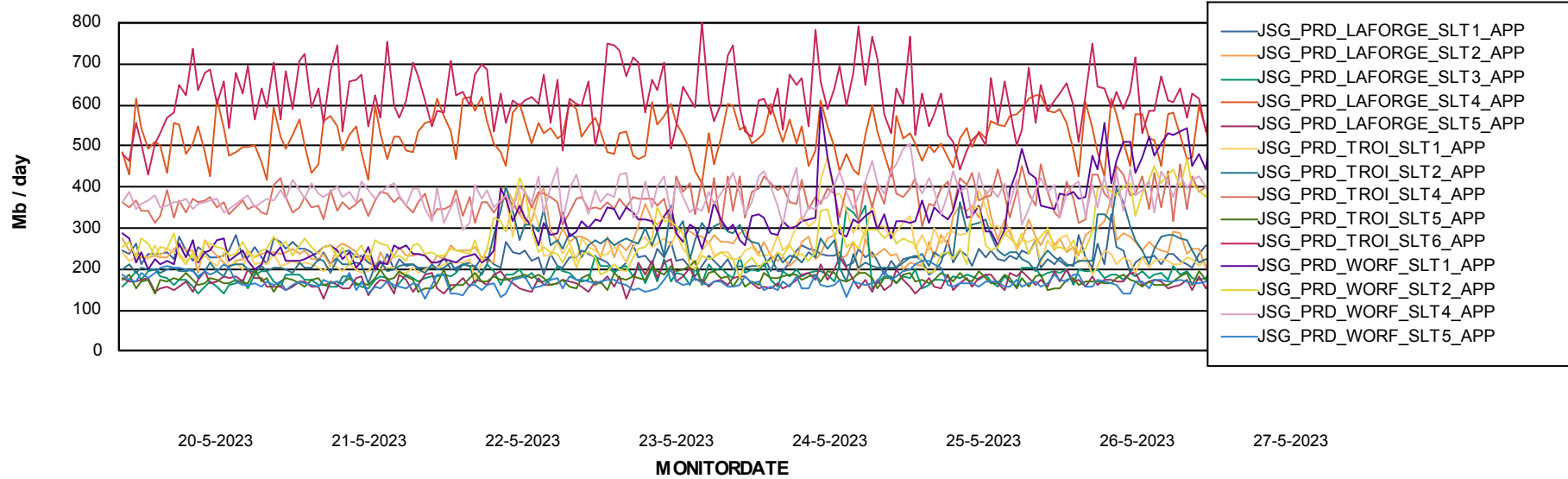
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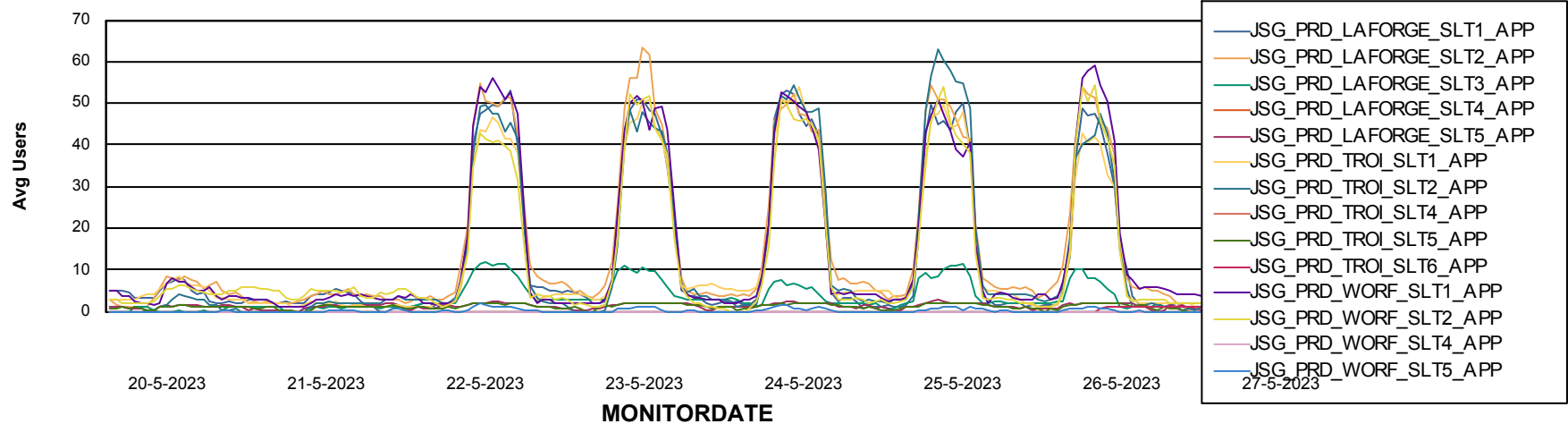


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



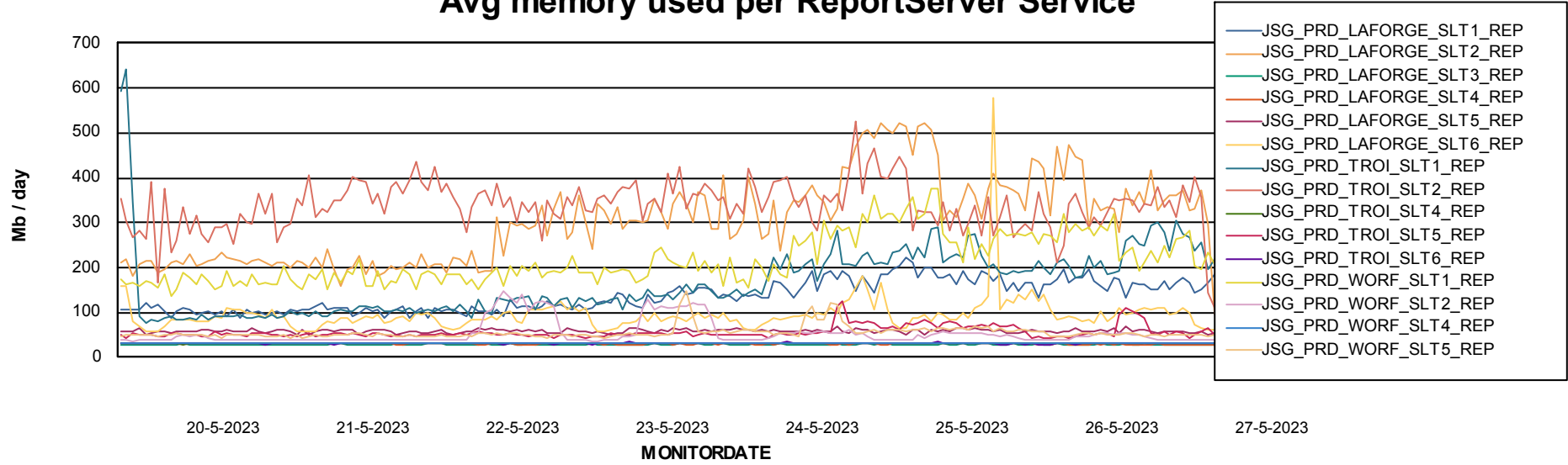
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



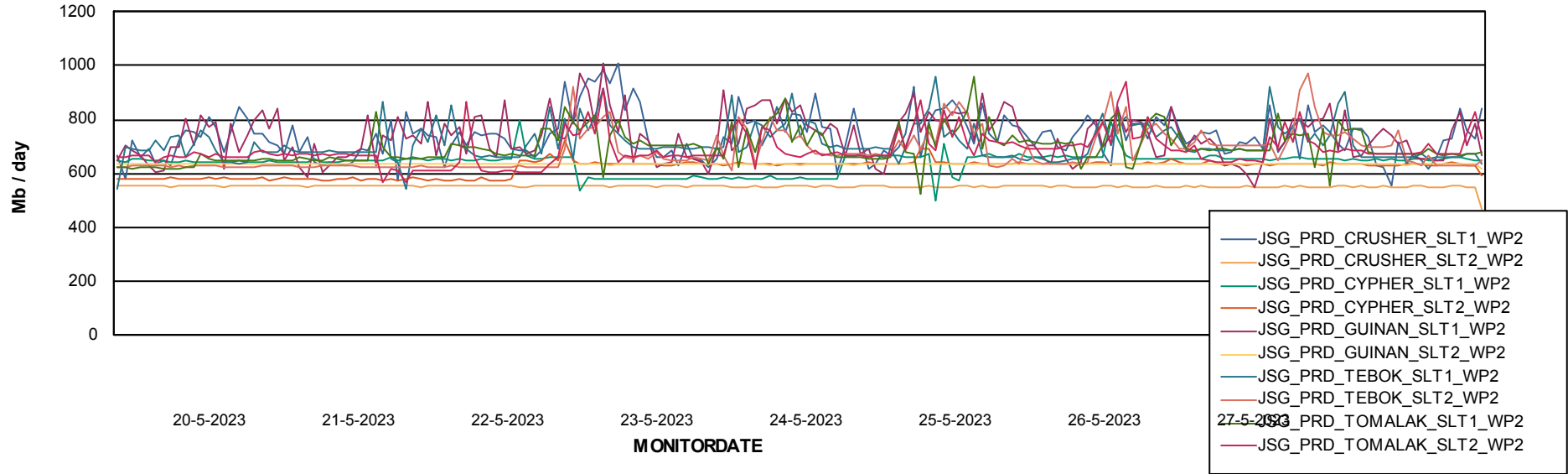
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

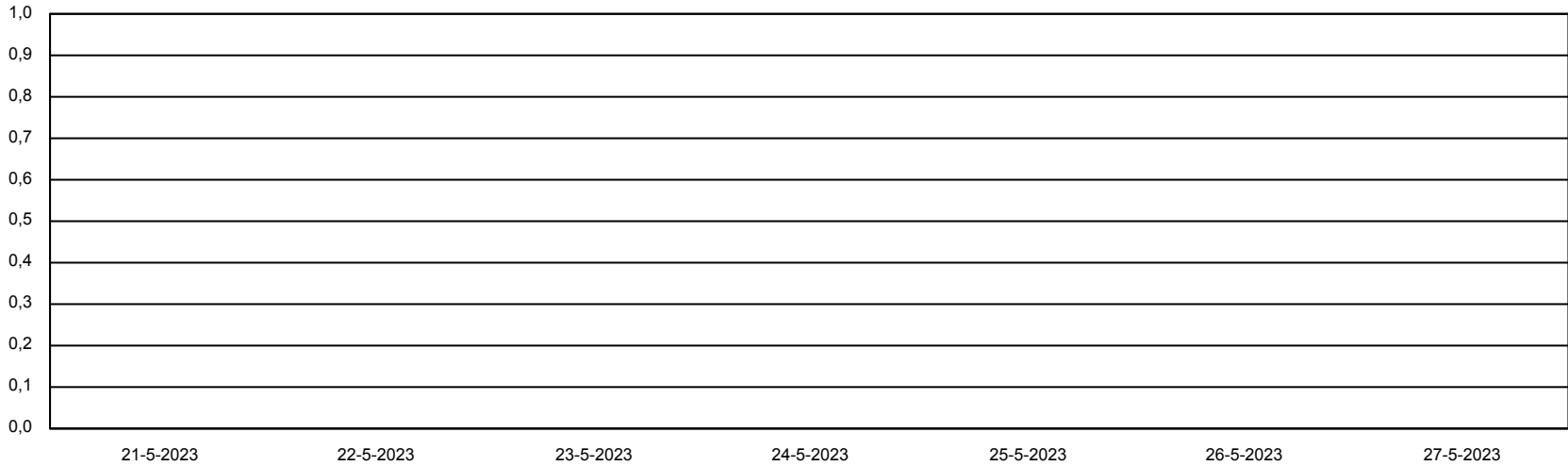


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUINAN\_SLT1\_WP2
- JSG\_PRD\_GUINAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_APP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP