

# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



## Harddisk Usage ELI\_PRD\_APPSRV

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /backup (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|--------------------------------|
| 27-5-2023 | 48                       | 26                         | 14                        | 84                          | 100                           | 16                           | 83                            | 150                            | 25                            | 83                             |
| 26-5-2023 | 48                       | 26                         | 14                        | 84                          | 100                           | 16                           | 85                            | 150                            | 22                            | 85                             |
| 25-5-2023 | 48                       | 26                         | 14                        | 84                          | 100                           | 16                           | 85                            | 150                            | 22                            | 85                             |
| 24-5-2023 | 48                       | 26                         | 14                        | 84                          | 100                           | 16                           | 85                            | 150                            | 22                            | 85                             |
| 23-5-2023 | 49                       | 26                         | 13                        | 84                          | 100                           | 16                           | 85                            | 150                            | 22                            | 85                             |
| 22-5-2023 | 49                       | 26                         | 13                        | 84                          | 100                           | 16                           | 85                            | 150                            | 22                            | 85                             |
| 21-5-2023 | 49                       | 26                         | 13                        | 84                          | 100                           | 16                           | 85                            | 150                            | 22                            | 85                             |

## Harddisk Usage ELI\_PRD\_BISRV\_FUTURE

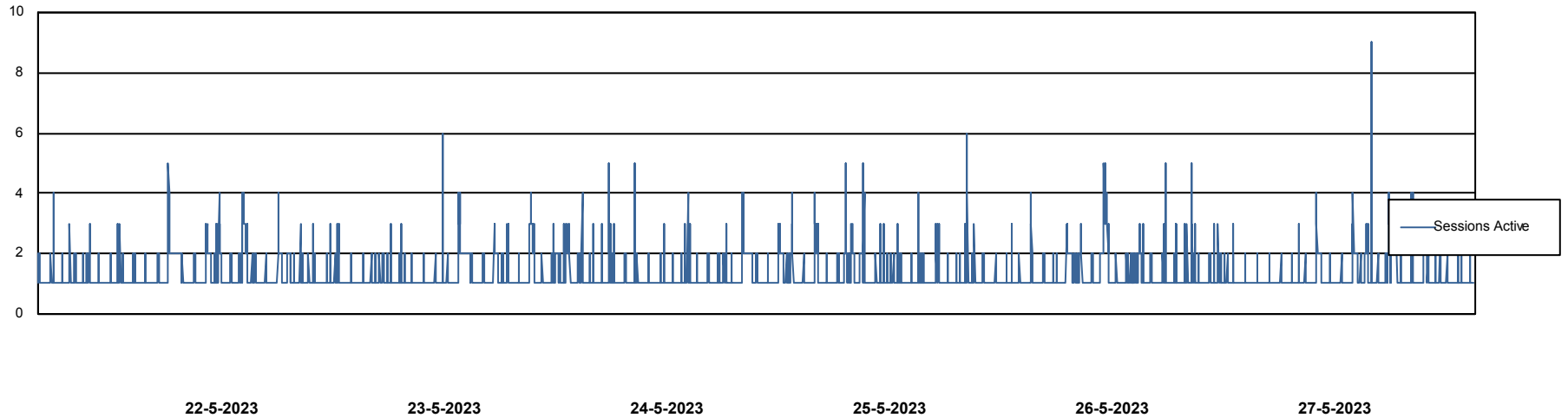
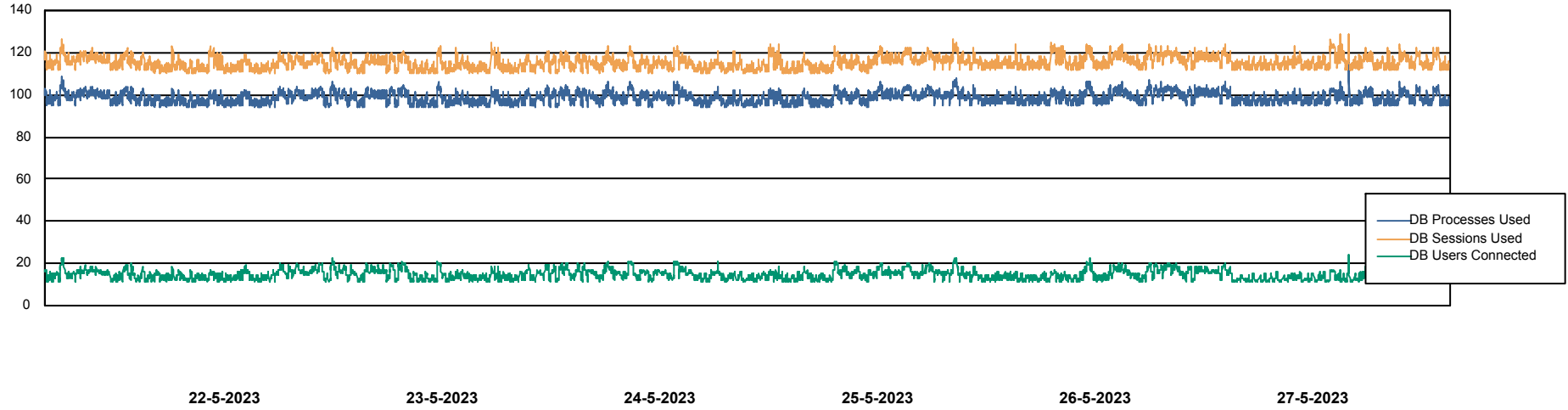
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /backup (%) | Total disk space on /backup | Used disk space on /backup | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) |
|-----------|--------------------------|----------------------------|---------------------------|--------------------------------|-----------------------------|----------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 27-5-2023 | 33                       | 34                         | 23                        | 54                             | 299                         | 138                        | 69                           | 1                              | 0                             | 48                          |
| 26-5-2023 | 33                       | 34                         | 23                        | 31                             | 299                         | 206                        | 69                           | 1                              | 0                             | 41                          |
| 25-5-2023 | 33                       | 34                         | 23                        | 41                             | 299                         | 178                        | 69                           | 1                              | 0                             | 41                          |
| 24-5-2023 | 33                       | 34                         | 23                        | 50                             | 299                         | 149                        | 69                           | 1                              | 0                             | 42                          |
| 23-5-2023 | 33                       | 34                         | 23                        | 60                             | 299                         | 121                        | 69                           | 1                              | 0                             | 42                          |
| 22-5-2023 | 33                       | 34                         | 23                        | 68                             | 299                         | 96                         | 69                           | 1                              | 0                             | 43                          |
| 21-5-2023 | 33                       | 34                         | 23                        | 73                             | 299                         | 80                         | 69                           | 1                              | 0                             | 49                          |

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## Database Performance ELIDB\_BI

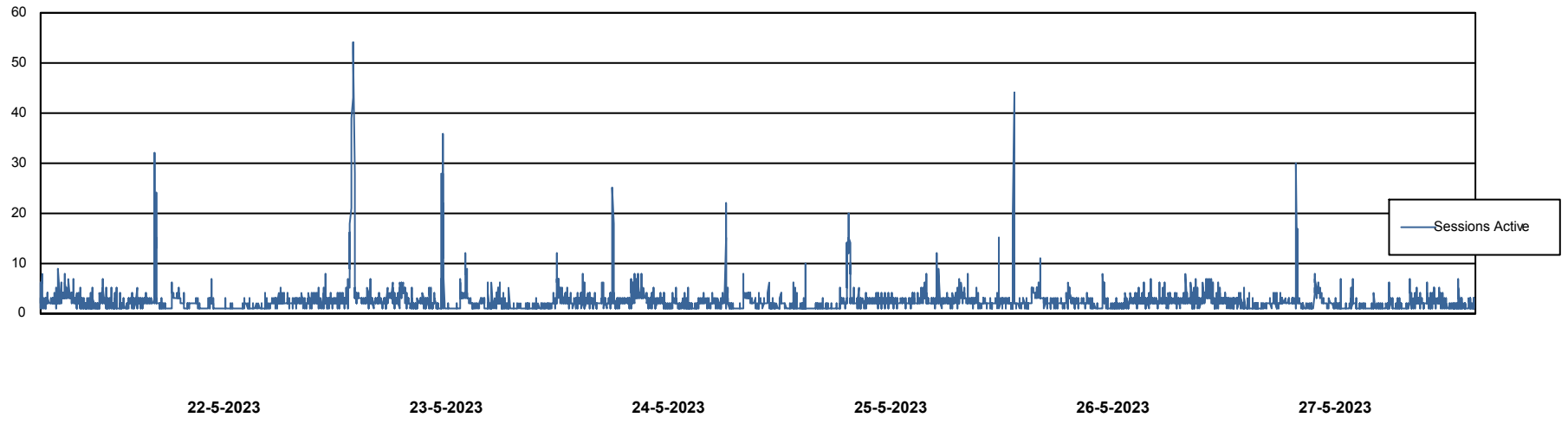
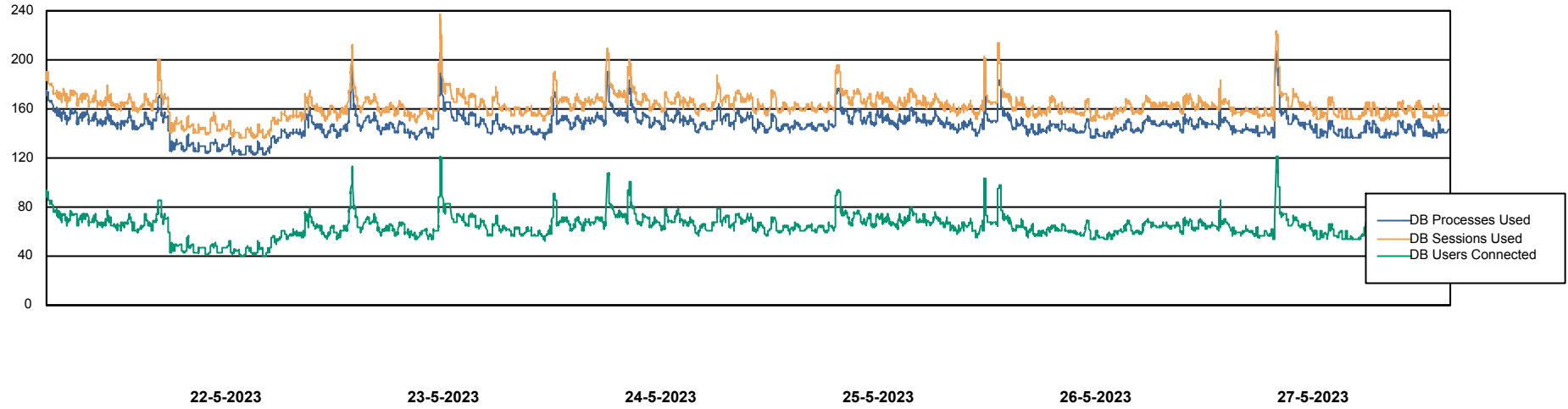


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## Database Performance ELIDB\_Production



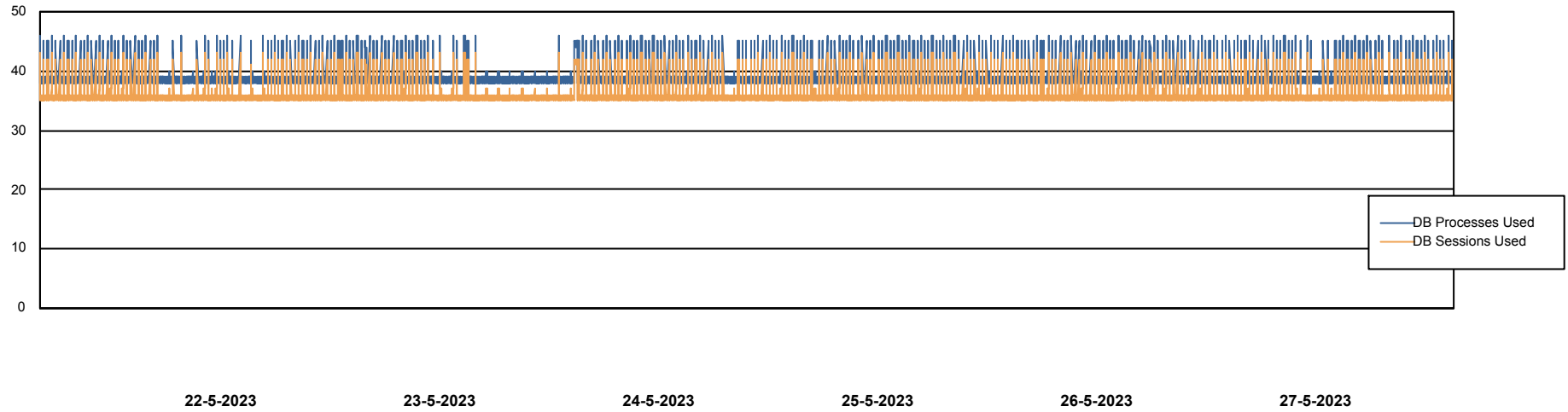
# Weekly SLA Customer Report

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Database Performance ELIDB\_Standby

DB Processes Max 1,000



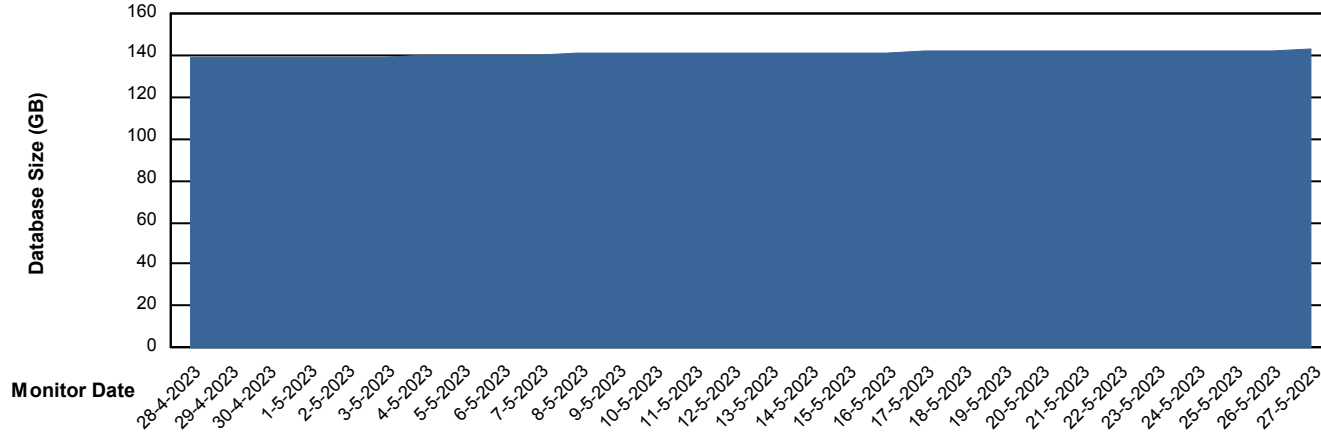
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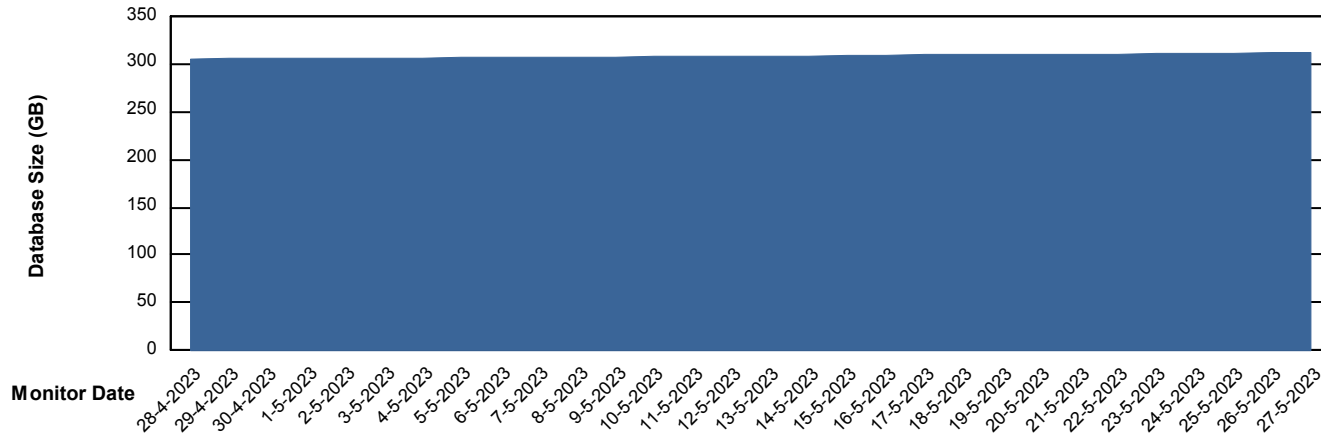
DATABASE SIZE ELIDB\_BI

### Database growth over last month



DATABASE SIZE ELIDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace ELIDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 27-5-2023 | ABSDATA         | 100           | 74            | 26              |
|           | INDX            | 100           | 66            | 34              |
| 26-5-2023 | ABSDATA         | 100           | 73            | 27              |
|           | INDX            | 100           | 66            | 34              |
| 25-5-2023 | ABSDATA         | 100           | 73            | 27              |
|           | INDX            | 100           | 66            | 34              |
| 24-5-2023 | ABSDATA         | 100           | 73            | 27              |
|           | INDX            | 100           | 66            | 34              |
| 23-5-2023 | ABSDATA         | 100           | 73            | 27              |
|           | INDX            | 100           | 66            | 34              |
| 22-5-2023 | ABSDATA         | 100           | 73            | 27              |
|           | INDX            | 100           | 66            | 34              |
| 21-5-2023 | ABSDATA         | 100           | 73            | 27              |
|           | INDX            | 100           | 66            | 34              |

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Database Tablespace ELIDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 27-5-2023 | ABSDATA         | 289           | 243           | 16              |
|           | INDX            | 66            | 54            | 17              |
| 26-5-2023 | ABSDATA         | 289           | 243           | 16              |
|           | INDX            | 66            | 54            | 17              |
| 25-5-2023 | ABSDATA         | 289           | 242           | 16              |
|           | INDX            | 66            | 54            | 18              |
| 24-5-2023 | ABSDATA         | 289           | 242           | 16              |
|           | INDX            | 66            | 54            | 18              |
| 23-5-2023 | ABSDATA         | 289           | 242           | 16              |
|           | INDX            | 66            | 54            | 18              |
| 22-5-2023 | ABSDATA         | 289           | 242           | 16              |
|           | INDX            | 66            | 54            | 18              |
| 21-5-2023 | ABSDATA         | 289           | 241           | 16              |
|           | INDX            | 66            | 54            | 18              |

BI Status and last ETL error for ELIDB\_BI

|                                     | ma 22/5/2023 | di 23/5/2023 | wo 24/5/2023 | do 25/5/2023 | vr 26/5/2023 | za 27/5/2023 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK           |

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| BI last ETL error for | ELIDB_BI |
|-----------------------|----------|
| di, 23-05-2023        | None     |
| ma, 22-05-2023        | None     |
| do, 25-05-2023        | None     |
| za, 27-05-2023        | None     |
| wo, 24-05-2023        | None     |
| zo, 21-05-2023        | None     |
| vr, 26-05-2023        | None     |
| zo, 21-05-2023        | None     |
| wo, 24-05-2023        | None     |
| ma, 22-05-2023        | None     |
| do, 25-05-2023        | None     |
| za, 27-05-2023        | None     |
| di, 23-05-2023        | None     |
| vr, 26-05-2023        | None     |

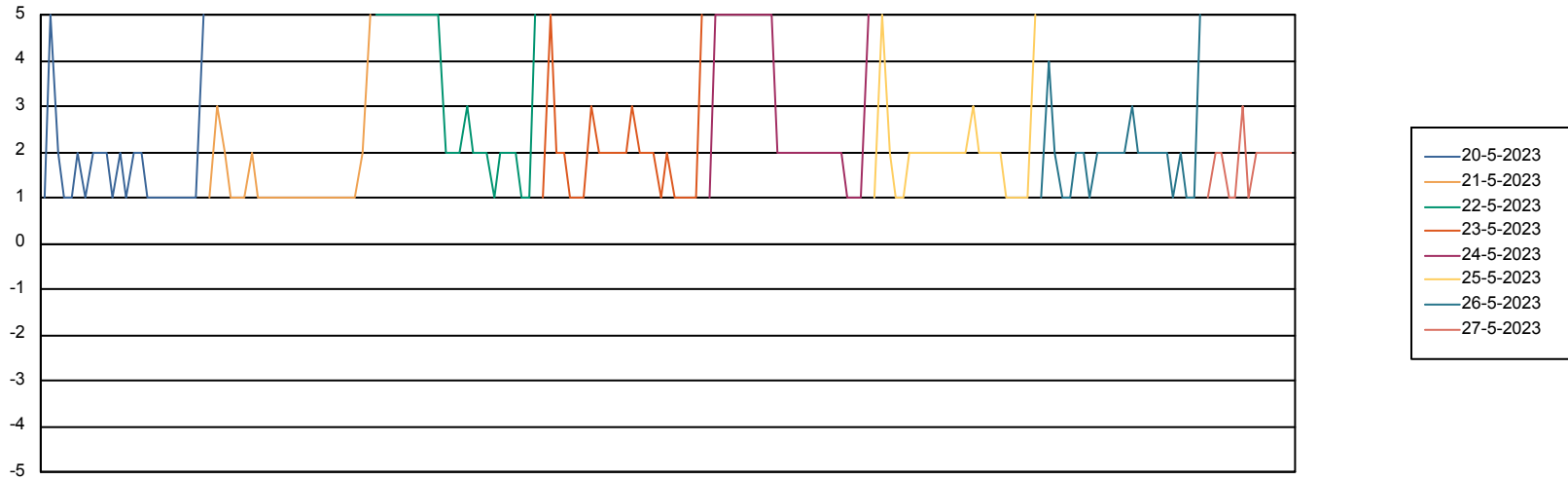
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Standby Database Health ELI\_Production

### Recovery lag for last 7 days



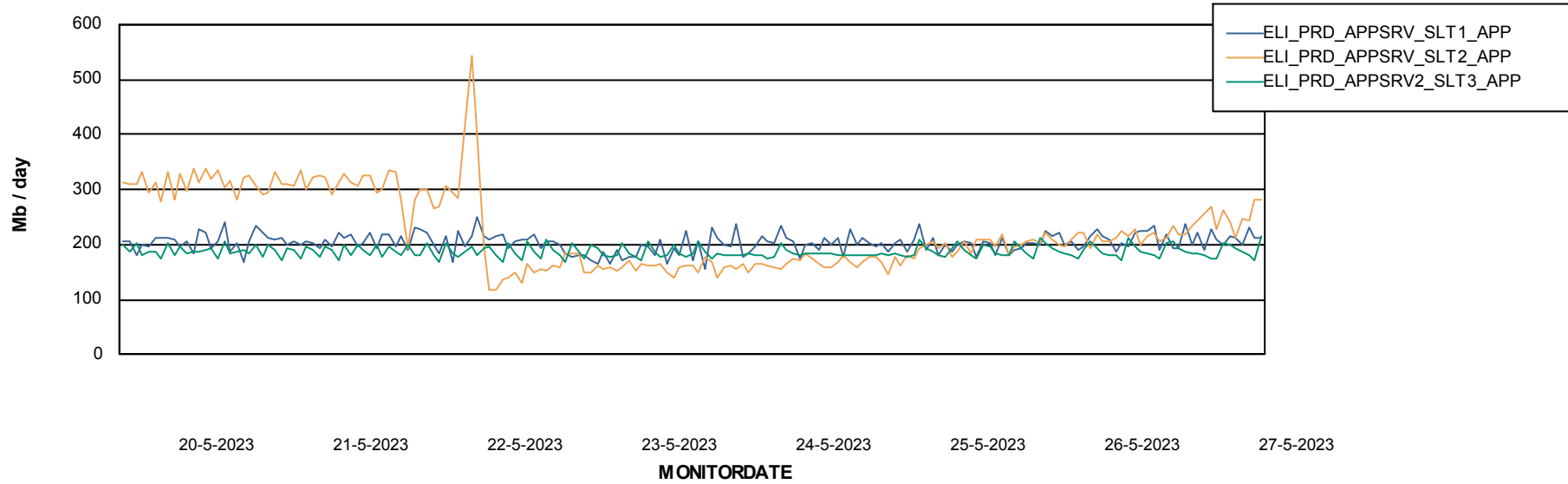
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## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



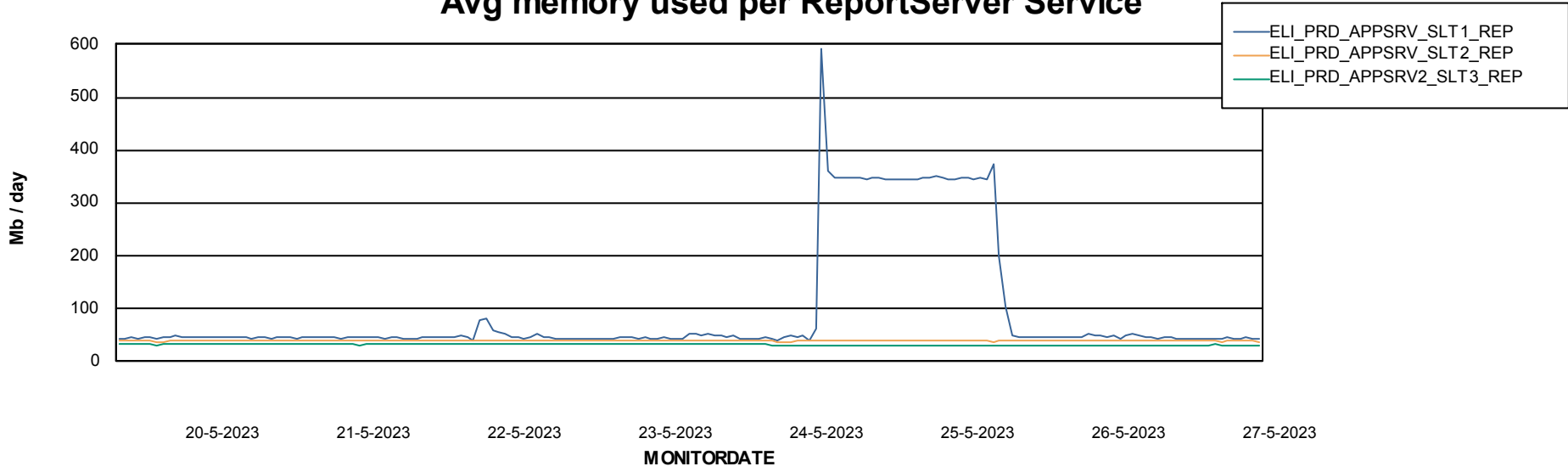
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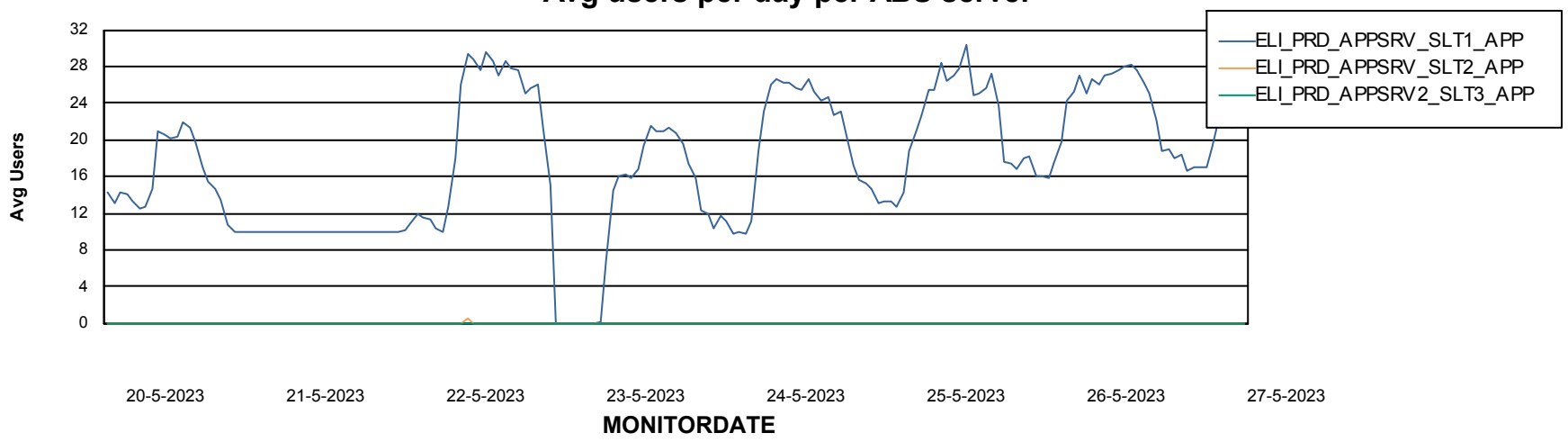


## ABSSolute Application Server Services

### Avg memory used per ReportServer Service



### Avg users per day per ABS server



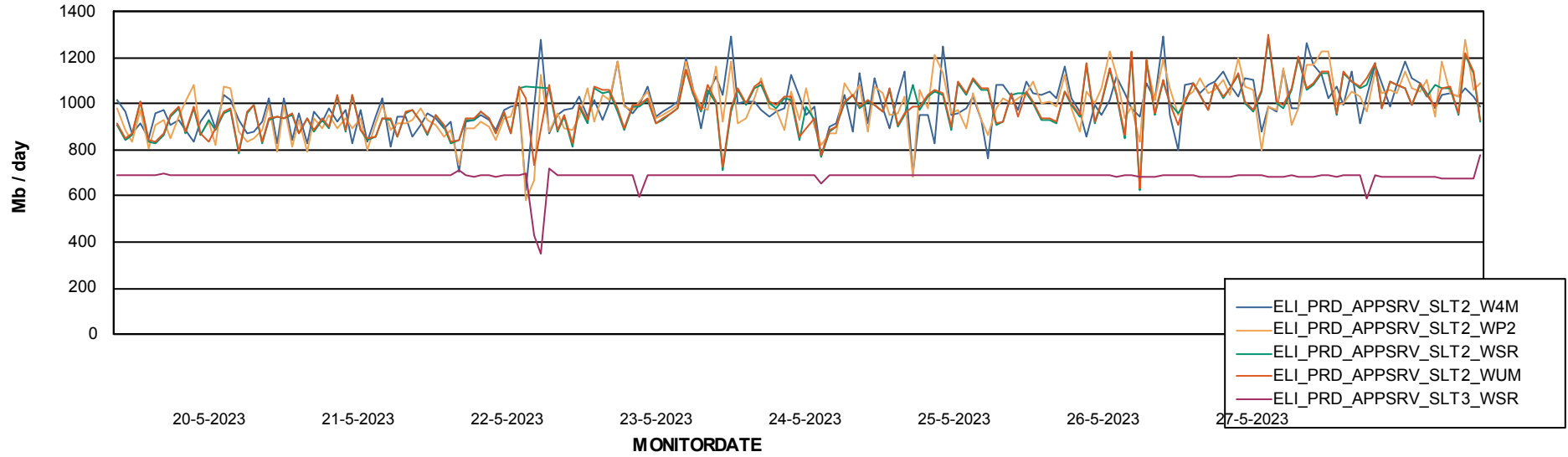
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## ABSSolute Application Server Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

