

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on J: (%)
20-5-2023	36	97	62	59	488	201	79	314	65	31
19-5-2023	36	97	62	59	488	201	79	314	65	31
18-5-2023	35	97	63	59	488	201	79	314	65	31
17-5-2023	35	97	63	59	488	201	79	314	65	31
16-5-2023	35	97	63	59	488	201	79	314	65	31
15-5-2023	35	97	63	59	488	201	79	314	65	31
14-5-2023	35	97	63	59	488	201	79	314	65	31

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
20-5-2023	46	100	54	26	800	590	81	400	75
19-5-2023	46	100	54	27	800	587	81	400	77
18-5-2023	46	100	54	27	800	587	81	400	75
17-5-2023	46	100	54	27	800	587	82	400	70
16-5-2023	46	100	54	27	800	587	82	400	72
15-5-2023	46	100	54	24	800	605	82	400	71
14-5-2023	46	100	53	19	800	646	81	400	76

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
20-5-2023	68	279	88	42	838	483	87	559	75
19-5-2023	68	279	88	42	838	483	86	559	77
18-5-2023	68	279	88	42	838	483	87	559	75
17-5-2023	68	279	88	42	838	483	87	559	70
16-5-2023	68	279	88	42	838	483	87	559	71
15-5-2023	69	279	88	42	838	483	87	559	71
14-5-2023	69	279	87	42	838	483	86	559	76

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	45	100	55
19-5-2023	45	100	55
18-5-2023	44	100	55
17-5-2023	45	100	54
16-5-2023	46	100	54
15-5-2023	46	100	53
14-5-2023	46	100	54

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	60	100	40
19-5-2023	60	100	40
18-5-2023	60	100	40
17-5-2023	60	100	40
16-5-2023	60	100	39
15-5-2023	61	100	38
14-5-2023	61	100	39

Harddisk Usage NOA\_PRD\_NovoLink

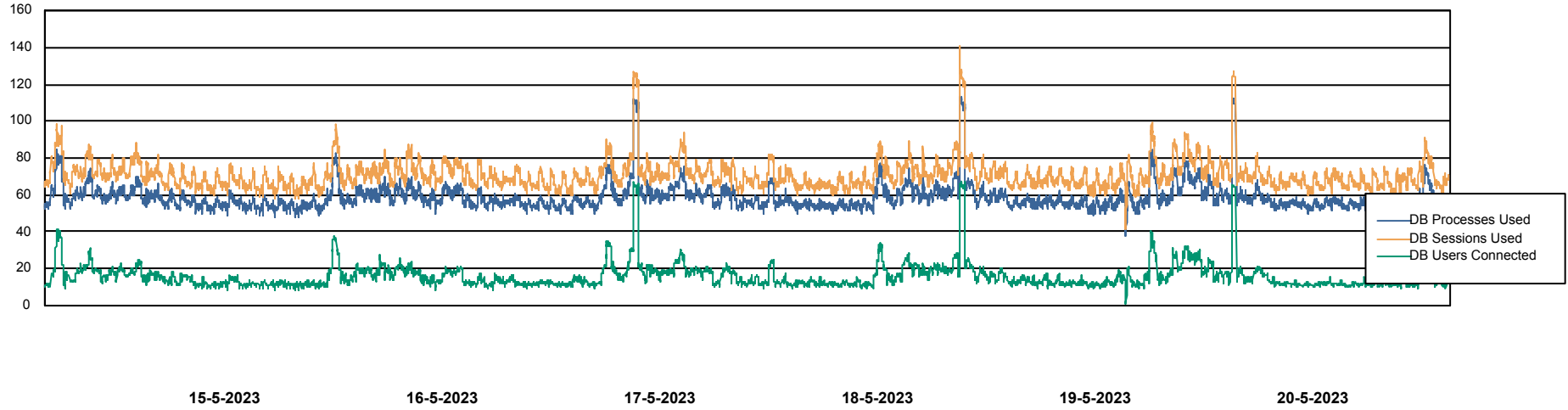
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	43	100	57
19-5-2023	43	100	57
18-5-2023	43	100	57
17-5-2023	43	100	57
16-5-2023	43	100	57
15-5-2023	43	100	57
14-5-2023	43	100	57

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## Database Performance NOA\_BI\_NOVOBI\_Production

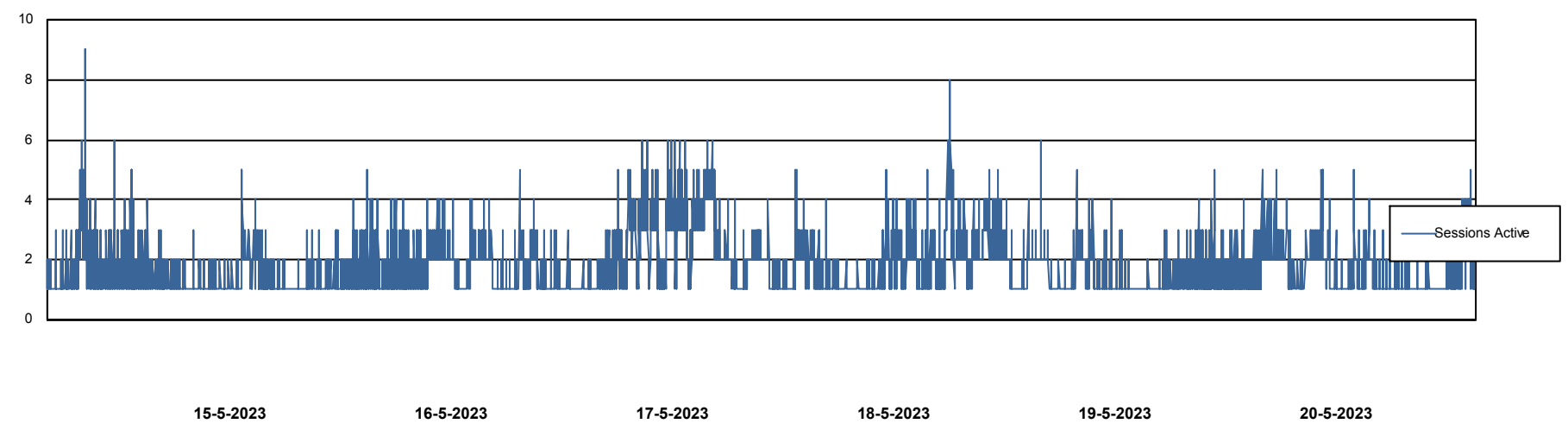
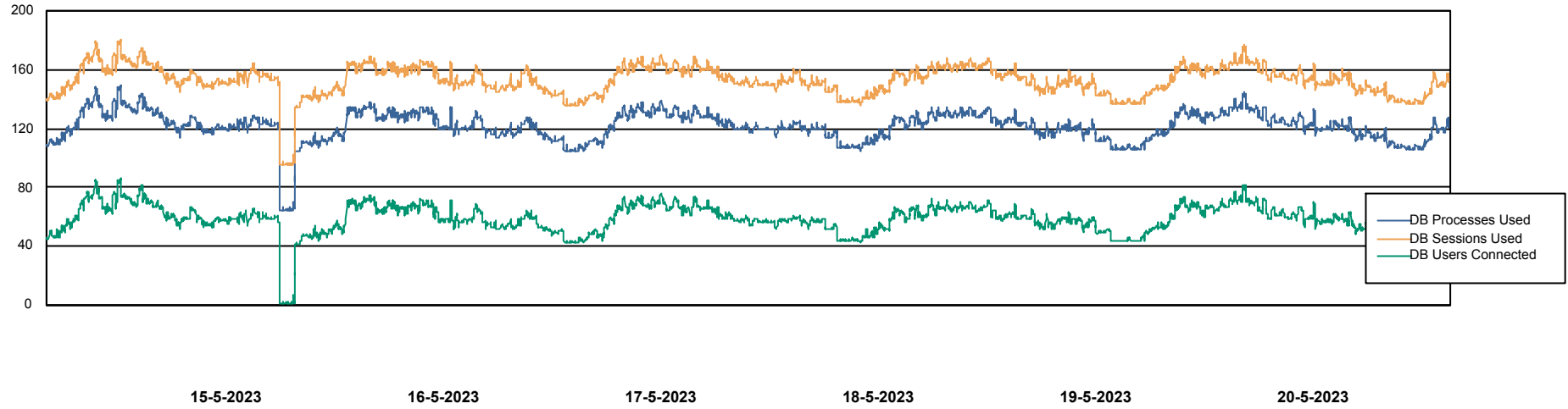


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NovoABS01\_DB



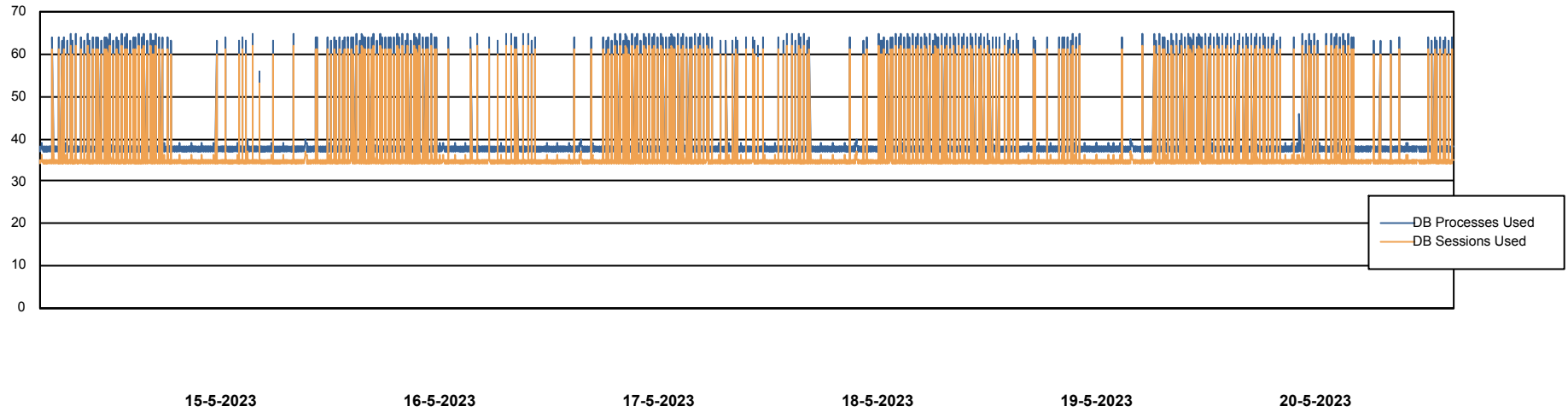
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



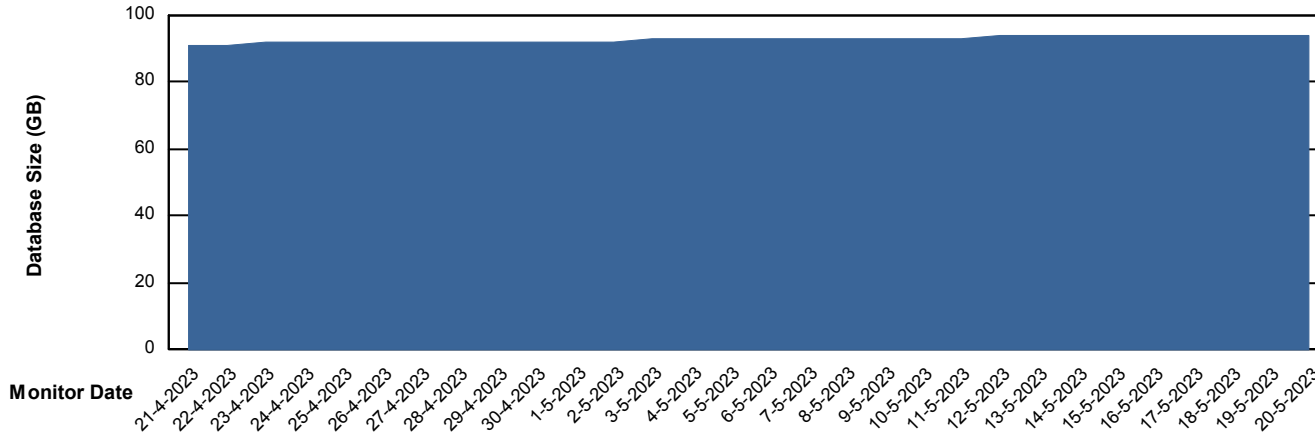
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Customer NOA\_Production (24/7)  
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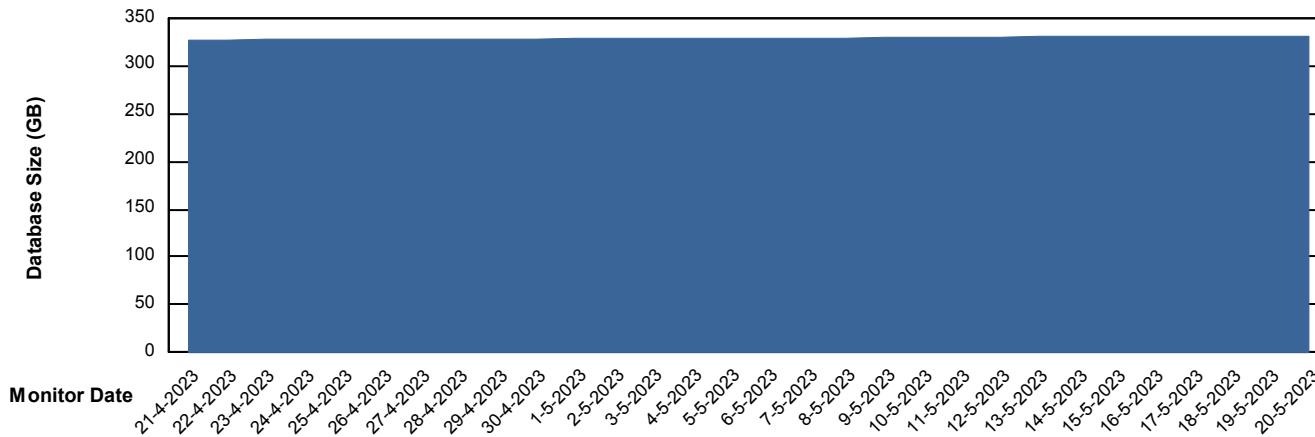
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

## Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

## Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-5-2023	ABSDATA	46	38	18
	INDX	66	54	19
19-5-2023	ABSDATA	46	38	18
	INDX	66	54	19
18-5-2023	ABSDATA	46	38	18
	INDX	66	54	19
17-5-2023	ABSDATA	46	38	18
	INDX	66	53	19
16-5-2023	ABSDATA	46	38	18
	INDX	66	53	19
15-5-2023	ABSDATA	46	38	18
	INDX	66	53	19
14-5-2023	ABSDATA	46	38	18
	INDX	66	53	19

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-5-2023	ABSDATA	177	123	31
	INDX	239	197	18
19-5-2023	ABSDATA	177	123	30
	INDX	239	197	18
18-5-2023	ABSDATA	177	123	31
	INDX	239	197	18
17-5-2023	ABSDATA	177	123	31
	INDX	239	197	18
16-5-2023	ABSDATA	177	123	31
	INDX	239	196	18
15-5-2023	ABSDATA	177	123	31
	INDX	239	196	18
14-5-2023	ABSDATA	177	123	31
	INDX	239	196	18

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 15/5/2023	di 16/5/2023	wo 17/5/2023	do 18/5/2023	vr 19/5/2023	za 20/5/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	NOA_BI_NOVOBI_Production
za, 20-05-2023	None
wo, 17-05-2023	None
za, 20-05-2023	None
ma, 15-05-2023	None
zo, 14-05-2023	None
zo, 14-05-2023	None
di, 16-05-2023	None
vr, 19-05-2023	None
ma, 15-05-2023	None
vr, 19-05-2023	None
wo, 17-05-2023	None
do, 18-05-2023	None
di, 16-05-2023	None
do, 18-05-2023	None

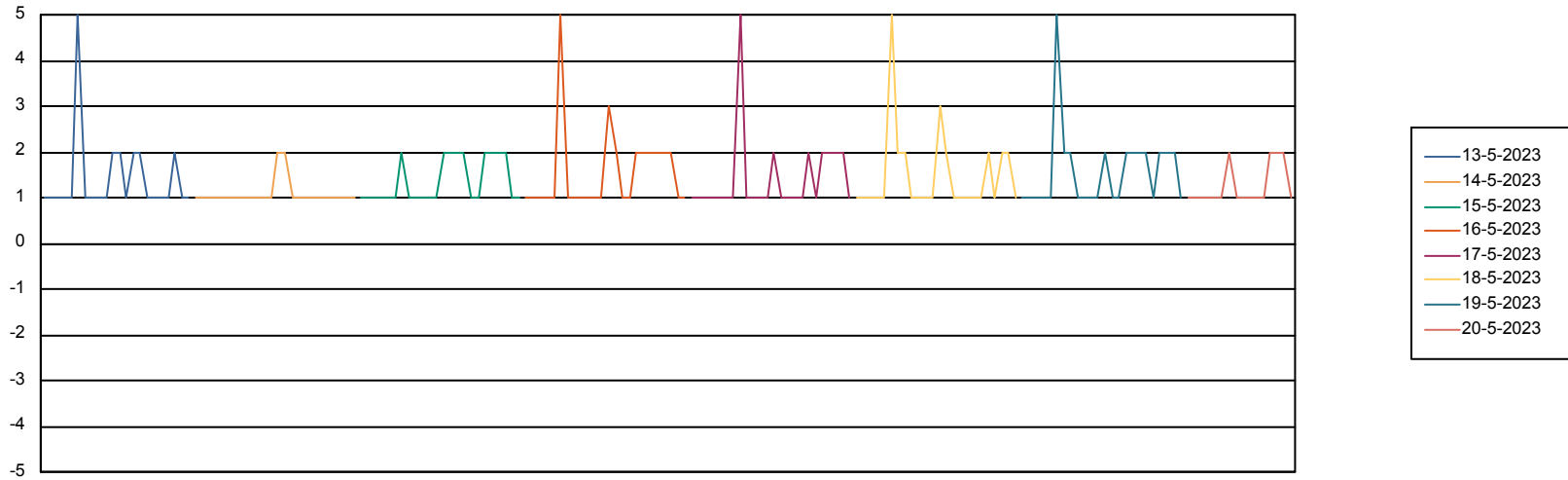
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



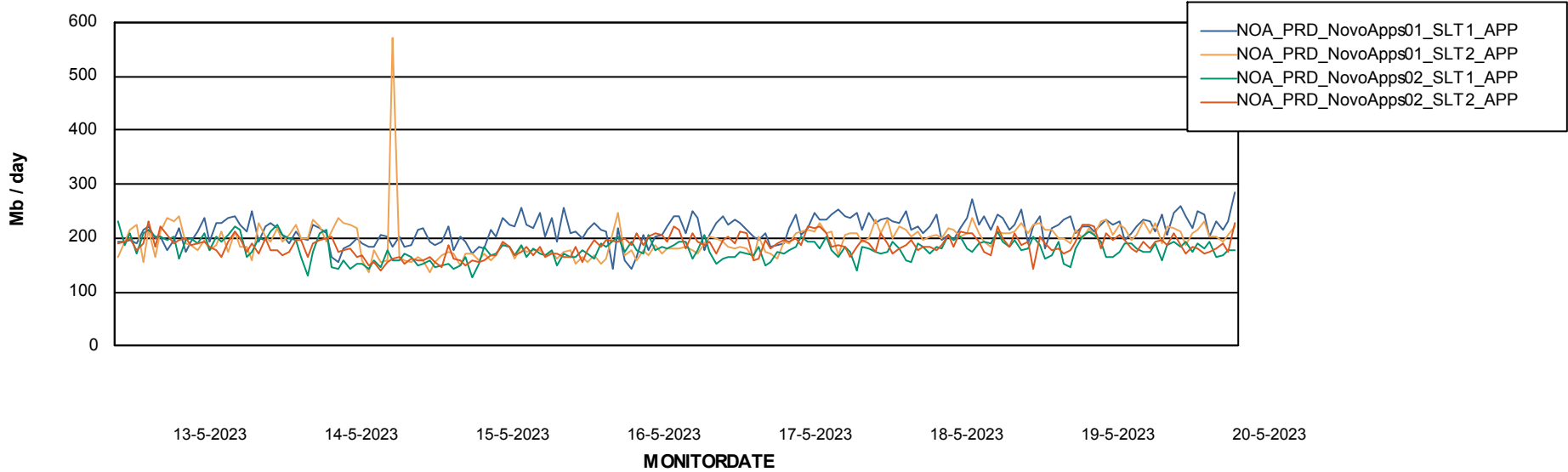
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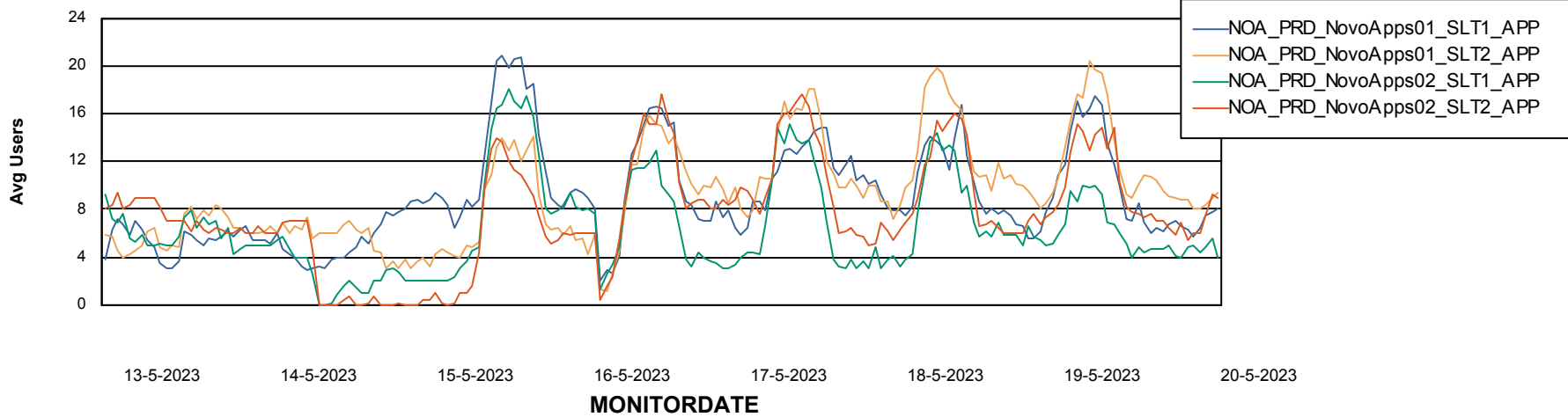


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



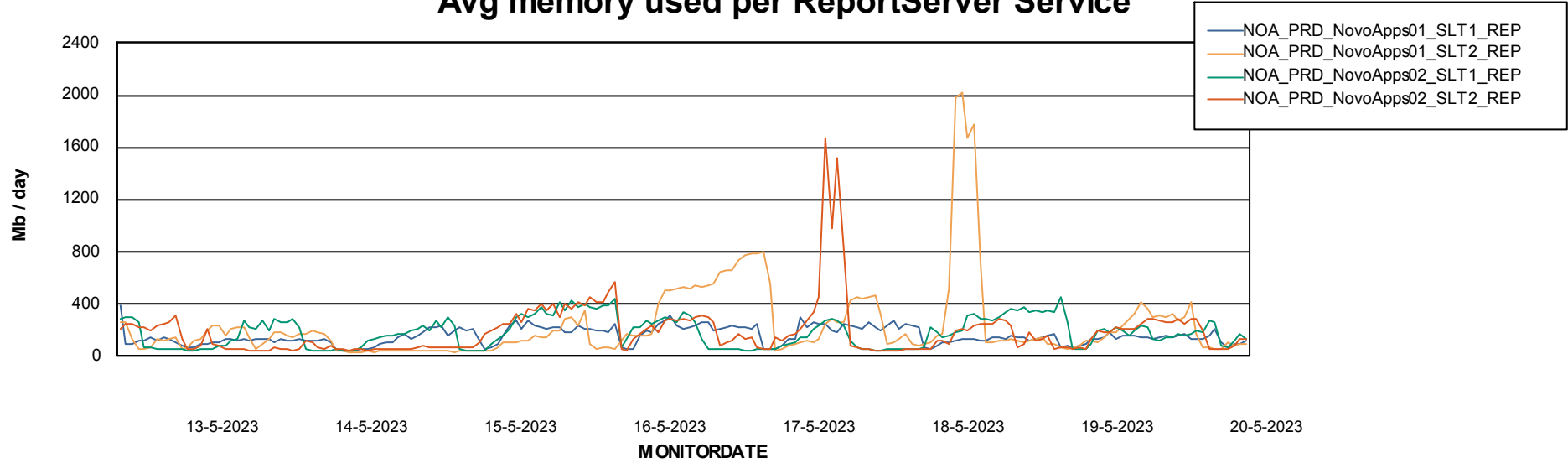
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



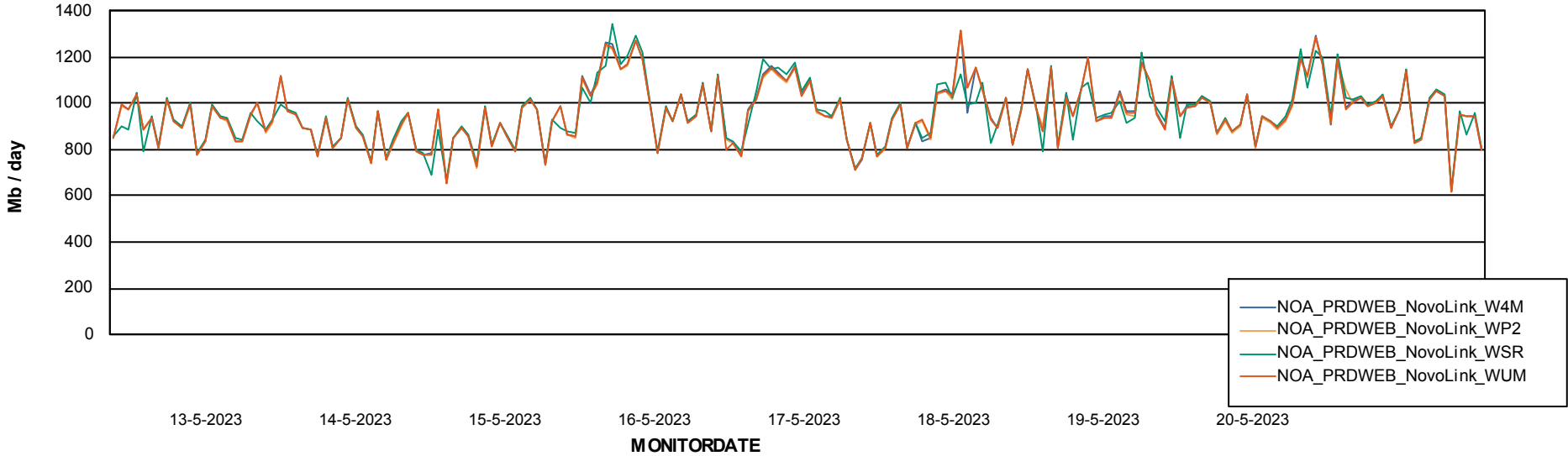
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

