

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
20-5-2023	50	149	75	56	850	371
19-5-2023	50	149	75	57	850	364
18-5-2023	50	149	75	57	850	364
17-5-2023	49	149	75	57	850	364
16-5-2023	49	149	75	57	850	364
15-5-2023	49	149	76	57	850	364
14-5-2023	50	149	75	57	850	364

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	23	89	69
19-5-2023	23	89	69
18-5-2023	23	89	69
17-5-2023	23	89	69
16-5-2023	23	89	69
15-5-2023	23	89	69
14-5-2023	23	89	69

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	51	79	39
19-5-2023	51	79	39
18-5-2023	51	79	39
17-5-2023	51	79	39
16-5-2023	51	79	39
15-5-2023	51	79	39
14-5-2023	51	79	39

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	39	79	48
19-5-2023	39	79	48
18-5-2023	39	79	48
17-5-2023	39	79	48
16-5-2023	39	79	48
15-5-2023	39	79	48
14-5-2023	39	79	48

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	19	149	121
19-5-2023	19	149	121
18-5-2023	19	149	121
17-5-2023	19	149	121
16-5-2023	19	149	121
15-5-2023	19	149	121
14-5-2023	19	149	121

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
20-5-2023	47	149	79	48	1,536	796
19-5-2023	47	149	79	48	1,536	802
18-5-2023	47	149	79	48	1,536	799
17-5-2023	47	149	79	48	1,536	803
16-5-2023	47	149	79	48	1,536	805
15-5-2023	47	149	79	48	1,536	800
14-5-2023	47	149	79	49	1,536	786

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
20-5-2023	64	199	72	42	1,536	894
19-5-2023	64	199	72	42	1,536	890
18-5-2023	64	199	72	42	1,536	890
17-5-2023	64	199	72	42	1,536	894
16-5-2023	64	199	72	42	1,536	892
15-5-2023	64	199	71	43	1,536	880
14-5-2023	64	199	71	43	1,536	879

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	43	79	46
19-5-2023	43	79	46
18-5-2023	43	79	46
17-5-2023	43	79	46
16-5-2023	43	79	46
15-5-2023	43	79	46
14-5-2023	42	79	46

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	40	79	48
19-5-2023	40	79	48
18-5-2023	40	79	48
17-5-2023	40	79	48
16-5-2023	40	79	48
15-5-2023	40	79	48
14-5-2023	40	79	48

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	30	149	104
19-5-2023	30	149	104
18-5-2023	31	149	104
17-5-2023	30	149	104
16-5-2023	30	149	104
15-5-2023	31	149	104
14-5-2023	31	149	103

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

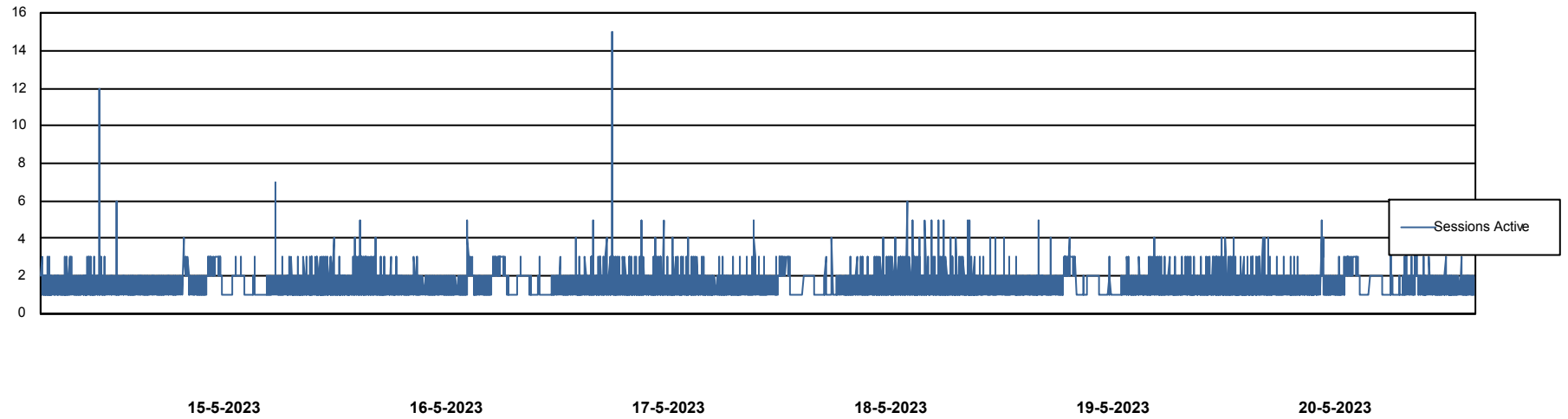
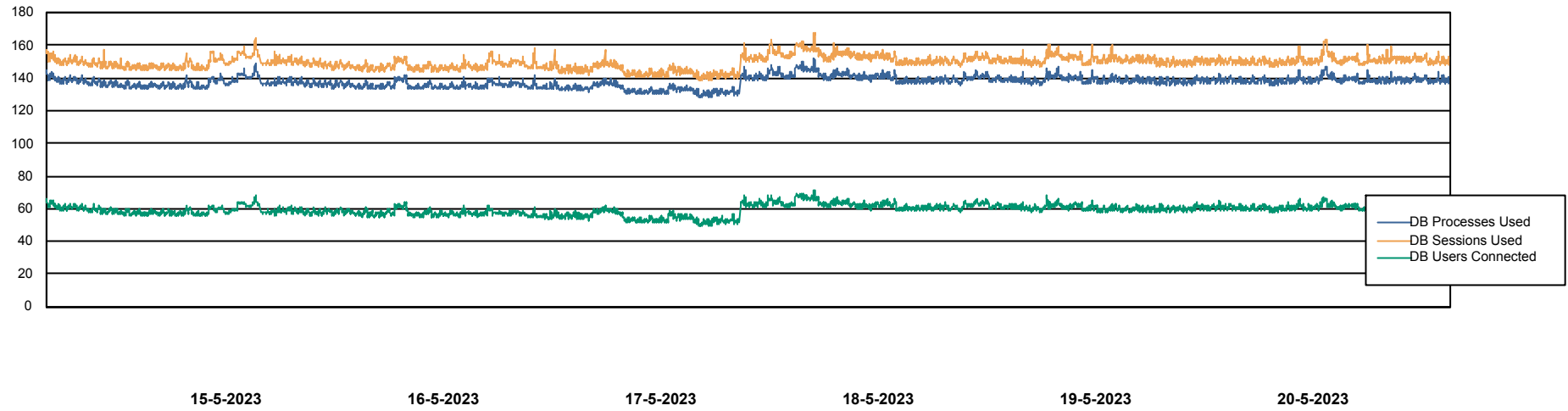
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-5-2023	54	149	69
19-5-2023	54	149	69
18-5-2023	54	149	69
17-5-2023	54	149	69
16-5-2023	54	149	69
15-5-2023	54	149	69
14-5-2023	54	149	69

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB



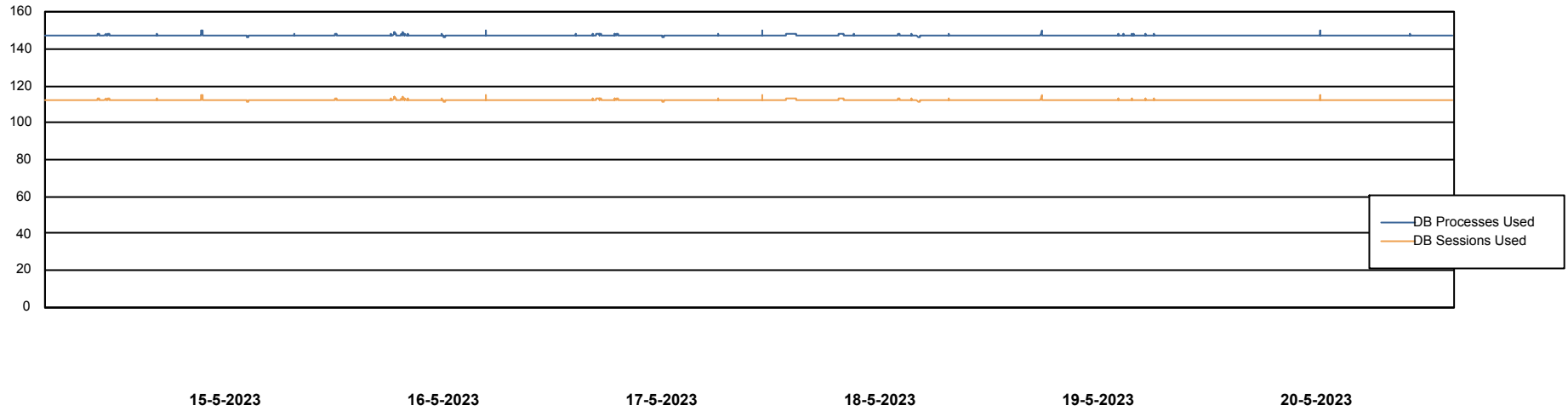
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

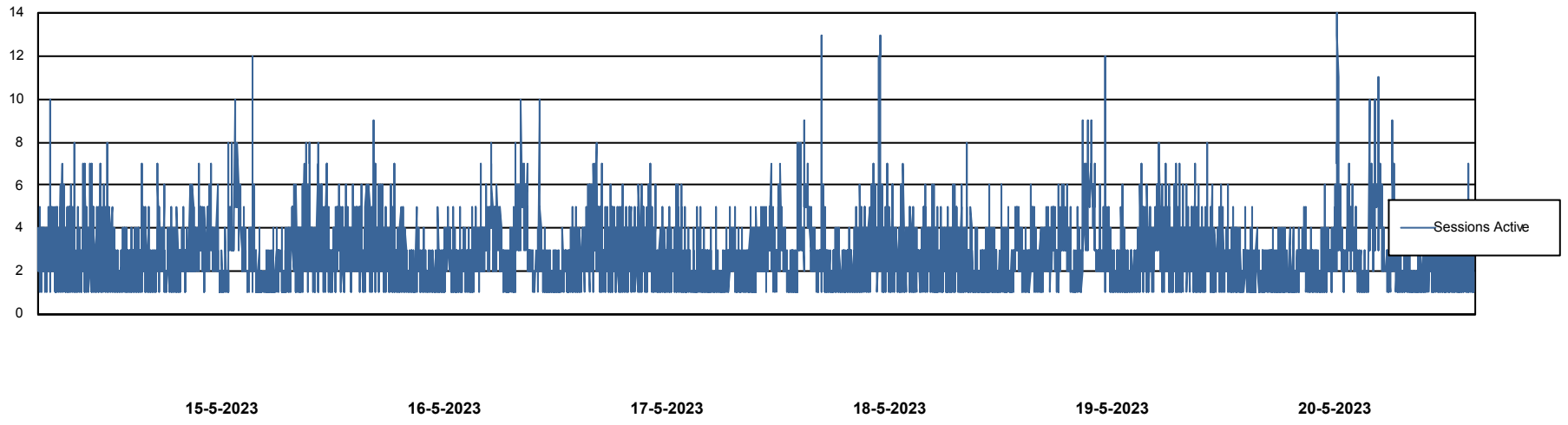
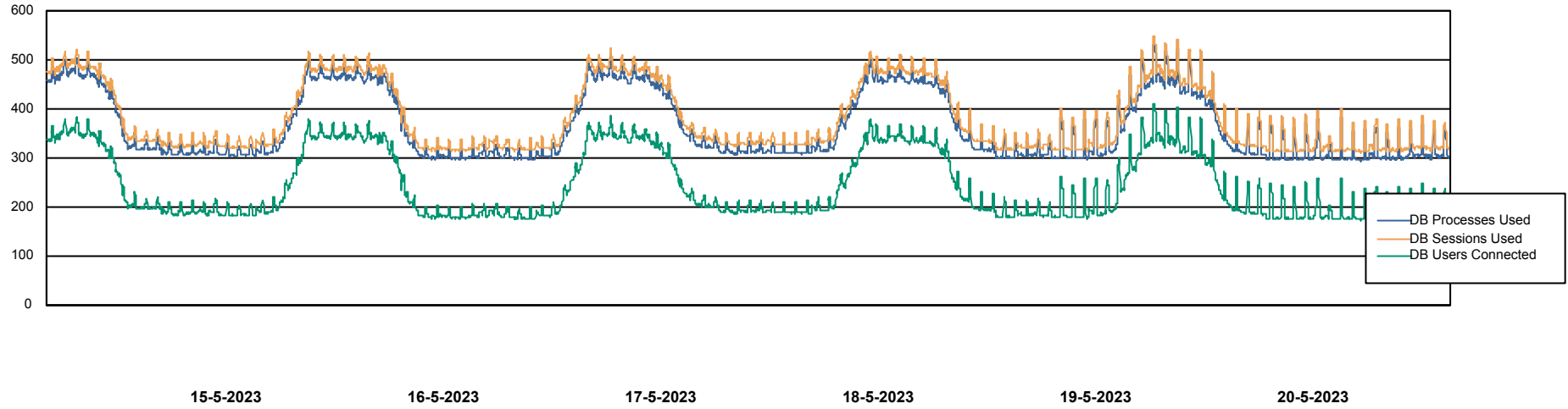


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB



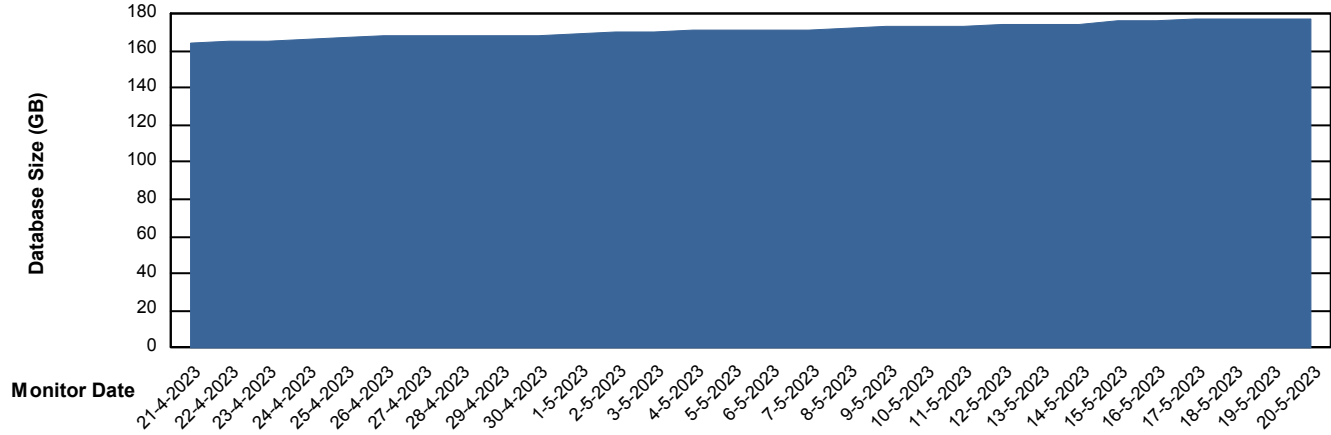
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



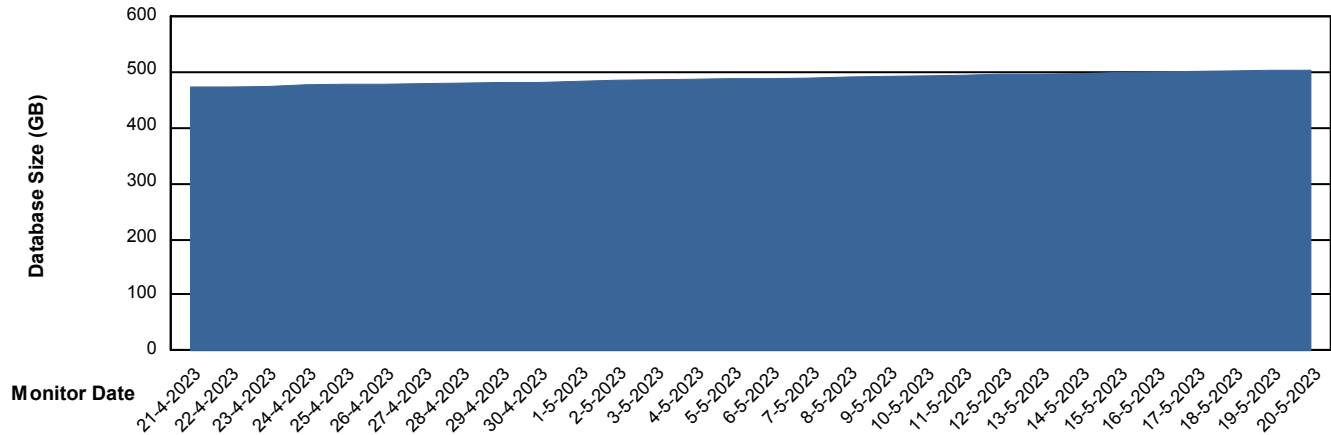
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-5-2023	ABSDATA	102	85	17
	INDX	108	90	17
19-5-2023	ABSDATA	102	85	17
	INDX	108	90	17
18-5-2023	ABSDATA	102	85	17
	INDX	108	90	17
17-5-2023	ABSDATA	102	85	17
	INDX	108	90	17
16-5-2023	ABSDATA	102	84	17
	INDX	108	90	17
15-5-2023	ABSDATA	102	84	17
	INDX	108	89	17
14-5-2023	ABSDATA	102	84	18
	INDX	108	88	18

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-5-2023	ABSDATA	602	460	24
	INDX	28	23	19
19-5-2023	ABSDATA	602	460	24
	INDX	28	23	19
18-5-2023	ABSDATA	602	459	24
	INDX	28	23	19
17-5-2023	ABSDATA	602	458	24
	INDX	28	23	19
16-5-2023	ABSDATA	602	458	24
	INDX	28	23	19
15-5-2023	ABSDATA	602	457	24
	INDX	28	23	19
14-5-2023	ABSDATA	602	454	25
	INDX	27	22	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 15/5/2023	di 16/5/2023	wo 17/5/2023	do 18/5/2023	vr 19/5/2023	za 20/5/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB
za, 20-05-2023	None
zo, 14-05-2023	None
za, 20-05-2023	None
wo, 17-05-2023	None
wo, 17-05-2023	None
do, 18-05-2023	None
do, 18-05-2023	None
ma, 15-05-2023	None
ma, 15-05-2023	None
di, 16-05-2023	None
vr, 19-05-2023	None
zo, 14-05-2023	None
vr, 19-05-2023	None
di, 16-05-2023	None

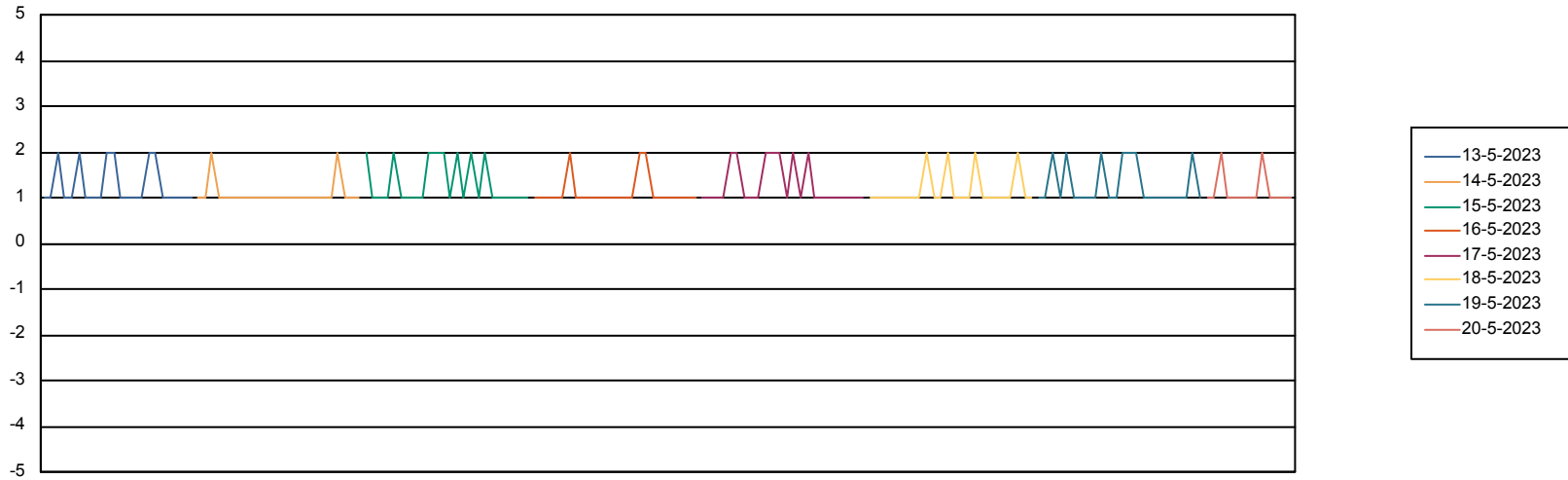
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



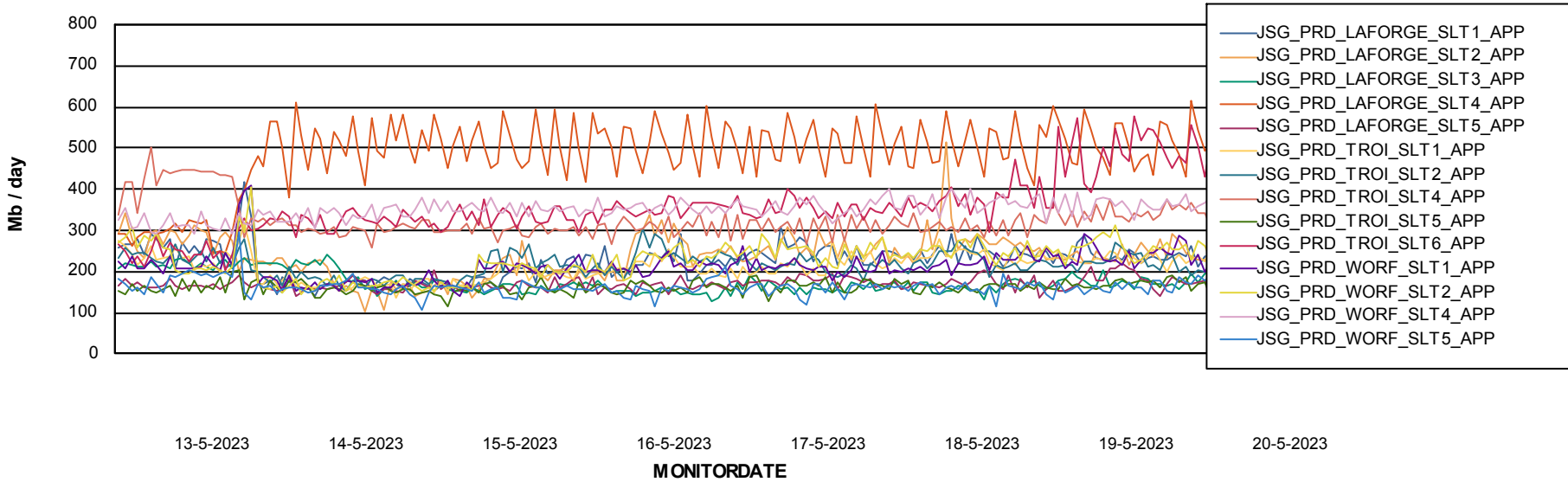
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

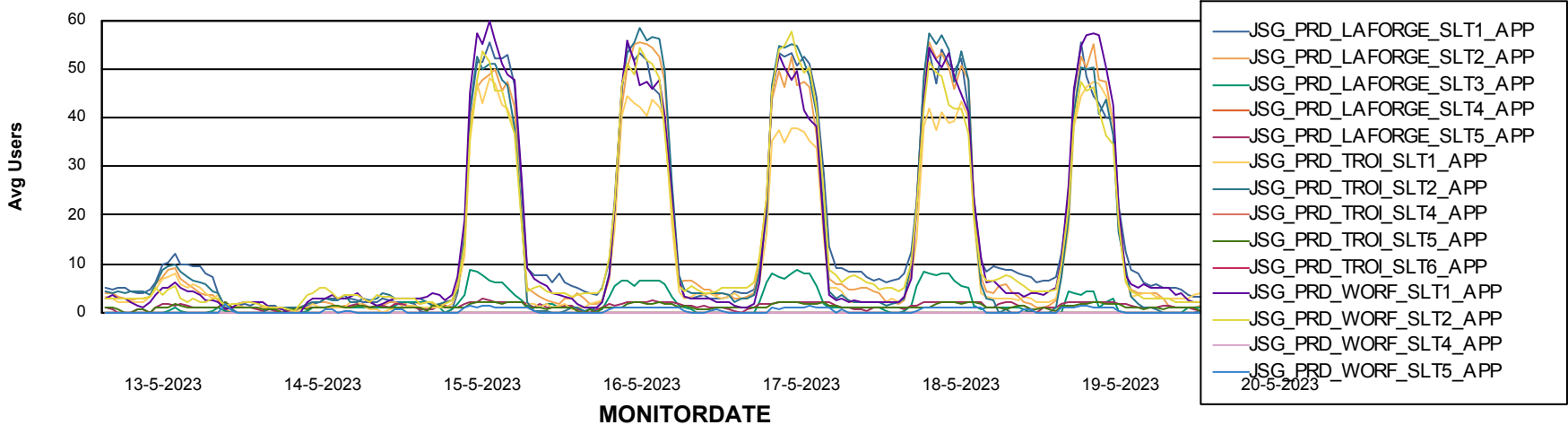


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



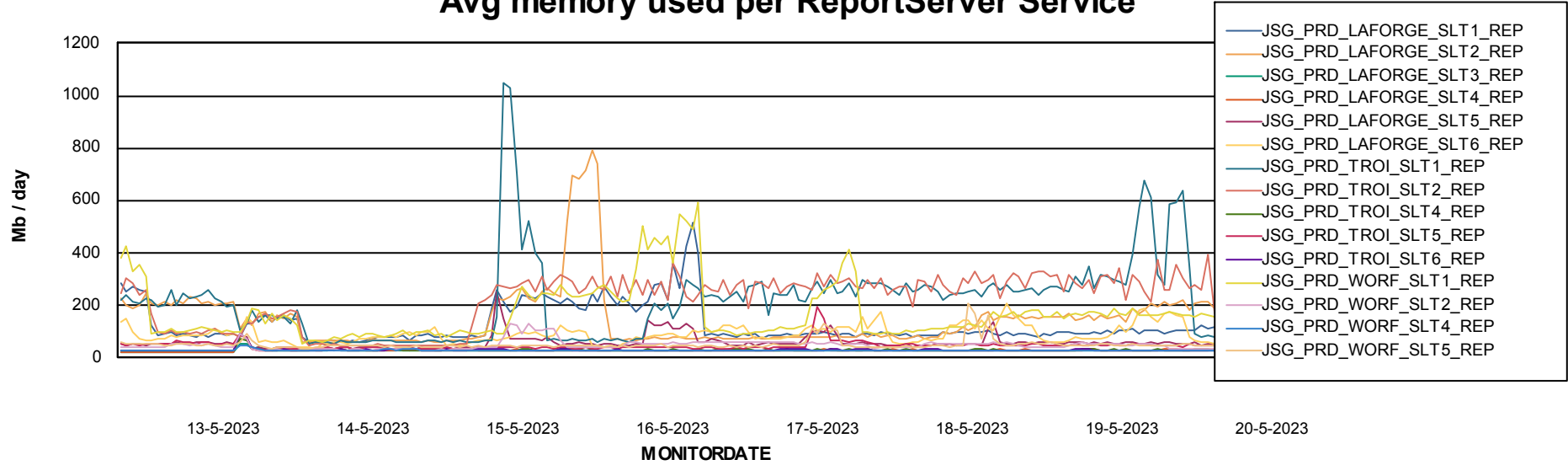
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



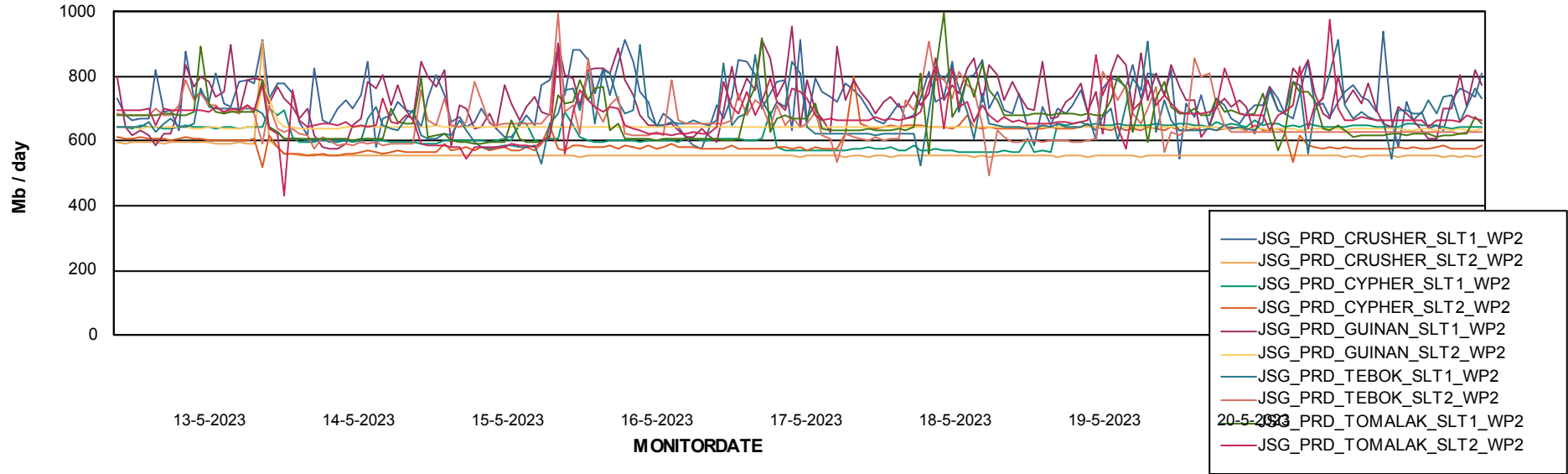
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSolute Web Component Services

Avg memory used per ABS Web component

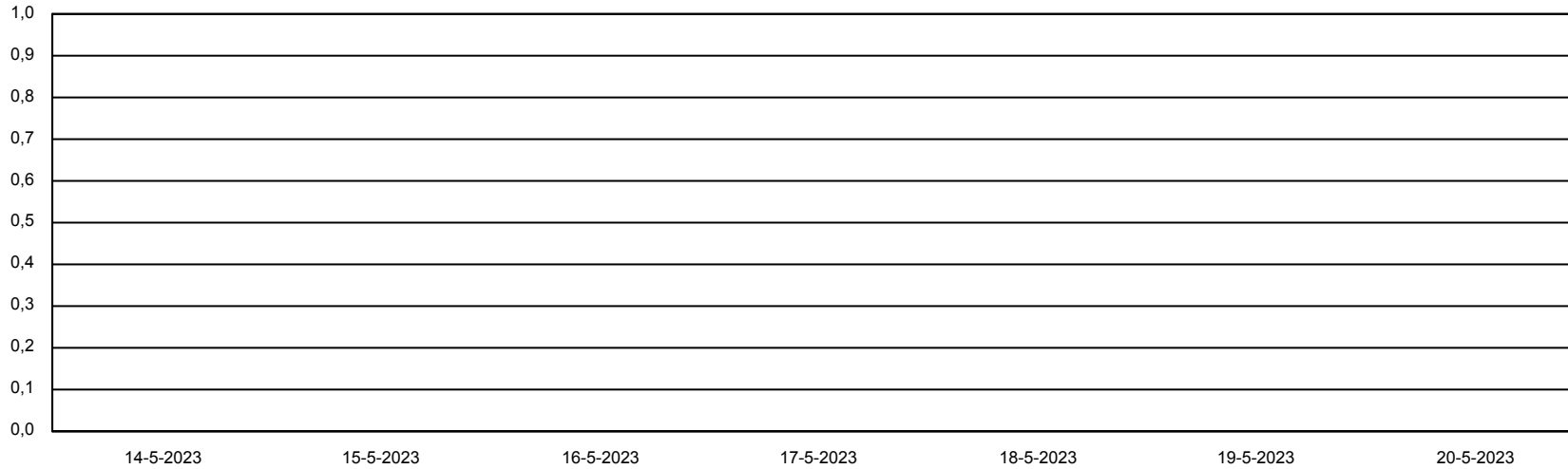


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP