

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on J: (%)
13-5-2023	35	97	63	59	488	201	79	314	65	31
12-5-2023	35	97	63	59	488	201	79	314	65	31
11-5-2023	33	97	65	59	488	199	79	314	65	31
10-5-2023	33	97	66	59	488	198	79	314	65	31
9-5-2023	35	97	63	59	488	198	79	314	65	31
8-5-2023	36	97	63	59	488	198	79	314	65	31
7-5-2023	36	97	62	59	488	198	79	314	64	31

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
13-5-2023	46	100	54	23	800	616	81	400	78
12-5-2023	46	100	54	27	800	587	81	400	74
11-5-2023	46	100	54	27	800	587	82	400	74
10-5-2023	46	100	54	27	800	587	81	400	77
9-5-2023	46	100	54	27	800	587	81	400	77
8-5-2023	46	100	54	27	800	586	82	400	74
7-5-2023	46	100	54	27	800	587	82	400	71

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## Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
13-5-2023	69	279	88	42	838	483	86	559	78
12-5-2023	69	279	88	42	838	483	87	559	74
11-5-2023	69	279	87	42	838	483	87	559	73
10-5-2023	69	279	87	42	838	483	86	559	77
9-5-2023	69	279	87	42	838	483	86	559	77
8-5-2023	69	279	88	42	838	483	87	559	73
7-5-2023	69	279	87	42	838	483	87	559	71

## Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	45	100	55
12-5-2023	45	100	54
11-5-2023	46	100	54
10-5-2023	46	100	54
9-5-2023	46	100	53
8-5-2023	49	100	51
7-5-2023	49	100	51

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	60	100	39
12-5-2023	60	100	39
11-5-2023	60	100	39
10-5-2023	61	100	38
9-5-2023	63	100	37
8-5-2023	64	100	36
7-5-2023	64	100	36

Harddisk Usage NOA\_PRD\_NovoLink

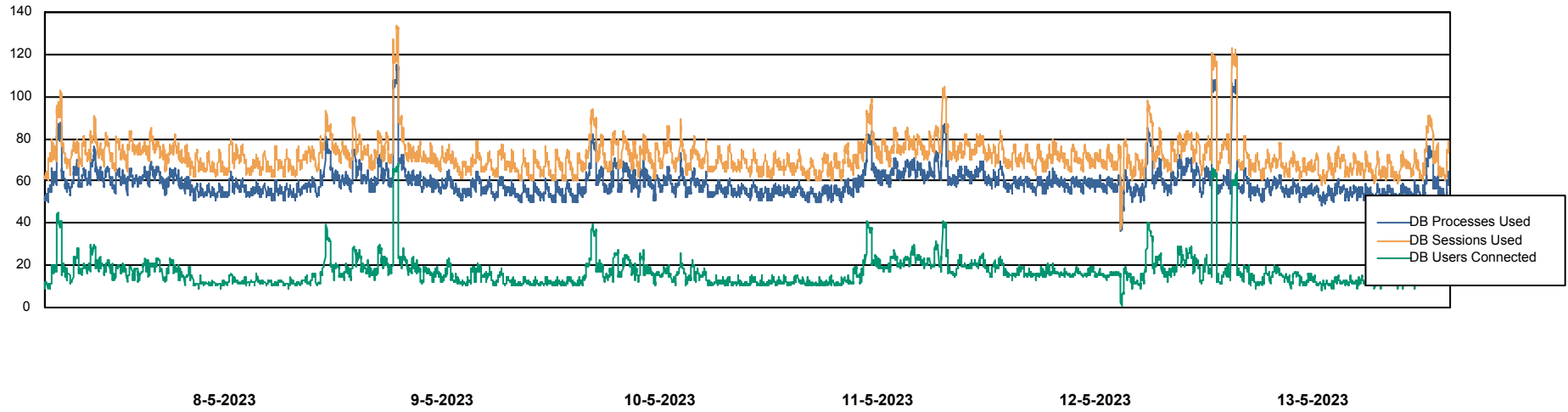
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	43	100	57
12-5-2023	43	100	56
11-5-2023	43	100	56
10-5-2023	44	100	56
9-5-2023	43	100	56
8-5-2023	43	100	56
7-5-2023	43	100	57

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## Database Performance NOA\_BI\_NOVOBI\_Production

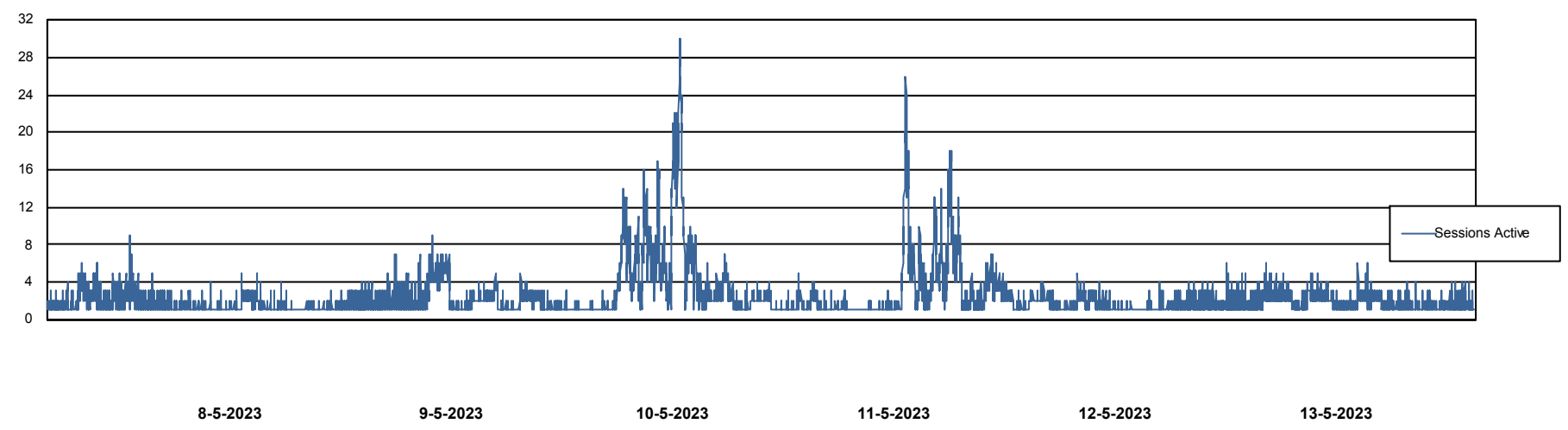
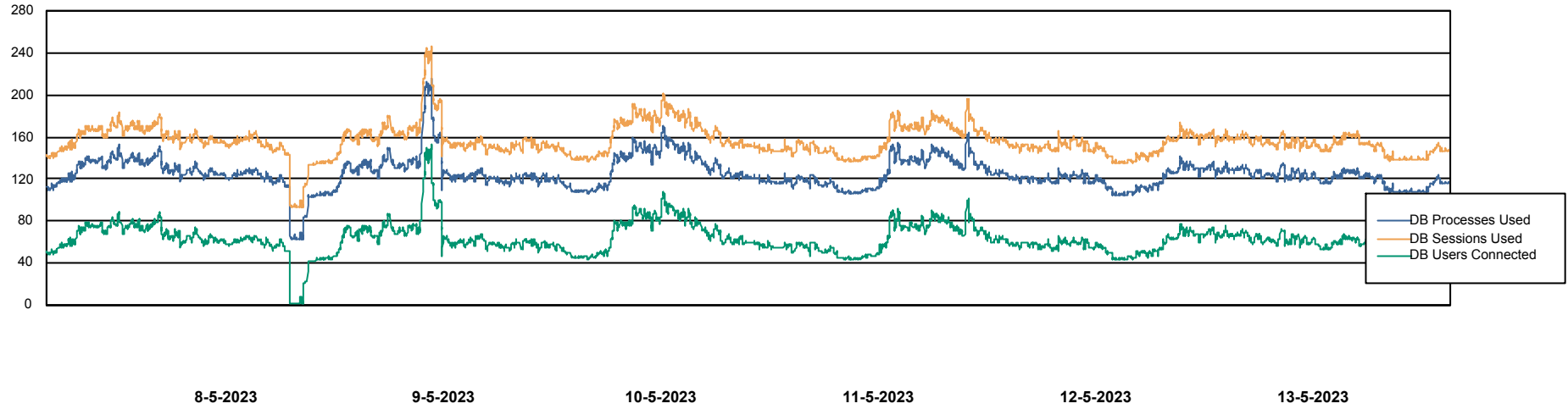


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NovoABS01\_DB



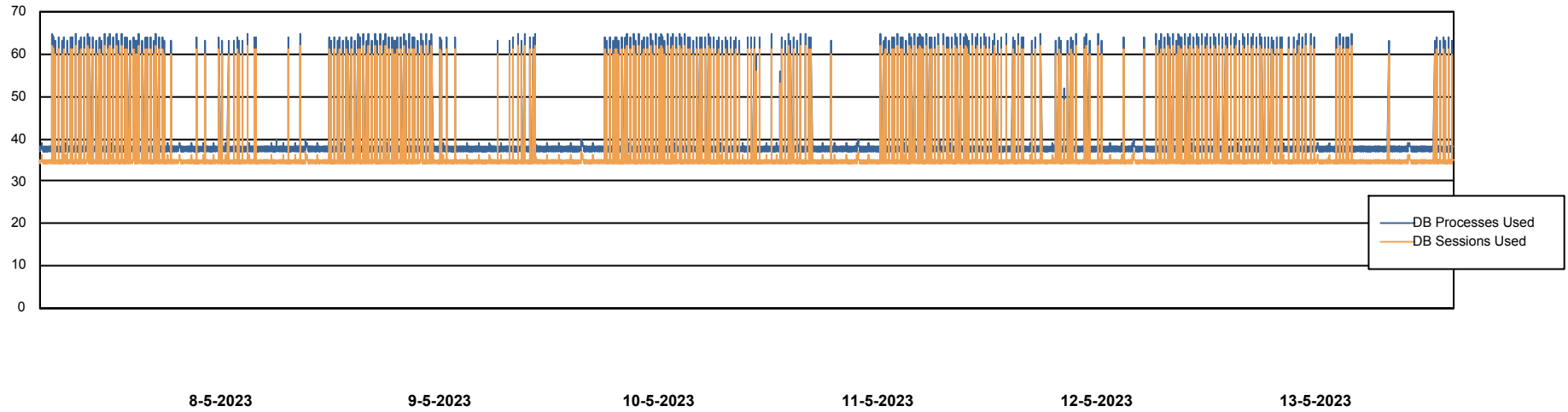
# Weekly SLA Customer Report

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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



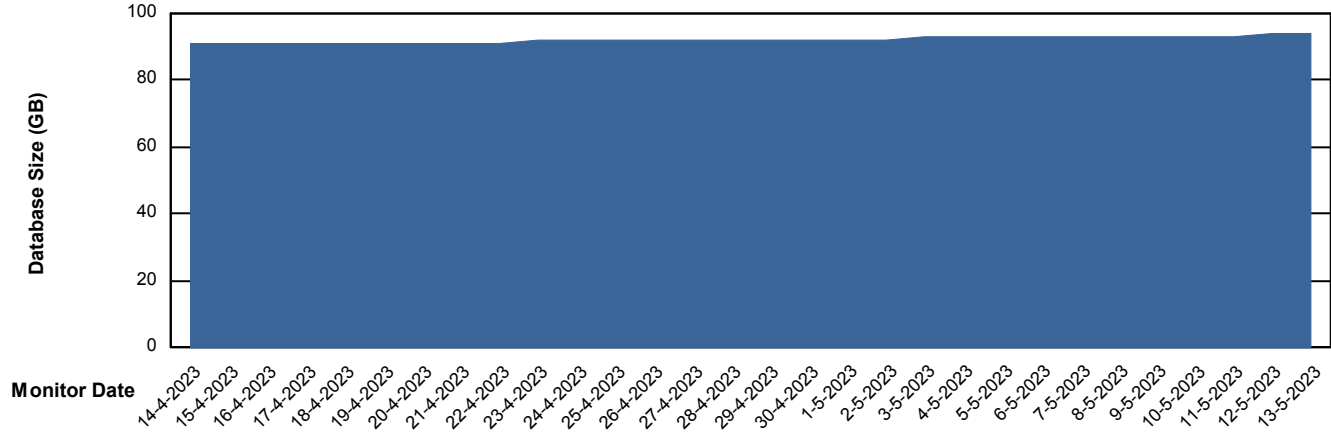
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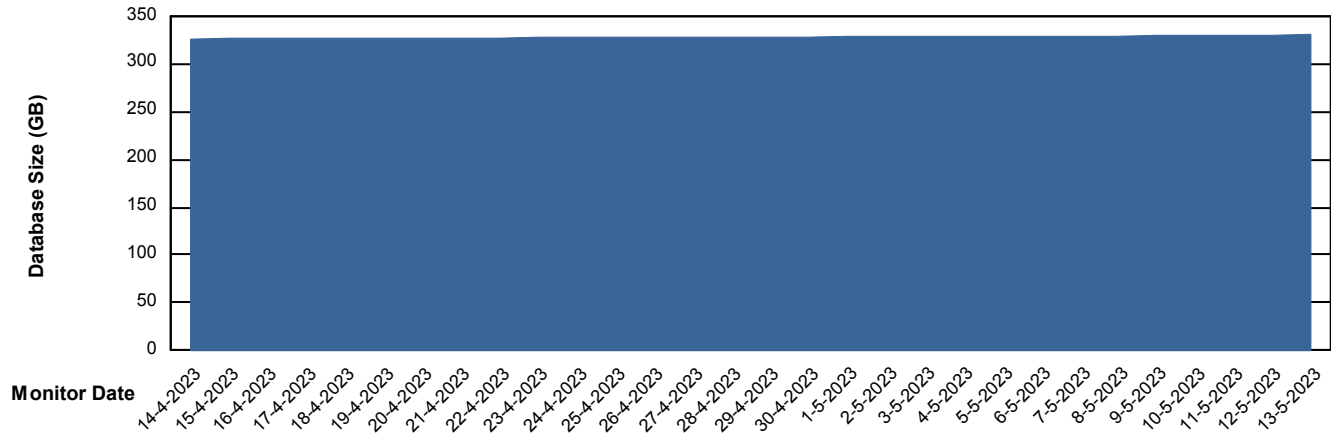
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-5-2023	ABSDATA	46	37	19
	INDX	66	53	19
12-5-2023	ABSDATA	46	37	19
	INDX	66	53	19
11-5-2023	ABSDATA	46	37	19
	INDX	66	53	20
10-5-2023	ABSDATA	46	37	19
	INDX	63	53	16
9-5-2023	ABSDATA	46	37	19
	INDX	63	53	16
8-5-2023	ABSDATA	46	37	19
	INDX	63	53	16
7-5-2023	ABSDATA	46	37	19
	INDX	63	53	16

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-5-2023	ABSDATA	177	123	31
	INDX	239	196	18
12-5-2023	ABSDATA	177	123	31
	INDX	239	196	18
11-5-2023	ABSDATA	177	123	31
	INDX	239	196	18
10-5-2023	ABSDATA	177	123	31
	INDX	239	196	18
9-5-2023	ABSDATA	177	123	31
	INDX	239	196	18
8-5-2023	ABSDATA	177	122	31
	INDX	239	195	18
7-5-2023	ABSDATA	177	122	31
	INDX	239	195	18

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 8/5/2023	di 9/5/2023	wo 10/5/2023	do 11/5/2023	vr 12/5/2023	za 13/5/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_BI_NOVOBI_Production
do, 11-05-2023	None
za, 13-05-2023	None
di, 9-05-2023	None
zo, 7-05-2023	None
zo, 7-05-2023	None
do, 11-05-2023	None
wo, 10-05-2023	None
ma, 8-05-2023	None
vr, 12-05-2023	None
ma, 8-05-2023	None
wo, 10-05-2023	None
za, 13-05-2023	None
vr, 12-05-2023	None
di, 9-05-2023	None

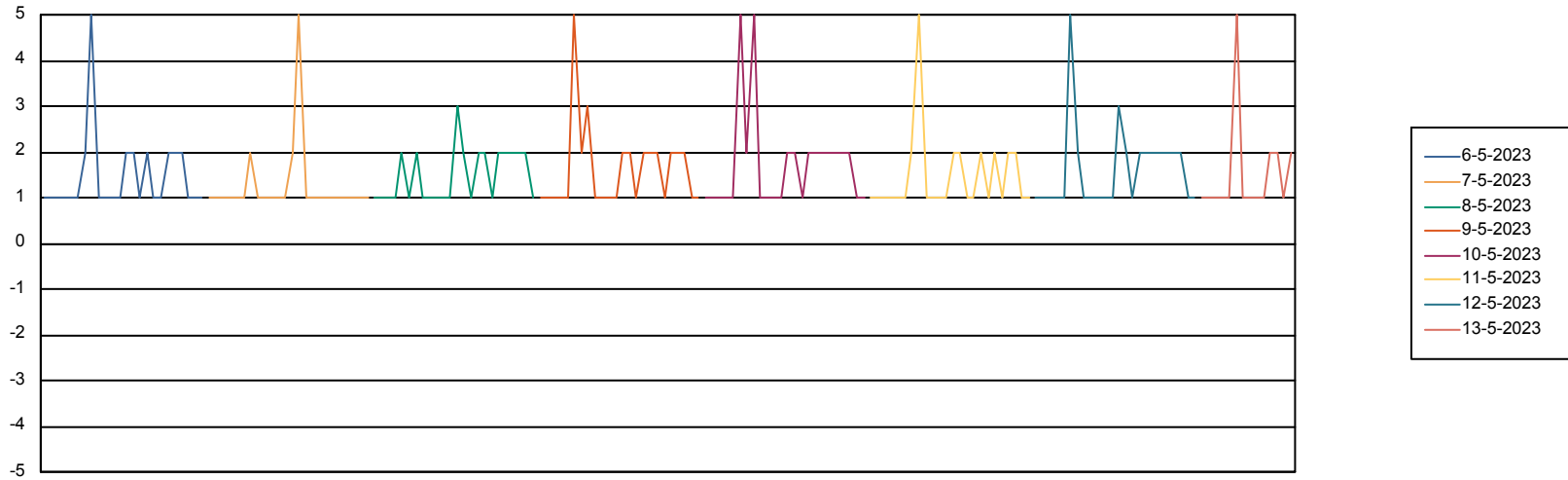
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



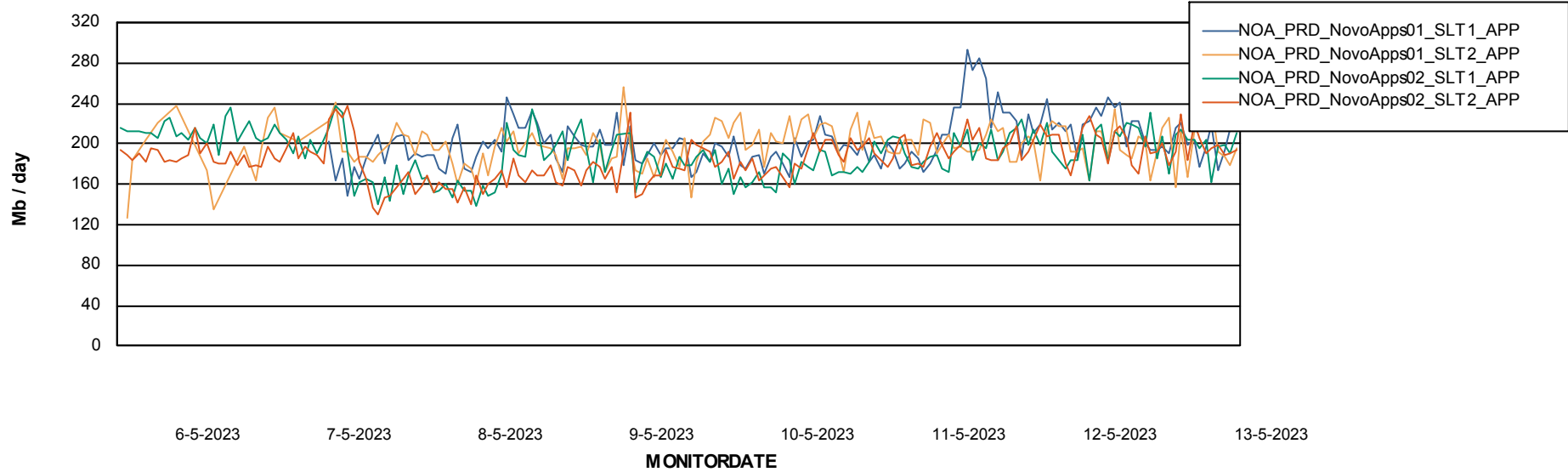
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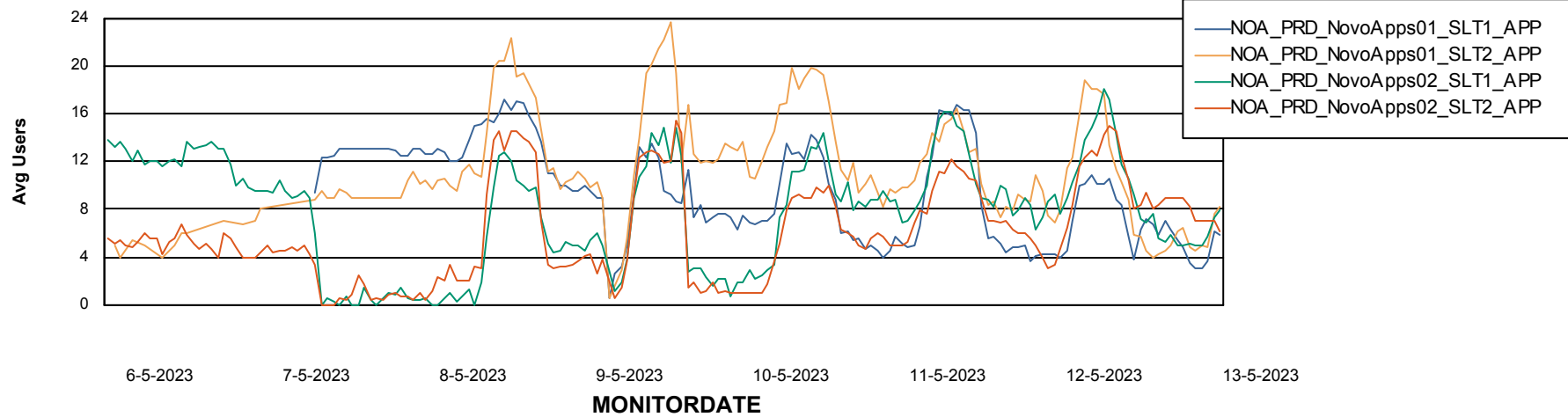


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



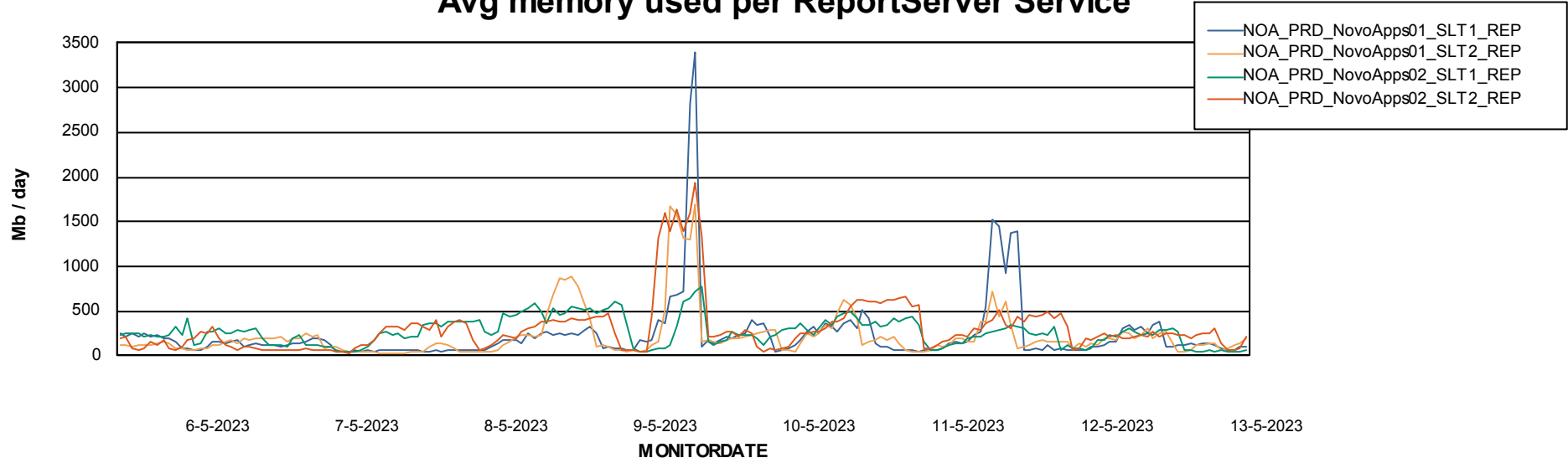
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



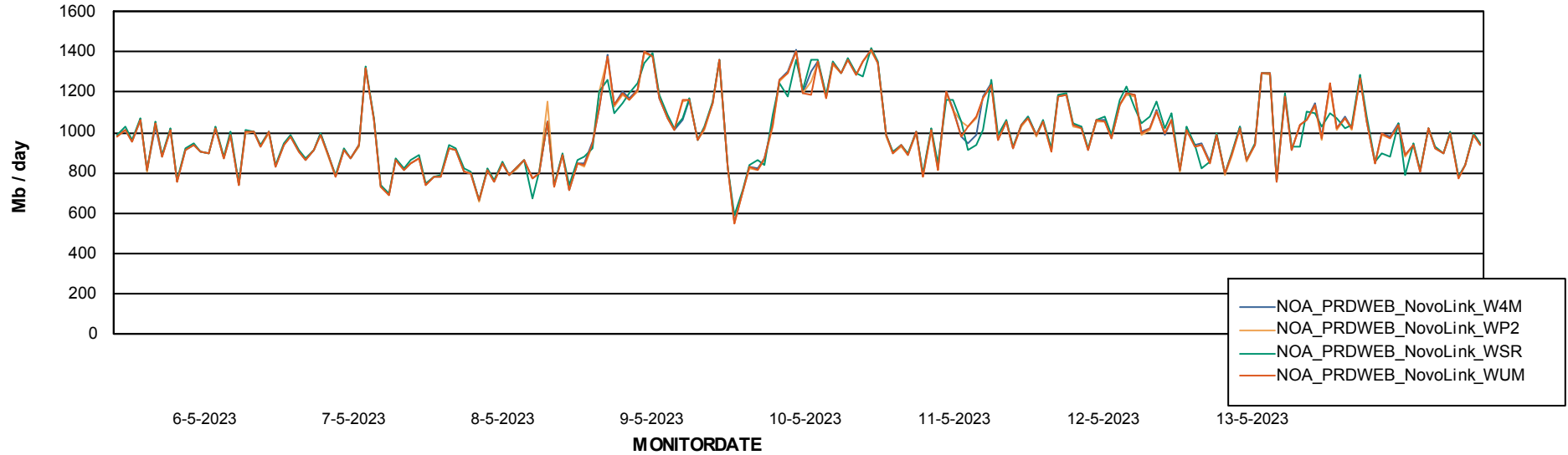
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

