

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
13-5-2023	50	149	75	56	850	370
12-5-2023	49	149	76	57	850	363
11-5-2023	49	149	76	57	850	363
10-5-2023	49	149	76	58	850	360
9-5-2023	49	149	76	58	850	357
8-5-2023	50	149	75	58	850	356
7-5-2023	50	149	75	58	850	356

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	23	89	69
12-5-2023	23	89	69
11-5-2023	21	89	70
10-5-2023	22	89	70
9-5-2023	23	89	69
8-5-2023	23	89	68
7-5-2023	23	89	68

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	51	79	39
12-5-2023	51	79	39
11-5-2023	50	79	40
10-5-2023	50	79	39
9-5-2023	52	79	38
8-5-2023	52	79	38
7-5-2023	52	79	38

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	39	79	49
12-5-2023	39	79	49
11-5-2023	37	79	50
10-5-2023	39	79	49
9-5-2023	40	79	47
8-5-2023	40	79	47
7-5-2023	40	79	47

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	19	149	122
12-5-2023	19	149	122
11-5-2023	19	149	122
10-5-2023	19	149	121
9-5-2023	19	149	121
8-5-2023	19	149	121
7-5-2023	19	149	121

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
13-5-2023	47	149	79	48	1,536	799
12-5-2023	47	149	79	48	1,536	805
11-5-2023	47	149	79	48	1,536	799
10-5-2023	47	149	79	48	1,536	803
9-5-2023	47	149	79	48	1,536	801
8-5-2023	47	149	79	48	1,536	796
7-5-2023	47	149	79	49	1,536	786

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
13-5-2023	64	199	71	42	1,536	898
12-5-2023	64	199	71	42	1,536	892
11-5-2023	64	199	71	42	1,536	890
10-5-2023	64	199	71	42	1,536	889
9-5-2023	64	199	71	42	1,536	885
8-5-2023	64	199	71	43	1,536	874
7-5-2023	64	199	71	43	1,536	876

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	42	79	46
12-5-2023	42	79	46
11-5-2023	41	79	47
10-5-2023	42	79	46
9-5-2023	43	79	45
8-5-2023	43	79	45
7-5-2023	43	79	45

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	40	79	48
12-5-2023	39	79	49
11-5-2023	37	79	50
10-5-2023	39	79	49
9-5-2023	40	79	48
8-5-2023	40	79	48
7-5-2023	40	79	48

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	30	149	104
12-5-2023	30	149	104
11-5-2023	30	149	104
10-5-2023	30	149	104
9-5-2023	30	149	104
8-5-2023	31	149	104
7-5-2023	31	149	104

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Harddisk Usage JSG_PRD_WORF

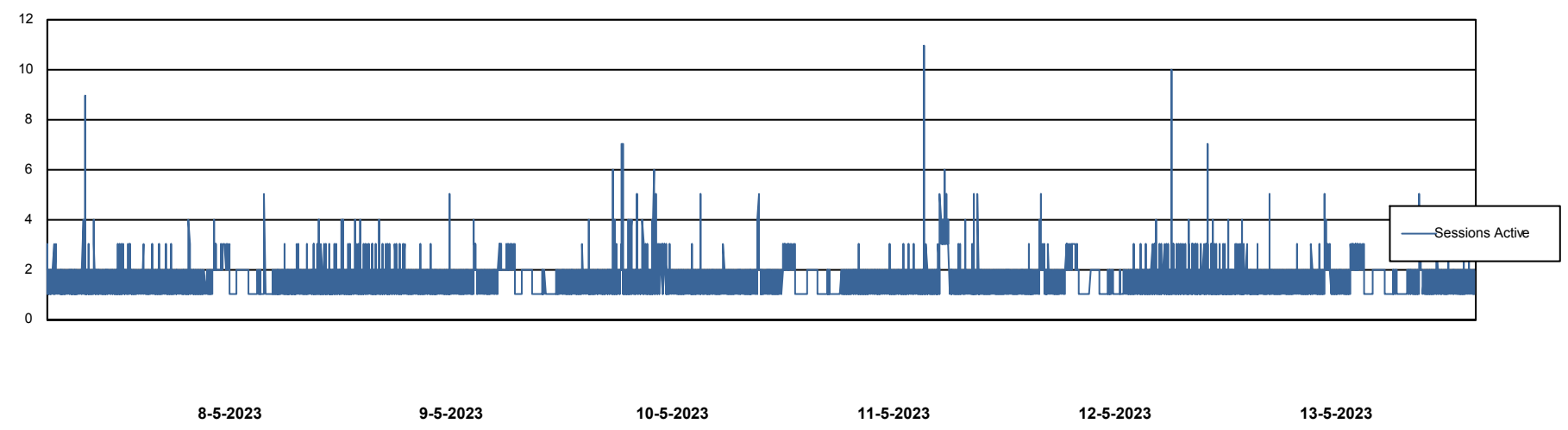
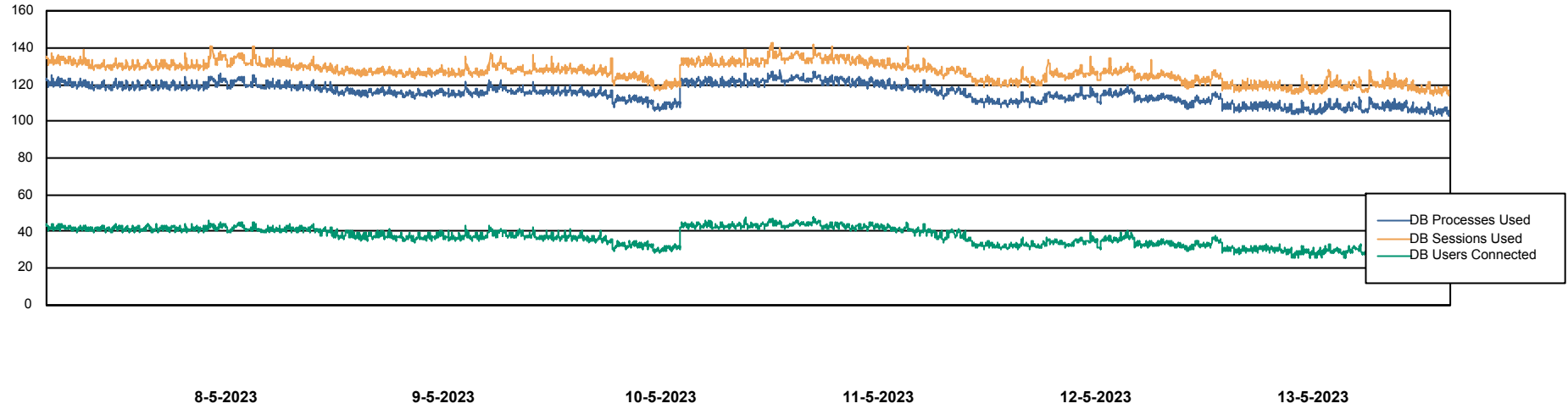
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-5-2023	53	149	70
12-5-2023	53	149	70
11-5-2023	53	149	70
10-5-2023	53	149	70
9-5-2023	53	149	70
8-5-2023	53	149	70
7-5-2023	53	149	70

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Database Performance JSG_PRD_BASHIR_DB



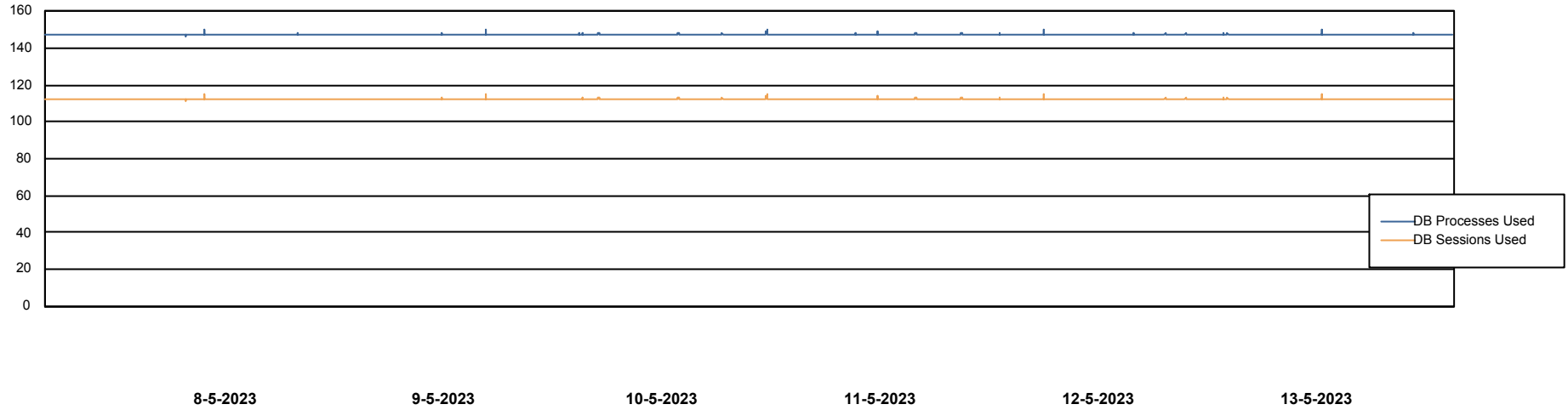
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

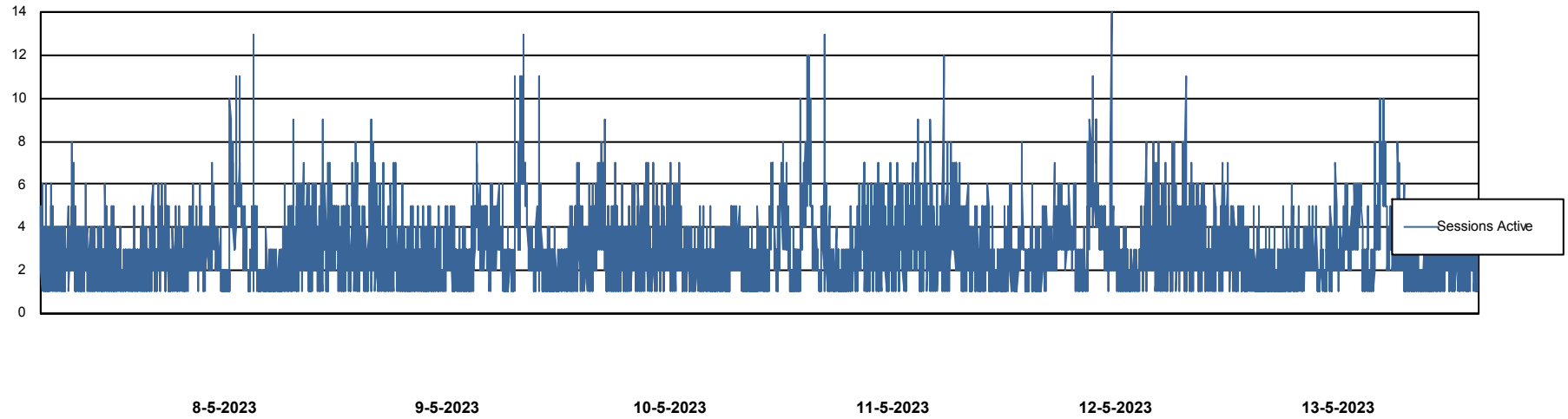
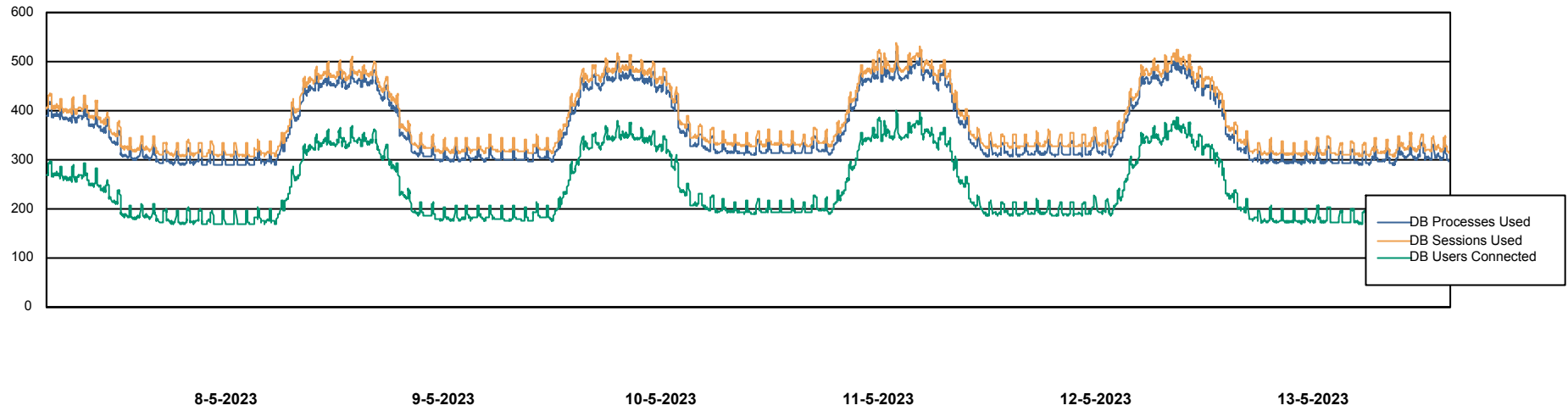


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Database Performance JSG_PRD_RIKER_DB



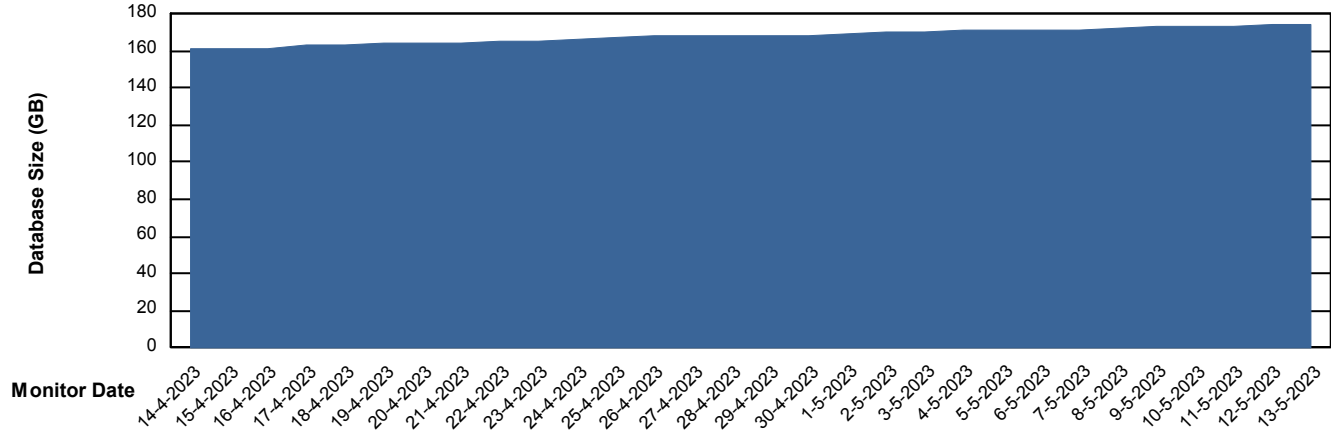
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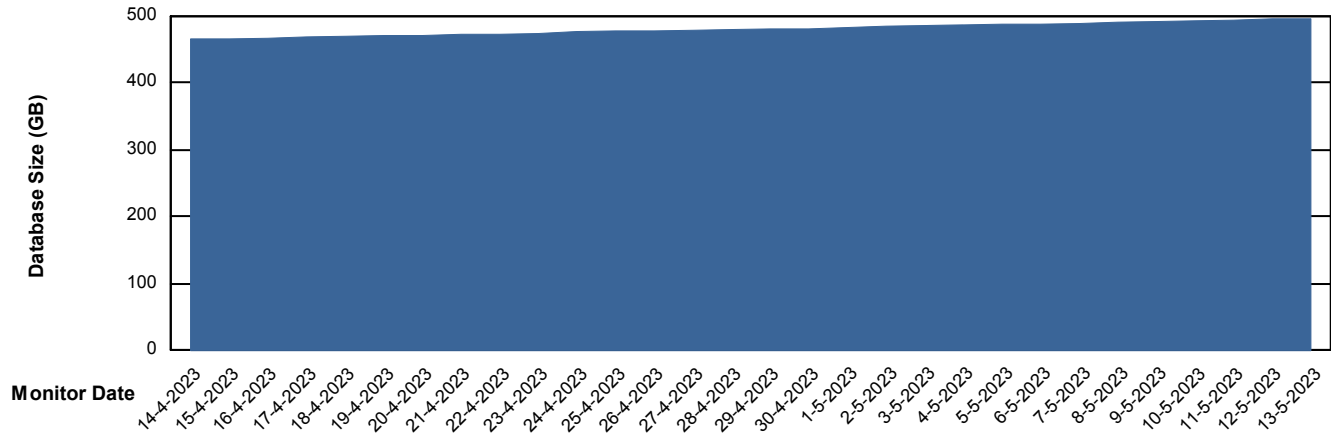
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-5-2023	ABSDATA	102	84	18
	INDX	108	88	18
12-5-2023	ABSDATA	102	84	18
	INDX	108	88	19
11-5-2023	ABSDATA	102	83	18
	INDX	108	88	19
10-5-2023	ABSDATA	102	83	18
	INDX	108	88	19
9-5-2023	ABSDATA	102	83	19
	INDX	108	87	19
8-5-2023	ABSDATA	102	83	19
	INDX	108	87	20
7-5-2023	ABSDATA	102	83	19
	INDX	108	86	20

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-5-2023	ABSDATA	602	454	25
	INDX	27	22	16
12-5-2023	ABSDATA	602	453	25
	INDX	27	22	16
11-5-2023	ABSDATA	602	452	25
	INDX	27	22	16
10-5-2023	ABSDATA	602	451	25
	INDX	27	22	16
9-5-2023	ABSDATA	602	450	25
	INDX	27	22	17
8-5-2023	ABSDATA	602	449	25
	INDX	27	22	17
7-5-2023	ABSDATA	602	447	26
	INDX	27	22	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 8/5/2023	di 9/5/2023	wo 10/5/2023	do 11/5/2023	vr 12/5/2023	za 13/5/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
za, 13-05-2023	None
di, 9-05-2023	None
do, 11-05-2023	None
zo, 7-05-2023	None
zo, 7-05-2023	None
vr, 12-05-2023	None
vr, 12-05-2023	None
di, 9-05-2023	None
wo, 10-05-2023	None
ma, 8-05-2023	None
za, 13-05-2023	None
wo, 10-05-2023	None
do, 11-05-2023	None
ma, 8-05-2023	None

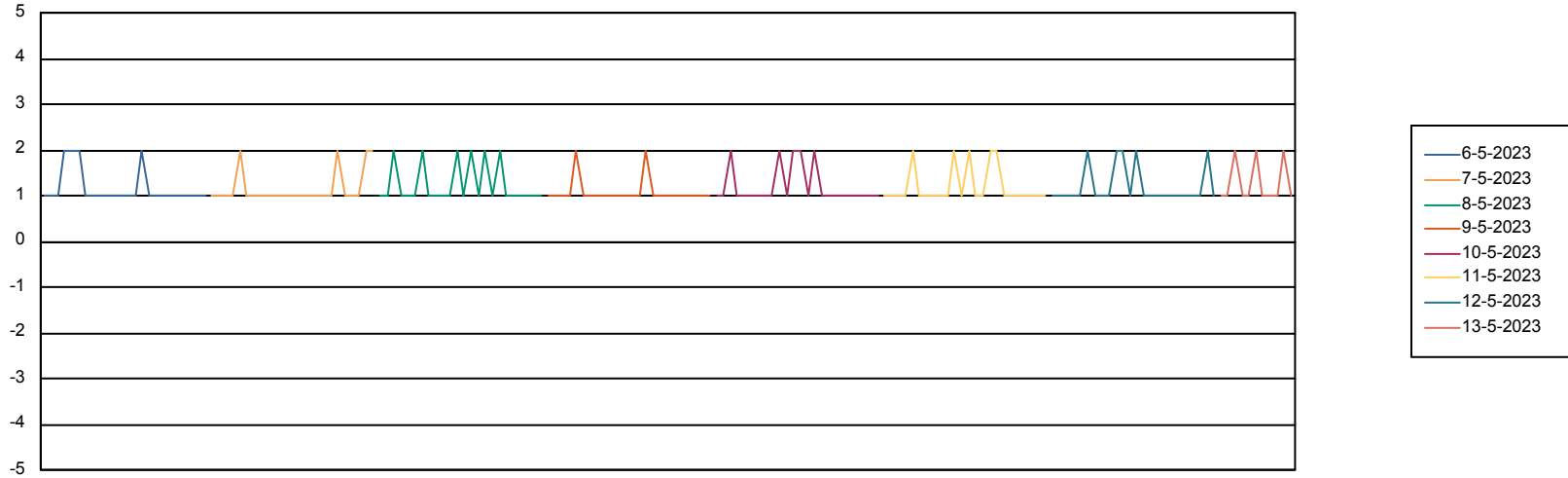
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



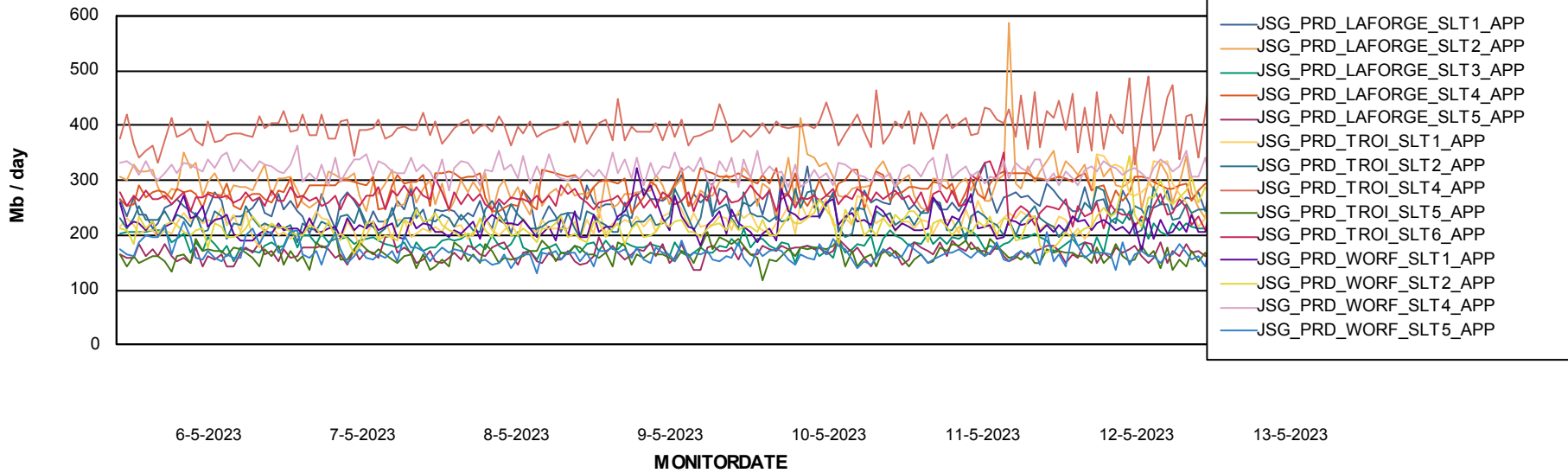
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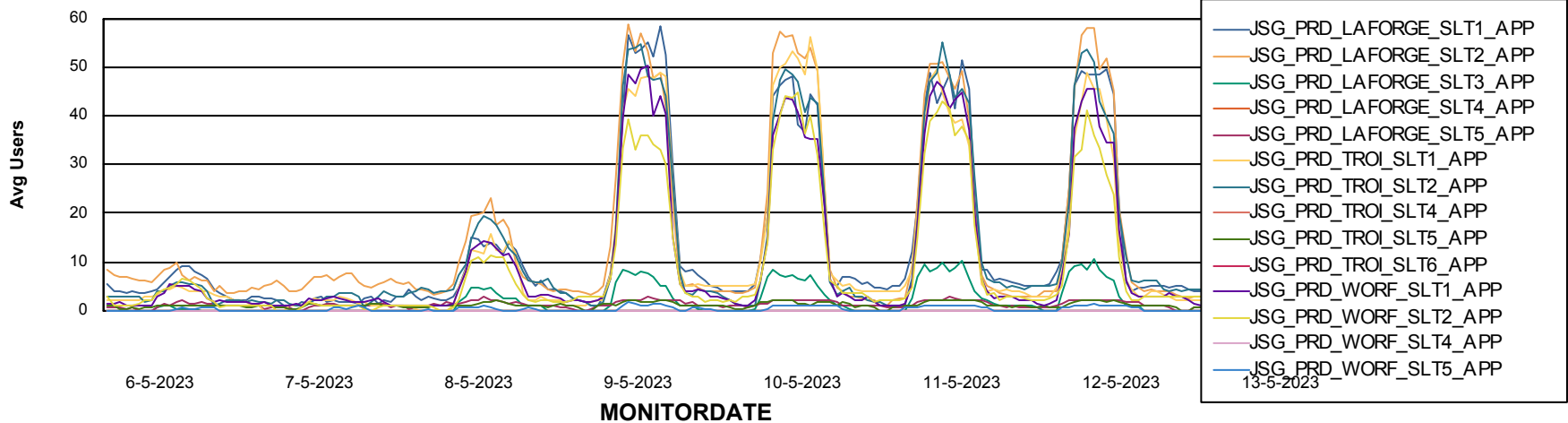


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



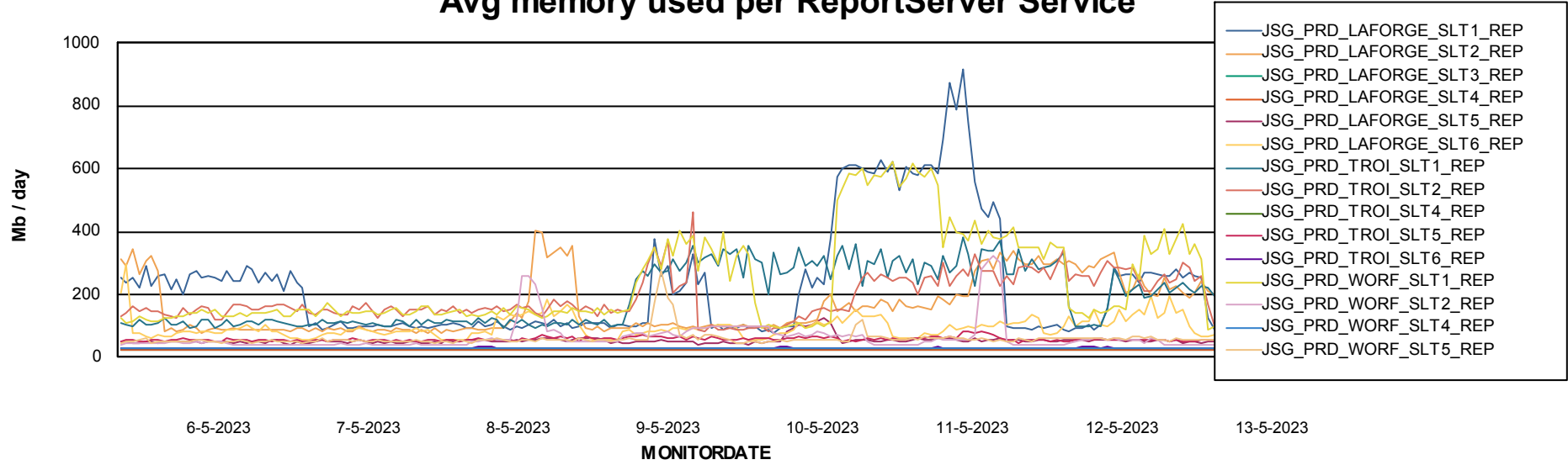
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



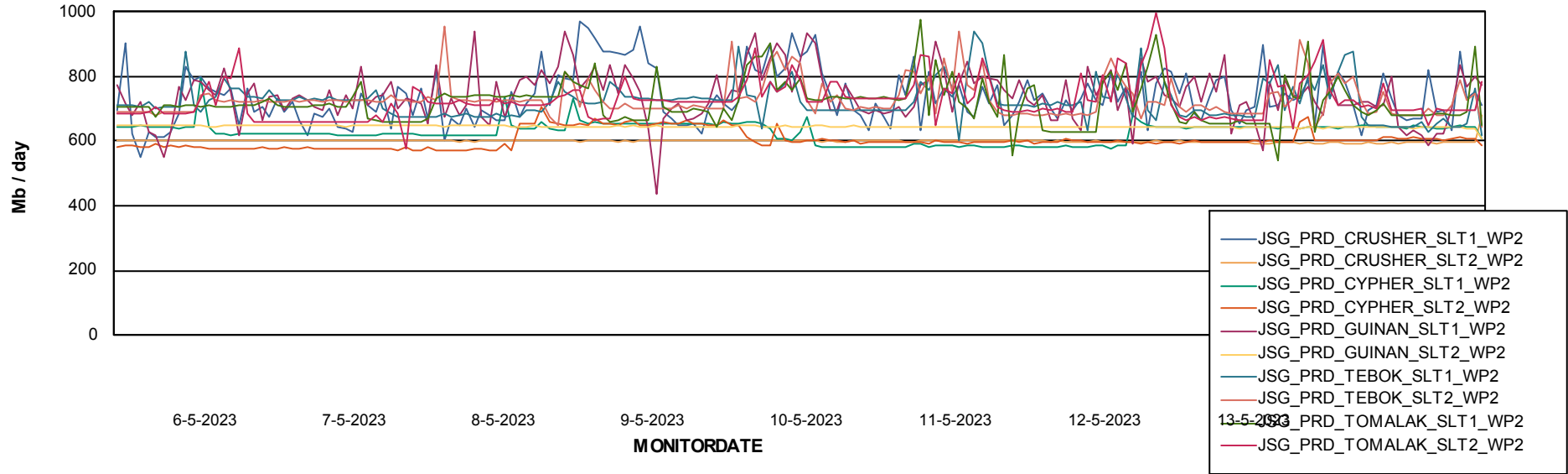
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ABSolute Web Component Services

Avg memory used per ABS Web component

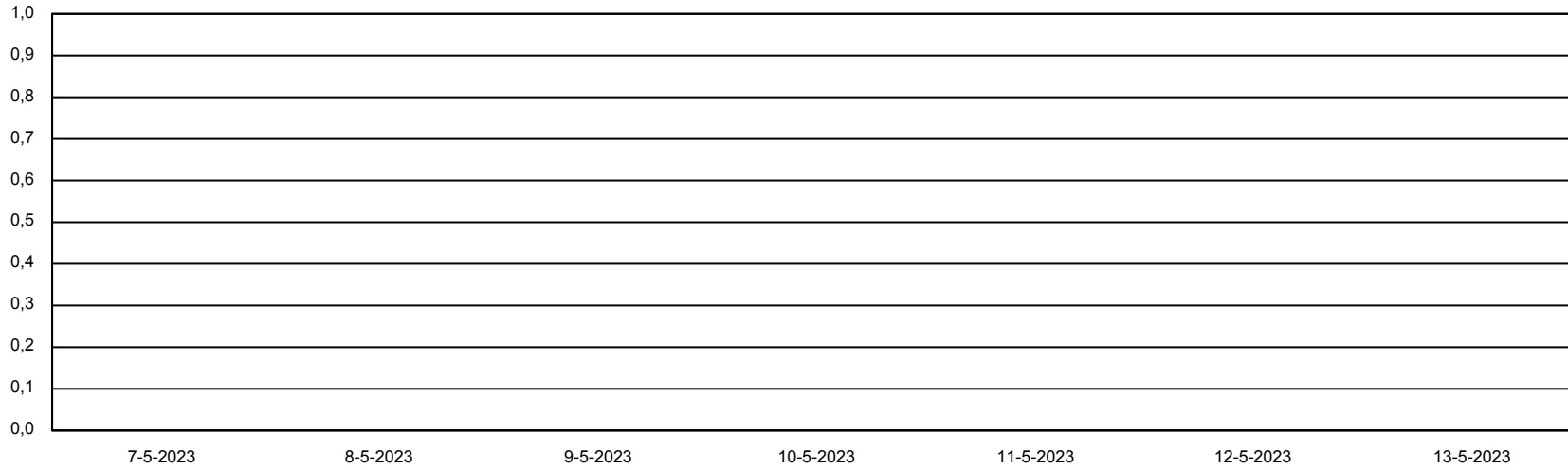


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP