

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on J: (%)
29-4-2023	37	97	62	59	488	198	80	314	64	31
28-4-2023	36	97	62	59	488	198	80	314	64	31
27-4-2023	35	97	63	59	488	198	80	314	64	31
26-4-2023	36	97	62	59	488	198	80	314	64	31
25-4-2023	37	97	62	59	488	198	80	314	64	31
24-4-2023	37	97	62	59	488	198	80	314	64	31
23-4-2023	37	97	62	59	488	198	80	314	63	31

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
29-4-2023	46	100	54	19	800	645	85	400	58
28-4-2023	46	100	54	19	800	645	86	400	58
27-4-2023	46	100	54	22	800	624	85	400	61
26-4-2023	46	100	54	27	800	581	84	400	65
25-4-2023	46	100	54	28	800	574	85	400	62
24-4-2023	46	100	54	28	800	574	84	400	64
23-4-2023	47	100	53	28	800	574	83	400	66

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
29-4-2023	68	279	88	42	838	483	90	559	58
28-4-2023	68	279	88	42	838	483	90	559	58
27-4-2023	68	279	88	42	838	483	89	559	61
26-4-2023	69	279	88	43	838	478	88	559	65
25-4-2023	68	279	88	44	838	472	89	559	62
24-4-2023	68	279	88	44	838	472	88	559	64
23-4-2023	68	279	88	44	838	472	88	559	66

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	52	100	48
28-4-2023	52	100	48
27-4-2023	52	100	48
26-4-2023	52	100	48
25-4-2023	52	100	48
24-4-2023	52	100	48
23-4-2023	52	100	48

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## Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	64	100	36
28-4-2023	64	100	36
27-4-2023	64	100	36
26-4-2023	64	100	36
25-4-2023	55	100	45
24-4-2023	50	100	50
23-4-2023	50	100	50

## Harddisk Usage NOA\_PRD\_NovoLink

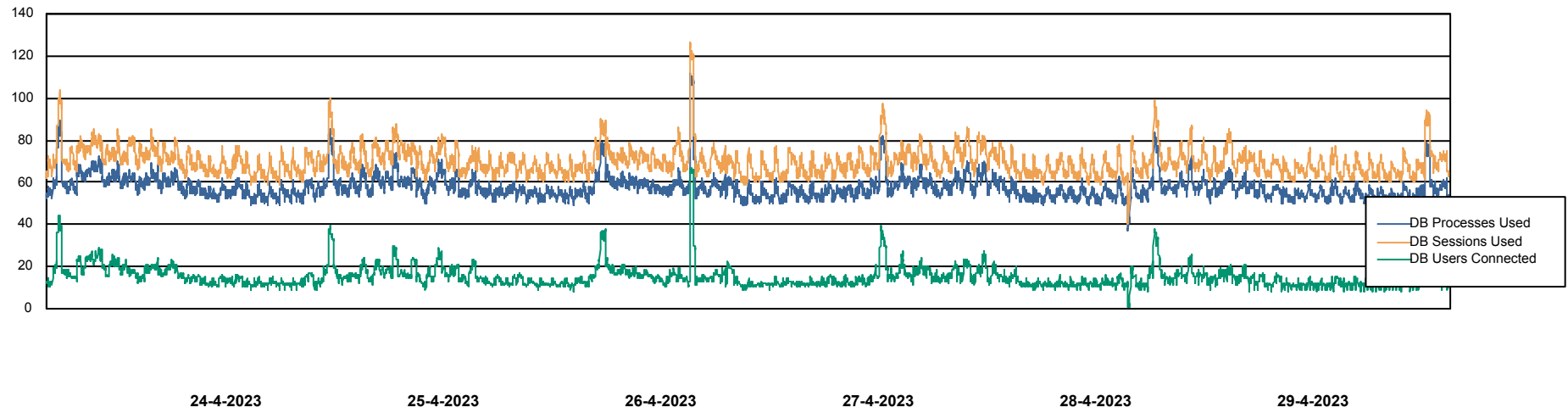
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	43	100	57
28-4-2023	43	100	57
27-4-2023	43	100	56
26-4-2023	43	100	56
25-4-2023	43	100	56
24-4-2023	44	100	56
23-4-2023	43	100	56

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## Database Performance NOA\_BI\_NOVOBI\_Production

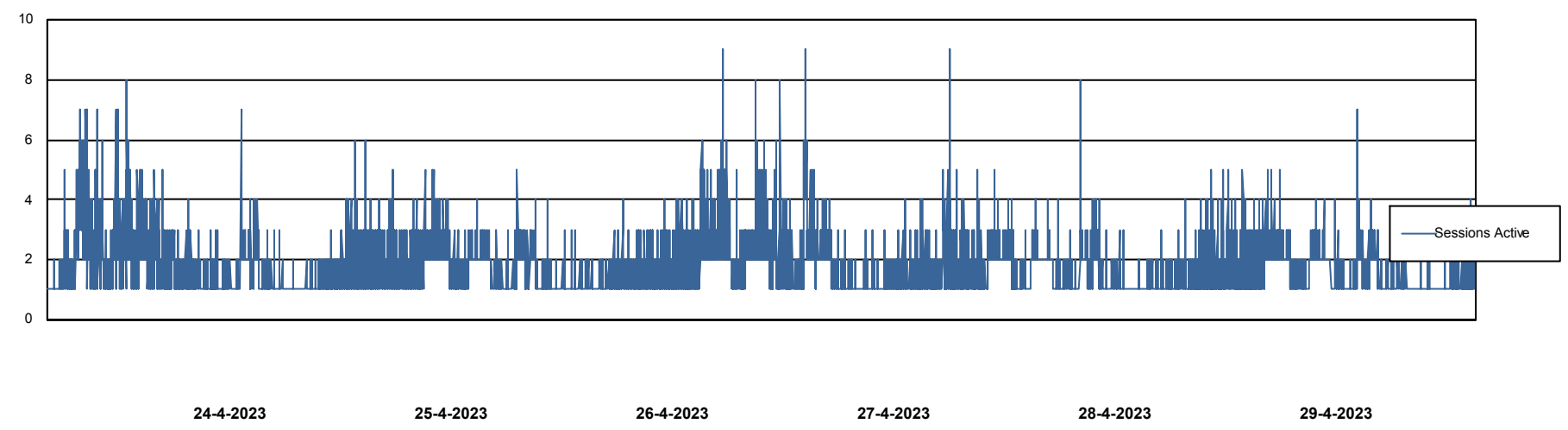
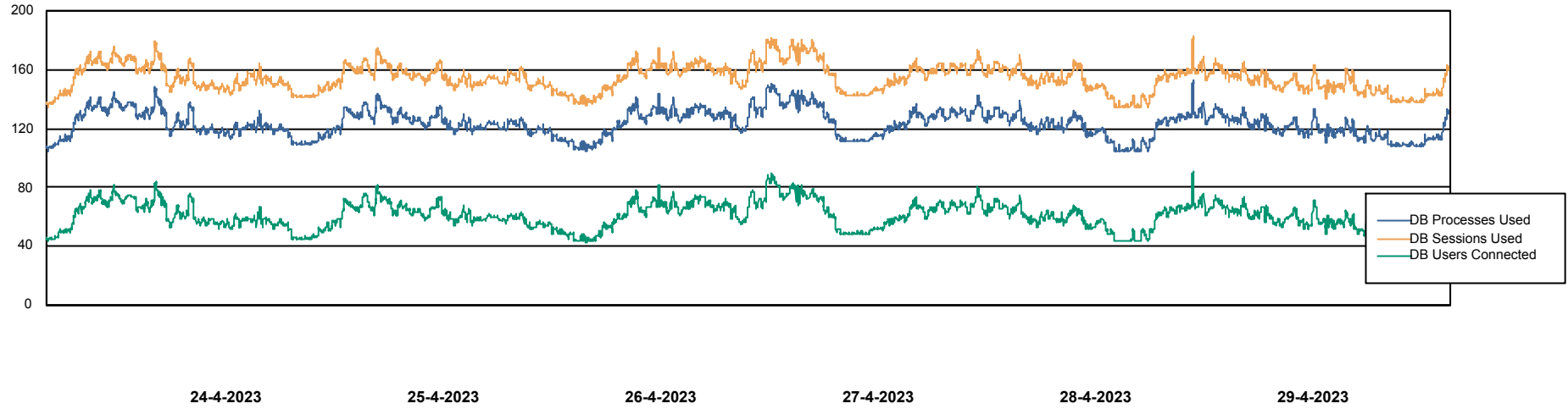


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS01\_DB



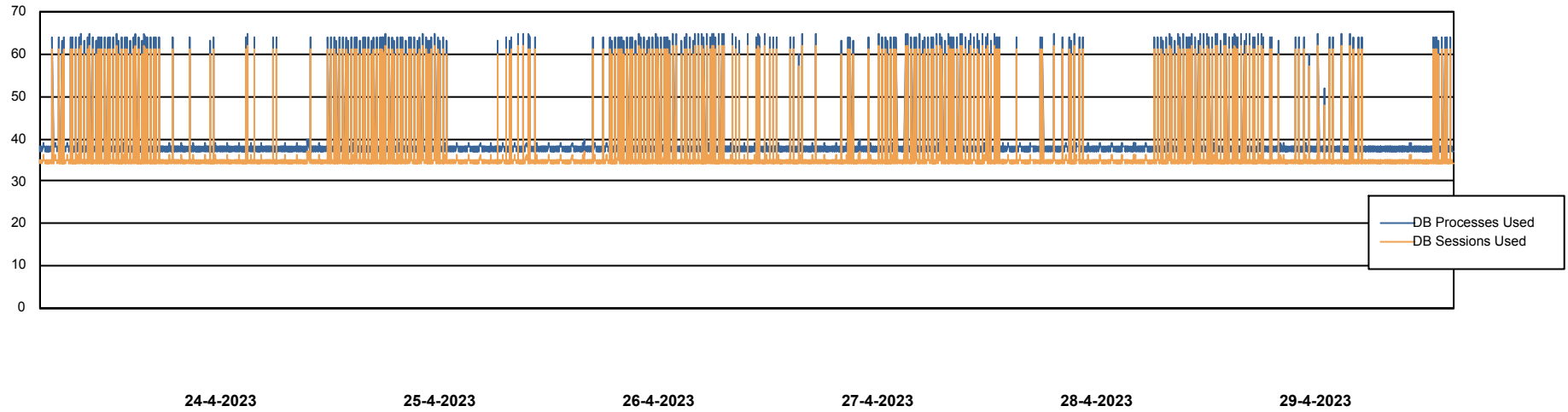
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



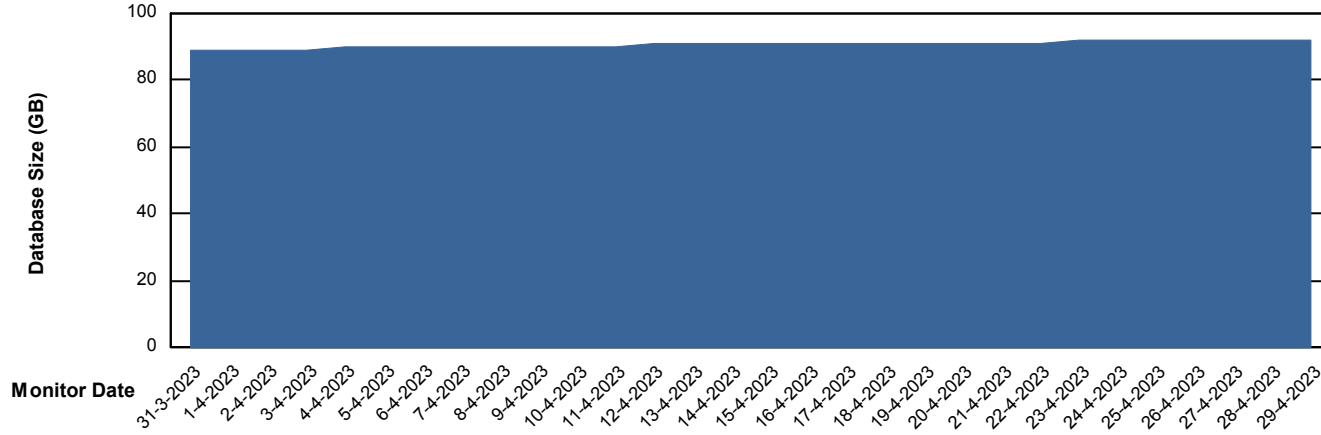
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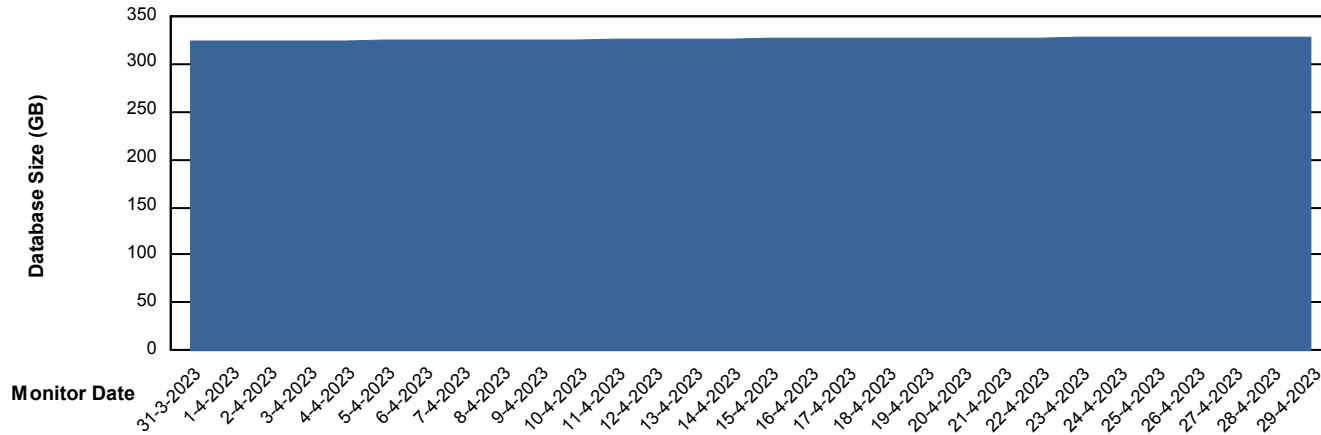
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

## Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

## Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
29-4-2023	ABSDATA	46	37	20
	INDX	63	52	17
28-4-2023	ABSDATA	46	37	20
	INDX	63	52	17
27-4-2023	ABSDATA	46	37	20
	INDX	63	52	17
26-4-2023	ABSDATA	46	37	20
	INDX	63	52	17
25-4-2023	ABSDATA	46	37	20
	INDX	63	52	17
24-4-2023	ABSDATA	46	37	20
	INDX	63	52	17
23-4-2023	ABSDATA	46	37	20
	INDX	63	52	17

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
29-4-2023	ABSDATA	177	122	31
	INDX	239	195	19
28-4-2023	ABSDATA	177	122	31
	INDX	239	195	19
27-4-2023	ABSDATA	177	122	31
	INDX	239	195	19
26-4-2023	ABSDATA	177	122	31
	INDX	239	194	19
25-4-2023	ABSDATA	174	122	30
	INDX	231	194	16
24-4-2023	ABSDATA	174	122	30
	INDX	231	194	16
23-4-2023	ABSDATA	174	122	30
	INDX	231	194	16

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 24/4/2023	di 25/4/2023	wo 26/4/2023	do 27/4/2023	vr 28/4/2023	za 29/4/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	NOA_BI_NOVOBI_Production
ma, 24-04-2023	None
zo, 23-04-2023	None
za, 29-04-2023	None
zo, 23-04-2023	None
za, 29-04-2023	None
vr, 28-04-2023	None
wo, 26-04-2023	None
do, 27-04-2023	None
di, 25-04-2023	None
do, 27-04-2023	None
ma, 24-04-2023	None
wo, 26-04-2023	None
di, 25-04-2023	None
vr, 28-04-2023	None

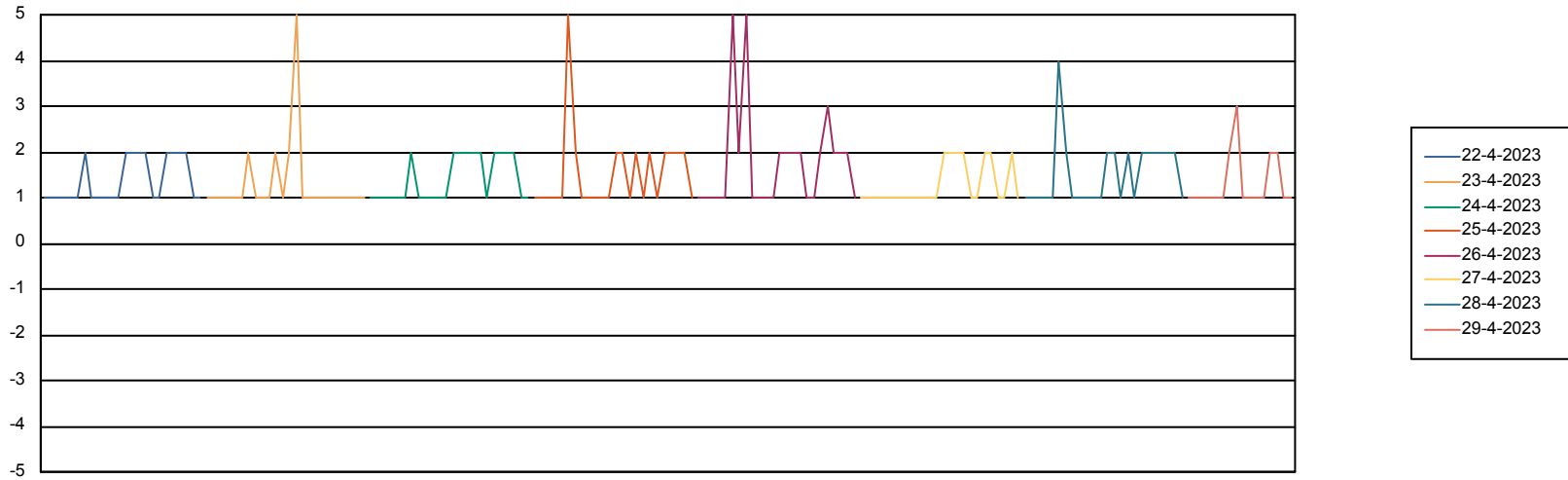
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Standby Database Health NOA\_Production (24/7)

## Recovery lag for last 7 days



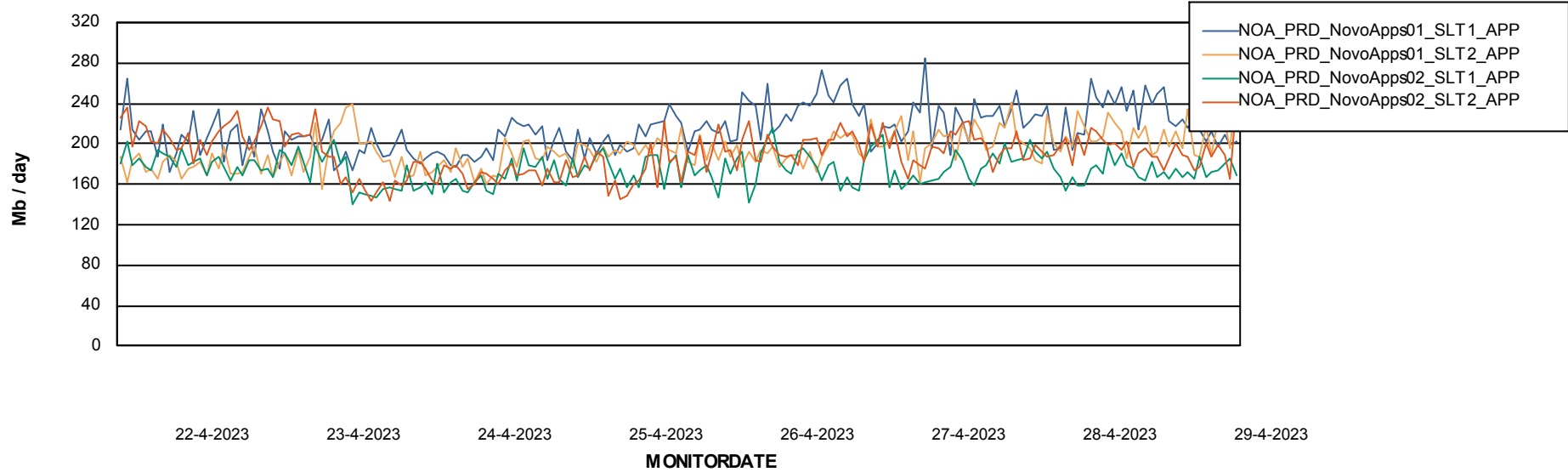
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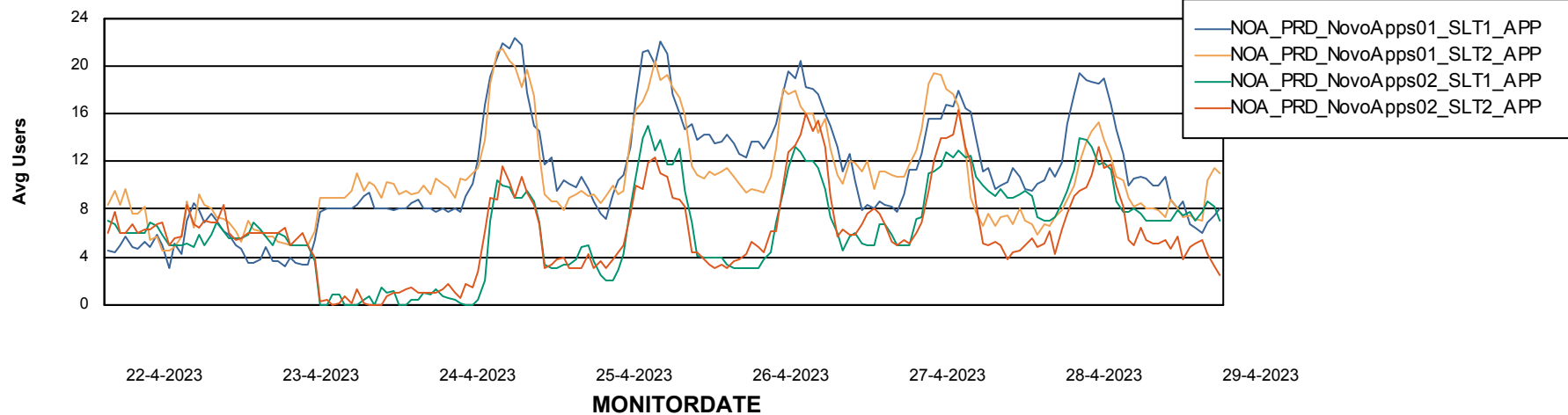


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



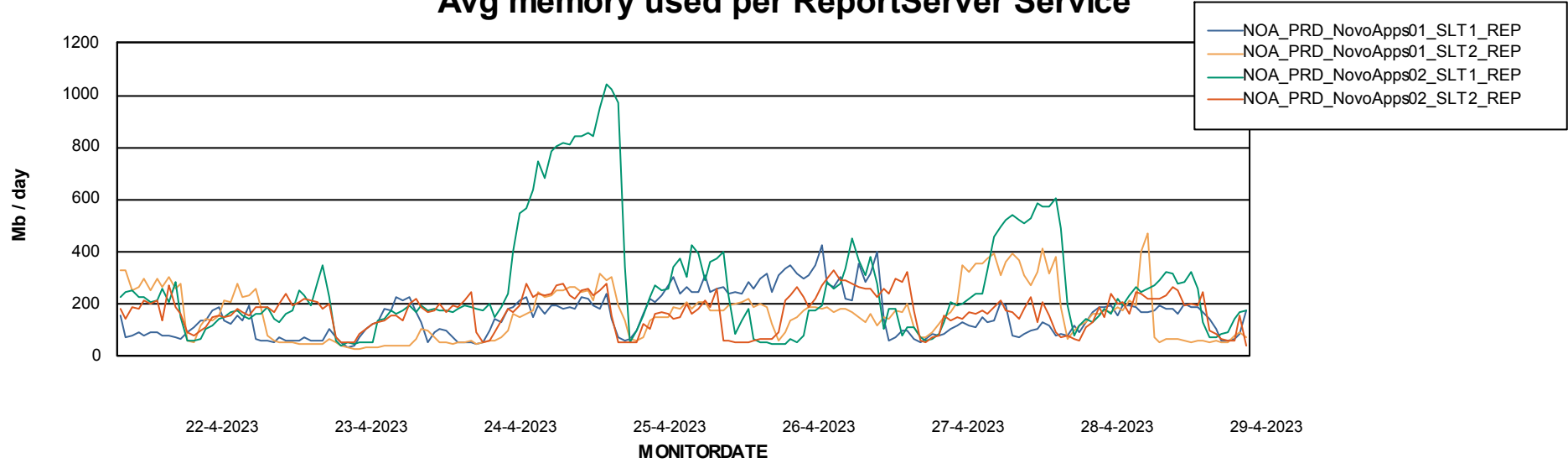
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



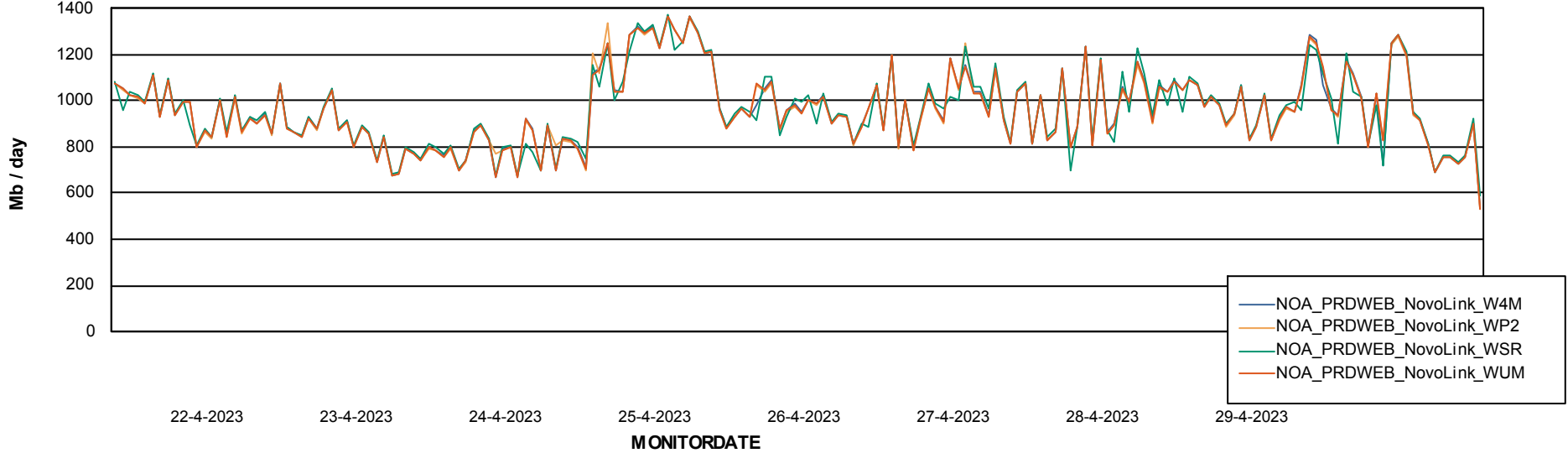
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

