

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
29-4-2023	50	149	74	59	850	350
28-4-2023	50	149	75	60	850	343
27-4-2023	49	149	77	60	850	343
26-4-2023	46	149	80	60	850	343
25-4-2023	46	149	81	60	850	343
24-4-2023	45	149	82	60	850	343
23-4-2023	43	149	85	60	850	342

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	24	89	68
28-4-2023	24	89	68
27-4-2023	24	89	68
26-4-2023	24	89	68
25-4-2023	24	89	68
24-4-2023	24	89	68
23-4-2023	24	89	68

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	52	79	38
28-4-2023	52	79	38
27-4-2023	52	79	38
26-4-2023	52	79	38
25-4-2023	52	79	38
24-4-2023	52	79	38
23-4-2023	52	79	38

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	41	79	47
28-4-2023	41	79	47
27-4-2023	41	79	47
26-4-2023	41	79	47
25-4-2023	41	79	47
24-4-2023	41	79	47
23-4-2023	41	79	47

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	19	149	121
28-4-2023	19	149	121
27-4-2023	19	149	121
26-4-2023	19	149	120
25-4-2023	19	149	120
24-4-2023	18	149	123
23-4-2023	16	149	125

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
29-4-2023	47	149	79	48	1,536	798
28-4-2023	47	149	79	47	1,536	807
27-4-2023	47	149	79	48	1,536	802
26-4-2023	47	149	79	47	1,536	807
25-4-2023	47	149	79	47	1,536	814
24-4-2023	47	149	79	48	1,536	801
23-4-2023	47	149	79	49	1,536	783

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
29-4-2023	64	199	71	42	1,536	896
28-4-2023	64	199	71	42	1,536	895
27-4-2023	64	199	71	42	1,536	895
26-4-2023	64	199	71	41	1,536	902
25-4-2023	64	199	71	42	1,536	896
24-4-2023	64	199	71	43	1,536	875
23-4-2023	64	199	71	44	1,536	867

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	43	79	45
28-4-2023	43	79	45
27-4-2023	43	79	45
26-4-2023	43	79	45
25-4-2023	43	79	45
24-4-2023	43	79	45
23-4-2023	43	79	45

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	40	79	47
28-4-2023	40	79	47
27-4-2023	40	79	47
26-4-2023	40	79	47
25-4-2023	40	79	47
24-4-2023	40	79	47
23-4-2023	40	79	47

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	31	149	103
28-4-2023	31	149	103
27-4-2023	31	149	103
26-4-2023	31	149	103
25-4-2023	31	149	102
24-4-2023	31	149	103
23-4-2023	31	149	103

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Harddisk Usage JSG_PRD_WORF

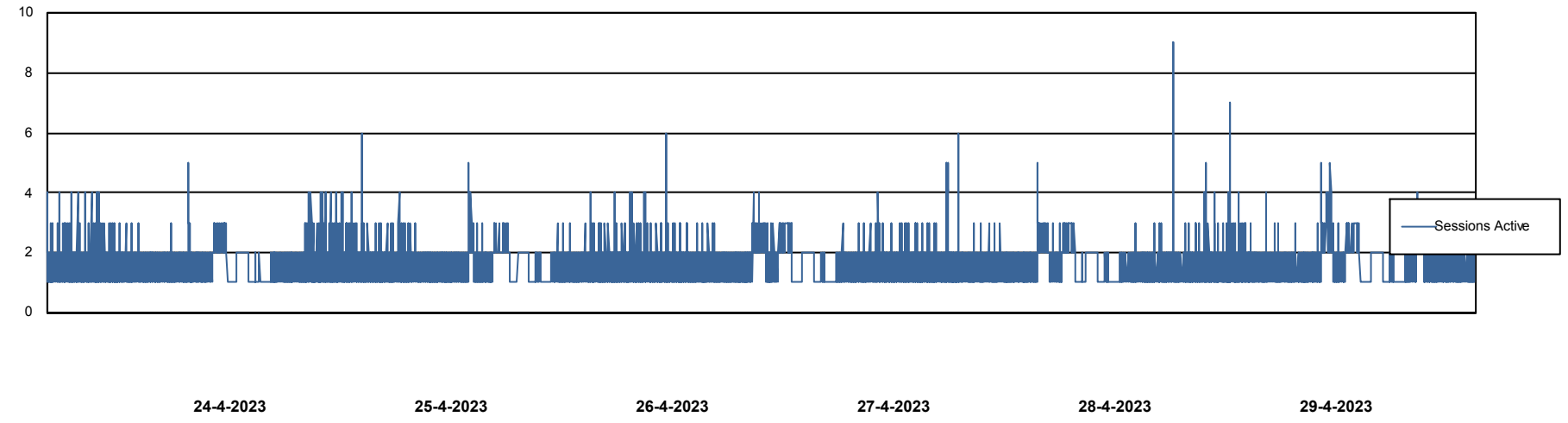
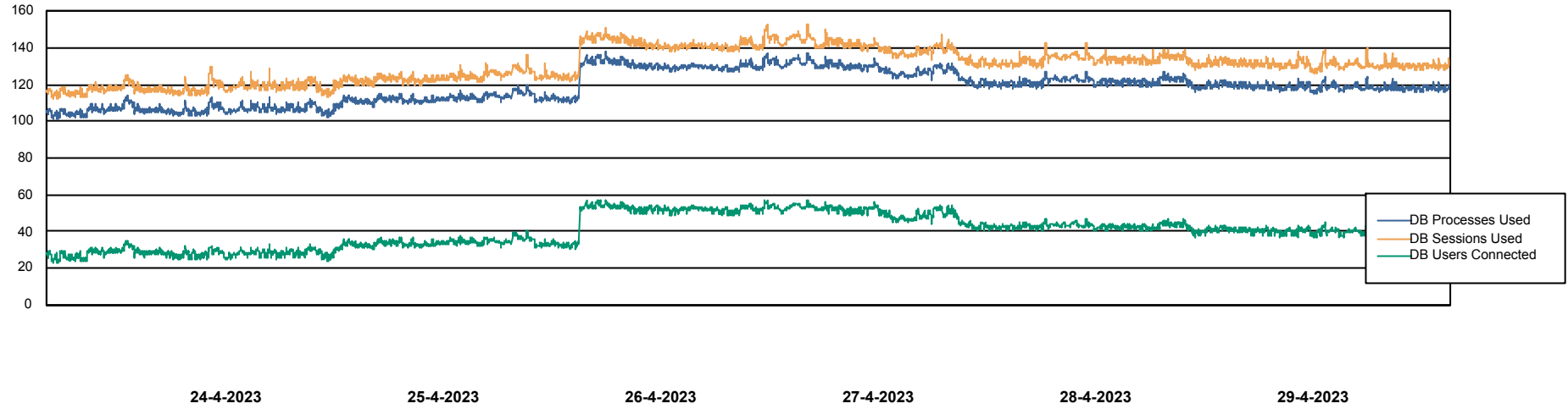
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
29-4-2023	54	149	69
28-4-2023	54	149	69
27-4-2023	54	149	69
26-4-2023	54	149	69
25-4-2023	54	149	68
24-4-2023	54	149	69
23-4-2023	54	149	69

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Database Performance JSG_PRD_BASHIR_DB



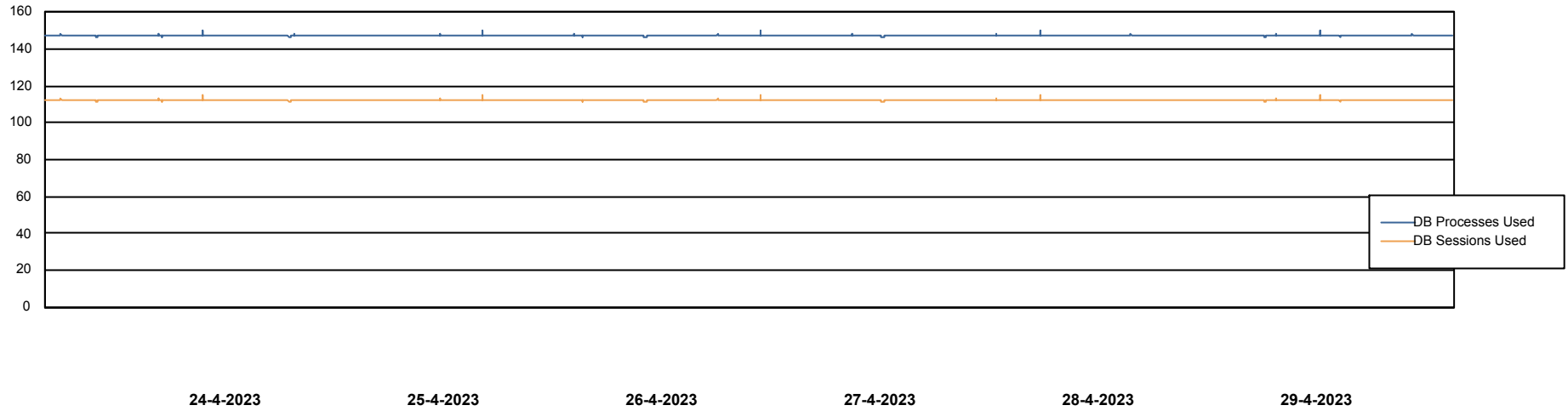
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

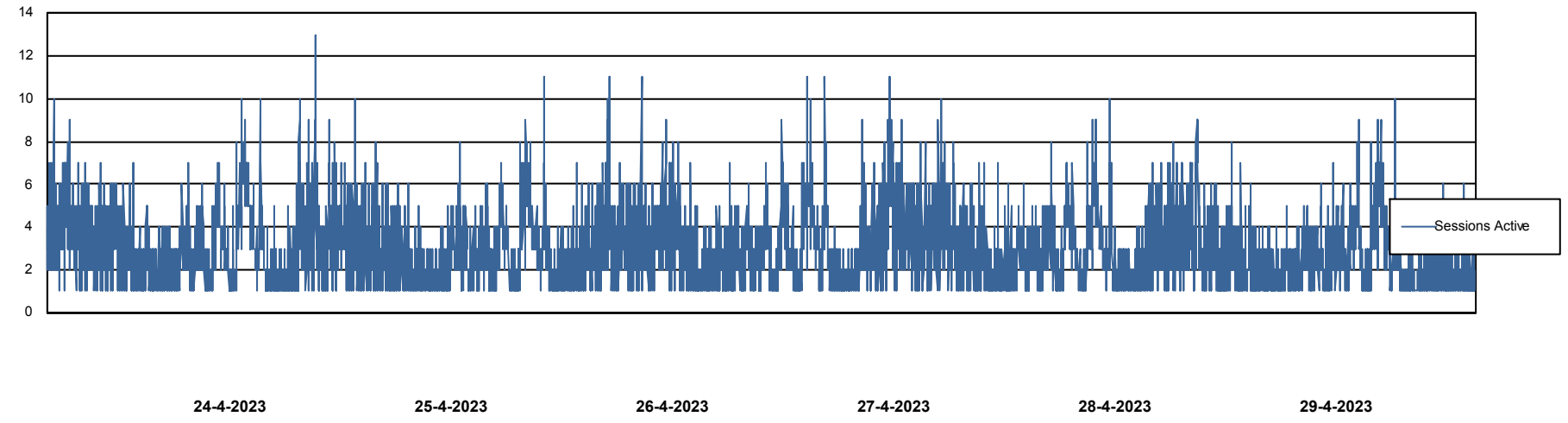
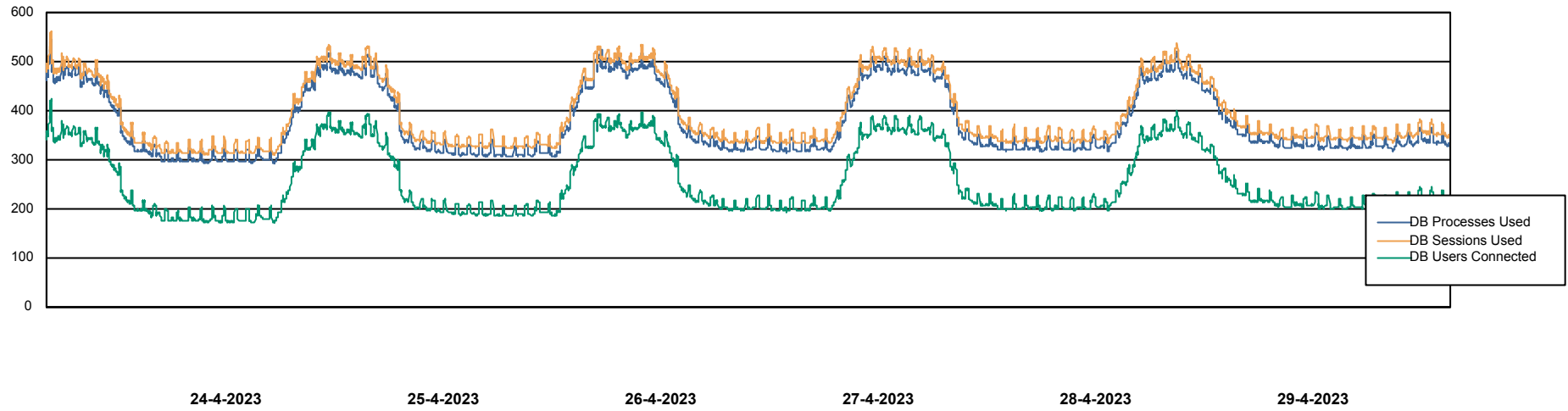


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Database Performance JSG_PRD_RIKER_DB



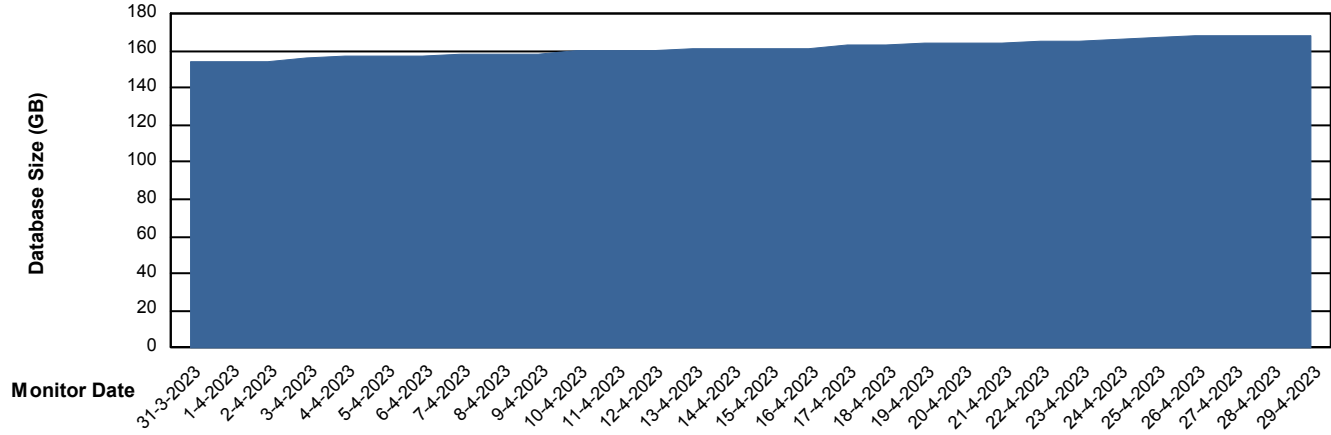
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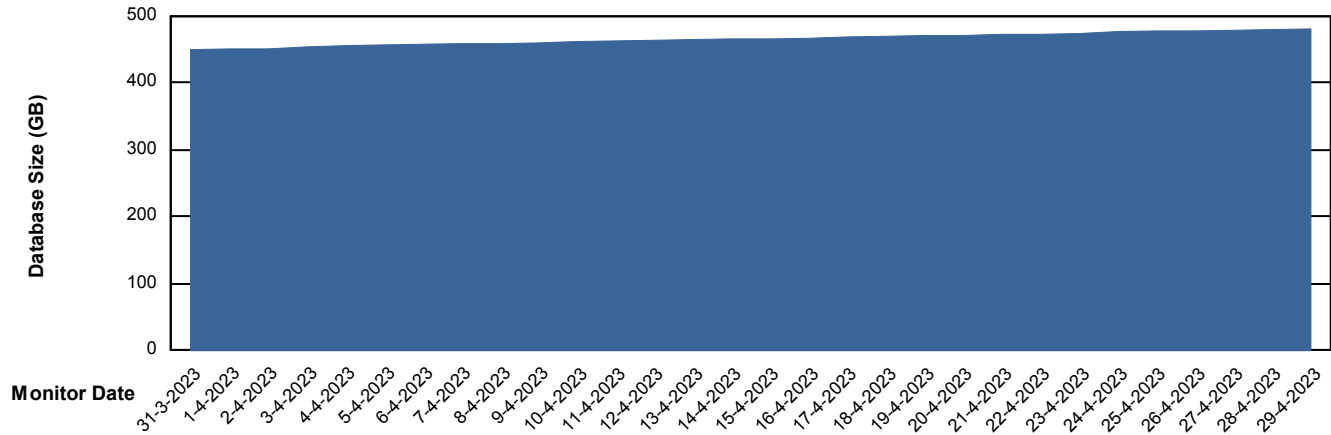
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
29-4-2023	ABSDATA	98	81	17
	INDX	100	84	16
28-4-2023	ABSDATA	98	81	17
	INDX	100	84	16
27-4-2023	ABSDATA	98	81	17
	INDX	100	84	16
26-4-2023	ABSDATA	98	81	17
	INDX	100	84	16
25-4-2023	ABSDATA	98	81	17
	INDX	100	84	16
24-4-2023	ABSDATA	98	81	17
	INDX	100	83	17
23-4-2023	ABSDATA	98	80	18
	INDX	100	82	18

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
29-4-2023	ABSDATA	602	439	27
	INDX	27	22	18
28-4-2023	ABSDATA	602	439	27
	INDX	27	22	18
27-4-2023	ABSDATA	602	438	27
	INDX	27	22	19
26-4-2023	ABSDATA	602	437	27
	INDX	27	22	19
25-4-2023	ABSDATA	602	436	27
	INDX	27	22	19
24-4-2023	ABSDATA	602	435	28
	INDX	27	22	19
23-4-2023	ABSDATA	602	433	28
	INDX	27	21	20

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 24/4/2023	di 25/4/2023	wo 26/4/2023	do 27/4/2023	vr 28/4/2023	za 29/4/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
ma, 24-04-2023	None
vr, 28-04-2023	None
za, 29-04-2023	None
za, 29-04-2023	None
ma, 24-04-2023	None
do, 27-04-2023	None
di, 25-04-2023	None
do, 27-04-2023	None
zo, 23-04-2023	None
di, 25-04-2023	None
wo, 26-04-2023	None
wo, 26-04-2023	None
zo, 23-04-2023	None
vr, 28-04-2023	None

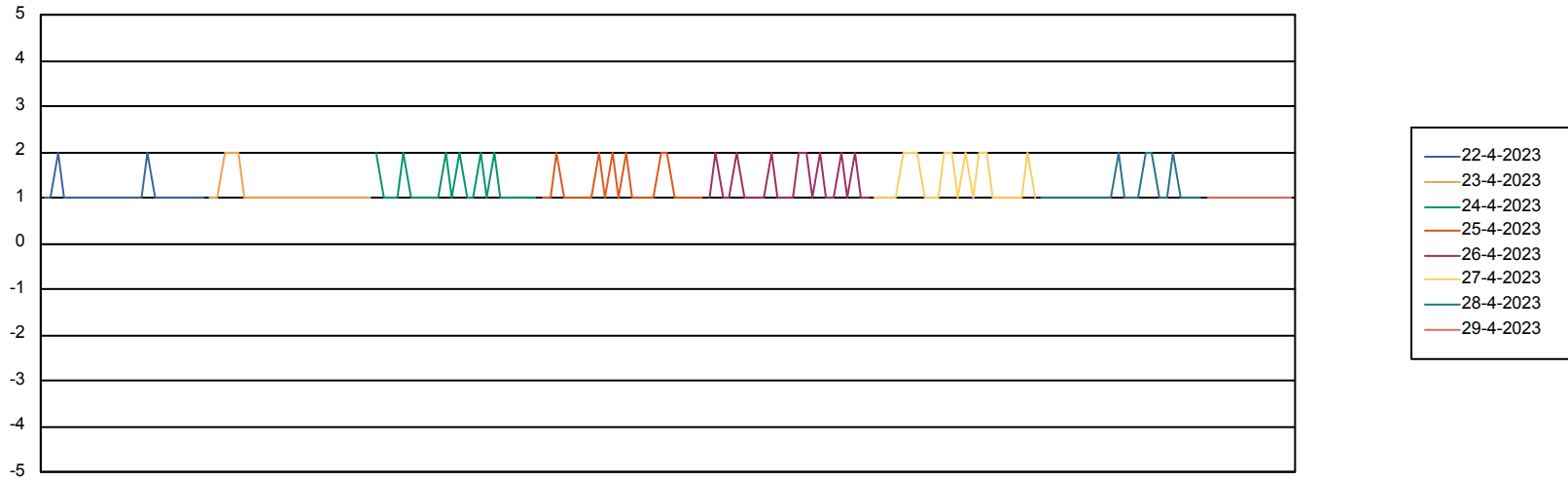
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



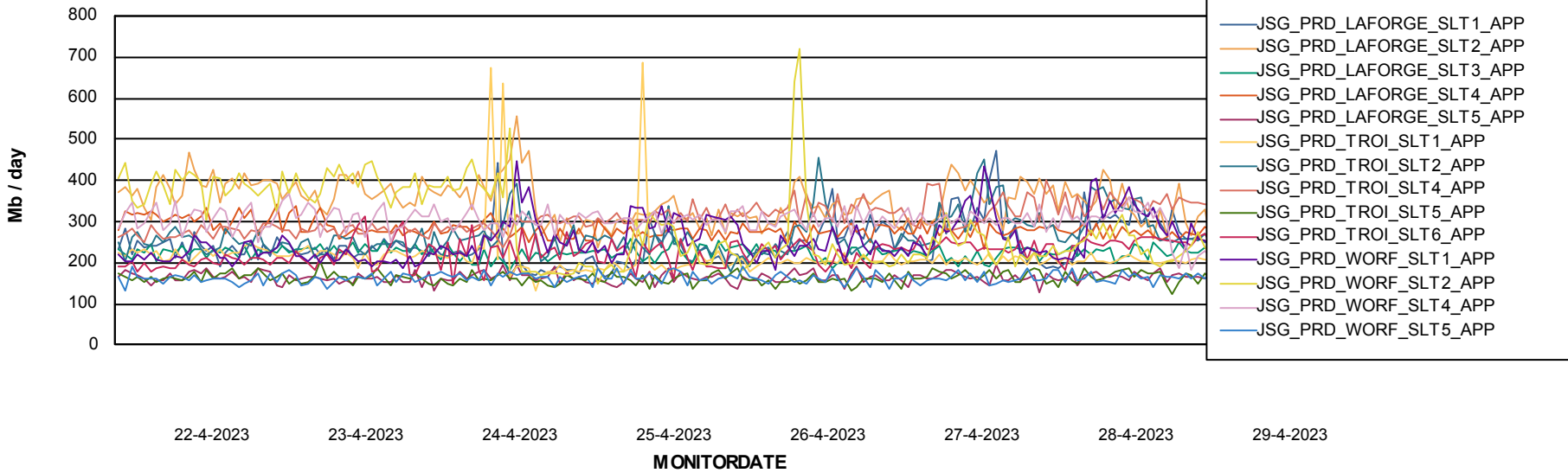
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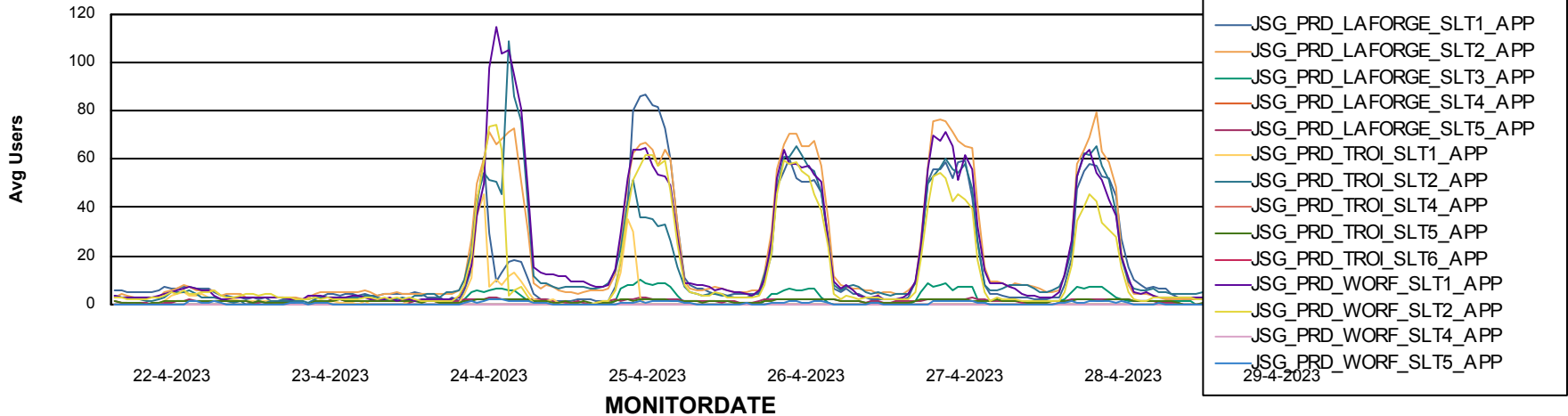


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



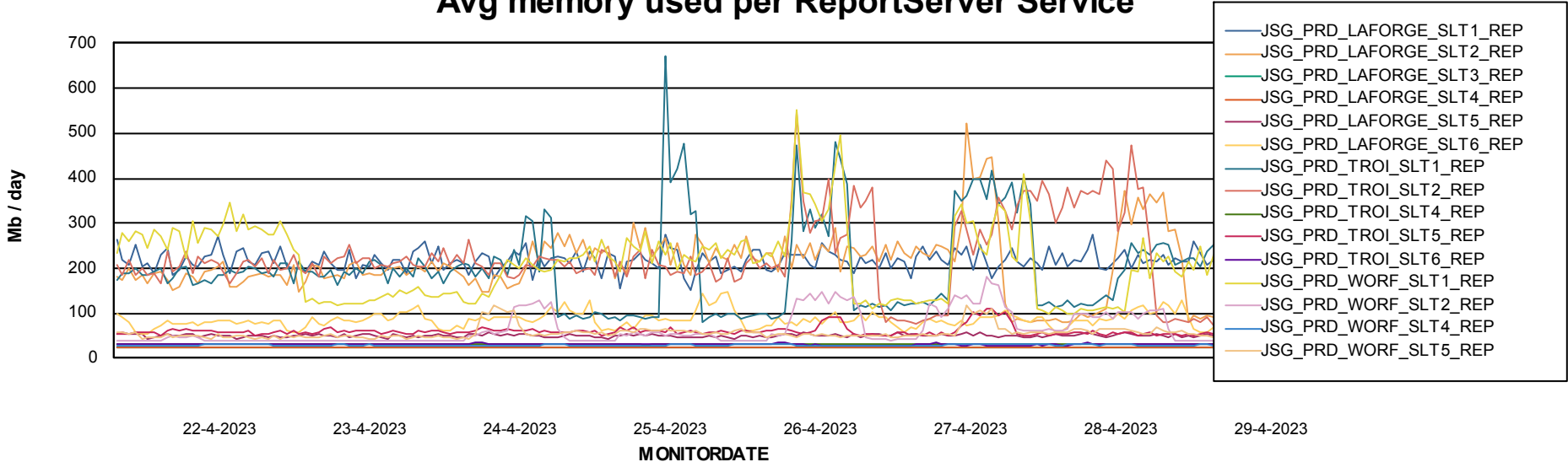
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



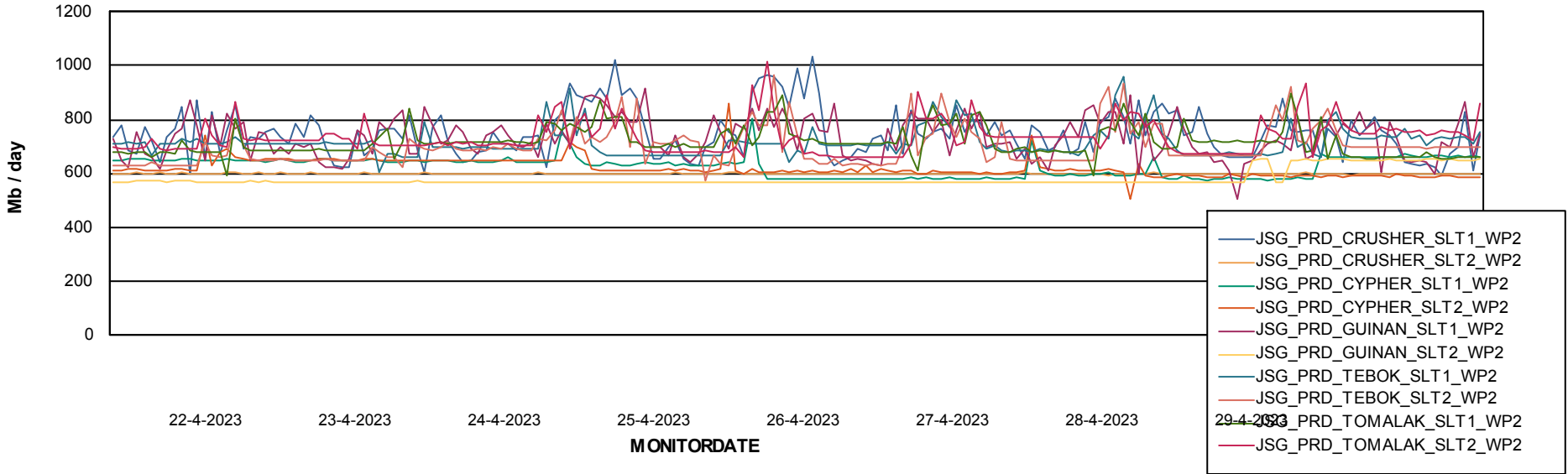
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ABSSolute Web Component Services

Avg memory used per ABS Web component

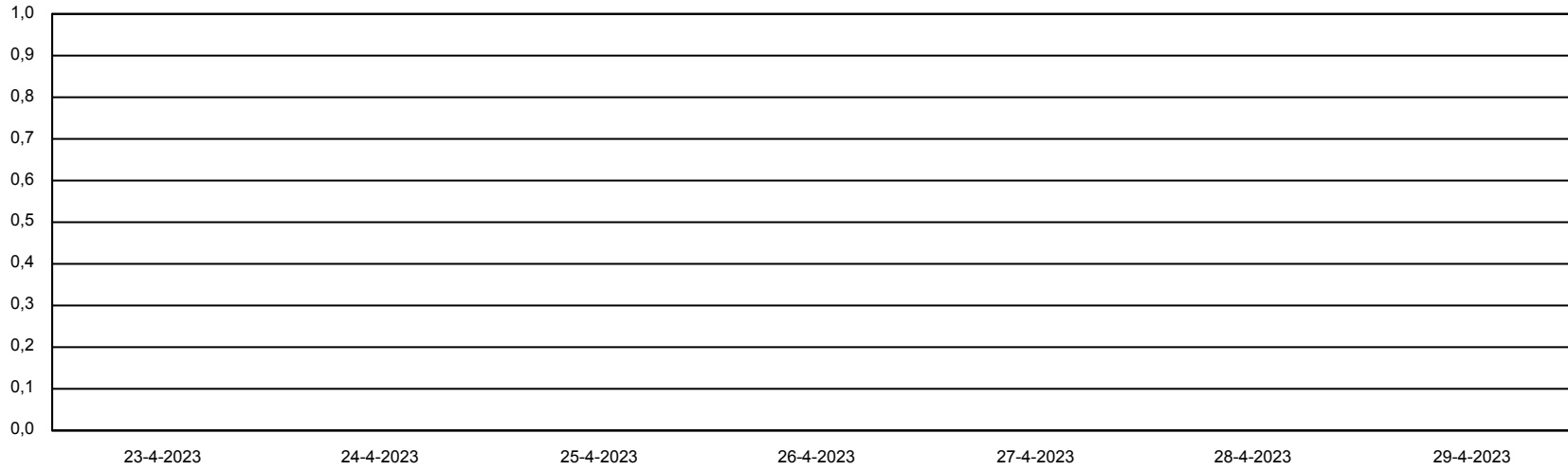


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP