

Weekly SLA Customer Report

Customer CUS_Production (24/7)
 Database ID 131



Harddisk Usage CUS_PRD_ABSDB1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 29-4-2023 | 70 | 199 | 60 | 19 | 1,100 | 887 |
| 28-4-2023 | 70 | 199 | 60 | 21 | 1,100 | 870 |
| 27-4-2023 | 70 | 199 | 59 | 20 | 1,100 | 879 |
| 26-4-2023 | 70 | 199 | 60 | 20 | 1,100 | 884 |
| 25-4-2023 | 70 | 199 | 60 | 21 | 1,100 | 873 |
| 24-4-2023 | 70 | 199 | 59 | 21 | 1,100 | 869 |
| 23-4-2023 | 71 | 199 | 58 | 21 | 1,100 | 865 |

Harddisk Usage CUS_PRD_ABSDB2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 29-4-2023 | 67 | 199 | 66 | 21 | 1,000 | 792 |
| 28-4-2023 | 67 | 199 | 66 | 21 | 1,000 | 788 |
| 27-4-2023 | 67 | 199 | 66 | 20 | 1,000 | 798 |
| 26-4-2023 | 67 | 199 | 66 | 20 | 1,000 | 802 |
| 25-4-2023 | 67 | 199 | 66 | 21 | 1,000 | 792 |
| 24-4-2023 | 67 | 199 | 66 | 21 | 1,000 | 788 |
| 23-4-2023 | 67 | 199 | 65 | 21 | 1,000 | 785 |

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Harddisk Usage CUS_PRD_ABSPROD1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 29-4-2023 | 36 | 299 | 191 |
| 28-4-2023 | 36 | 299 | 190 |
| 27-4-2023 | 37 | 299 | 190 |
| 26-4-2023 | 37 | 299 | 190 |
| 25-4-2023 | 37 | 299 | 189 |
| 24-4-2023 | 37 | 299 | 189 |
| 23-4-2023 | 37 | 299 | 189 |

Harddisk Usage CUS_PRD_ABSPROD2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 29-4-2023 | 87 | 299 | 38 |
| 28-4-2023 | 87 | 299 | 38 |
| 27-4-2023 | 87 | 299 | 38 |
| 26-4-2023 | 87 | 299 | 38 |
| 25-4-2023 | 87 | 299 | 37 |
| 24-4-2023 | 88 | 299 | 37 |
| 23-4-2023 | 88 | 299 | 37 |

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Harddisk Usage CUS_PRD_ABSWEBPROD

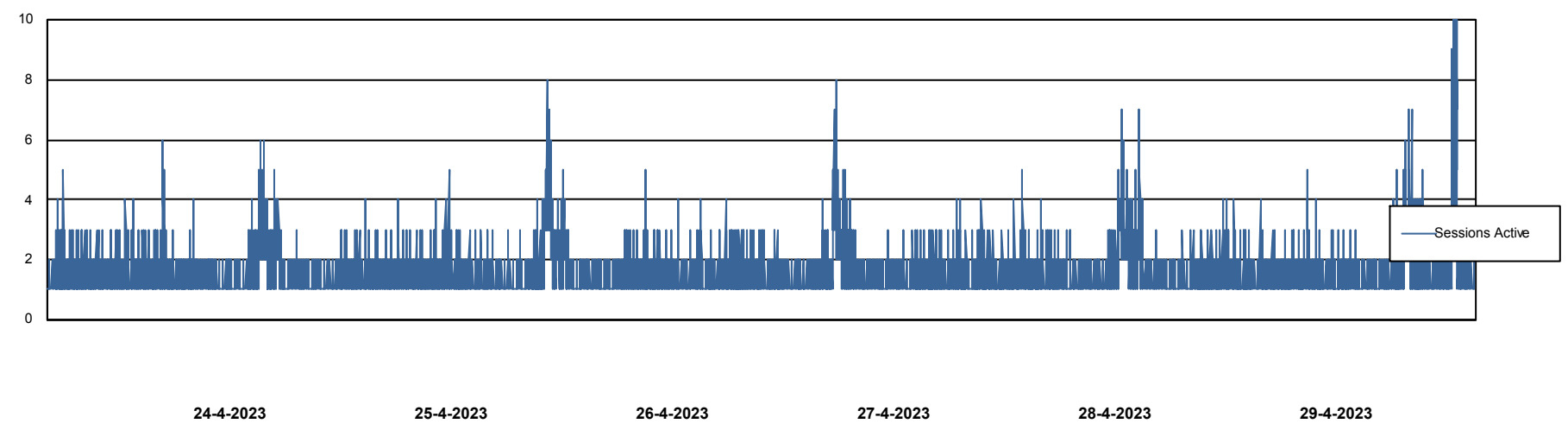
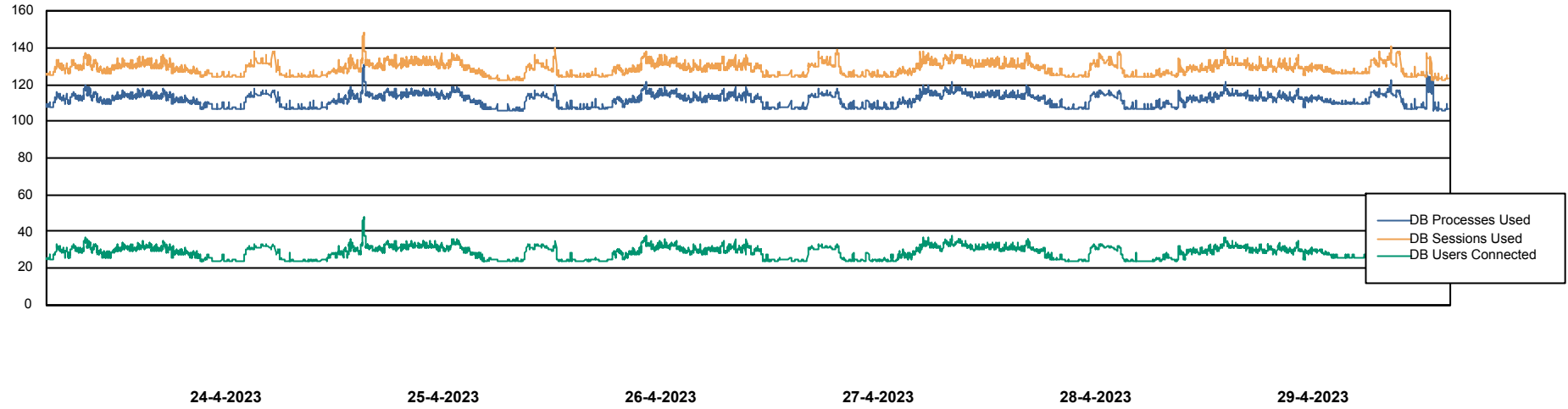
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 29-4-2023 | 90 | 199 | 19 |
| 28-4-2023 | 90 | 199 | 19 |
| 27-4-2023 | 90 | 199 | 19 |
| 26-4-2023 | 90 | 199 | 19 |
| 25-4-2023 | 90 | 199 | 19 |
| 24-4-2023 | 90 | 199 | 19 |
| 23-4-2023 | 90 | 199 | 19 |

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Database Performance CUS_ProdDB_Primary

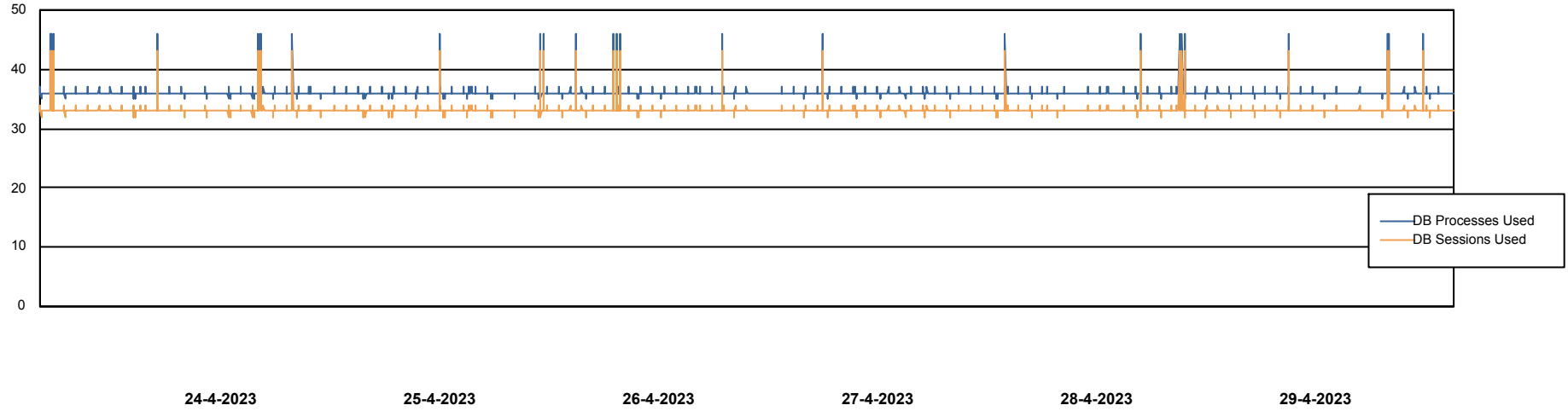


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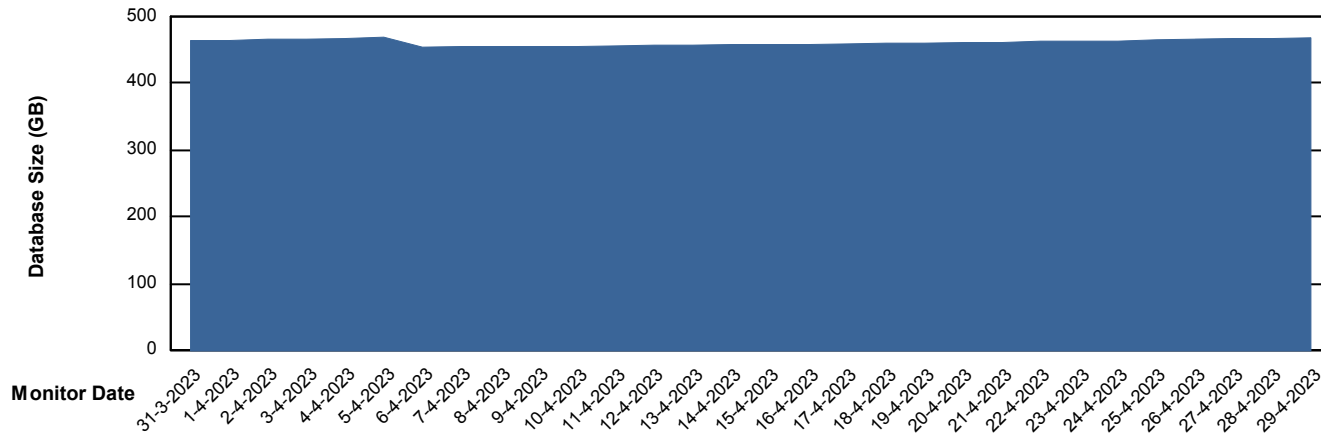


Database Performance CUS_ProdDB_Standby



DATABASE SIZE CUS_ProdDB_Primary

Database growth over last month



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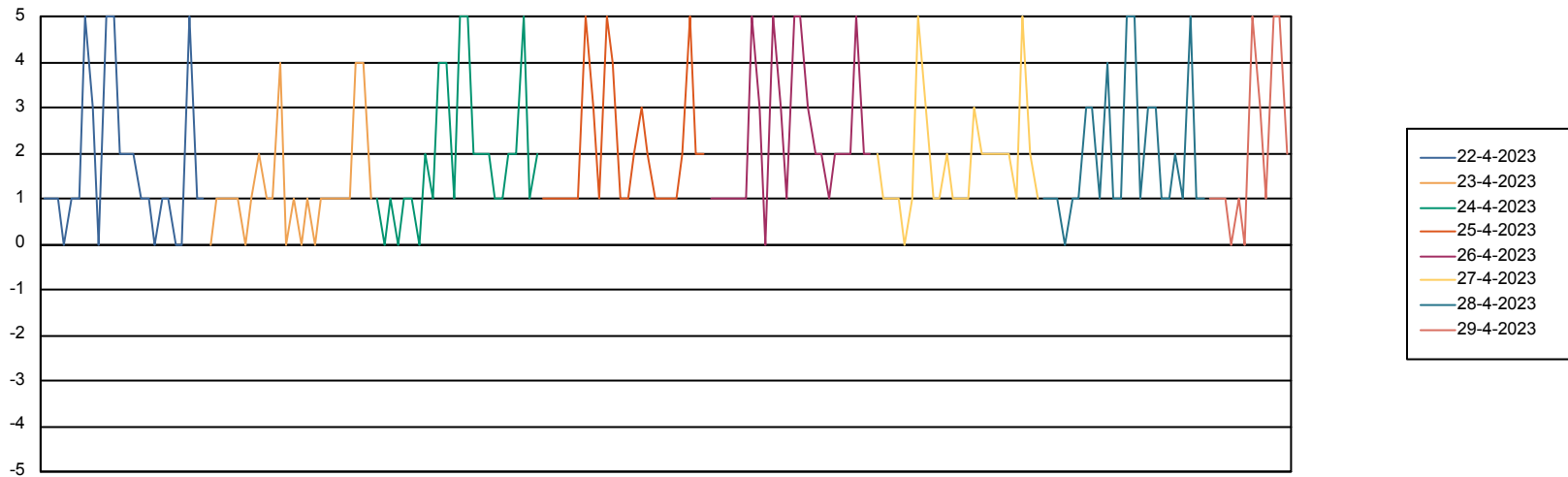


Database Tablespace CUS_ProdDB_Primary

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 29-4-2023 | ABSDATA | 234 | 193 | 18 |
| | INDX | 311 | 260 | 16 |
| 28-4-2023 | ABSDATA | 234 | 192 | 18 |
| | INDX | 311 | 260 | 16 |
| 27-4-2023 | ABSDATA | 234 | 192 | 18 |
| | INDX | 311 | 260 | 16 |
| 26-4-2023 | ABSDATA | 234 | 192 | 18 |
| | INDX | 311 | 260 | 17 |
| 25-4-2023 | ABSDATA | 234 | 192 | 18 |
| | INDX | 311 | 259 | 17 |
| 24-4-2023 | ABSDATA | 234 | 192 | 18 |
| | INDX | 311 | 259 | 17 |
| 23-4-2023 | ABSDATA | 234 | 192 | 18 |
| | INDX | 311 | 259 | 17 |

Standby Database Health CUS_Production (24/7)

Recovery lag for last 7 days



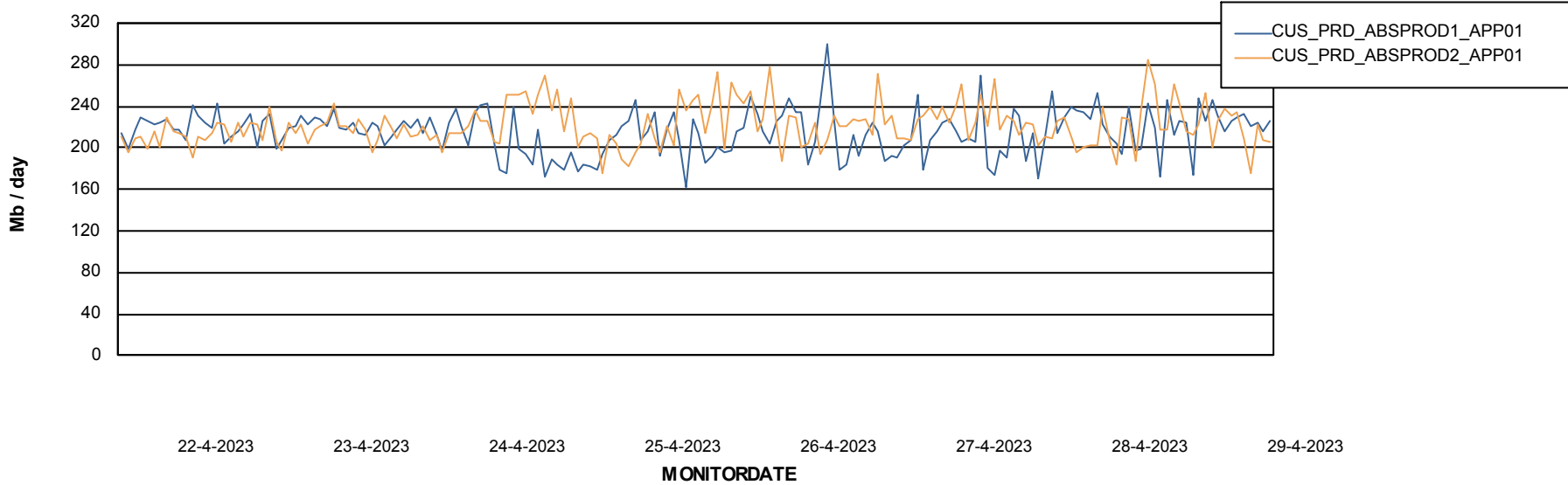
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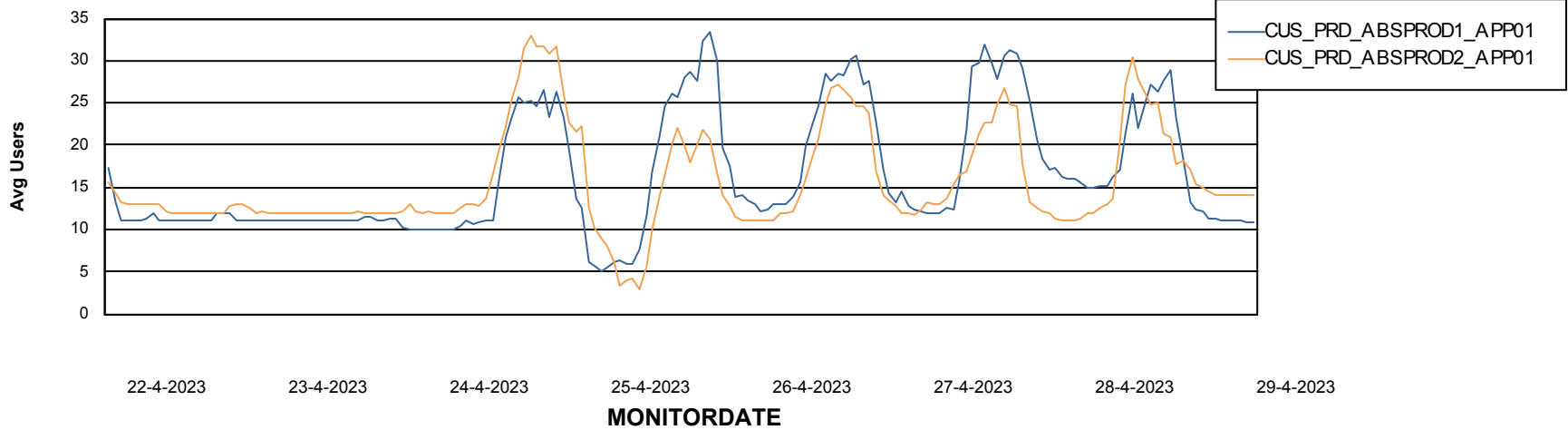


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



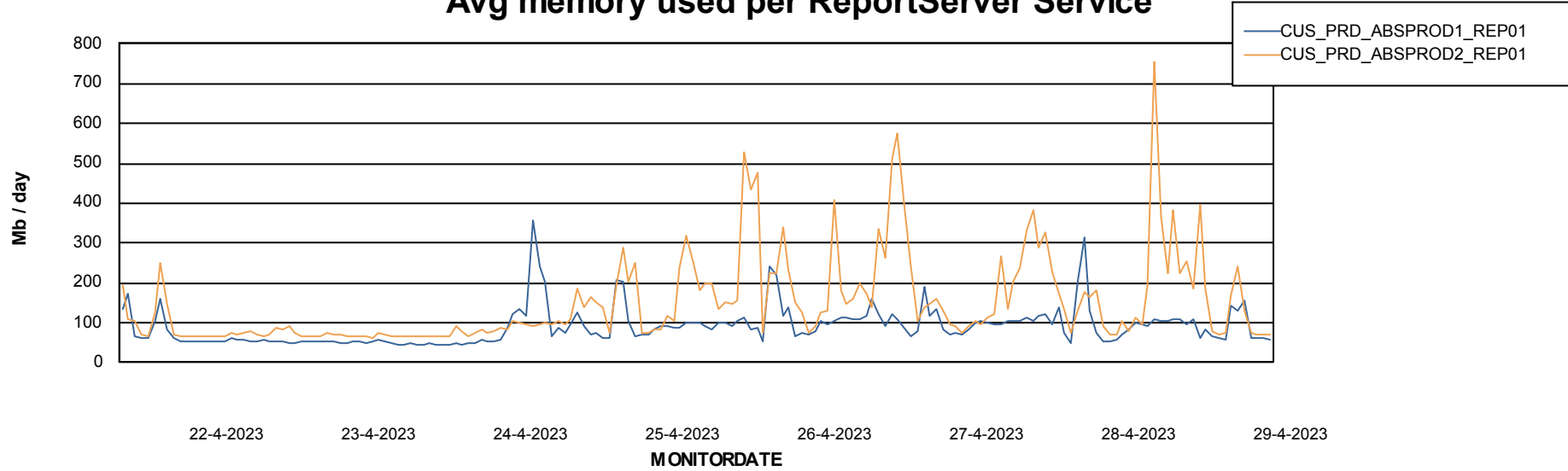
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Database ID 131



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



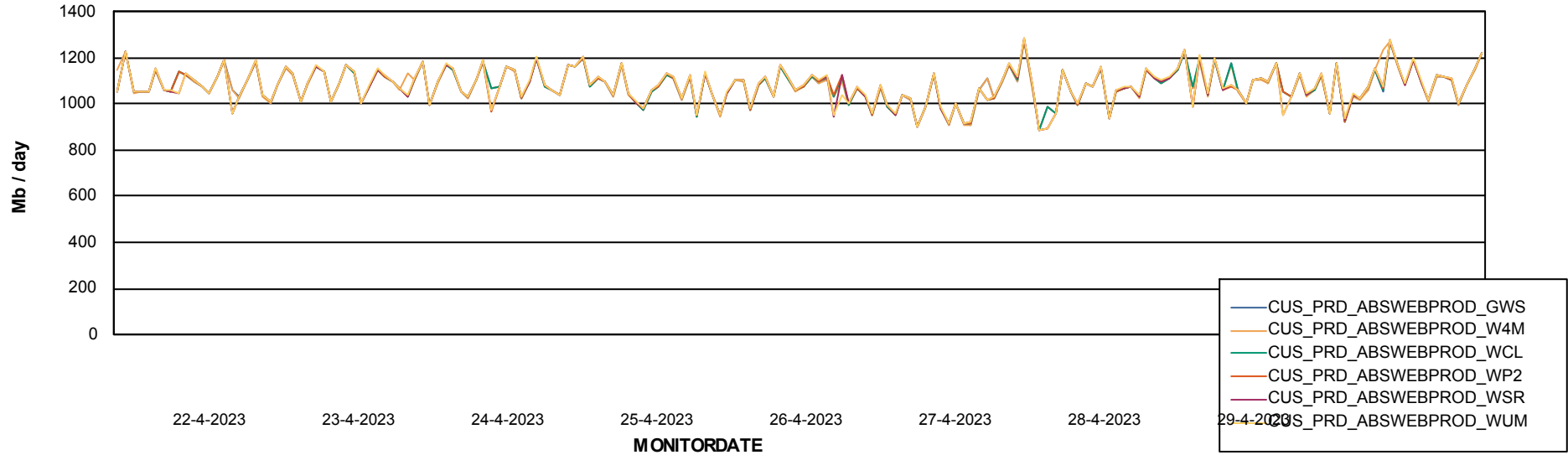
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Disaster per ABS component

