

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
22-4-2023	77	50	11	38	50	31
21-4-2023	77	50	11	38	50	31
20-4-2023	77	50	11	38	50	31
19-4-2023	77	50	11	38	50	31
18-4-2023	77	50	11	38	50	31
17-4-2023	77	50	11	38	50	31
16-4-2023	77	50	11	38	50	31

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
22-4-2023	78	50	11	25	50	37
21-4-2023	78	50	11	25	50	38
20-4-2023	78	50	11	25	50	37
19-4-2023	78	50	11	25	50	37
18-4-2023	78	50	11	26	50	37
17-4-2023	78	50	11	26	50	37
16-4-2023	78	50	11	26	50	37

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
22-4-2023	44	50	28	23	400	309	63	50	18
21-4-2023	44	50	28	18	400	329	63	50	18
20-4-2023	44	50	28	24	400	306	63	50	18
19-4-2023	44	50	28	23	400	307	63	50	18
18-4-2023	44	50	28	23	400	310	63	50	18
17-4-2023	44	50	28	19	400	323	63	50	18
16-4-2023	44	50	28	22	400	313	63	50	18

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
22-4-2023	75	100	25	23	400	309	61	400	154
21-4-2023	75	100	25	18	400	329	61	400	157
20-4-2023	75	100	25	24	400	306	62	400	153
19-4-2023	75	100	25	23	400	307	62	400	152
18-4-2023	75	100	25	23	400	310	62	400	153
17-4-2023	75	100	25	19	400	323	62	400	154
16-4-2023	75	100	25	22	400	313	62	400	152

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
22-4-2023	74	100	26	23	400	309	28	400	289
21-4-2023	74	100	26	18	400	329	27	400	291
20-4-2023	74	100	26	24	400	306	30	400	278
19-4-2023	74	100	26	23	400	307	32	400	271
18-4-2023	74	100	26	23	400	310	34	400	262
17-4-2023	74	100	26	19	400	323	32	400	272
16-4-2023	74	100	26	22	400	313	31	400	274

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
22-4-2023	74	100	26	23	400	309	6	400	377
21-4-2023	74	100	26	18	400	329	11	400	356
20-4-2023	74	100	26	24	400	306	15	400	340
19-4-2023	74	100	26	23	400	307	10	400	361
18-4-2023	74	100	26	23	400	310	4	400	383
17-4-2023	74	100	26	19	400	323	6	400	375
16-4-2023	74	100	26	22	400	313	8	400	368

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
22-4-2023	64	30	11	34	50	33	23	400	309
21-4-2023	64	30	11	34	50	33	18	400	329
20-4-2023	64	30	11	34	50	33	24	400	306
19-4-2023	64	30	11	34	50	33	23	400	307
18-4-2023	64	30	11	34	50	33	23	400	310
17-4-2023	65	30	11	34	50	33	19	400	323
16-4-2023	65	30	11	34	50	33	22	400	313

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

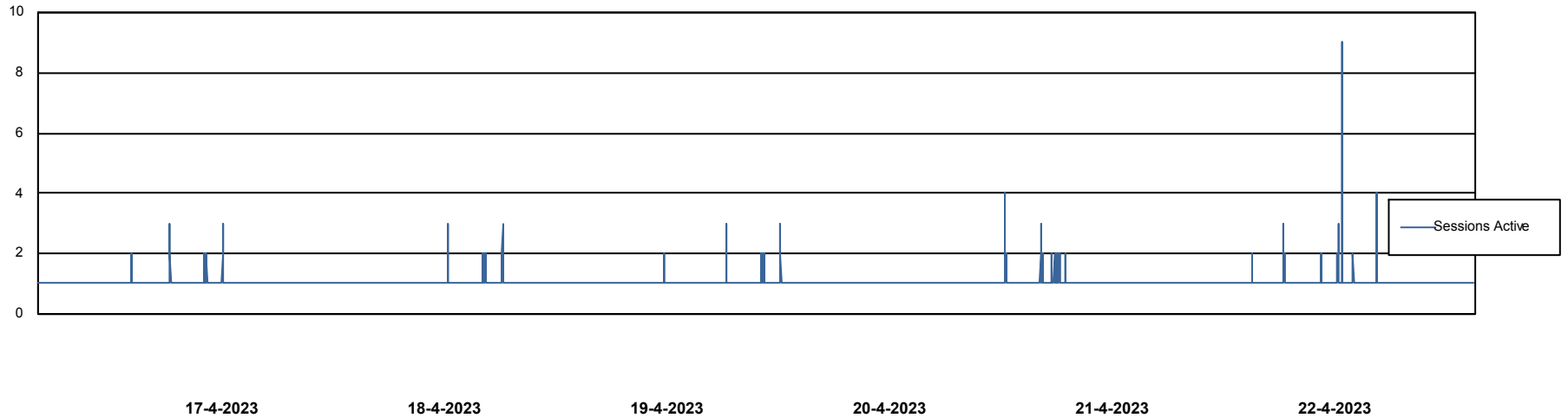
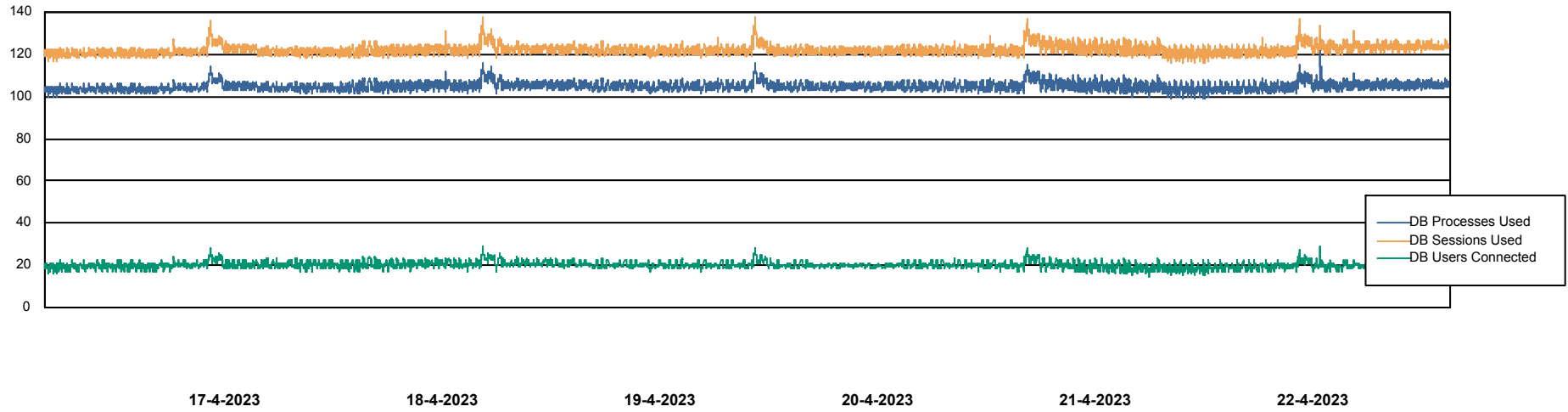
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	59	100	41
21-4-2023	60	100	40
20-4-2023	60	100	40
19-4-2023	61	100	39
18-4-2023	61	100	39
17-4-2023	61	100	39
16-4-2023	61	100	39

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLHDB\_BI

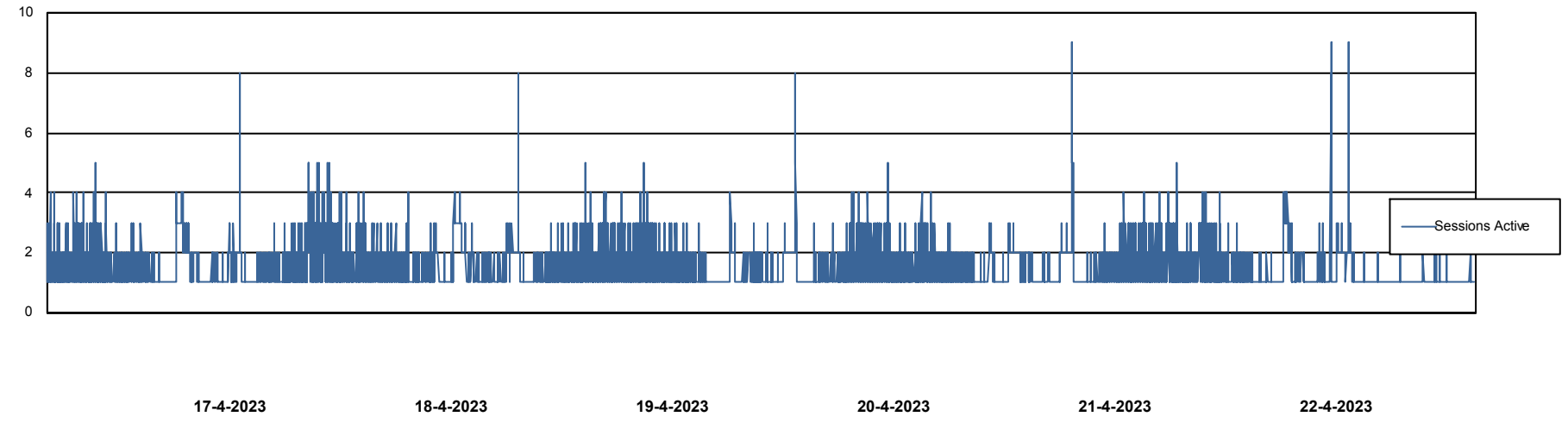
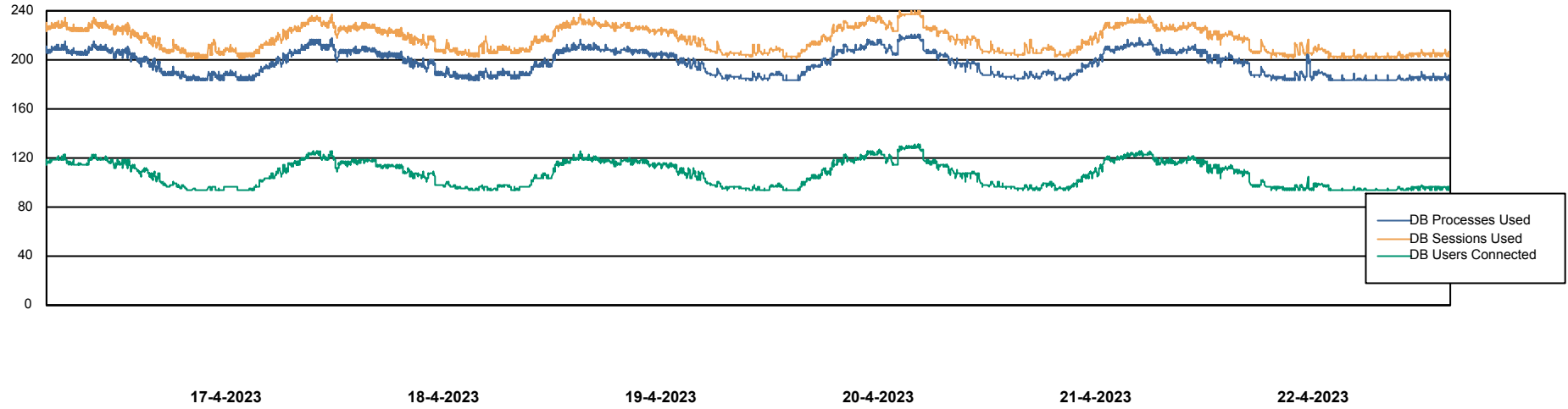


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLHDB\_Production



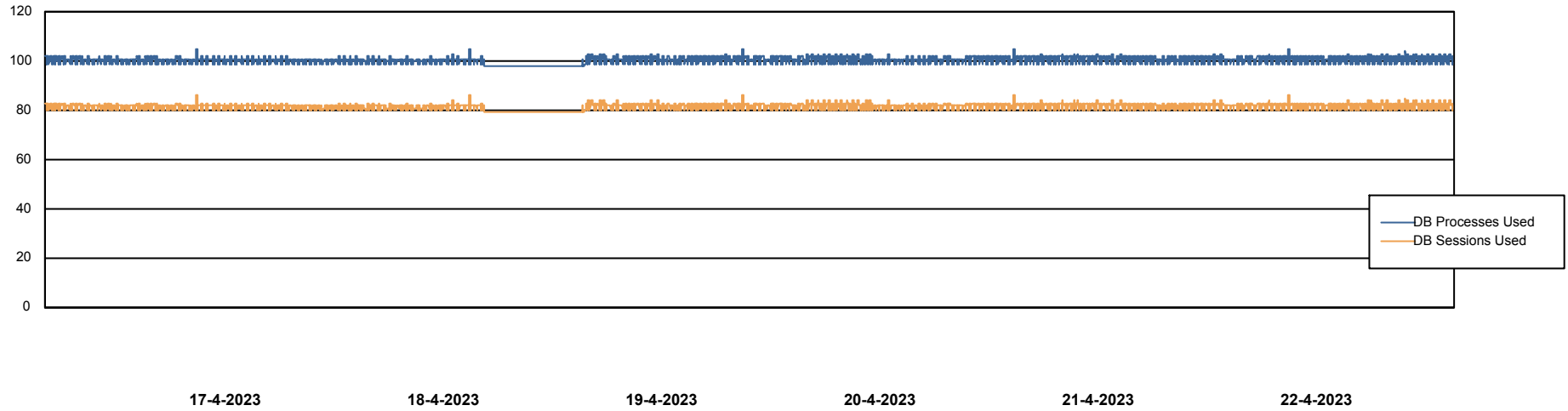
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLHDB\_Standby

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



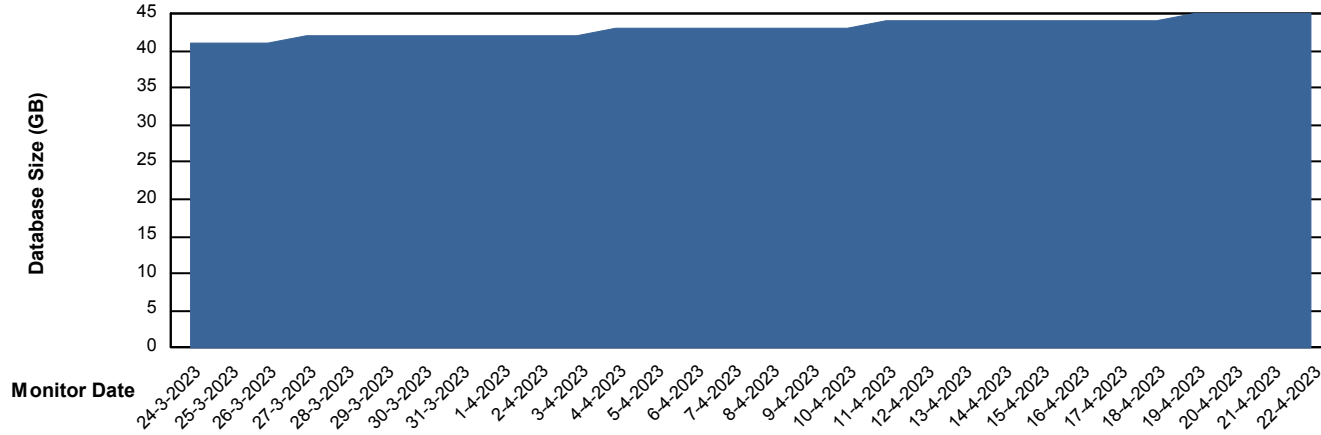
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



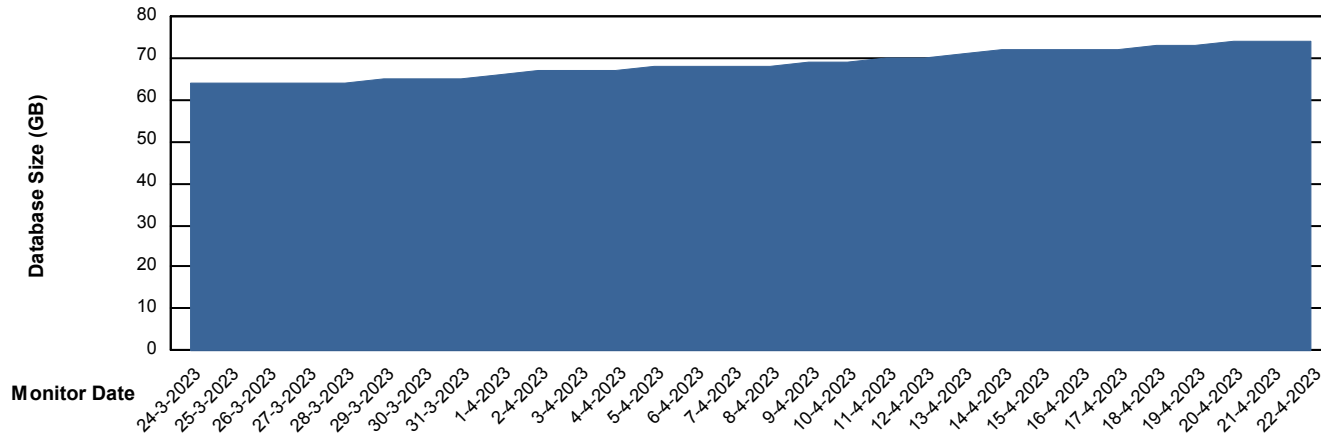
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Tablespace KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-4-2023	ABSDATA	20	12	39
	INDX	23	18	23
21-4-2023	ABSDATA	20	12	39
	INDX	23	18	24
20-4-2023	ABSDATA	20	12	39
	INDX	23	18	24
19-4-2023	ABSDATA	20	12	39
	INDX	23	17	24
18-4-2023	ABSDATA	20	12	40
	INDX	23	17	25
17-4-2023	ABSDATA	20	12	40
	INDX	23	17	25
16-4-2023	ABSDATA	20	12	40
	INDX	23	17	25

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-4-2023	ABSDATA	80	60	26
	INDX	8	1	89
21-4-2023	ABSDATA	80	60	26
	INDX	8	1	89
20-4-2023	ABSDATA	80	59	26
	INDX	8	1	89
19-4-2023	ABSDATA	80	59	26
	INDX	8	1	89
18-4-2023	ABSDATA	70	59	16
	INDX	8	1	89
17-4-2023	ABSDATA	70	58	17
	INDX	8	1	89
16-4-2023	ABSDATA	70	58	17
	INDX	8	1	89

BI Status and last ETL error for KLHDB\_BI

	ma 17/4/2023	di 18/4/2023	wo 19/4/2023	do 20/4/2023	vr 21/4/2023	za 22/4/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



BI last ETL error for	KLHDB_BI
vr, 21-04-2023	None
ma, 17-04-2023	None
zo, 16-04-2023	None
ma, 17-04-2023	None
za, 22-04-2023	None
wo, 19-04-2023	None
do, 20-04-2023	None
di, 18-04-2023	None
do, 20-04-2023	None
vr, 21-04-2023	None
za, 22-04-2023	None
zo, 16-04-2023	None
di, 18-04-2023	None
wo, 19-04-2023	None

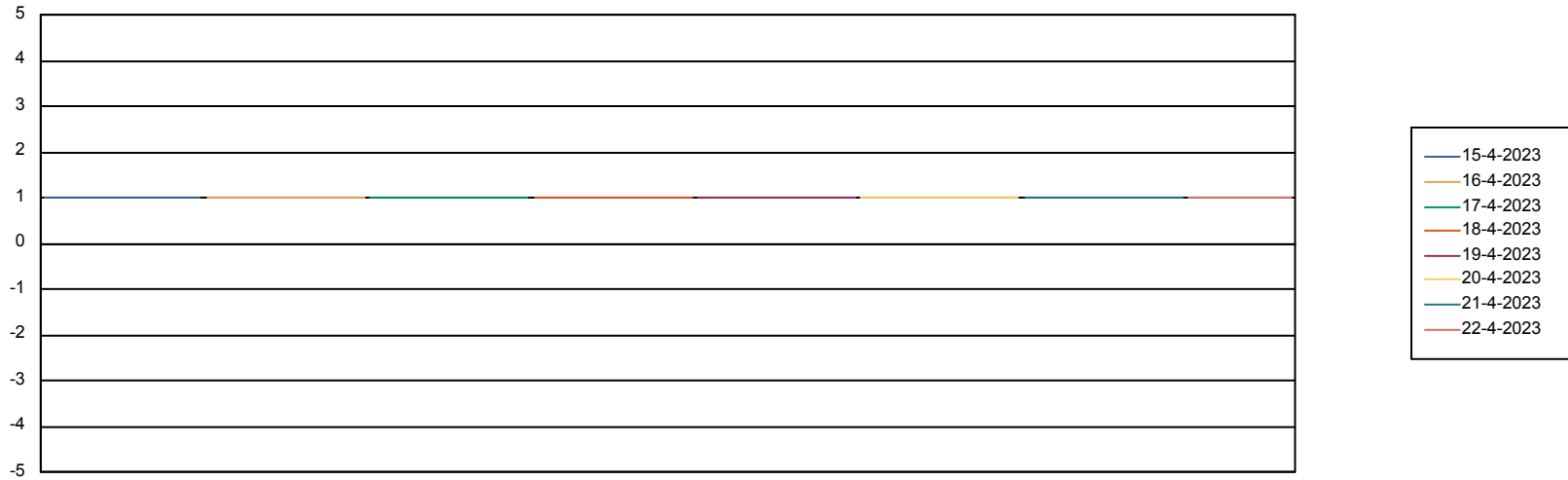
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



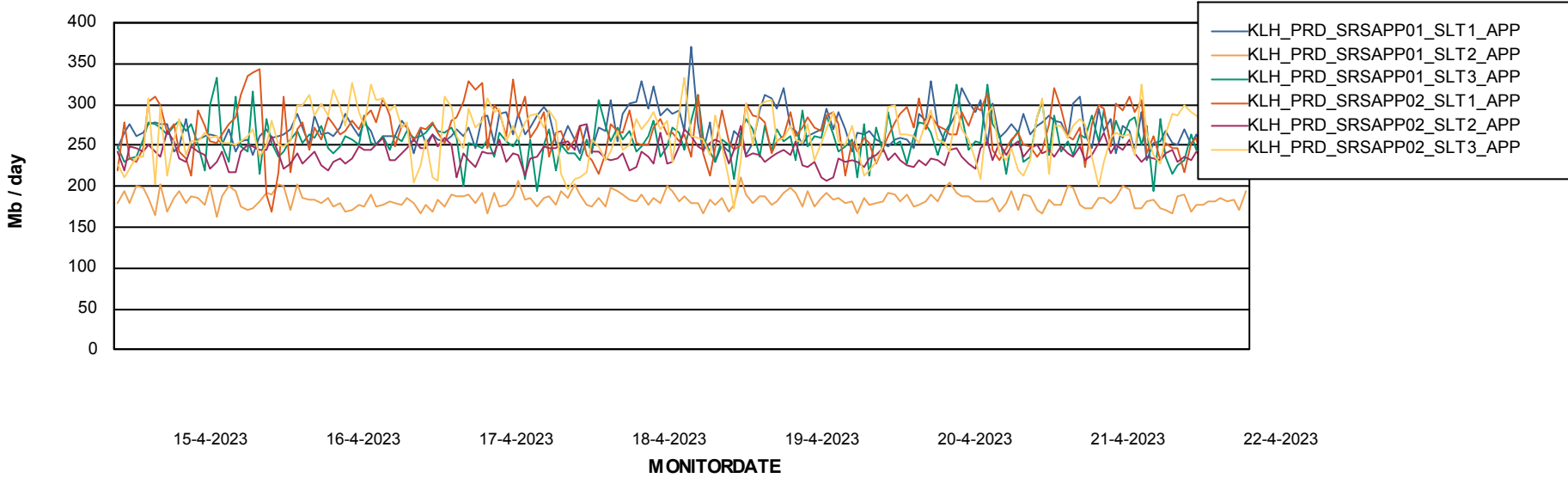
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139

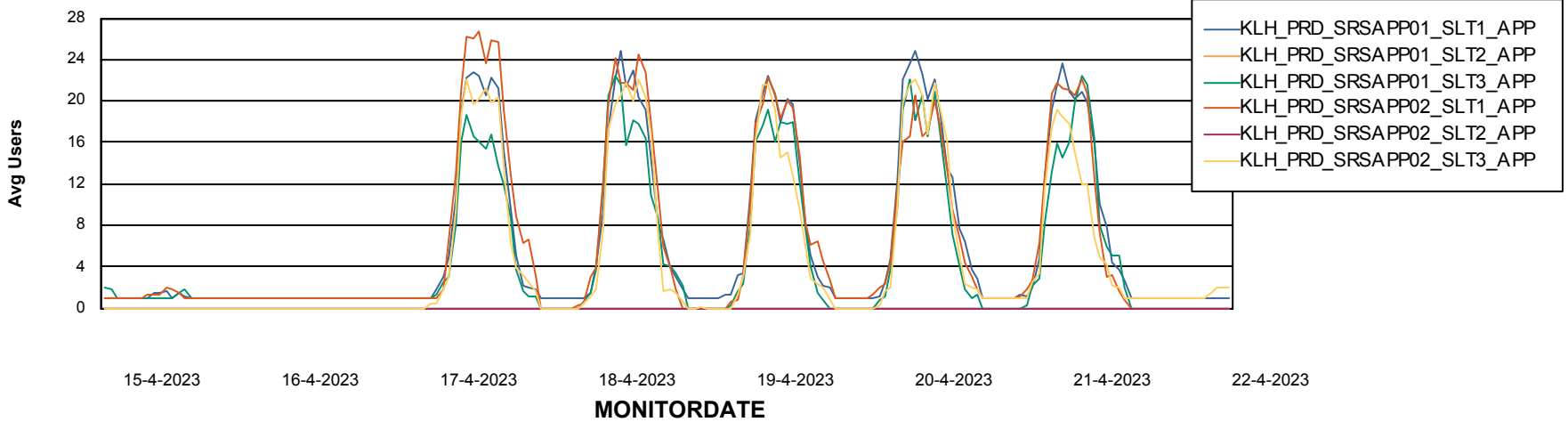


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



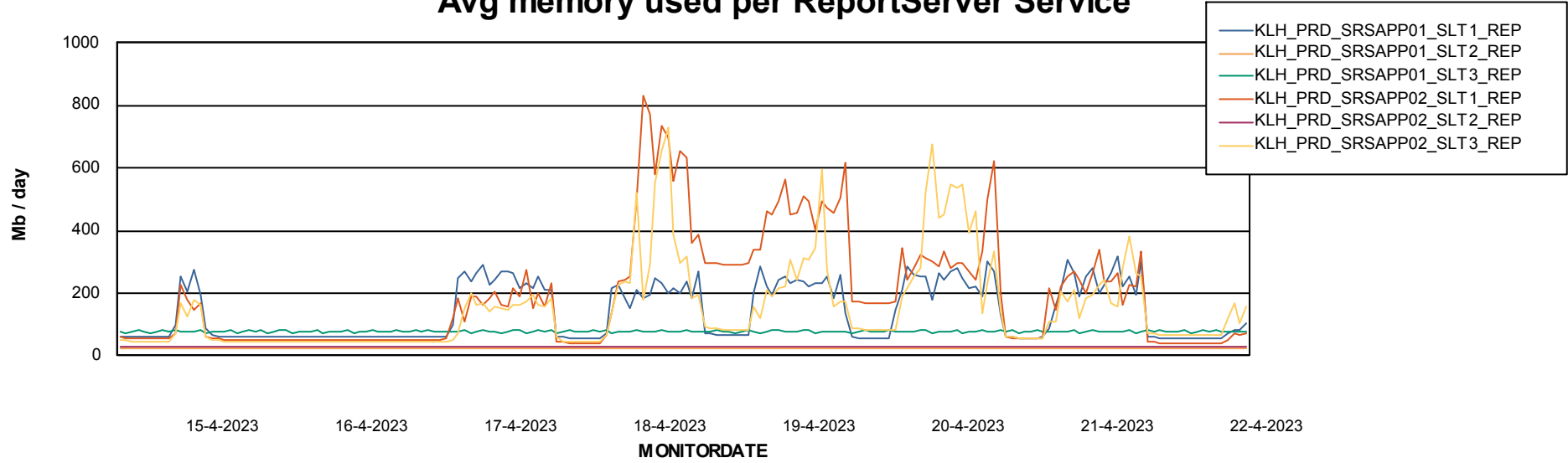
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



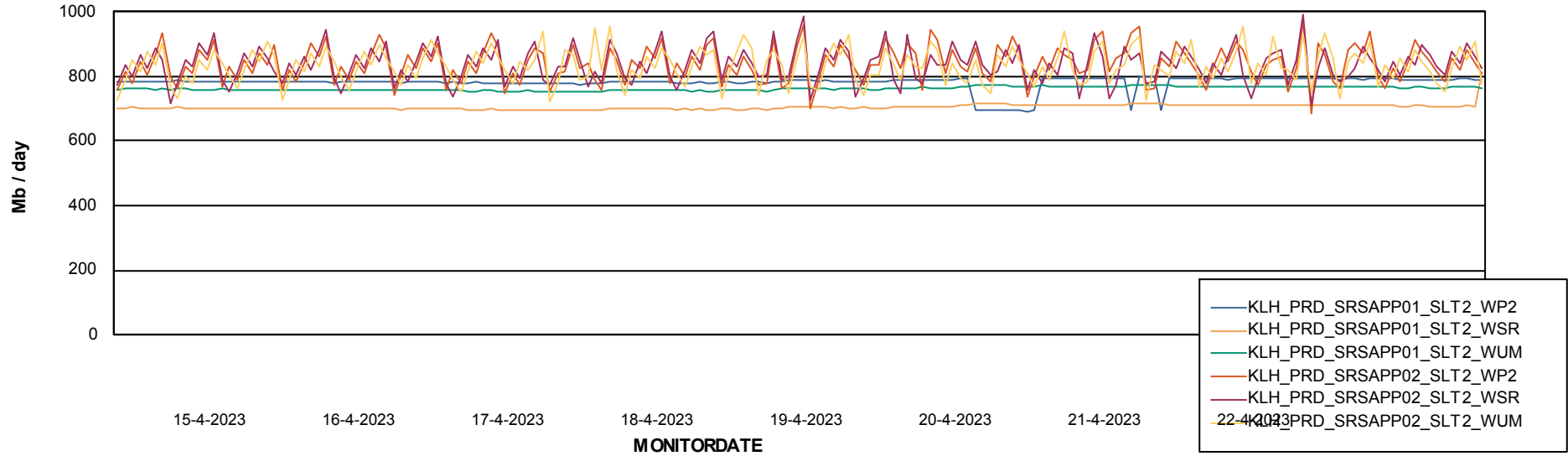
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Disaster per ABS component

