

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
22-4-2023	41	149	88	59	850	347
21-4-2023	41	149	88	60	850	341
20-4-2023	41	149	88	60	850	341
19-4-2023	42	149	87	61	850	336
18-4-2023	42	149	87	61	850	334
17-4-2023	43	149	86	61	850	333
16-4-2023	44	149	84	61	850	333

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	24	89	68
21-4-2023	24	89	68
20-4-2023	24	89	68
19-4-2023	24	89	68
18-4-2023	24	89	68
17-4-2023	24	89	68
16-4-2023	24	89	68

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## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	52	79	38
21-4-2023	52	79	38
20-4-2023	52	79	38
19-4-2023	52	79	38
18-4-2023	52	79	38
17-4-2023	52	79	38
16-4-2023	52	79	38

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	41	79	47
21-4-2023	41	79	47
20-4-2023	41	79	47
19-4-2023	41	79	47
18-4-2023	41	79	47
17-4-2023	41	79	47
16-4-2023	41	79	47

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	16	149	125
21-4-2023	16	149	125
20-4-2023	16	149	125
19-4-2023	16	149	125
18-4-2023	16	149	125
17-4-2023	16	149	125
16-4-2023	16	149	125

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
22-4-2023	47	149	79	48	1,536	792
21-4-2023	47	149	79	48	1,536	797
20-4-2023	47	149	79	48	1,536	796
19-4-2023	47	149	79	48	1,536	799
18-4-2023	47	149	79	48	1,536	803
17-4-2023	47	149	79	48	1,536	801
16-4-2023	47	149	79	49	1,536	786

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
22-4-2023	64	199	71	43	1,536	883
21-4-2023	64	199	71	43	1,536	880
20-4-2023	64	199	71	43	1,536	881
19-4-2023	64	199	71	42	1,536	886
18-4-2023	64	199	71	42	1,536	886
17-4-2023	64	199	71	43	1,536	875
16-4-2023	65	199	71	43	1,536	871

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	43	79	45
21-4-2023	43	79	45
20-4-2023	43	79	45
19-4-2023	43	79	45
18-4-2023	43	79	45
17-4-2023	43	79	45
16-4-2023	43	79	45

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## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	41	79	47
21-4-2023	41	79	47
20-4-2023	41	79	47
19-4-2023	41	79	47
18-4-2023	41	79	47
17-4-2023	41	79	47
16-4-2023	41	79	47

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	31	149	103
21-4-2023	31	149	103
20-4-2023	31	149	103
19-4-2023	31	149	103
18-4-2023	32	149	102
17-4-2023	32	149	102
16-4-2023	32	149	102

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

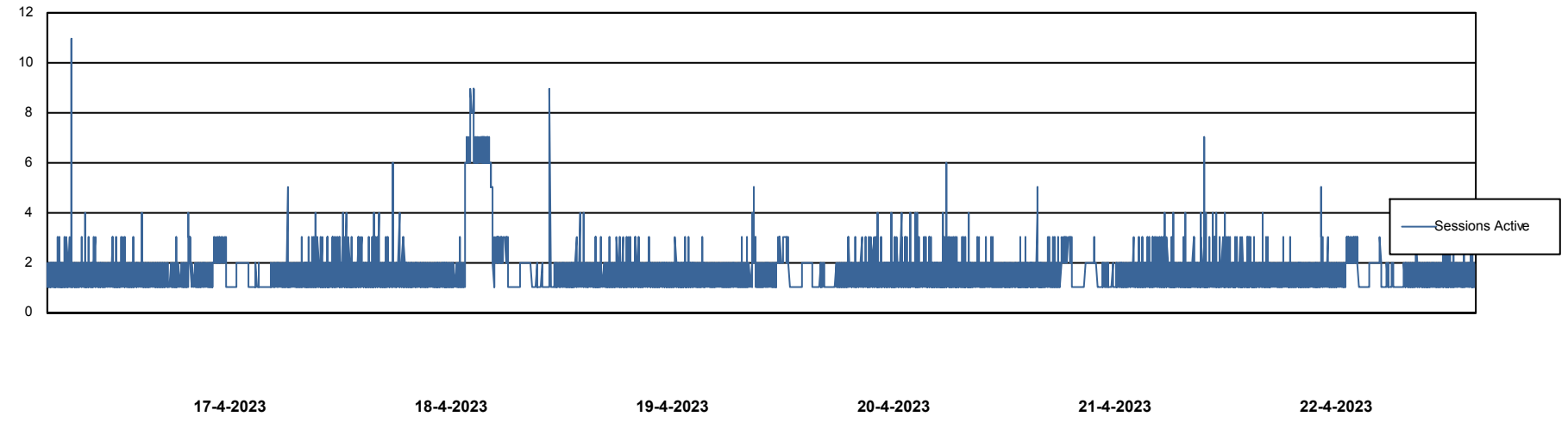
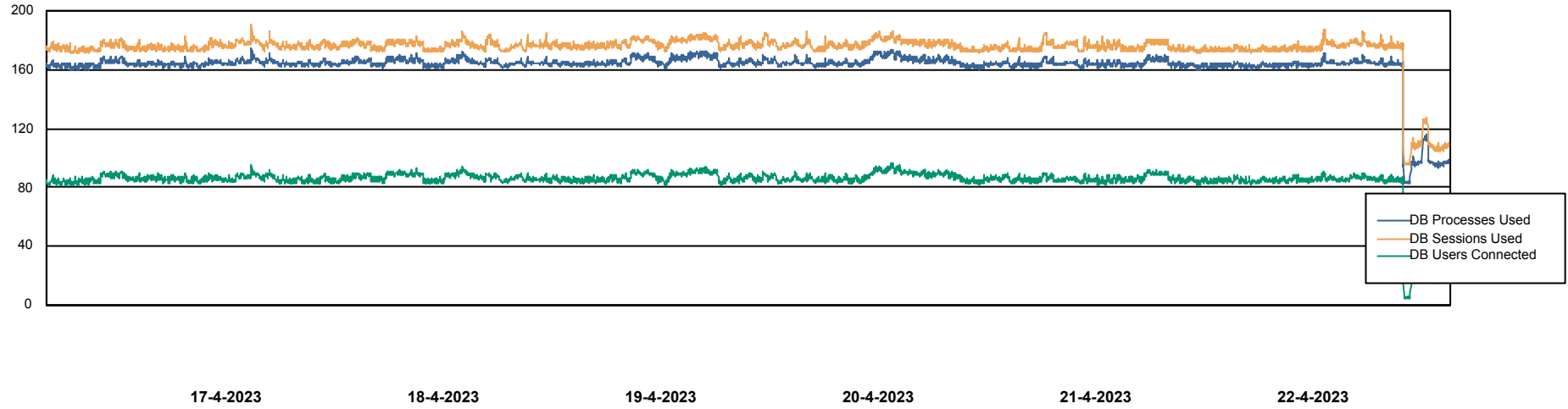
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
22-4-2023	54	149	69
21-4-2023	54	149	69
20-4-2023	54	149	69
19-4-2023	54	149	69
18-4-2023	53	149	70
17-4-2023	53	149	71
16-4-2023	53	149	71

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_BASHIR\_DB



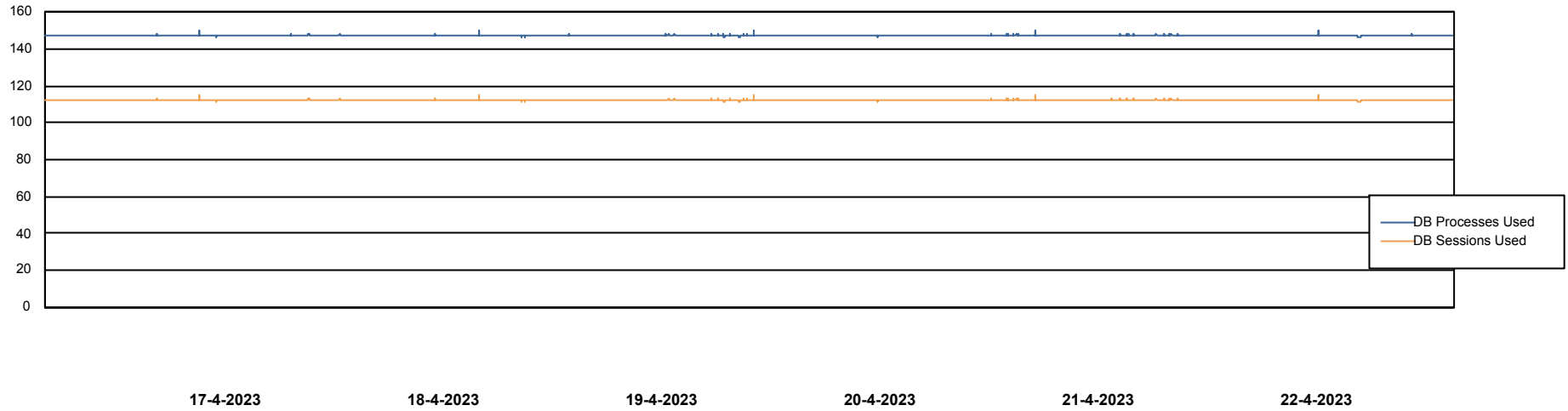
# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_PICARD\_DB

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4

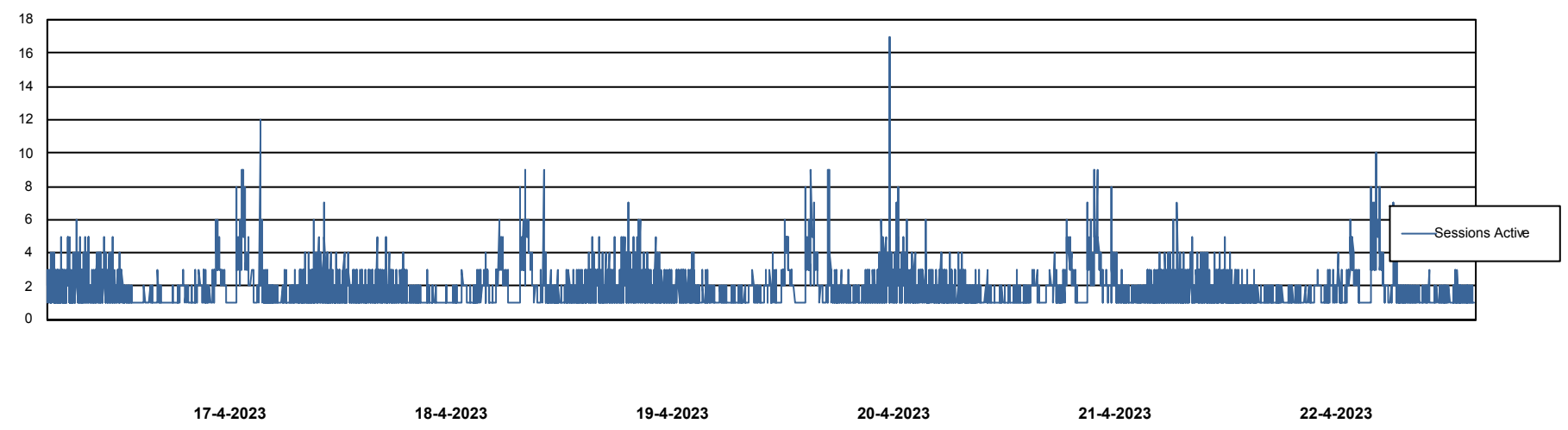
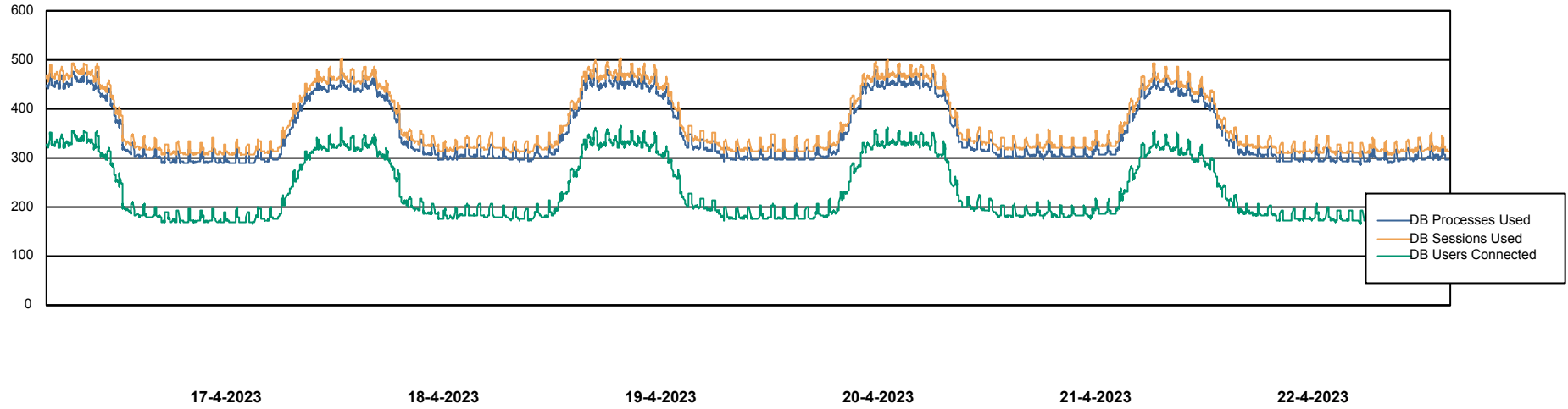


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_RIKER\_DB



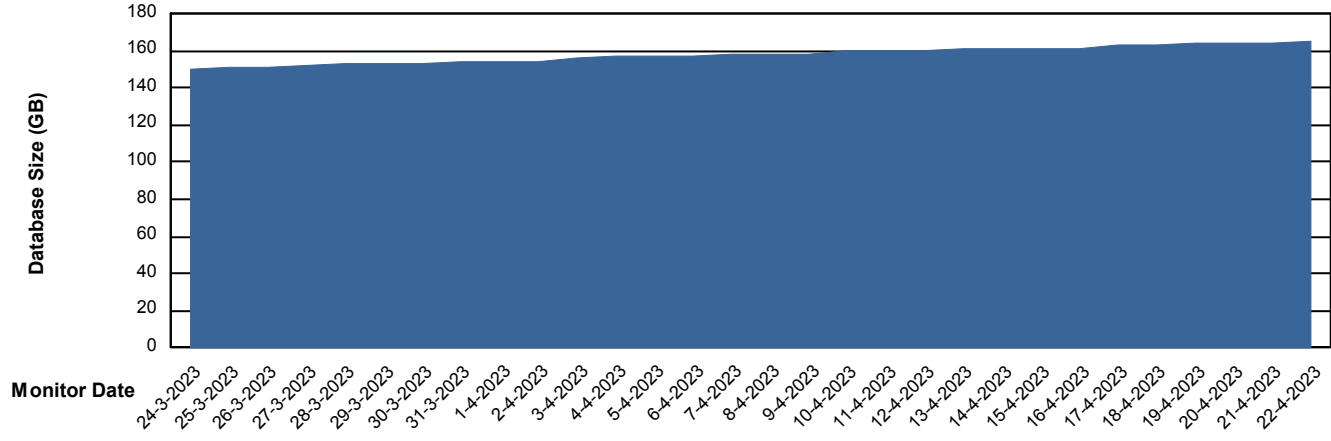
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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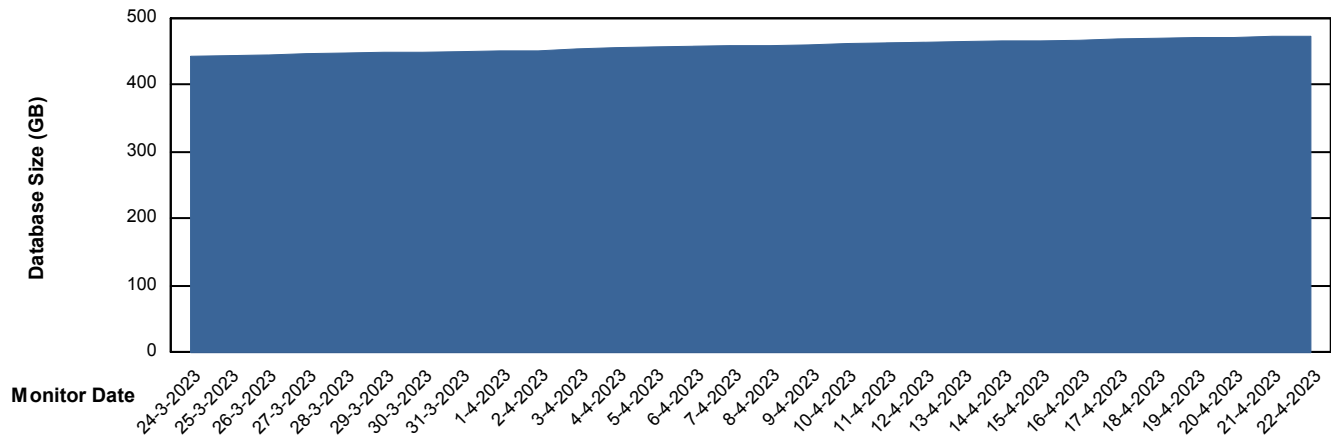
DATABASE SIZE JSG\_PRD\_BASHIR\_DB

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Tablespace JSG\_PRD\_BASHIR\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-4-2023	ABSDATA	98	80	18
	INDX	100	82	18
21-4-2023	ABSDATA	98	80	18
	INDX	100	82	18
20-4-2023	ABSDATA	98	80	18
	INDX	100	82	18
19-4-2023	ABSDATA	98	80	18
	INDX	100	81	19
18-4-2023	ABSDATA	95	80	16
	INDX	96	81	15
17-4-2023	ABSDATA	95	80	16
	INDX	96	81	15
16-4-2023	ABSDATA	95	79	17
	INDX	96	80	17

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Database Tablespace JSG\_PRD\_RIKER\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-4-2023	ABSDATA	602	432	28
	INDX	27	21	20
21-4-2023	ABSDATA	602	431	28
	INDX	27	21	20
20-4-2023	ABSDATA	602	430	28
	INDX	27	21	20
19-4-2023	ABSDATA	602	430	29
	INDX	27	21	21
18-4-2023	ABSDATA	602	429	29
	INDX	27	21	21
17-4-2023	ABSDATA	602	428	29
	INDX	27	21	21
16-4-2023	ABSDATA	602	426	29
	INDX	27	21	22

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB

	ma 17/4/2023	di 18/4/2023	wo 19/4/2023	do 20/4/2023	vr 21/4/2023	za 22/4/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
za, 22-04-2023	None
do, 20-04-2023	None
vr, 21-04-2023	None
ma, 17-04-2023	None
wo, 19-04-2023	None
di, 18-04-2023	None
zo, 16-04-2023	None
za, 22-04-2023	None
zo, 16-04-2023	None
wo, 19-04-2023	None
di, 18-04-2023	None
do, 20-04-2023	None
vr, 21-04-2023	None
ma, 17-04-2023	None

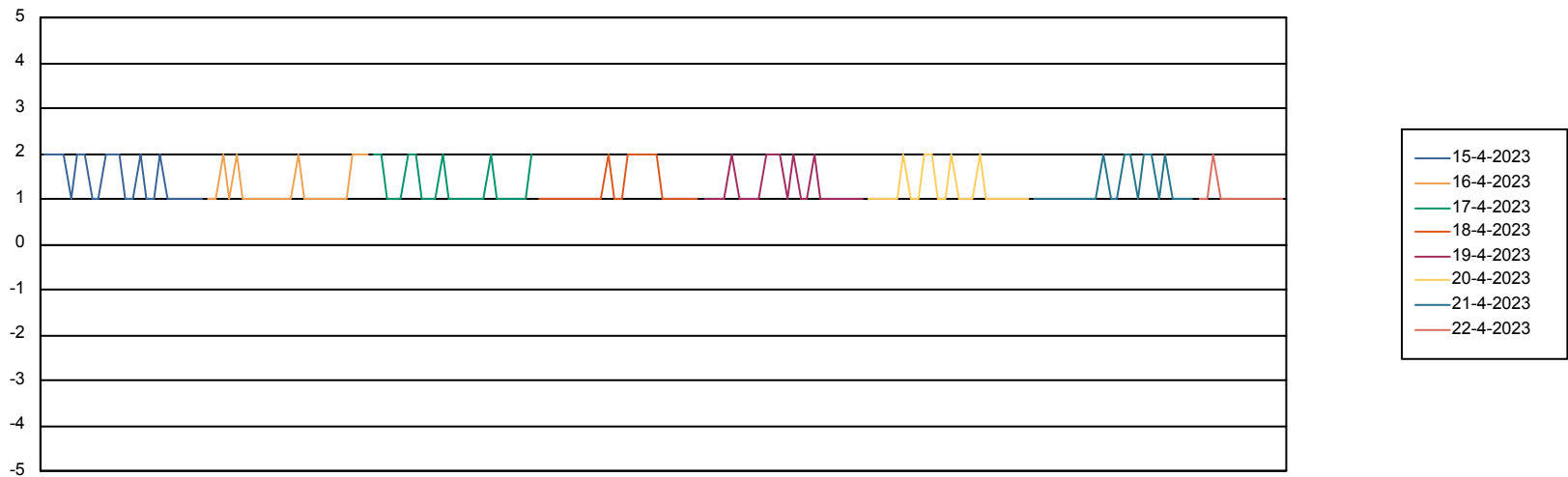
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



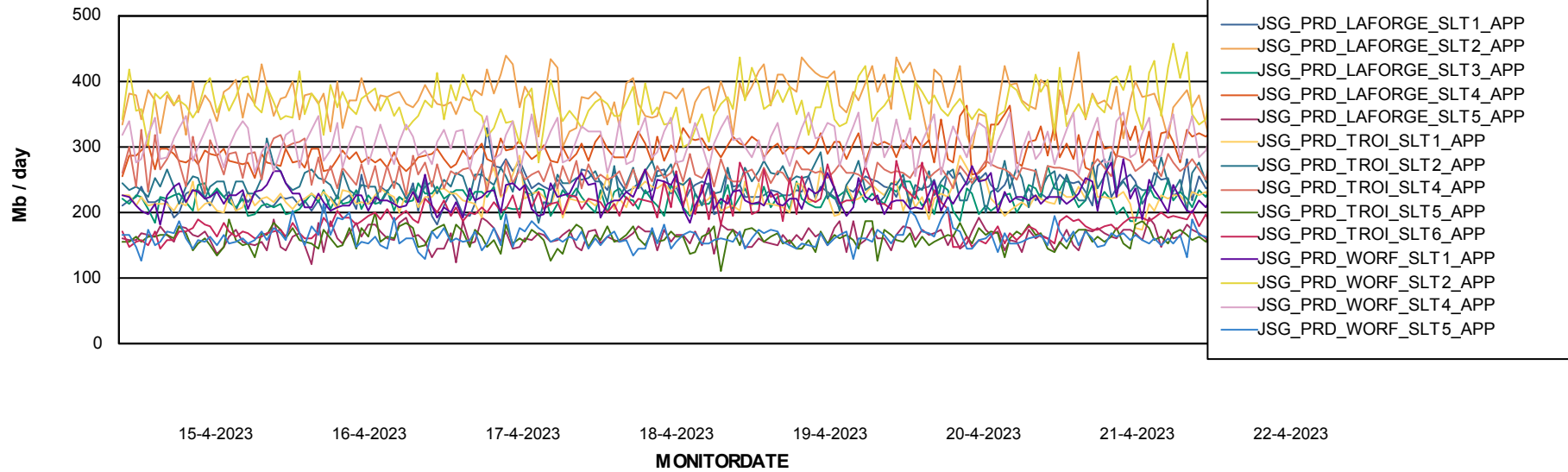
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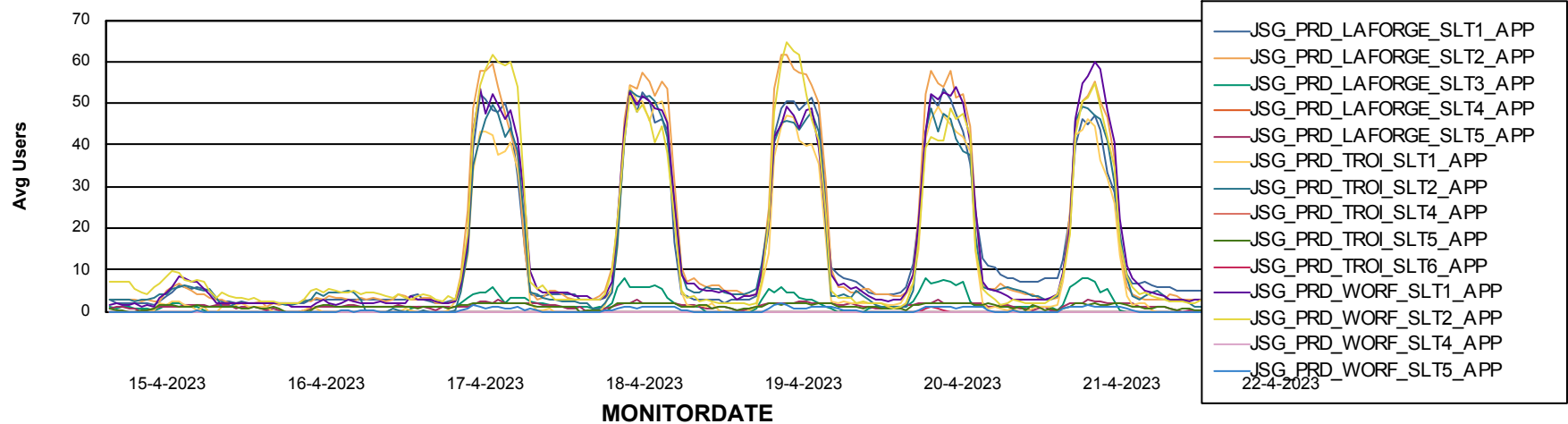


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



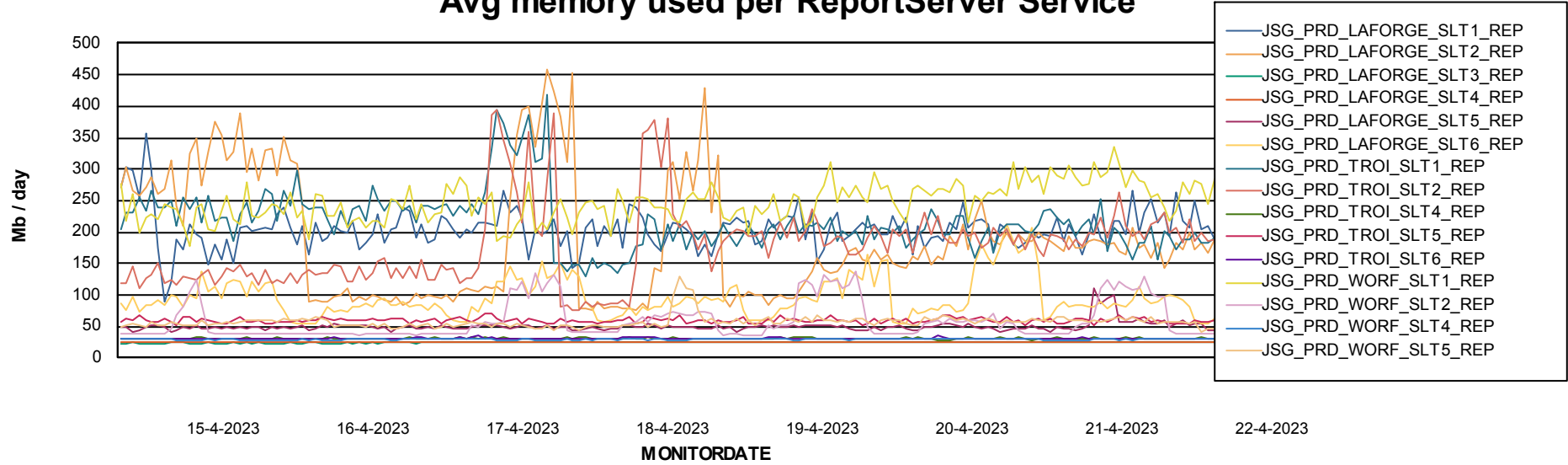
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



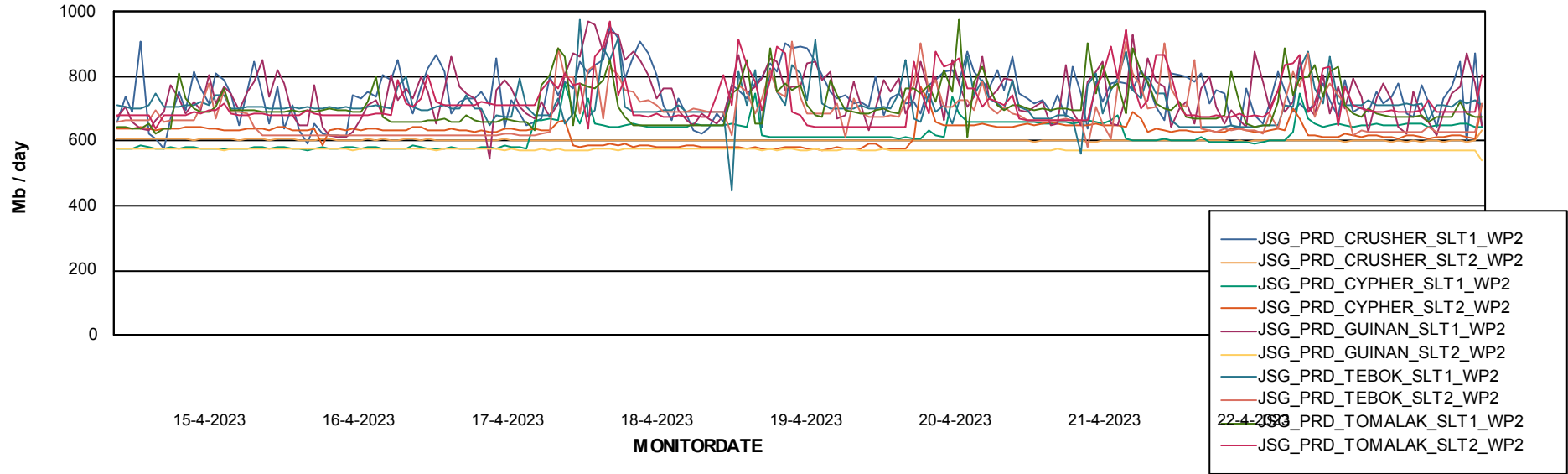
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

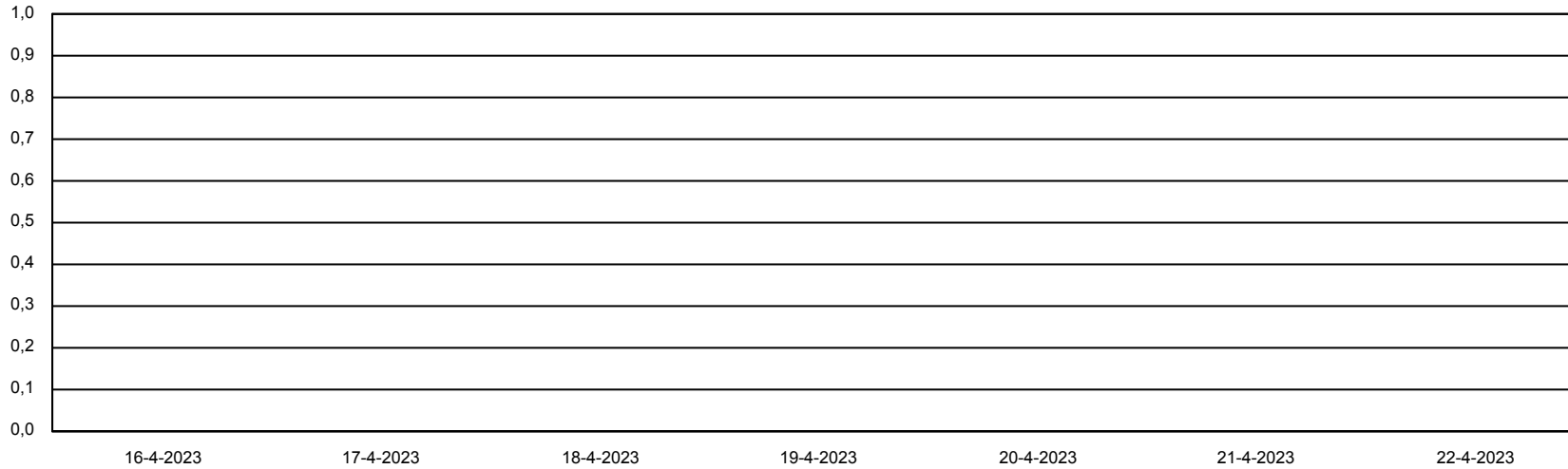


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUINAN\_SLT1\_WP2
- JSG\_PRD\_GUINAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_APP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP