

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
15-4-2023	44	149	84	60	850	339
14-4-2023	44	149	84	61	850	333
13-4-2023	43	149	85	61	850	333
12-4-2023	46	149	81	61	850	333
11-4-2023	48	149	78	61	850	330
10-4-2023	48	149	77	61	850	329
9-4-2023	49	149	77	61	850	329

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
15-4-2023	25	89	67
14-4-2023	25	89	67
13-4-2023	24	89	68
12-4-2023	24	89	68
11-4-2023	26	89	66
10-4-2023	26	89	66
9-4-2023	26	89	66

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
15-4-2023	53	79	37
14-4-2023	53	79	37
13-4-2023	51	79	39
12-4-2023	52	79	38
11-4-2023	54	79	37
10-4-2023	54	79	37
9-4-2023	54	79	37

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
15-4-2023	42	79	46
14-4-2023	42	79	46
13-4-2023	40	79	47
12-4-2023	41	79	47
11-4-2023	43	79	45
10-4-2023	43	79	45
9-4-2023	43	79	45

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## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
15-4-2023	17	149	124
14-4-2023	17	149	124
13-4-2023	17	149	124
12-4-2023	17	149	124
11-4-2023	17	149	124
10-4-2023	17	149	125
9-4-2023	17	149	124

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
15-4-2023	48	149	78	48	1,536	794
14-4-2023	48	149	78	48	1,536	800
13-4-2023	48	149	78	48	1,536	797
12-4-2023	48	149	78	48	1,536	800
11-4-2023	48	149	78	48	1,536	796
10-4-2023	48	149	78	48	1,536	798
9-4-2023	48	149	78	49	1,536	785

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## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
15-4-2023	65	199	70	42	1,536	885
14-4-2023	65	199	70	43	1,536	882
13-4-2023	65	199	70	43	1,536	882
12-4-2023	65	199	70	43	1,536	879
11-4-2023	65	199	70	43	1,536	879
10-4-2023	65	199	70	43	1,536	870
9-4-2023	65	199	70	44	1,536	866

## Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
15-4-2023	44	79	44
14-4-2023	44	79	44
13-4-2023	43	79	45
12-4-2023	43	79	45
11-4-2023	45	79	44
10-4-2023	45	79	44
9-4-2023	45	79	44

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## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
15-4-2023	41	79	47
14-4-2023	41	79	47
13-4-2023	40	79	48
12-4-2023	40	79	47
11-4-2023	42	79	46
10-4-2023	42	79	46
9-4-2023	42	79	46

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
15-4-2023	32	149	101
14-4-2023	32	149	101
13-4-2023	32	149	101
12-4-2023	32	149	101
11-4-2023	33	149	101
10-4-2023	33	149	101
9-4-2023	33	149	101

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Harddisk Usage JSG\_PRD\_WORF

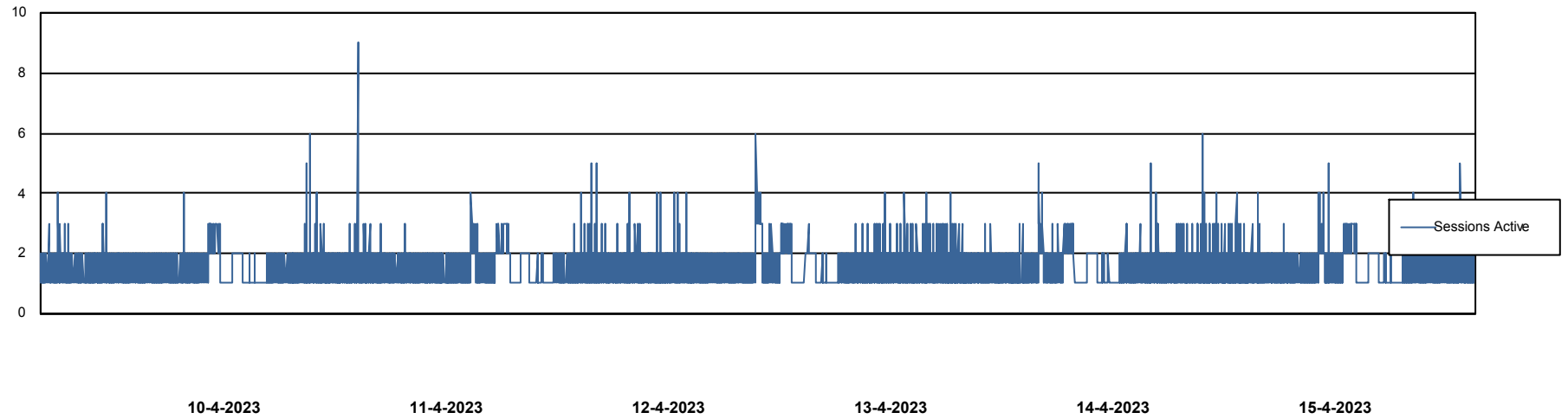
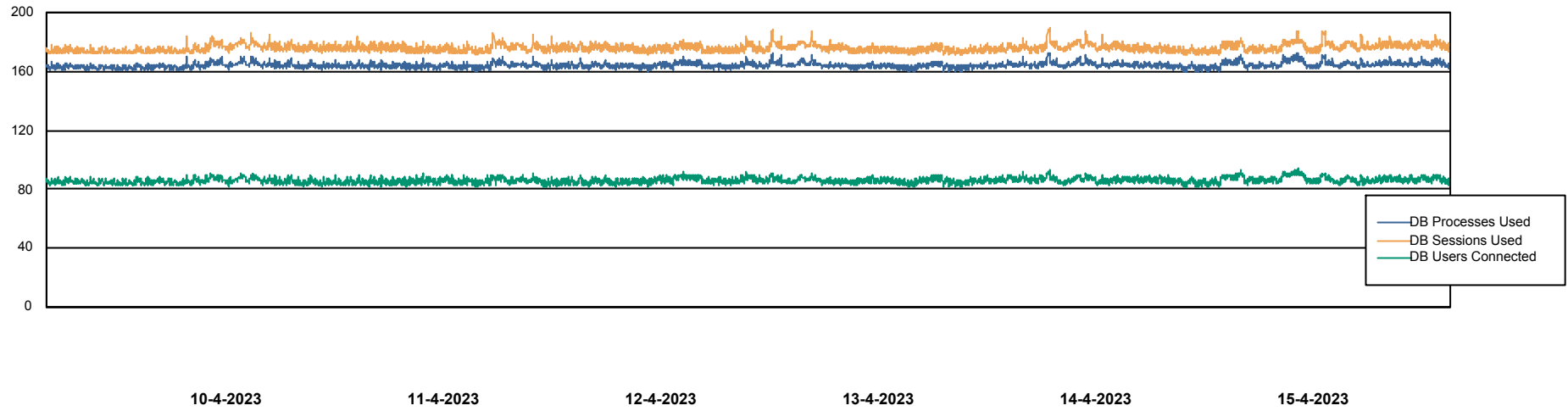
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
15-4-2023	53	149	70
14-4-2023	53	149	70
13-4-2023	55	149	67
12-4-2023	56	149	66
11-4-2023	56	149	66
10-4-2023	56	149	66
9-4-2023	56	149	66

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## Database Performance JSG\_PRD\_BASHIR\_DB



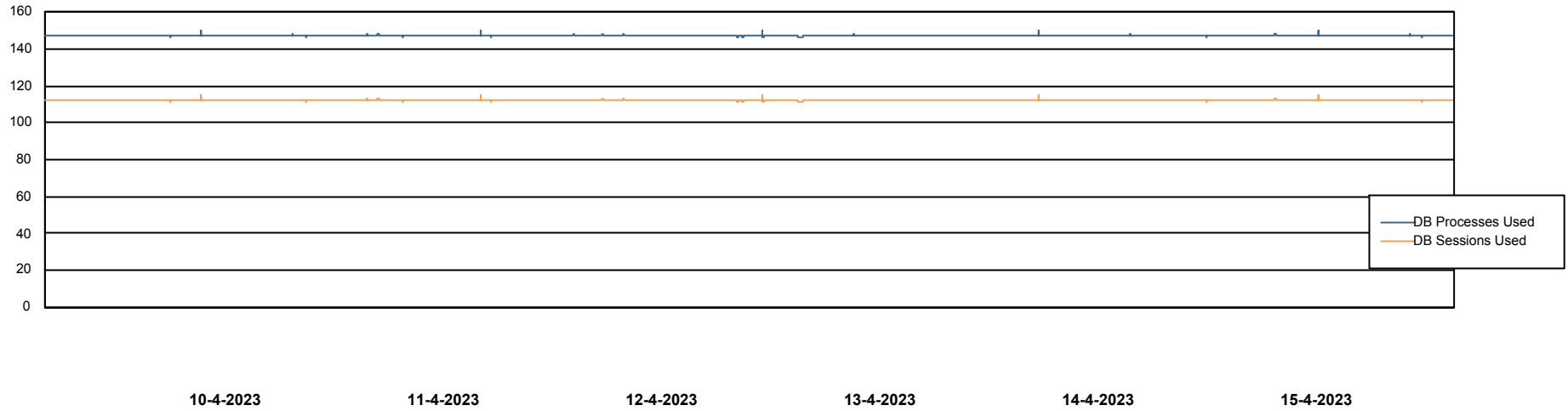
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## Database Performance JSG\_PRD\_PICARD\_DB

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000

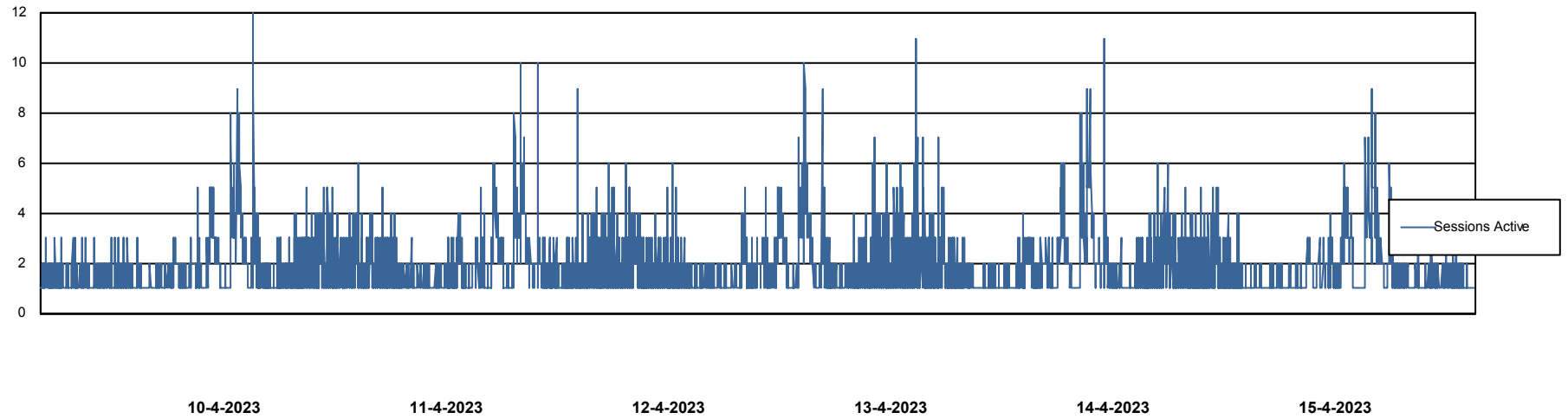
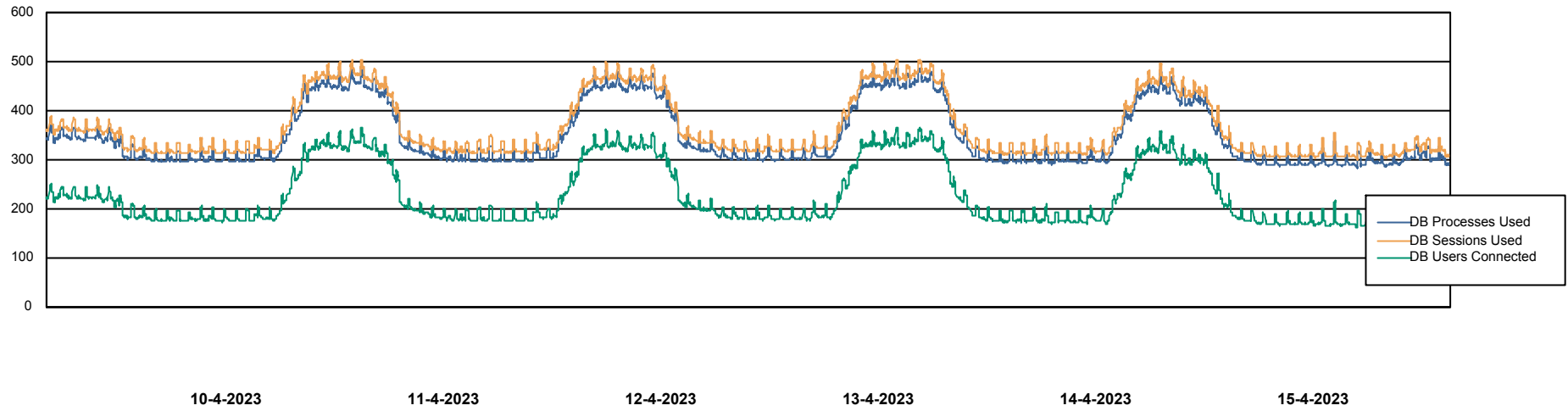


# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_RIKER\_DB



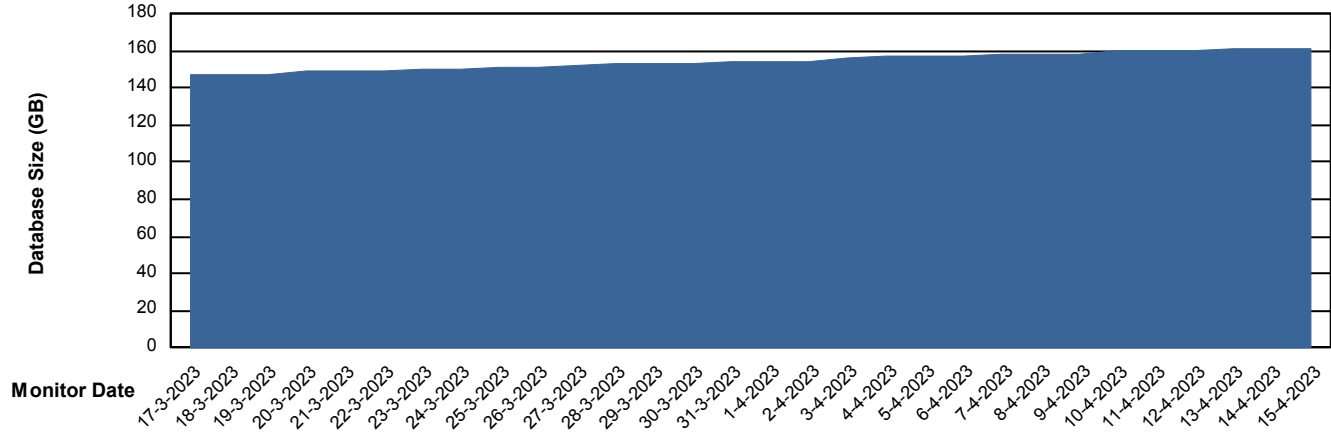
# Weekly SLA Customer Report

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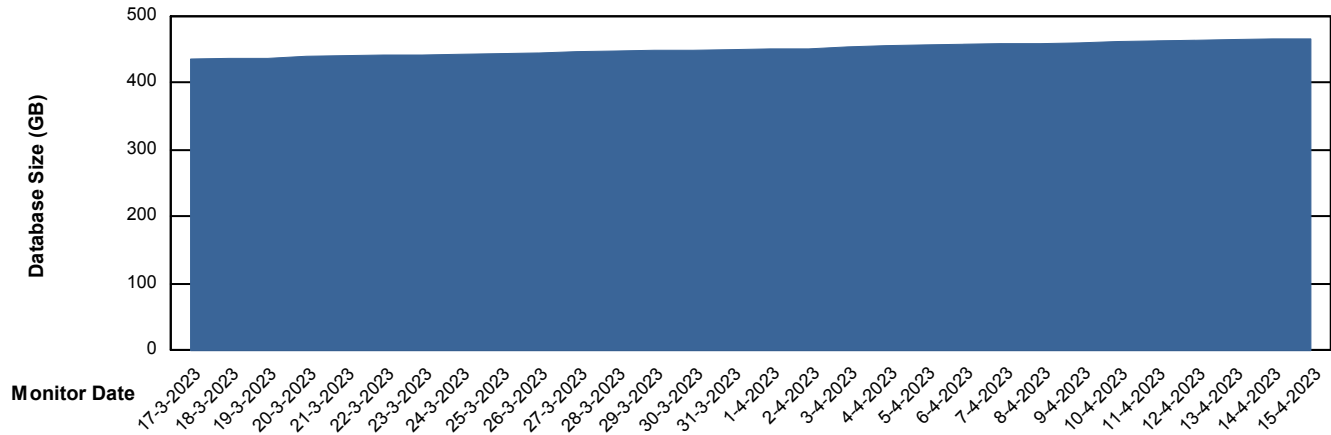
DATABASE SIZE JSG\_PRD\_BASHIR\_DB

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace JSG\_PRD\_BASHIR\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
15-4-2023	ABSDATA	95	79	17
	INDX	96	80	17
14-4-2023	ABSDATA	95	79	17
	INDX	96	80	17
13-4-2023	ABSDATA	95	79	17
	INDX	96	80	17
12-4-2023	ABSDATA	95	79	17
	INDX	96	79	17
11-4-2023	ABSDATA	95	79	17
	INDX	96	79	18
10-4-2023	ABSDATA	95	78	17
	INDX	93	79	15
9-4-2023	ABSDATA	95	78	18
	INDX	93	78	16

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Database Tablespace JSG\_PRD\_RIKER\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
15-4-2023	ABSDATA	602	425	29
	INDX	27	21	22
14-4-2023	ABSDATA	602	425	29
	INDX	27	21	22
13-4-2023	ABSDATA	602	424	30
	INDX	27	21	22
12-4-2023	ABSDATA	602	423	30
	INDX	27	21	22
11-4-2023	ABSDATA	602	422	30
	INDX	27	21	22
10-4-2023	ABSDATA	602	421	30
	INDX	27	21	22
9-4-2023	ABSDATA	602	419	30
	INDX	27	21	22

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB

	ma 10/4/2023	di 11/4/2023	wo 12/4/2023	do 13/4/2023	vr 14/4/2023	za 15/4/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
do, 13-04-2023	None
za, 15-04-2023	None
di, 11-04-2023	None
di, 11-04-2023	None
do, 13-04-2023	None
vr, 14-04-2023	None
vr, 14-04-2023	None
za, 15-04-2023	None
ma, 10-04-2023	None
wo, 12-04-2023	None
zo, 9-04-2023	None
ma, 10-04-2023	None
wo, 12-04-2023	None
zo, 9-04-2023	None

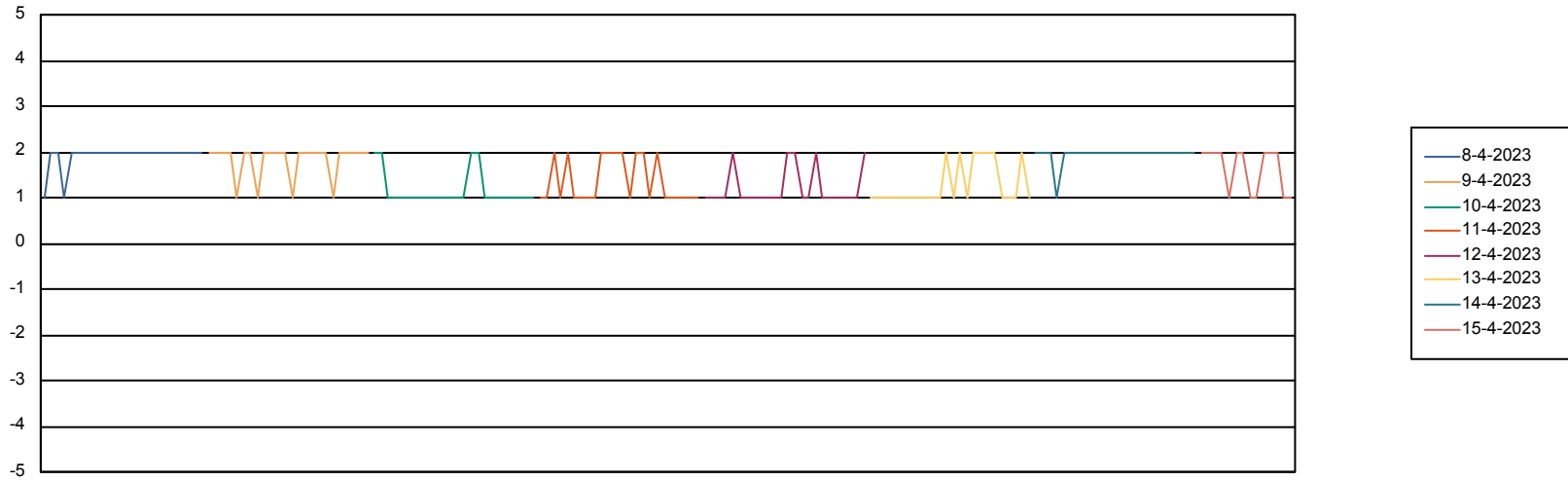
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



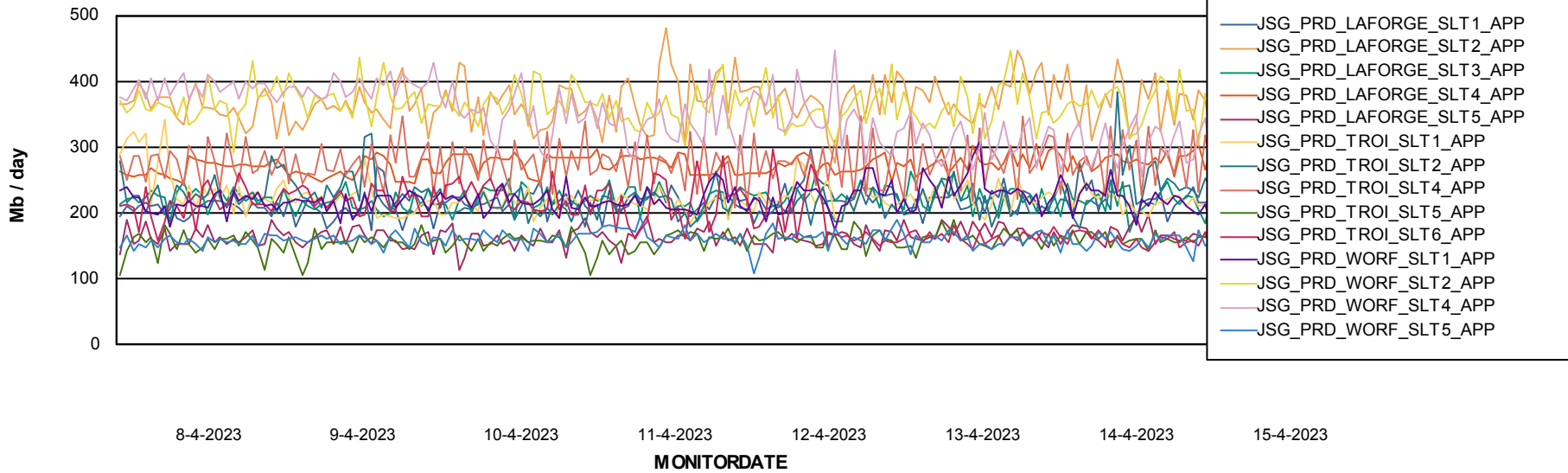
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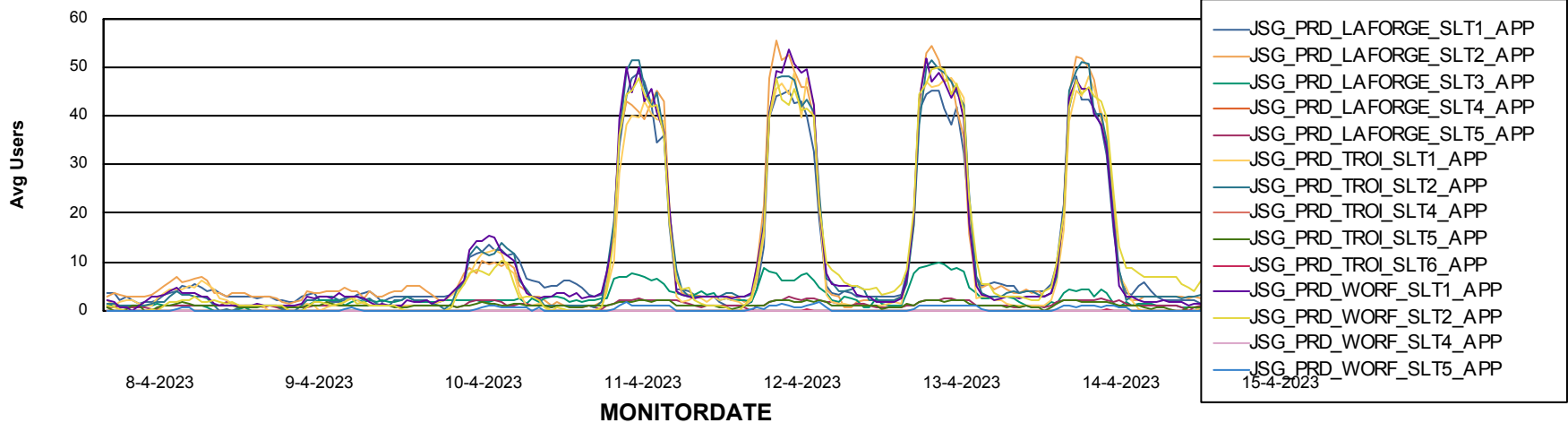


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



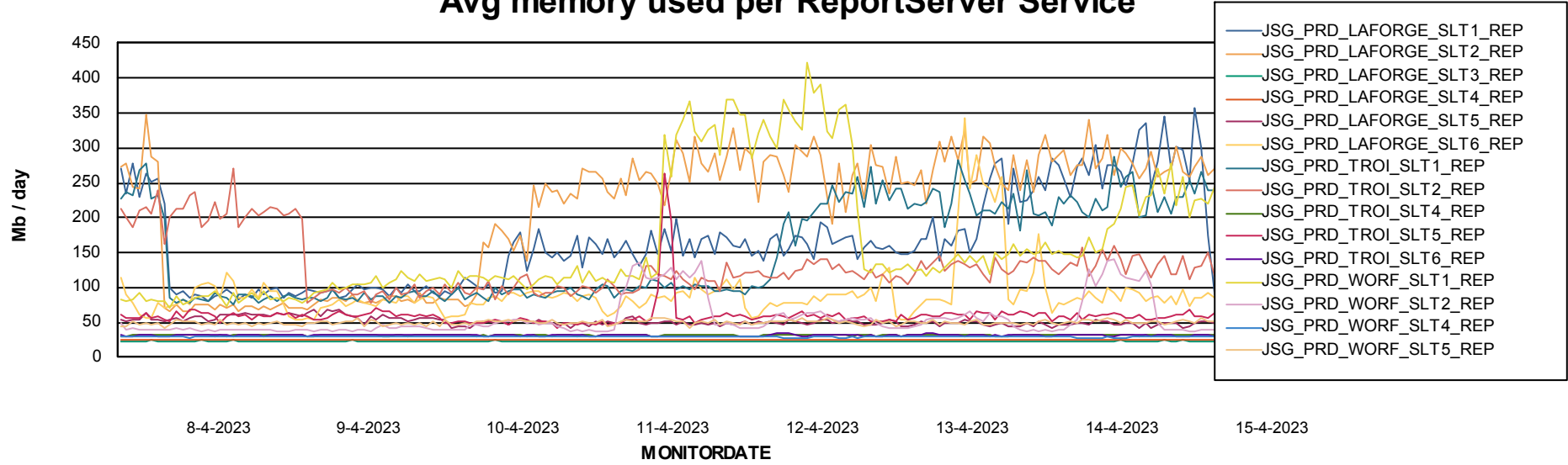
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



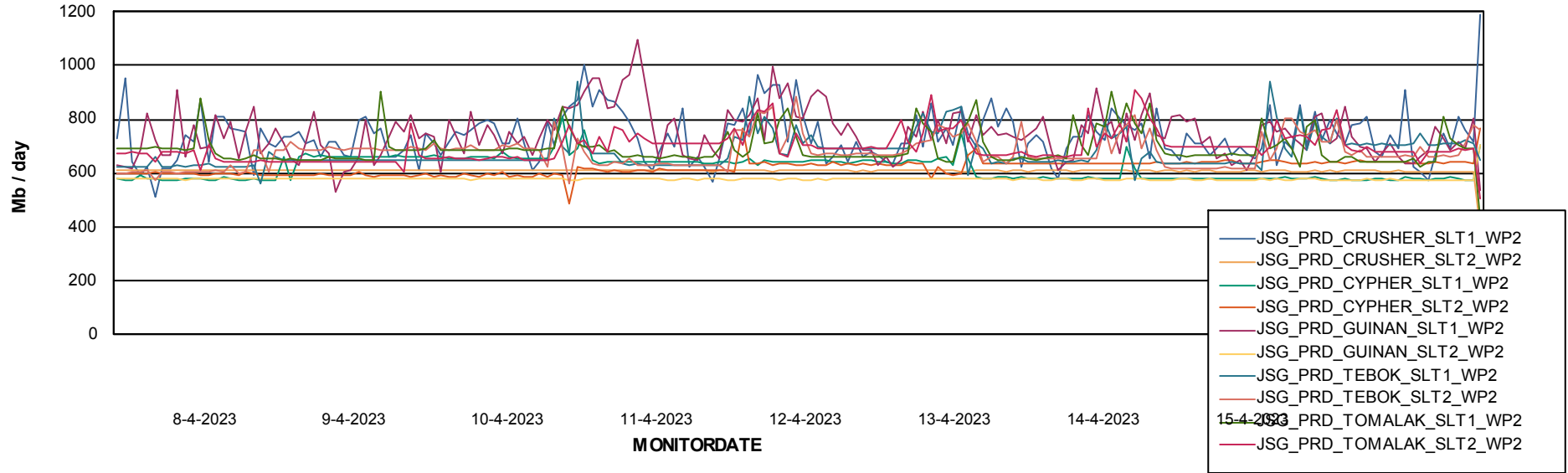
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

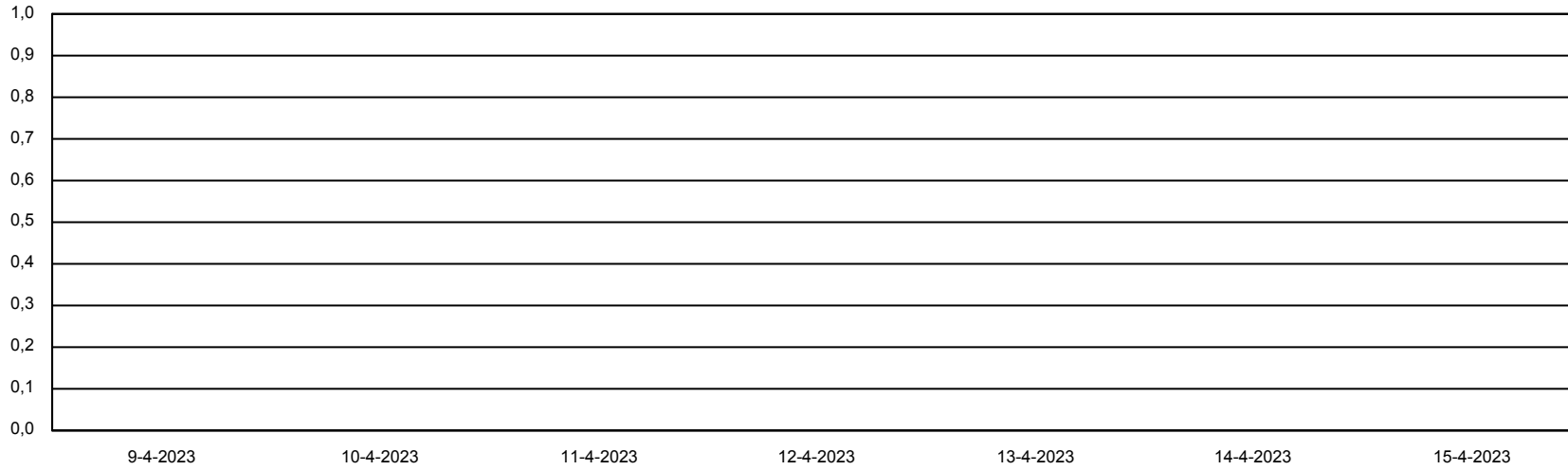


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUINAN\_SLT1\_WP2
- JSG\_PRD\_GUINAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_APP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP