

Weekly SLA Customer Report

Customer ECL_Production
 Database ID 156



Harddisk Usage ECL_PRD_ECLABS

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 15-4-2023 | 74 | 199 | 51 | 55 | 500 | 224 |
| 14-4-2023 | 74 | 199 | 52 | 57 | 500 | 216 |
| 13-4-2023 | 73 | 199 | 53 | 58 | 500 | 210 |
| 12-4-2023 | 74 | 199 | 53 | 59 | 500 | 204 |
| 11-4-2023 | 74 | 199 | 51 | 59 | 500 | 204 |
| 10-4-2023 | 74 | 199 | 51 | 58 | 500 | 208 |
| 9-4-2023 | 74 | 199 | 51 | 59 | 500 | 206 |

Harddisk Usage ECL_PRD_ECLABS-TEST

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 15-4-2023 | 73 | 199 | 53 | 40 | 500 | 298 |
| 14-4-2023 | 74 | 199 | 51 | 42 | 500 | 290 |
| 13-4-2023 | 74 | 199 | 51 | 43 | 500 | 283 |
| 12-4-2023 | 75 | 199 | 51 | 45 | 500 | 277 |
| 11-4-2023 | 75 | 199 | 50 | 45 | 500 | 276 |
| 10-4-2023 | 75 | 199 | 50 | 44 | 500 | 281 |
| 9-4-2023 | 75 | 199 | 50 | 44 | 500 | 278 |

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Harddisk Usage ECL_PRD_ECLABS-WEB

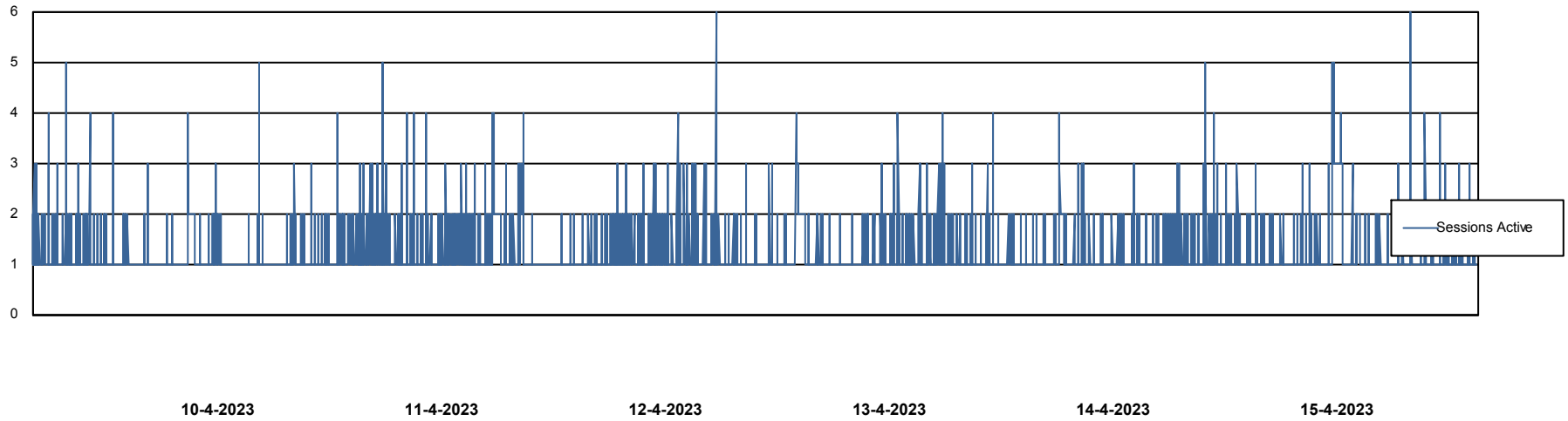
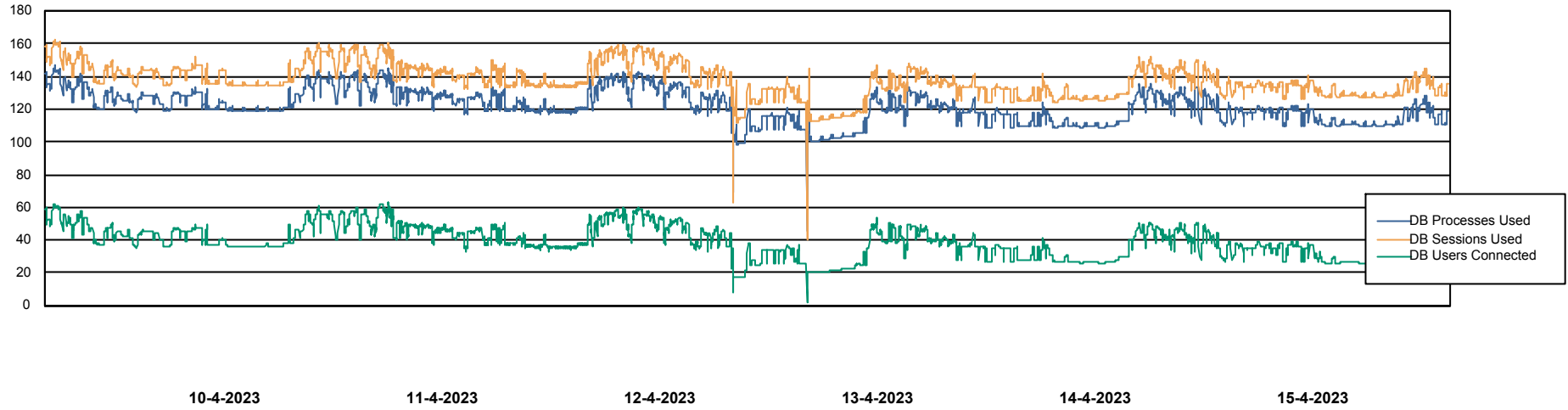
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 15-4-2023 | 68 | 99 | 32 |
| 14-4-2023 | 67 | 99 | 32 |
| 13-4-2023 | 66 | 99 | 33 |
| 12-4-2023 | 67 | 99 | 33 |
| 11-4-2023 | 68 | 99 | 32 |
| 10-4-2023 | 68 | 99 | 32 |
| 9-4-2023 | 68 | 99 | 32 |

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Database Performance ECL_PRD_ECLABS_DB_Production



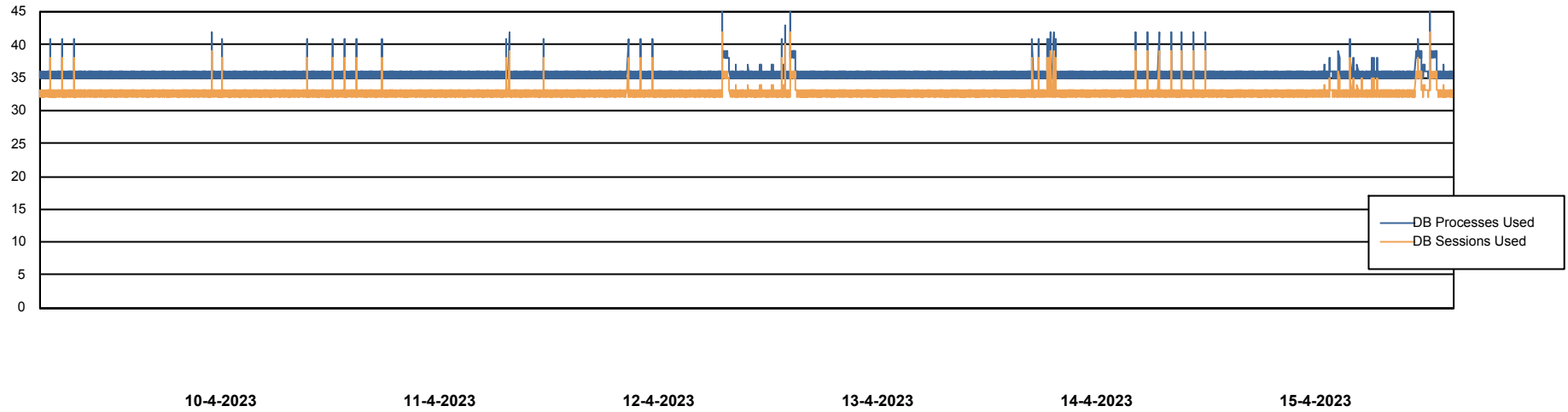
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Database ID 156



Database Performance ECL_TEST_ECLABS-TEST_DB_STB (ECL_Standby DB)

DB Processes Max 1,000



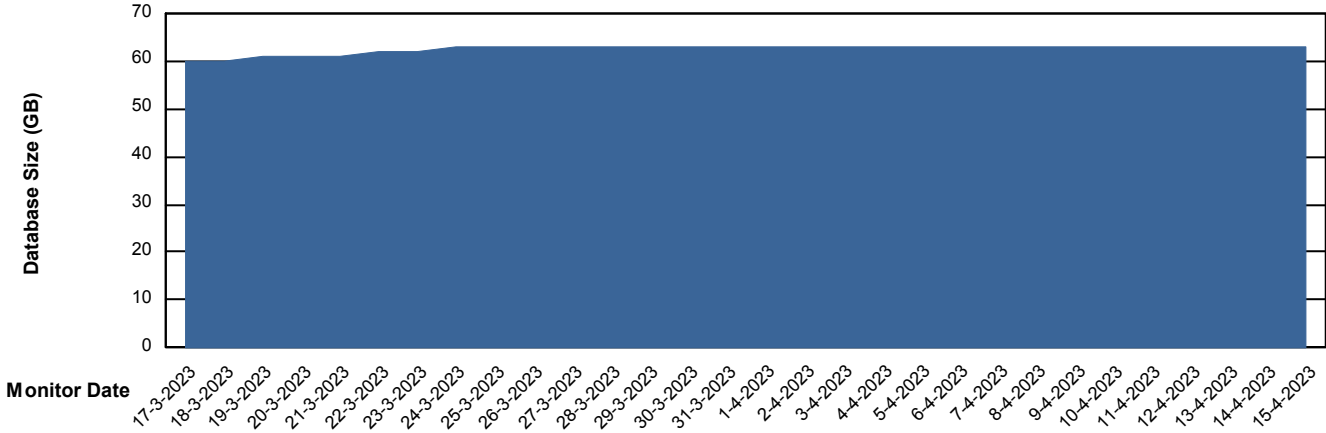
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DATABASE SIZE ECL_PRD_ECLABS_DB_Production

Database growth over last month



Database Tablespace ECL_PRD_ECLABS_DB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-4-2023 | ABSDATA | 81 | 45 | 45 |
| | INDX | 10 | 5 | 51 |
| 14-4-2023 | ABSDATA | 81 | 45 | 45 |
| | INDX | 10 | 5 | 51 |
| 13-4-2023 | ABSDATA | 81 | 45 | 45 |
| | INDX | 10 | 5 | 51 |
| 12-4-2023 | ABSDATA | 81 | 45 | 45 |
| | INDX | 10 | 5 | 51 |
| 11-4-2023 | ABSDATA | 81 | 45 | 45 |
| | INDX | 10 | 5 | 51 |
| 10-4-2023 | ABSDATA | 81 | 45 | 45 |
| | INDX | 10 | 5 | 51 |
| 9-4-2023 | ABSDATA | 81 | 45 | 45 |
| | INDX | 10 | 5 | 51 |

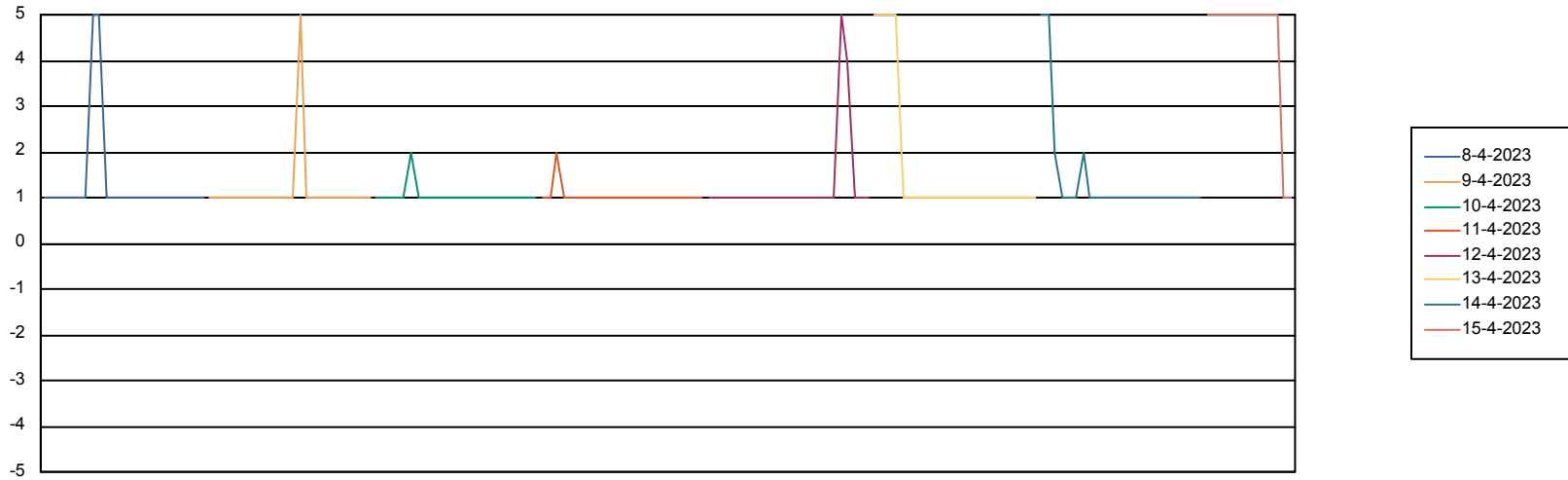
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Standby Database Health ECL_Production

Recovery lag for last 7 days



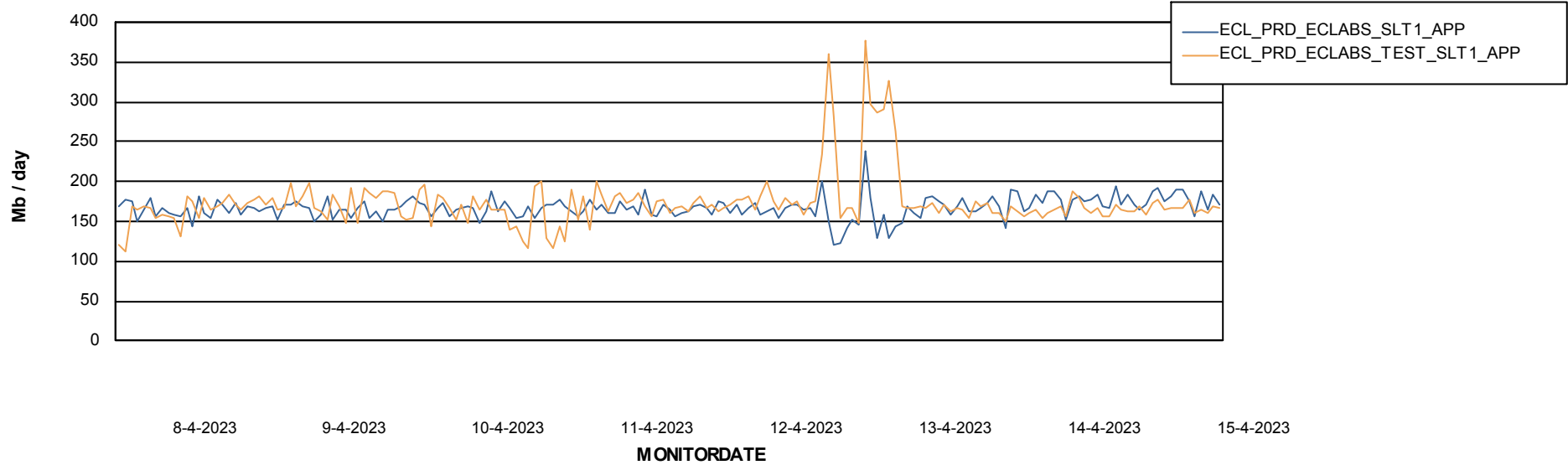
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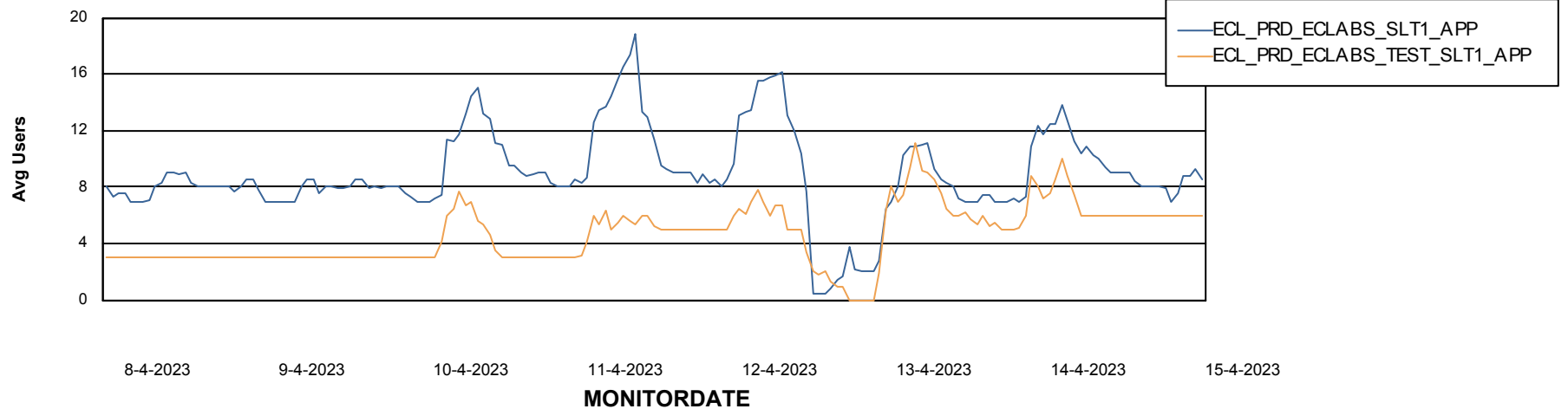


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



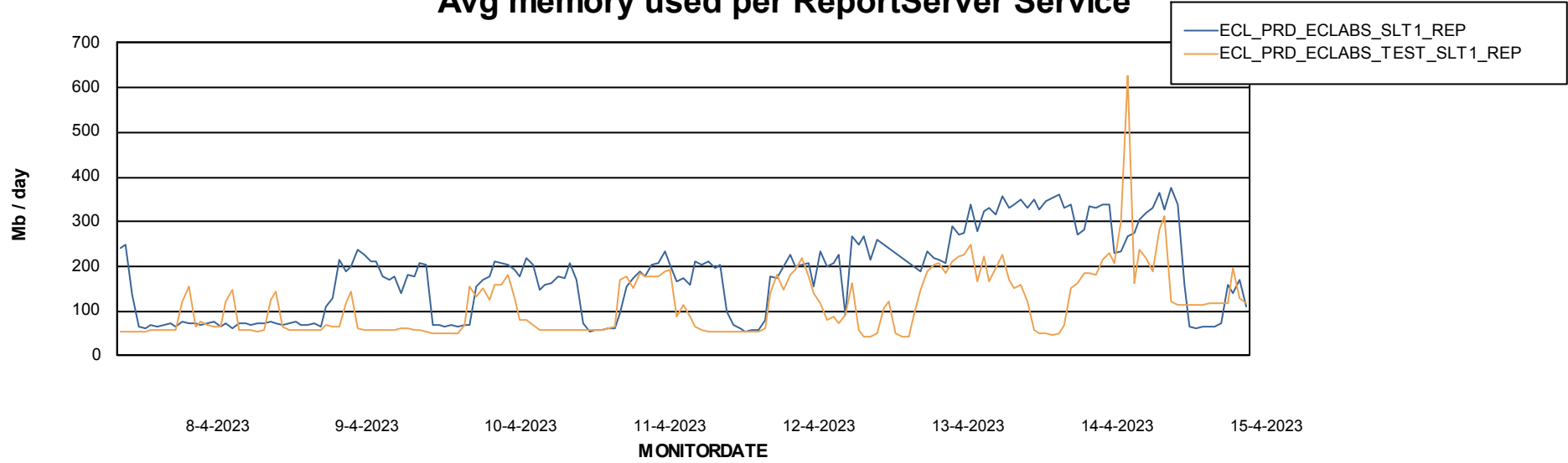
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



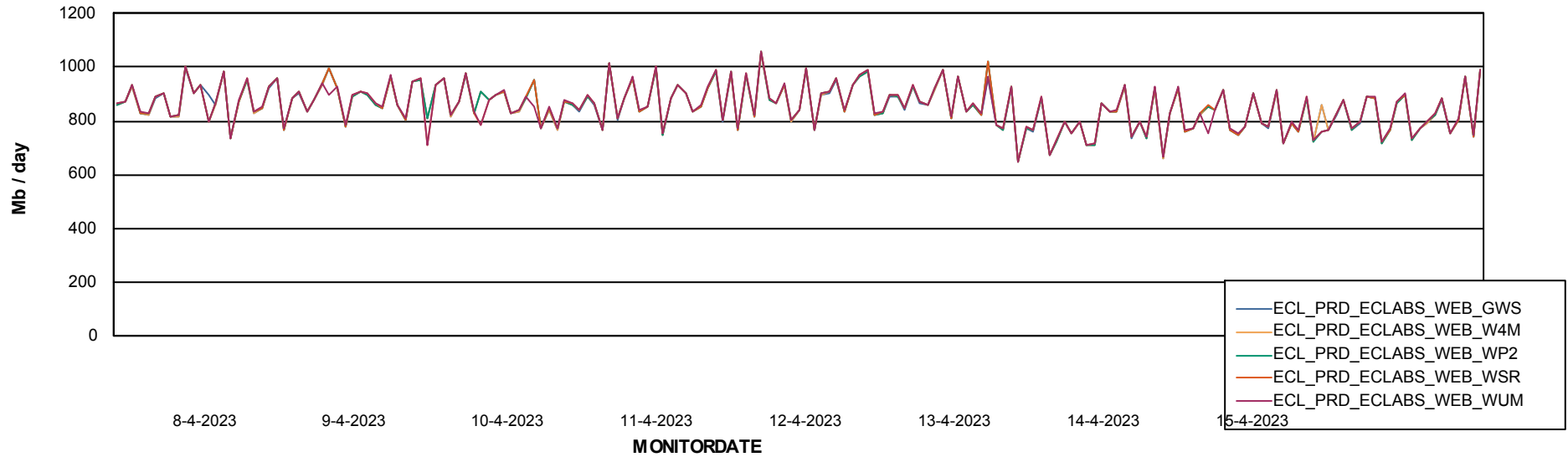
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

