

# Weekly SLA Customer Report

Customer AUJ Production  
Database ID 41



## Harddisk Usage AUJ Prod. ABSSolute DB server: PABSDB1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|-----------------------------|-------------------------------|------------------------------|
| 15-4-2023 | 87                       | 200                        | 26                        | 61                         | 1,200                        | 465                         | 23                          | 1,799                         | 1,393                        |
| 14-4-2023 | 87                       | 200                        | 26                        | 57                         | 1,200                        | 510                         | 23                          | 1,799                         | 1,393                        |
| 13-4-2023 | 87                       | 200                        | 26                        | 58                         | 1,200                        | 509                         | 23                          | 1,799                         | 1,393                        |
| 12-4-2023 | 87                       | 200                        | 26                        | 58                         | 1,200                        | 508                         | 23                          | 1,799                         | 1,393                        |
| 11-4-2023 | 87                       | 200                        | 26                        | 59                         | 1,200                        | 495                         | 23                          | 1,799                         | 1,393                        |
| 10-4-2023 | 87                       | 200                        | 26                        | 58                         | 1,200                        | 500                         | 23                          | 1,799                         | 1,393                        |
| 9-4-2023  | 87                       | 200                        | 26                        | 59                         | 1,200                        | 498                         | 23                          | 1,799                         | 1,393                        |

## Harddisk Usage AUJ Prod. BI DB server: PABSBI1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 15-4-2023 | 88                       | 200                        | 25                        | 69                          | 1,000                         | 309                          |
| 14-4-2023 | 88                       | 200                        | 25                        | 69                          | 1,000                         | 305                          |
| 13-4-2023 | 88                       | 200                        | 25                        | 69                          | 1,000                         | 305                          |
| 12-4-2023 | 88                       | 200                        | 25                        | 69                          | 1,000                         | 306                          |
| 11-4-2023 | 88                       | 200                        | 25                        | 69                          | 1,000                         | 305                          |
| 10-4-2023 | 88                       | 200                        | 25                        | 69                          | 1,000                         | 305                          |
| 9-4-2023  | 88                       | 200                        | 25                        | 69                          | 1,000                         | 308                          |

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## Harddisk Usage AUJ\_PRD\_ABS\_APP1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 15-4-2023 | 70                       | 40                         | 12                        | 70                          | 85                            | 25                           |
| 14-4-2023 | 70                       | 40                         | 12                        | 71                          | 85                            | 25                           |
| 13-4-2023 | 70                       | 40                         | 12                        | 64                          | 85                            | 30                           |
| 12-4-2023 | 70                       | 40                         | 12                        | 61                          | 85                            | 33                           |
| 11-4-2023 | 70                       | 40                         | 12                        | 61                          | 85                            | 33                           |
| 10-4-2023 | 70                       | 40                         | 12                        | 62                          | 85                            | 32                           |
| 9-4-2023  | 70                       | 40                         | 12                        | 63                          | 85                            | 32                           |

## Harddisk Usage AUJ\_PRD\_ABS\_APP2

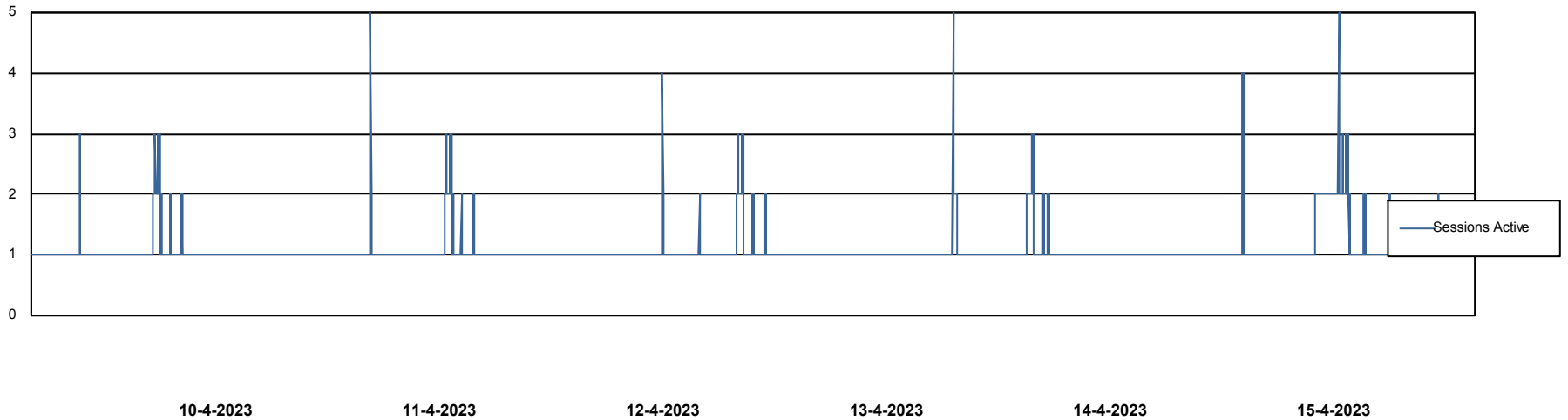
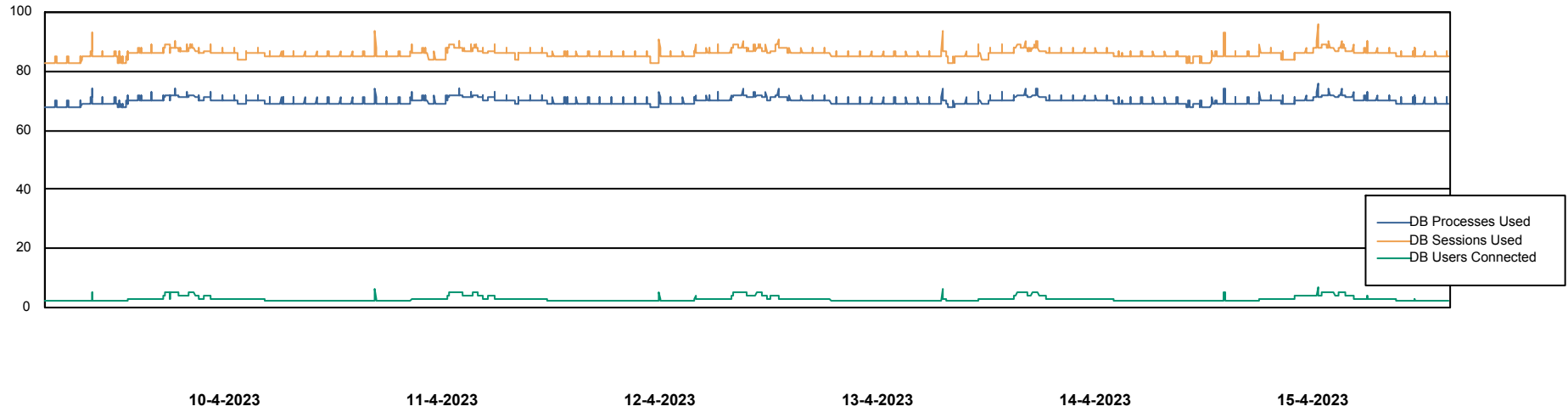
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 15-4-2023 | 84                       | 40                         | 6                         | 72                          | 85                            | 24                           |
| 14-4-2023 | 84                       | 40                         | 6                         | 72                          | 85                            | 24                           |
| 13-4-2023 | 84                       | 40                         | 6                         | 65                          | 85                            | 30                           |
| 12-4-2023 | 84                       | 40                         | 6                         | 61                          | 85                            | 33                           |
| 11-4-2023 | 84                       | 40                         | 6                         | 62                          | 85                            | 32                           |
| 10-4-2023 | 84                       | 40                         | 6                         | 63                          | 85                            | 32                           |
| 9-4-2023  | 84                       | 40                         | 6                         | 63                          | 85                            | 31                           |

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## Database Performance AUJ Prod. BI DB (PABSBI1 server)

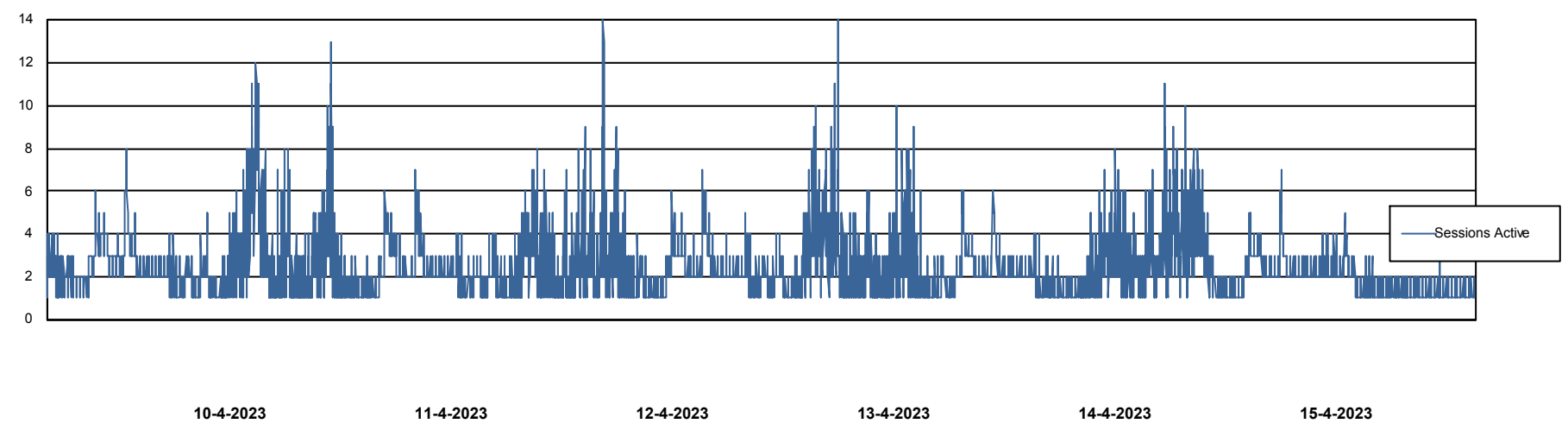
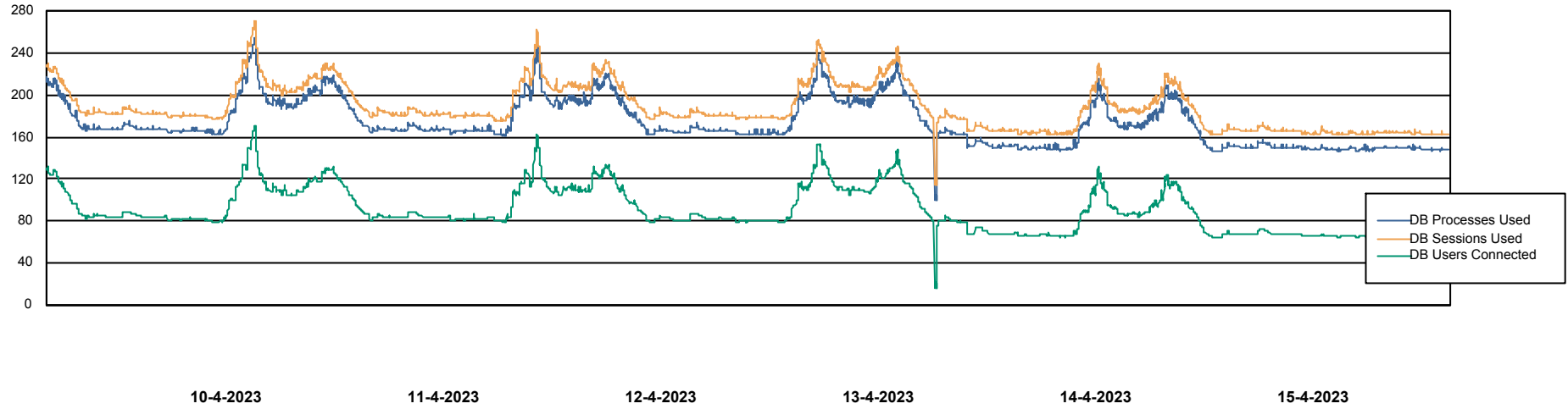


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## Database Performance AUJ\_DB1\_Primary



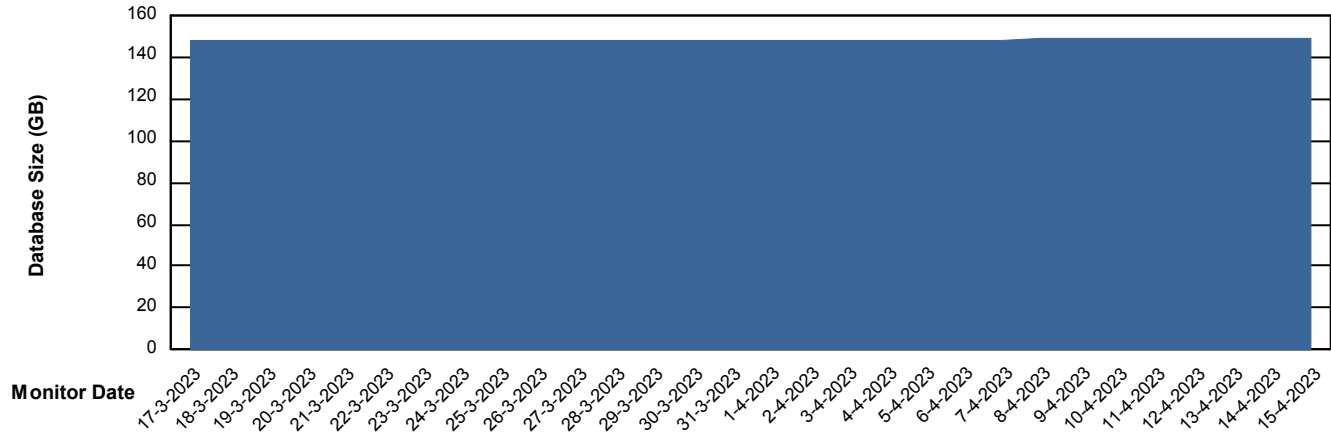
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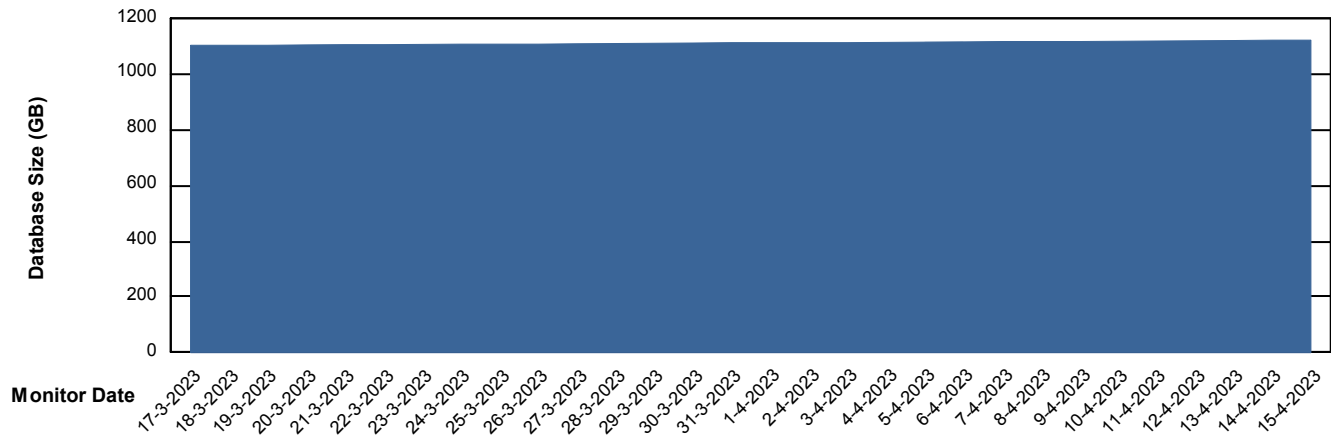
DATABASE SIZE AUJ Prod. BI DB (PABSBI1 server)

### Database growth over last month



DATABASE SIZE AUJ\_DB1\_Primary

### Database growth over last month



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Database Tablespace AUJ Prod. BI DB (PABSBI1 server)

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-4-2023 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 29            | 24            | 16              |
| 14-4-2023 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 29            | 24            | 16              |
| 13-4-2023 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 29            | 24            | 16              |
| 12-4-2023 | ABSDATA         | 146           | 122           | 17              |
|           | INDX            | 29            | 24            | 16              |
| 11-4-2023 | ABSDATA         | 146           | 122           | 17              |
|           | INDX            | 29            | 24            | 16              |
| 10-4-2023 | ABSDATA         | 146           | 122           | 17              |
|           | INDX            | 29            | 24            | 16              |
| 9-4-2023  | ABSDATA         | 146           | 122           | 17              |
|           | INDX            | 29            | 24            | 17              |

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Database Tablespace AUJ\_DB1\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-4-2023 | ABSDATA         | 622           | 523           | 16              |
|           | INDX            | 702           | 590           | 16              |
| 14-4-2023 | ABSDATA         | 622           | 523           | 16              |
|           | INDX            | 702           | 590           | 16              |
| 13-4-2023 | ABSDATA         | 622           | 523           | 16              |
|           | INDX            | 702           | 589           | 16              |
| 12-4-2023 | ABSDATA         | 622           | 522           | 16              |
|           | INDX            | 702           | 589           | 16              |
| 11-4-2023 | ABSDATA         | 622           | 522           | 16              |
|           | INDX            | 702           | 588           | 16              |
| 10-4-2023 | ABSDATA         | 622           | 521           | 16              |
|           | INDX            | 702           | 588           | 16              |
| 9-4-2023  | ABSDATA         | 622           | 521           | 16              |
|           | INDX            | 702           | 588           | 16              |

BI Status and last ETL error for AUJ Prod. BI DB (PABSBI1 server)

|                                     | ma 10/4/2023 | di 11/4/2023 | wo 12/4/2023 | do 13/4/2023 | vr 14/4/2023 | za 15/4/2023 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK           |

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| BI last ETL error for | AUJ Prod. BI DB (PABSBI1 server) |
|-----------------------|----------------------------------|
| zo, 9-04-2023         | None                             |
| wo, 12-04-2023        | None                             |
| za, 15-04-2023        | None                             |
| do, 13-04-2023        | None                             |
| di, 11-04-2023        | None                             |
| ma, 10-04-2023        | None                             |
| za, 15-04-2023        | None                             |
| ma, 10-04-2023        | None                             |
| di, 11-04-2023        | None                             |
| wo, 12-04-2023        | None                             |
| zo, 9-04-2023         | None                             |
| do, 13-04-2023        | None                             |
| vr, 14-04-2023        | None                             |
| vr, 14-04-2023        | None                             |

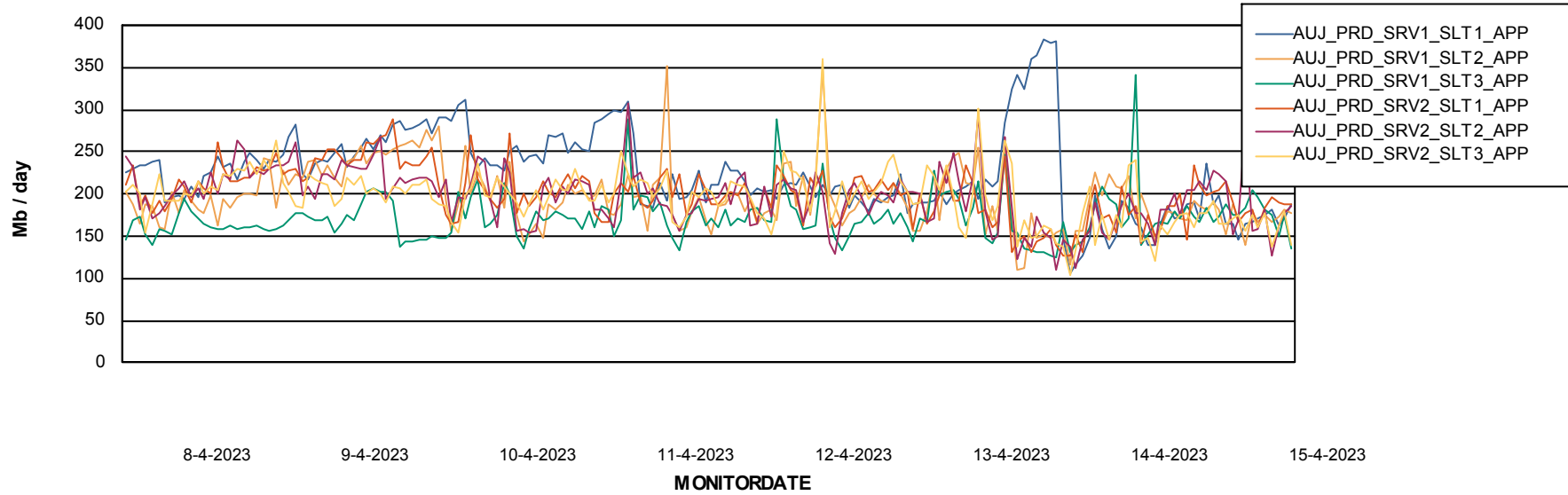
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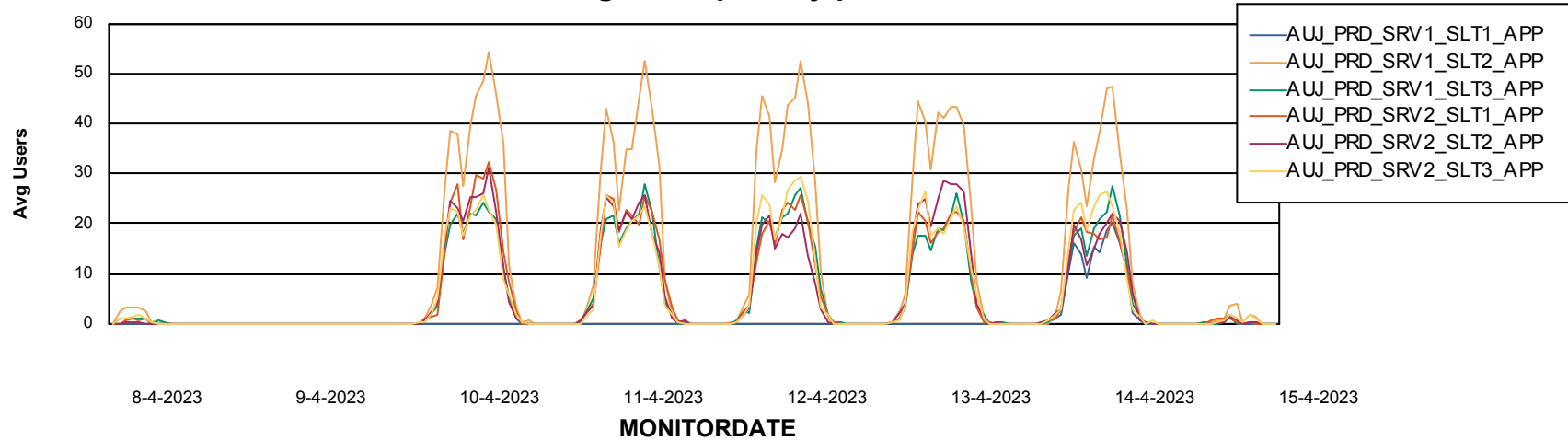


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



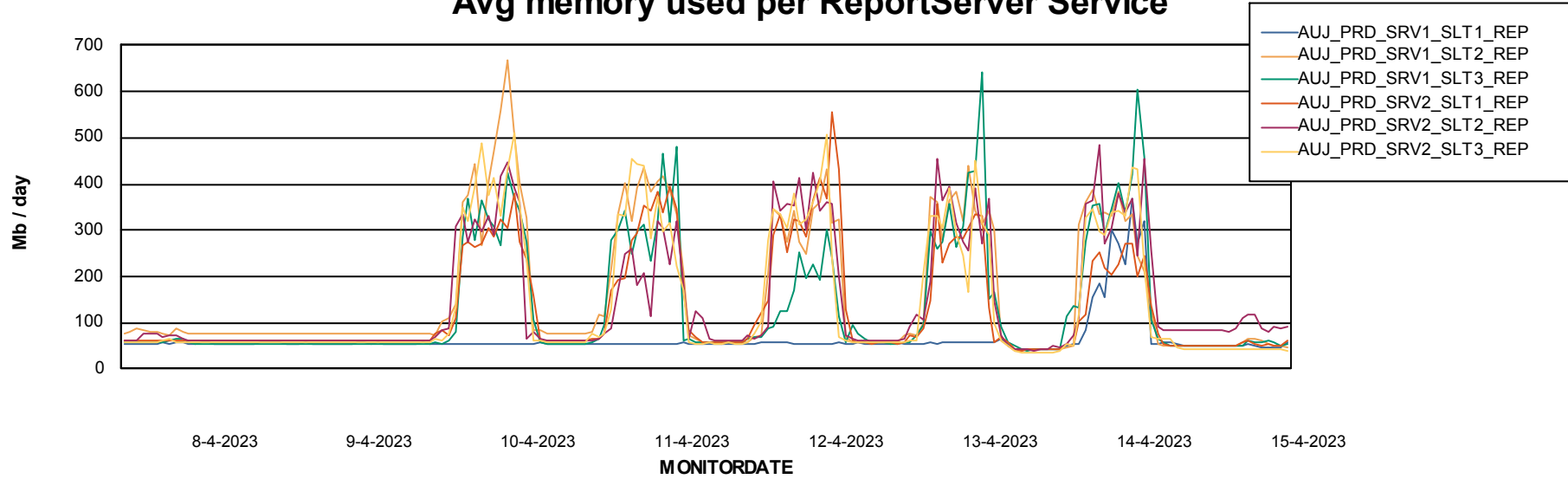
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

