

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8-4-2023	77	50	11	38	50	31
7-4-2023	77	50	11	38	50	31
6-4-2023	77	50	11	38	50	31
5-4-2023	77	50	11	39	50	31
4-4-2023	78	50	11	39	50	31
3-4-2023	78	50	11	39	50	30
2-4-2023	78	50	11	39	50	30

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8-4-2023	78	50	11	26	50	37
7-4-2023	78	50	11	26	50	37
6-4-2023	78	50	11	27	50	37
5-4-2023	78	50	11	27	50	37
4-4-2023	78	50	11	27	50	37
3-4-2023	78	50	11	27	50	36
2-4-2023	78	50	11	27	50	36

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
8-4-2023	44	50	28	28	400	289	63	50	18
7-4-2023	44	50	28	30	400	281	63	50	18
6-4-2023	44	50	28	32	400	274	63	50	18
5-4-2023	44	50	28	33	400	269	63	50	18
4-4-2023	44	50	28	34	400	263	63	50	18
3-4-2023	44	50	28	34	400	262	63	50	18
2-4-2023	44	50	28	33	400	268	63	50	18

Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
8-4-2023	75	100	25	28	400	289	59	400	164
7-4-2023	75	100	25	30	400	281	60	400	161
6-4-2023	75	100	25	32	400	274	59	400	164
5-4-2023	75	100	25	33	400	269	58	400	166
4-4-2023	75	100	25	34	400	263	58	400	167
3-4-2023	75	100	25	34	400	262	58	400	166
2-4-2023	75	100	25	33	400	268	59	400	163

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Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
8-4-2023	74	100	26	28	400	289	34	400	263
7-4-2023	74	100	26	30	400	281	33	400	266
6-4-2023	74	100	26	32	400	274	35	400	261
5-4-2023	74	100	26	33	400	269	36	400	257
4-4-2023	74	100	26	34	400	263	36	400	255
3-4-2023	74	100	26	34	400	262	37	400	253
2-4-2023	74	100	26	33	400	268	37	400	252

Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
8-4-2023	74	100	26	28	400	289	31	400	277
7-4-2023	74	100	26	30	400	281	30	400	278
6-4-2023	74	100	26	32	400	274	31	400	274
5-4-2023	74	100	26	33	400	269	31	400	276
4-4-2023	74	100	26	34	400	263	30	400	279
3-4-2023	74	100	26	34	400	262	31	400	276
2-4-2023	74	100	26	33	400	268	31	400	275

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Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
8-4-2023	65	30	11	35	50	32	28	400	289
7-4-2023	65	30	11	36	50	32	30	400	281
6-4-2023	65	30	11	37	50	32	32	400	274
5-4-2023	65	30	11	37	50	31	33	400	269
4-4-2023	65	30	11	38	50	31	34	400	263
3-4-2023	65	30	11	40	50	30	34	400	262
2-4-2023	65	30	11	41	50	30	33	400	268

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

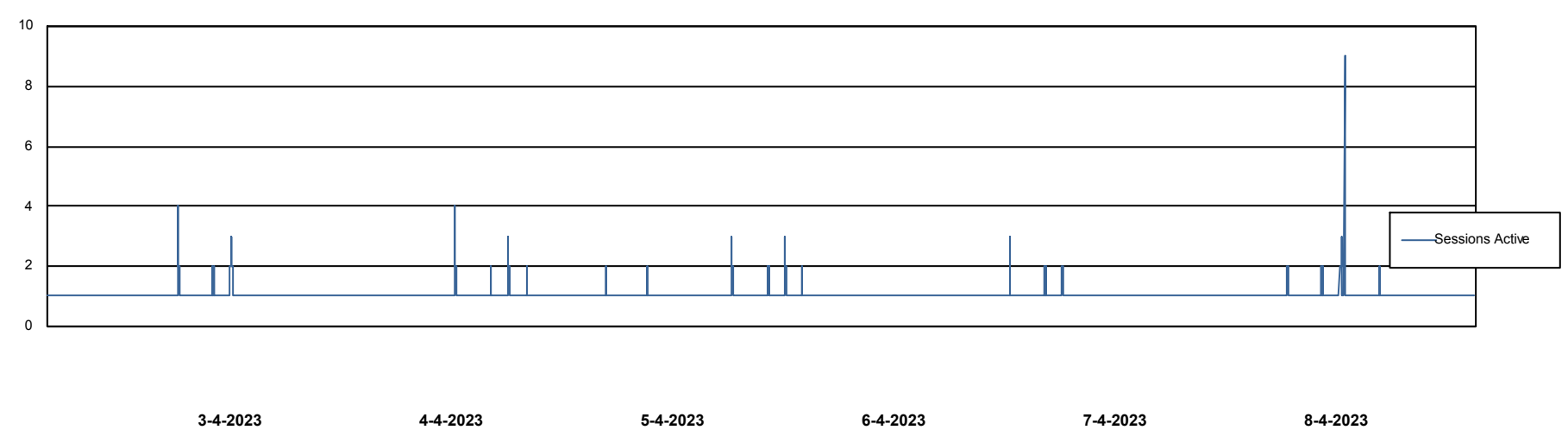
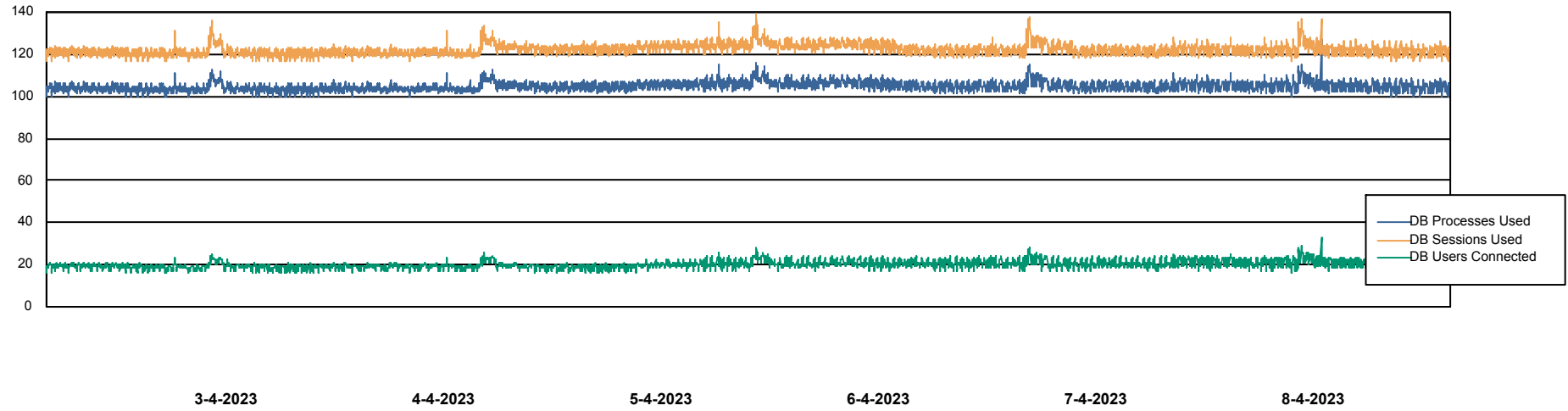
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8-4-2023	61	100	39
7-4-2023	61	100	39
6-4-2023	61	100	39
5-4-2023	62	100	38
4-4-2023	62	100	38
3-4-2023	62	100	38
2-4-2023	62	100	38

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_BI

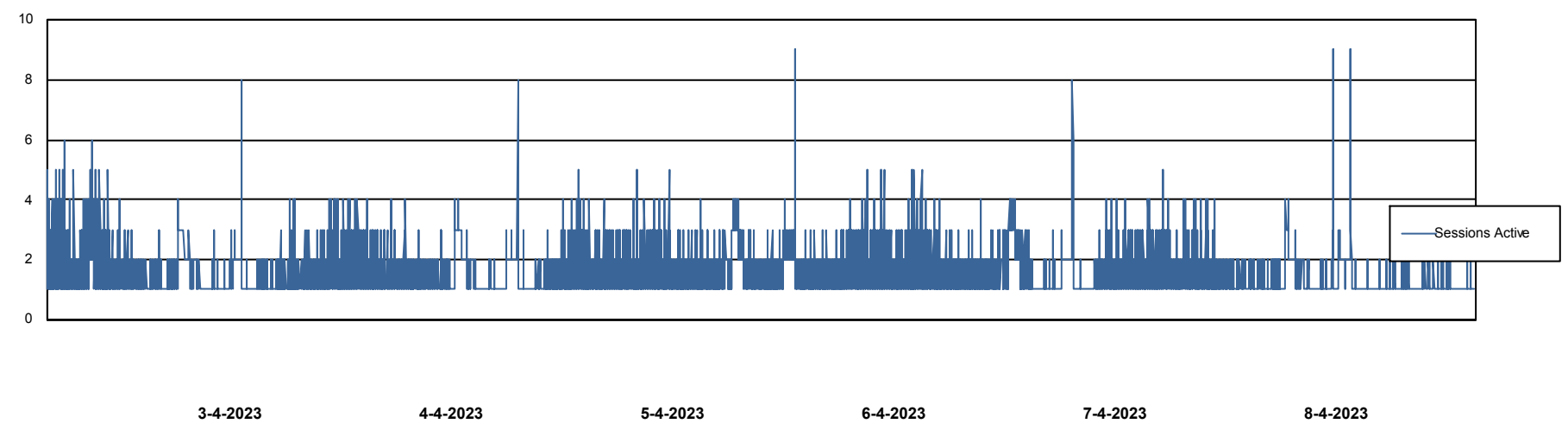
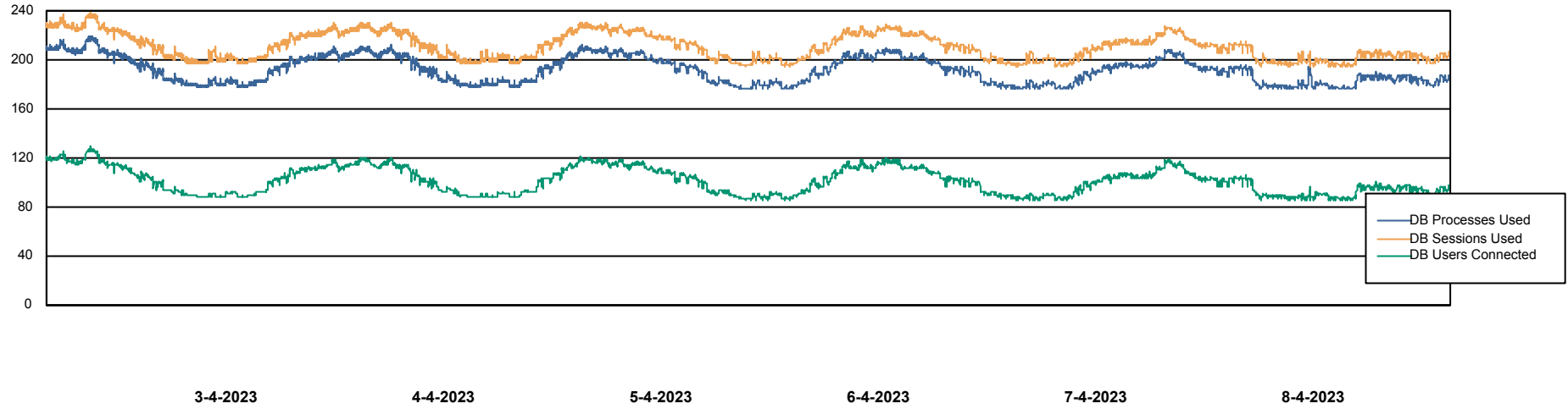


# Weekly SLA Customer Report

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## Database Performance KLHDB\_Production



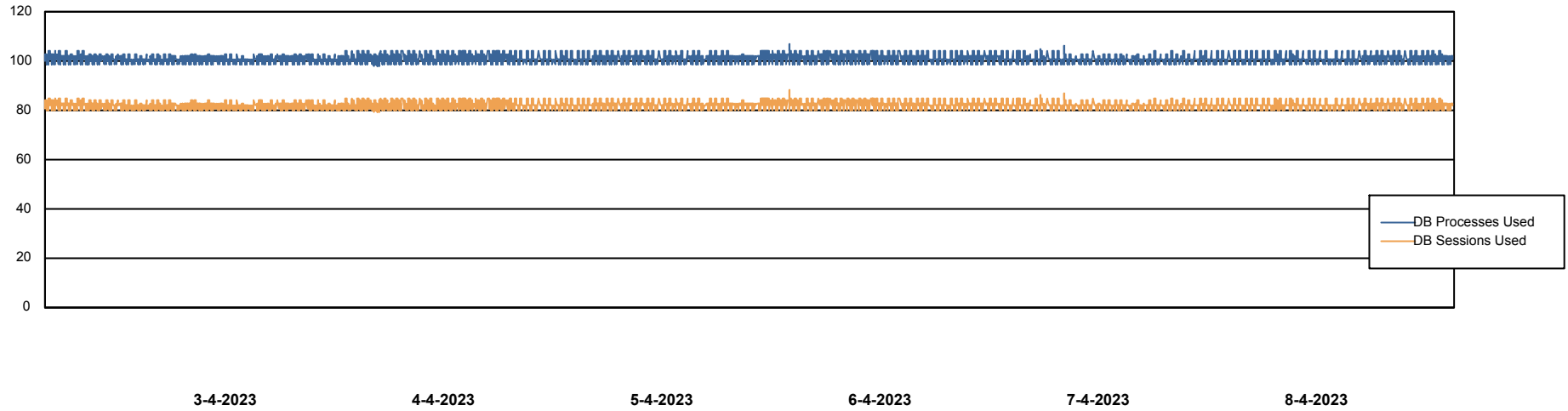
# Weekly SLA Customer Report

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## Database Performance KLHDB\_Standby

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



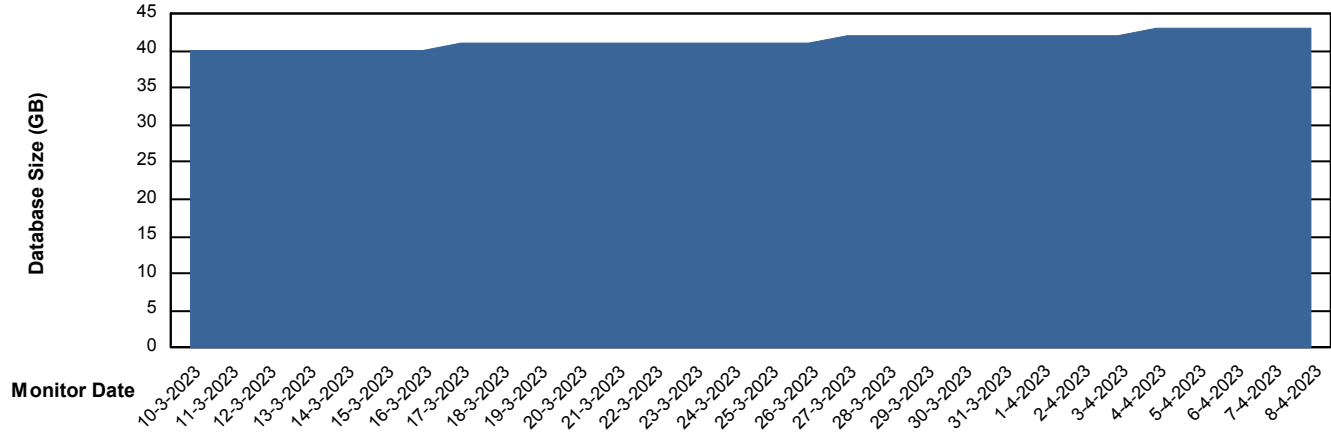
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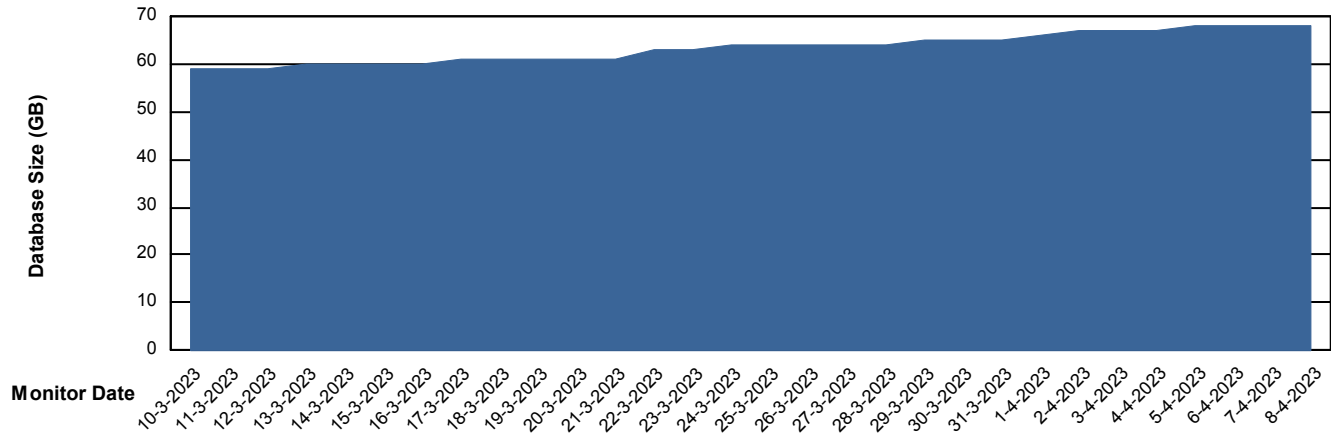
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8-4-2023	ABSDATA	20	12	42
	INDX	20	17	17
7-4-2023	ABSDATA	20	12	42
	INDX	20	17	17
6-4-2023	ABSDATA	20	12	42
	INDX	20	16	18
5-4-2023	ABSDATA	20	12	42
	INDX	20	16	18
4-4-2023	ABSDATA	20	12	42
	INDX	20	16	19
3-4-2023	ABSDATA	20	11	43
	INDX	20	16	19
2-4-2023	ABSDATA	20	11	43
	INDX	20	16	20

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Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8-4-2023	ABSDATA	70	56	21
	INDX	8	1	89
7-4-2023	ABSDATA	70	56	21
	INDX	8	1	89
6-4-2023	ABSDATA	70	55	21
	INDX	8	1	89
5-4-2023	ABSDATA	65	55	15
	INDX	8	1	89
4-4-2023	ABSDATA	65	55	16
	INDX	8	1	89
3-4-2023	ABSDATA	65	54	16
	INDX	8	1	89
2-4-2023	ABSDATA	65	54	17
	INDX	8	1	90

BI Status and last ETL error for KLHDB\_BI

	ma 3/4/2023	di 4/4/2023	wo 5/4/2023	do 6/4/2023	vr 7/4/2023	za 8/4/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	KLHDB_BI
wo, 5-04-2023	None
wo, 5-04-2023	None
za, 8-04-2023	None
ma, 3-04-2023	None
ma, 3-04-2023	None
za, 8-04-2023	None
vr, 7-04-2023	None
do, 6-04-2023	None
do, 6-04-2023	None
zo, 2-04-2023	None
zo, 2-04-2023	None
di, 4-04-2023	None
vr, 7-04-2023	None
di, 4-04-2023	None

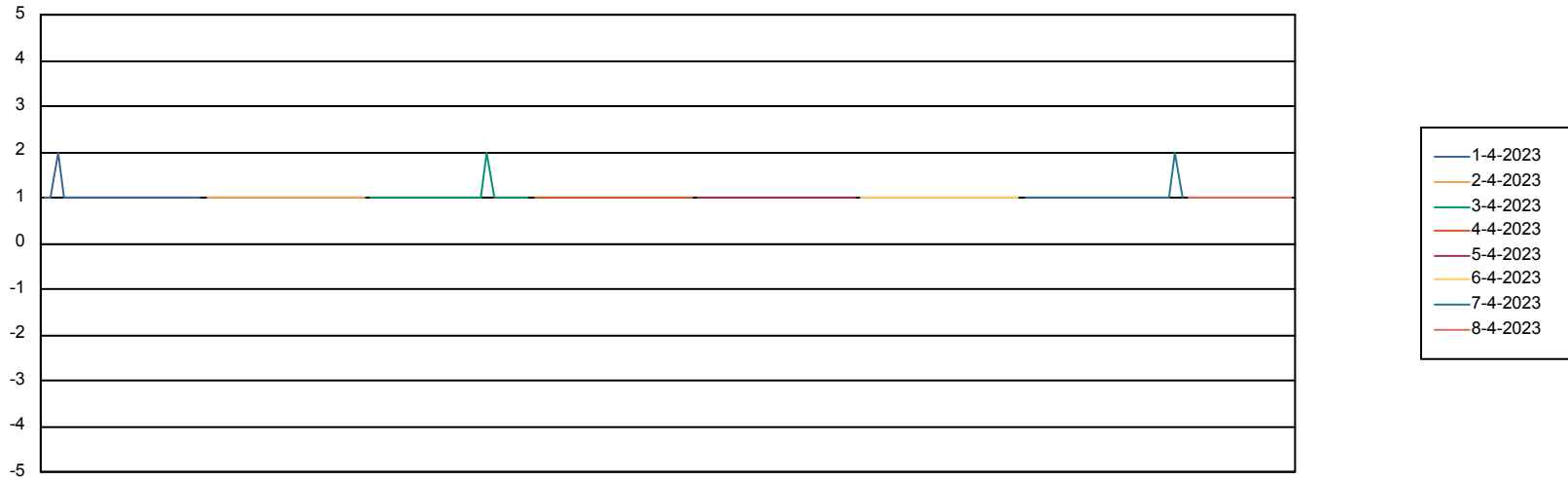
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Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



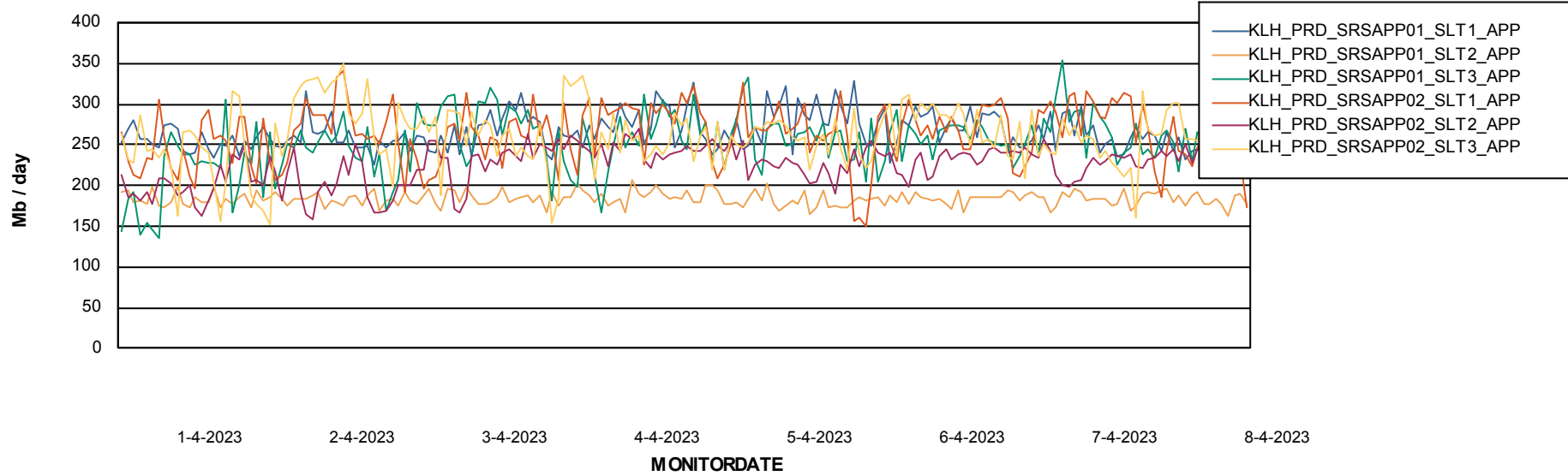
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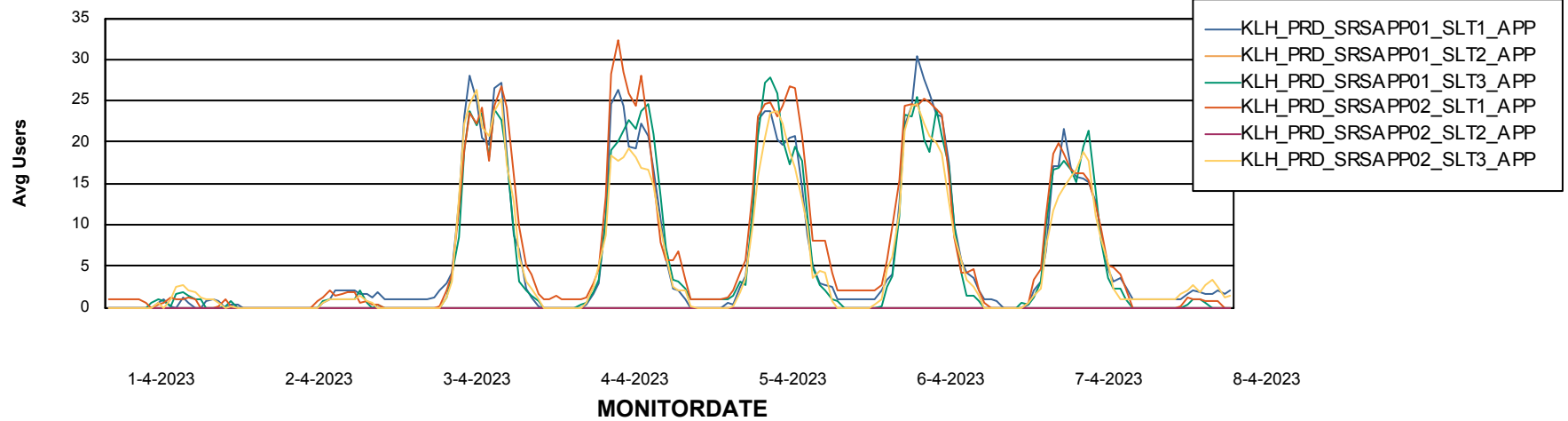


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



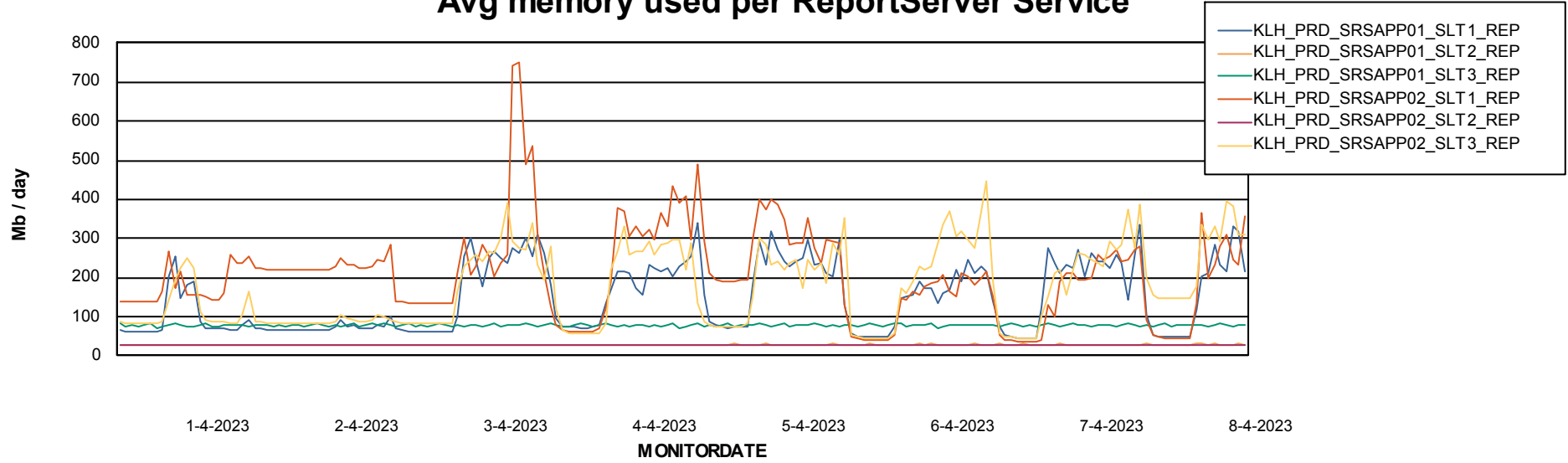
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



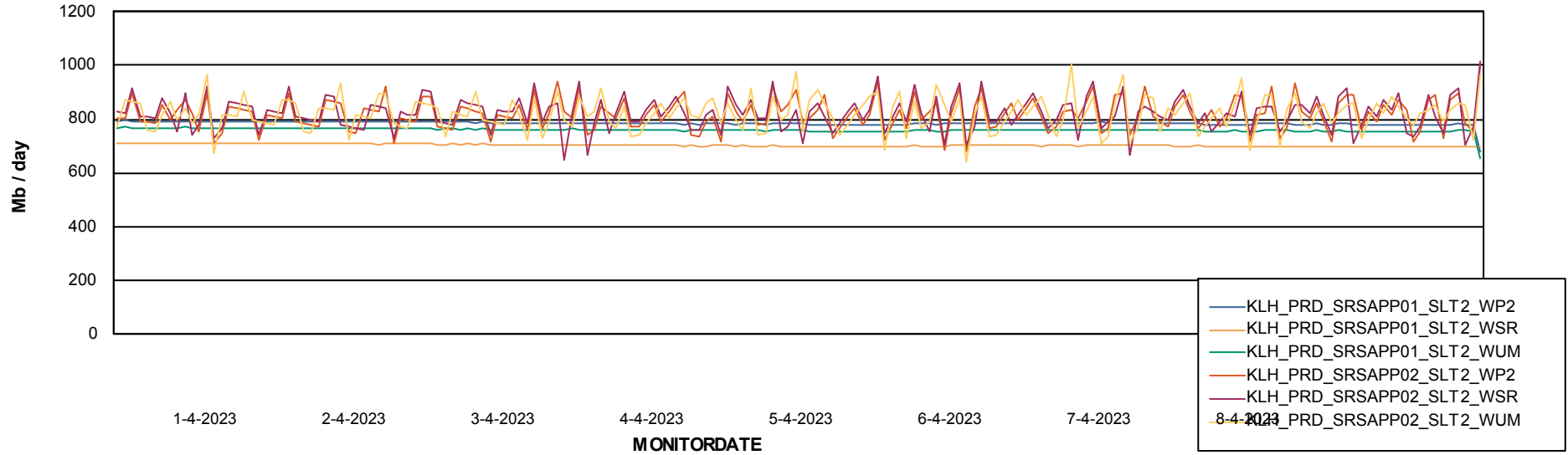
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Disaster per ABS component

