

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on J: (%)
1-4-2023	37	97	61	60	488	195	80	314	62	31
31-3-2023	38	97	60	60	488	195	80	314	62	31
30-3-2023	35	97	63	60	488	195	80	314	62	31
29-3-2023	36	97	62	61	488	193	80	314	62	31
28-3-2023	37	97	61	61	488	192	80	314	62	31
27-3-2023	37	97	61	61	488	192	80	314	62	31
26-3-2023	38	97	61	61	488	192	80	314	62	31

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
1-4-2023	46	100	53	29	800	568	83	400	69
31-3-2023	46	100	53	29	800	565	82	400	72
30-3-2023	46	100	53	29	800	565	82	400	72
29-3-2023	46	100	53	29	800	565	82	400	73
28-3-2023	46	100	53	29	800	565	83	400	67
27-3-2023	46	100	53	30	800	564	85	400	62
26-3-2023	47	100	53	29	800	564	84	400	63

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
1-4-2023	69	279	88	45	838	464	88	559	69
31-3-2023	69	279	88	45	838	464	87	559	72
30-3-2023	69	279	88	45	838	464	87	559	71
29-3-2023	68	279	88	45	838	464	87	559	73
28-3-2023	68	279	89	45	838	464	88	559	67
27-3-2023	68	279	90	45	838	464	89	559	62
26-3-2023	68	279	90	45	838	464	89	559	63

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1-4-2023	45	100	54
31-3-2023	46	100	53
30-3-2023	47	100	53
29-3-2023	47	100	52
28-3-2023	47	100	52
27-3-2023	48	100	52
26-3-2023	48	100	52

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1-4-2023	54	100	46
31-3-2023	54	100	46
30-3-2023	54	100	46
29-3-2023	54	100	45
28-3-2023	55	100	45
27-3-2023	59	100	41
26-3-2023	60	100	40

Harddisk Usage NOA\_PRD\_NovoLink

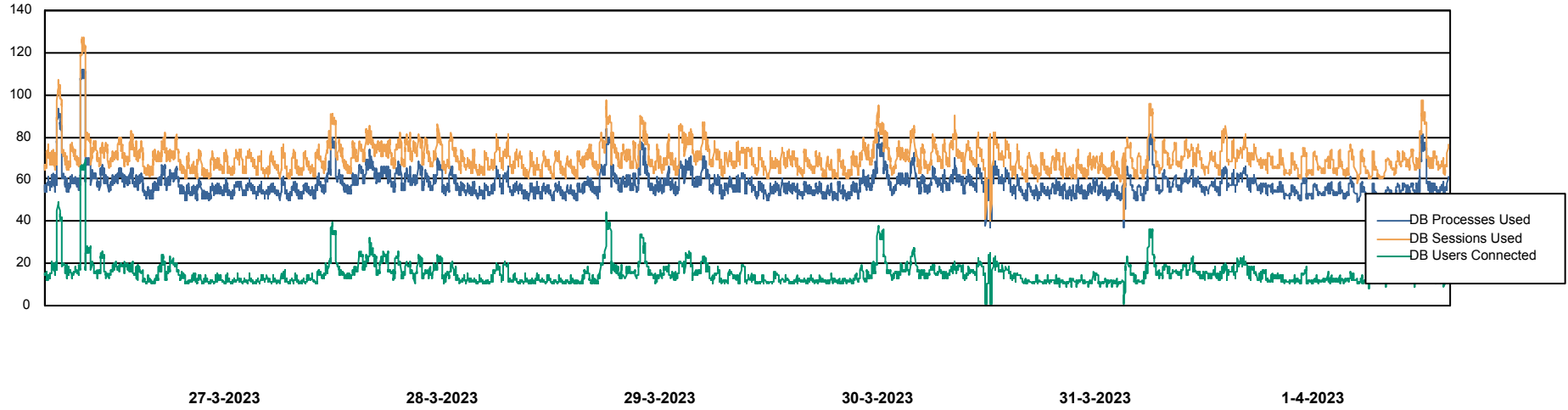
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1-4-2023	43	100	56
31-3-2023	44	100	56
30-3-2023	44	100	56
29-3-2023	44	100	56
28-3-2023	44	100	56
27-3-2023	44	100	56
26-3-2023	44	100	56

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Database Performance NOA\_BI\_NOVOBI\_Production

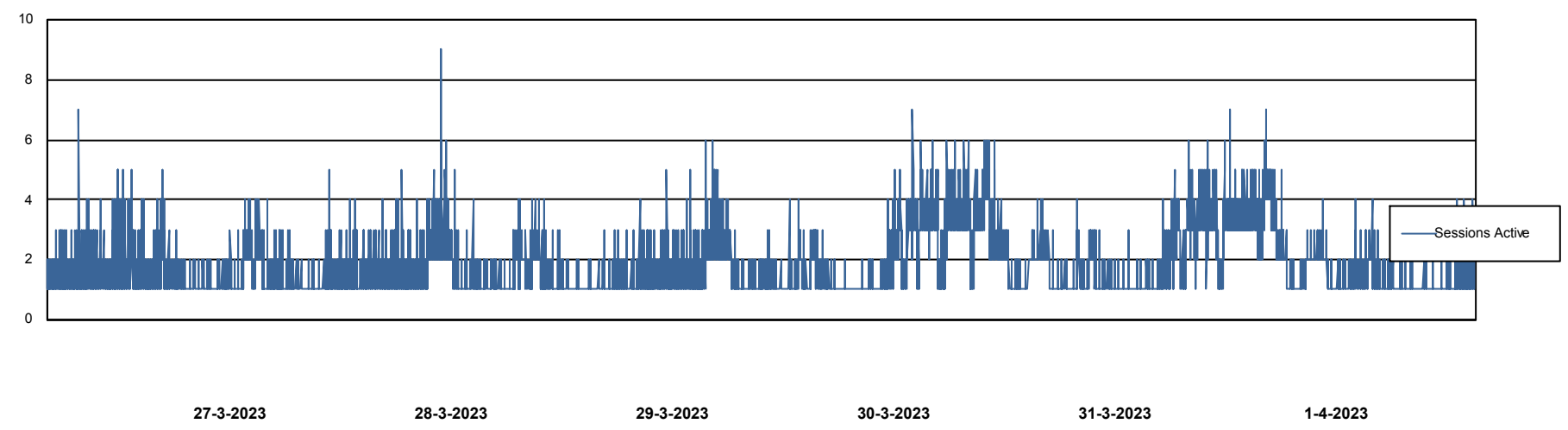
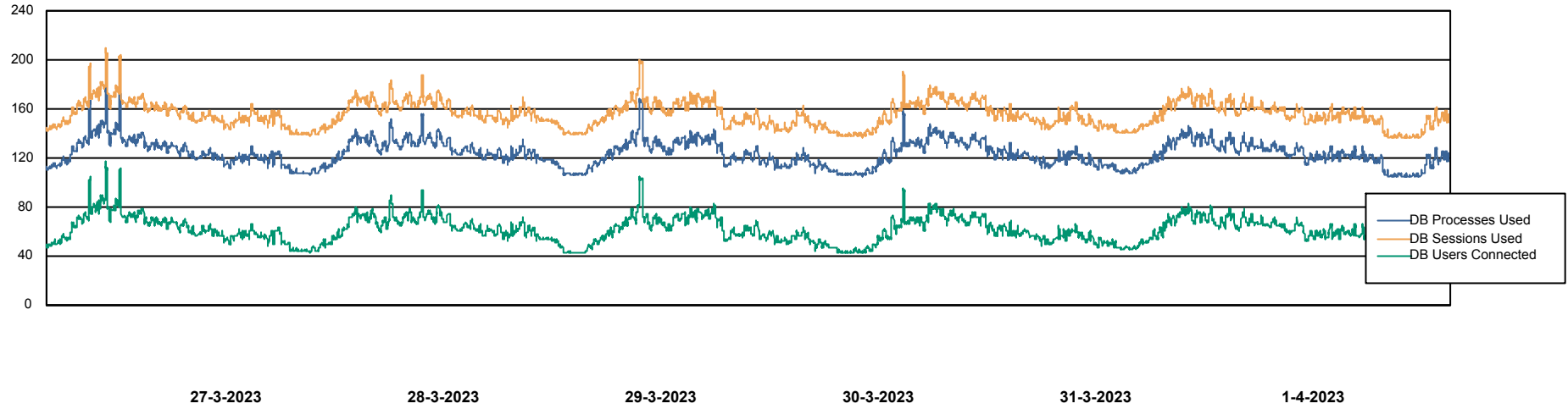


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Performance NOA\_PRD\_NovoABS01\_DB



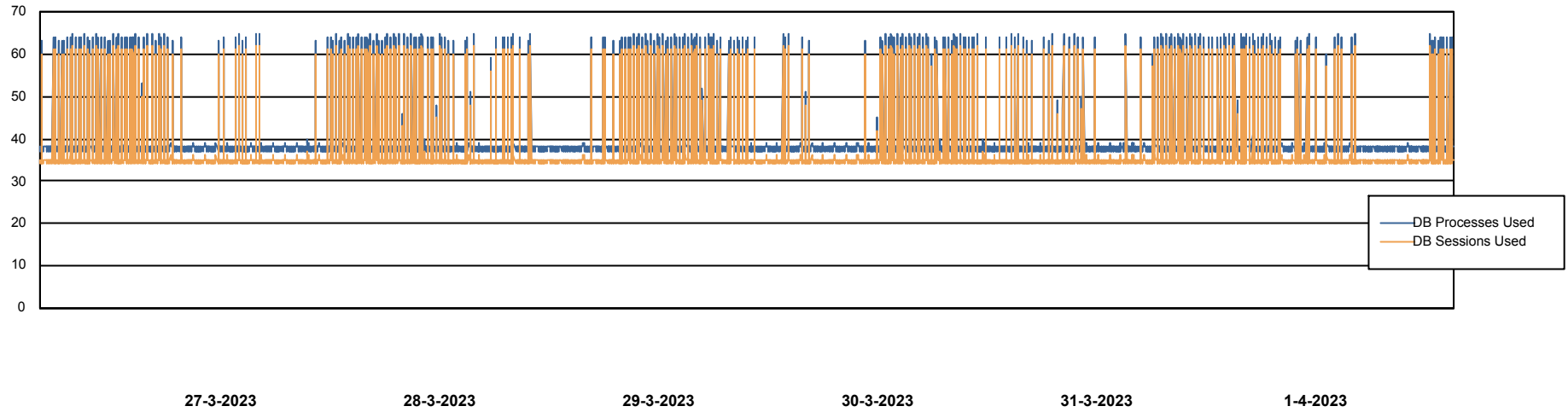
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



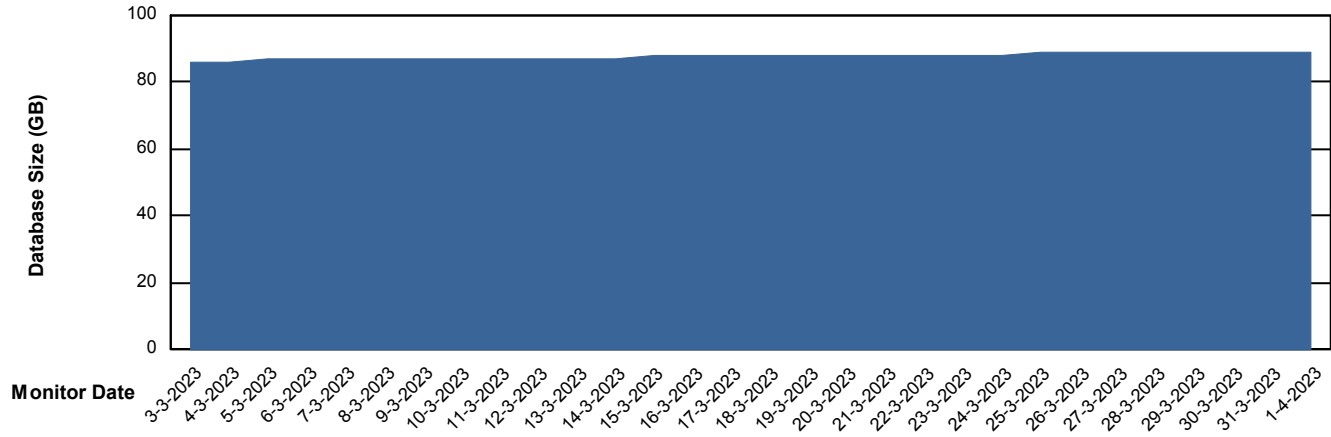
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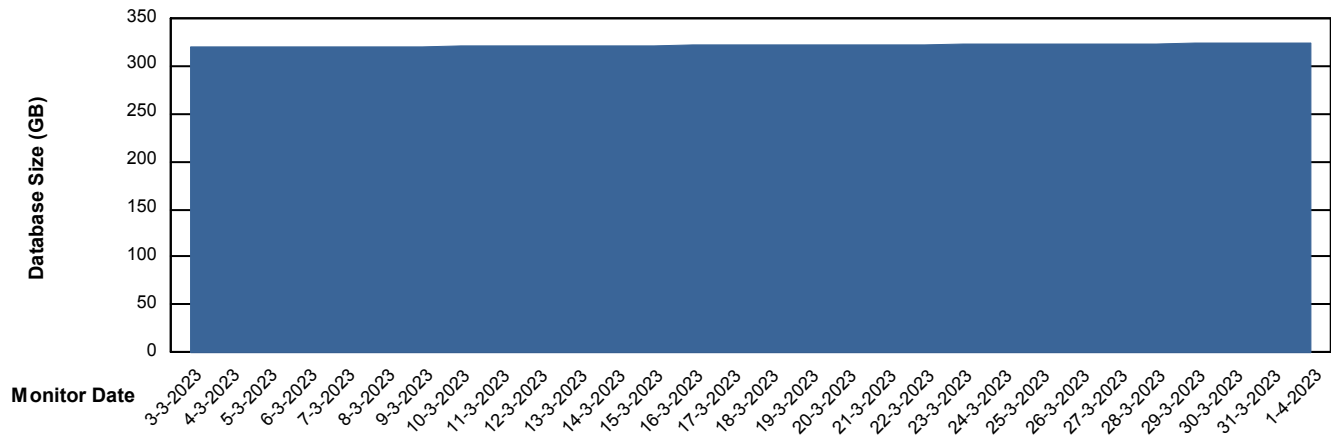
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1-4-2023	ABSDATA	43	36	17
	INDX	63	51	20
31-3-2023	ABSDATA	43	36	17
	INDX	63	51	20
30-3-2023	ABSDATA	43	36	17
	INDX	63	51	20
29-3-2023	ABSDATA	43	36	17
	INDX	63	51	20
28-3-2023	ABSDATA	43	36	17
	INDX	60	50	16
27-3-2023	ABSDATA	43	35	17
	INDX	60	50	16
26-3-2023	ABSDATA	43	35	17
	INDX	60	50	16

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1-4-2023	ABSDATA	168	121	28
	INDX	229	192	16
31-3-2023	ABSDATA	168	121	28
	INDX	229	192	16
30-3-2023	ABSDATA	168	120	28
	INDX	229	192	16
29-3-2023	ABSDATA	168	120	28
	INDX	229	191	16
28-3-2023	ABSDATA	168	120	28
	INDX	229	191	16
27-3-2023	ABSDATA	168	120	28
	INDX	229	191	16
26-3-2023	ABSDATA	168	120	28
	INDX	229	191	17

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 27/3/2023	di 28/3/2023	wo 29/3/2023	do 30/3/2023	vr 31/3/2023	za 1/4/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_BI_NOVOBI_Production
do, 30-03-2023	None
wo, 29-03-2023	None
do, 30-03-2023	None
di, 28-03-2023	None
ma, 27-03-2023	None
vr, 31-03-2023	None
za, 1-04-2023	None
za, 1-04-2023	None
zo, 26-03-2023	None
wo, 29-03-2023	None
zo, 26-03-2023	None
di, 28-03-2023	None
vr, 31-03-2023	None
ma, 27-03-2023	None



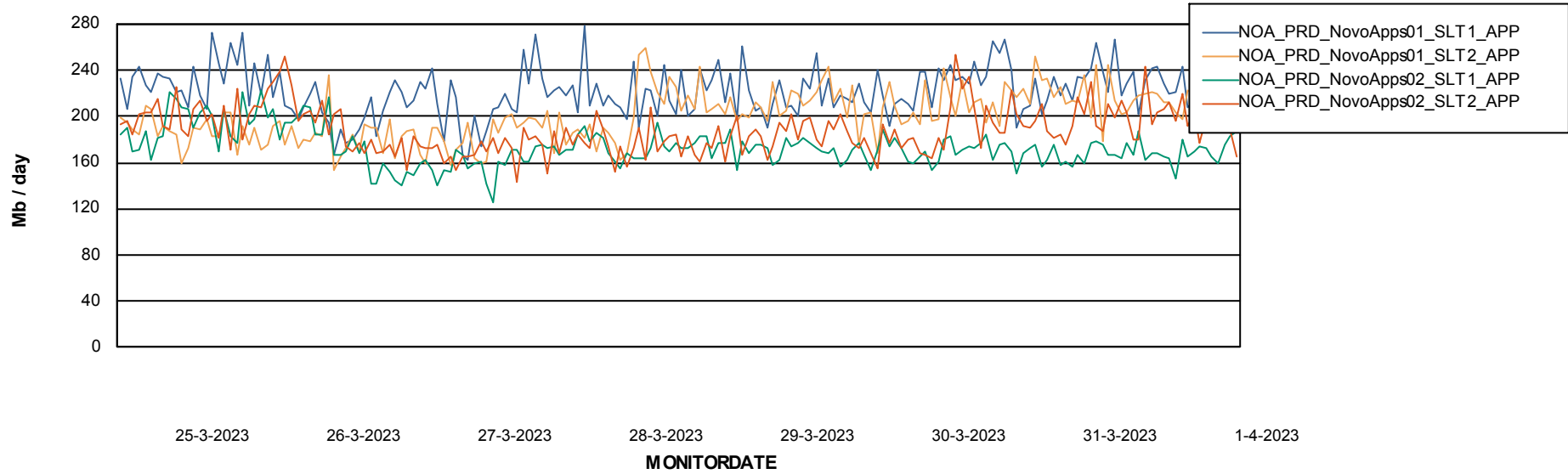
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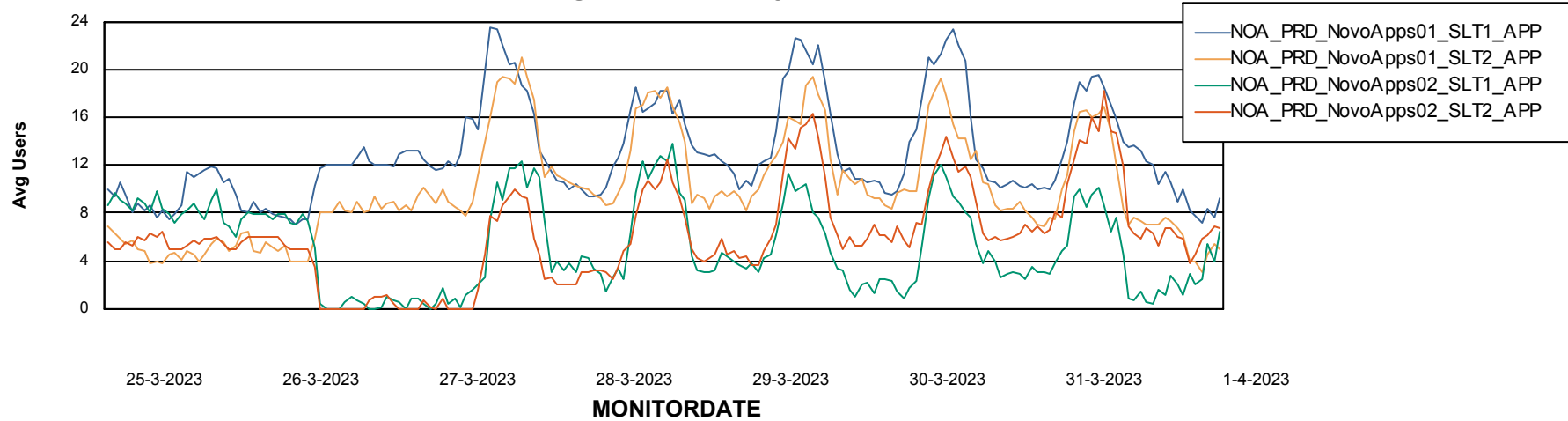


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



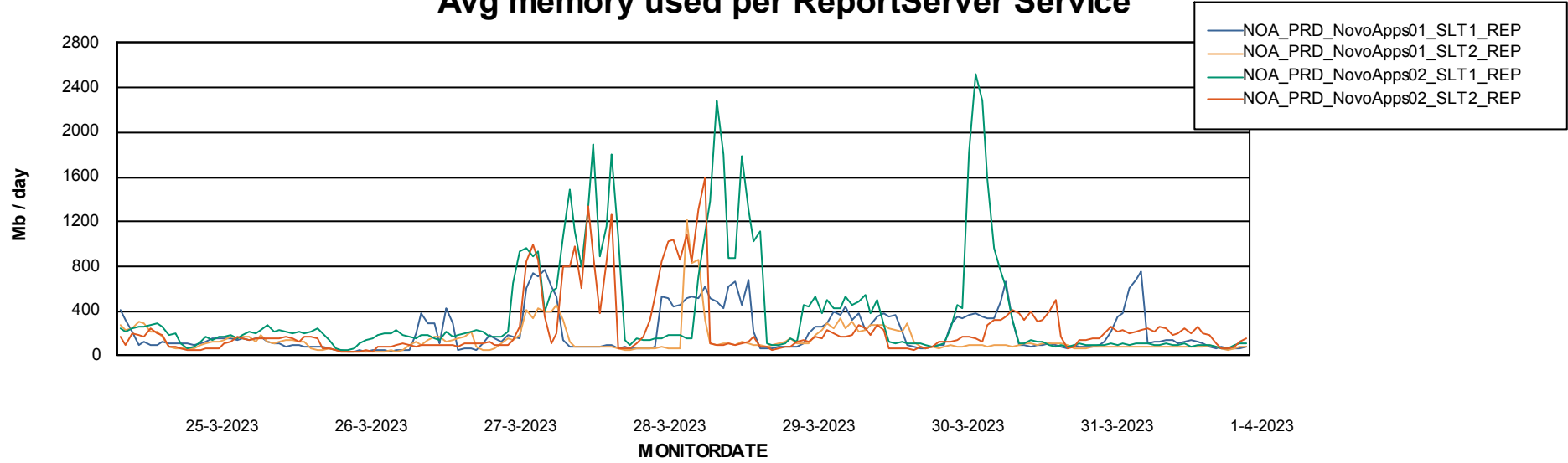
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



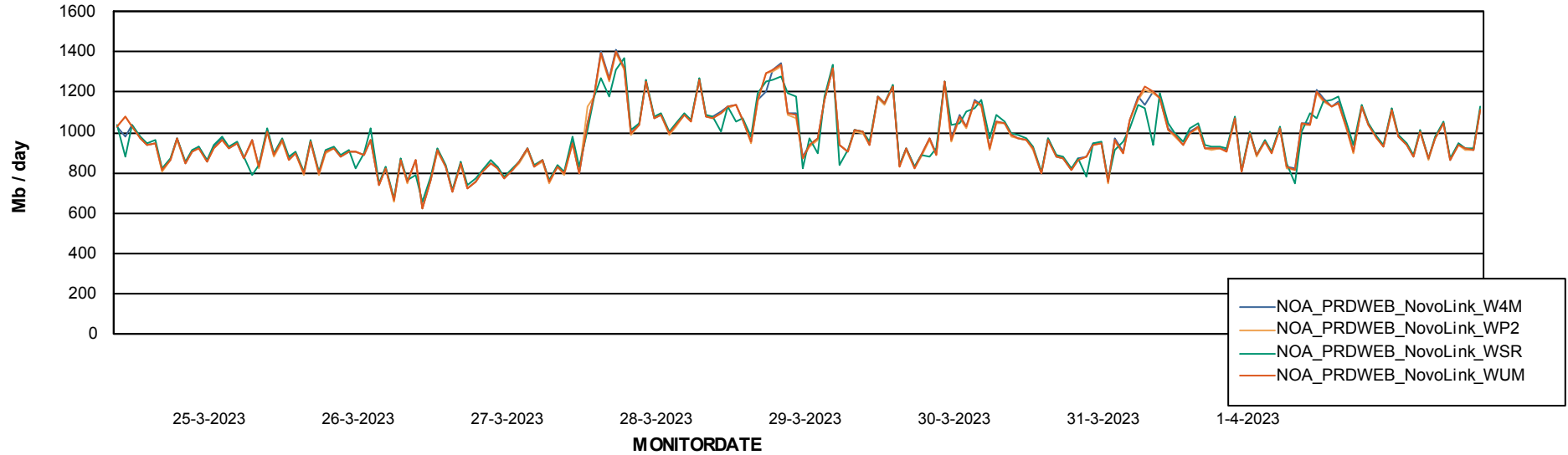
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Disaster per ABS component

