

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
25-3-2023	50	149	75	62	850	322
24-3-2023	50	149	75	63	850	318
23-3-2023	50	149	74	63	850	317
22-3-2023	51	149	73	63	850	317
21-3-2023	51	149	73	63	850	316
20-3-2023	52	149	71	63	850	313
19-3-2023	54	149	69	63	850	312

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-3-2023	26	89	66
24-3-2023	26	89	66
23-3-2023	26	89	66
22-3-2023	25	89	67
21-3-2023	24	89	68
20-3-2023	25	89	67
19-3-2023	27	89	65

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-3-2023	45	79	43
24-3-2023	45	79	43
23-3-2023	45	79	43
22-3-2023	45	79	43
21-3-2023	44	79	44
20-3-2023	45	79	44
19-3-2023	46	79	43

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-3-2023	44	79	45
24-3-2023	44	79	45
23-3-2023	44	79	45
22-3-2023	44	79	45
21-3-2023	42	79	46
20-3-2023	43	79	45
19-3-2023	45	79	44

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-3-2023	18	149	123
24-3-2023	18	149	123
23-3-2023	18	149	123
22-3-2023	18	149	122
21-3-2023	18	149	122
20-3-2023	18	149	122
19-3-2023	18	149	122

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
25-3-2023	48	149	78	48	1,536	794
24-3-2023	48	149	78	48	1,536	797
23-3-2023	48	149	78	48	1,536	793
22-3-2023	48	149	78	48	1,536	797
21-3-2023	48	149	78	48	1,536	800
20-3-2023	48	149	78	48	1,536	794
19-3-2023	48	149	78	49	1,536	782

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
25-3-2023	65	199	70	46	1,536	831
24-3-2023	65	199	70	46	1,536	828
23-3-2023	65	199	70	46	1,536	824
22-3-2023	65	199	70	46	1,536	826
21-3-2023	65	199	70	46	1,536	827
20-3-2023	65	199	70	46	1,536	826
19-3-2023	65	199	70	47	1,536	818

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-3-2023	45	79	43
24-3-2023	45	79	43
23-3-2023	45	79	43
22-3-2023	44	79	44
21-3-2023	44	79	45
20-3-2023	45	79	44
19-3-2023	47	79	42

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-3-2023	42	79	46
24-3-2023	42	79	46
23-3-2023	42	79	46
22-3-2023	42	79	46
21-3-2023	41	79	47
20-3-2023	42	79	46
19-3-2023	43	79	45

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-3-2023	33	149	99
24-3-2023	36	149	96
23-3-2023	37	149	94
22-3-2023	37	149	95
21-3-2023	37	149	94
20-3-2023	37	149	94
19-3-2023	37	149	94

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Harddisk Usage JSG_PRD_WORF

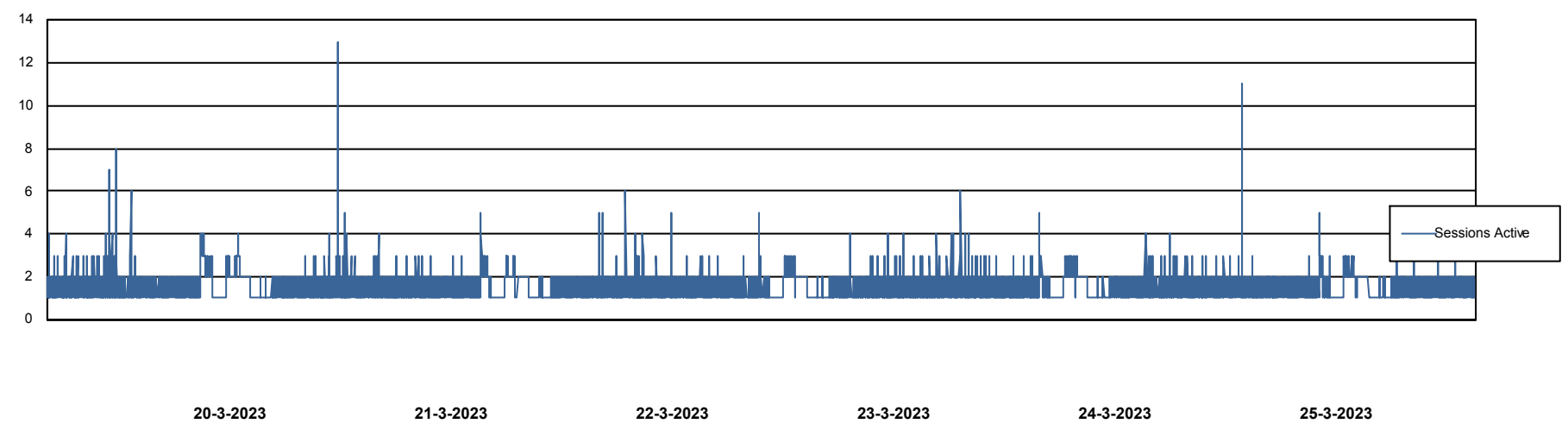
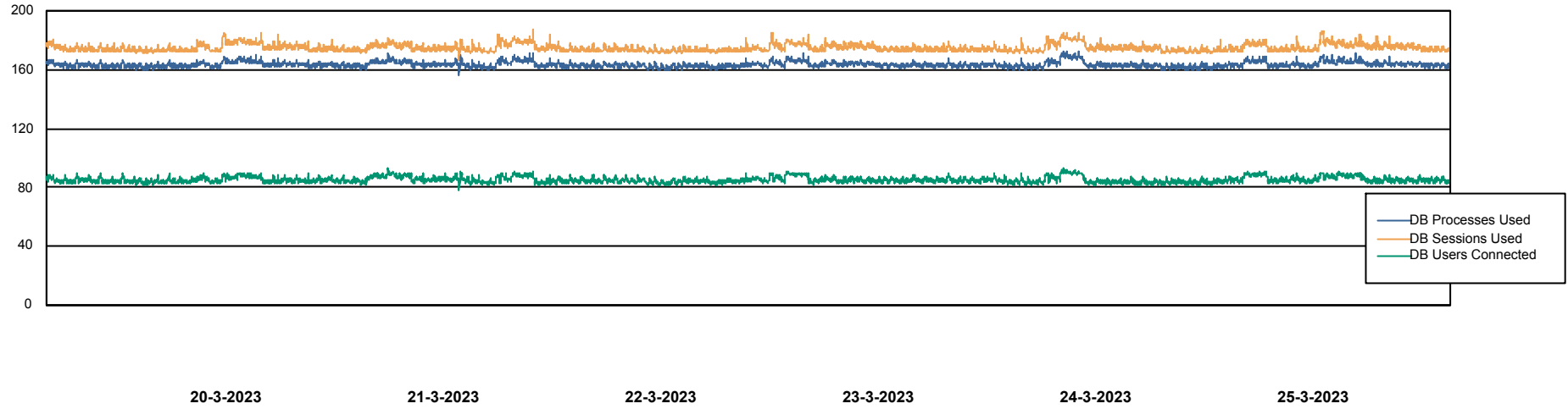
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
25-3-2023	59	149	62
24-3-2023	59	149	62
23-3-2023	59	149	62
22-3-2023	59	149	62
21-3-2023	59	149	62
20-3-2023	59	149	62
19-3-2023	59	149	62

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Database Performance JSG_PRD_BASHIR_DB



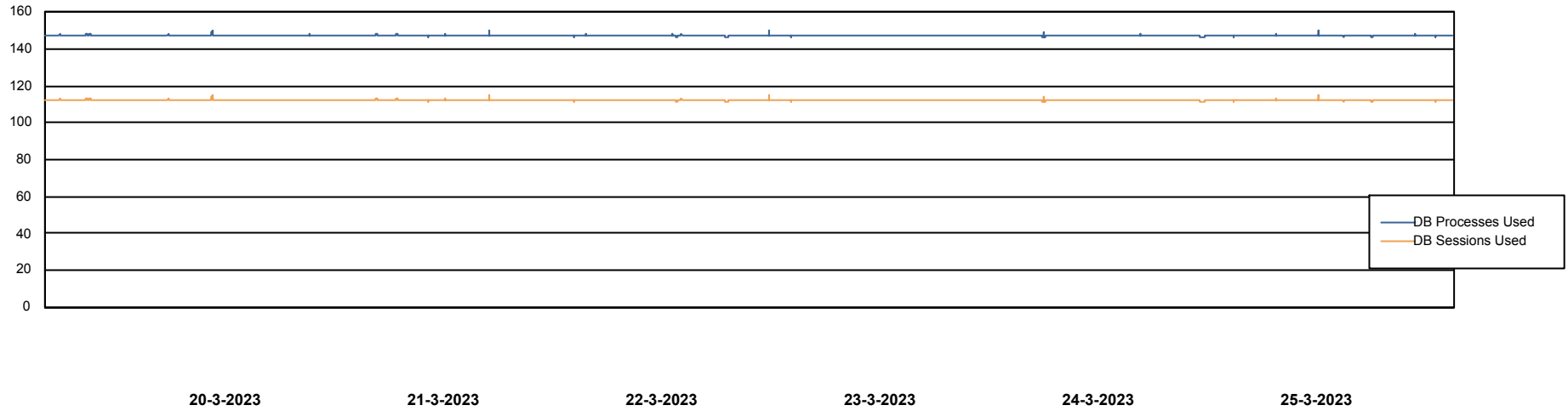
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

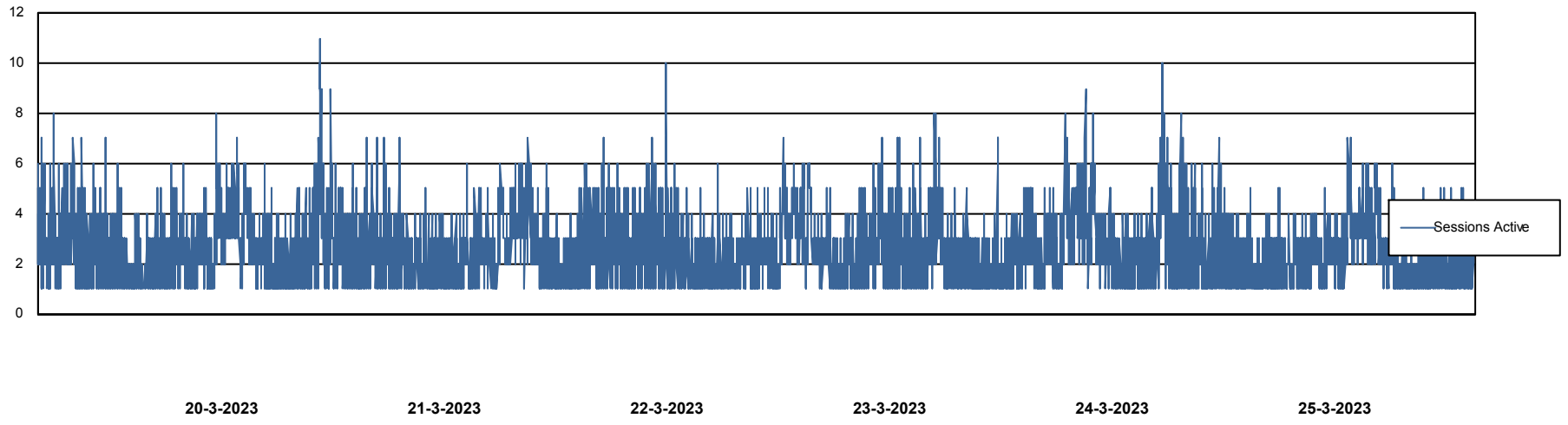
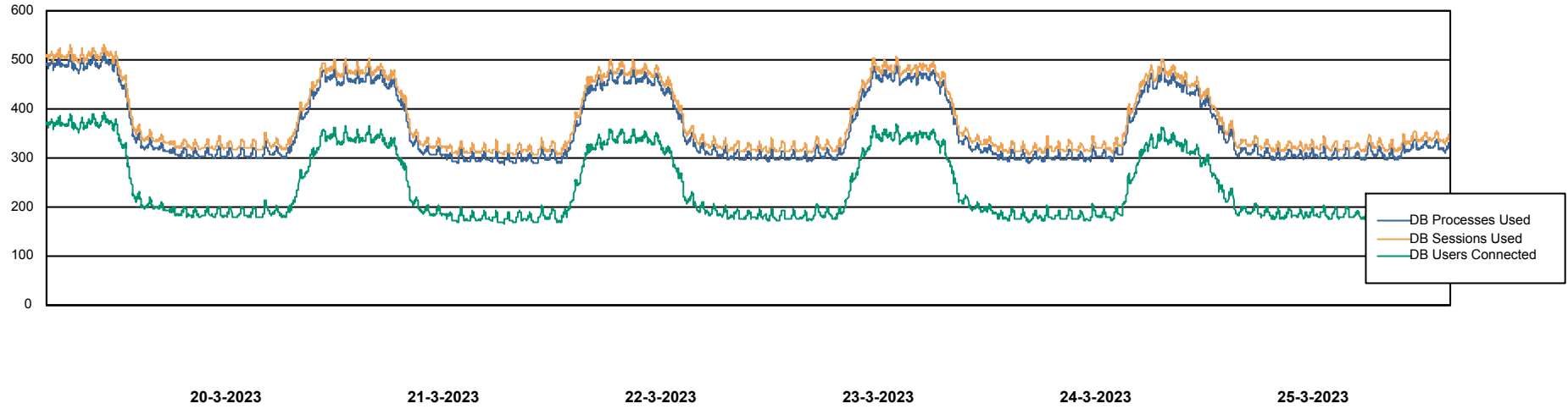


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Database Performance JSG_PRD_RIKER_DB



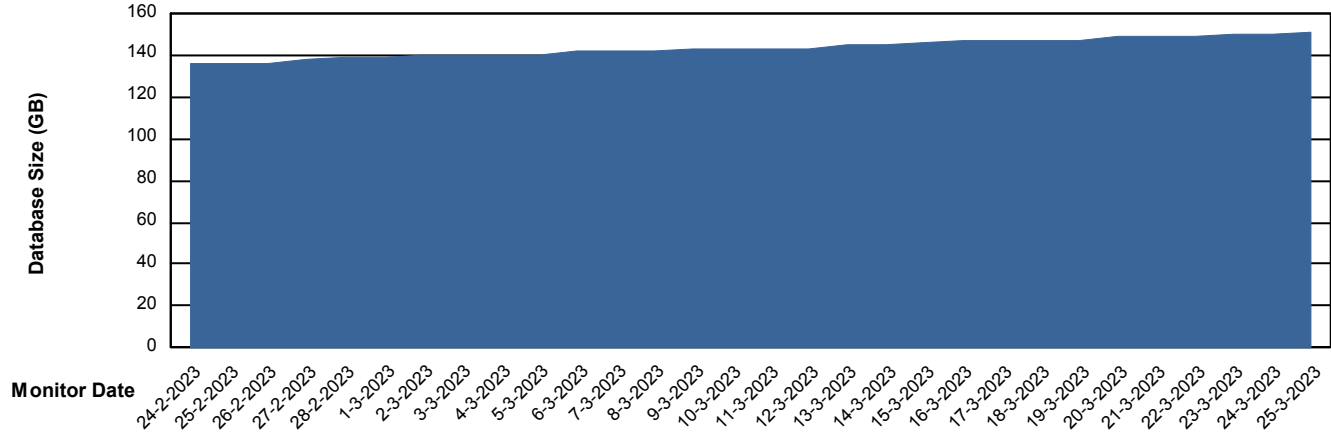
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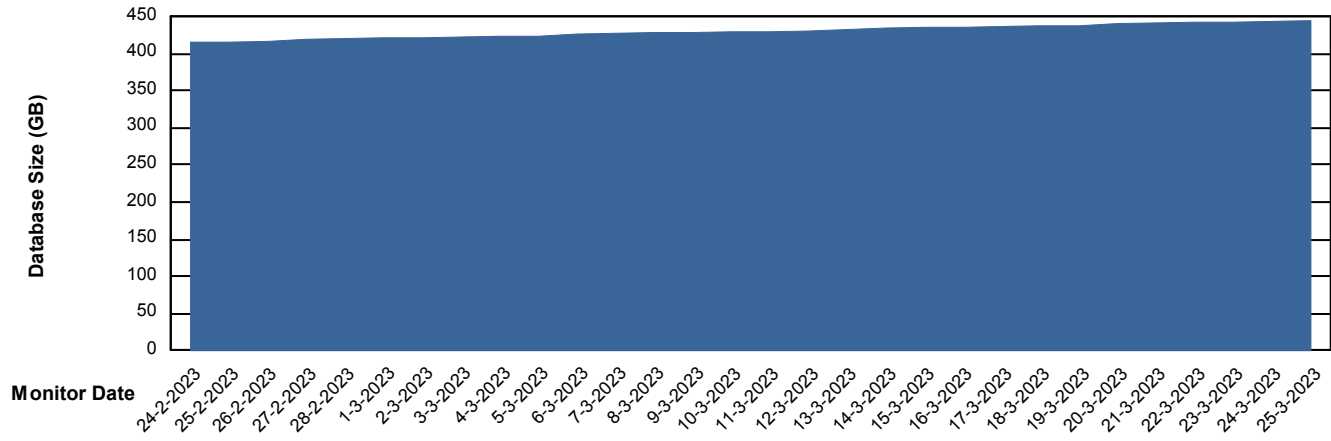
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
25-3-2023	ABSDATA	92	75	18
	INDX	87	73	16
24-3-2023	ABSDATA	92	75	18
	INDX	87	73	17
23-3-2023	ABSDATA	92	75	18
	INDX	87	72	17
22-3-2023	ABSDATA	92	75	18
	INDX	87	72	17
21-3-2023	ABSDATA	92	75	18
	INDX	87	72	17
20-3-2023	ABSDATA	92	75	19
	INDX	84	72	15
19-3-2023	ABSDATA	92	74	19
	INDX	84	71	16

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
25-3-2023	ABSDATA	602	404	33
	INDX	25	20	19
24-3-2023	ABSDATA	602	404	33
	INDX	25	20	19
23-3-2023	ABSDATA	602	402	33
	INDX	25	20	19
22-3-2023	ABSDATA	602	402	33
	INDX	25	20	20
21-3-2023	ABSDATA	602	402	33
	INDX	25	20	20
20-3-2023	ABSDATA	602	400	33
	INDX	25	20	20
19-3-2023	ABSDATA	602	398	34
	INDX	25	20	21

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 20/3/2023	di 21/3/2023	wo 22/3/2023	do 23/3/2023	vr 24/3/2023	za 25/3/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
di, 21-03-2023	None
wo, 22-03-2023	None
za, 25-03-2023	None
vr, 24-03-2023	None
za, 25-03-2023	None
zo, 19-03-2023	None
wo, 22-03-2023	None
do, 23-03-2023	None
zo, 19-03-2023	None
ma, 20-03-2023	None
di, 21-03-2023	None
do, 23-03-2023	None
vr, 24-03-2023	None
ma, 20-03-2023	None

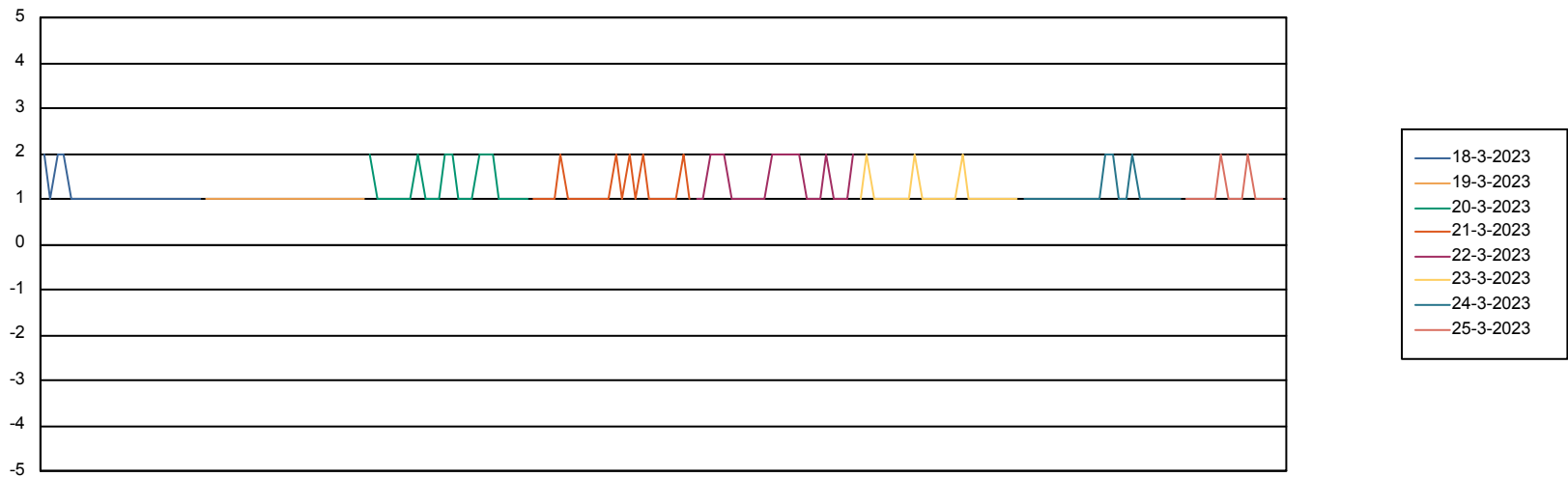
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



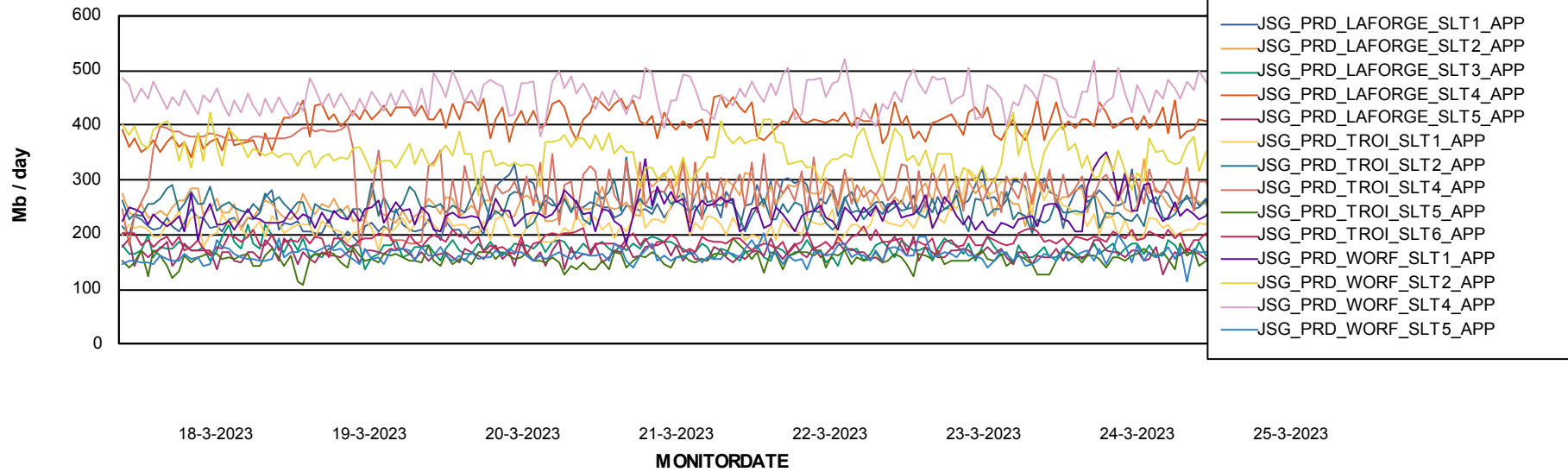
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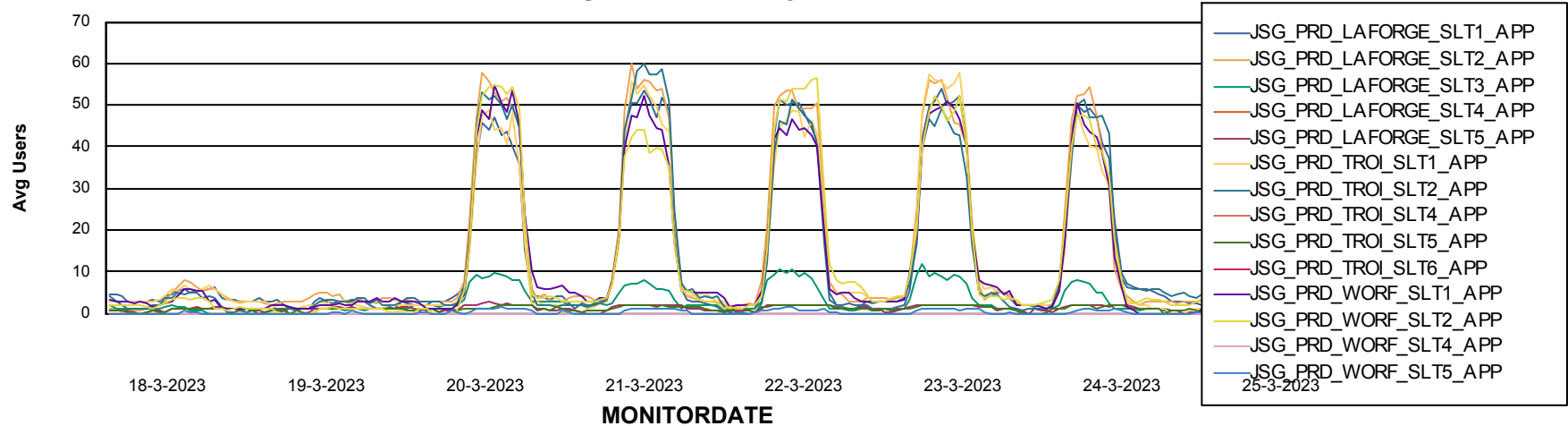


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



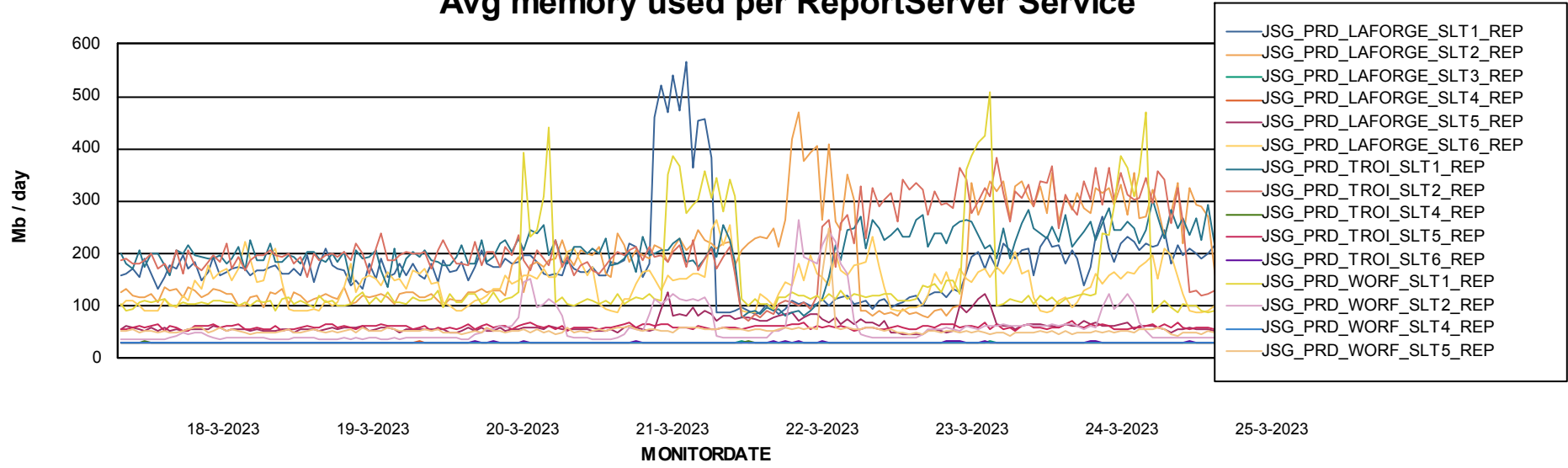
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



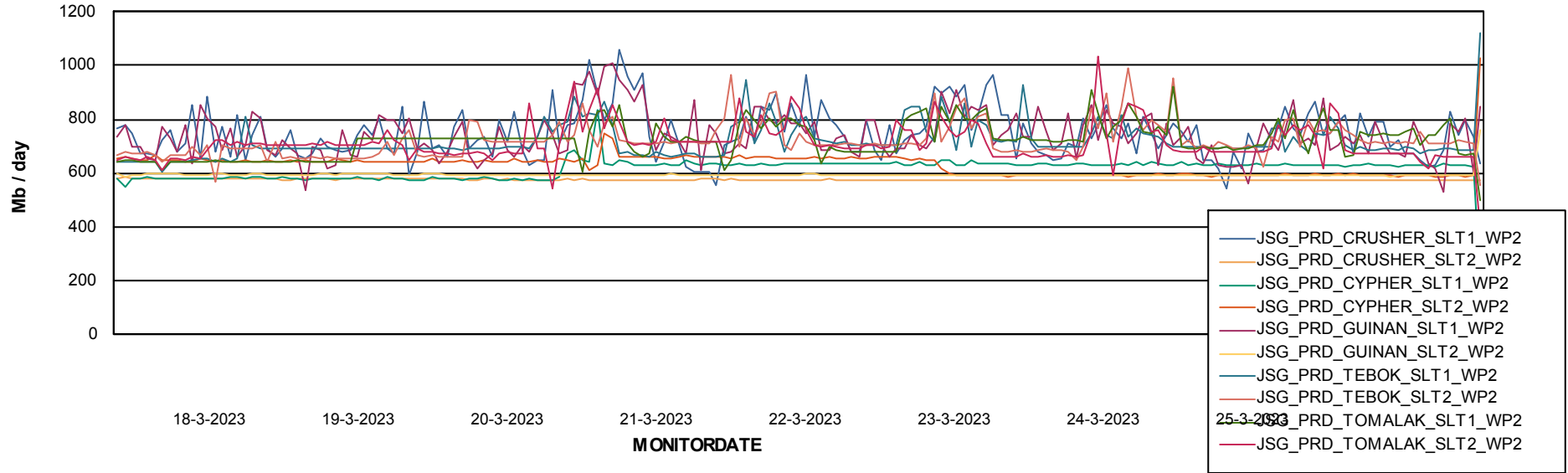
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ABSSolute Web Component Services

Avg memory used per ABS Web component

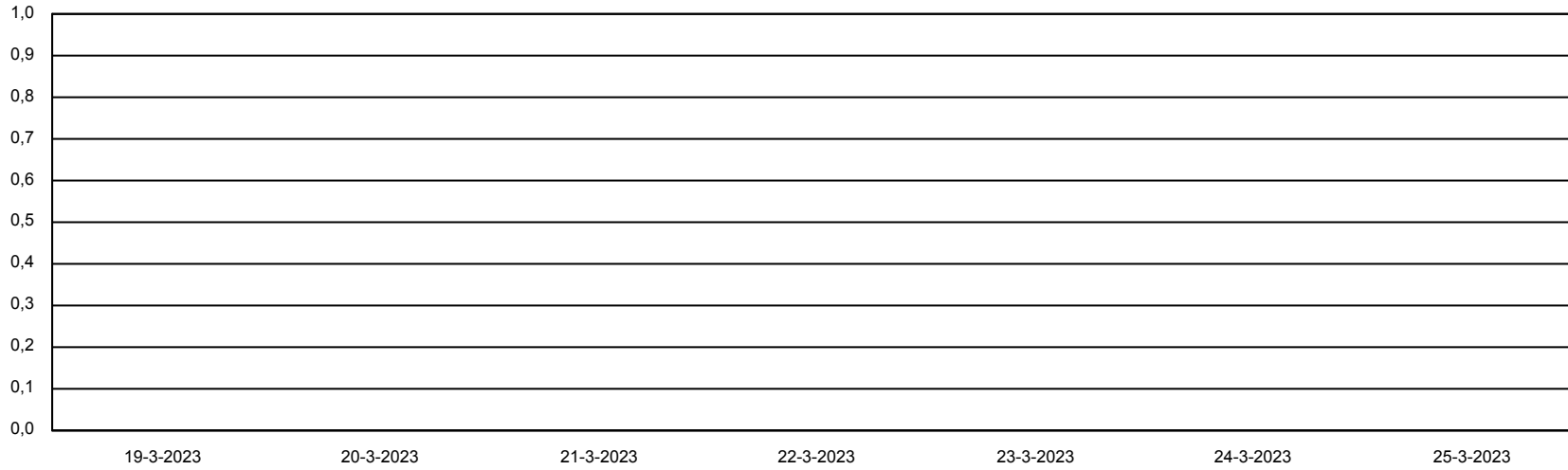


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP