

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
18-3-2023	53	149	70	63	850	316
17-3-2023	53	149	70	63	850	312
16-3-2023	53	149	71	63	850	312
15-3-2023	53	149	70	63	850	312
14-3-2023	54	149	69	63	850	312
13-3-2023	54	149	69	64	850	310
12-3-2023	54	149	68	64	850	309

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-3-2023	27	89	65
17-3-2023	27	89	65
16-3-2023	27	89	65
15-3-2023	27	89	65
14-3-2023	27	89	65
13-3-2023	27	89	65
12-3-2023	27	89	65

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-3-2023	46	79	43
17-3-2023	45	79	44
16-3-2023	45	79	44
15-3-2023	45	79	44
14-3-2023	44	79	44
13-3-2023	44	79	44
12-3-2023	44	79	44

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-3-2023	45	79	44
17-3-2023	45	79	44
16-3-2023	45	79	44
15-3-2023	45	79	44
14-3-2023	45	79	43
13-3-2023	46	79	43
12-3-2023	46	79	43

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-3-2023	18	149	122
17-3-2023	18	149	122
16-3-2023	18	149	122
15-3-2023	18	149	122
14-3-2023	18	149	122
13-3-2023	18	149	122
12-3-2023	18	149	122

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
18-3-2023	48	149	78	48	1,536	792
17-3-2023	48	149	78	48	1,536	797
16-3-2023	48	149	78	48	1,536	799
15-3-2023	48	149	78	47	1,536	810
14-3-2023	43	149	85	48	1,536	801
13-3-2023	41	149	88	48	1,536	793
12-3-2023	41	149	88	49	1,536	780

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
18-3-2023	65	199	70	46	1,536	829
17-3-2023	65	199	70	46	1,536	826
16-3-2023	65	199	70	46	1,536	825
15-3-2023	65	199	70	46	1,536	828
14-3-2023	52	199	95	46	1,536	828
13-3-2023	47	199	106	46	1,536	825
12-3-2023	47	199	106	47	1,536	817

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-3-2023	47	79	42
17-3-2023	47	79	42
16-3-2023	47	79	42
15-3-2023	47	79	42
14-3-2023	47	79	42
13-3-2023	47	79	42
12-3-2023	47	79	42

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-3-2023	43	79	45
17-3-2023	43	79	45
16-3-2023	43	79	45
15-3-2023	43	79	45
14-3-2023	44	79	45
13-3-2023	44	79	45
12-3-2023	43	79	45

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-3-2023	37	149	94
17-3-2023	37	149	94
16-3-2023	37	149	94
15-3-2023	37	149	93
14-3-2023	38	149	93
13-3-2023	38	149	93
12-3-2023	38	149	93

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Harddisk Usage JSG_PRD_WORF

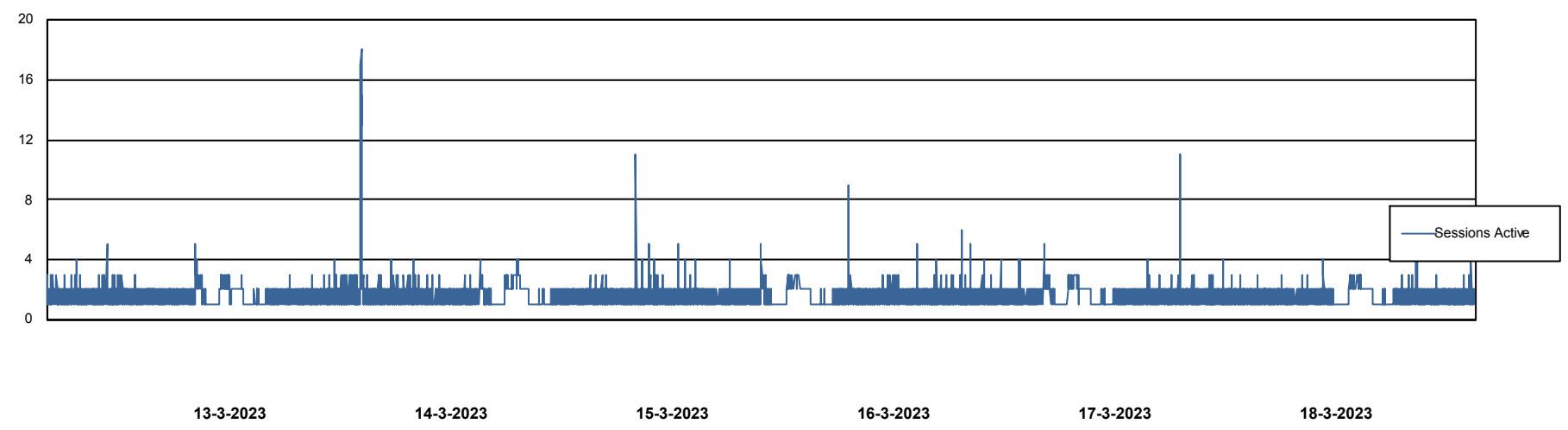
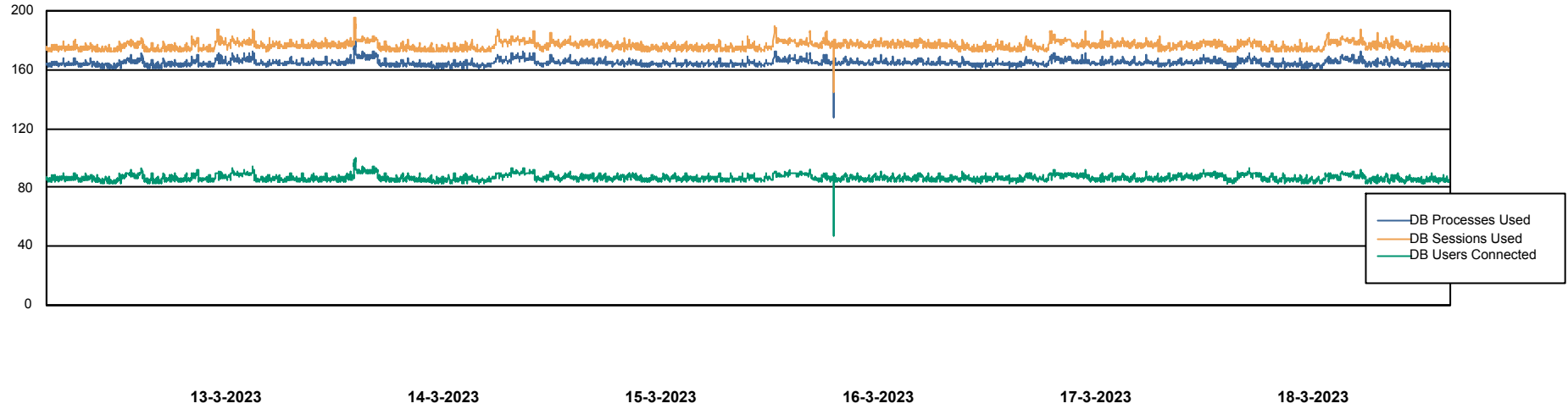
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-3-2023	59	149	61
17-3-2023	59	149	61
16-3-2023	59	149	61
15-3-2023	59	149	61
14-3-2023	59	149	61
13-3-2023	59	149	61
12-3-2023	59	149	61

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Database Performance JSG_PRD_BASHIR_DB



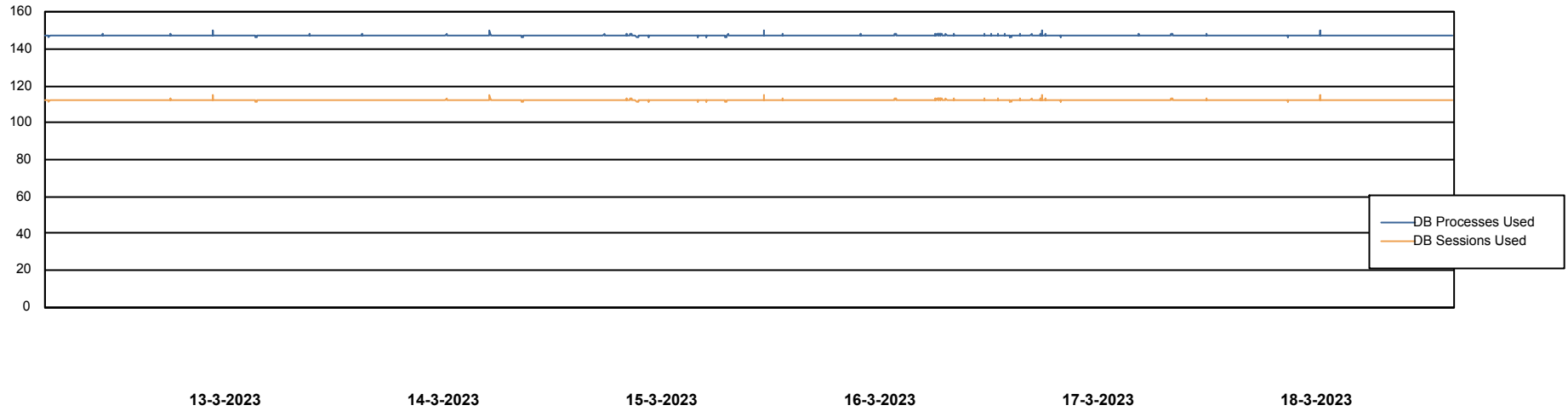
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Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

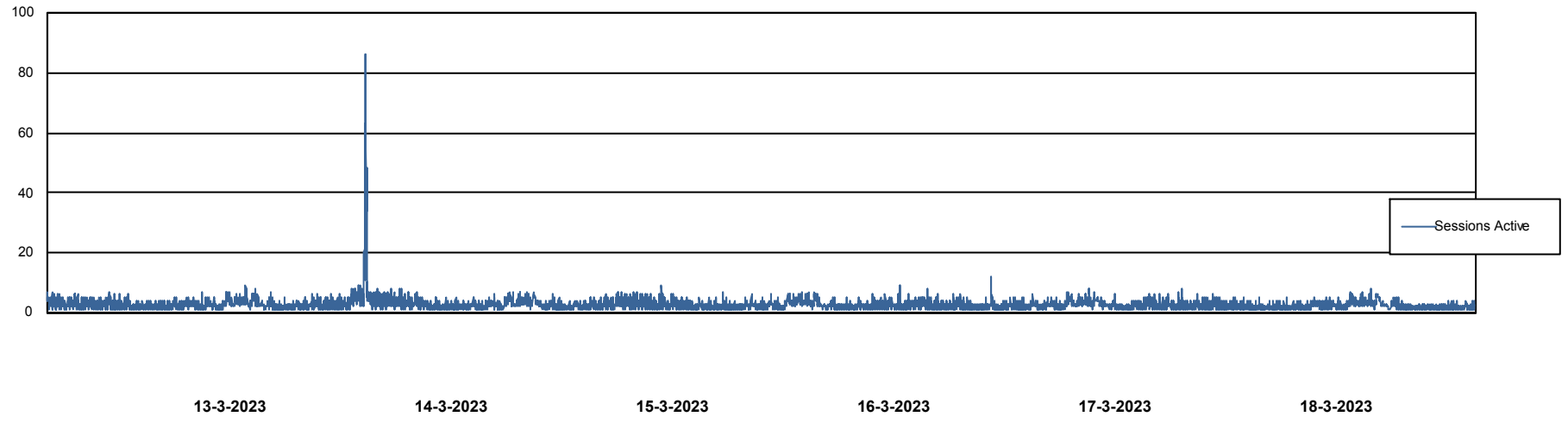
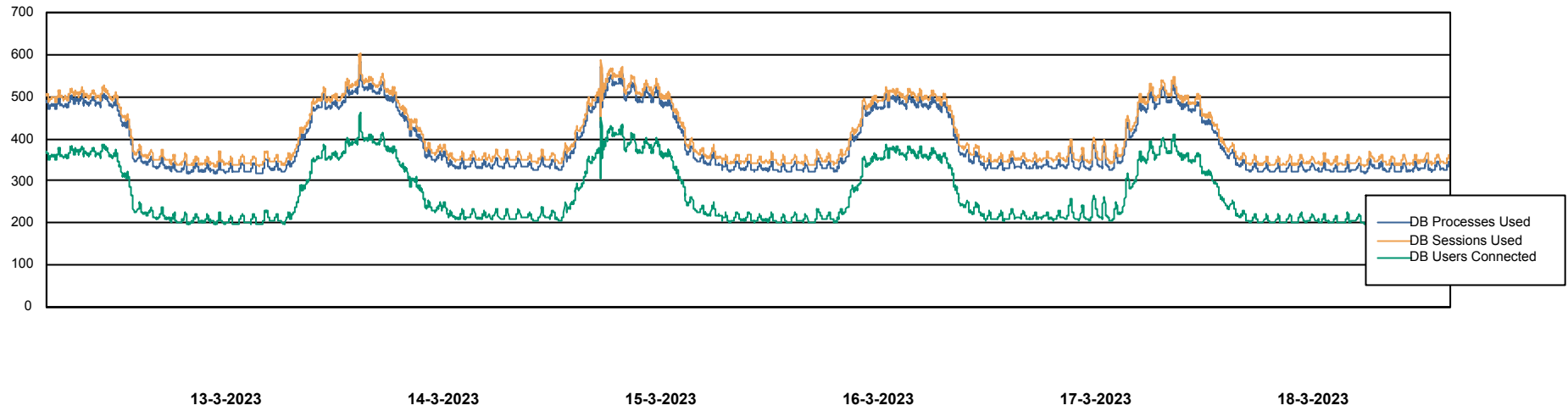


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Database Performance JSG_PRD_RIKER_DB



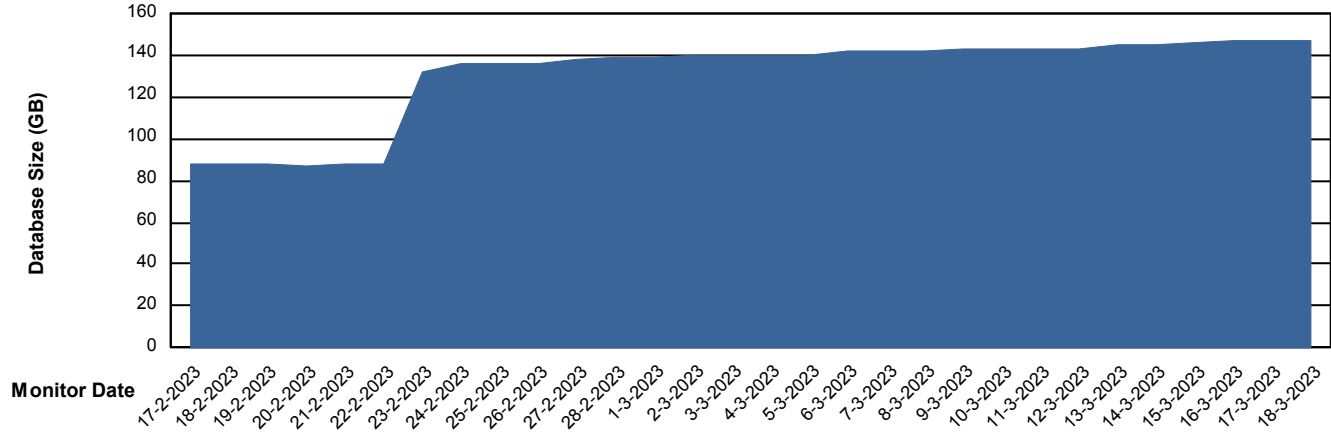
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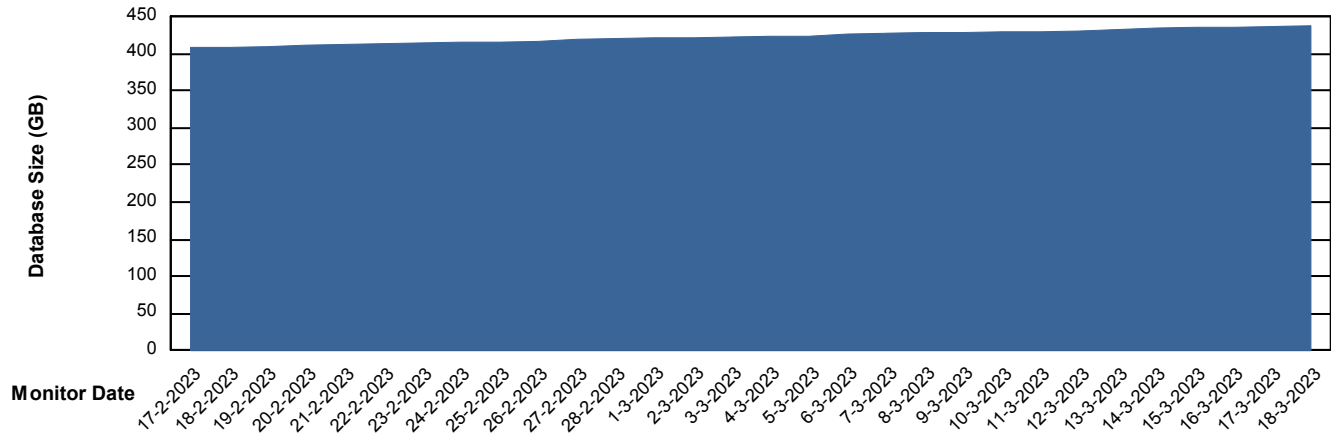
DATABASE SIZE JSG_PRD_BASHIR_DB

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-3-2023	ABSDATA	92	74	19
	INDX	84	71	16
17-3-2023	ABSDATA	92	74	19
	INDX	84	71	16
16-3-2023	ABSDATA	92	74	19
	INDX	84	70	16
15-3-2023	ABSDATA	92	74	19
	INDX	84	70	17
14-3-2023	ABSDATA	92	74	20
	INDX	84	70	17
13-3-2023	ABSDATA	92	74	20
	INDX	84	69	18
12-3-2023	ABSDATA	92	73	21
	INDX	84	68	19

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Database Tablespace JSG_PRD_RIKER_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-3-2023	ABSDATA	602	397	34
	INDX	25	20	21
17-3-2023	ABSDATA	602	397	34
	INDX	25	20	21
16-3-2023	ABSDATA	602	396	34
	INDX	25	20	21
15-3-2023	ABSDATA	602	396	34
	INDX	25	19	21
14-3-2023	ABSDATA	602	395	34
	INDX	25	19	22
13-3-2023	ABSDATA	602	393	35
	INDX	25	19	22
12-3-2023	ABSDATA	602	391	35
	INDX	25	19	22

BI Status and last ETL error for JSG_PRD_BASHIR_DB

	ma 13/3/2023	di 14/3/2023	wo 15/3/2023	do 16/3/2023	vr 17/3/2023	za 18/3/2023
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB
wo, 15-03-2023	None
di, 14-03-2023	None
zo, 12-03-2023	None
do, 16-03-2023	None
vr, 17-03-2023	None
za, 18-03-2023	None
za, 18-03-2023	None
ma, 13-03-2023	None
do, 16-03-2023	None
ma, 13-03-2023	None
di, 14-03-2023	None
zo, 12-03-2023	None
wo, 15-03-2023	None
vr, 17-03-2023	None

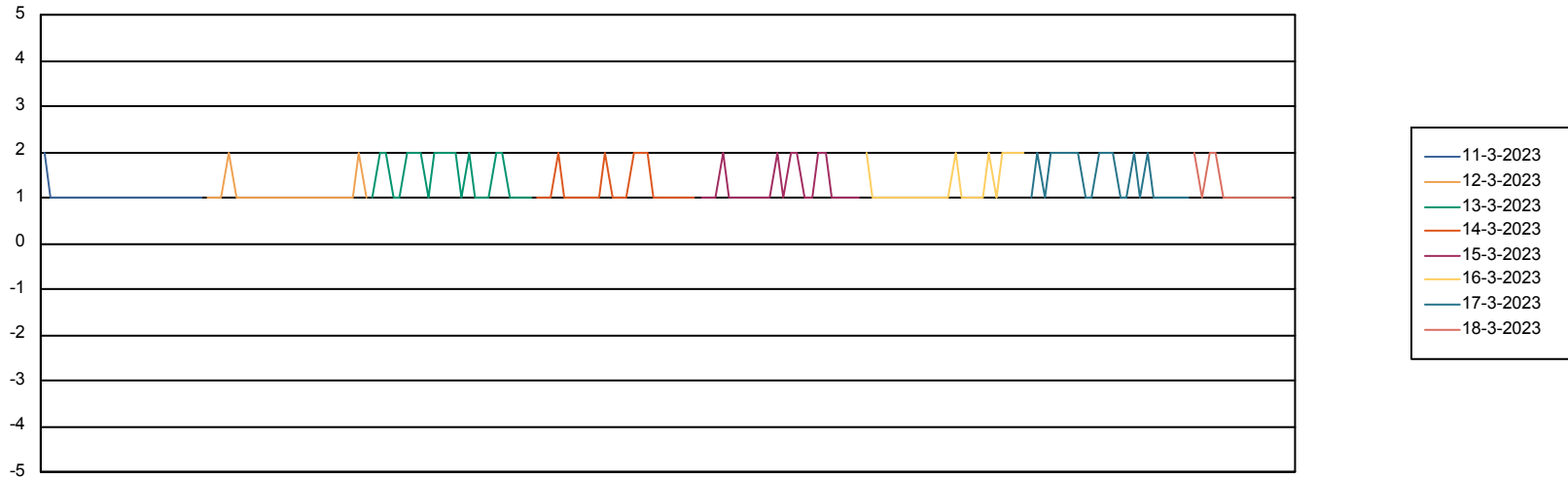
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



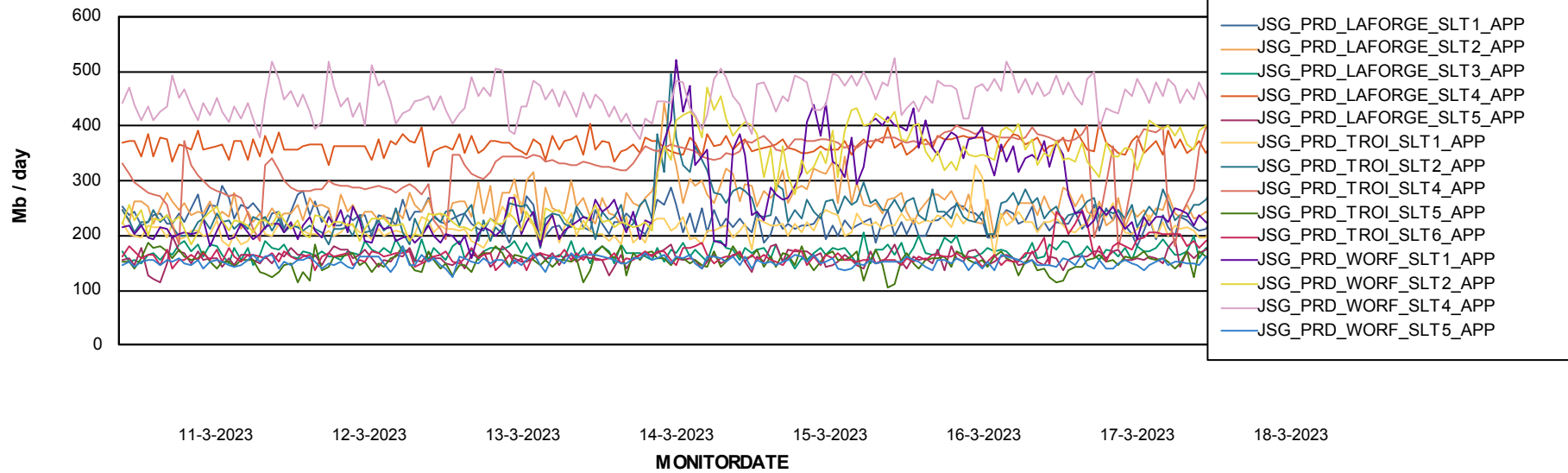
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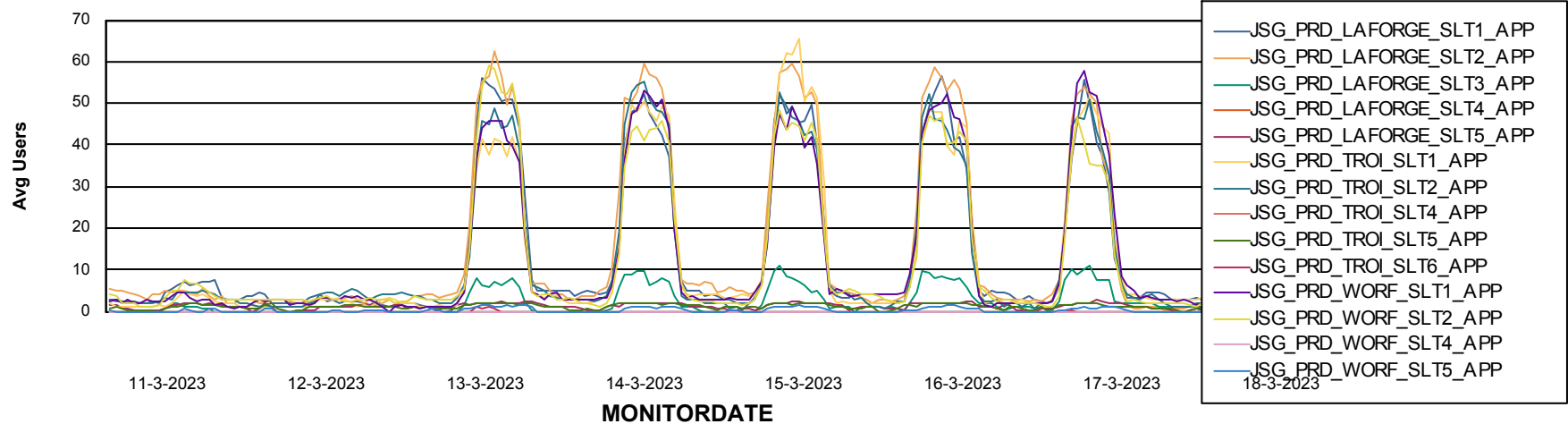


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



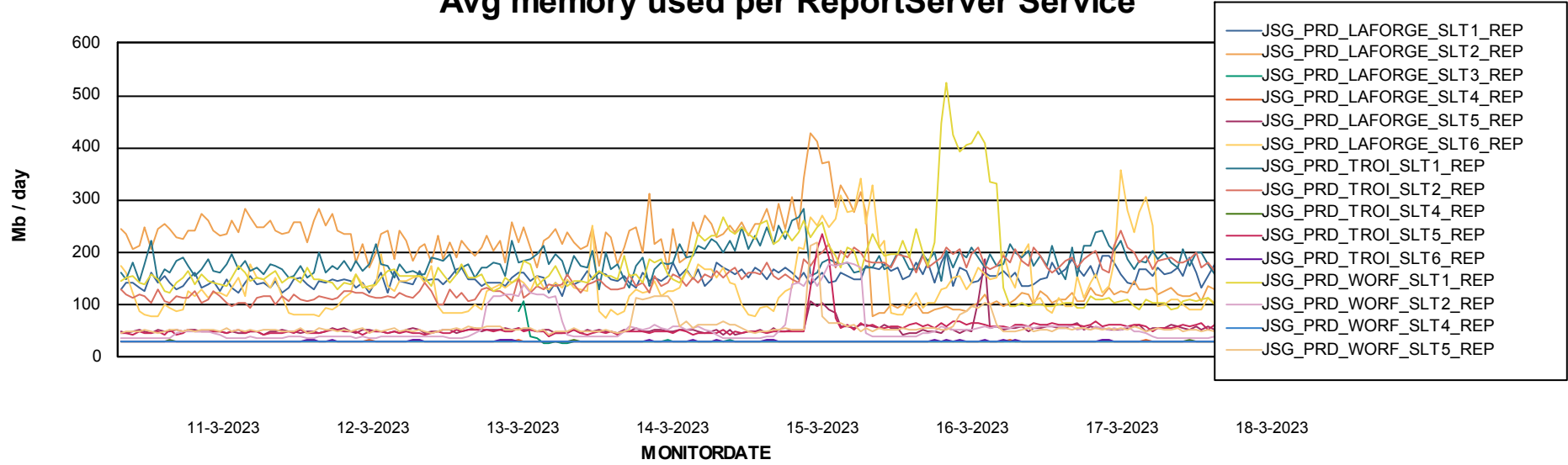
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



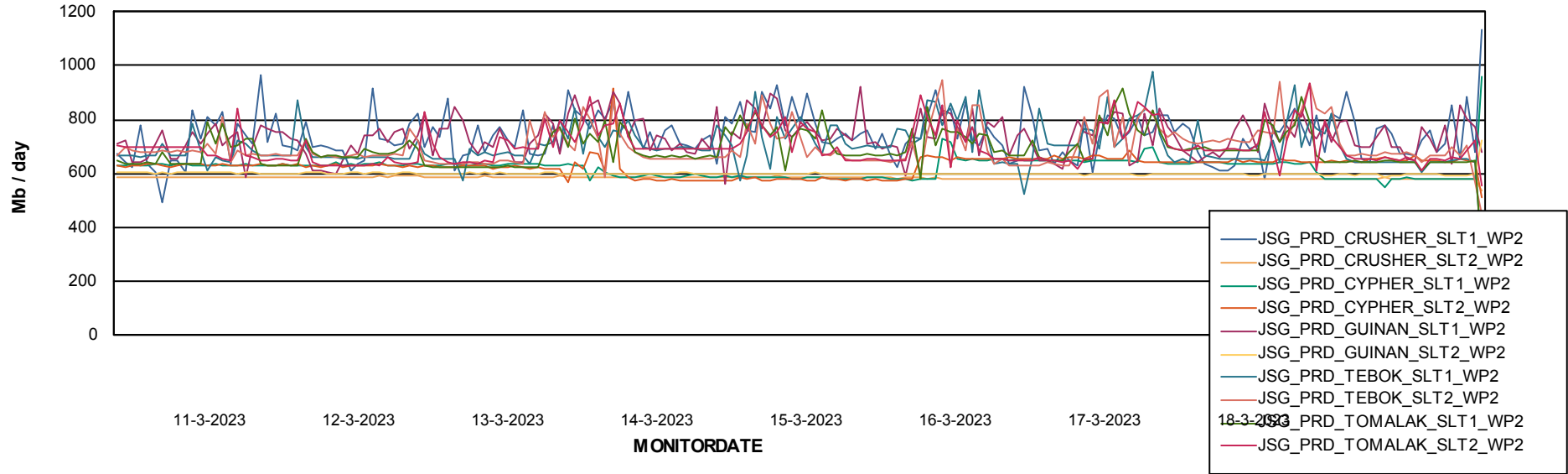
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ABSSolute Web Component Services

Avg memory used per ABS Web component

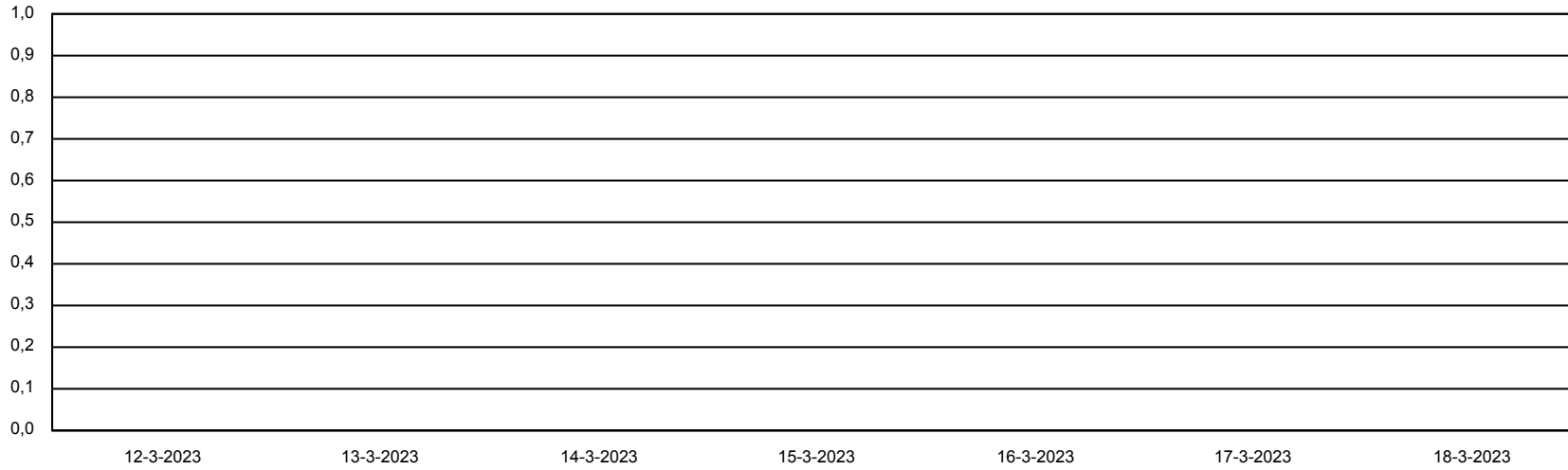


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUINAN_SLT1_WP2
- JSG_PRD_GUINAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP