

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Harddisk Usage CUS\_PRD\_ABSDB1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 18-3-2023 | 70                        | 199                         | 60                         | 19                        | 1,000                       | 812                        |
| 17-3-2023 | 70                        | 199                         | 59                         | 24                        | 1,000                       | 763                        |
| 16-3-2023 | 71                        | 199                         | 59                         | 23                        | 1,000                       | 768                        |
| 15-3-2023 | 70                        | 199                         | 59                         | 23                        | 1,000                       | 772                        |
| 14-3-2023 | 71                        | 199                         | 58                         | 23                        | 1,000                       | 773                        |
| 13-3-2023 | 71                        | 199                         | 58                         | 23                        | 1,000                       | 773                        |
| 12-3-2023 | 71                        | 199                         | 57                         | 24                        | 1,000                       | 761                        |

## Harddisk Usage CUS\_PRD\_ABSDB2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 18-3-2023 | 67                        | 199                         | 65                         | 31                        | 1,000                       | 689                        |
| 17-3-2023 | 67                        | 199                         | 65                         | 31                        | 1,000                       | 690                        |
| 16-3-2023 | 67                        | 199                         | 65                         | 30                        | 1,000                       | 696                        |
| 15-3-2023 | 67                        | 199                         | 65                         | 30                        | 1,000                       | 699                        |
| 14-3-2023 | 67                        | 199                         | 65                         | 30                        | 1,000                       | 701                        |
| 13-3-2023 | 67                        | 199                         | 65                         | 30                        | 1,000                       | 702                        |
| 12-3-2023 | 67                        | 199                         | 65                         | 31                        | 1,000                       | 688                        |

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSPROD1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 18-3-2023 | 56                        | 299                         | 131                        |
| 17-3-2023 | 56                        | 299                         | 132                        |
| 16-3-2023 | 56                        | 299                         | 131                        |
| 15-3-2023 | 57                        | 299                         | 129                        |
| 14-3-2023 | 57                        | 299                         | 129                        |
| 13-3-2023 | 57                        | 299                         | 128                        |
| 12-3-2023 | 57                        | 299                         | 128                        |

Harddisk Usage CUS\_PRD\_ABSPROD2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 18-3-2023 | 89                        | 299                         | 32                         |
| 17-3-2023 | 90                        | 299                         | 31                         |
| 16-3-2023 | 90                        | 299                         | 31                         |
| 15-3-2023 | 90                        | 299                         | 30                         |
| 14-3-2023 | 90                        | 299                         | 30                         |
| 13-3-2023 | 90                        | 299                         | 30                         |
| 12-3-2023 | 90                        | 299                         | 30                         |

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



Harddisk Usage CUS\_PRD\_ABSWEBPROD

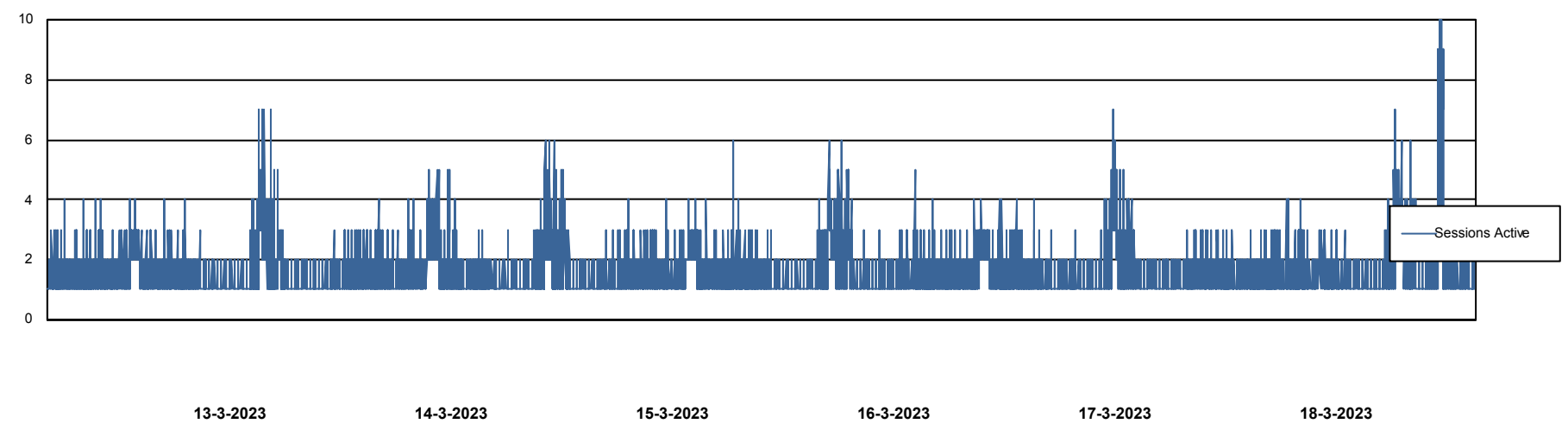
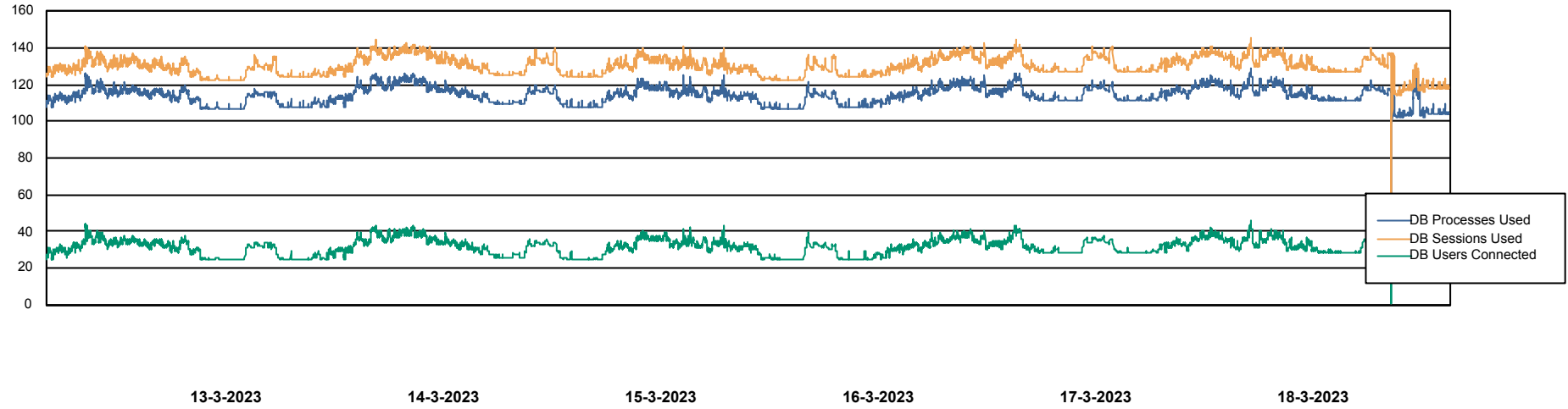
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 18-3-2023 | 90                        | 199                         | 19                         |
| 17-3-2023 | 90                        | 199                         | 19                         |
| 16-3-2023 | 90                        | 199                         | 19                         |
| 15-3-2023 | 90                        | 199                         | 19                         |
| 14-3-2023 | 90                        | 199                         | 19                         |
| 13-3-2023 | 90                        | 199                         | 19                         |
| 12-3-2023 | 90                        | 199                         | 19                         |

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Database Performance CUS\_ProdDB\_Primary



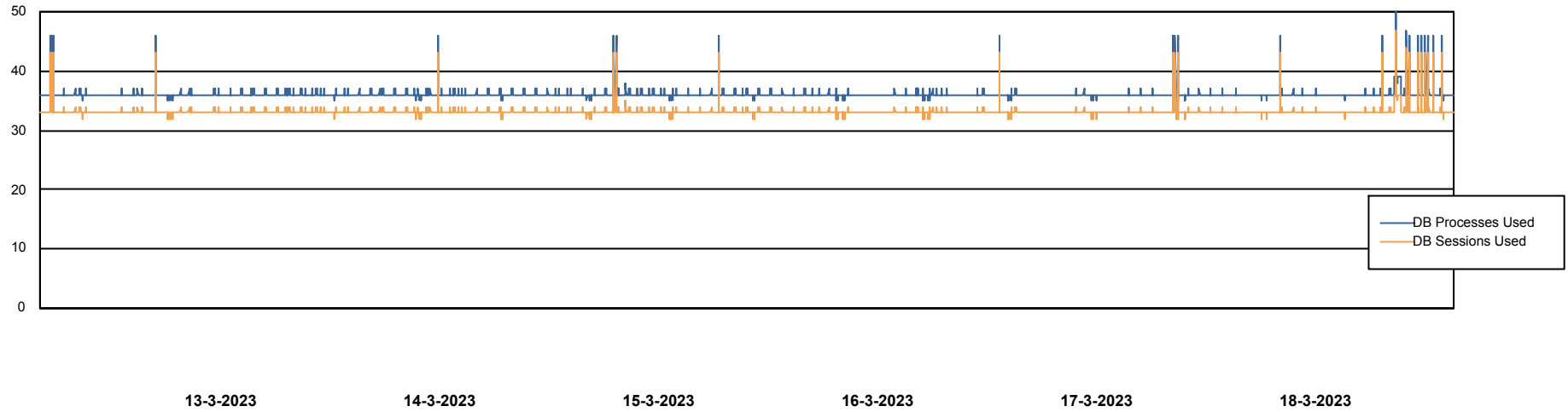
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



Database Performance CUS\_ProdDB\_Standby

DB Processes Max 1,000



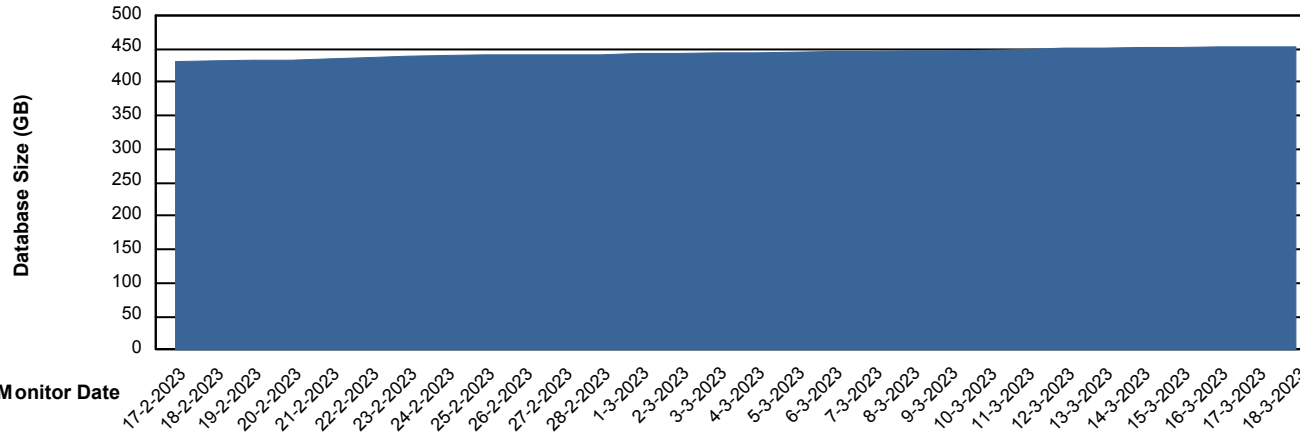
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



DATABASE SIZE CUS\_ProdDB\_Primary

## Database growth over last month



### Database Tablespace CUS\_ProdDB\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 18-3-2023 | ABSDATA         | 227           | 187           | 18              |
|           | INDX            | 298           | 248           | 17              |
| 17-3-2023 | ABSDATA         | 227           | 187           | 18              |
|           | INDX            | 298           | 248           | 17              |
| 16-3-2023 | ABSDATA         | 227           | 187           | 18              |
|           | INDX            | 298           | 248           | 17              |
| 15-3-2023 | ABSDATA         | 227           | 186           | 18              |
|           | INDX            | 298           | 248           | 17              |
| 14-3-2023 | ABSDATA         | 227           | 186           | 18              |
|           | INDX            | 298           | 247           | 17              |
| 13-3-2023 | ABSDATA         | 227           | 186           | 18              |
|           | INDX            | 298           | 247           | 17              |
| 12-3-2023 | ABSDATA         | 227           | 186           | 18              |
|           | INDX            | 298           | 247           | 17              |

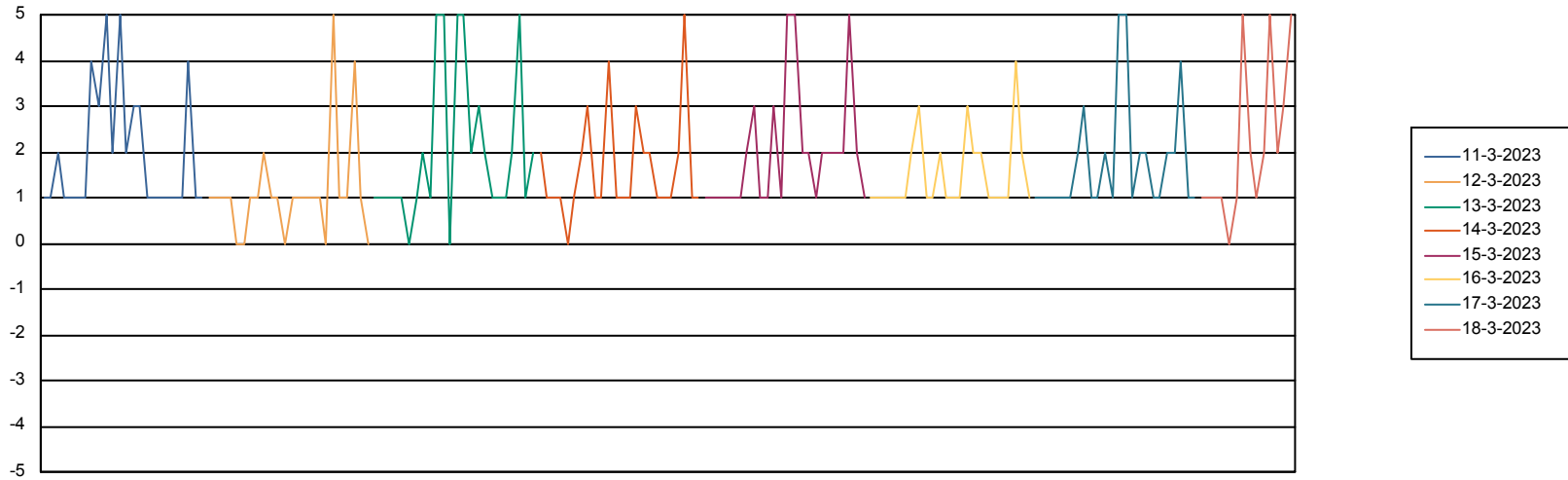
# Weekly SLA Customer Report

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Database ID 131



Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



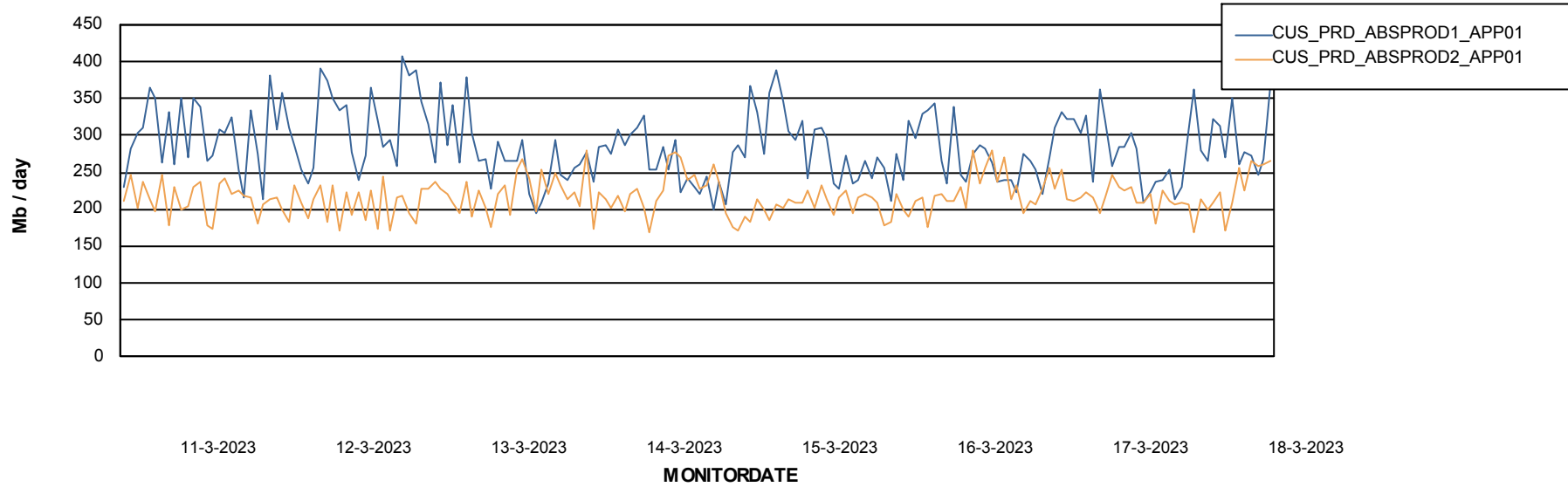
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Customer CUS\_Production (24/7)  
Database ID 131

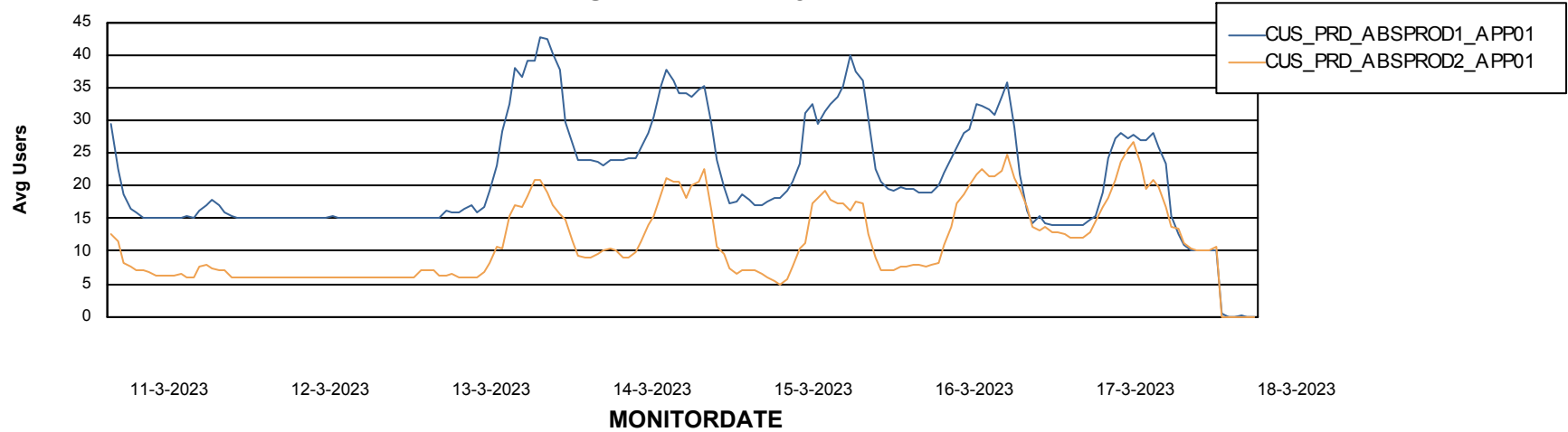


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



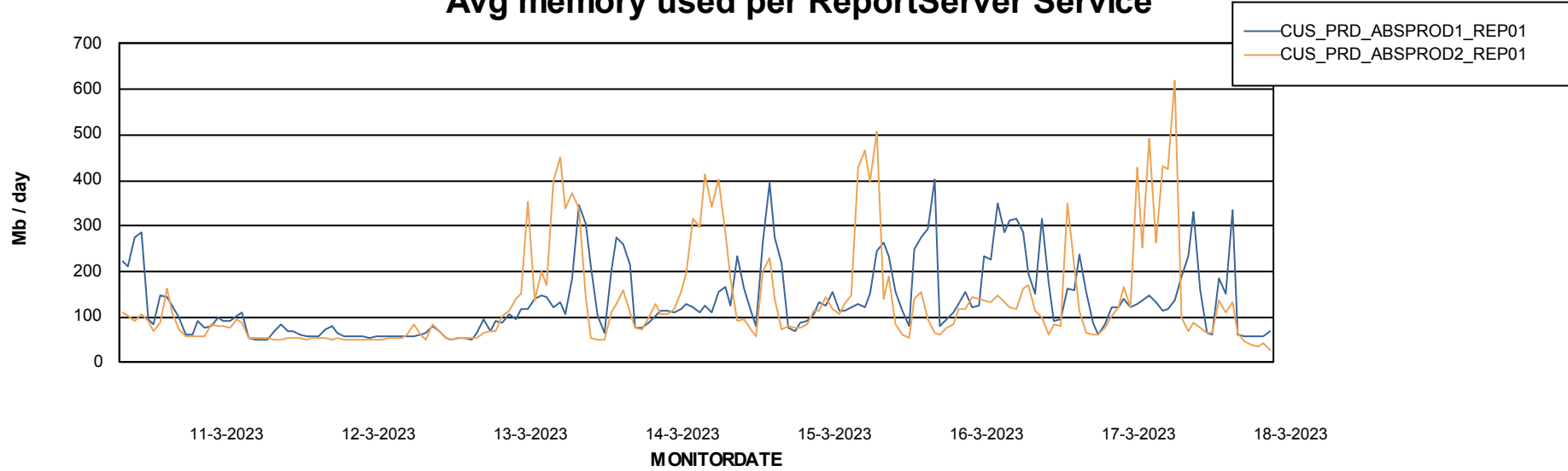
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Database ID 131



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



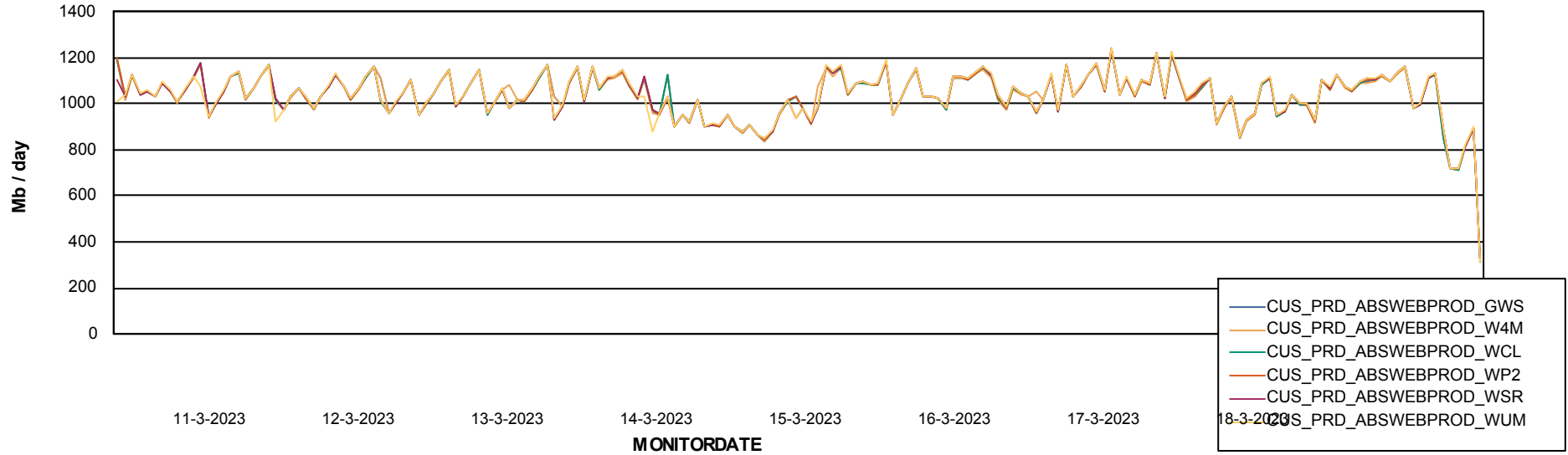
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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Database ID 131



### Disaster per ABS component

