

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11-3-2023	78	50	11	40	50	30
10-3-2023	78	50	11	40	50	30
9-3-2023	78	50	11	40	50	30
8-3-2023	78	50	11	40	50	30
7-3-2023	78	50	11	41	50	30
6-3-2023	78	50	11	41	50	30
5-3-2023	78	50	11	41	50	30

## Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11-3-2023	78	50	11	28	50	36
10-3-2023	78	50	11	28	50	36
9-3-2023	78	50	11	28	50	36
8-3-2023	78	50	11	28	50	36
7-3-2023	78	50	11	28	50	36
6-3-2023	78	50	11	28	50	36
5-3-2023	78	50	11	29	50	36

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
11-3-2023	44	50	28	34	400	264	63	50	18
10-3-2023	44	50	28	36	400	256	63	50	18
9-3-2023	44	50	28	32	400	274	63	50	18
8-3-2023	44	50	28	35	400	259	63	50	18
7-3-2023	44	50	28	35	400	260	63	50	18
6-3-2023	44	50	28	34	400	265	63	50	18
5-3-2023	44	50	28	35	400	262	63	50	18

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
11-3-2023	75	100	25	34	400	264	60	400	162
10-3-2023	75	100	25	36	400	256	59	400	165
9-3-2023	75	100	25	32	400	274	58	400	169
8-3-2023	75	100	25	35	400	259	57	400	171
7-3-2023	75	100	25	35	400	260	56	400	176
6-3-2023	75	100	25	34	400	265	55	400	181
5-3-2023	75	100	25	35	400	262	55	400	182

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
11-3-2023	74	100	26	34	400	264	39	400	244
10-3-2023	74	100	26	36	400	256	41	400	234
9-3-2023	74	100	26	32	400	274	39	400	244
8-3-2023	74	100	26	35	400	259	41	400	237
7-3-2023	74	100	26	35	400	260	41	400	234
6-3-2023	74	100	26	34	400	265	40	400	238
5-3-2023	74	100	26	35	400	262	39	400	244

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
11-3-2023	74	100	26	34	400	264	32	400	272
10-3-2023	74	100	26	36	400	256	34	400	265
9-3-2023	74	100	26	32	400	274	34	400	265
8-3-2023	74	100	26	35	400	259	34	400	263
7-3-2023	74	100	26	35	400	260	35	400	259
6-3-2023	74	100	26	34	400	265	36	400	257
5-3-2023	74	100	26	35	400	262	36	400	256

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
11-3-2023	65	30	10	43	50	28	34	400	264
10-3-2023	65	30	10	43	50	28	36	400	256
9-3-2023	65	30	10	43	50	28	32	400	274
8-3-2023	65	30	10	43	50	28	35	400	259
7-3-2023	65	30	10	44	50	28	35	400	260
6-3-2023	65	30	10	44	50	28	34	400	265
5-3-2023	65	30	10	44	50	28	35	400	262

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

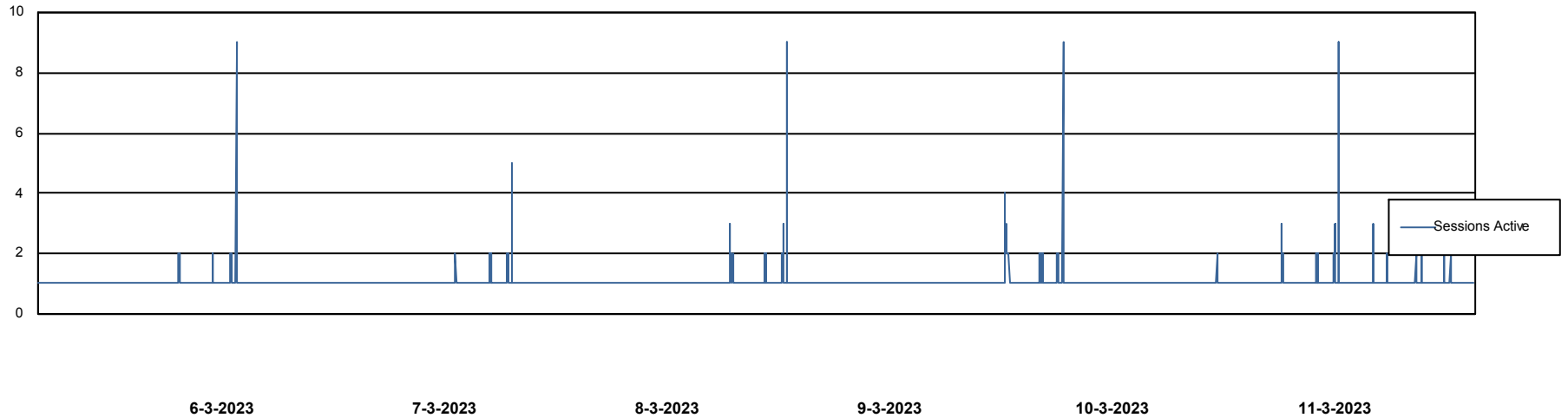
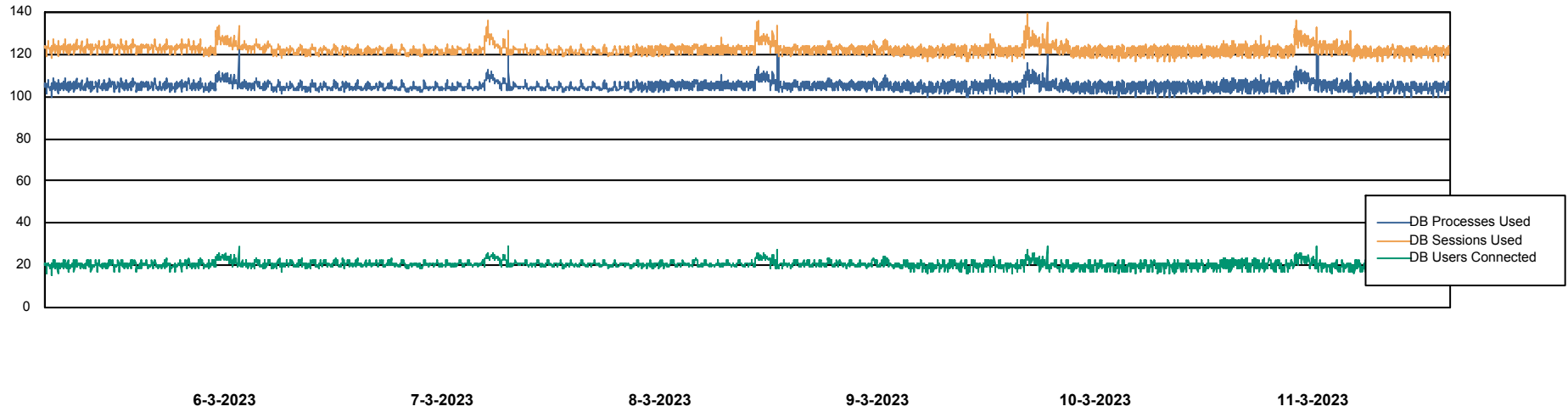
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-3-2023	40	100	60
10-3-2023	41	100	59
9-3-2023	41	100	59
8-3-2023	41	100	59
7-3-2023	42	100	58
6-3-2023	42	100	58
5-3-2023	42	100	58

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLHDB\_BI

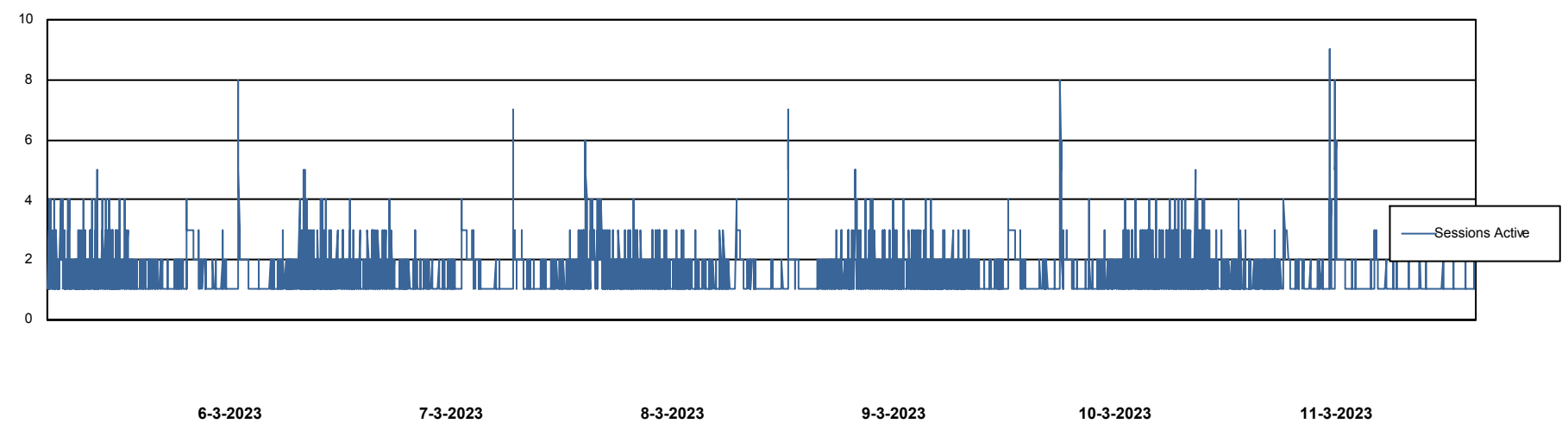
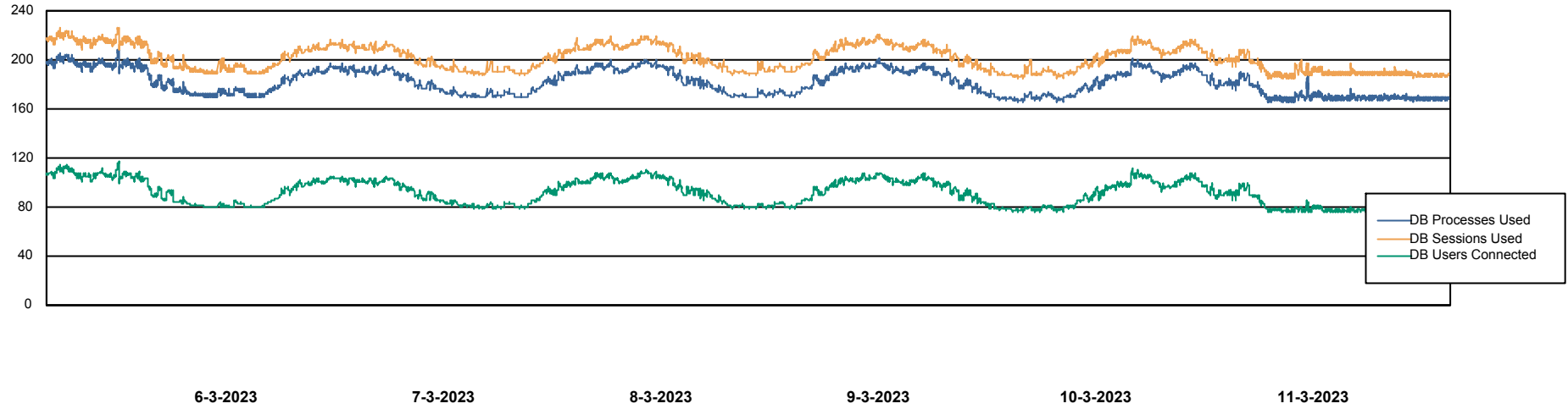


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLHDB\_Production



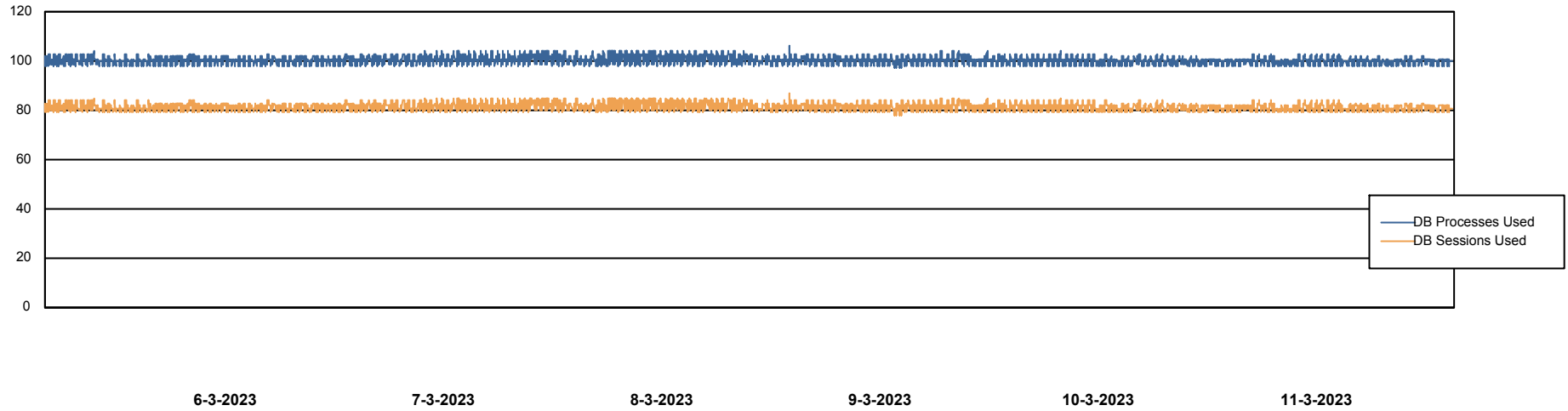
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLHDB\_Standby

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



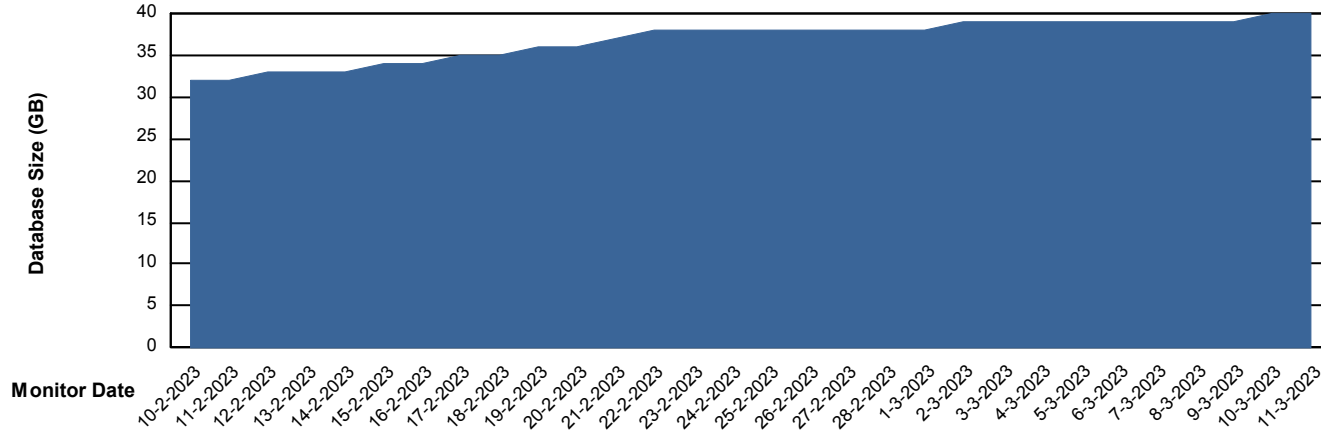
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



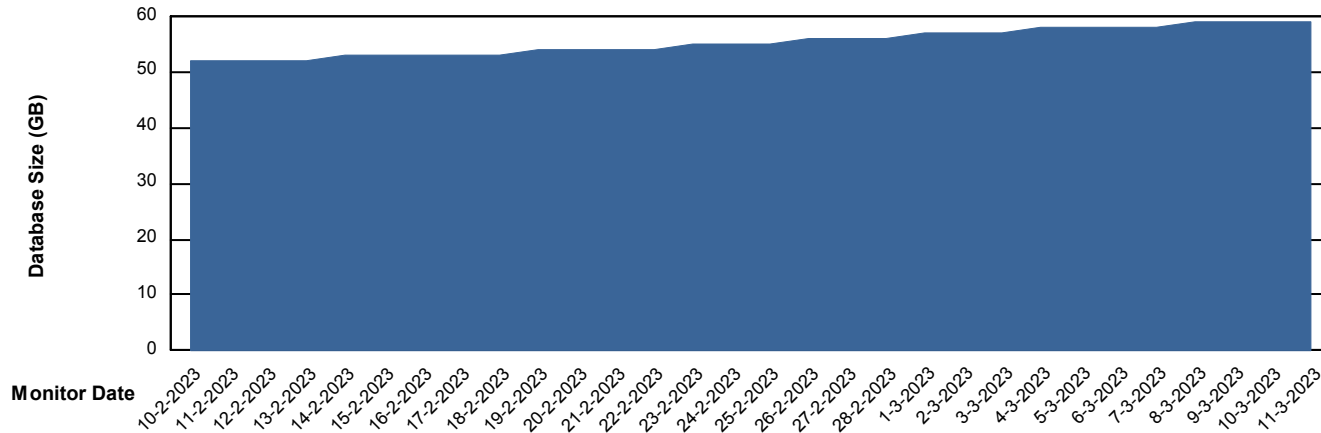
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Tablespace KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11-3-2023	ABSDATA	20	10	48
	INDX	20	14	28
10-3-2023	ABSDATA	20	10	48
	INDX	20	14	28
9-3-2023	ABSDATA	20	10	49
	INDX	20	14	28
8-3-2023	ABSDATA	20	10	49
	INDX	20	14	29
7-3-2023	ABSDATA	20	10	49
	INDX	20	14	29
6-3-2023	ABSDATA	20	10	49
	INDX	20	14	30
5-3-2023	ABSDATA	20	10	49
	INDX	20	14	30

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11-3-2023	ABSDATA	60	48	20
	INDX	8	1	92
10-3-2023	ABSDATA	60	48	20
	INDX	8	1	92
9-3-2023	ABSDATA	60	48	20
	INDX	8	1	92
8-3-2023	ABSDATA	60	48	21
	INDX	8	1	92
7-3-2023	ABSDATA	60	47	21
	INDX	8	1	92
6-3-2023	ABSDATA	60	47	22
	INDX	8	1	92
5-3-2023	ABSDATA	60	47	22
	INDX	8	1	92

BI Status and last ETL error for KLHDB\_BI

	ma 6/3/2023	di 7/3/2023	wo 8/3/2023	do 9/3/2023	vr 10/3/2023	za 11/3/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



BI last ETL error for	KLHDB_BI
ma, 6-03-2023	None
zo, 5-03-2023	None
ma, 6-03-2023	None
do, 9-03-2023	None
zo, 5-03-2023	None
vr, 10-03-2023	None
za, 11-03-2023	None
di, 7-03-2023	None
za, 11-03-2023	None
wo, 8-03-2023	None
do, 9-03-2023	None
wo, 8-03-2023	None
di, 7-03-2023	None
vr, 10-03-2023	None

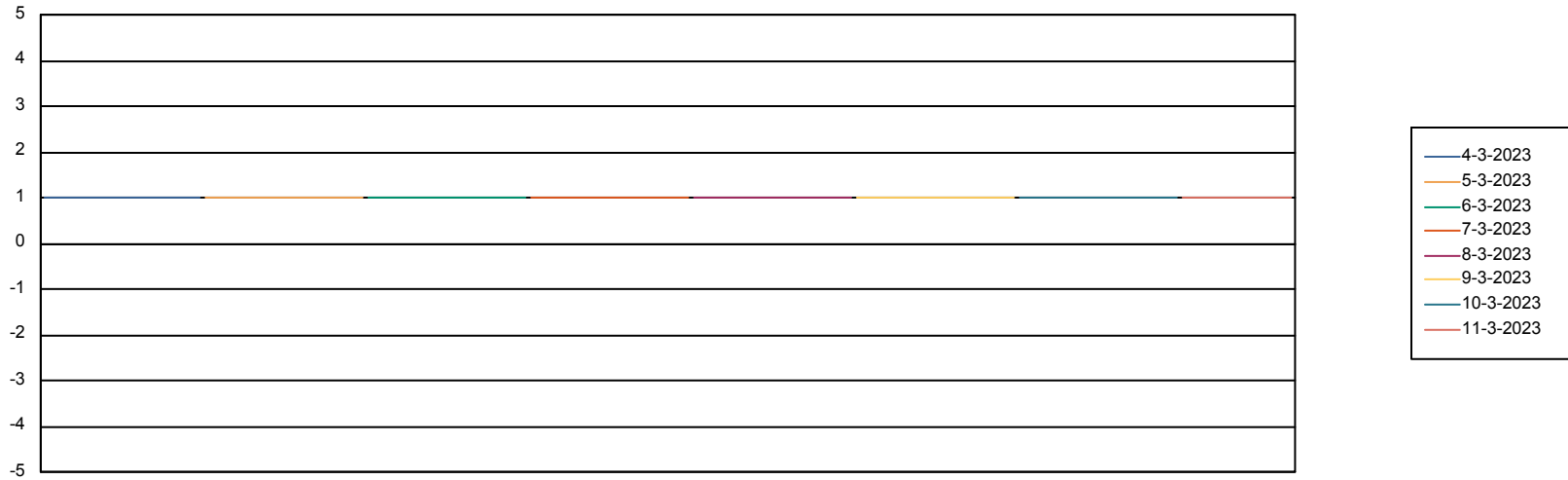
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



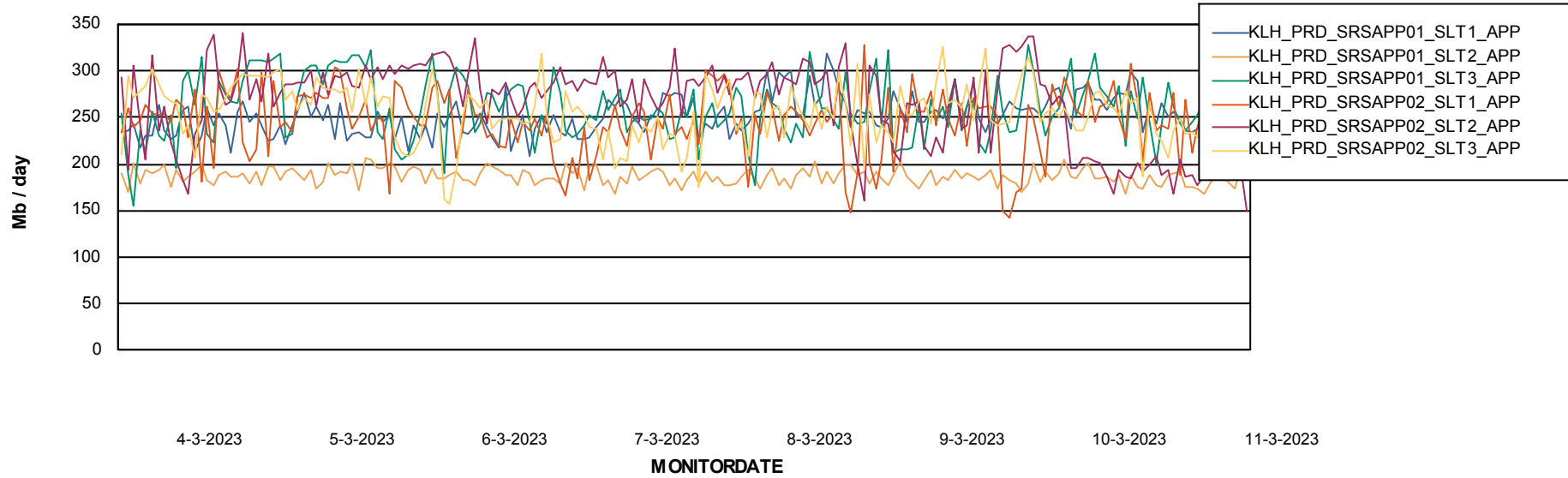
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139

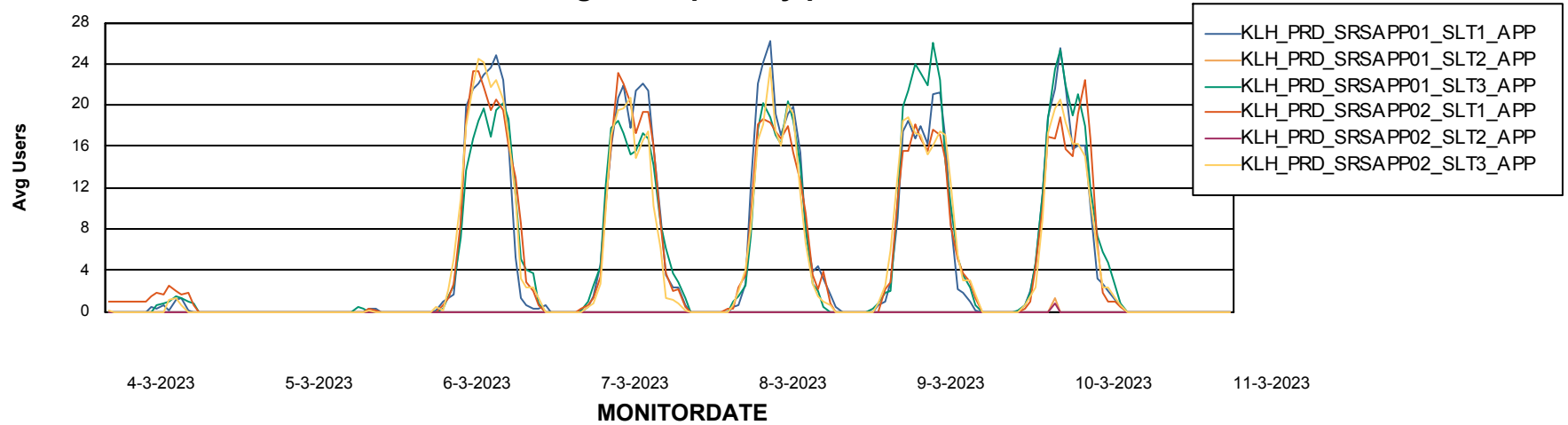


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



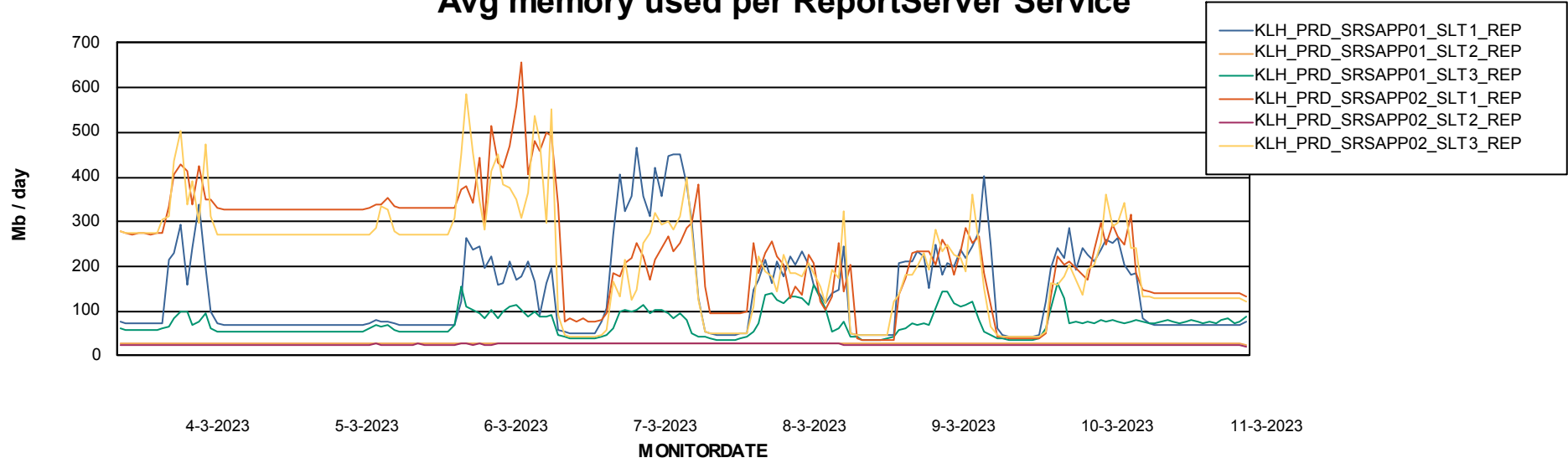
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



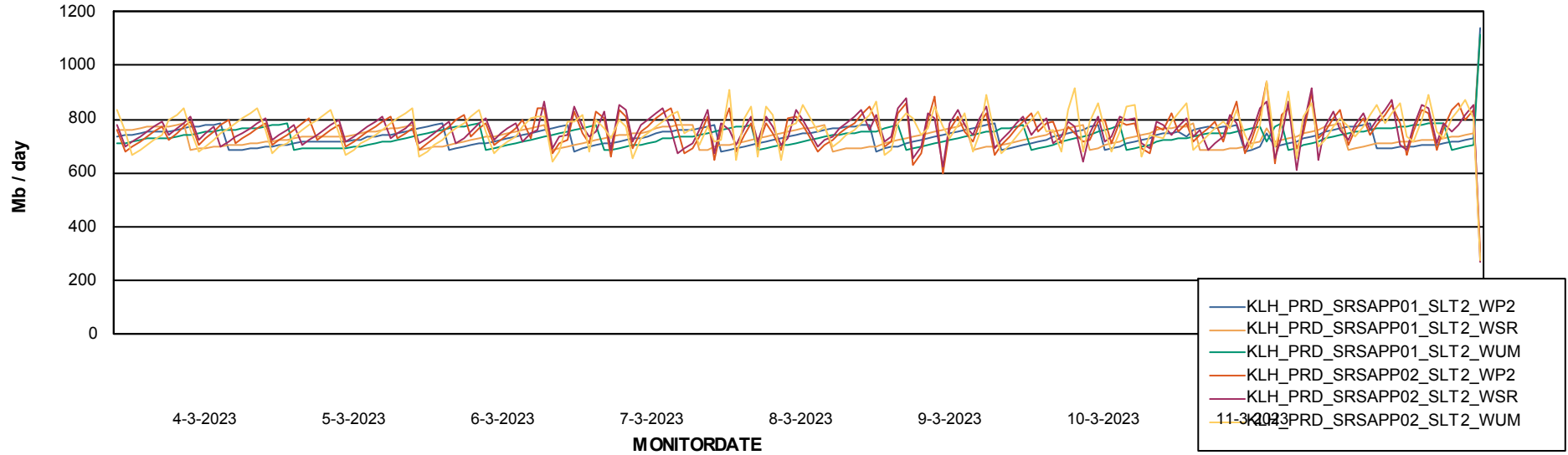
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Disaster per ABS component

