

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage **KLH\_PRD\_SRSAPP01**

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
18-2-2023	78	50	11	49	50	26
17-2-2023	78	50	11	48	50	26
16-2-2023	78	50	11	49	50	26
15-2-2023	78	50	11	49	50	26
14-2-2023	78	50	11	49	50	26
13-2-2023	78	50	11	49	50	26
12-2-2023	78	50	11	49	50	25

Harddisk Usage **KLH\_PRD\_SRSAPP02**

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
18-2-2023	78	50	11	37	50	32
17-2-2023	78	50	11	36	50	32
16-2-2023	78	50	11	36	50	32
15-2-2023	78	50	11	37	50	32
14-2-2023	79	50	11	37	50	32
13-2-2023	79	50	11	37	50	32
12-2-2023	79	50	11	37	50	32

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## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
18-2-2023	45	50	28	45	400	219	63	50	18
17-2-2023	45	50	28	43	400	230	63	50	18
16-2-2023	45	50	28	42	400	231	63	50	18
15-2-2023	45	50	28	34	400	262	64	50	18
14-2-2023	45	50	28	40	400	242	64	50	18
13-2-2023	45	50	28	41	400	235	64	50	18
12-2-2023	45	50	28	38	400	249	64	50	18

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
18-2-2023	75	100	25	45	400	219	61	400	157
17-2-2023	75	100	25	43	400	230	60	400	158
16-2-2023	75	100	25	42	400	231	61	400	157
15-2-2023	75	100	25	34	400	262	61	400	156
14-2-2023	75	100	25	40	400	242	60	400	158
13-2-2023	75	100	25	41	400	235	61	400	157
12-2-2023	75	100	25	38	400	249	61	400	157

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## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
18-2-2023	74	100	26	45	400	219	44	400	223
17-2-2023	74	100	26	43	400	230	43	400	226
16-2-2023	74	100	26	42	400	231	44	400	226
15-2-2023	74	100	26	34	400	262	40	400	240
14-2-2023	74	100	26	40	400	242	42	400	230
13-2-2023	74	100	26	41	400	235	44	400	225
12-2-2023	74	100	26	38	400	249	42	400	234

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
18-2-2023	74	100	26	45	400	219	42	400	234
17-2-2023	74	100	26	43	400	230	41	400	235
16-2-2023	74	100	26	42	400	231	40	400	239
15-2-2023	74	100	26	34	400	262	39	400	245
14-2-2023	74	100	26	40	400	242	38	400	248
13-2-2023	74	100	26	41	400	235	38	400	246
12-2-2023	74	100	26	38	400	249	38	400	246

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## Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
18-2-2023	65	30	10	52	50	24	45	400	219
17-2-2023	65	30	10	52	50	24	43	400	230
16-2-2023	65	30	10	52	50	24	42	400	231
15-2-2023	65	30	10	52	50	24	34	400	262
14-2-2023	65	30	10	52	50	24	40	400	242
13-2-2023	65	30	10	52	50	24	41	400	235
12-2-2023	65	30	10	52	50	24	38	400	249

## Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

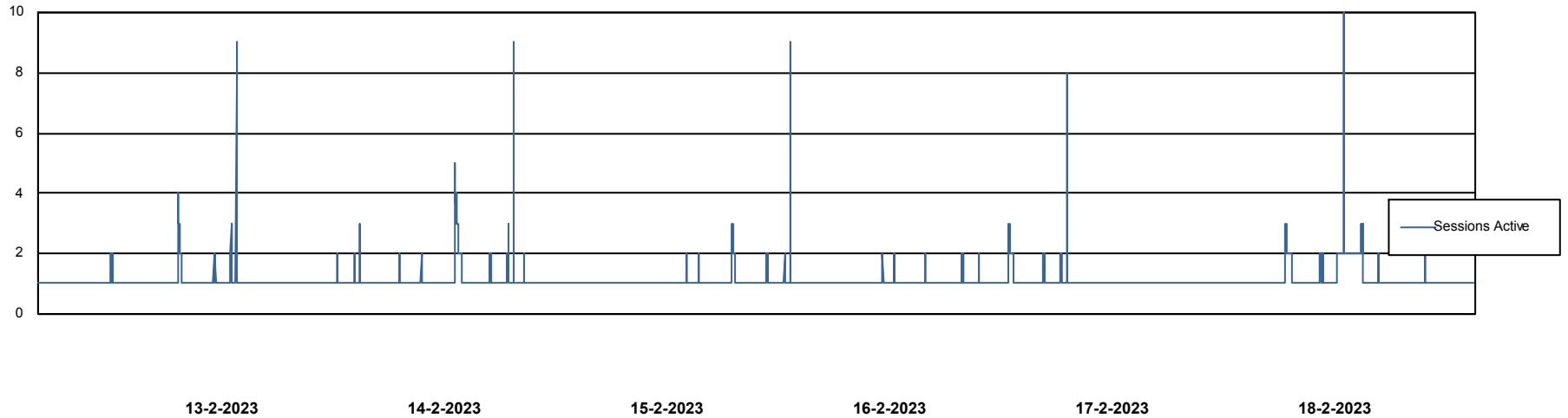
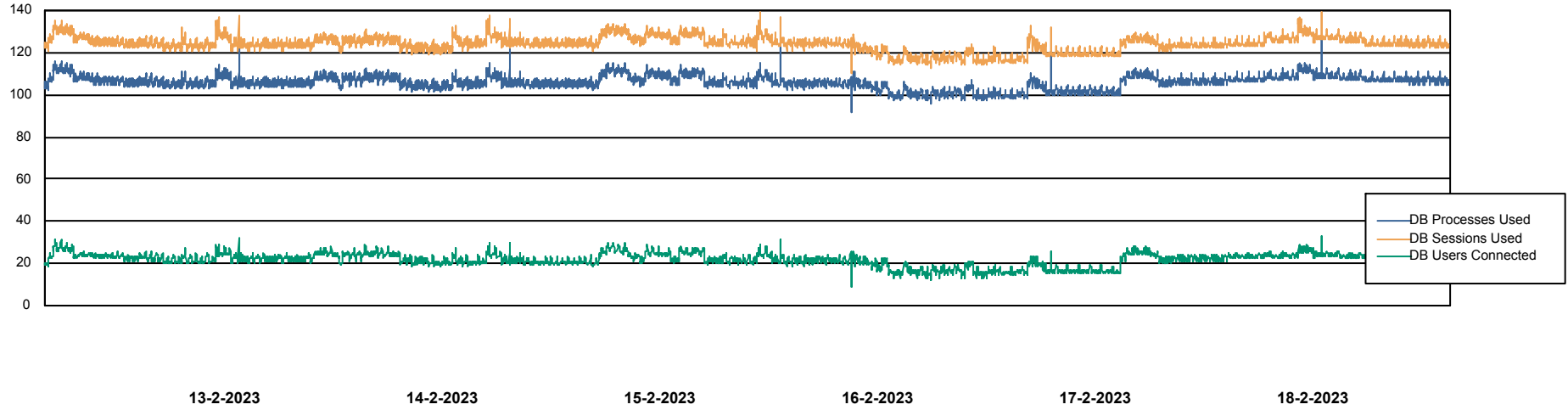
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-2-2023	47	100	53
17-2-2023	47	100	53
16-2-2023	47	100	53
15-2-2023	47	100	53
14-2-2023	47	100	53
13-2-2023	47	100	53
12-2-2023	47	100	53

# Weekly SLA Customer Report

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## Database Performance KLHDB\_BI

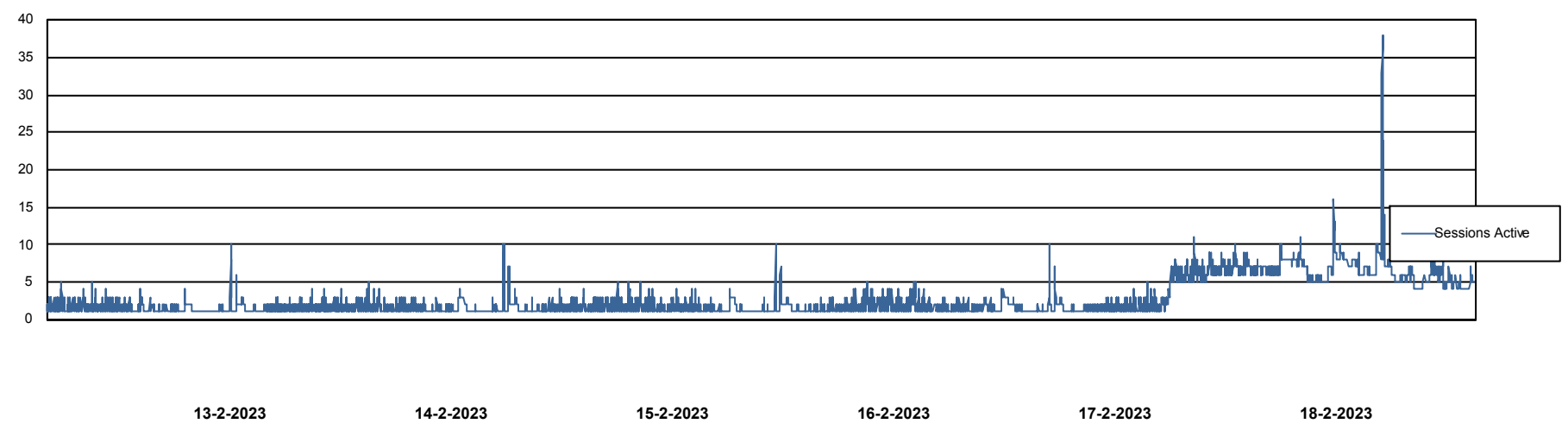
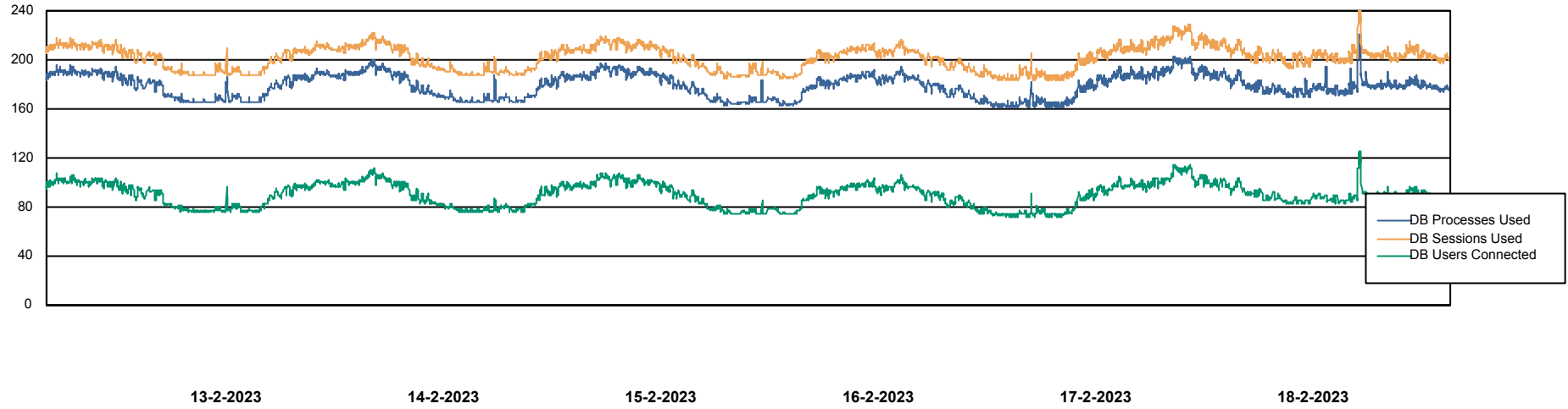


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## Database Performance KLHDB\_Production



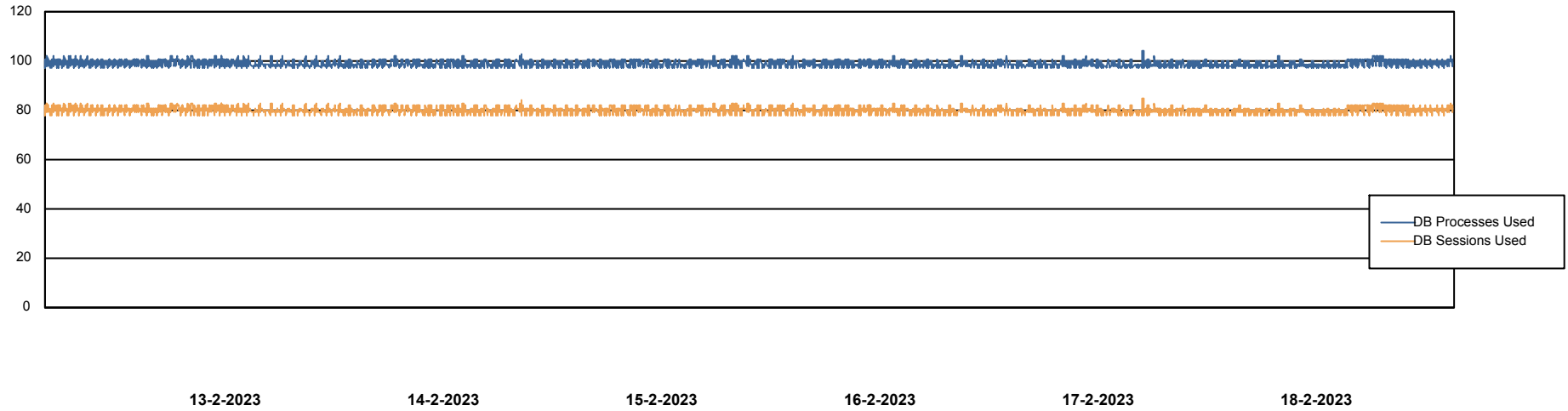
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLHDB\_Standby

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



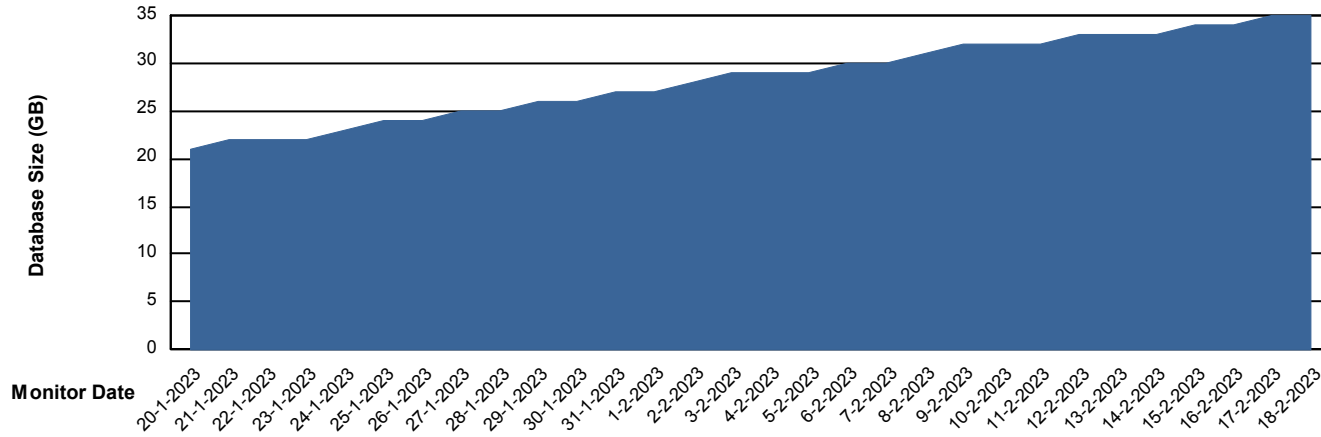
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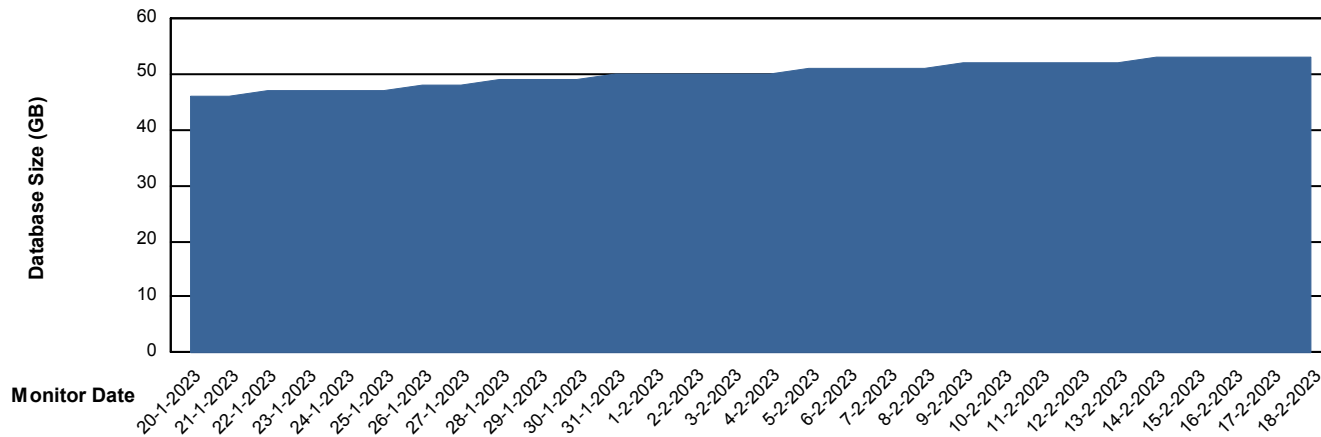
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-2-2023	ABSDATA	20	9	53
	INDX	20	13	36
17-2-2023	ABSDATA	20	9	53
	INDX	20	13	37
16-2-2023	ABSDATA	20	9	53
	INDX	20	13	37
15-2-2023	ABSDATA	20	9	54
	INDX	20	13	37
14-2-2023	ABSDATA	20	9	54
	INDX	20	12	38
13-2-2023	ABSDATA	20	9	54
	INDX	20	12	38
12-2-2023	ABSDATA	20	9	54
	INDX	20	12	38

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Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-2-2023	ABSDATA	60	42	29
	INDX	8	1	93
17-2-2023	ABSDATA	60	42	29
	INDX	8	1	93
16-2-2023	ABSDATA	60	42	30
	INDX	8	1	93
15-2-2023	ABSDATA	60	42	30
	INDX	8	1	93
14-2-2023	ABSDATA	60	42	31
	INDX	8	1	93
13-2-2023	ABSDATA	60	41	31
	INDX	8	1	93
12-2-2023	ABSDATA	60	41	31
	INDX	8	1	93

BI Status and last ETL error for KLHDB\_BI

	ma 13/2/2023	di 14/2/2023	wo 15/2/2023	do 16/2/2023	vr 17/2/2023	za 18/2/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	KLHDB_BI
vr, 17-02-2023	None
zo, 12-02-2023	None
wo, 15-02-2023	None
di, 14-02-2023	None
ma, 13-02-2023	None
ma, 13-02-2023	None
do, 16-02-2023	None
vr, 17-02-2023	None
do, 16-02-2023	None
za, 18-02-2023	None
za, 18-02-2023	None
zo, 12-02-2023	None
di, 14-02-2023	None
wo, 15-02-2023	None

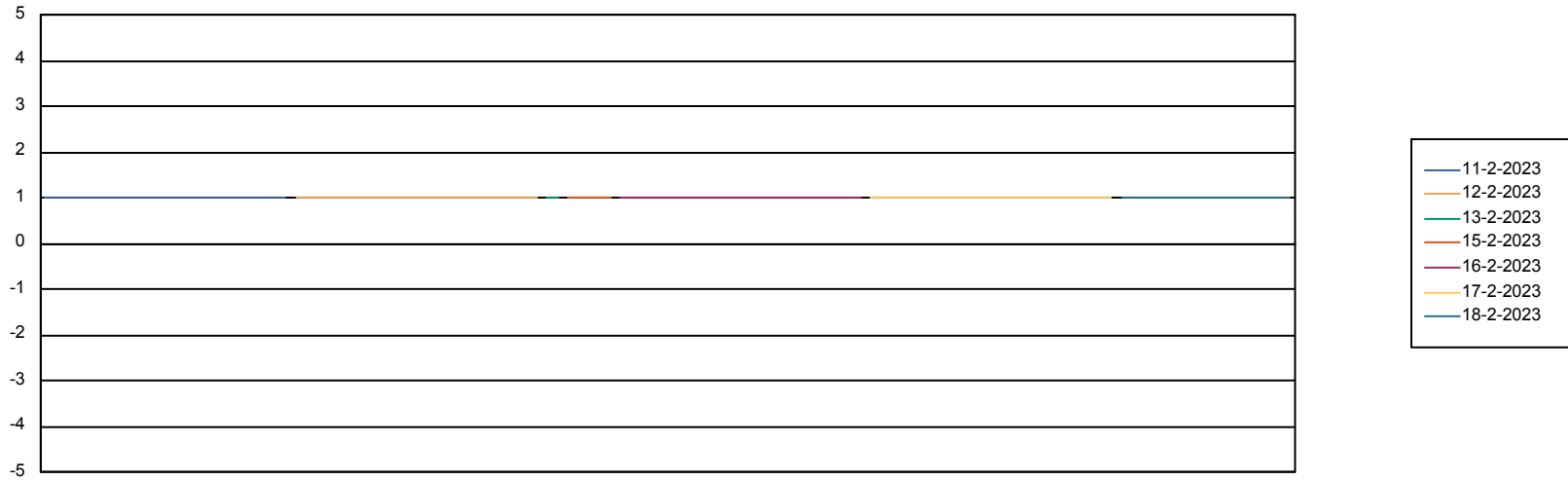
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Standby Database Health KLH\_Production (24/7)

## Recovery lag for last 7 days



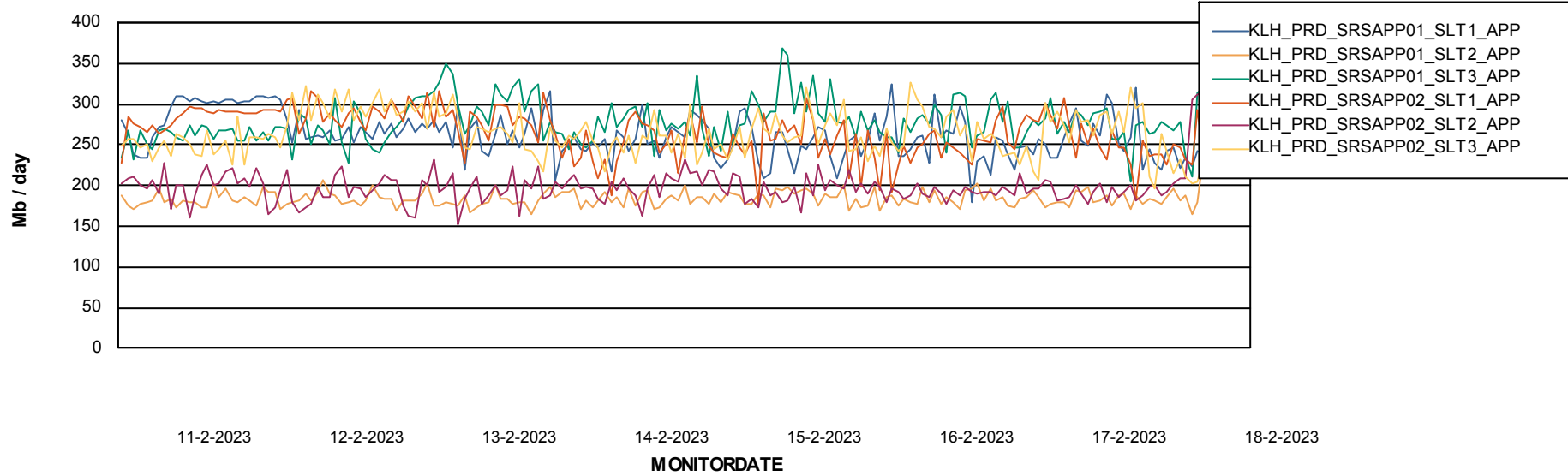
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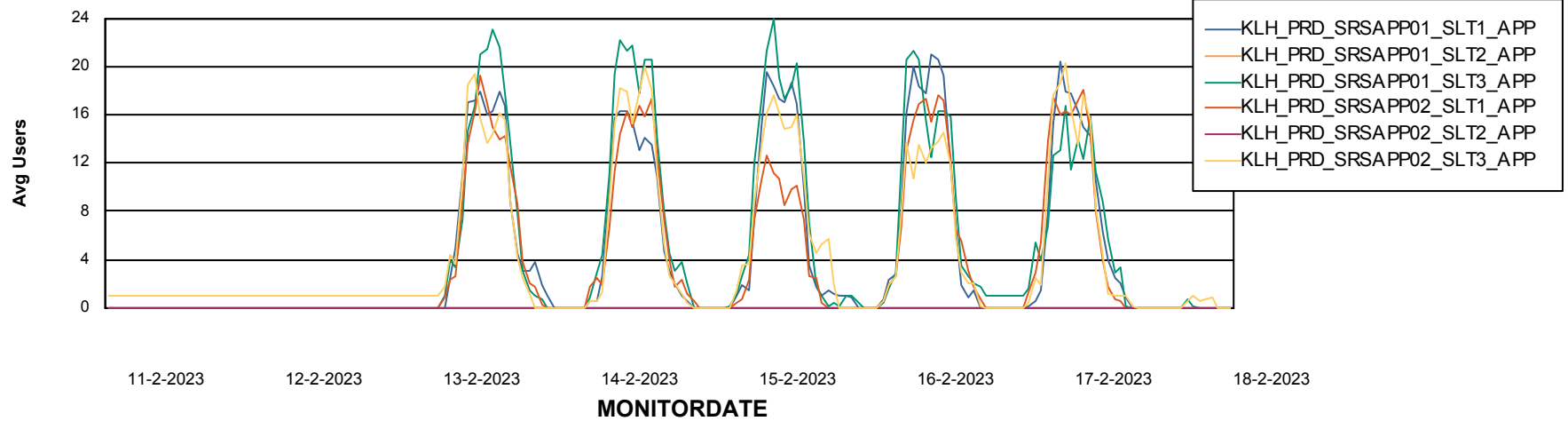


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



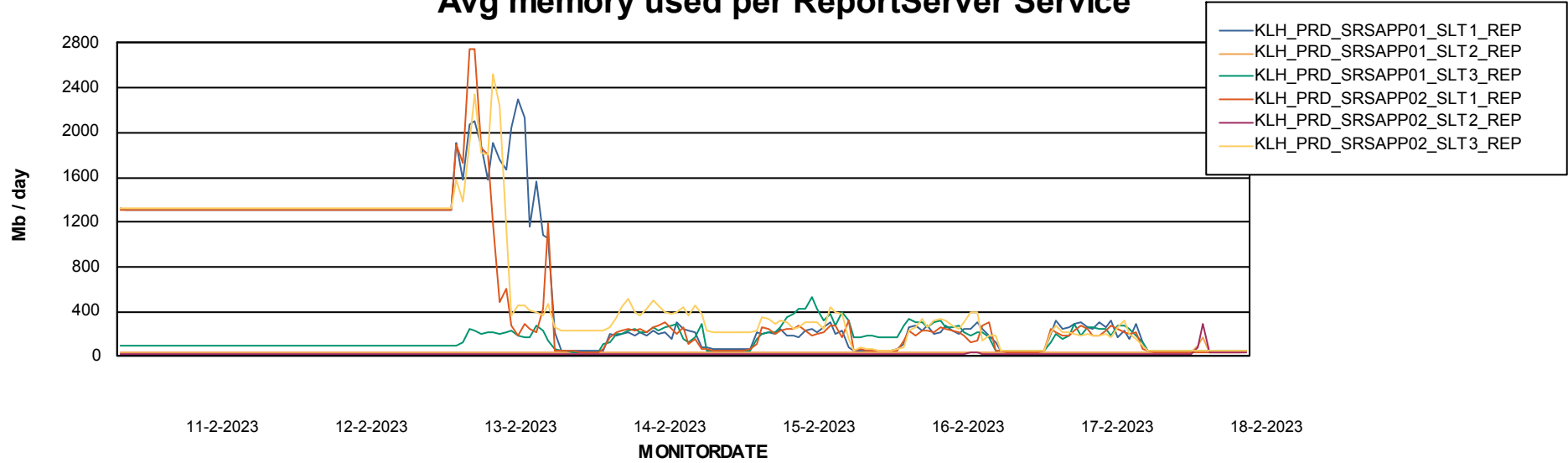
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



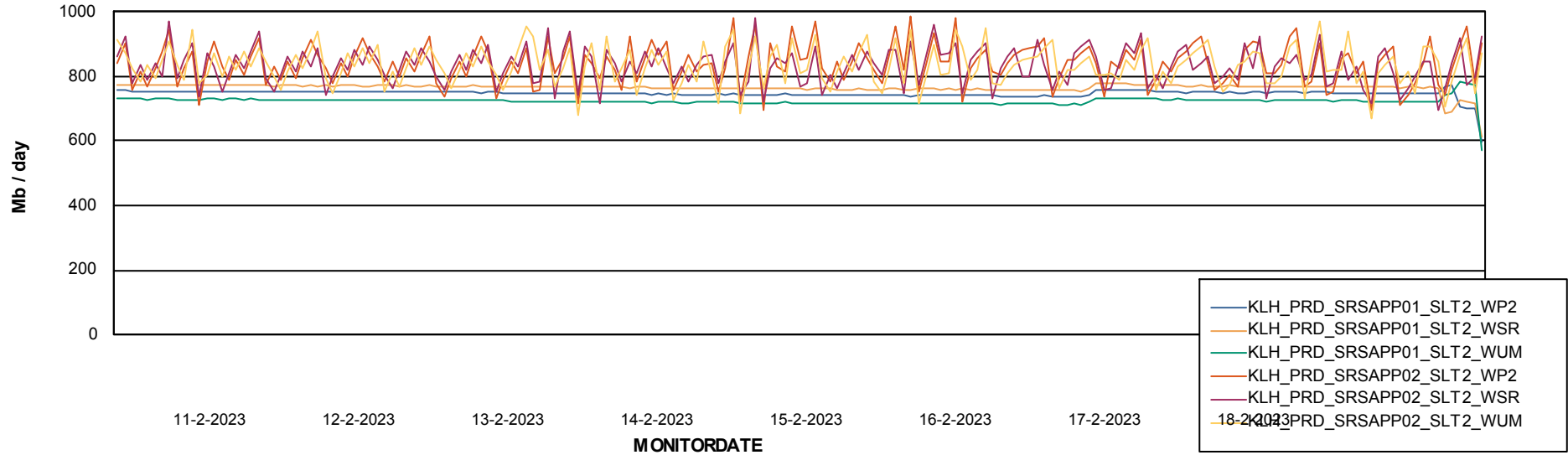
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

